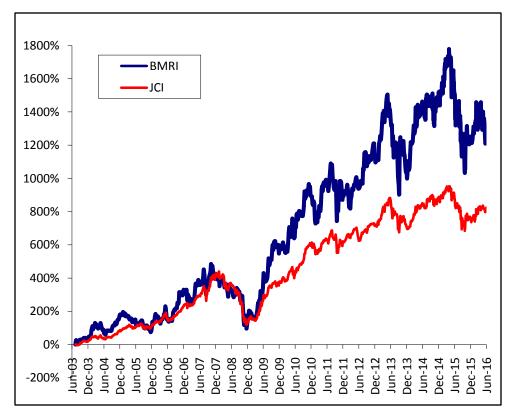
### PT Bank Mandiri (Persero) Tbk 1H 2016 Results Presentation

July 26, 2016





### **Share Information**



		By 30 June 2016							
No.	Description	No. of Investor	%	No. of shares	%				
	DOMESTIC								
	I. Government of RI	I.	0.00%	14,000,000,000	60.00%				
	2 Retail	17,556	81.96%	244,862,272	1.05%				
	3. Employees	1,783	8.32%	11,798,418	0.05%				
	4. Cooperatives	6	0.03%	1,141,400	0.00%				
	5. Foundation	27	0.13%	20,328,845	0.09%				
	6. Pension Funds	180	0.84%	178,050,850	0.76%				
	7. Insurance	91	0.42%	459,434,573	1.97%				
	8. Banks	-	0.00%	-	0.00%				
	9. Corporations	Ш	0.52%	611,580,068	2.62%				
	10. Mutual Funds	234	1.0 <del>9</del> %	685,117,810	2.94%				
	Total	19,989	93.32%	16,212,314,236	69.48%				
II	INTERNATIONAL								
	I. Retail	124	0.58%	1,710,398	0.01%				
	2 Institutional	1,307	6.10%	7,119,308,699	30.51%				
	Total	1,431	6.68%	7,121,019,097	30.52%				
Ш	TOTAL	21,420	100.00%	23,333,333,333	100.00%				

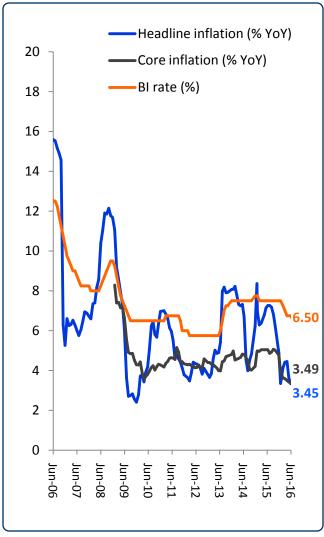
Δ from:	IPO	Dec 31, 2015		
BMRI	BMRI 1,334.49% 7.32%			
JCI	856.00%	10.91%		

# Table of Contents

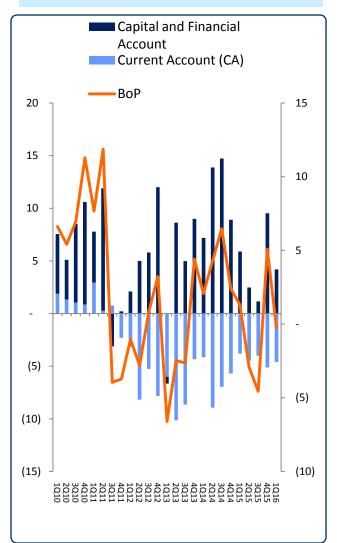
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### Inflation continues to decrease, GDP growth improving

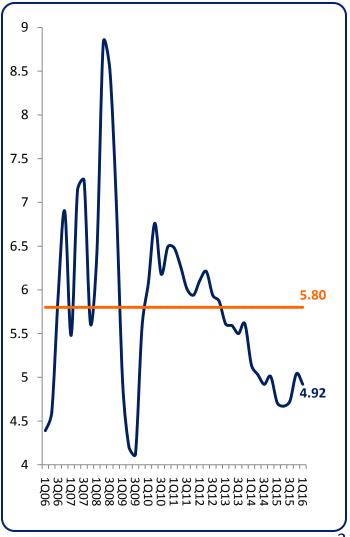
### Core and headline inflation is relatively stable



### Capital Inflows in 1Q16 was lower compared to previous quarter



### GDP growth slowed in 1Q16



Source: CEIC, Bloomberg

# 3 Key Areas of Focus for 2020

#### **Wholesale Strategy**



Deepen Client Relationship

#### **Integrated Wholesale Transaction Bank**

**Holistic Product Suite** 



#### **Sector-Led Solutions**

Through Expertise-led Client Solutions



#### **Cross-Border Coverage**

Supporting Clients' Regional Needs

### **Current Achievments (2Q 2016)**

- Total Wholesales Fees Rp 1.6 Tn <sup>1)</sup>
- Total Wholesale Low Cost Deposits Rp 134.6 Tn
- Growth YoY of Cash Management Transaction 38.3% <sup>2)</sup>

### **Group-wide Strategy**



**Integrate The Group** 

**Culture of Cross-Selling across Wholesale, Retail and Subsidiaries** 



Engaging in Integrated Retail Initiatives with Subsidiaries and Business Units to Drive Cross-Selling

#### **Current Achievments (2Q 2016)**

- Volume of Business Alliances :
  - ✓ Bank Guarantee : Rp 17.8 Tn
  - ✓ Foreign Exchange : Rp 162.5Tn
  - ✓ Trade Financing: Rp 35.9 Tn
- Income Alliance Wholesale = 46.1%
  - ✓ Auto & 2W Loan: 309.3 Bn
  - ✓ # Credit Cards: 298,673

### Retail Strategy



Accelerate Growth Segment

#### Micro

**Easy Access & Simple Products** 



#### **SME**

One-Stop Sales & Service

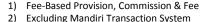


#### **Individual**

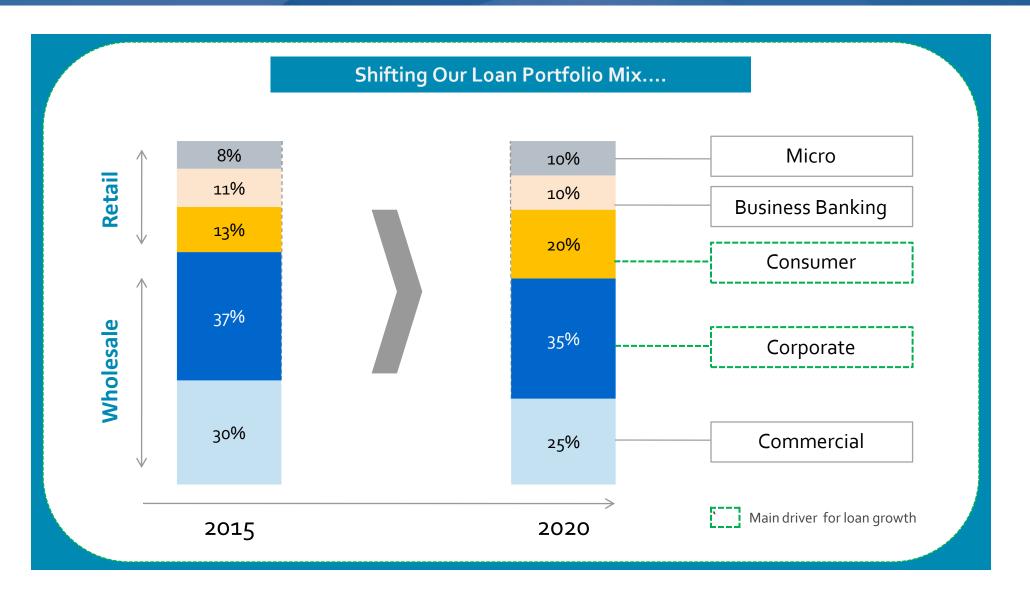
**Growing with our Customers** 

### **Current Achievements (2Q 2016)**

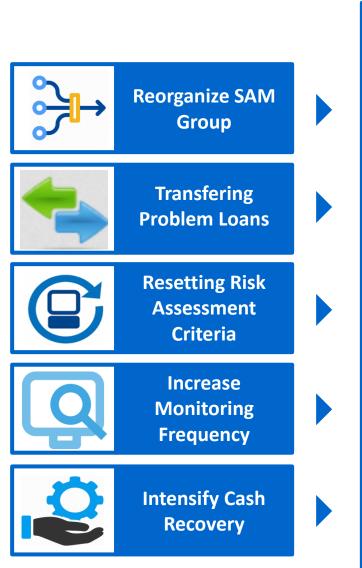
- Total Retail Fees of Rp 3.6 Tn <sup>1)</sup>
- Total Retail Low-Cost Funds Rp 272.9 Tn
- YoY increase in E-Channel transactions: 24.3%
- Mandiri Business Savings reaches Rp 102.4Tn



# Revamping Our Portfolio Composition Strategy

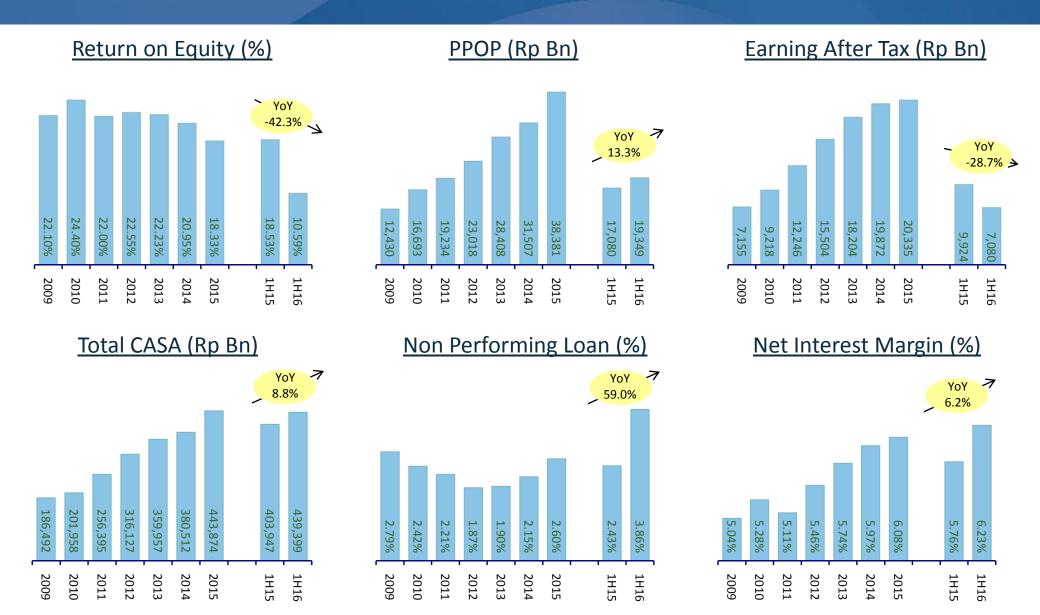


# Improving Asset Quality and Portfolio Management



Key Areas	Remarks
• Restructuring Unit • Recovery Unit	Focus on preventing increasing NPLs. To solve temporary problems in business's and take the necessary steps for loan restructuring.
Transfering     Problem Loans	Transfering problem loans from business units to SAM group to be handled more effectively. We will continue to review for more loans to transfer.
Update Risk     Assessment Criteria	Help to reset risk assessment criteria to support business units in improving the loan origination process.
Loan Monitoring	
• Early Warning System	Preventiative actions to improve asset quality by increasing standardized process and upgrading risk tools
<ul><li>Incentives for Loan Repayment</li><li>Auction Frequency</li><li>Asset Marketing Unit</li></ul>	<ul> <li>Achieve higher cash recovery than last year</li> <li>Accelerate loan repayment by writing off interest and penalty</li> <li>Identify targeted buyers for specific assets</li> </ul>

### NIM Of 6.2% Supports 13.3% YoY PPOP Growth

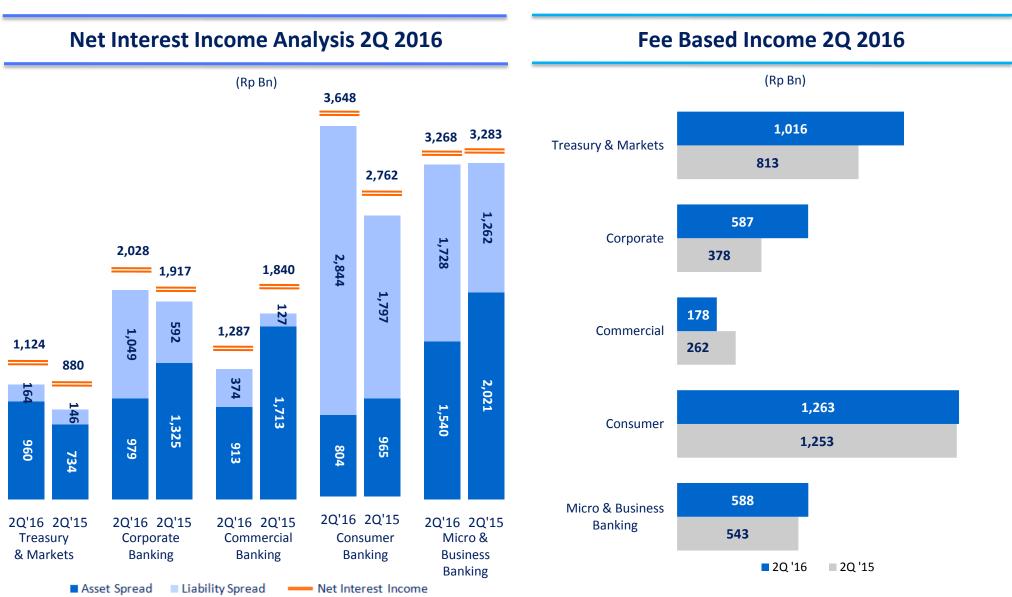


# Key Financial Highlights

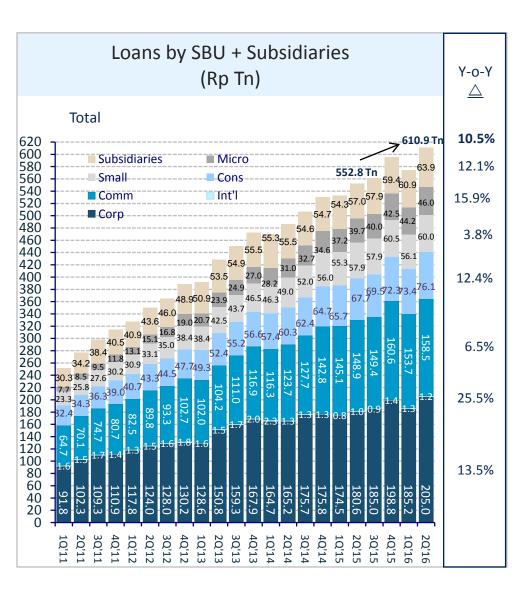
Bank Mandiri's 1H 2016 performance across several key indicators:

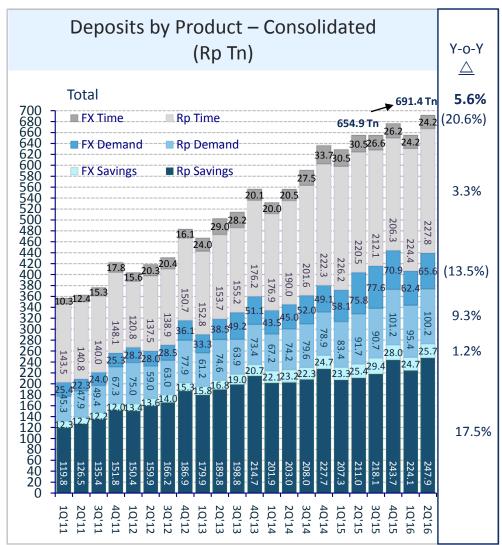
	<b>,</b>					
	1H 2015	1H2016	△%			
Loans	Rp 552.8Tn	Rp 610.9Tn	10.5%			
Gross NPL Ratio Net NPL Ratio	2.43% 1.01%	3.86%	<b>59.0%</b> 52.3%			
Low Cost Funds Ratio [Low Cost Funds (Rp)]	<b>61.7%</b> Rp 403.9 Tn	63.6% Rp 439.4 Tn	3.0% 8.8%			
NIM	5.76%	6.23%	8.0%			
Efficiency Ratio	44.8%	45.2%	0.9%			
PPOP	Rp 17,080 Bn	Rp 19,349 Bn	13.3%			
Earnings After Tax	Rp 9,924 Bn	Rp 7,080 Bn	(28.7%)			

# Balanced Earnings from All Business Units



### Maintaining Momentum for Growth





# Strong and Liquid Balance Sheet

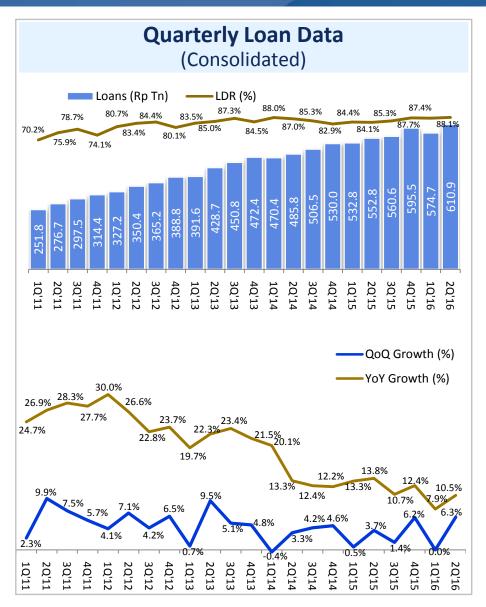
(Rp Bn, Consolidated)

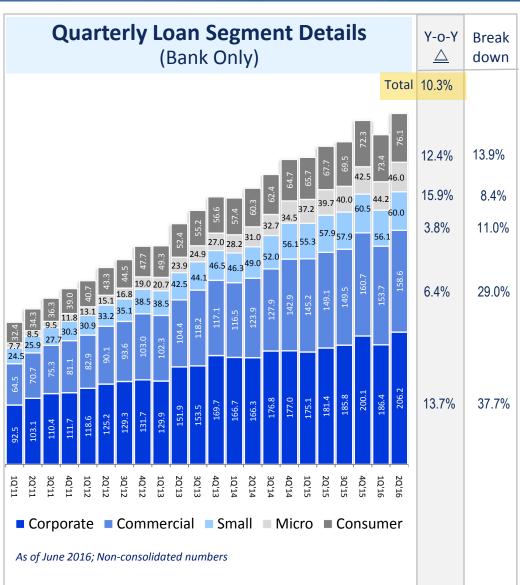
Assets	1H 2016	1H 2015	Liabilities	1H 2016	1H 2015
Cash	23,550	19,524	Current Account	165,815	167,517
Current Acc w/ BI & Other Banks	59,773	64,737	Savings	273,584	236,430
Placement w/ BI & Other Banks	66,874	61,161	Time Deposits	251,959	250,911
Advances (Other)	28,152	44,031			
Marketable Securities	49,380	47,370	Total Deposits	691,359	654,858
Government Bonds	99,093	100,101			
Loans (Gross)	610,887	552,778	Securities Issued	3,353	1,806
Provisions of Loans	(26,576)	(18,507)	Deposits from other banks	15,940	36,650
Net Loans	584,311	534,271	Subordinated Debt	3,712	3,747
Reverse Repo	607	14,428	Borrowings	34,019	22,043
Other Provisions	(2,324)	(2,472)	Other Int. Bearing Liabilities	21,997	37,799
Deferred Tax Assets	4,060	3,801	Non Int. Bearing Liabilities	53,976	47,912
Other Assets	57,967	27,123	Equity incl. Minority Interest	147,089	109,262
Total	971,444	914,075	Total	971,444	914,075

# Revenue Growth Driven by Strong Fee Income

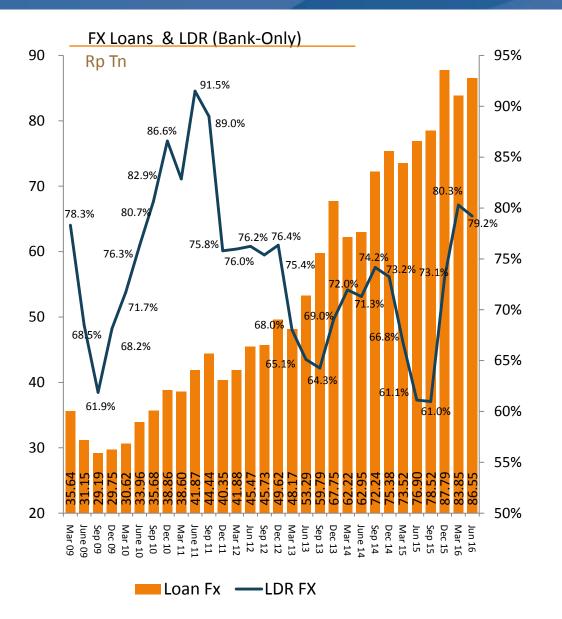
Summary P&L (Rp Bn)	2Q 2016	1Q 2016	2Q 2015	1H 2016	1H 2015	Y-o-Y	Q-o-Q
Interest Income	18,060	18,308	17,454	36,368	34,571	3.5%	-1.4%
Interest Expense	6,148	5,976	6,518	12,124	13,371	-5.7%	2.9%
Net Interest Income	11,912	12,331	10,936	24,244	21,200	8.9%	-3.4%
Net Premium Income	839	706	875	1,544	1,556	-4.1%	18.8%
Net Interest Income & Premium Income	12,751	13,037	11,811	25,788	22,755	8.0%	-2.2%
Other Non Interest Income							
* Other Fees and Commissions	2,952	2,531	2,677	5,482	5,026	10.3%	16.6%
* Foreign Exchange Gains - Net	600	417	473	1,016	861	26.7%	43.9%
* Gain fr. sale & Incr. in Val & Sale of Bonds	206	203	(17)	409	213	N/A	1.4%
* Others	1,231	1,052	1,018	2,283	1,929	20.9%	17.0%
Total Non Interest Income	4,988	4,203	4,152	9,191	8,029	20.1%	18.7%
Total Operating Income	17,739	17,240	15,963	34,979	30,785	11.1%	2.9%
Provisions, Net	(5,292)	(4,596)	(2,446)	(9,888)	(3,996)	116.3%	15.1%
Personnel Expenses	(3,488)	(3,406)	(3,109)	(6,894)	(6,029)	12.2%	2.4%
G&A Expenses	(3,640)	(3,305)	(3,173)	(6,945)	(5,747)	14.7%	10.1%
Loss from decr. in value of Sec & Gov Bonds	-	-	-	-	-	-	-
Other Expenses	(929)	(862)	(941)	(1,791)	(1,928)	-1.2%	7.8%
Total Expense	(8,058)	(7,572)	(7,223)	(15,630)	(13,705)	11.5%	6.4%
Profit from Operations	4,390	5,071	6,293	9,461	13,084	-30.2%	-13.4%
Non Operating Income	(3)	(5)	(0)	(8)	2	N/A	N/A
Net Income Before Tax	4,387	5,066	6,293	9,453	13,086	-30.3%	-13.4%
Net Income After Tax	3,263	3,817	4,786	7,080	9,924	-31.8%	-14.5%

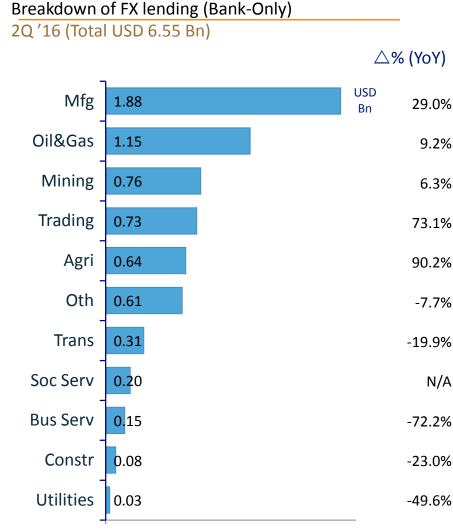
### LDR Increased to 88.1%, Bank-Only Loan Growth of 10.3%





### Prudent Management of FX Balance Sheet





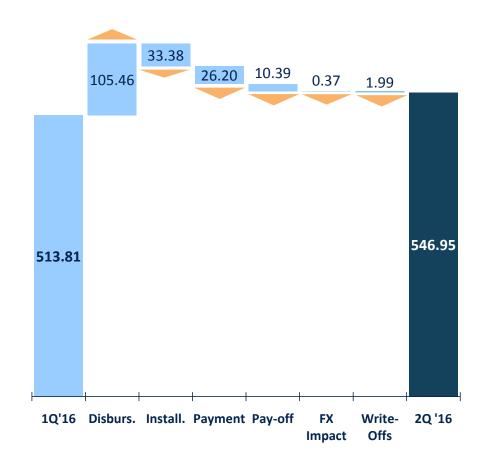
### Rp 105.46 Tn in Loans Disbursed in 2Q 2016

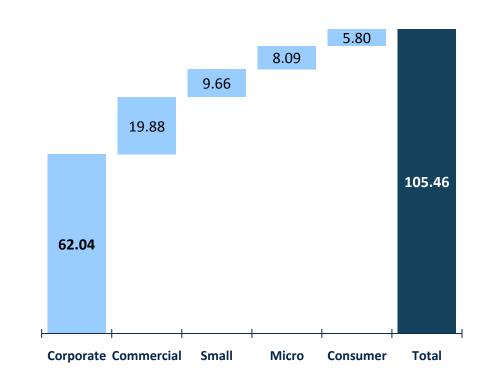
Loan Movement-2Q 2016 Bank-Only

**Rp Tn** 

Loan Disbursement by Segment – 2Q 2016 Bank-Only

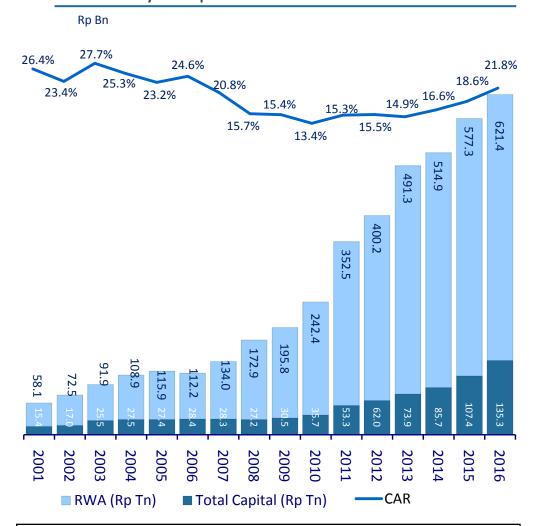
**Rp Tn** 





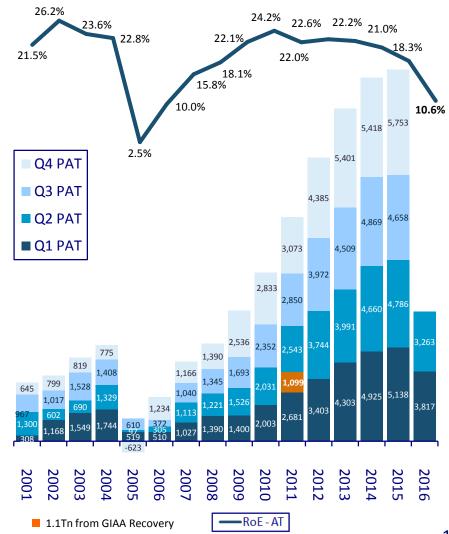
### Post Asset Revaluation CAR 21.8%; ROE 10.6%

### Bank Only - Capital & RWA Movement

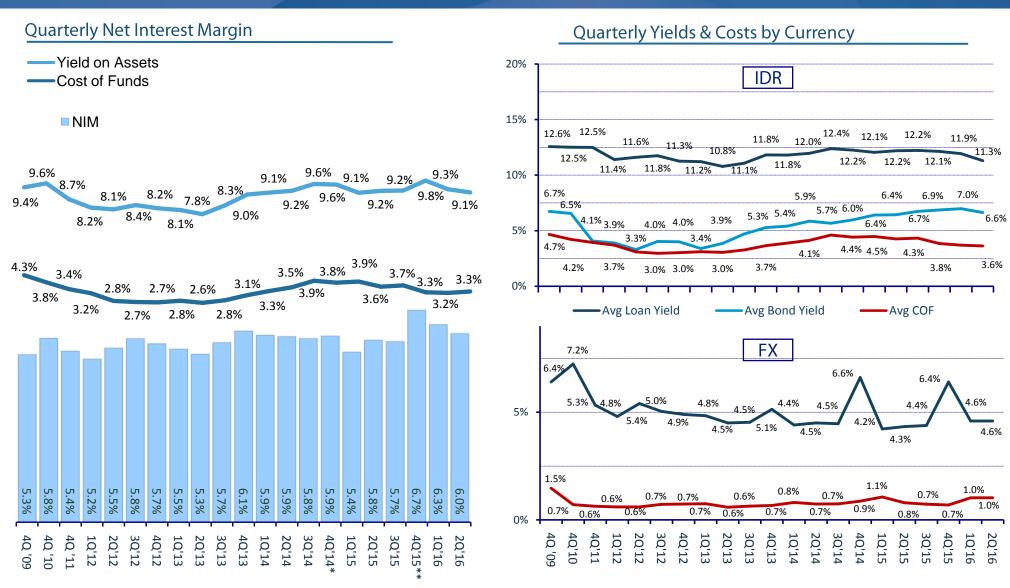


- CAR inclusive of Credit and Market Risk started in December 2004
- CAR inclusive of Credit, Market and Operational Risk started in January 2010

### **Profit After Tax & ROE**



### Q2 NIM of 6.0% as Asset Yields Decline



<sup>\*</sup> Starting on 4Q2014, we backout the LPS premium from the interest expense

<sup>\*\*</sup> If we backout the interest income from RGM, our NIM would be 6.5%, YoA would be 9.5%, Average FX Loan Yield would be 4.2%

### Greater Detail On Fee-Based Income

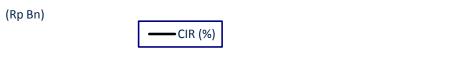
Breakdown of 2Q 2016 Non-Loan Related Fees & Commissions (Rp Bn)

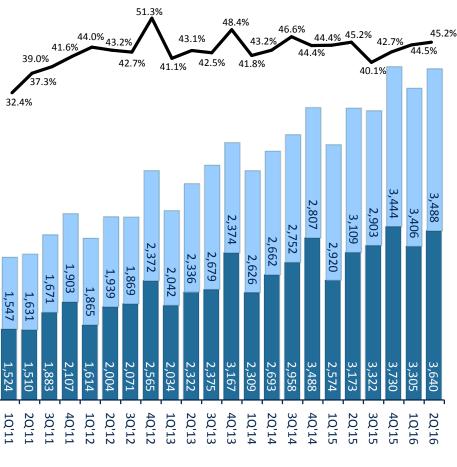
Non-Loan Related Fees & Commissions	2Q 2016	1Q 2016	2Q 2015	Y-o-Y Δ%	Q-o-Q Δ%
Administration Fees	968	766	806	20.1%	26.4%
Opening L/C, BG & Cap. Market (Custodian & Trustee)	317	308	341	(6.8%)	3.0%
Subsidiaries	350	321	371	(5.8%)	9.2%
Transfer, Retail Transaction	584	538	471	24.1%	8.6%
Credit Cards	513	488	544	(5.8%)	5.1%
Mutual Fund, ORI & Bancassurance	100	101	102	(1.9%)	(0.8%)
Syndications	185	58	93	99.0%	217.2%
Payroll Package	21	18	19	10.4%	17.3%
Others *	(86)	(66)	(70)	23.1%	29.2%
Total	2,952	2,531	2,677	10.3%	16.6%
Foreign Exchange Gains	600	417	473	26.7%	43.9%
Gains Fr Sale & Incr. in Value of Sec. & Gov. Bonds	206	203	(17)	N/A	1.4%
Cash Recoveries	620	571	614	1.0%	8.7%
Other Income	611	482	404	51.1%	26.8%
Total Fee Based Income (As Reported)	4,988	4,203	4,152	20.1%	18.7%
% of Non Loan Related fees to total Opr. income	28.1%	24.4%	25.9%		

<sup>\*</sup> Some numbers have been reclassified to some fee categories

### 2Q Cost to Income Ratio of 45.2%







Personnel Expenses

■ G&A Expenses

### Breakdown of 2Q 2016 Operating Expenses

(Rp Bn)

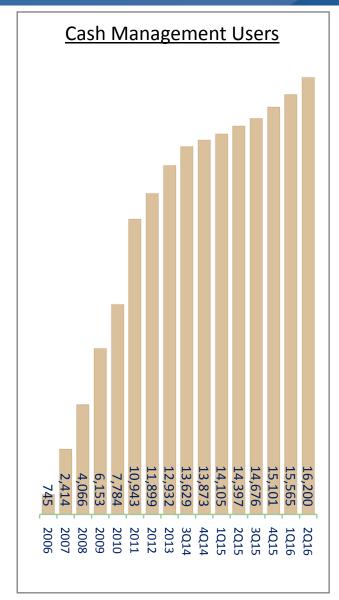
	02 2016	01 2016	02 2015	Growth	
	Q2 2016	Q1 2016	Q2 2015	QoQ	YoY
Personnel Expenses					
Base Salary	880	879	796	0.2%	10.6%
Other Allowances	1,673	1,635	1,485	2.3%	12.7%
Post Empl. Benefits	105	96	93	8.4%	12.8%
Training	134	81	65	65.5%	107.4%
Subsidiaries	696	714	671	(2.6%)	3.6%
<b>Total Personnel Expenses</b>	3,488	3,406	3,109	2.4%	12.2%
G&A Expenses					
IT & telecoms	522	540	451	(3.3%)	15.7%
Occupancy Related*	781	595	627	31.2%	24.5%
Promo & Sponsor	273	293	258	(6.9%)	5.5%
Transport & Travel	203	150	171	35.5%	18.8%
Goods, Prof. Svcs. & Oth.	460	437	344	5.2%	33.6%
Employee Related	603	579	567	4.2%	6.4%
Subsidiaries	798	711	755	12.3%	5.8%
Total G&A Expenses	3,640	3,305	3,173	10.1%	14.7%
Other Expenses	929	862	941	7.8%	-1.2%
Total Operating Expenses	8,058	7,572	7,223	6.4%	11.5%

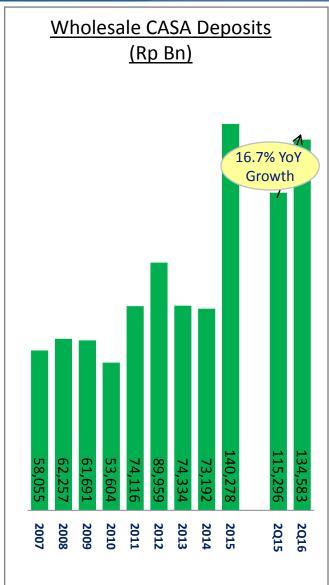
<sup>\*)</sup> Reclassification from Occupancy Related to Employee Related

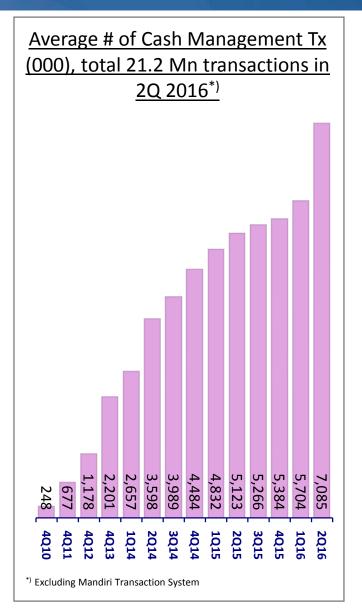
# Diversifying our Strength in Wholesale Lending...



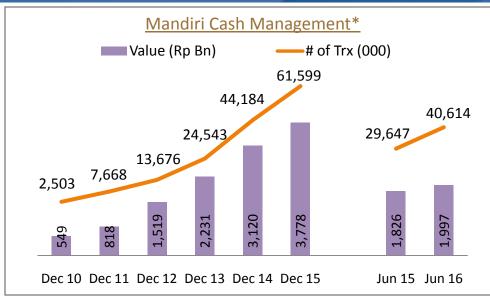
# Wholesale Transactions Driving CASA

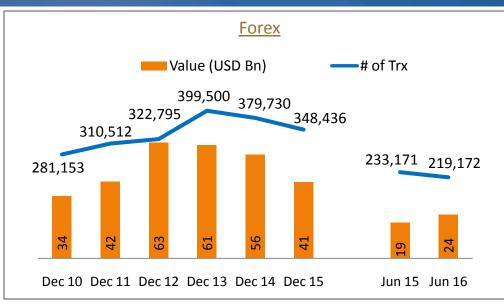


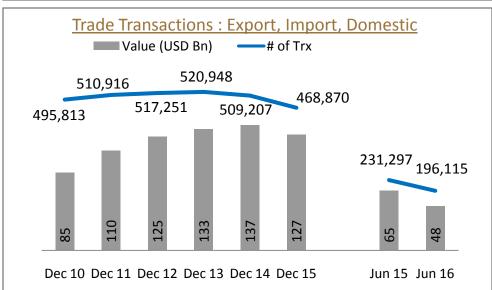


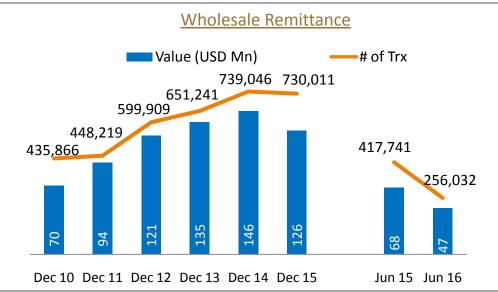


### Wholesale Transaction Business



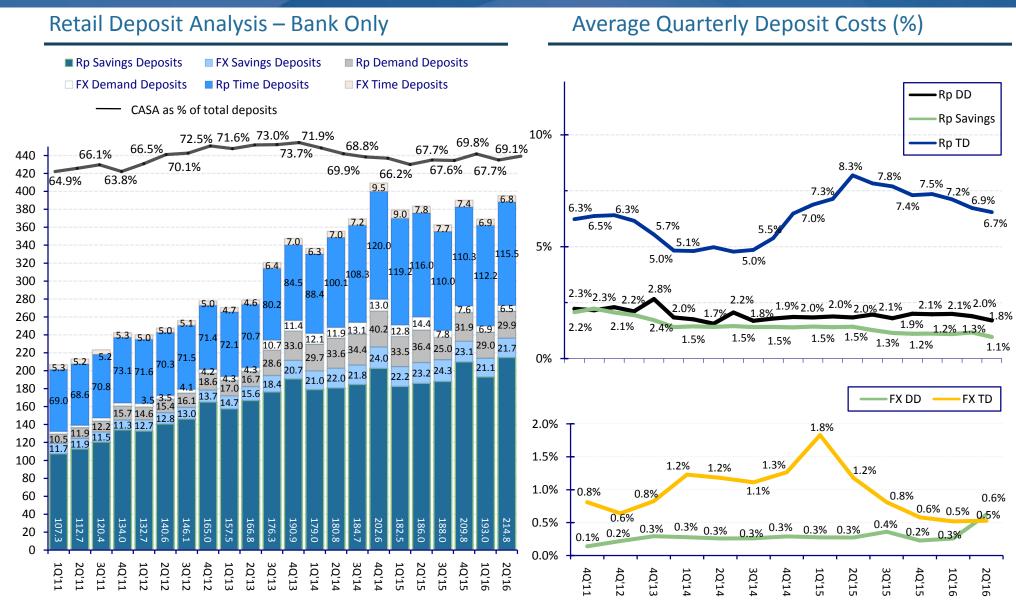




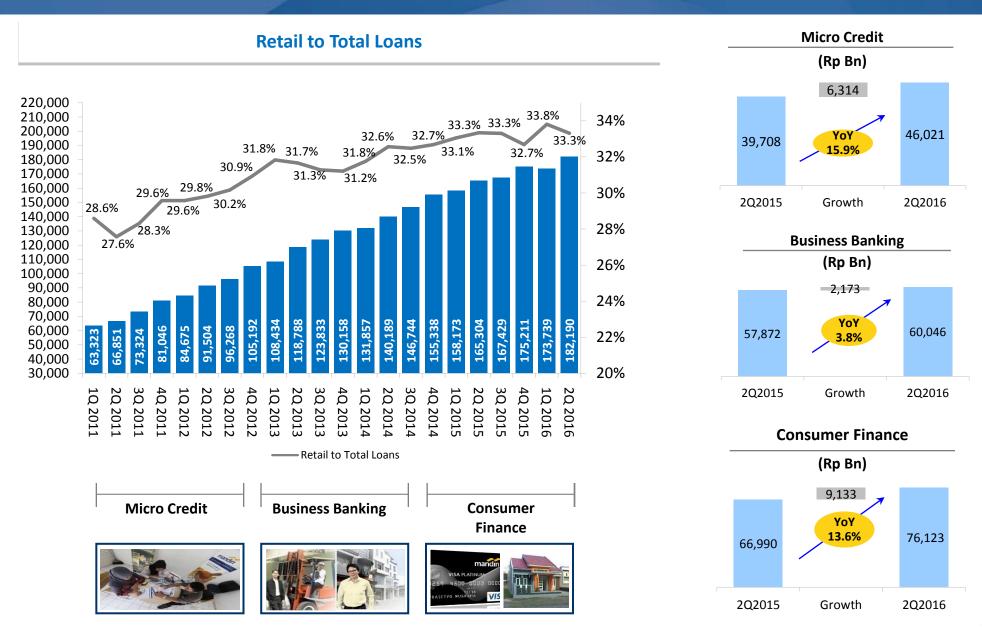


\*) Excluding Mandiri Transaction System

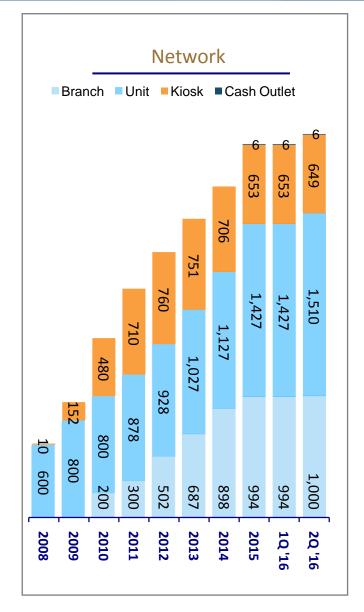
### Retail Deposits Increased by 3% Year on Year

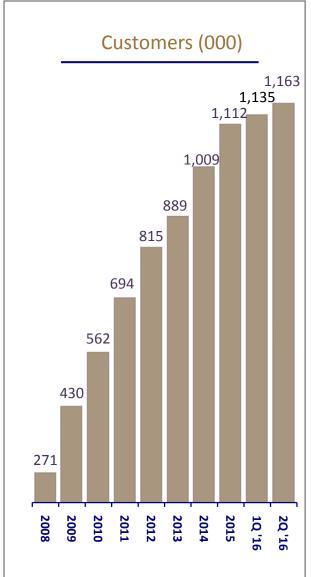


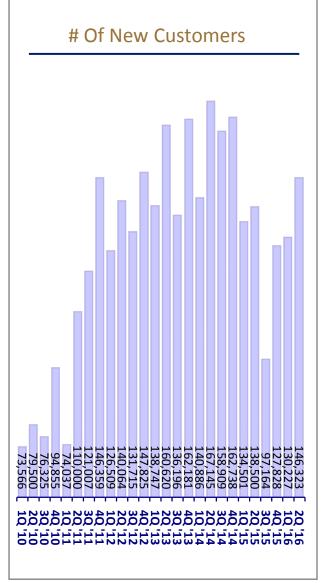
# Building our High Yield Business in Retail Lending



### Strong Microfinance Growth

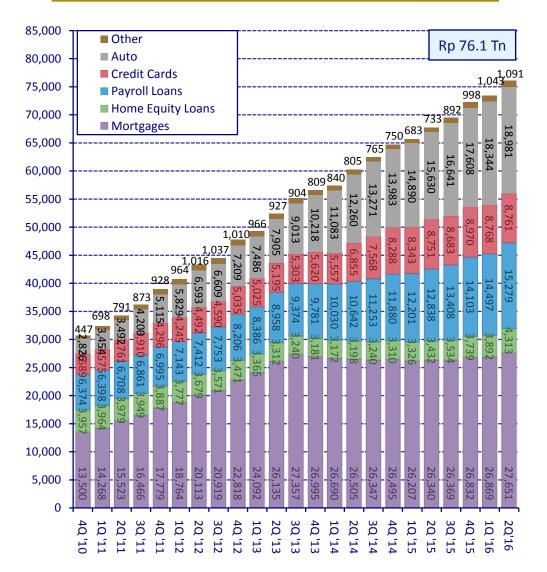






# ...as well as Consumer Lending, which Rose 12.4% Y-o-Y as Mortgage Growth Continues To Rise

### Quarterly Consumer Lending Balances by Type

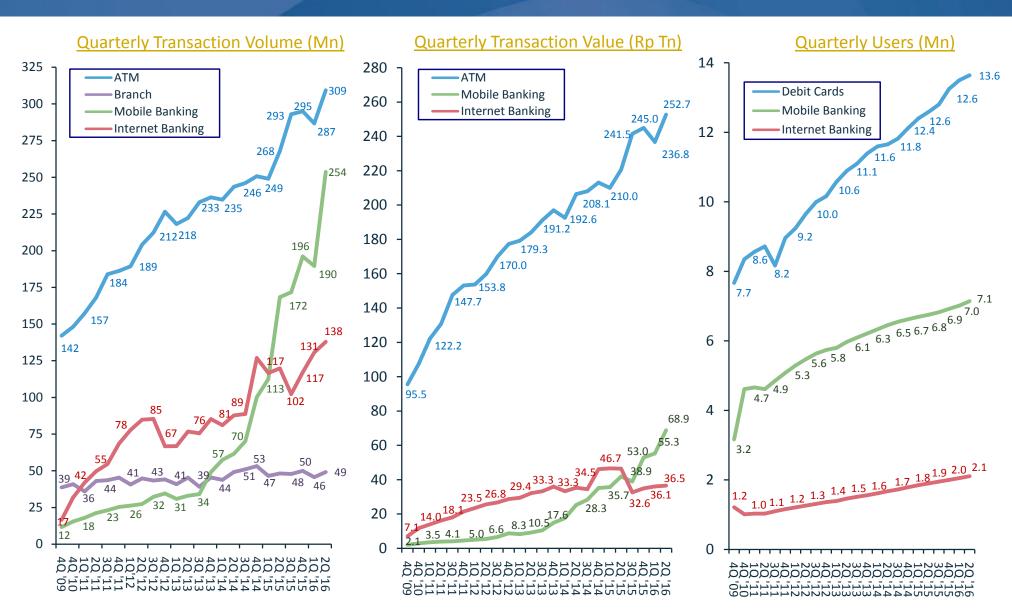


### Consumer Lending Growth by Type

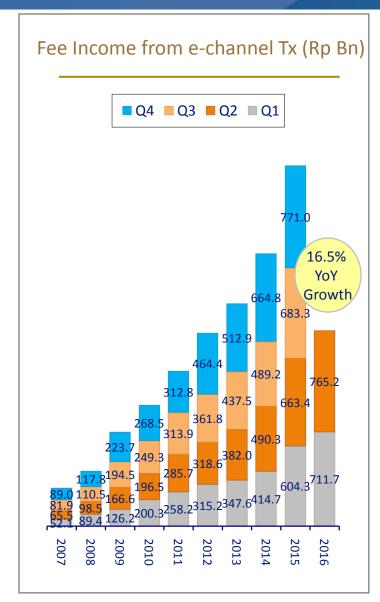
Loan Tyno	Growth (%)				
Loan Type	Y-o-Y	Q-o-Q			
Other	48.8%	4.6%			
Auto Loans	21.4%	3.5%			
Credit Cards	0.1%	-0.1%			
Payroll Loans	19.0%	5.4%			
Home Equity Loans	25.7%	10.8%			
Mortgages	5.0%	2.9%			
Total Consumer	12.4%	3.7%			

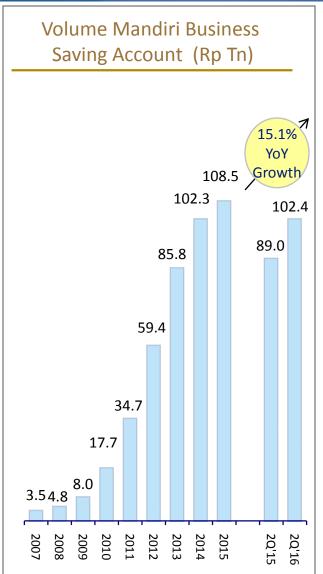
<sup>\*</sup>Auto & Motorcycle Loans channeled or executed through finance companies = Rp 8 Tn in our Commercial Portfolio

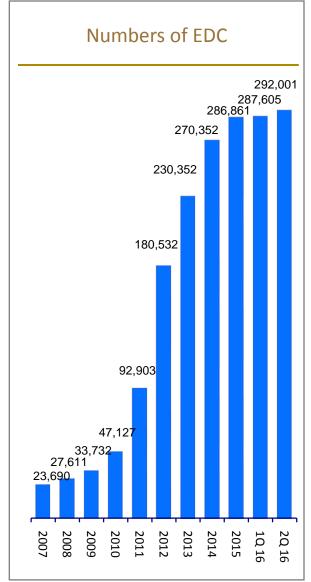
# **Enhanced Transaction Capabilities**



# Retail Payment System Gaining Traction

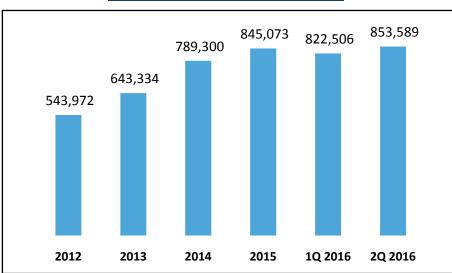






# Making Inroads into SME and Retail Payments

#### # SME Business w/ Mandiri Acc



#### **Fiesta Point Program**

A program to get points based on savings average balance and # of transactions through e-channel or branch, so that customer has the opportunity to earn immediate prizes.

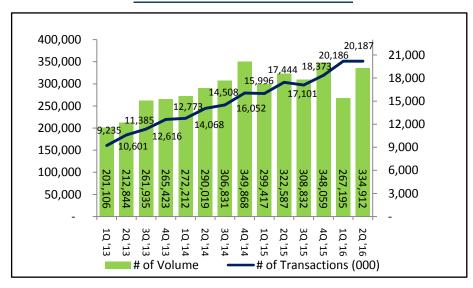
#### **Mandiri Belanja Untung Program**

Prizes for buyers who do the transactions in the merchant (as a participants), or using Mandiri EDC. For sellers, they have the opportunity to be included into the national lucky draw.

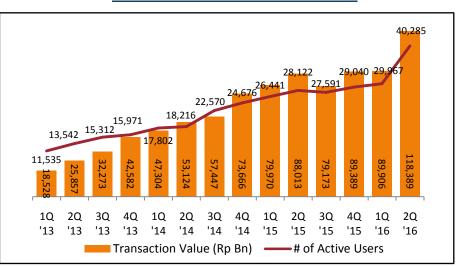
#### Belanja Hoki/ Dagang Hoki Program

Co-promotion with the ITC Group for the merchants and the buyers who transact in ITC using Mandiri Debit and also a reward program for the building management.

### # MTB Transaction & Volume

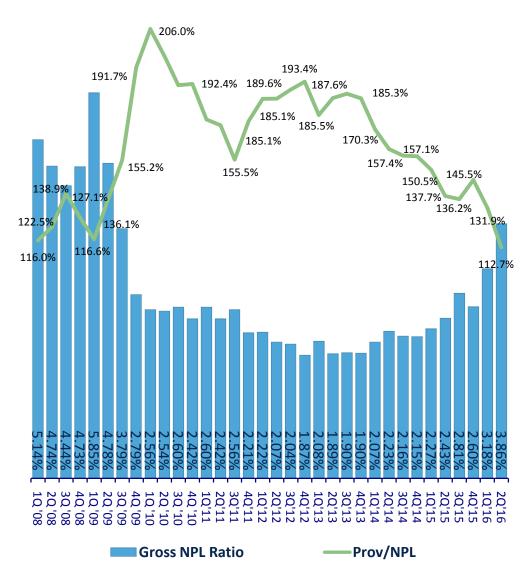


#### # MIB Transaction Value & Users

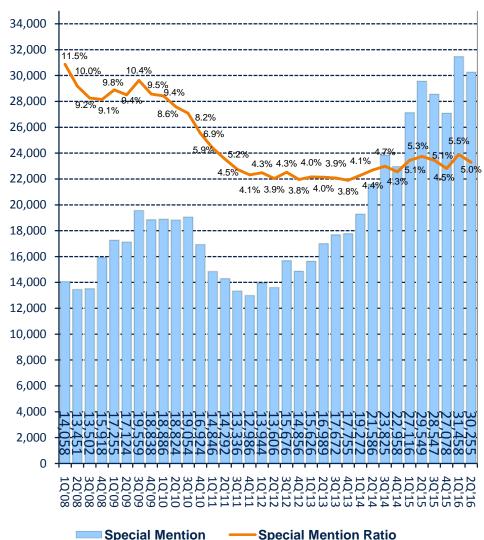


### Gross NPLs 3.86%, Coverage at 112.7%, Category 2 at 5.0%





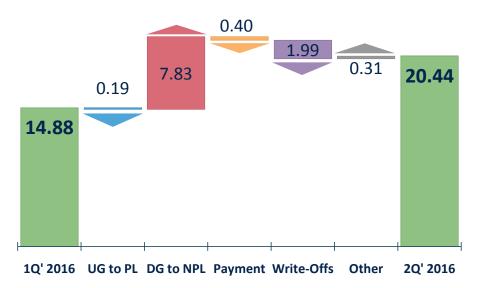
### Category 2 Loans



### Q2 2016 Total NPLs of Rp 20.44 Tn

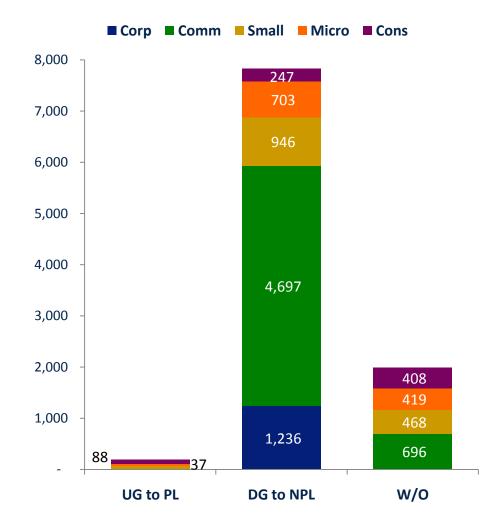
### Non-Performing Loan Movements (Rp Tn) – Bank-Only

### Movement by Customer Segment (Rp Bn)



### Non-Performing Loans by Segment

	NPLs	<b>2Q</b> △	NPLs
	(Rp tn)	(Rp tn)	(%)
Corporate	3.55	1.23	1.72%
Commercial	10.60	3.85	6.69%
Small	2.97	0.33	4.95%
Micro	1.89	0.14	4.12%
Consumer	1.43	0.03	1.87%
Total	20.44	5.56	3.74%*



<sup>\*</sup> Excluding loans to other banks

# 2Q16 Net Downgrades of 1.28% On Loans Originated since 2005

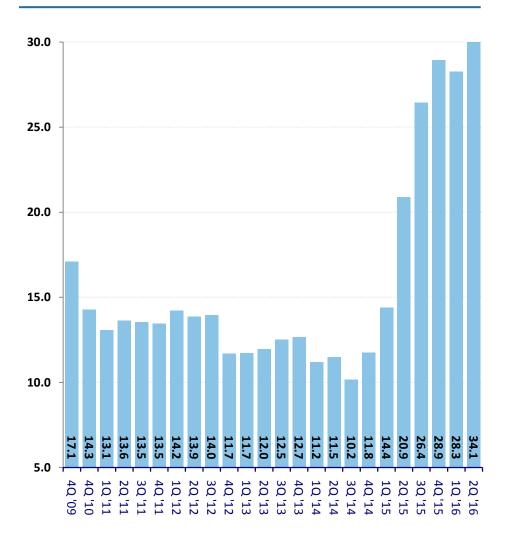
### Total Loans originated since 2005

Net Upgrades(%)/Downgrades(%)#							2Q 20	2Q 2016 Details				
Loan Background	2Q'16 Balance (Rp Bn)	2Q 2014	3Q 2014	4Q 2014	1Q 2015	2Q 2015	3Q 2015	4Q 2015	1Q 2016	2Q 2016	DG to NPL %	UG to PL %
Corporate	199,510	-	-	0.06	-	0.11	0.38	0.24	0.13	0.24	0.24	-
Commercial	152,975	0.04	0.12	0.37	0.13	0.95	0.83	0.77	1.97	3.02	3.02	-
Small	57,315	0.70	0.45	0.31	1.29	1.17	1.24	0.54	1.31	1.50	1.60	0.10
Micro	46,002	1.26	1.19	0.83	1.25	1.37	1.50	1.08	1.37	1.45	1.53	0.08
Consumer	75,934	0.20	0.20	0.09	0.28	0.23	0.25	0.17	0.32	0.21	0.32	0.11
				•								
Total	531,735	0.21	0.20	0.25	0.33	0.60	0.68	0.31	0.94	1.28	1.31	0.03

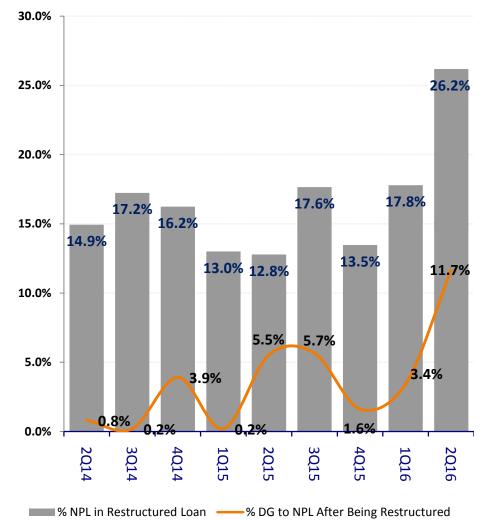
<sup># %</sup> downgrades and upgrades are quarterly % figures

### Net Restructured Loans In Line With Guidance

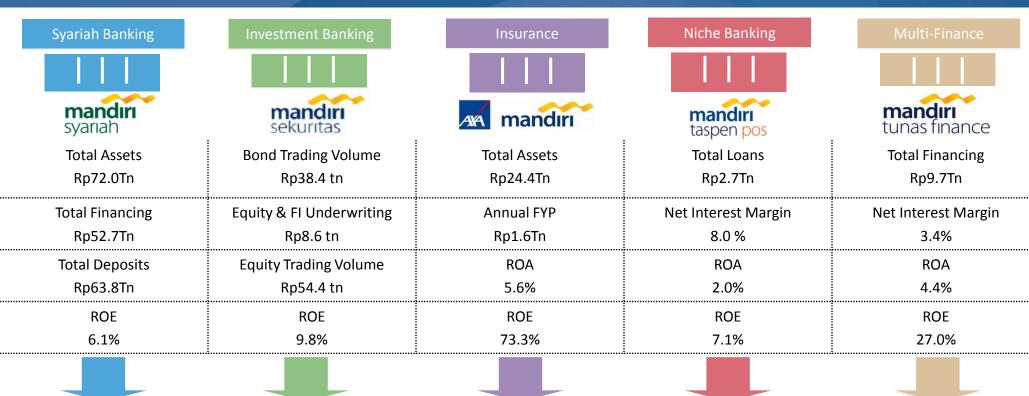
#### **Restructured Loans**



#### Downgrade to Non-Performing After being Restructured



# Enhancing Synergies & Value from Subsidiaries

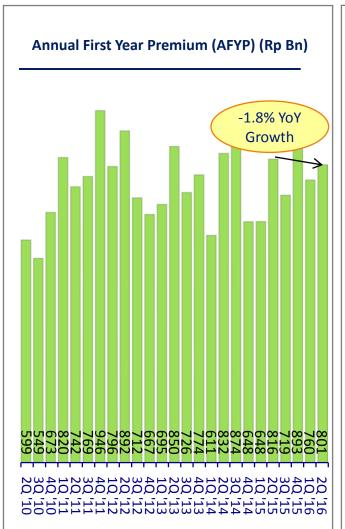


- Remains the leader in syariah financing
- Capital injection program over 3 years
- Cross-selling syariah products to Mandiri customers
- Expansion of business to fully utilize current capital base
- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income

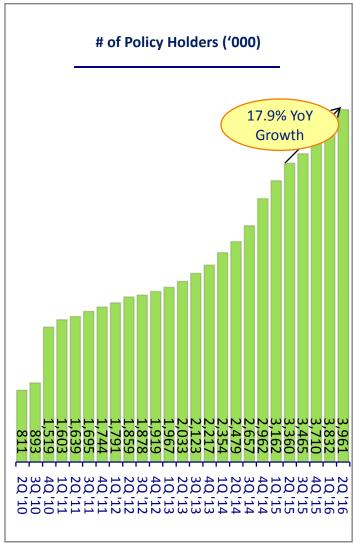
- Providing end-to-end bank assurance business
- Continue to build cross-sell opportunities in various segments
- Bancassurance products to complete our suite of consumer offerings

- Enhancing operating model
- Improving risk management systems and IT
- Improving productivity
- Penetrate Bank Mandiri's network and customer base to develop the multifinance segment with a strong focus on new 4 wheel vehicles.

### **AXA Mandiri Financial Services Performance**







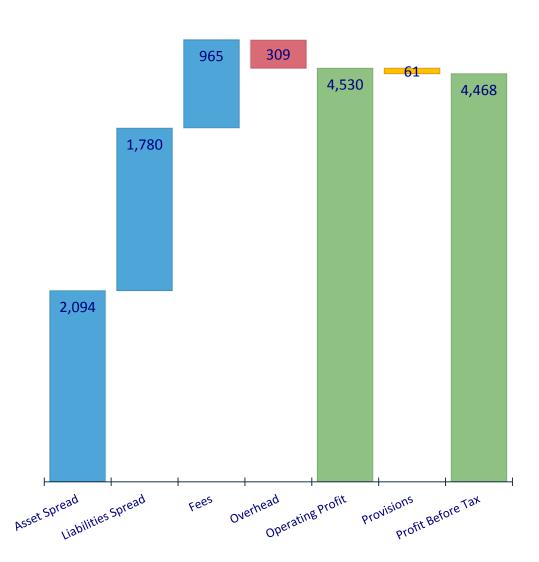
## Bank Mandiri's 2016 Corporate Guidance

	New 2016 Target	Old 2016 Target	1H2016 Realization
Gross Loan Growth (YoY)	10% - 12%	12% - 14%	10.5%
Low Cost Deposits	Rp 480 Tn	Rp 480 Tn	Rp 439.4 Tn
Net Interest Margins	5.80% - 6.00%	5.80% - 6.00%	6.23%
Efficiency Ratio	<45.00%	<45.00%	45.21%
Gross NPLs	3.5% - 4.0%	2.5% - 3.0%	3.86%
Cost of Credit	2.8% - 3.2%	1.9%-2.1%	3.25%
# of New ATMs	567	1,500	73
# of New EDCs	5,000	50,000	5,140
# of New Micro Network	398	150	87
# of New Conventional Branches	44	130	15

# Operating Performance Highlights

### Corporate Banking: Generating Strong Asset Spread

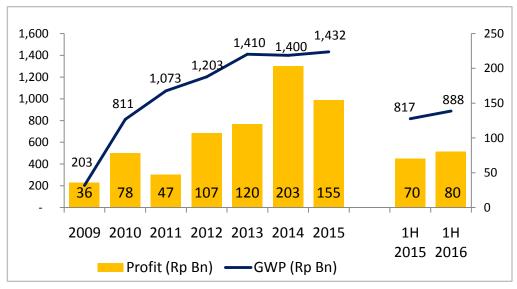
#### Performance to Date: 1H 2016 (Rp Bn)

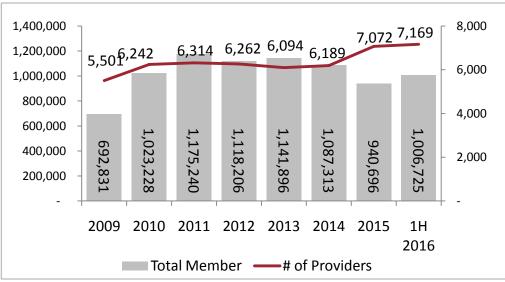


#### **Strategies for 2016**

- Focusing on Anchor Clients and penetrating through using of Transaction Banking
- 2. Account Plan implementation for top 76 Corporate Banking Customers.
- 3. Provide 'one stop service' solutions for customer's transactions and create new business process to accelerate the execution of Account Plan including effective and responsive Complaint Handling.
- 4. Strengthen business alliance with Mandiri InHealth & Mandiri DPLK to ease corporate customers to manage their needs in health insurance & pension fund / severance

## InHealth – Opportunity to Increase Fee Income and Contribute to the Insurance Portfolio









## Leveraging our institutional, corporate, & commercial customers

We have over 700 institutional, 300 corporate, and 1,700 commercial customers with the potential to become members of InHealth

## Providing solutions through our banking products to InHealth healthcare provider

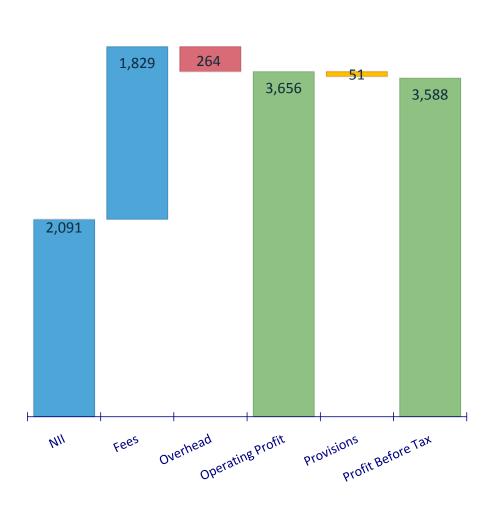
- InHealth has over 7,169 healthcare providers and recorded over Rp 508 Bn in claims year to date 2016
- Bank Mandiri will leverage the hospital network as InHealth's partner to increase transactions through enhanced cash management products
- Bank Mandiri also will provide retail packaged products for all the doctors as InHealth's partner

## Cross-selling Mandiri products to InHealth members

InHealth earned premium payments of Rp 646 Bn in 2016 year to date from clients. Going forward, Bank Mandiri will encourage the use of cash management products through Bank Mandiri's distribution channels and cross sell other products to over 1 Mn InHealth members.

## Treasury & Market

#### Performance to Date: 1H 2016 (Rp Bn)



#### **Strategies for 2016**

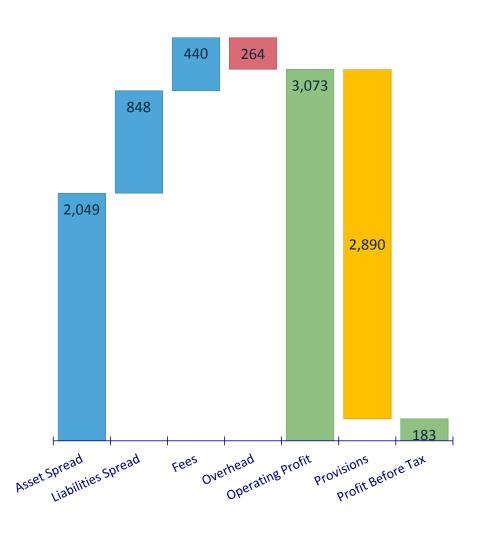
- 1. Implement client segmentation strategy for Treasury anchor and non-anchor clients.
- 2. Increase retail coverage of fixed income and structured products.
- 3. Develop new FI client coverage model and implement segmentation strategy.
- 4. Revitalize overseas offices' function as a distribution channel, and introduce new business models.
- 5. Enhance retail brokerage program in Mandiri Sekuritas.
- 6. Upgrade business license status of Mandiri Sekuritas Singapore Office.

## Mandiri Sekuritas' financial performance

(Rp Bn)	Q2 2016	Q2 2015	Y-o-Y △ (%)
Revenues	311	260	20%
<ul> <li>Investment Banking</li> </ul>	59	61	(3%)
<ul> <li>Capital Market</li> </ul>	130	144	(9%)
<ul><li>Proprietary</li></ul>	32	(7)	598%
<ul> <li>Investment Mgt</li> </ul>	89	63	43%
Operating Expenses	240	213	13%
Earnings After Tax	51	24	116%
Equity Transactions – bn	54,368	64,404	(16%)
SUN Transactions - bn	38,437	34,155	13%
Equity & Bonds Underwritten – bn	8,626	7,071	22%
ROA	5.9%	3.7%	2.2%
ROE	9.8%	4.6%	5.2% 41

### Commercial Banking: Strong revenues from Assets

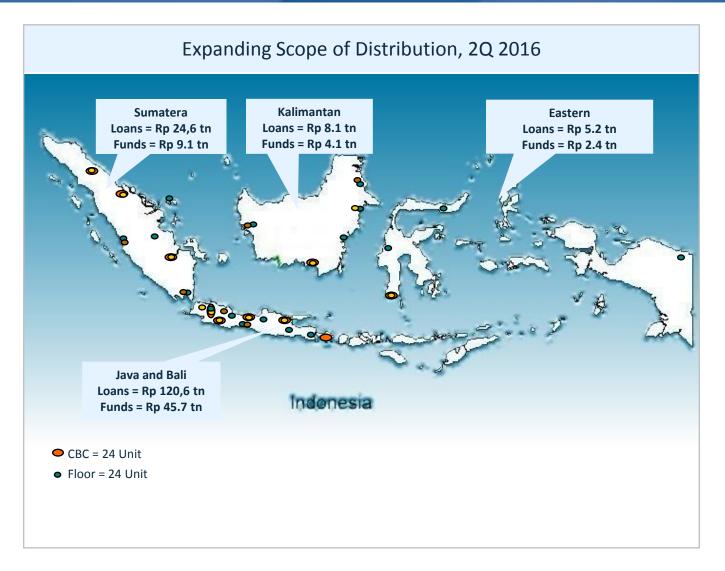
#### Performance to Date: 1H 2016 (Rp Bn)

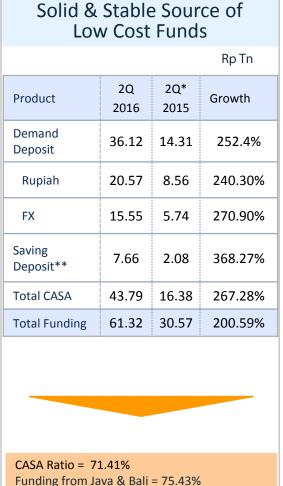


#### **Strategies for 2016**

- 1. Support Bank Mandiri's Wholesale
  Banking vision as an Integrated
  Wholesale Bank through
  sophisticated, customized and complete
  services leading to increased revenue
  through Wholesale Deposit generation
  and Fee Income.
- 2. Increasing profit and market share through increasing existing customer's share of wallet, increasing revenue from new customer's and managing NPL's.
- 3. Provide the best total business solutions for commercial customers by developing products and services including quality bundling of products, quick service and competitive pricing.
- 4. Effective Alliance in units based on customer base in Commercial segment, especially in developing value chain business.

## Commercial Banking: Stronger Platform & Improved Distribution Capability





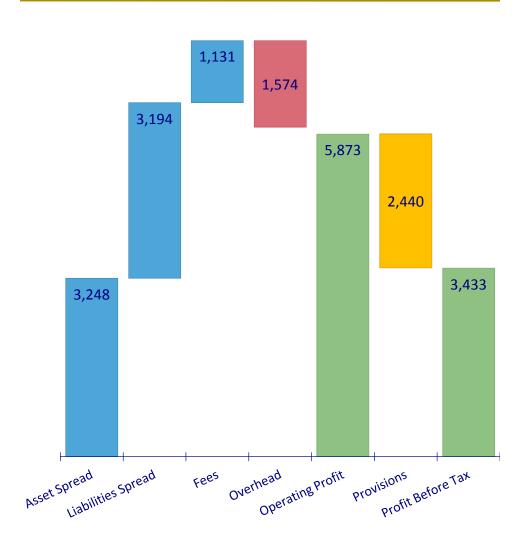
of total funding

<sup>\*</sup> Resegmentation

<sup>\*\*</sup> Business Savings Product

#### Micro & Business Banking: Rapidly growing our high margin business

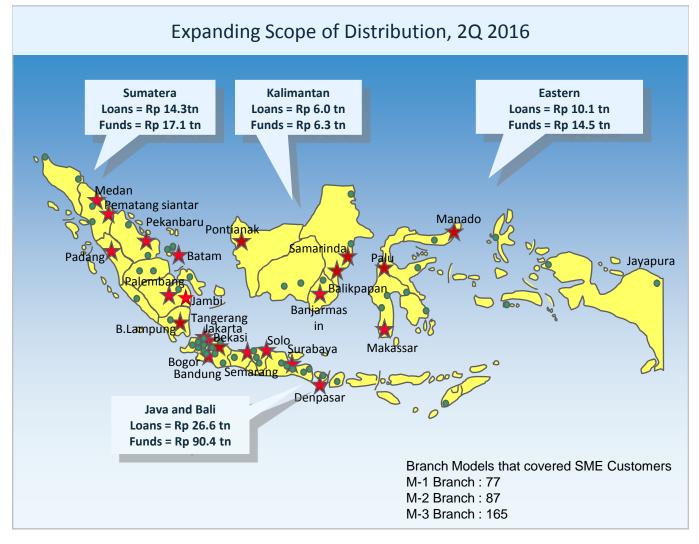
Performance to Date: 1H 2016 (Rp Bn)



#### **Strategies for 2016**

- 1. Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and feebased income
- 2. Develop customer education to further increase usage of new retail products (e.g., pre-paid) as well as echannel transactions in order to increase customer's loyalty and balances.

## **Business Banking:**



### Solid & Stable Source of Low Cost Funds\*

Rp Tn

Product	4Q 2015	2Q 2016	Growth YTD
Demand Deposit	36.4	33.5	-8.0%
Saving Deposit	74.3	70.5	-5.1%
Total CASA	110.7	104.0	-9.2%
Total Funding	133.2	128.4	-6.0%

CASA Ratio = 81,03%

Funding from Java & Bali = 70.4%

of total funding

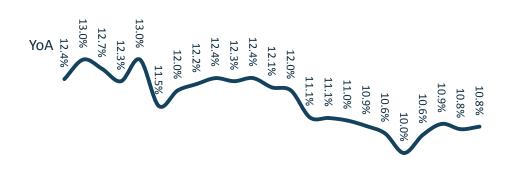
<sup>\*</sup> Numbers are restated after Resegmentation in Jul 2015

## BSM Addressing Asset Quality Issues

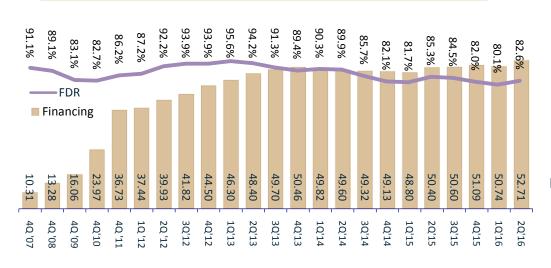
#### Financial Performance (Rp bn)

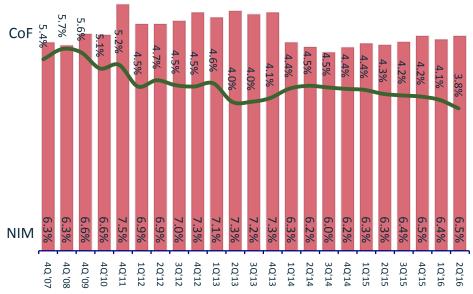
	FY '09	FY '10	FY'11	FY'12	FY'13	FY'14	FY'15	2Q'16
Financing	16,063	23,968	36,664	44,755	50,460	49,133	51,090	52,706
Deposits	19,338	28,999	42,618	47,409	56,461	59,821	62,113	63,792
Assets	22,037	32,482	48,672	54,229	63,965	66,942	70,369	72,023
EAT	290.94	418.52	551.07	805.69	651.24	71.78	289.58	106.00
Ratios:								
ROA (%)	2.23	2.21	1.95	2.25	1.53	0.17	0.56	0.62
ROE (%)	21.40	25.05	24.24	25.05	15.34	1.49	5.92	6.14
Gross NPF	4.84%	3.52%	2.42%	2.82%	4.32%	6.83%	6.06%	5.58%

#### Net Interest Margin & Cost of Funds



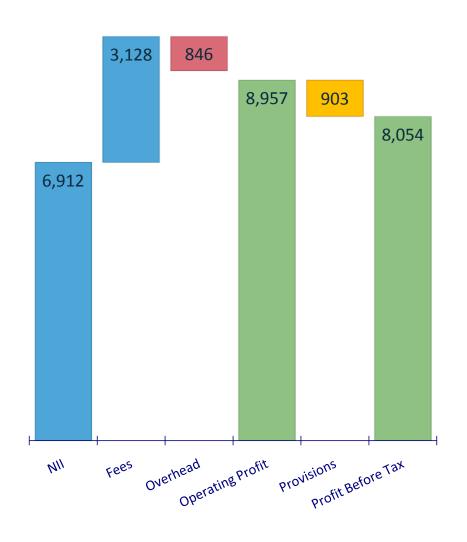
#### Syariah Financing (Rp tn)





### Consumer Banking: Significant growth in spread and fee income

#### Performance to Date: 1H 2016 (Rp Bn)

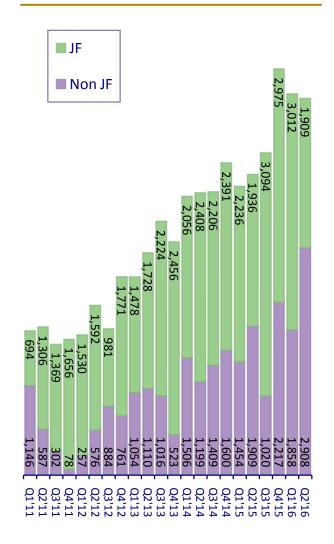


#### **Strategies for 2016**

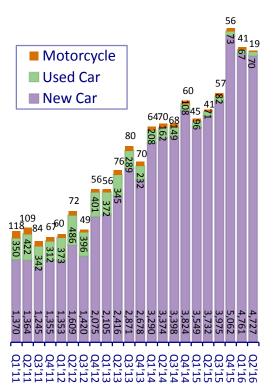
- 1. #1 in Auto with new product and 2W subsidiary build up
- 2. #1 position in Credit Card with innovation and portfolio optimization
- #1 in mortgage via new segments and mandiri synergies
- 4. Drive growth in personal loans via new products and distritbution.
- 5. #1 bank for Indonesia's Gen-Y
- Recognized innovator in bankingunbanked.
- 7. Extend #1 position in wealthy and affluent.

### Mandiri Tunas Finance: Total Financing YTD of Rp9.71Tn

Total Disbursement and the Breakdown for Joint Financing and Non JF



#### Breakdown of Financing



#### 2Q 2016 Performance

(Rp Bn)	2Q 2016	2Q 2015	Change
Loans	27,961	20,871	33.97%
Net Income	77	76	1.32%
Approval Rate (%)	83.69%	87.97%	-4.87%
Disbursement	4,816	4,146	16.16%
NIM (%)	3.40%	3.46%	-1.69%
ROA (%)	4.44%	5.35%	-16.99%
ROE (%)	26.98%	31.57%	-14.53%
CER (%)	52.65%	46.40%	13.48%
NPL (%)	1.28%	1.10%	16.58%



# Supporting Materials

## Bank Mandiri Remains on Track to Become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposit 17.72 Mn
- Loan 1.67 Mn including mortgage accounts of 159,666



# of new Accounts (YTD)

- Deposit 2.32 Mn
- Loan 348,301



# of Outlets 2,472 Branches 3,165 Micro Outlets <sup>(3)</sup> 17,461 ATMs



e-Channel Tx

- 1,321Mn Trx YTD
- 24.3% YoY Growth



# of Cards Issued

- Credit 4.13 Mn
- Debit 13.64 Mn
- Prepaid 7.73 Mn



Cash Management

- 16,200 Customers
- 21.2 Mn Trx in 2016 <sup>(2)</sup>



Retail Loans (1)

- Rp 182.2 Tn
- 33.3% of Loans
- High yield loan amounting Rp 122.1 Tn



Subsidiary Income

- Total Rp 1.14 Tn
- Sum of income from 11 subsidiaries (16.1% of EAT)

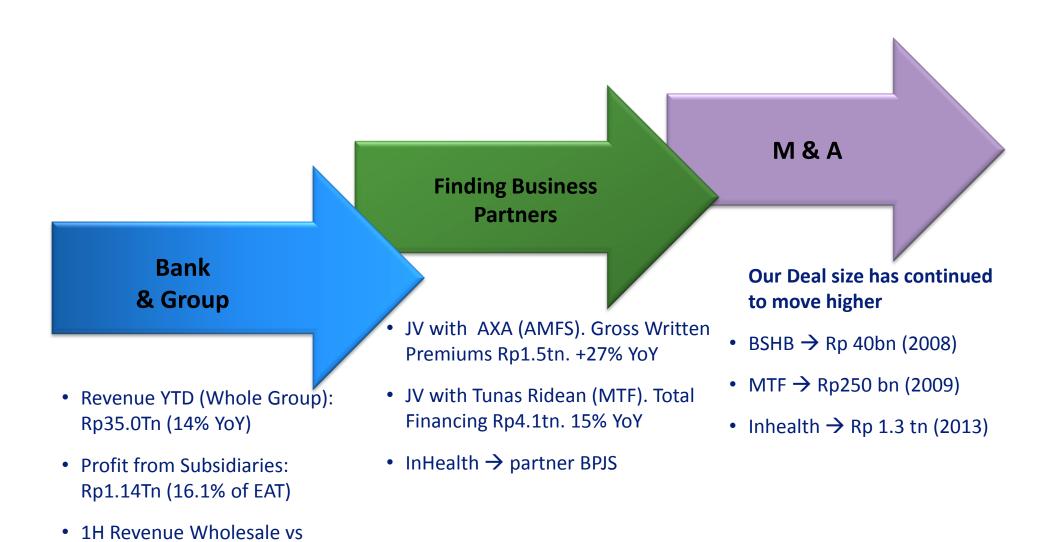


Alliances

- Bank Guarantee: Rp 17.8 Tn
- ForEx: Rp 162.5 Tn
- Trade: Rp 35.9 Tn

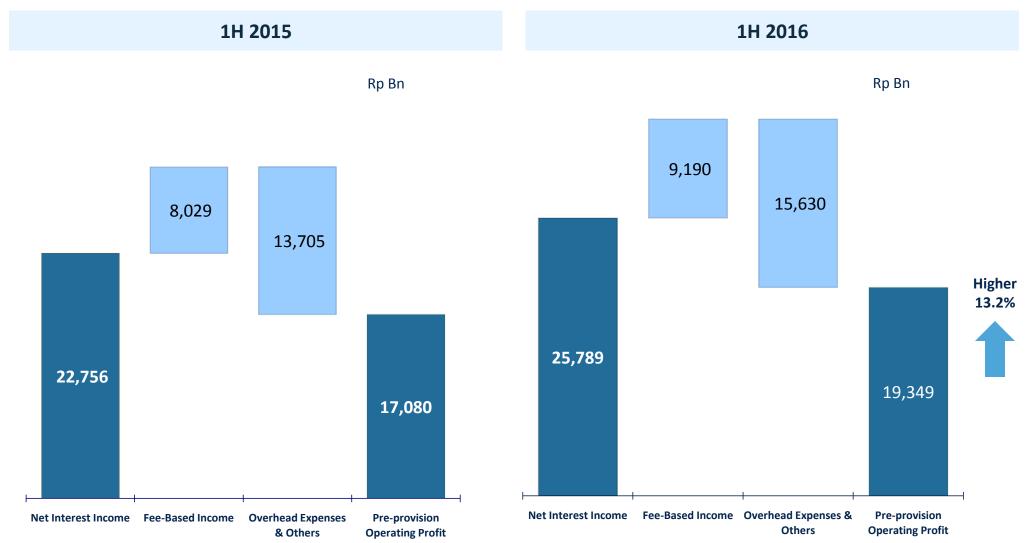
- (1) Small Business, Micro and Consumers
- (2) Excluding Mandiri Transaction System
- (3) Incl. KSM Centre, MMU Cash outlet and MobilMU

#### ...But We Need to Consider Growing Beyond the Bank



Retail: Rp 12.1Tn vs Rp 17.6Tn

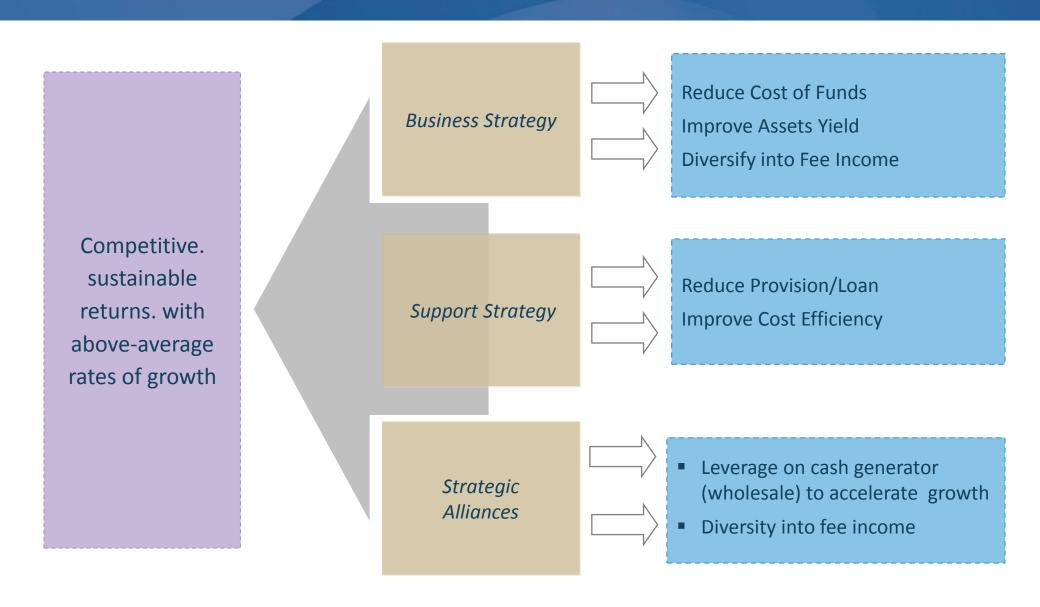
## 1H 2016 Operating Profit Increased By 13.2% from 1H 2015 on Higher NII



#### Notes:

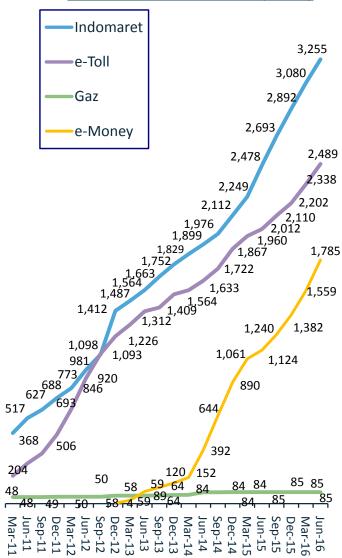
- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions

#### Committed to Improving Shareholder Value

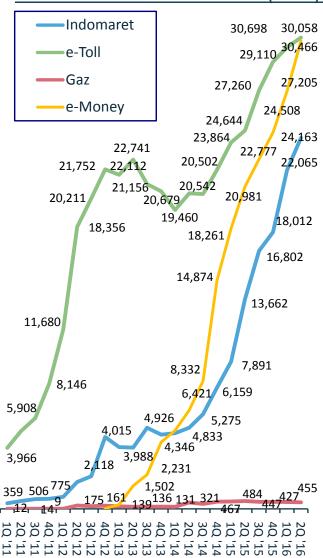


## ...and Offer Innovative Payment Solutions

#### Pre-Paid Card Volume (000s)



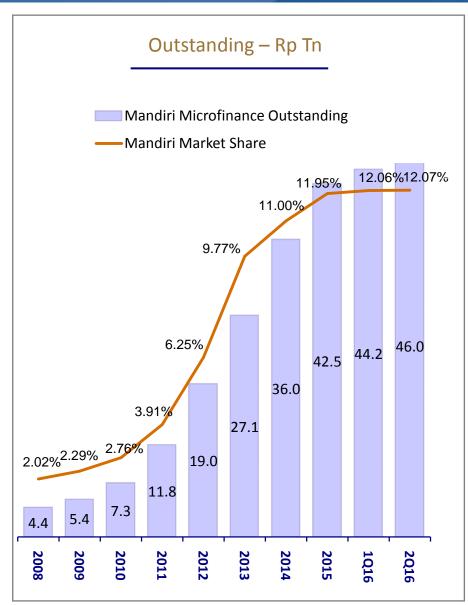
#### Pre-Paid Transaction Volume (000s)\*

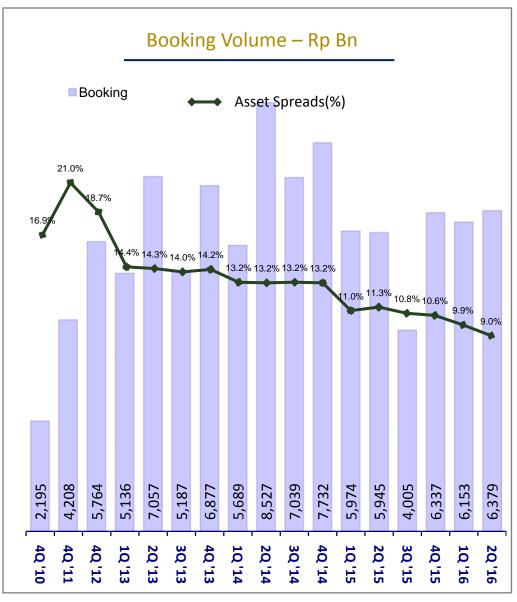




- E-Money is the re-branding of prepaid Mandiri cards launched in October 2012.
- Can be used for Toll-road Transactions
   (Jabodatabek). Parking (ISS Parking). Bus
   (Trans Solo & Trans Jogja). Fuel
   (Pertamina Gas Stations). Retail Shops
   (Indomaret. Alfamart. Alfamidi. Lawson.
   Superindo). Restaurants (Solaria.
   Excelso. Es Teller 77).
- Can be owned by all customers & non customers with a maximum balance of Rp 1 million. Recharge available at Mandiri ATM. ATM Bersama. E-money machines. and E-money merchants.

## Strong Microfinance Growth





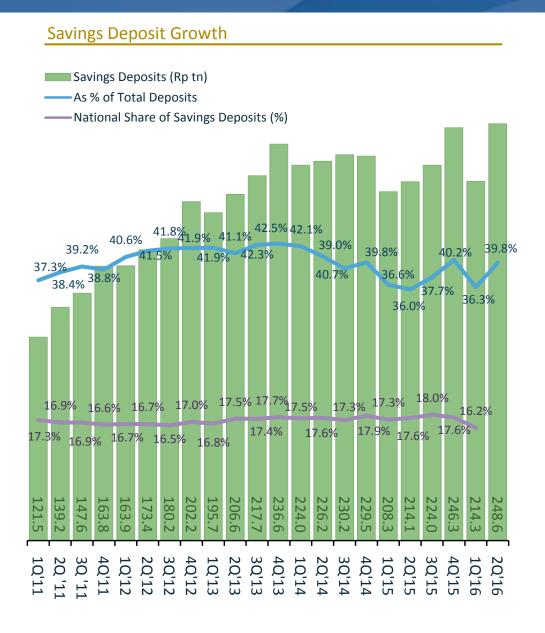
## Our Growth Remains On Track

**Rp Billion** 

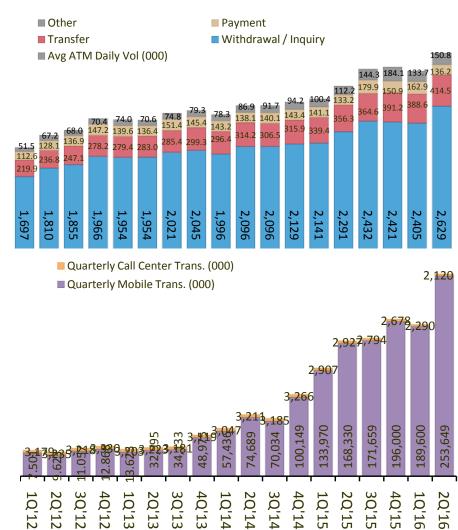
	2005	2009	CAGR 2005-2009	2010	2014	CAGR 2010-2014	2015	YoY Growth
Assets	263,383	394,617	10.6%	449,775	855,040	17.4%	910,063	6.4%
Loans	106,853	198,547	16.8%	246,201	529,973	21.1%	595,458	12.4%
Deposits	206,290	319,550	11.6%	362,212	636,382	15.1%	676,387	6.3%
Revenues	10,835	22,261	19.7%	28,504	56,501	18.7%	66,879	18.4%
ROE	2.52%	22.06%	72.0%	24.24%	20.95%	(3.6%)	18.33%	(12.5%)
Gross NPL Ratio	25.20%	2.79%	(5.60%)	2.42%	2.15%	(2.9%)	2.60%	20.9%
Net NPL Ratio	15.34%	0.42%	(3.73%)	0.62%	0.81%	6.9%	0.90%	11.1%
LDR	51.72%	61.36%	2.41%	67.58%	82.86%	5.2%	87.68%	5.8%
EAT	603	7,155	85.6%	9,218	19,872	21.2%	20,335	2.3%
Subsidiary EAT	N/A	434	22.2% *)	994	1,086	2.2%	2,085	92.0%

<sup>\*)</sup> CAGR based on EAT 2006 Rp. 238.28 bn

## Building a Strong Savings Deposit Franchise...



#### Transaction channel growth



## Regulation Summary: Capital Based on Risk Profile. Business Activity & Branch Networking

#### **Bank Mandiri's Capital Requirement Based on our Risk Profile**

Risk Profile	CAR Min
1 – Low	8%
2 – Low to Moderate	9% - < 10%
3 – Moderate	10% - < 11%
4 – Moderate to High & 5 - High	11% - 14%

Bank Mandiri is under the "LOW to MODERATE" risk profile	
Bank Mandiri is under "BUKU 4".	
Minimum 70% loans and financing to	L
the productive sector required to be met at the end of <u>June 2016</u> .	Γ

#### **Bank Mandiri Capital Requirment**

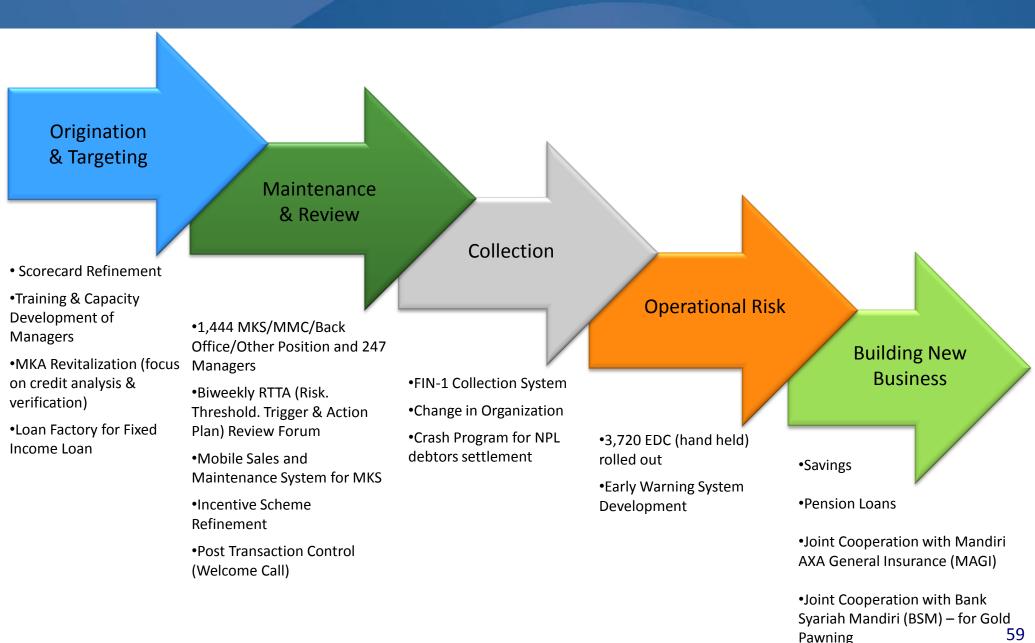
"BUKU"	Tier 1 Capital
1	< Rp 1 Trillion
2	Rp 1 Trillion - < Rp 5 Trillion
3	Rp 5 Trillion - < Rp 30 Trillion
4	≥ Rp 30 Trillion

#### **Branch Networking by Zone\***

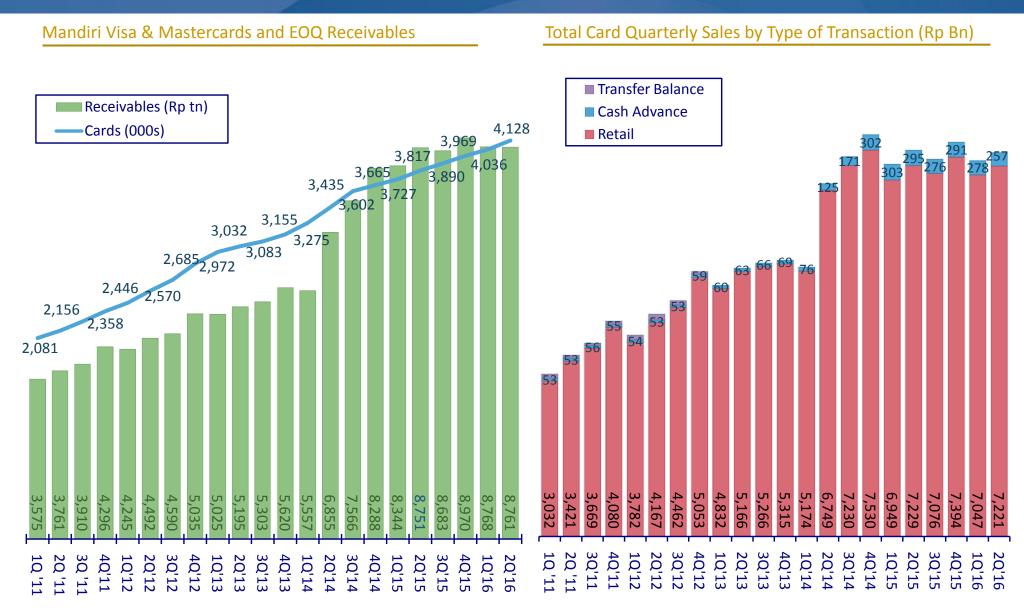
	Branch	Sub Branch	Cash Office	Total
Zone 1	21	286	114	421
Zone 2	38	609	109	756
Zone 3	15	110	20	145
Zone 4	29	164	32	225
Zone 5	18	124	11	153
Zone 6	12	54	5	71
Total	133	1347	291	1771

<sup>\*</sup>At October 31, 2012

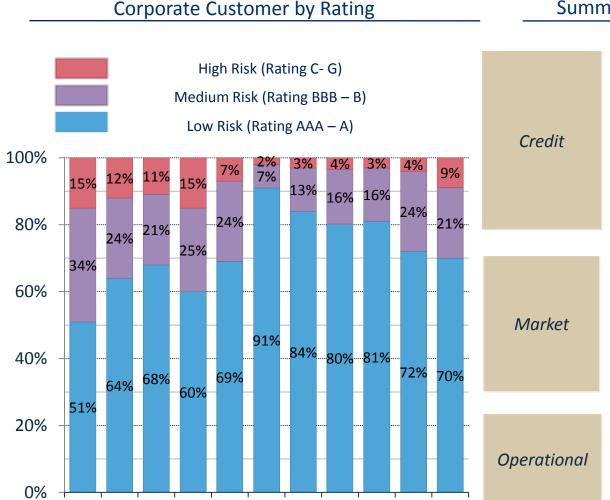
## Continuous End to End Improvement in the Micro Business



#### 4.13 Million Cards Drove Rp 8.76 Tn in Transaction



#### Strengthening Risk Management & Monitoring System



2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

#### Summary of Risk Management Initiatives

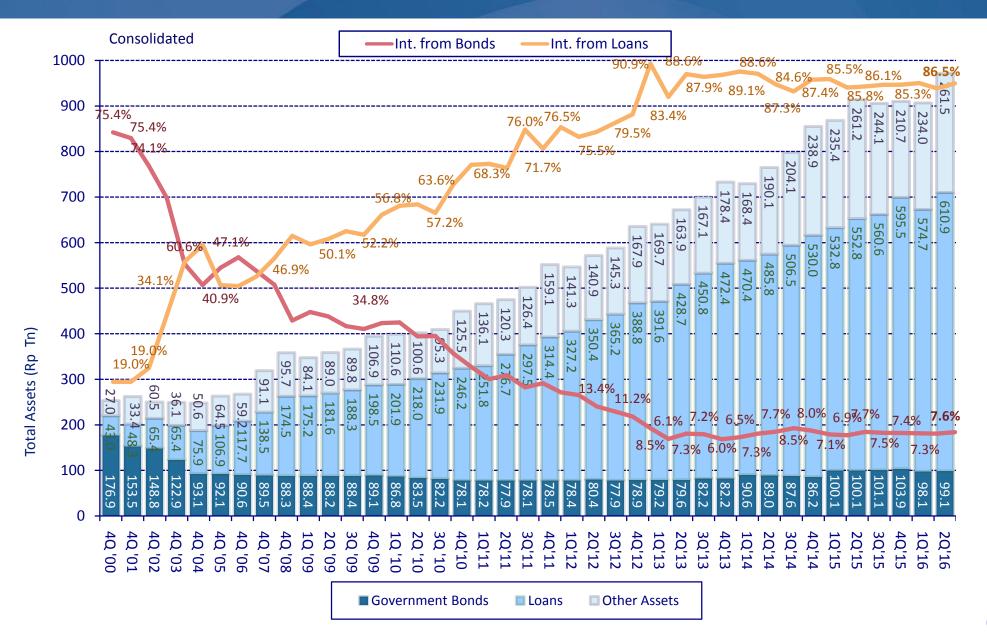
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis. redefining clear role of risk team. and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team. set up loan factory. enhanced business process (incl. tools. monitoring & collection system. policy)
- Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- · Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit. incl. overseas offices & subsidiaries
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

## Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / % (Cons)	2Q 2016	1Q 2016	2Q 2015	YoY
Gross Loans	610,886	574,704	552,778	10.51%
Government Bonds	99,092	98,607	100,101	(1.01%)
Total Assets	971,444	906,739	914,075	6.28%
Customer Deposits	691,357	655,063	654,858	5.57%
Total Equity	147,089	118,047	109,262	34.62%
RoA – before tax (p.a.)	2.06%	2.27%	3.00%	(31.33%)
RoE – after tax (p.a.)	10.59%	12.64%	18.53%	(42.85%)
Cost to Income	45.21%	44.46%	44.83%	0.85%
NIM (p.a.)	6.23%	6.42%	5.76%	8.16%
LDR	88.06%	87.42%	84.11%	4.70%
Gross NPL / Total Loans	3.86%	3.18%	2.43%	58.85%
Provisions / NPLs	112.69%	131.87%	137.69%	(18.16%)
Tier 1 CAR *	19.14%	15.70%	15.10%	26.75%
Total CAR incl. Credit, Opr & Market Risk*	21.78%	18.48%	17.36%	25.46%
EPS (Rp)	303	164	425	(28.71%)
Book Value/Share (Rp)	6,304	5,059	4,683	34.61%

<sup>\*</sup> Bank Only

## Total Assets Grew 6.3% Y-o-Y to Rp 971.44 Tn



#### Additional Factors

Recoveries of Written off Loans

Aggregate of Rp 47.476 Tn (US\$ 3.291Bn) in written-off loans as of end-of June 2016, with significant recoveries and write back on-going:

```
> 2001:
                  Rp 2.0 Tn
                                                   > Q1'13:
                                                                     Rp 0.918 Tn
                                                                                  (US$94.5m)
                                                   > Q2'13:
> 2002:
                  Rp 1.1 Tn
                                                                     Rp 0.683 Tn
                                                                                  (US$68.8m)
                                                   > Q3'13:
                                                                                  (US$54.4m)
> 2003:
                                                                     Rp 0.630 Tn
                  Rp 1.2 Tn
> 2004:
                  Rp 1.08 Tn
                                                   > Q4'13:
                                                                     Rp 0.845 Tn
                                                                                  (US$69.4m)
  2005:
                  Rp 0.818 Tn
                               (US$ 83.2m)
                                                   > Q1'14:
                                                                     Rp 0.552 Tn
                                                                                  (US$48.7m)
> 2006:
                  Rp 3.408 Tn
                               (US$ 378.5m)*
                                                   > Q2'14:
                                                                     Rp 0.765 Tn
                                                                                  (US$64.5m)
                                                   > Q3'14:
                                                                                  (US$46.4m)
> 2007:
                  Rp 1.531 Tn
                               (US$ 249.3m)
                                                                     Rp 0.566 Tn
                                                   > Q4'14:
                                                                                  (US$64.8m)
> 2008:
                  Rp 2.309 Tn
                                                                     Rp 0.803 Tn
                               (US$ 211.8m)
                                                   > Q1'15:
                                                                     Rp 0.553 Tn
                                                                                  (US$42.4m)
                  Rp 0.775 Tn
                               (US$ 82.5m)
                                                   > Q2'15:
                                                                     Rp 0.646 Tn
                                                                                  (US$48.5m)
> Q4 '09:
> Q1 '10:
                  Rp 0.287 Tn
                               (US$ 31.6m)
                                                   > Q3'15:
                                                                     Rp 0.751 Tn
                                                                                  (US$51.3m)
> Q2 '10:
                  Rp 0.662 Tn
                               (US$ 73.0m)
                                                   > Q4'15
                                                                     Rp 1.089 Tn
                                                                                  (US$79.0m)
                                                   > Q1'16
                                                                                  (US$43.0m)
> Q3 '10:
                  Rp 0.363 Tn
                               (US$ 40.7m)**
                                                                     Rp 0.570 Tn
> Q4 '10:
                               (US$149.7m)
                                                   > Q2'16
                                                                     Rp 0.645 Tn
                                                                                  (US$48.9m)
                  Rp 1.349 Tn
> Q1 '11:
                  Rp 0.468 Tn
                               (US$53.8m)
> Q2 '11:
                  Rp 0.446 Tn
                               (US$51.9m)
> Q3 '11:
                  Rp 0.508 Tn
                               (US$57.8m)
                               (US$86.1m)
> Q4 '11:
                  Rp 0.78 Tn
> Q1'12:
                  Rp 1.647 Tn
                               (US$180.1m)
> Q2'12:
                  Rp 0.721 Tn
                               (US$76.8m)
> Q3'12:
                  Rp 0.489 Tn
                               (US$51.1m)
> Q4'12:
                  Rp 0.885 Tn
                               (US$91.8m)
```

<sup>\*</sup> including the write-back of RGM loans totaling Rp 2.336 Tn

<sup>\*\*</sup> Including the write back of Kharisma Arya Paksi loans totaling Rp 0.124 Tn and Gde Kadek Rp 0.59Tn.

## Summary Quarterly Balance Sheet 2Q 2016 – 2Q 2015

Course DC	Q2 '16	Q1 '16	Q4 '15	Q3 ′15	Q2'15	Y-o-Y
Summary BS	Rp (tn)	% △				
Total Assets	971.44	906.74	910.06	905.76	914.08	6.3%
Cash	23.55	18.44	25.11	19.09	19.52	20.6%
Current Acc w/ BI & other banks	59.77	57.41	66.47	71.42	64.74	-7.7%
Placement w/ BI & other banks	66.87	58.05	37.39	57.21	61.16	9.3%
Securities Net	49.14	45.55	43.64	45.62	47.06	4.4%
Government Bonds	99.09	98.61	103.87	101.08	100.10	-1.0%
- Trading	2.71	2.46	2.85	2.70	3.09	-12.0%
- AFS	76.85	75.04	74.15	74.84	74.15	3.6%
- HTM	19.53	21.11	26.87	23.54	22.86	-14.6%
Loans	610.89	574.70	595.46	560.63	552.78	10.5%
- Performing Loans	587.30	556.42	579.94	544.86	539.32	8.9%
- Non-Performing Loans	23.58	18.29	15.52	15.77	13.45	75.3%
Allowances	(26.58)	(24.10)	(22.56)	(21.45)	(18.51)	43.6%
Loans – Net	584.31	550.61	572.90	539.18	534.27	9.4%
Total Deposits – Non Bank	691.36	655.06	676.39	654.60	654.86	5.6%
- Demand Deposits	165.82	157.77	172.17	168.39	167.52	-1.0%
- Savings Deposits	273.58	248.76	271.71	247.52	236.43	15.7%
- Time Deposits	251.96	248.54	232.51	238.69	250.91	0.4%
Shareholders' Equity*	147.09	118.05	119.49	113.14	109.26	34.6%

## Summary Quarterly P&L 2Q 2016 – 2Q 2015

	2Q 2016		4Q 2015		2Q 2015		Y-o-Y	Q-o-Q
Summary P&L	Dn (Dn)	% of	Rp (Bn)	% of	Rp (Bn)	% of	△ (%)	△ (%)
	Rp (Bn)	Av.Assets*		Av.Assets*		Av.Assets*		
Interest Income	18,060	7.4%	18,933	8.3%	17,454	7.6%	3.5%	(4.6%)
Interest Expense	6,148	2.5%	6,022	2.6%	6,518	2.9%	(5.7%)	2.1%
Net Interest Income	11,912	4.9%	12,911	5.7%	10,936	4.8%	8.9%	(7.7%)
Net Premium Income	839	0.3%	696	0.3%	875	0.4%	(4.1%)	20.5%
Net Interest Income & Premium Income	12,751	5.3%	13,607	6.0%	11,811	5.2%	8.0%	(6.3%)
Other Non Interest Income								
*Other Fees and Commissions	2,952	1.2%	2,443	1.1%	2,677	1.2%	10.3%	20.8%
*Foreign Exchange Gains – Net	600	0.2%	844	0.4%	473	0.2%	26.7%	(28.9%)
*Gain from Incr. in value of sec & sale of Gov.Bonds	206	0.1%	178	0.00	(17)	0%	N/A	15.9%
*Others	1,231	0.5%	2,015	0.9%	1,018	0.4%	20.9%	(38.9%)
Total Non Interest Income	4,988	2.1%	5,479	2.4%	4,152	1.8%	20.1%	(9.0%)
Total Operating Income	17,739	7.3%	19,086	8.4%	15,963	7.0%	11.1%	(7.1%)
Provisions, Net	(5,292)	(2.2%)	(3,552)	(1.6%)	(2,446)	(1.1%)	116.3%	(49.0%)
Personnel Expense	(3,488)	(1.4%)	(3,444)	(1.5%)	(3,109)	(1.4%)	12.2%	1.3%
G&A Expenses	(3,640)	(1.5%)	(3,730)	(1.6%)	(3,173)	(1.4%)	14.7%	(2.4%)
Loss from decr in value of sec & Gov Bonds	-	-	-	-	-	-		-
Other Expenses	(929)	(0.4%)	(906)	(0.4%)	(941)	(0.4%)	(1.2%)	2.6%
Total Expense	(8,058)	(3.3%)	(8,080)	(3.6%)	(7,223)	(3.2%)	11.5%	(0.3%)
Profit from Operations	4,390	1.8%	7,455	3.3%	6,293	2.8%	(30.2%)	(41.1%)
Non Operating Income	(3)	0.0%	23	0.0%	0	0.0%	N/A	(113.2%)
Net Income Before Tax	4,387	1.8%	7,478	3.3%	6,293	2.8%	(30.3%)	(41.3%)
Net Income After Tax	3,263	1.3%	5,752	2.5%	4,786	2.1%	(31.8%)	(43.3%)

### Three Options to Pursue in Recap Bonds Resolution

#### Bank Indonesia



- BI will gradually replace their use of SBI for market operations with SUN
- BI could buy the Recap bonds gradually and this includes potential purchases of SUN VR

## Ministry of Finance



- The Ministry of Finance will consider to buyback the SUN VR
- Potential for debt switching with a different tenor of fixed rate bonds.

#### **Market Sale**

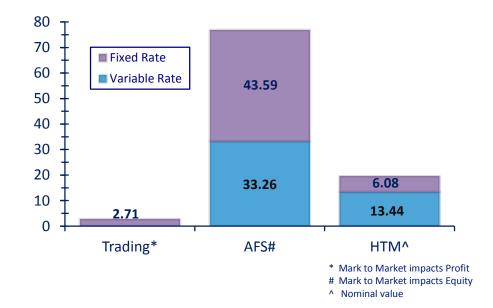


- Bundle the recap bonds with assets creating an asset backed security and sell it to the market.
- Sell the bonds. borrowing FX and use the liquidity to increase lending.

### Government Bond Portfolio

Government Bond Portfolio by Type and Maturity (Rp 99,093 Bn)

Maturity/	<b>Trading Portfolio</b>		Available	Held to		
Rp bn	Nominal	MTM	Nominal MTM		Maturity	
Fixed Rate	Fixed Rate Bonds					
< 1 year	292	293	7,976	8,083	433	
1 - 5 year	345	358	17,218	18,246	4,669	
5 - 10 year	1,123	1,168	13,328	13,991	727	
> 10 year	894	869	3,028	3,268	255	
Sub Total	2,655	2,714	41,541	43,589	7,083	
Variable Ra	ate Bonds					
< 1 year	-	-	10	10	12,297	
1 - 5 year	-	-	33,631	33,524	1,145	
5 - 10 year	-	-	-	-	-	
> 10 year	-	-	-	-	-	
Sub Total	-	-	33,641	33,264	13,442	
Total	2,655	2,714	75,182	76,853	19,525	



#### 2Q'16 Government Bond Gains/(Losses) (Rp Bn)

	3Q'15	4Q'15	1Q'16	2Q'16
Realized Gains/Losses on Bonds	37.39	5.75	136.03	136.96
Unrealized Gains/Losses on Bonds	(107.30)	113.08	(37.87)	89.42
Total	(69.91)	118.83	98.16	226.38
				<del>' 6</del> 8

## Ex-Recap Bond Portfolio. June 2016 – Bank Only

					Nominal			Fair Value			
No.	Series	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market (%)	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.	
Fixed Rate											
	Sub	Total		-	-	-		-	-	-	
	iable Rate VR0021	25-Nov-15							_		
	VR0021 VR0022	25-Nov-15 25-Mar-16			-				_		
	VR0022	25-Oct-16			9,738	4,086,068	99.7140		9,710	4,086,068	
	VR0024	25-Feb-17	5.66%		-	8,210,550	99.3950			8,210,550	
	VR0024				- 65 400		99.0670		64 702		
		25-Sep-17	5.52%		65,402	1,145,148		-	64,792	1,145,148	
-	VR0026	25-Jan-18			1,379,267	-	99.1840	-	1,368,012	-	
	VR0027	25-Jul-18			2,005,267	-	99.0930	-	1,987,079	-	
	VR0028	25-Aug-18			3,571,695	=	99.0010	-	3,536,014	-	
9	VR0029	25-Aug-19	5.66%		3,856,688	-	98.8740	-	3,813,262	-	
10	VR0030	25-Dec-19	5.52%		7,019,765	-	98.7230	-	6,930,123	-	
11	VR0031	25-Jul-20	5.48%		16,333,108	-	98.8680	-	16,148,217	-	
	Sub	Total		-	34,240,930	13,441,766		-	33,857,209	13,441,766	
Grand Total			-	34,240,930	13,441,766		-	33,857,209	13,441,766		
				0.00%	71.81%	28.19%		0.00%	71.58%	28.42%	
				Total N	ominal Value	47,682,696		Total	Fair Value	47,298,975	

(Stated in Rp Millions)

## Bank Mandiri Credit Ratings

Moody's (March 2015)				
Outlook	STABLE			
Long Term Rating	Baa3			
Foreign LT Bank Deposits	Baa3			
Local LT Bank Deposits	Baa3			
Senior Unsecured Debt	WR			
Bank Financial Strength	D+			
Foreign Currency ST Deposits	P-3			
Local Currency ST Deposits	P-3			

Pefindo (September 2015	5)
Outlook	STABLE
LT General Obligation	idAAA
Subordinated Debt	idAA+

Fitch Rating (August 2015	<b>)</b>
LT Issuer Default Rating	BBB-
ST Issuer Default Rating	F3
Local Currency LT Issuer Default Rating	BBB-
National LT Rating	AAA(idn)
National ST Rating	F1+(idn)
Viability Rating	bb+
Support Rating	2
Support Rating Floor	BBB-

St	Standard & Poor's (December 2015)			
Outlook		STABLE		
LT Foreig	gn Issuer Credit	BB+		
LT Local	Issuer Credit	BB+		
ST Foreig	gn Issuer Credit	В		
ST Local	Issuer Credit	В		

## **Corporate Actions**

Dividend Payment

Net Profit for the financial year of 2015 of Rp20,334,967,510,904.70 was distributed as follows:

- 30% or Rp6,100,490,253,271.41 for the annual dividend
- Total Dividend Payment of Rp261.44958 per share

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: March 29, 2016
Cash Market: April 1, 2016

b. Ex Date:

Regular and Negotiated Market: March 30, 2016
Cash Market: April 4, 2016
c. Recording Date: April 1, 2016
d. Payment Date: April 22, 2016

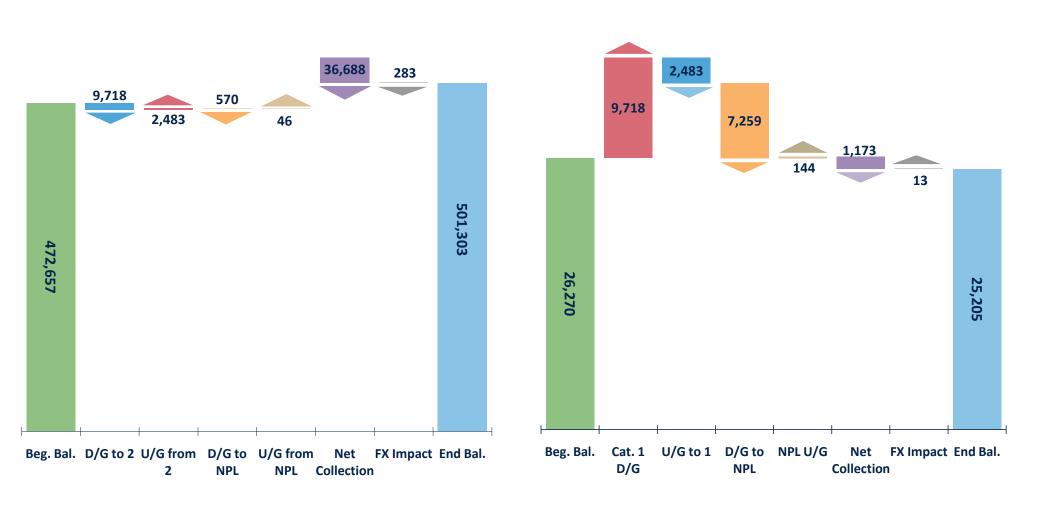
Net Profit for the financial year of 2014 of Rp19,871,873,276,792.60 was distributed as follows:

- 25% or Rp4,967,968,319,198.15 for the annual dividend
- Total Dividend Payment of Rp212.91292 per share

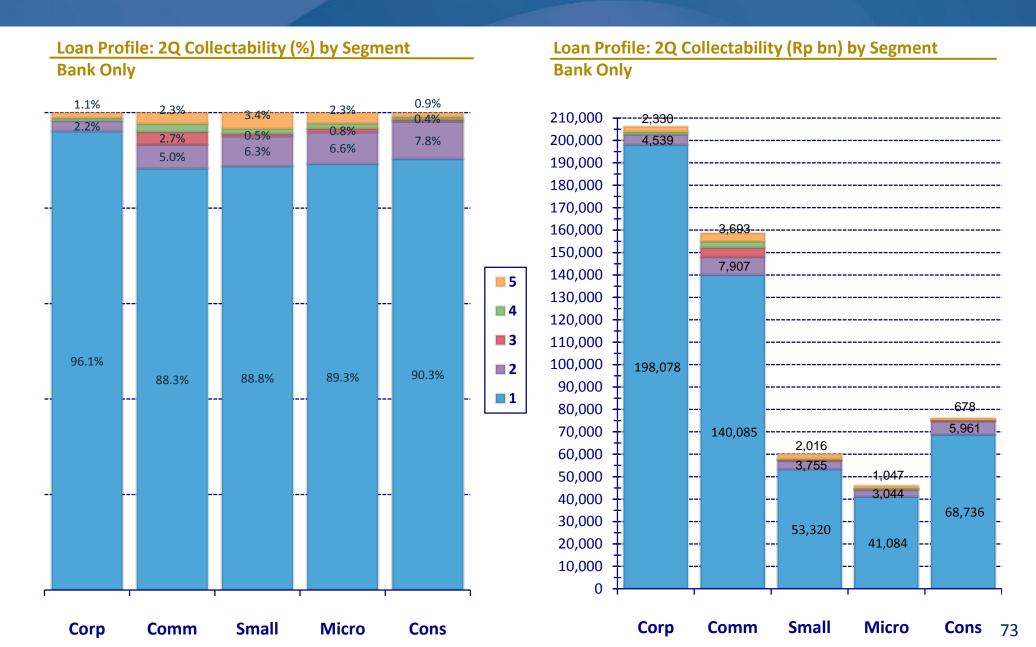
## 2Q 2016 Movement in Category 1 and 2 Loans

Category 1 Loan Movements (Rp Bn) - Bank Only

Category 2 Loan Movements (Rp Bn) – Bank Only

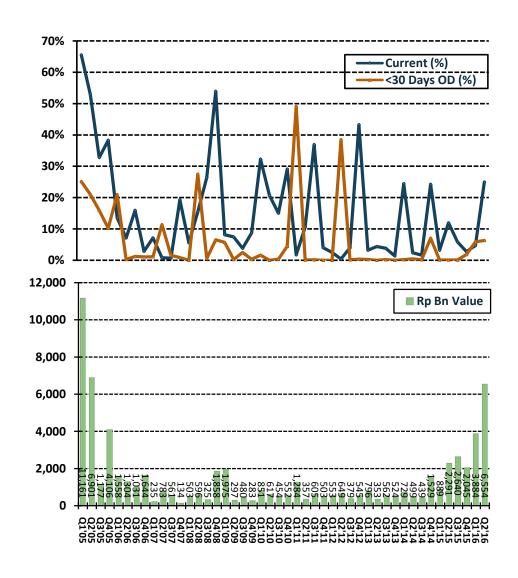


# 2Q 2016 Loan Detail: Collectability by Segment

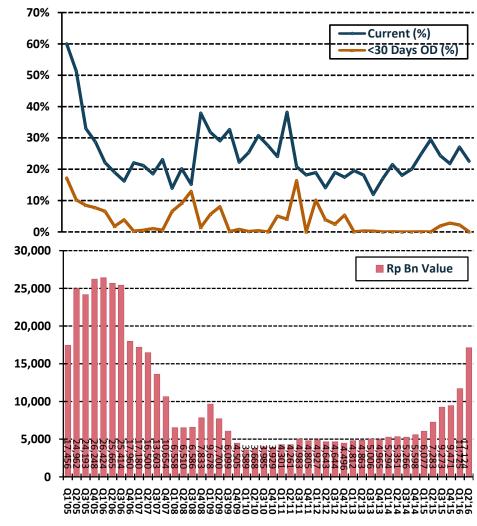


### NPL Loan Detail\*: Quarterly by Days Past Due

#### Quarterly D/G to NPL & Interest DPD - Bank Only



#### **Quarterly NPL Stock & Interest DPD - Bank Only**

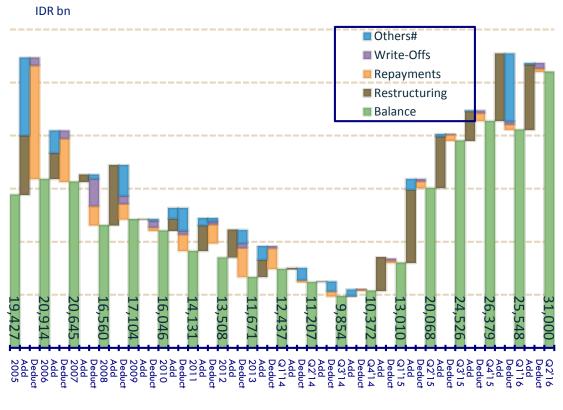


<sup>\*</sup> Excluding Micro & Consumer Loans

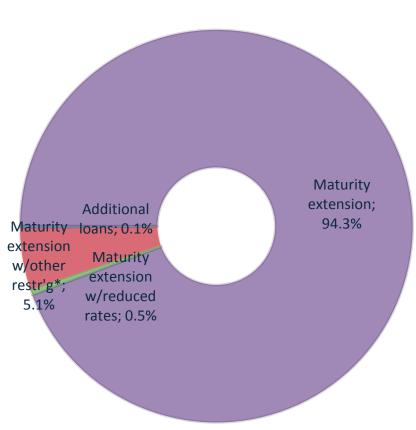
#### Rp6,139bn in Loans were Restructured in 2Q '16



#### Loans by Restructuring Type in 2Q 2016



		_	_			_	
(Rp billions)	Q4 '14	Q1 ′15	Q2 ′15	Q3 ′15	Q4 ′15	Q1 ′16	Q2 ′16
Loans Restructured	64	3,159	6,902	4,850	2,781	6,352	6,139
NPL Collections	195	94	46	128	104	102	150

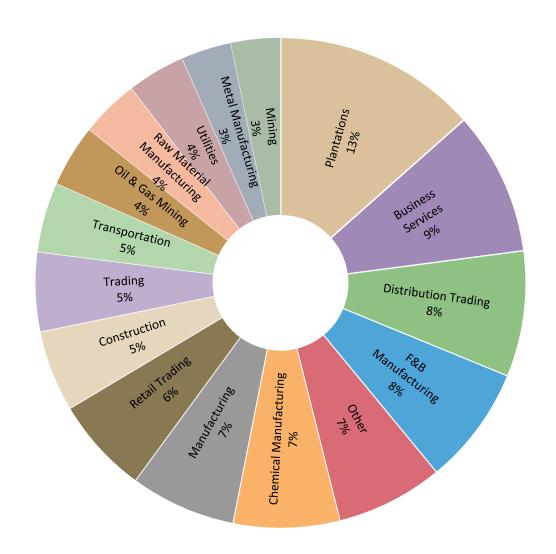


\*Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

Others# includes partial payments, FX impacts, and fluctuation in Working Capital facilities

### Loan Portfolio Sector Analysis, 2Q 2016

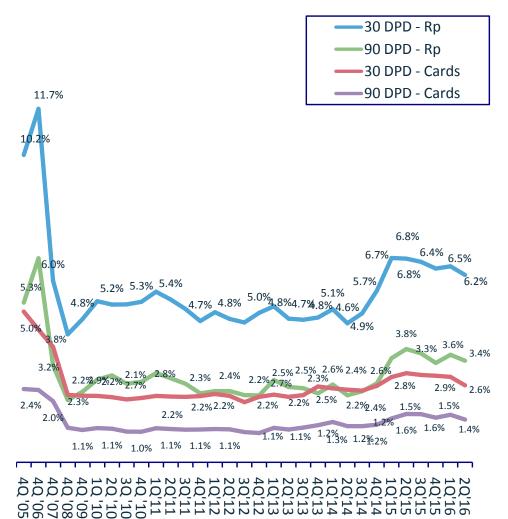




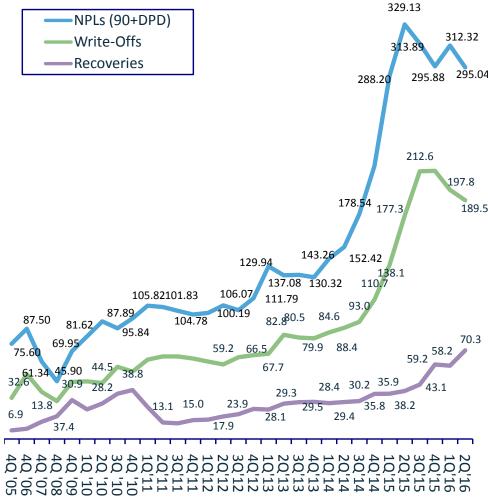
<sup>(1)</sup> Non-consolidated numbers \* Each sector < 3%

#### Credit Card Portfolio Showed Modest Decrease in 2Q '16



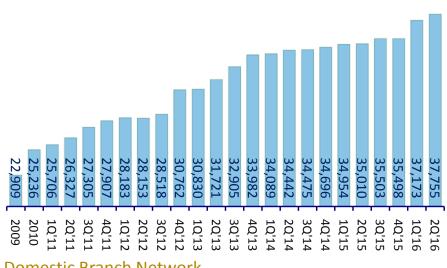


#### Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)

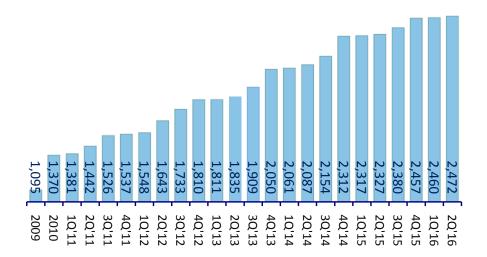


# Staffing and Distribution Network Growth

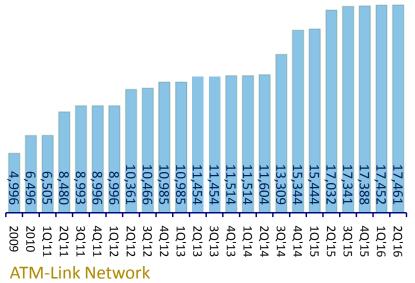


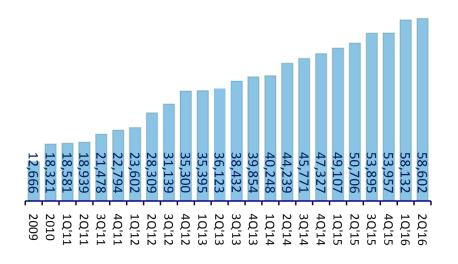


#### **Domestic Branch Network**

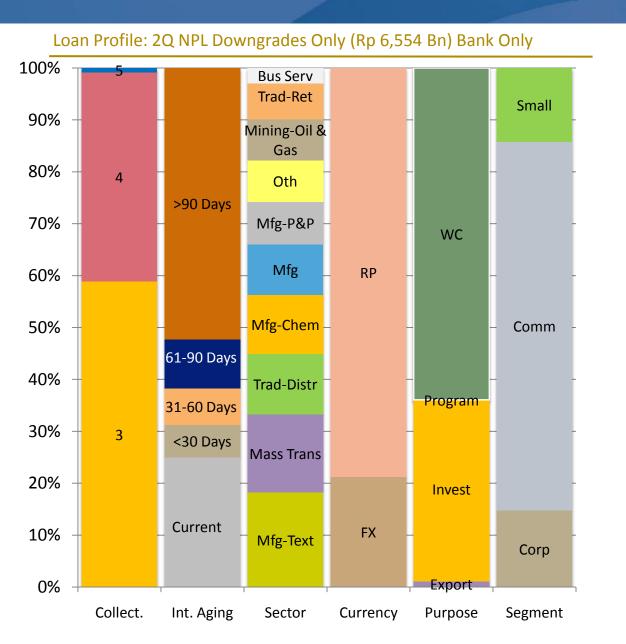


#### **ATM Network**





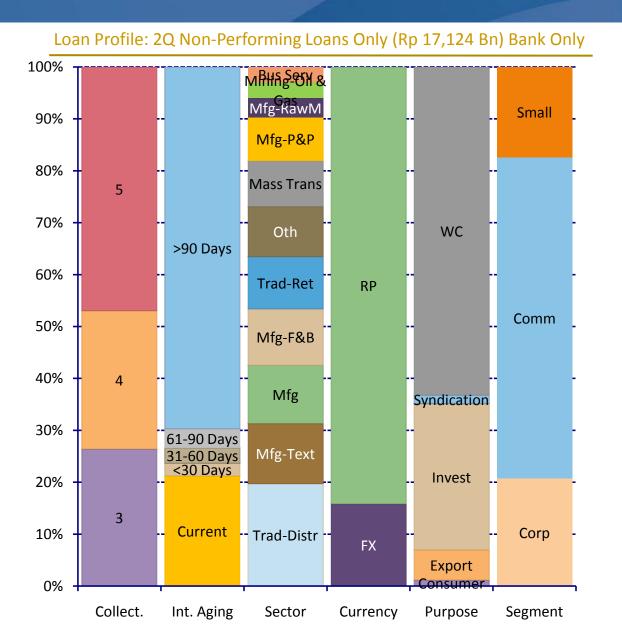
# 2Q 2016 Loan Detail\*: Downgrades to NPL



Corporate, Commercial & Small Business loans downgraded to NPL in 2Q totaled Rp 6,554 Bn. Of these loans:

- 52.2% were more than 90 days overdue on interest payments
- 71.0% came from our Commercial Portfolio
- Largest downgrades by sector:
  - > Textile Manufacturing
  - Mass Transportation
  - Distribution Trading
- 78.8% were IDR loans
- 63.9% were Working Capital loans, 35.0% were Investment Loans

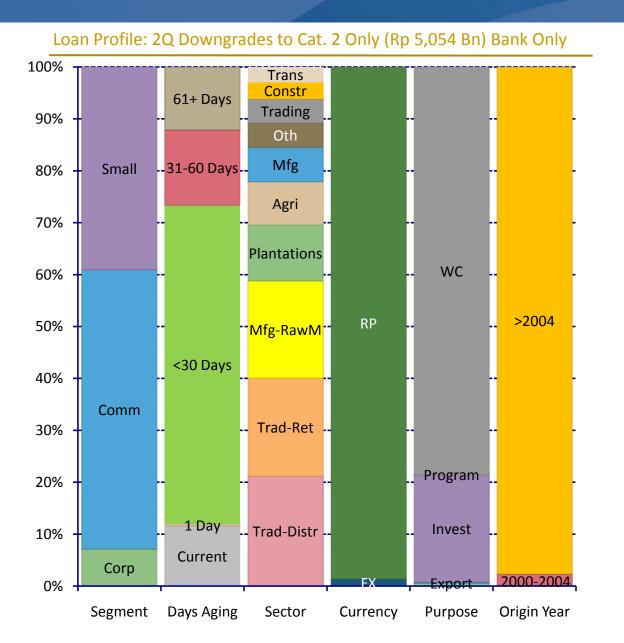
## 2Q 2016 Loan Detail\*: Non-Performing Loans



Corporate, Commercial & Small Business
NPLs totaled Rp 17,124 Bn in 2Q.

- Of these NPLs in 2Q:
- 21.2% remain current on interest payments and an additional 9.1% are less than 90 days overdue
- 61.9% are to Commercial customers
- 63.2% are Working Capital loans and 28.2% are Investment loans
- Primary sectors are:
  - > Trading Distributions
  - > Textile Manufacturing
  - Other Manufacturing
- ■84.1% are Rp loans
- 26.4% are Cat. 3 & 26.6% are Cat. 4

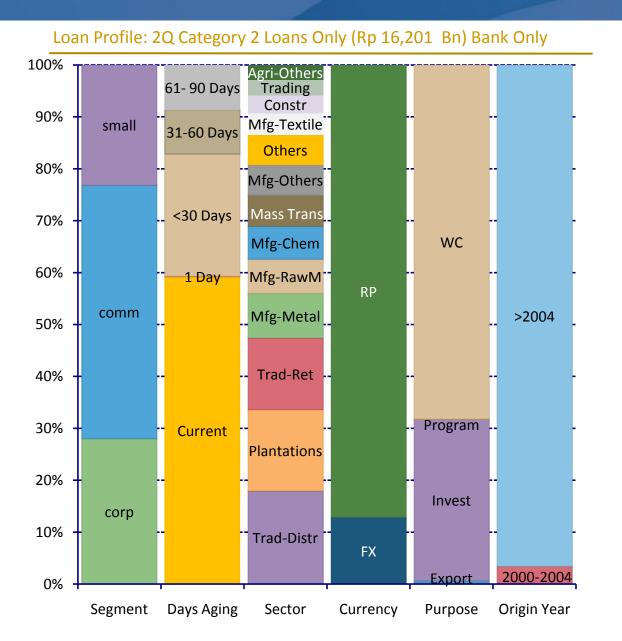
## 2Q 2016 Loan Detail\*: Downgrades to Cat. 2



Rp5,054 Bn in Corporate, Commercial & Small Business loans were downgraded to Category 2 in 2Q. Of the Special Mention Loans downgraded:

- 53.8% are for Commercial & 39.0% are to Small Business customers
- 11.0% are current & 61.3% are less than 30 days overdue in interest payments
- Primary sectors downgraded are:
  - > Trading Distributions
  - Retail Trading
  - Raw Material Manufacturing
- 98.6% are RP loans
- 78.5% are Working Capital loans

## 2Q 2016 Loan Detail\*: Category 2 Loans

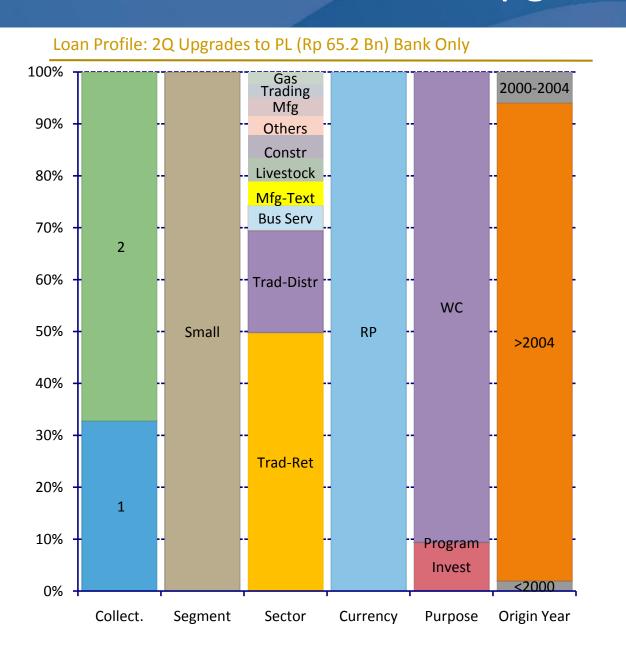


Rp 16,201 Bn in Corporate, Commercial & Small Business loans were in Category 2 in 2Q. Of these Special Mention loans:

- 48.8% are to Commercial customers
- 59.3% are current or 1 day overdue, with an additional 23.5% less than 30 days overdue
- Primary sectors in Category 2 are:
  - > Trading Distribution
  - Plantations
  - Retail Trading
- 87.2% are Rp loans
- 68.2% are Working Capital loans
- 56.3% were Category 2 in 1Q '16

<sup>\*</sup> Excluding Micro & Consumer Loans Only

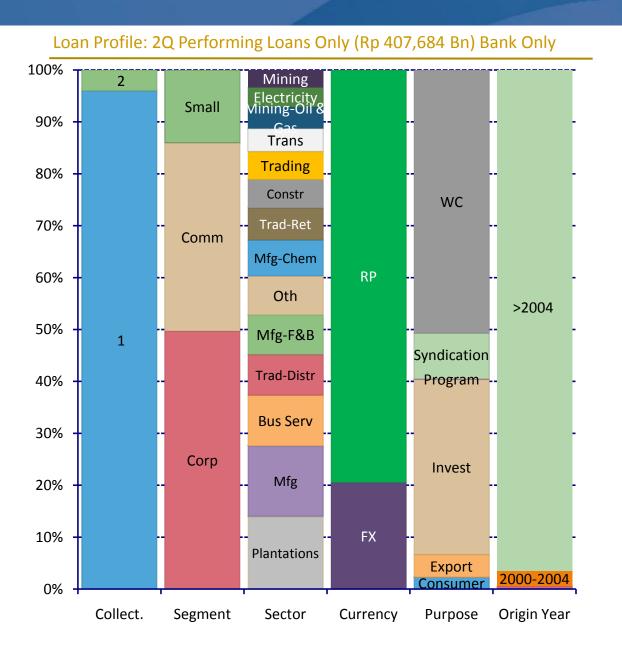
## 2Q 2016 Loan Detail\*: Upgrades to PL



Corporate, Commercial & Small Business loans upgraded to PL in 2Q totaled Rp 65.2 Bn. Of these loans:

- All were to SME customers
- 92.1% originated later than 2004
- Largest upgrades by sector:
  - Retail Trading
  - > Trading Distribution
  - Business Services
- All were Rp loans
- 90.6% were Working Capital loans; 9.3% were Investment loans

# 2Q 2016 Loan Detail\*: Performing Loans

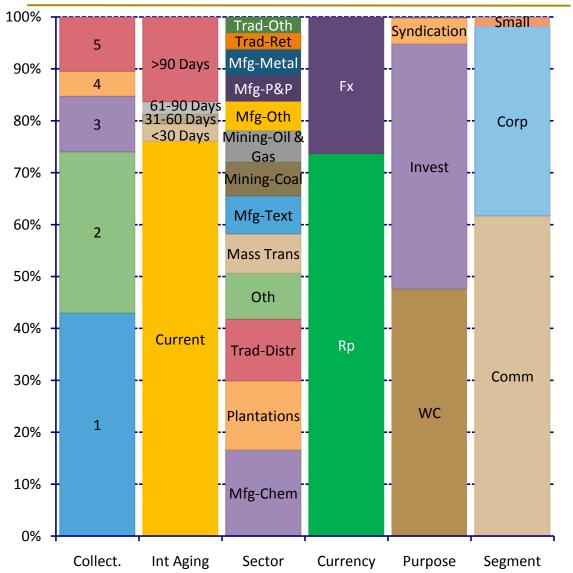


Rp 407,684 Bn in Corporate, Commercial & Small Business loans were performing in 2Q. Of these performing loans:

- 49.7% are to Corporate customers & 36.3% are to Commercial customers
- 96.5% originated since 2005
- Primary sectors are:
  - Plantations
  - Manufacturing
  - Business Services
- 79.4% are Rupiah loans
- 50.7% are Working Capital loans; 33.7% are Investment loans

#### 2Q 2016 Loan Detail\*: Restructured Loans



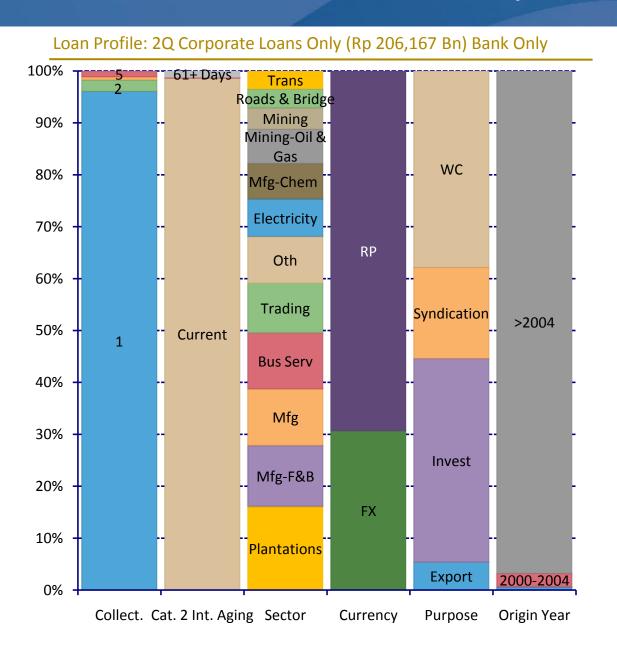


Of the remaining Rp 30,999 billion in restructured Corporate, Commercial & Small Business loans in 2Q:

- 74.0% are Performing
- 76.0% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Chemical Manufacturing
  - Plantation
  - Distribution Trading
- 73.7% are Rp loans
- 47.6% are Working Capital loans
- 61.7% are to Commercial customers

\* Wholesale Loans Only

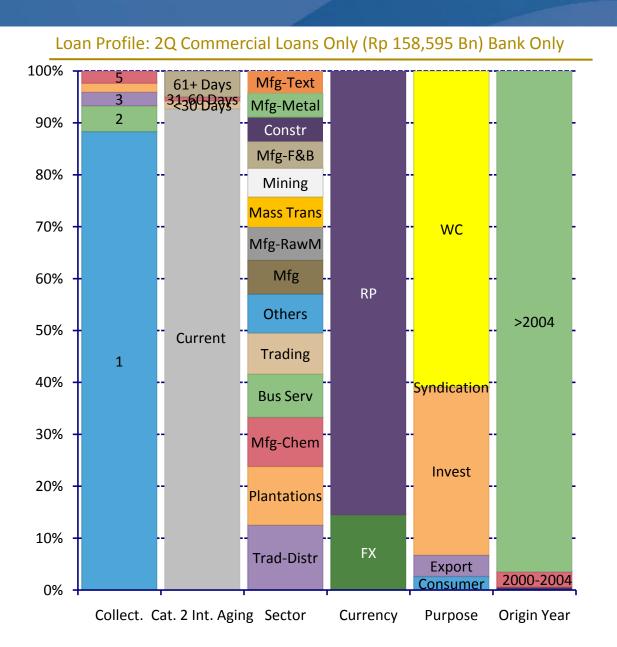
### 2Q 2016 Loan Detail: Corporate Loans



Rp 206,167 billion in loans were in the Corporate portfolio in 2Q. Of the Corporate Loans in 2Q:

- 98.3% are performing loans, with 2.2% in Category 2
- 93.4% of Category 2 loans are current in interest payments
- Primary sectors in Corporate are:
  - Plantations
  - > F & B Manufacturing
  - Manufacturing
- 69.3% are Rupiah loans
- 39.2% are Investment loans; 37.8% are Working Capital loans

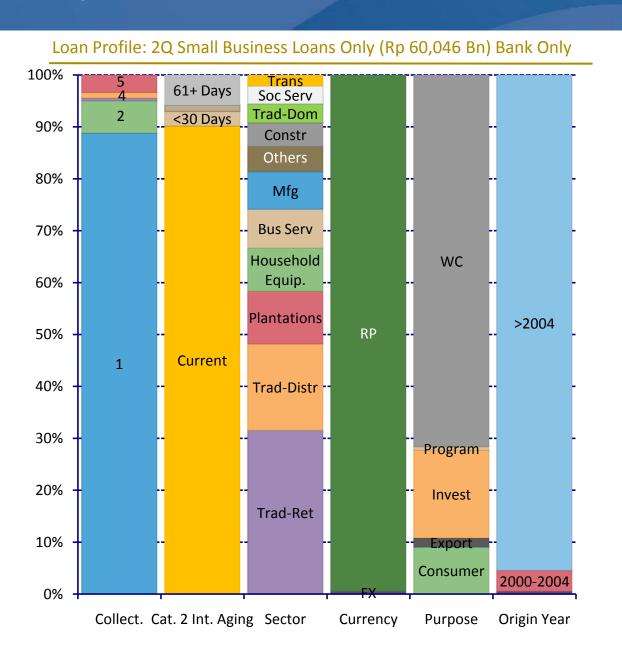
#### 2Q 2016 Loan Detail: Commercial Loans



Rp158,5951 Billion in loans were in the Commercial portfolio in 2Q. Of the Commercial Loans in 2Q:

- 93.3% are performing loans, with 5.0% in Category 2
- 58.0% of Category 2 loans are current in interest payments
- Primary sectors in Commercial are:
  - > Trading Distribution
  - Plantations
  - Chemical Manufacturing
- 85.5% are Rupiah loans
- 60.8% are Working Capital loans, 32.4% are Investment loans

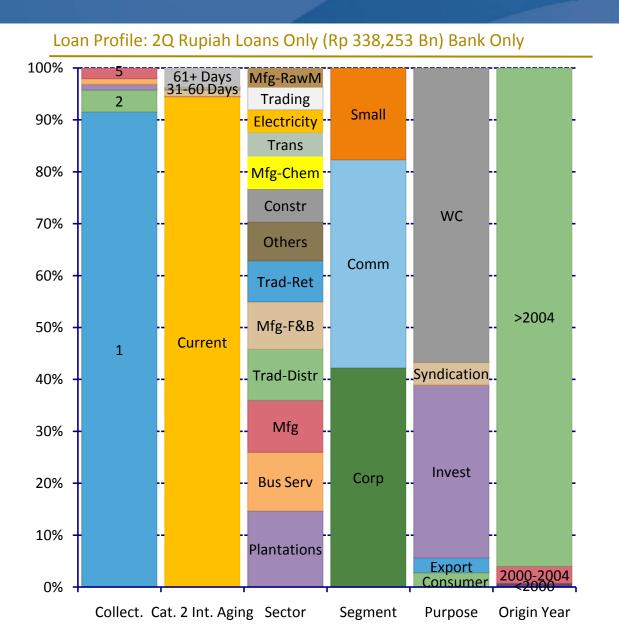
#### 2Q 2016 Loan Detail: Small Business Loans



Rp 60,046 Bn in loans were in the Small Business portfolio in 2Q of the Small Business Loans in 2Q:

- 95.1% are performing loans, with 6.3% in Category 2
- 20.3% of Category 2 loans are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution Trading
  - Plantations
- 99.4% are Rupiah loans
- 71.6% are Working Capital loans

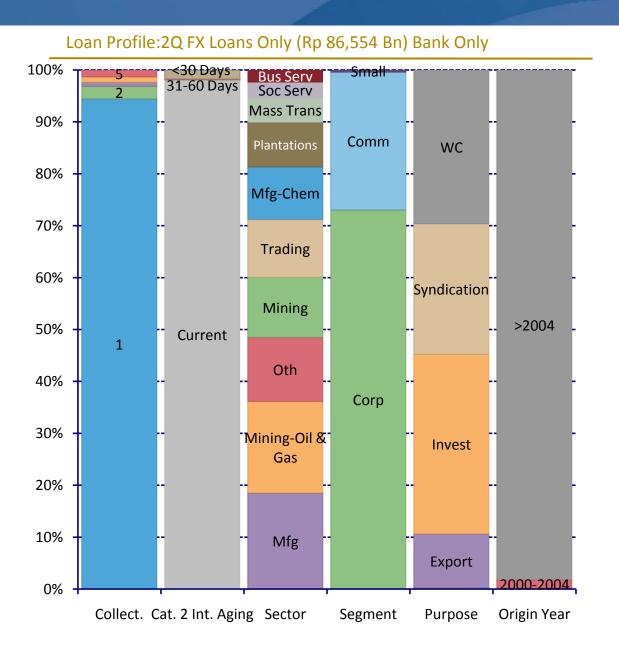
## 2Q 2016 Loan Detail\*: Rupiah Loans



Rp 338,2538 billion in loans were Rupiah denominated in 2Q Of the Rupiah Loans in 2Q:

- 95.7% are performing loans, with 4.2% in Category 2
- 72.2% of Category 2 loans are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Business Services
  - Manufacturing
- 42.3% are Corporate loans
- 56.7% are Working Capital loans, 33.2% Investment loans

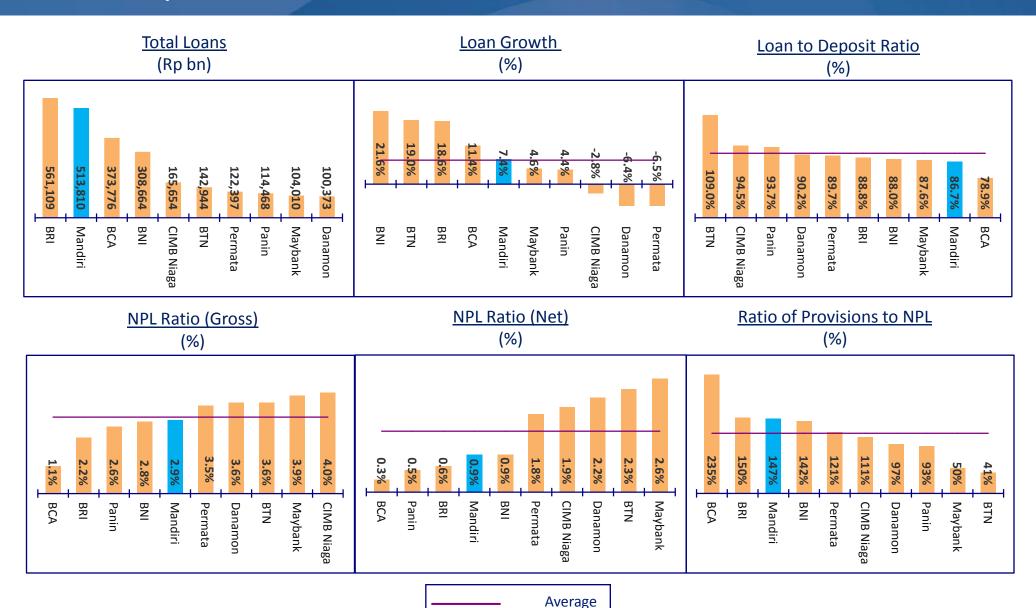
#### 2Q 2016 Loan Detail\*: FX Loans



Rp 86,554 Bn in loans were FX denominated in 2Q.
Of the FX Loans in 2Q:

- 96.9% are performing loans
- 91.4% of Category 2 loans are current in interest payments
- Primary sectors in FX loans are:
  - Manufacturing
  - Oil & Gas Mining
- 73.1% are Corporate loans
- 34.6% are Investment loans; 29.6% are Working Capital loans

# Loan growth, Quality & Provisioning Relative to Peers Bank Only, As of March 2016

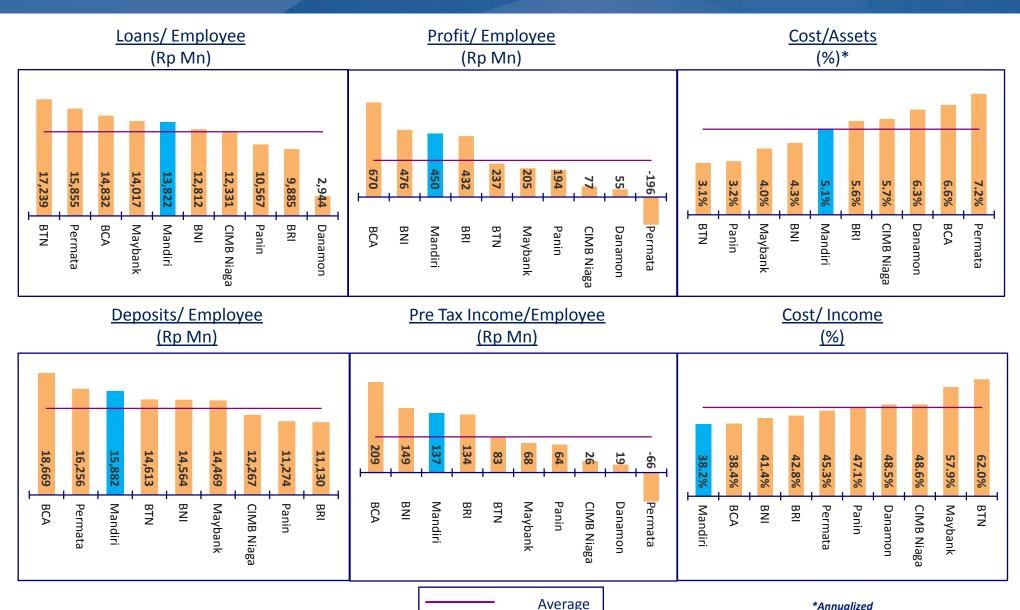


# Asset and Liability Mix Relative to Peers Bank Only, As of March 2016



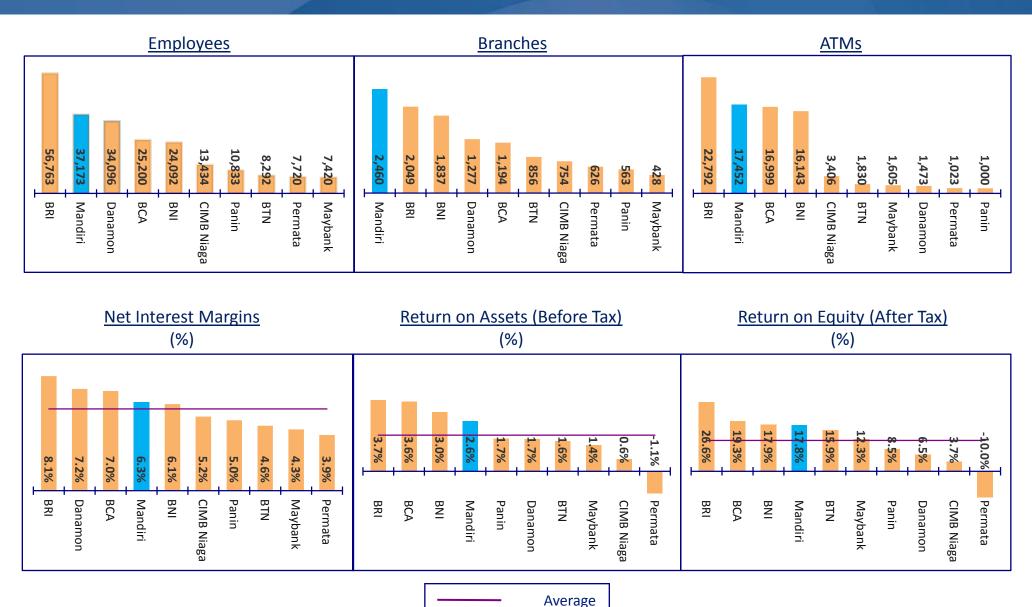
Average

# Efficiency Measures Relative to Peers Bank Only, As of March 2016

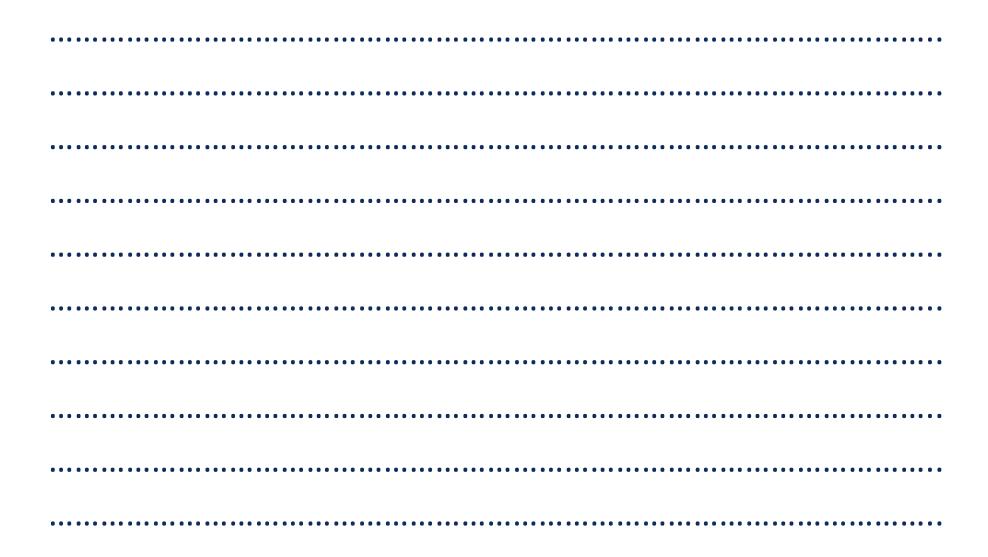


93

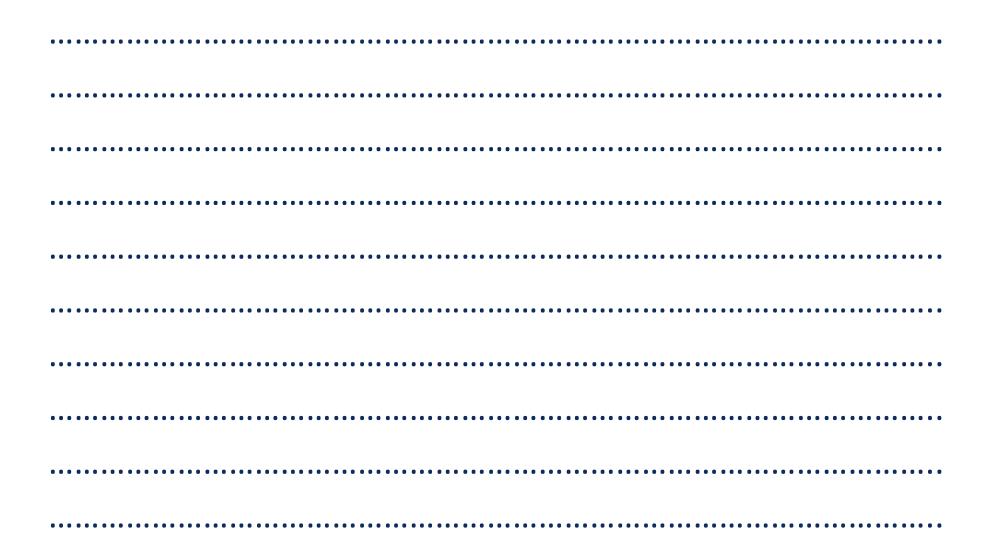
# Measures of Scale and Returns Relative to Peers Bank Only, As of March 2016



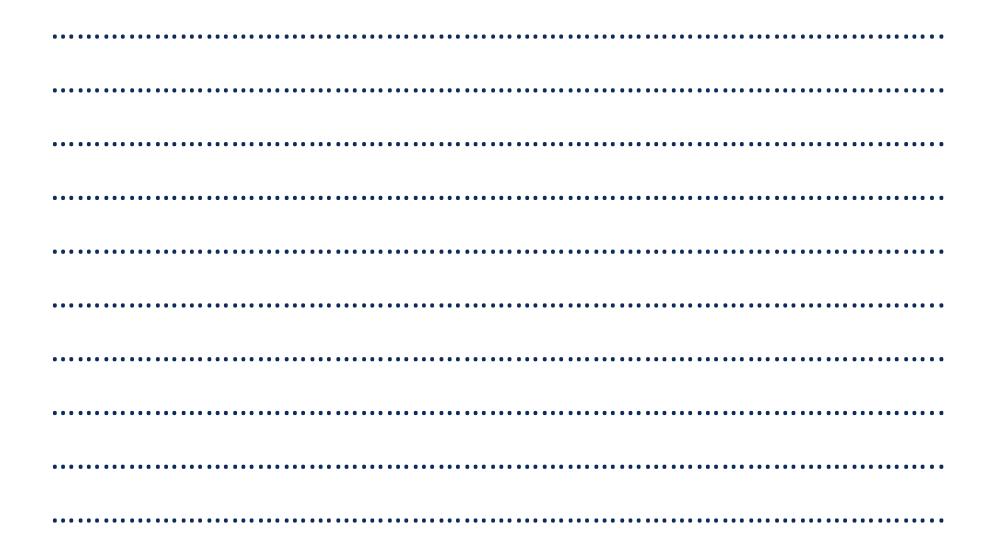
### Notes



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# **Equity Research Contact Details**

BROKERAGE	ANALYST	TELEPHONE	E-MAIL
BAHANA SECURITIES	Teguh Hartanto	62 21 250 5081	Teguh.Hartanto@bahana.co.id
BANK OF AMERICA-MERRILL LYNCH	Anand Swaminathan	65 6678 0419	anand.swaminathan@baml.com
CIMB SECURITIES	Jovent Giovanny	62 21 515 1330 ext. 262	jovent.muliadi@cimb.com
CITI INVESTMENT RESEARCH	Salman Ali	62 21 2924 9219	Salman1.Ali@citi.com
CLSA LIMITED	Sarina Lesmina	62 21 2554 8820	Sarina.Lesmina@clsa.com
CREDIT SUISSE	Sanjay Jain	852 2101 6088	Sanjay.Jain@credit-suisse.com
DANAREKSA SEKURITAS	Adriana Indrajatri	62 21 2955 5777	adriana.suwono@danareksa.com
DBS VICKERS SECURITIES	Lim Sue Lin	603 2711 0971	Suelin@hwangdbsvickers.com.my
DEUTSCHE VERDHANA SECURITIES	Raymond Kosasih	62 21 2964 4525	raymond.kosasih@db.com
GOLDMAN SACHS (ASIA)	Ben Koo	65 6889 2483	ben.koo@gs.com
HSBC LTD	Loo KarWeng	65 6239 0654	Karwengloo@hsbc.com.sg
INDO PREMIER SECURITIES	Stephan Hasjim	62 21 5793 1168	Stephan.Hasjim@ipc.co.id
J.P. MORGAN ASIA	Harsh Modi	65 6882 2450	Harsh.w.modi@jpmorgan.com
KIM ENG SECURITIES	Rahmi Marina	62 21 2557 1188	Rahmi.Marina@maybank-ke.co.id
MACQUARIE CAPITAL SECURITIES INDONESIA	Lyall Taylor	62 21 2598 8489	Lyall.taylor@macquarie.com
MORGAN STANLEY	Mulya Chandra	62 21 3048 8125	Mulya.Chandra@morganstanley.com
SANFORD C. BERNSTEIN	Kevin Kwek	65 6230 4650	Kevin.Kwek@bernstein.com
UBS	Joshua Tanja	62 21 574 0111	Joshua.Tanja@ubs.com
UOB KAY HIAN	Alexander Margaronis	62 21 2993 3876	alexandermargaronis@uobkayhian.com

Contact Information:
Investor Relations
Tel: +62 21 524 5085
Fax: +62 21 5290 4249
E-mail: ir@bankmandiri.co.id
http://ir.bankmandiri.co.id

Corporate Secretary Tel: +62 21 524 5740 Fax:: +62 21 526 8246

#### PT Bank Mandiri (Persero) Tbk

PLAZA MANDIRI Jl. Jend. Gatot Subroto Kav. 36-38 Jakarta 12190, Indonesia Tel: 62-21 526 5045 Fax: 62-21 527 4477, 527 5577 Call Center: 14000 Www.bankmandiri.co.id