



# INVESTOR RELATIONS

Investor Relations ensures that the capital market community receives clear, consistent, and reliable information on Bank Mandiri's performance and strategic direction, strengthening market confidence and reinforcing a positive investment outlook.

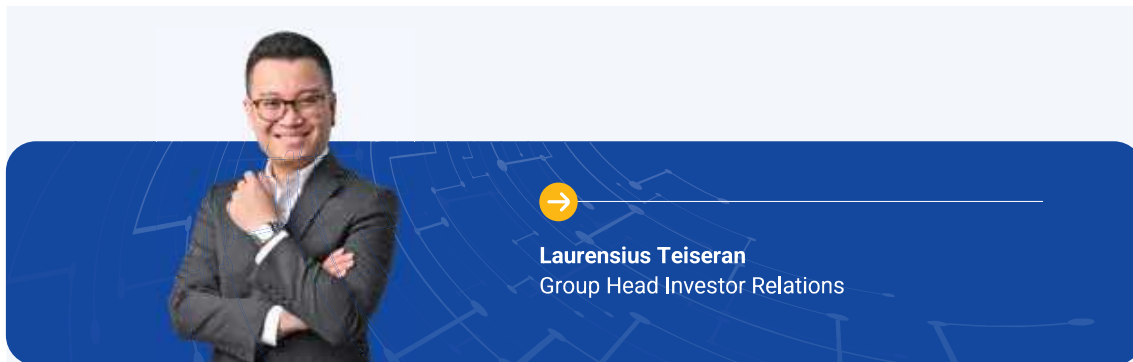
The Investor Relations (IR) function at Bank Mandiri serves a vital role in maintaining effective communication between the Bank and the capital market community. IR provides information that enabling investors, shareholders, analysts, and other market participants to gain a clear understanding of the Bank's financial health, business strategy, and outlook. Through structured communication flows, IR supports a fair and credible market perception of the Bank's performance.

The IR unit ensures that essential information is delivered accurately and reliably across a range of channels, including analyst and investor meetings, public exposes, strategic presentations, roadshows, report publications, and participation in investor conferences both domestically and internationally. This active engagement broadens access to information and strengthens Bank Mandiri's relationship with the investment community.

Aligned with Good Corporate Governance principles, IR places strong emphasis on transparency and precision in its disclosures. Regular updates on financial performance, strategic priorities, and market developments are provided to equip investors with the necessary insights to evaluate the Bank's long-term value and potential.

By maintaining consistent and responsive communication, Investor Relations contributes to sustaining market confidence and reinforces Bank Mandiri's standing as a stable, transparent, and value-driven financial institution.

## Group Head Investor Relations Profile



**Laurensius Teiseran**  
Group Head Investor Relations

**Age :** 37 Years old

**Citizenship :** Indonesia

**Domicile :** Jakarta

**Educational Background**

Bachelor in Economics from Atma Jaya University.

### Professional Background

- › Group Head of Investor Relations at Bank Mandiri (2021-present)
- › Senior Vice President at CGS CIMB Securities (2019-2021)
- › Vice President at Credit Suisse Securities (2014-2019)
- › Equity Research Analyst at Bahana Sekuritas (2013-2014)
- › Research Asisstant at United Nation Development Program (2012-2013)

### Investor Relations Contact

The contacts for Bank Mandiri Investor Relations are as follows:



#### Investor Relations Group

Menara Mandiri II Lt. 26.  
 Jl. Jend. Sudirman Kav.54-55 Jakarta 12190 Indonesia  
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 Email: [ir@bankmandiri.co.id](mailto:ir@bankmandiri.co.id)  
 Website: <https://www.bankmandiri.co.id/web/ir>

### Investor Relations Duties and Responsibilities

The following are duties and responsibilities of Investor Relations:

1. Creating, developing and maintaining cooperative relationships with constituents of the Indonesian Capital Market, including Fund Managers, buy-side & sell-side Analysts, Stock Brokers, Investments Bankers, and Rating Agencies.
2. Provide accurate qualitative and quantitative information to form a long-term valuation of Bank Mandiri shares through various means including: Quarterly Earnings Call, Investor Conference, Teleconference, Web-Casts, IR Website, Broker Sponsorship, Road Show & Non- Deal Road Show both Local and International.
3. Representing the Company's management in meetings with analysts and investors either one-on-one or public presentation sessions to communicate opinions, attitudes and reactions to company issues and provide strategic feedback for the Company's management.
4. Observe the sales patterns and share ownership of the Company, including managing and developing an investor database and contact reports.
5. Maintain transparency, accuracy and timeliness of the disclosure of relevant information to capital market communities.

### Investor Relations Activities in 2025

In 2025, Investor Relations strengthened communication with investors and shareholders through a wide range of activities and engagement channels. These initiatives included domestic and international roadshows, face-to-face meetings with investors, and ongoing dialogue with analysts and investment managers. Through these interactions, Investor Relations supported deeper understanding of the Bank's strategic priorities and operational performance.

To ensure consistent and transparent information flow, Investor Relations provided regular updates through press releases, corporate presentations, public expose sessions, and routine meetings with analysts and investors. These efforts are designed to build stakeholder confidence and reinforce Bank Mandiri's commitment to Good Corporate Governance.

The following is detailed list of Investor Relations activities in 2025:



No.	Activities	Total	Description	Location	Participant
1	Investor Conference	25 Times	Conferences related to the Company's performance updates	Jakarta, Singapore, Thailand, Kuala Lumpur, Taipei, Hong Kong, Japan, United Kingdom, United States	Existing and Potential Investor
2	Virtual Investor Conference	4 Times	Virtual conference related to the Company's performance updates	Jakarta	Existing and Potential Investor
3	Non-Deal Roadshow	5 Times	Meeting at the Shareholders' office location for the Company's performance updates	Singapore, Kuala Lumpur, Hong Kong, Thailand, United States of America, United Kingdom, Europe	Existing and Potential Investor
4	Virtual Non-Deal Roadshow	0 Times	Virtual meeting with Shareholders for the Company's performance updates	Jakarta	Existing and Potential Investor
5	Adhoc Investor Meeting	±300 Times	The Company's performance updates	Jakarta	Existing and Potential Investor
6	Quarterly Earnings Call/ Analyst Meeting	4 Times	Presentation of quarterly financial performance reports	Jakarta	Existing Investor and Analyst
7	Review Meeting with Credit Rating Agencies	4 Times	The Company's meeting with Credit Rating Agencies (CRA) to update Bank Mandiri's rating every year	Jakarta	Rating Agencies

### Investor Relations Training in 2025

To enhance its communication capabilities and stay adaptive in a dynamic capital market environment. Bank Mandiri's Investor Relations team participated in a range of training programs and workshops throughout 2025. These initiatives aim to strengthen technical expertise and strategic understanding, ensuring the team delivers high-quality and effective communication to the investment community. Several training programs attended by the Investor Relations team in 2025 included:

No.	Types of Training and Competency Development / Training Materials	Time and Location	Organizers
1	The CFO: Becoming a Strategic Partner Program	18 October 2024. University of Pennsylvania	The Wharton School
2	Competence in Banking Risk Management	07 August 2021. Jakarta	Institute LSPP
3	Competence in Banking Risk Management Level 5	11 August 2025, Jakarta	Institute LSPP