



REALIZATION OF ESG PROGRAM ACHIEVEMENTS COMPARED TO TARGETS

In 2024, through the implementation of various sustainability programs across the Environmental, Social, and Governance (ESG) pillars, Bank Mandiri successfully achieved multiple targets set at the beginning of the year. These accomplishments align with the parameters outlined in ACGS item B.1.5 and include:

ESG ASPECTS ACHIEVEMENT COMPARED TO TARGETS IN 2024



ENVIRONMENTAL PILLAR

ESG Aspects	Indicators	2024 Target	2024 Achievement
Sustainable Loan Financing	Total sustainable loan/ financing (Rp trillion, Parent only)	274.77	293
Operational Carbon Emissions	% Reduction in operational emissions (Scope 1 and 2) compared to the 2019 baseline	25%	33%



SOCIAL PILLAR

ESG Aspects	Indicators	2024 Target	2024 Achievement
Employee Development	% Employee participation in training programs	85%	97.87%
Employee Development	Average training hours per employee	40 hours	107.8 hours
Employee Development	% of employees participating in training programs out of total employees	10%	22.70%
Financial Inclusion	% Disbursement of KUR from the allocated quota	95%	100%
Employee Diversity	Average composition of Nominated Talent employees (female and young talent)	25%	26.5%



GOVERNANCE PILLAR

ESG Aspects	Indicators	2024 Target	2024 Achievement
Cyber Security Breach	Number of reported Cyber Security Breaches	0	0