

# INVESTOR RELATIONS

The Company appoints the Investor Relations to provide adequate access of information on the Company's performance for the investment community including stakeholders.

Investor Relations is one of the supporting organs between the Company and investors, as well as potential investors, shareholders, institutional brokers, investment managers and analysts, which aim to increase the Company's credibility and to link a communication between the Company's management and investors.

Investor Relations is responsible to manage an open communication and information delivery to assist investors in making investment decisions. The Investor Relations Division proactively communicates with investors and analysts about the Company. The delivery of communication and information shall be in the form of meetings with investors and analysts, public expose, presentations, road shows,

press releases, newsletters or other reports, as well as participating in the domestic and international investor forum or conference.

The duties and responsibilities of Investor Relations include:

1. Creating, developing and maintaining cooperative relationships with constituents of the Indonesian Capital Market, including Fund Managers, buy-side & sell-side Analysts, Stock Brokers, Investments Bankers, and Rating Agencies.
2. Provide accurate qualitative and quantitative information to form a long-term valuation of Bank Mandiri shares, including: Quarterly Earnings Call, Investor Conference, Teleconference, Web-Casts, IR Website, Broker Sponsorship, Road Show & Non- Deal Road Show both Local and International.
3. Representing the Company's management in meetings with analysts and investors either one-on-one or public

presentation sessions to communicate opinions, attitudes and reactions to company issues and provide strategic feedback for the Company's management.

4. Observe the sales patterns and share ownership of the Company, including managing and developing an investor database and contact reports.
5. Maintain openness, accuracy and timeliness of the disclosure of relevant information to capital market players.

The contacts for Bank Mandiri Investor Relations are as follows:

### Investor Relations Group

Menara Mandiri II 26<sup>th</sup> Fl.  
Jl. Jend. Sudirman Kav.54-55  
Jakarta 12190 Indonesia  
Tel: 021 3002 3000 ext. 7125207  
Email: [ir@bankmandiri.co.id](mailto:ir@bankmandiri.co.id)  
Website: <https://www.bankmandiri.co.id/web/ir>

## Group Head Investor Relations Profile



### Laurensius Teiseran

Group Head Investor Relations

**Domicile**

Jakarta

**Citizenship**

Indonesian

**Age**

33 Years old

### Educational Background

Bachelor in Economics from Atma Jaya University.

### Position History

- Group Head of Investor Relations at Bank Mandiri (2021-present)
- Senior Vice President at CGS CIMB Securities (2019-2021)
- Vice President at Credit Suisse Securities (2014-2019)
- Equity Research Analyst at Bahana Sekuritas (2013-2014)
- Research Assistant at United Nation Development Program (2012-2013)

## Investor Relations Training 2021

No.	Trainings and Materials for Competence Development/ Trainings	Date and Venue	Organizers
1	Business Continuity Management: Implementation Check	Jakarta, 15 July 2021	Mandiri University
2	Risk Management Certification	Jakarta, 5 August 2021	Mandiri University
3	Security Awareness Certification	Jakarta, 22 August 2021	Mandiri University
4	Wholesale Digital Behind The Scene	Jakarta, 23 August 2021	Mandiri University