

No.	Aspects – Principles - Recommendations	Comply Or Explain
		<p>d. Know Your Employee (KYE) Policy is a principle applied by the Bank to get to know each employee well both in terms of ability and personality. KYE is carried out through a candidate selection process as well as monitoring the character and lifestyle of employees</p> <p>2. Pillar 2 (Detection)</p> <p>a. It is the responsibility of all units, both first-line, second-line, and third-line and is part of the fraud control system in order to identify and find fraud in the bank's business activities. The programs implemented by Bank Mandiri in this pillar include:</p> <p>b. Whistleblowing System-Letter to CEO, which is managed by an independent party to minimize conflicts of interest and provide a sense of security to whistleblowers.</p> <p>c. Fraud Detection System, which has been implemented to support the Bank's detection activities which includes detection of transactional fraud and non-transactional fraud.</p> <p>d. Surprise Audit, whose implementation is prioritized in business units that are at high risk or prone to fraud.</p> <p>e. Surveillance System, which aim to monitor and review the internal control effectiveness (including fraud control system).</p> <p>3. Pillar 3 (Investigation, Reporting, Sanctions and Legal Process) It is part of the Fraud Control System in the context of handling fraud that occurs through investigations and the results are reported to the President Director, Board of Commissioners, and Regulators. including the proposed imposition of sanctions and legal processes for fraudsters. In order to strengthen the function of the Third Pillar, delegation of authority for the implementation of investigations and imposition of sanctions to each region has been carried out to accelerate the process of handling cases and recovery.</p> <p>4. Pillar 4 (Monitoring, Evaluation and Follow-up) It is part of the Fraud Control System in order to monitor the follow-up results of investigations and evaluation of fraud incidents, to improve weaknesses and strengthen the Internal Control System in order to prevent the recurrence of fraud due to similar weaknesses. Written reporting to the President Director and the Board of Commissioners is carried out in an orderly manner to monitor the established follow-up list.</p> <p>Remark : Comply</p>
<p>D.1.3. Recommendation 20 :</p> <p>Explanation :</p>	<p>The Public Company has policy on vendor or supplier selection and capability improvement.</p> <p>The Policy on vendor or supplier selection is useful to ensure that the Public Company can obtain the required goods or services at competitive prices and good quality. While the policy of increasing the capability of supplier or vendor is useful for ensuring the efficient and effective supply chain. The capability of supplier or vendor to supply/ fulfil the goods or services needed by the company will affect the quality of the company's output.</p> <p>Thus, the implementation of these policies can guarantee the supply continuity in terms of quantity and quality as required by the Public Company. The scope of this policy includes criteria in selecting supplier or vendor, transparent procurement mechanism, effort to improve supplier or vendor capability, and fulfil the right relating to supplier or vendor.</p>	<p>Bank Mandiri has a policy regarding Selection and Capacity Building for Suppliers or Vendors. namely:</p> <ol style="list-style-type: none"> 1. Operational Policy (KOPR), article 205 on Operational Facilities and Infrastructure – Procurement 2. Standard Operating Guidelines (SPO) that regulate, among others (Chapter III): <ol style="list-style-type: none"> a. General provisions include: <ul style="list-style-type: none"> > Principles of Procurement > Procurement Ethics > Purpose of the Procurement Process > Monitoring of Domestic Products Use > Procurement Planning > Loading Guidelines b. Provisions for the implementation of the procurement of goods and services include: <ul style="list-style-type: none"> > Procurement of Goods and Services Mechanism > Procurement Process > Stages of the Procurement Process > Execution of Work and Handover of Work > Provisions for Change of Work (plus/ minus). > Provisions for the Implementation of Repeat Purchases. > Implementation of Procurement Activities to Overcome Certain Conditions. > Document and Payment Process.



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		<p>3. Procurement Operational Technical Guidelines (PTO) that regulate, among others (Chapter III): Implementation Provisions</p> <ol style="list-style-type: none"> a. Accreditation Partners (Goods and Services Providers) General & including aspects that are reviewed in carrying out the qualifications of prospective Goods and Services Providers) b. Procedures for partner accreditation (Goods and Services Providers) (including aspects considered in determining recommended partners to be invited in a procurement process) c. Vendor Monitoring covers: <ol style="list-style-type: none"> 1). Vendor Data Monitoring 2). Vendor Performance Monitoring, consisting of: <ul style="list-style-type: none"> - Periodic Vendor Performance Evaluation - Contract-Based Vendor Performance Evaluation - Vendor Competency Enhancement - Sanctions for Vendors <p>Remark : Comply</p>
<p>D.1.4. Recommendation 21 :</p> <p>Explanation :</p>	<p>The Public Company has policy on fulfilment of creditor rights.</p> <p>The policy on fulfilment of creditor rights is used as a guideline in providing loan to creditor. The purpose of the policy is to maintain the fulfilment of right and maintain creditor trust in the Public Company. The policy includes consideration in making agreement, as well as follow-up in fulfilling the obligation of the Public Company to creditor.</p>	<p>The fulfilment of creditors' rights at Bank Mandiri is stated in the loan agreement with creditor. The following creditors' rights are stated in the agreement, among others:</p> <ol style="list-style-type: none"> 1. Receive the audited financial statements; 2. Receive the loan progress/use report; 3. Receive late sanction on report submission; 4. Receive written notification, request, and approval <p>Remark : Comply</p>
<p>D.1.5. Recommendation 22 :</p> <p>Explanation :</p>	<p>The public company has the whistleblowing system policy.</p> <p>A well-developed Whistleblowing system policy will provide certainty of protection to witness or reporter for an indication of violation committed by employees or management of the Public Company. The implementation of the policy will have an impact on establishing a culture of good corporate governance. The Whistleblowing system policy includes, among others, type of violations that can be reported through the Whistleblowing system, complaint procedure, protection and guarantee of the confidentiality of the reporter, handling procedure for received complaints. parties that managing the complaints, and the results and follow-up of complaints handling.</p>	<ol style="list-style-type: none"> 1. The implementation of the Whistleblowing System (WBS) at Bank Mandiri is referred to as the Letter to CEO (LTC). The WBS-LTC serves as a platform for reporting indications or acts of fraud and/or non-fraud by employees or stakeholders of Bank Mandiri to the President Director. It emphasizes disclosures from complaints to enhance the effectiveness of the internal control system and good governance practices within the Bank. 2. WBS-LTC at Bank Mandiri has been implemented since 2009 and is governed by the Technical Operational Guidelines for the Whistleblowing System - Letter to CEO (WBS-LTC), which are continuously updated, with the latest revision dated 28 November 2025. 3. Since its revitalization in 2018, the management of the WBS-LTC involves an independent party to provide a safe environment that encourages employees and stakeholders to report issues confidently. Reporters can include their full identity or remain anonymous (identity known only to the independent party). 4. Reports to the WBS-LTC can be submitted through the following channels: <ul style="list-style-type: none"> › Website https://bmri-wbslhc.tipoffs.info/ › Email to bmri-wbslhc.tipoffs.info › Letter to POBOX 1007 JKS 12007 › SMS and WA to 0811-900-7777