

# OPERATIONAL HIGHLIGHTS

## Operational Performance of Corporate Banking Segment

(Dalam Rp juta)

Product	2021	2020	2019	2018	2017
<b>Third Party Fund</b>	219.773.632	163.651.031	<b>146.854.572</b>	<b>127.649.737</b>	<b>127.011.830</b>
Current Account	173.563.471	120.560.259	100.667.400	79.923.964	83.354.774
Saving	9.012.168	7.086.785	7.451.380	6.533.237	7.003.356
Deposit	37.197.993	36.003.987	38.735.792	41.192.536	36.653.700
<b>Total Credit</b>	333.836	309.632.987	<b>329.763.941</b>	<b>302.625.449</b>	<b>248.745.671</b>
<b>Total Fee Based Income</b>	2.211.409	2.436.952	<b>2.258.288</b>	<b>2.517.336</b>	<b>2.277.649</b>

Note: Business segmentation was adjusted to the organizational structure in the reporting year

\*) The Corporate segment was still affiliated with Institutional Banking / Institutional Relations

\*\*) The Corporate segment did not include Institutional Banking / Institutional Relations

\*\*\*) The Corporate Segment did not include Institutional Banking / Institutional Relations, in 2018 the Corporate Banking Segment was called the Corporate – Large Corporate Segment.

## Operational Performance Retail Banking Segment

(In Rp million)

Product	2021	2020	2019	2018	2017
Third Party Fund	614.853.074	558.884.289	507.383.373	480.511.134	476.371.887
Current Account	89.643.757	68.831.715	60.358.283	55.389.473	51.006.025
Saving	360.351.355	322.109.076	296.554.444	283.926.092	283.736.956
Deposit	164.857.962	167.943.498	150.470.646	141.195.569	141.628.906
Total Credit	356.397.592	262.713.556	275.953.020	246.570.935	223.098.142
Total Fee Based Income	9.979.710	9.377.457	10.181.349	9.160.485	8.311.567

Note: Business segmentation was adjusted to the organizational structure in the reporting year

\*) Still part of the Treasury and Markets Segment

## Operational Performance Treasury and International Banking Segment

(In Rp million)

Product	2021	2020	2019	2018	2017
Third Party Fund	9.348.764	9.086.812	13.428.583	7.395.290	7.571.909
Current Account	4.641.769	4.443.589	8.013.581	2.477.319	2.748.140
Saving	220.714	109.541	77.073	39.079	22.325
Deposit	4.486.281	4.533.682	5.337.929	4.878.892	4.801.444
Total Credit	6.610	8.620.596	6.820.070	3.998.638	1.173.623
Total Fee Based Income	6.401.909	5.002.745	4.344.102	4.275.471	3.728.182

Note: Business segmentation was adjusted to the organizational structure in the reporting year

\*) Still part of the Treasury and Markets Segment