











Review Vision and Mission by The Board of Commissioners and Board of Directors

In order to ensure the conformity of the existing Vision and Mission of Bank Mandiri, Bank Mandiri always reviews the Vision and Mission on a regular basis. The Company's vision and mission have been discussed and approved by the Board of Commissioners and Directors. The new vision and mission of the Company have been prepared in line with the preparation of the Bank Mandiri Corporate Plan 2020-2024. The Bank Mandiri Corporate Plan 2020-2024 continues to prioritize Bank Mandiri's purpose, namely "Spirit of Prosperity of the Country". The new vision and mission have been outlined in the Bank's Business Plan (RBB) 2020-2022.

Company Culture

As part of SOEs, Bank Mandiri followed up on the direction of the Ministry of BUMN regarding the implementation of Core Values for Human Resources "AKHLAK" (Trustworthy, Competent, Harmonious, Loyal, Adaptive, & Collaborative), and the Employee Value Proposition (EVP) namely Learn, Grow, and Contribute to Indonesia. Bank Mandiri was committed to providing full support regarding the implementation and uniformity of the Main Values and EVP which aimed to realize the role of SOEs as an engine of economic growth, an accelerator of social welfare, a provider of employment, and a provider of talent.

The explanation regarding AKHLAK's Core Values is as follows:

