

2. Promote awareness and care among all employees to actively safeguard their work units from losses due to indications or acts of fraud and/or non-fraud. thereby improving the quality of supervision and fostering a stronger sense of ownership among employees.
3. Enhance the Bank's reputation among stakeholders. particularly in the context of corporate governance. by showcasing a robust anti-fraud system. thereby elevating the Bank's image.




### WBS-LTC Management

The management of WBS-LTC engages the independent third party. which aims. among others. to:

1. Be Independent and professional.
2. Minimize the risk of conflict of interest.
3. Provide a sense of security for the whistleblower.
4. Increase stakeholder trust in WBS-LTC management.
5. The whistleblower can monitor the status of the follow-up to the WBS-LTC report being submitted.

### Reporting Media

Bank Mandiri has provided reporting media for acts or indications of fraud and/or non-fraud that can harm the customers and Bank Mandiri as follows:

	<p><b>Website</b>  <a href="https://bmri-wbslhc.tipoffs.info/">https://bmri-wbslhc.tipoffs.info/</a></p>		<p><b>E-mail</b>  <a href="mailto:bmri-wbslhc@tipoffs.info">bmri-wbslhc@tipoffs.info</a></p>
	<p><b>SMS / WA</b>            0811-900-7777</p>		

### Confidentiality of Whistleblowers

As Bank Mandiri's commitment to maintaining the confidentiality of reporting data. the Bank provides:

1. Guarantee on the confidentiality of the whistleblower identity.
2. Guarantee for the confidentiality of the contents of the report submitted by the whistleblower.

### Protection for Whistleblowers

Protection of Employees who submit reports containing information related to disciplinary violations and breaches of applicable stipulations/regulations. as long as the information submitted by the Employee is true. according to the facts and does not constitute a false report including no involvement of the whistleblower.

### Types of Violations that can be Reported

Reports that can be submitted through the WBS-LTC include the following:

1. Fraud. which consists of:
  - a. Corruption
  - b. Misuse of assets
  - c. Fraudulent financial reporting
  - d. Fraud
  - e. Disclosure of confidential information
  - f. Other actions equated to fraud in accordance with prevailing laws and regulations