



Membership in Financial and Climate Industry Associations

Bank Mandiri actively participates in various financial industry associations that are strategically relevant to its business activities, staying informed about the latest regulatory developments and industry dynamics, while also contributing to the advancement of knowledge and practices in sustainable and responsible banking.

Bank Mandiri participates in PERBANAS' sustainability working group with three main areas of focus, such as supporting the enhancement of awareness and education within the financial ecosystem, providing evidence-based insights on challenges, opportunities, and local context in the development of sustainable finance ecosystem, and developing accessible toolkits, guidelines, and supporting instruments for sustainable finance. This participation aligns with Bank Mandiri's commitment to maintaining transparency, regulatory compliance, and the long-term stability of the national financial system.

In addition, Bank Mandiri supports the objectives of the Paris Agreement to limit the increase in global temperatures to below 2°C and aligns with global efforts toward Net Zero Emission. As a tangible expression of this commitment, Bank Mandiri has set a target to achieve Net Zero Emission in Operations (Scope 1 and Scope 2) by 2030.

As part of its commitment to climate policy, Bank Mandiri supports the implementation and strengthening of climate-related regulations in Indonesia, including the Indonesian Green Taxonomy, the Indonesian Sustainable Finance Taxonomy, and Climate Risk Management and Scenario Analysis. Bank Mandiri's support for strengthening these regulations is carried out through the provision of feedback to the Financial Services Authority. This policy alignment is consistent with the Paris Agreement and the national transition strategy, while also taking into account economic stability and financial inclusion.

Bank Mandiri affirms its position of political neutrality and does not make contributions in any form to political parties, candidates, or lobbying activities.

Supplier Responsibility

Anti-Corruption Policy for Suppliers

Bank Mandiri requires all suppliers to have anti-corruption policies and programs in place. This requirement is intended to verify suppliers' compliance with anti-corruption, anti-fraud, and anti-gratification principles in the conduct of their business. Through this approach, Bank Mandiri ensures that its commitment to anti-bribery and anti-corruption policies is communicated comprehensively and effectively implemented by all business partners and suppliers.

To strengthen anti-corruption and anti-fraud practices and to ensure that business partners comply with the highest ethical standards, Bank Mandiri has implemented several strategic initiatives, including:

1. A prohibition on business partners providing gratifications, as stated on Bank Mandiri's procurement website (<https://procurement.bankmandiri.co.id/>).
2. A requirement for all business partners to sign an Integrity Pact.
3. A Statement of Commitment to Comply with Procurement Ethics during the procurement process for all invited suppliers of goods and services.
4. The inclusion of anti-bribery and anti-corruption provisions in contracts/agreements.
5. Socialization on gratifications conducted at least once a year through meetings with suppliers.

In 2025, all Bank Mandiri business partners across all regions (100%) received socialization through as to the relevant policies. In addition, Bank Mandiri has obtained ISO 37001:2016 ABMS certification within the scope of Procurement and Vendor Management. [GRI 205-2]

Environmental and Social Policy for Suppliers [GRI G4 FS1, FS5]

To ensure sound and transparent governance, Bank Mandiri's procurement of goods and services is guided by Standard Operating Procedures and Operational Technical Guidelines for procurement. These documents require compliance with all applicable laws and regulations, including those applicable to overseas branches, and provide comprehensive guidance to standardize processes, clarify responsibilities, and strengthen control functions. The procurement system is designed to prevent abuse of authority, collusion, and conflicts of interest. Accordingly, all parties involved are required to avoid corruption, collusion, nepotism, and any form of gratification.

[GRI 3-3, 204-1]

In line with SDG 12 on Responsible Consumption and Production, Bank Mandiri encourages suppliers to apply sustainability principles and integrate environmental, social, and governance (ESG) aspects into their business practices. The Company refers to ISO 20400:2017 to integrate sustainable procurement and is committed to achieving Net Zero Emission (NZE) in Financing by 2060 or earlier through the implementation of sustainable procurement policies.

Bank Mandiri has established environmental and social criteria within its procurement process. The environmental criteria include compliance with environmental obligations in accordance with applicable laws and regulations, as well as the implementation of a commitment to environmental sustainability in operations and/or products and/or services to minimize negative environmental impacts. In addition, this policy encompasses energy efficiency, waste segregation, water conservation, and other environmentally friendly practices.

Under the social criteria, Bank Mandiri requires suppliers to safeguard workers' rights, including compliance with labor standards, the prevention of forced labor and child labor, protection against discrimination in any form, protection from violence and harassment, the provision of decent living conditions, respects for of association and/or collective bargaining, compliance with the applicable provisions on maximum working hours limits, and the provision of fair wages, as well as ensuring occupational health and safety (OHS).

Bank Mandiri conducts periodic evaluations of registered suppliers through annual reassessments to maintain their eligibility for future cooperation. In addition to evaluating supplier performance, Bank Mandiri also reviews documents submitted annually as part of the data update process, including the Company Declaration Letter, which is required to be renewed each year.

Based on the results of these assessments, Bank Mandiri regularly undertakes initiatives to enhance supplier competencies, particularly for suppliers with lower performance levels, through various measures such as continuous training focused on carbon emission reduction, coaching, vendor meetings, and quality control. The outcomes of these evaluations serve as one of the key considerations for Bank Mandiri in the supplier selection process, particularly for certain types of work.