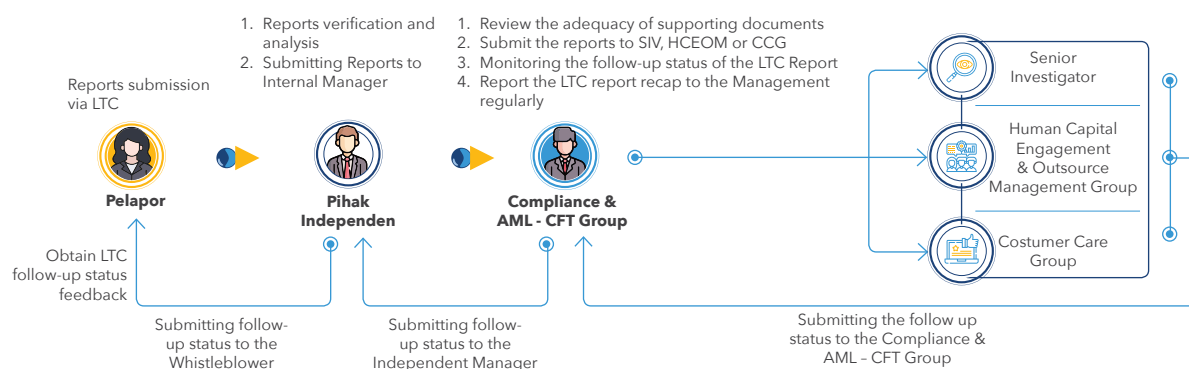


WHISTLEBLOWING SYSTEM

LTC Reporting Mechanism



LTC Handling Results

Reports of violation complaints entered through LTC media either through the website, e-mail, mailbox or SMS/WA were as follows:

Year	Letters	Facilities of Submission		SMS/WA	Fraud	Report Classifications		Followed Up Reports	Resolved Reports
		Email	Website			Non-Fraud	Others		
2021	2	28	30	17	26	29	22	77	75
2020	4	24	38	9	29	22	24	75	75
2019	4	24	10	10	23	8	17	48	48
2018	0	7	1	0	2	2	4	8	8
2017	0	8	0	0	5	3	0	8	8

Violation Reports Sanctions/Follow-Ups In 2021

Every investigated violation report and those proven as violation has received sanction based on the regulation.