

Procurement of Goods and Services PT Bank Mandiri (Persero) Tbk.

Bank Mandiri has a policy regarding Selection and Capacity Building for Suppliers or Vendors, namely:

1. Operational Policy (KOPR), article 205 on Operational Facilities and Infrastructure - Procurement
2. Procurement Standard Operating Guidelines (SPO) that regulate, among others (Chapter III) : a.

General provisions include :

- Principles of Procurement
- Procurement Ethics
- Purpose of the Procurement Process
- Monitoring of Domestic Products Use
- Procurement Planning
- Allocation Guidelines

b. Provisions for the implementation of the procurement of goods and services include:

- Procurement of Goods and Services Mechanism
- Procurement Process
- Stages of the Procurement Process
- Execution of Work and Handover of Work
- Provisions for Change of Work (plus/minus) specifically in the field of construction implementation services.
- Provisions of Repeat Order
- Implementation of Procurement Activities to Overcome Certain Conditions.
- Document and Payment Process.

3. Procurement Operational Technical Guidelines (PTO) that regulate, among others (Chapter III):

Implementation Provisions

- Accreditation Partners (Goods and Services Providers)
 - General & including aspects that are reviewed in carrying out the qualifications of prospective Goods and Services Providers)
 - Procedures for partner accreditation (Goods and Services Providers) (including aspects considered in determining recommended partners to be invited in a procurement process)
 - Partner Monitoring includes :
 - Monitoring Partner Data

- Partner Performance Monitoring, which consists of
 - Evaluation of Partner Performance Periodically
 - Evaluation of Partner Performance based on Contract
- Increasing Partner Competence iv. Sanctions for Associates