

# Feedback Form

[SEOJK G.2, G.3]

Bank Mandiri did not receive any feedback on the 2023 Sustainability Report. Bank Mandiri remains open to feedback and suggestions for the improvement of the report by providing forms and channels for stakeholders to share their input.

## YOUR PROFILE (PLEASE FILL OUT IF YOU WISH)

Name : \_\_\_\_\_

Institution/Company : \_\_\_\_\_

Email : \_\_\_\_\_

Phone/Cell : \_\_\_\_\_

## STAKEHOLDER GROUPS

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Shareholders/Investors           | <input type="checkbox"/> Customers      | <input type="checkbox"/> Employees              |
| <input type="checkbox"/> Labor Unions                     | <input type="checkbox"/> Media          | <input type="checkbox"/> Suppliers              |
| <input type="checkbox"/> Civil Society Organizations/NGOs | <input type="checkbox"/> Government/OJK | <input type="checkbox"/> Business Organizations |
| <input type="checkbox"/> Others                           |   |   |

How would you evaluate the writing of this report?	Disagree	Somewhat Disagree	Don't Know	Agree	Strongly Agree
The report is easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The report is useful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The report reflects the performance of the company in sustainable development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How would you rate the materiality level on the following topics:	Not Important	Somewhat Important	Don't Know	Important	Very Important
Data Security and Customer Privacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable Finance Portfolio (Sustainable Portfolio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digitalization and Access to Finance (Financial Inclusion)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managing Environmental Footprint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Integration of ESG into Bank Products and Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climate Change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business Ethics (Ethics and Anti- Corruption)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diversity, Equity, and Inclusion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please provide your suggestions, recommendations, or comments on this report:

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