

## Communications Policy with Shareholders PT Bank Mandiri (Persero) Tbk.

The Bank has a communication policy with shareholders or investors, as stipulated in the Corporate Secretary Charter, Chapter III.A.I. Disclosures.

The disclosure to the stakeholders is formulated by referring to the Capital Market regulations and other relevant laws and regulations, which can be summarized as follows :

- a. Periodic and or incidental reporting to regulators (OJK, Bank Indonesia, LPS, Ministry of Justice and Human Rights, Indonesia Stock Exchange) and reporting through Electronic Reporting System.
- b. General Meeting of Shareholders (GMS).
- c. Implemented according to laws and the Bank's Articles of Association consisted of the Annual GMS and Extraordinary GMS.
- d. Organizing other activities related to corporate actions and/or disclosures such as :
  - Performance Presentation (quarterly)
  - Public Expose (annually)
  - Analyst Meeting (quarterly)

The Performance Presentation, Public Expose dan Analyst Meeting exercised quarterly and annually were aimed at disclosing information to public and investors on the Bank's conditions, business prospects, performances, as well as its corporate governance implementation.

The Bank also has established specific unit that is tasked to maintain and manage good relations with investors, as well as serve as a centre of information on the Bank's performance to the investors.

