

In 2025, all Bank Mandiri business partners across all regions (100%) received socialization through as to the relevant policies. In addition, Bank Mandiri has obtained ISO 37001:2016 ABMS certification within the scope of Procurement and Vendor Management. [GRI 205-2]

Environmental and Social Policy for Suppliers [GRI G4 FS1, FS5]

To ensure sound and transparent governance, Bank Mandiri's procurement of goods and services is guided by Standard Operating Procedures and Operational Technical Guidelines for procurement. These documents require compliance with all applicable laws and regulations, including those applicable to overseas branches, and provide comprehensive guidance to standardize processes, clarify responsibilities, and strengthen control functions. The procurement system is designed to prevent abuse of authority, collusion, and conflicts of interest. Accordingly, all parties involved are required to avoid corruption, collusion, nepotism, and any form of gratification.

[GRI 3-3, 204-1]

In line with SDG 12 on Responsible Consumption and Production, Bank Mandiri encourages suppliers to apply sustainability principles and integrate environmental, social, and governance (ESG) aspects into their business practices. The Company refers to ISO 20400:2017 to integrate sustainable procurement and is committed to achieving Net Zero Emission (NZE) in Financing by 2060 or earlier through the implementation of sustainable procurement policies.

Bank Mandiri has established environmental and social criteria within its procurement process. The environmental criteria include compliance with environmental obligations in accordance with applicable laws and regulations, as well as the implementation of a commitment to environmental sustainability in operations and/or products and/or services to minimize negative environmental impacts. In addition, this policy encompasses energy efficiency, waste segregation, water conservation, and other environmentally friendly practices.

Under the social criteria, Bank Mandiri requires suppliers to safeguard workers' rights, including compliance with labor standards, the prevention of forced labor and child labor, protection against discrimination in any form, protection from violence and harassment, the provision of decent living conditions, respects for of association and/or collective bargaining, compliance with the applicable provisions on maximum working hours limits, and the provision of fair wages, as well as ensuring occupational health and safety (OHS).

Bank Mandiri conducts periodic evaluations of registered suppliers through annual reassessments to maintain their eligibility for future cooperation. In addition to evaluating supplier performance, Bank Mandiri also reviews documents submitted annually as part of the data update process, including the Company Declaration Letter, which is required to be renewed each year.

Based on the results of these assessments, Bank Mandiri regularly undertakes initiatives to enhance supplier competencies, particularly for suppliers with lower performance levels, through various measures such as continuous training focused on carbon emission reduction, coaching, vendor meetings, and quality control. The outcomes of these evaluations serve as one of the key considerations for Bank Mandiri in the supplier selection process, particularly for certain types of work.