#### PT Bank Mandiri (Persero) Tbk 9M 2014 Results Presentation

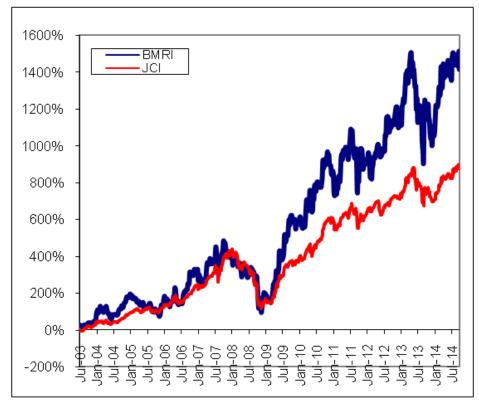
October 23, 2014





memakmurkan negeri

## **Share Information**



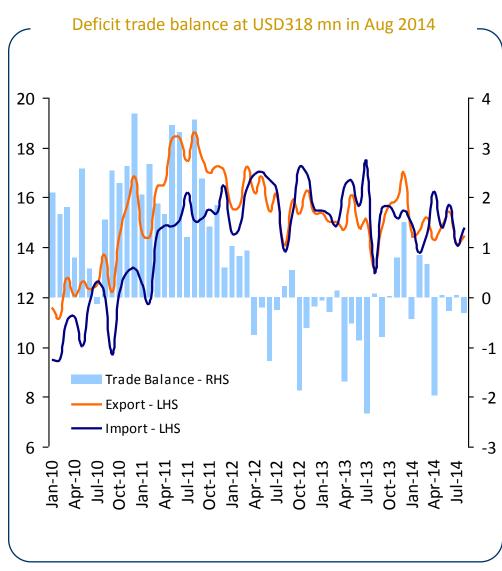
		Per 30 September 2014							
No.	Description	No. of Investor	%	No. of shares	%				
ı	DOMESTIC								
	Government of RI	1	0.01%	14,000,000,000	60.00%				
	2. Retail	10,732	71.77%	176,791,937	0.76%				
	3. Employees	2,119	14.17%	35,191,518	0.15%				
	4. Cooperatives	6	0.04%	496,856	0.00%				
	5. Foundation	18	0.12%	13,311,846	0.06%				
	6. Pension Funds	154	1.03%	166,607,715	0.71%				
	7. Insurance	58	0.39%	366,040,936	1.57%				
	8. Banks	-	0.00%	-	0.00%				
	9. Corporations	101	0.68%	359,379,620	1.54%				
	10. Mutual Funds	178	1.19%	580,212,186	2.49%				
	Total	13,367	89.39%	15,698,032,614	67.28%				
II	INTERNATIONAL								
	I. Retail	75	0.50%	882,980	0.00%				
	2. Institutional	1,511	10.10%	7,634,417,739	32.72%				
	Total	1,586	10.61%	7,635,300,719	32.72%				
Ш	TOTAL	14,953	100.00%	23,333,333,333	100.00%				

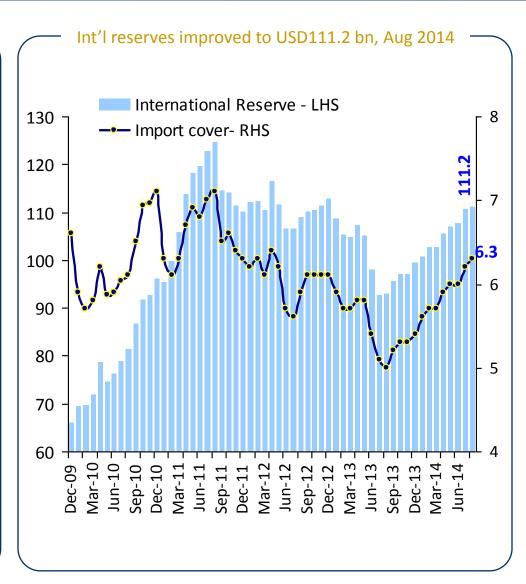
Δ from:	IPO	Dec 31, 2013			
BMRI	+ 1,417.32%	+28.34%			
JCI	+ 927.69%	+23.07%			

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#### Early Signs of Economic Condition Improving, Risks Remain





Source: BPS, Bloomberg

# Bank Mandiri Remains on Track to become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposit 15.30 Mn
- Loan 1.46 Mn including mortgage accounts of 170,139



# of new Accounts (YTD)

- Deposit 3.21 Mn
- Loan 559,422



# of Outlets 2,154 Branches 2,603 Micro Outlets 13,309 ATMs



e-Channel Tx

- •1,194 Mn YTD
- •20 % Growth



# of Cards Issued

- Credit 3.60 Mn
- Debit 11.82 Mn
- Prepaid 4.43 Mn



Cash Management

- 13,629 Customers
- 30.7 Mn Tx YTD 2014 (2)



Retail Loans (1)

- Rp 147.2 Tn
- 32.5% of Loans
- High yield loan amounting Rp 95,1 Tn



Subsidiary Income

- Total Rp 1.60 Tn
- Sum of income from 7 subsidiaries (11.1 % of EAT)



Alliances

- Foreign Exchange: \$22.2bn
- Bank Guarantee: Rp 13.1tn
- Fund Under Management (FUM) of Rp 4.97tn

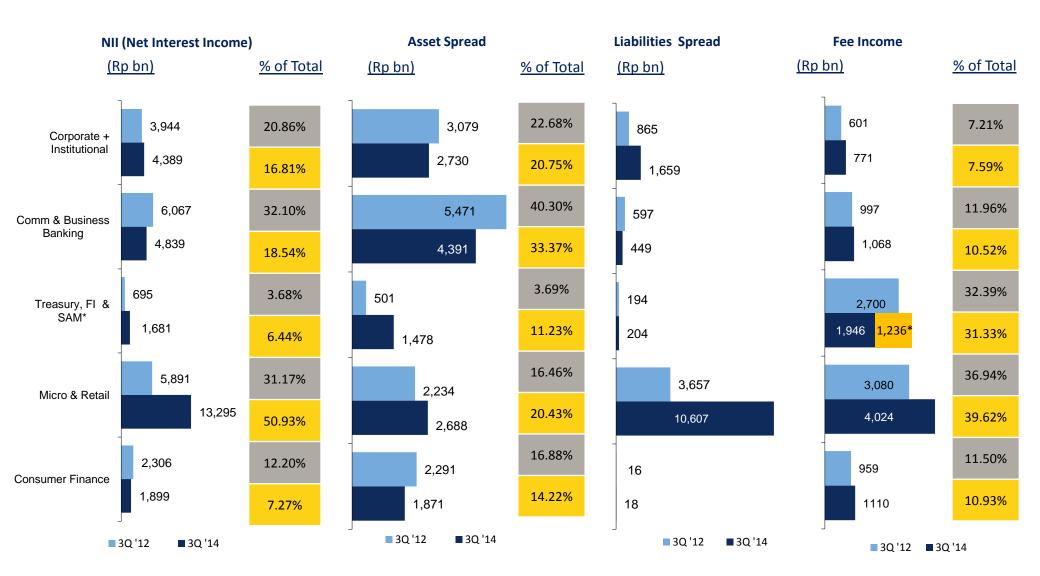
- (1) Small Business, Micro and Consumers
- (2) Exclude Mandiri Transaction System

## Key Financial Highlights

Bank Mandiri's 9M 2014 performance is in line with our guidance across several key indicators:

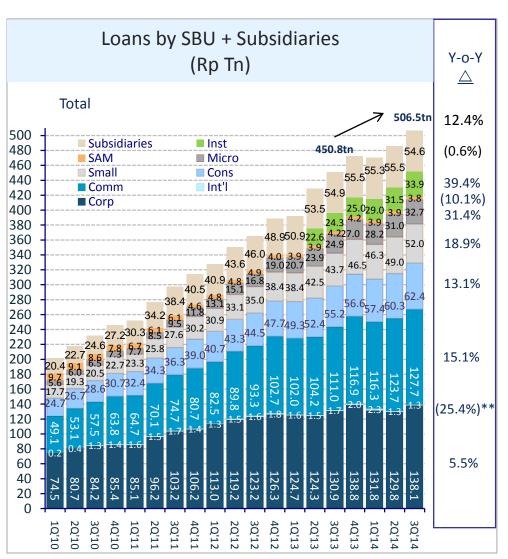
	9M'13		9M'14		△%
Loans	Rp450.8tn	$\rightarrow$	Rp506.5tn	1	12.4%
Net NPL Ratio Gross NPL Ratio	0.53% 1.90%		0.82% 2.16%	1	<b>54.7%</b> 13.7%
Low Cost Funds Ratio [Low Cost Funds (Rp)]	<b>64.3%</b> Rp330.7 tn	$\longrightarrow$	<b>61.2%</b> Rp361.8 tn	1	(4.8%) 9.4%
NIM	5.41%		5.73%		5.9%
Efficiency Ratio	42.3%	$\rightarrow$	44.0%	1	4.1%
Earnings After Tax	Rp12,803bn	$\longrightarrow$	Rp14,454bn	1	12.9%

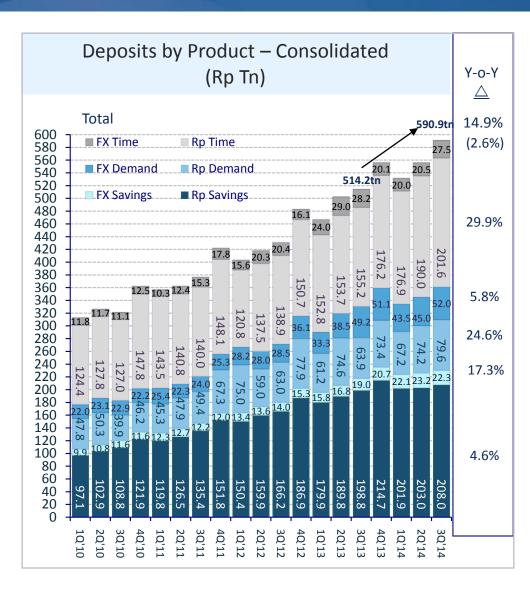
## Balanced Earnings from All Business Units



<sup>\*</sup>Rp 1,236Bn from SAM recoveries on W/O loans

## Maintaining Momentum for Growth





<sup>\*</sup>Previously booked in Corporate Banking

<sup>\*\*</sup>Loans from Treasury & International have been reallocated to Corporate following the reorganization in early 2010

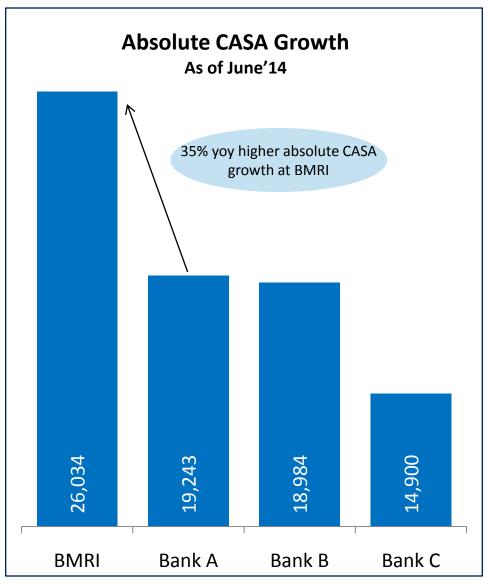
# Strong and Liquid Balance Sheet

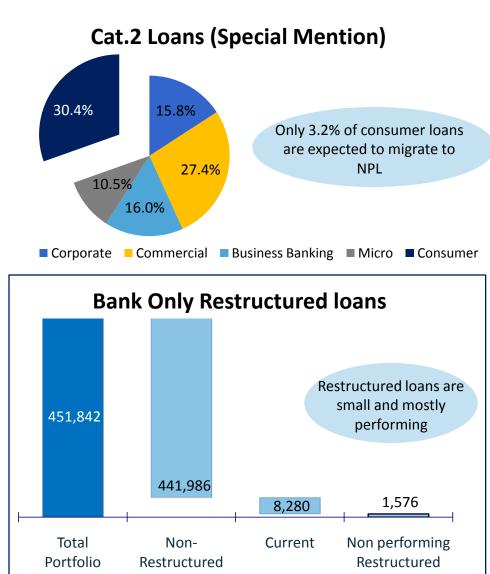
(Rp Bn, Consolidated)

Assets *	3Q 2014	3Q 2013	Liabilities	3Q 2014	3Q 2013
Cash	15,727	14,352	Current Account	131,547	113,022
Current Acc w/ BI & Other Banks	56,968	59,876	Savings	230,219	217,723
Placement w/ BI & Other banks	60,395	35,474	Time Deposits	229,124	183,475
Advances (Other)	23,380	20,448			
Marketable Securities	36,742	18,375	Total Deposits	590,890	514,221
Government Bonds	87,640	82,188			
Loans (Gross)	506,456	450,766	Securities Issued	2,014	1,787
Provisions of Loans	(17,297)	(16,157)	Deposits from other banks	28,471	30,131
Net Loans	489,159	434,609	Borrowings	15,547	13,769
Reverse Repo	2,911	1,585	Other Int. Bearing Liabilities	12,085	13,854
Other Provisions	(2,046)	(2,024)	Non Int. Bearing Liabilities	50,120	42,578
Deferred Tax Assets	3,344	2,968	Equity incl. Minority Interest	99,034	83,742
Other Assets	23,941	32,232			
Total	798,161	700,083	Total	798,161	700,083

<sup>\*</sup>Investments include policyholders of unit linked and Investments in shares has been reclassified to cash, government bonds, marketable securites, other assets.

# Despite Recent Volatility Our Balance Sheet Remains Strong

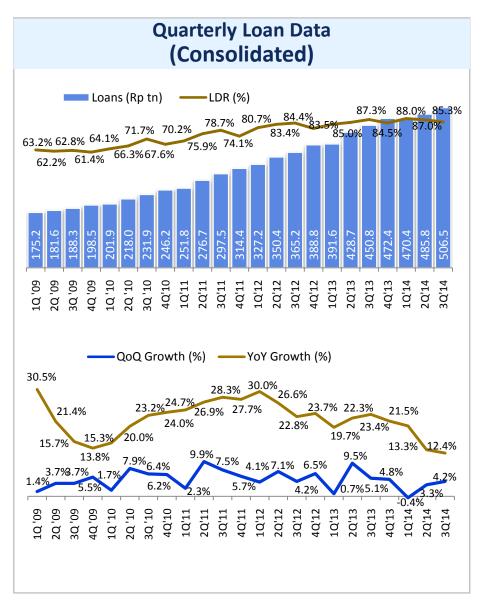


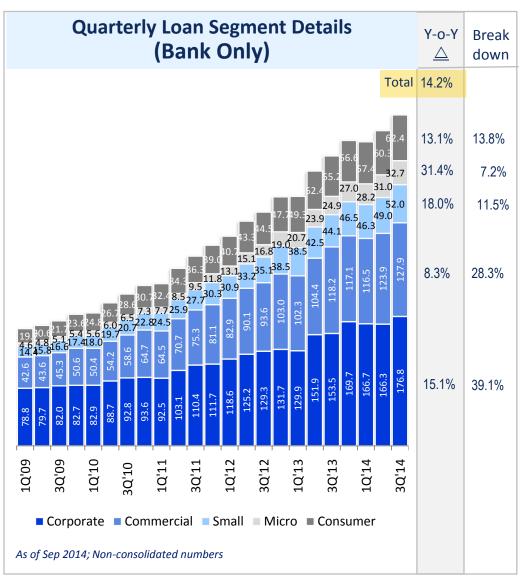


# Strong Revenue Growth

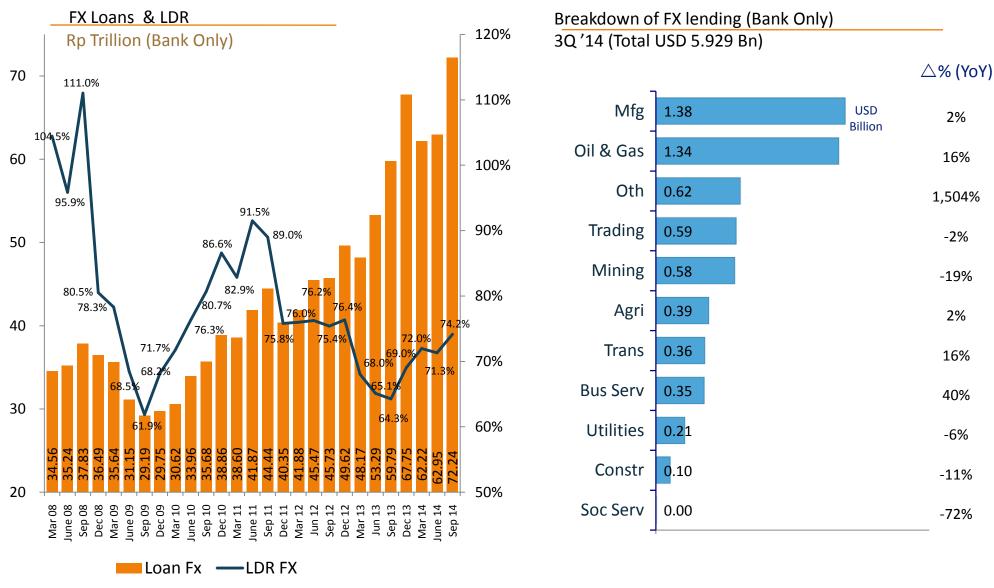
C	Q3 2014	Q2 2014	Q3 2013	9M 2014	9M 2013	9M Y-o-Y	Y-o-Y	Q-o-Q
Summary P&L	(Rp Bn)	(Rp Bn)	(Rp Bn)	Rp (Bn)	Rp (Bn)	Δ(%)	Δ(%)	Δ(%)
Interest Income	15,984	14,978	12,683	45,275	35,798	26.5%	26.0%	6.7%
Interest Expense	6,608	5,855	4,403	17,797	12,380	43.8%	50.1%	12.9%
Net Interest Income	9,376	9,123	8,280	27,479	23,418	17.3%	13.2%	2.8%
Net Premium Income	724	675	698	1,984	2,021	(1.9%)	3.8%	7.2%
Net Interest Income & Premium Income	10,100	9,798	8,978	29,463	25,439	15.8%	12.5%	3.1%
Other Non Interest Income								
<ul><li>* Other Fees and Commissions</li></ul>	2,255	2,212	2,132	6,598	6,098	8.2%	5.8%	1.9%
<ul><li>* Foreign Exchange Gains - Net</li></ul>	404	380	881	1,188	1,506	(21.1%)	(54.2%)	6.3%
* Gain fr. sale & Incr. in Val & Sale of Bonds	71	41	(108)	270	(177)	n/a	n/a	73.7%
* Others	889	1,112	899	2,836	2,904	(2.3%)	(1.2%)	(20.0%)
Total Non Interest Income	3,620	3,745	3,805	10,892	10,330	5.4%	(4.9%)	(3.3%)
Total Operating Income	13,720	13,543	12,783	40,354	35,769	12.8%	7.3%	1.3%
Provisions, Net	(909)	(1,624)	(1,494)	(3,750)	(4,005)	(6.4%)	(39.1%)	(44.0%)
Personnel Expenses	(2,752)	(2,662)	(2,679)	(8,041)	(7,057)	13.9%	2.8%	3.4%
G&A Expenses	(2,958)	(2,693)	(2,375)	(7,961)	(6,731)	18.3%	24.5%	9.9%
Loss from decr. in value of Sec & Gov Bonds	-	-	-	-	-	-	-	-
Other Expenses	(680)	(475)	(429)	(1,631)	(1,404)	16.2%	58.7%	43.2%
Total Expense	(6,391)	(5,830)	(5,483)	(17,633)	(15,192)	16.1%	16.6%	9.6%
Profit from Operations	6,419	6,089	5,807	18,971	16,572	14.5%	10.6%	5.4%
Non Operating Income	15	10	65	20	177	(88.4%)	(76.7%)	54.3%
Net Income Before Tax	6,434	6,098	5,871	18,992	16,749	13.4%	9.6%	5.5%
Net Income After Tax	4,868	4,661	4,509	14,454	12,803	12.9%	8.0%	4.4%

#### LDR Decreased to 85.3%, Bank-Only Loan Growth of 14.2%





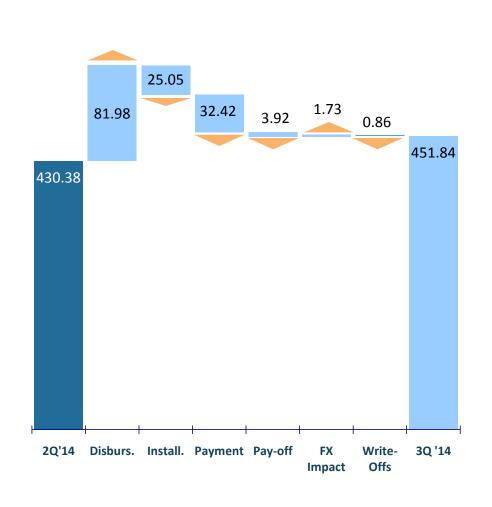
### Prudent Management of FX Balance Sheet

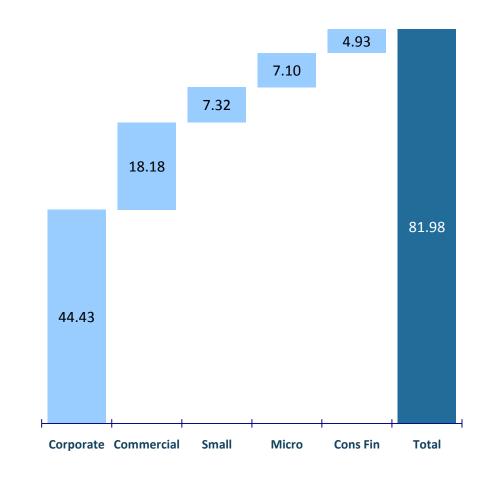


## Rp 81.98 tn in Loans Disbursed in 3Q 2014

Loan Movement (Rp tn) – Bank Only 3Q (2014)

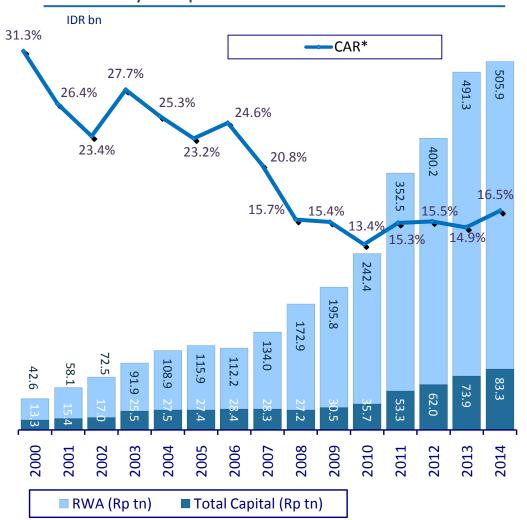
Loan Disbursement by Segment in 3Q (Rp tn) – Bank Only



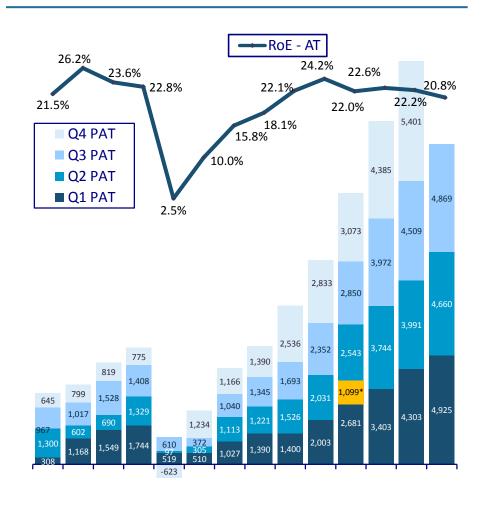


#### 20.8% ROE, Supported by a Strong Capital Position



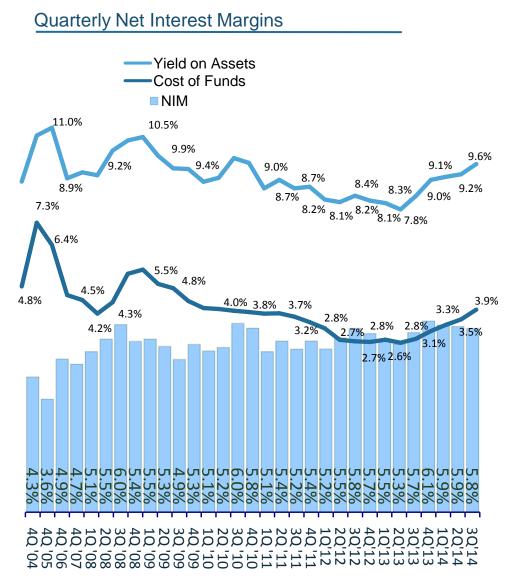


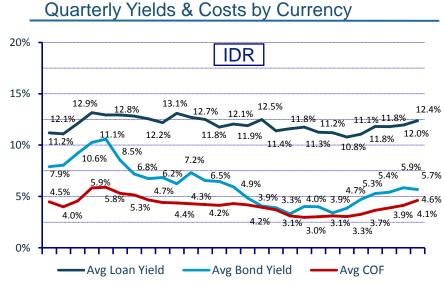
#### **Profit After Tax & ROE**

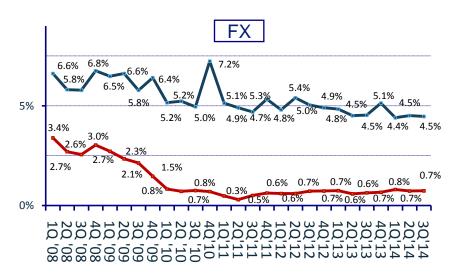


- CAR inclusive of Credit and Market Risk started in December 2004
- CAR inclusive of Credit, Market and Operational Risk started in January 2010
- CAR under BASEL III in December 2013 was 16.7%

### Q3 NIM of 5.8% as Yield on Assets Rises 40bps







#### ...into Fee-based Income

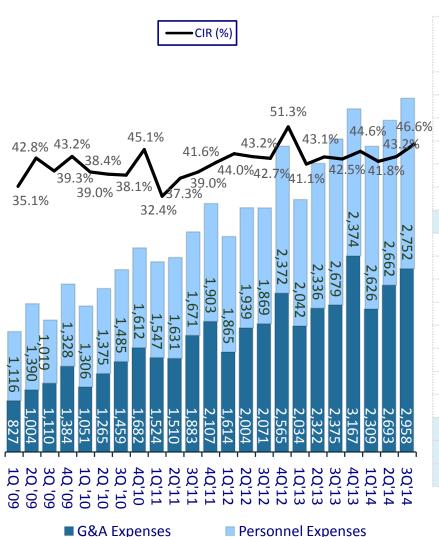
#### Breakdown of Q3 2014 Non-Loan Related Fees & Commissions (Rp bn)

Non-Loan Related Fees & Commissions	Q3-2014	Q2-2014	2-2014 Q3-2013		Q-o-Q △%
Administration Fees	696	657	608	14.4%	5.9%
Opening L/C, BG & Cap Market (custodian & trustee)	225	218	192	16.9%	3.0%
Subsidiaries	387	376	370	4.5%	2.8%
Transfer, Retail Transaction	368	381	353	4.3%	(3.6%)
Credit Cards	374	352	299	25.2%	6.4%
Mutual Fund, ORI & Bancassurance	86	88	91	(5.8%)	(2.2%)
Syndications	33	28	58	(42.2%)	20.9%
Payroll Package	21	18	19	5.6%	14.0%
Others	66	95	142	(53.3%)	(29.9%)
Total	2,255	2,212	2,132	5.8%	1.9%
Foreign Exchange Gains	404	380	881	(54.2%)	6.3%
Gains Fr Sale & Incr. in Value of Sec. & Gov. Bonds	71	41	(108)	(166.4%)	73.7%
Cash Recoveries	549	761	598	(8.2%)	(27.8%)
Others	341	351	302	12.9%	(2.8%)
Total Fee Based Income (As Reported)	3,620	3,745	3,805	(4.9%)	(3.3%)
Total Operating Income	13,720	13,543	12,783	7.3%	1.3%
% of Non Loan Related fees to total opr. Income (As Reported)	26.4%	27.7%	29.8%		1

#### Q3 Cost to Income Ratio of 46.58 %

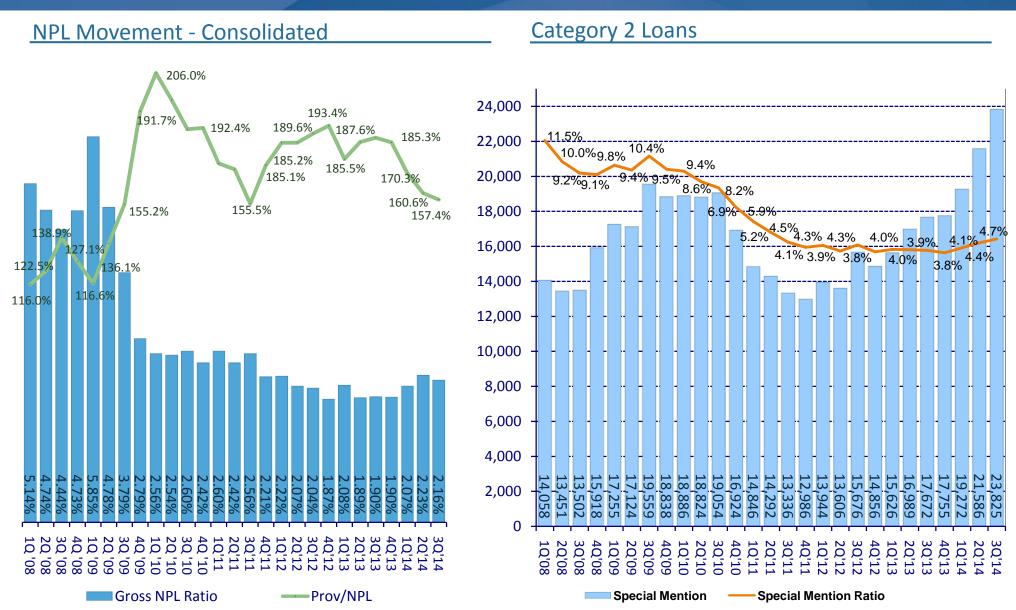
Quarterly Consolidated Operating Expenses & CIR

#### Breakdown of 3Q 2014 Operating Expenses



					Gr	owth (%	)
	3Q '14	3Q '13	9M '14	9M '13	YoY	9M YoY	QoQ
Personnel Expenses							
Base Salary	680	619	2,050	1,761	9.8%	16.4%	(0.3%)
Other Allowances	1,351	1,256	3,890	3,304	7.6%	17.7%	3.6%
Post Empl. Benefits	65	182	226	309	(64.5%)	(26.7%)	4.8%
Training	18	99	243	252	(82.1%)	(3.8%)	(73.1%)
Subsidiaries	639	523	1,633	1,431	22.2%	14.1%	16.4%
<b>Total Personnel Expenses</b>	2,752	2,679	8,041	7,057	2.8%	13.9%	3.4%
G&A Expenses							
IT & telecoms	369	318	1,064	878	16.0%	21.1%	1.2%
Occupancy Related	604	474	1,624	1,392	27.4%	16.7%	4.7%
Promo & Sponsor	322	253	743	683	27.1%	8.8%	49.6%
Transport & Travel	155	131	447	380	18.0%	17.5%	(6.9%)
Goods, Prof. Svcs. & Oth.	422	292	1,083	837	44.3%	29.3%	20.5%
Employee Related	480	364	1,320	1,029	31.7%	28.3%	0.8%
Subsidiaries	608	542	1,680	1,530	12.1%	9.8%	11.5%
Total G&A Expenses	2,958	2,375	7,961	6,731	24.5%	18.3%	9.9%
Other Expenses	680	429	429	429	58.6%	0.0%	43.2%
Total Operating Expenses	6,391	5,483	16,431	14,217	16.6%	15.6%	9.6%

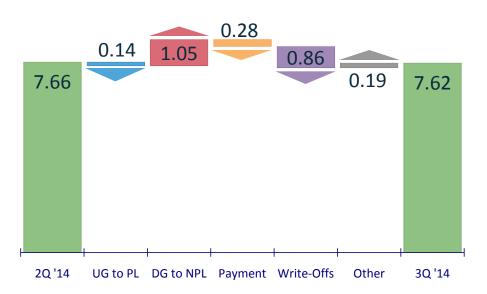
# Gross NPLs 2.16%, Coverage at 157.4% - Category 2 Stable at 4.70%



#### Q3 Total NPLs of Rp7.62 tn with Rp856 bn in Write-Offs

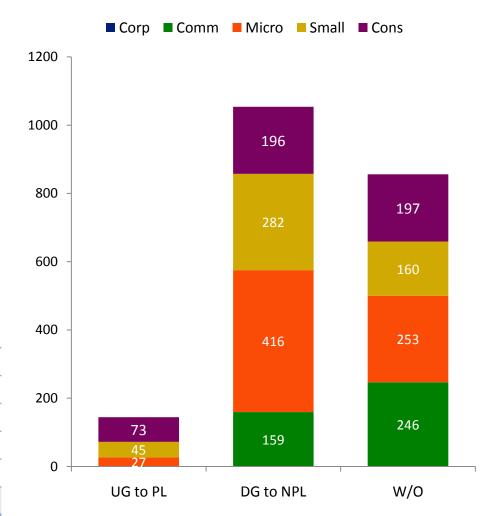
Non-Performing Loan Movements (Rp tn) – Bank Only

Movement by Customer Segment (Rp Bn)



#### Non-Performing Loans by Segment

	NPLs (Rp tn)	3Q△ (Rp tn)	NPLs (%)
Corporate	2.63	0.03	1.49%
Commercial	1.06	(0.10)	0.83%
Small	1.57	(0.02)	3.02%
Micro	1.10	0.08	3.38%
Consumer	1.25	(0.03)	2.01%
Total	7.62	(0.04)	1.68%*



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<sup>\*</sup> excluding loans to other banks

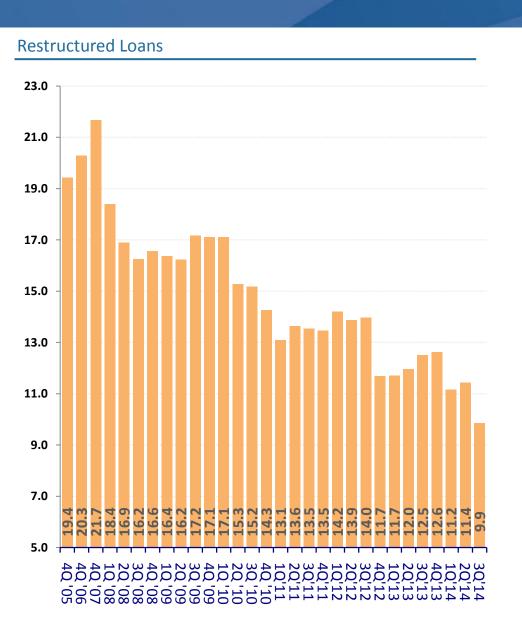
# 3Q 2014 Annualized Net Downgrades of 0.8% on Loans Originated Since 2005

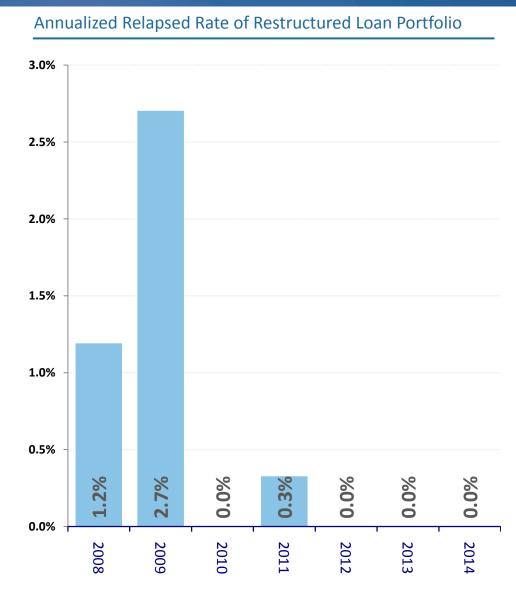
#### Total Loans originated since 2005

	Net Upgrades(%)/Downgrades(%)#								3Q 2014 Details			
Loan Background	3Q'14 Balance (Rp bn)	3Q 2012	4Q 2012	1Q 2013	2Q 2013	3Q 2013	4Q 2013	1Q 2014	2Q 2014	3Q 2014	DG to NPL %	UG to PL %
Corporate	176,754.89	0.01	0.25	0.00	0.01	0.00	0.00	0.10	-	-	-	-
Commercial	127,914.39	0.05	0.27	0.24	0.05	0.10	0.01	0.08	0.04	0.12	0.12	-
Small	52,024.10	0.84	0.49	1.28	0.59	1.05	0.64	0.97	0.70	0.45	0.54	0.08
Micro	32,705.72	1.37	1.00	1.25	1.10	1.18	0.89	1.16	1.26	1.19	1.27	0.08
Consumer	62,442.85	0.25	0.07	0.28	0.18	0.17	0.07	0.35	0.20	0.20	0.31	0.12
Total	451,841.95	0.22	0.11	0.34	0.18	0.25	0.13	0.30	0.21	0.20	0.23	0.03

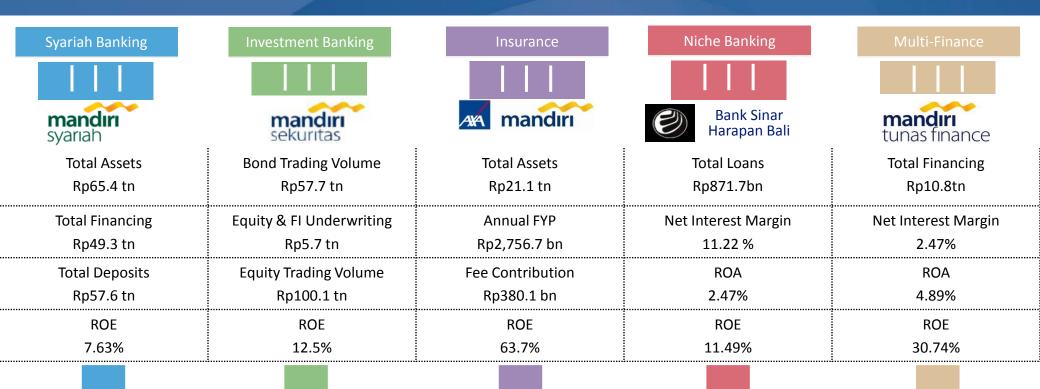
# % downgrades and upgrades are quarterly % figures

#### Declining Restructured Loans Since 2005





## Enhancing Synergies & Value from Subsidiaries



- Remain the leader in syariah financing
- Capital injection program over 3 years
- Cross-sell syariah products to Mandiri customers
- Expansion of business to fully utilize current capital base
- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income

- Provide end-to-end bank assurance business
- Continue to build cross-sell opportunities in various segments
- Bank assurance products complete our suite of consumer offerings

- Enhance operating model
- Improve risk management systems and IT
- Improve productivity
- Use Bank Mandiri's network and customer throughout Indonesia to develop multi-finance segment, especially in vehicle-ownership financing.

# Bank Mandiri's 2014 Corporate Guidance

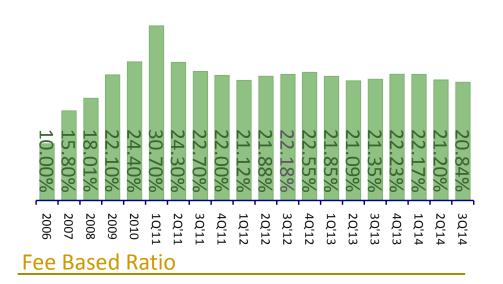
	Target 2014	9M 2014 Realization
Gross Loan Growth (YoY)	16%-18%	12.4%
Low Cost Deposits	400 Tn	362 Tn
Net Interest Margins	>5.70%	5.73%
Efficiency Ratio	<45%	44.0%
Gross NPLs	<2.10%	2.16%
Cost of Credit	~1.2%-1.3%	1.00%
# of New ATMs	2,500 – 4,000	1,795
# of New EDCs	40,000	32,503
# of New Micro Outlets	300	138
# of New Conventional Branches	50	37

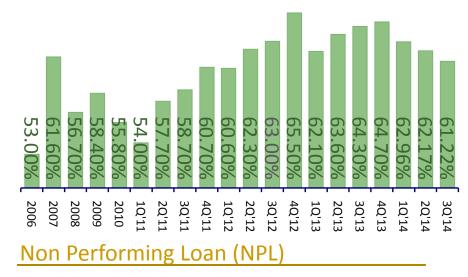
# **Additional Information**

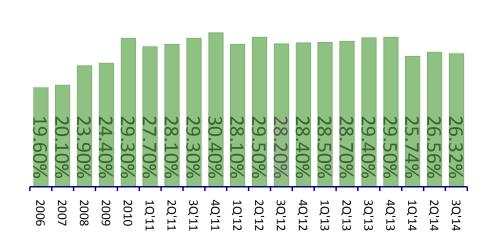
### Key Indicators Remain Stable

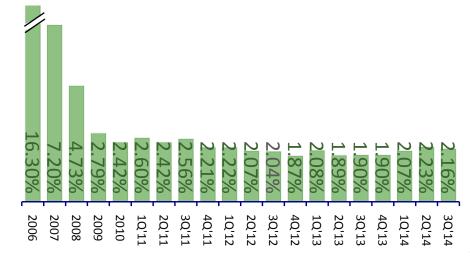
Return on Equity (RoE)











# Good Progress On Our 3 Strategic Priorities: Wholesale Transactions, Retail Payments & High Yield Loans

#### Pillar 1

## Strengthen leadership in wholesale transaction banking

- Comprehensive financing & transaction solutions
- Holistic relationship approach for leading Indonesian institutions

#### Total Wholesales Fees Rp3.3Tn<sup>1)</sup>

- Total Wholesale Low Cost Deposits Rp207.3Tn
- Growth of Tx cash management 69.6% YoY<sup>2)</sup>

#### Pillar 2

#### Be the retail deposit bank of choice

- Win through differentiated customer experience and targeted propositions
- Deploy innovative payment solutions

#### Pillar 3

#### Build #1 or #2 positions in key retail financing segments

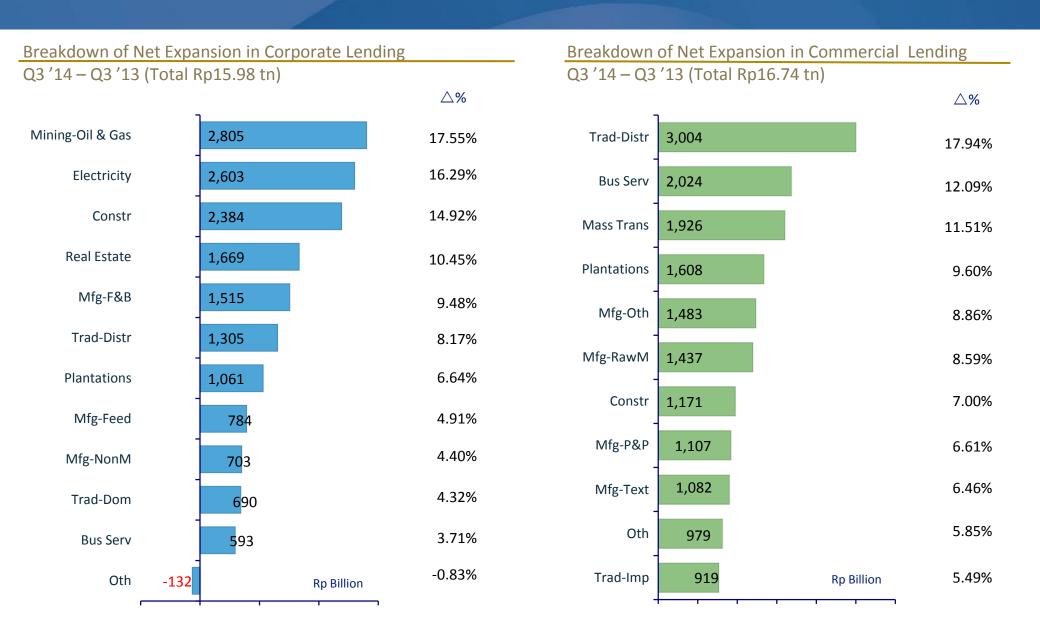
- Win in mortgage, personal loan & cards
- Become a major player in microbanking
- Champion Syariah in Indonesia

- Total Retail Fees of Rp5.6 Tn<sup>1)</sup>
- Total Retail Low Cost Funds Rp254.0Tn
- YoY increase in # of E-channel transaction: 20.0%

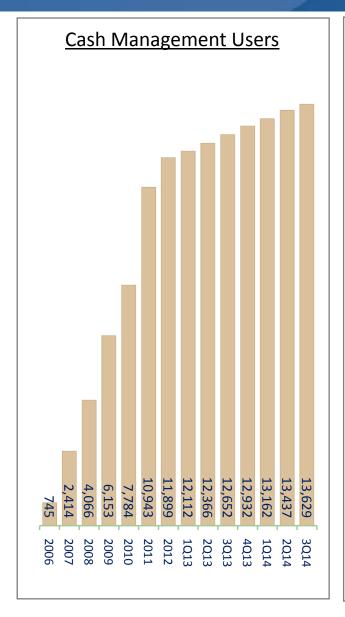
- Total Retail Loans of Rp147.2 Tn
- Assets Spread Rp6.2 Tn
- 32.6% of total loans

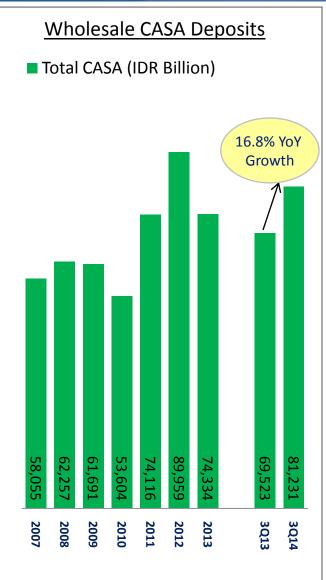
- 1) Fee-Based Provision, Commission & Fee
- 2) Excluding Mandiri Transaction System

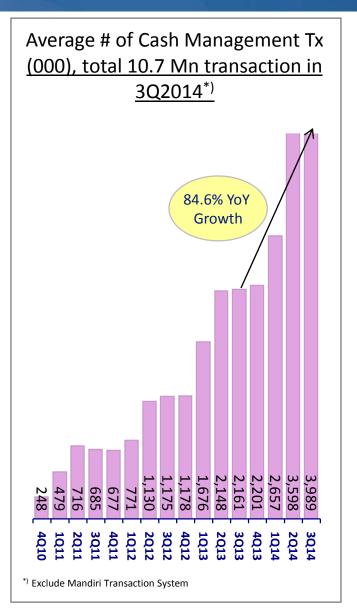
## Diversifying our Strength in Wholesale Lending...



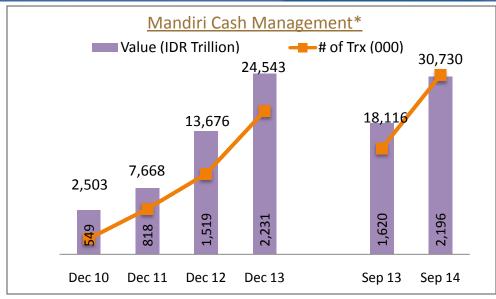
## Wholesale Transactions Driving CASA

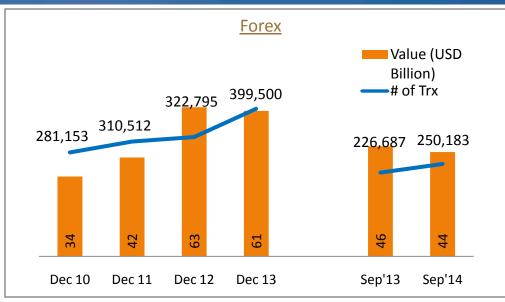


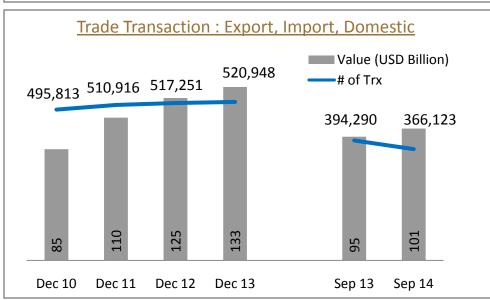


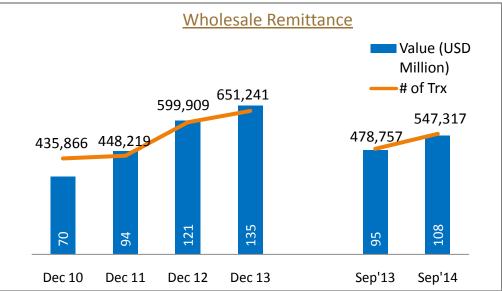


### Growing Volume in Wholesale Transaction Business



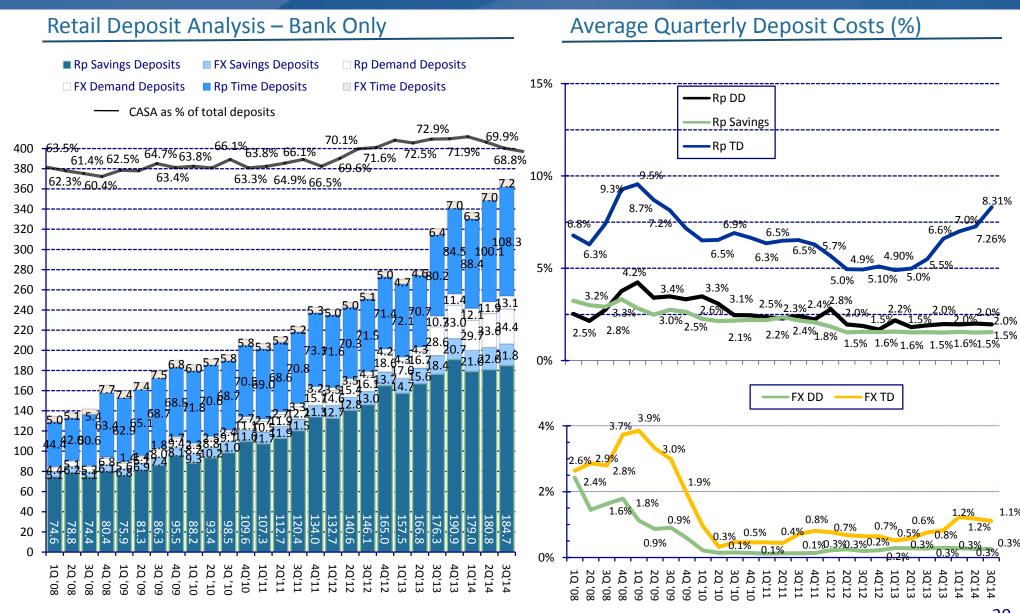






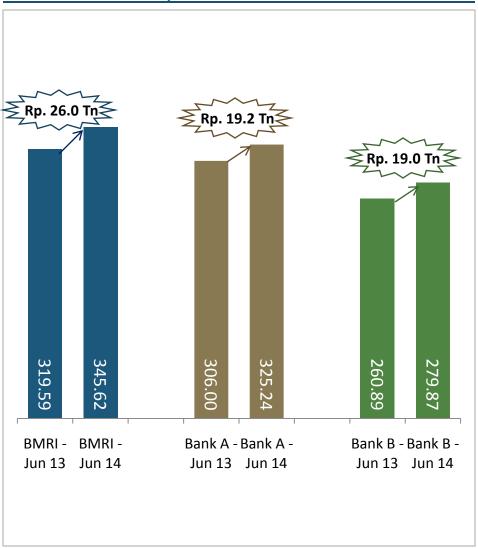
<sup>\*)</sup> Exclude Mandiri Transaction System

## Retail Deposit Rose by 15.2% Y-o-Y

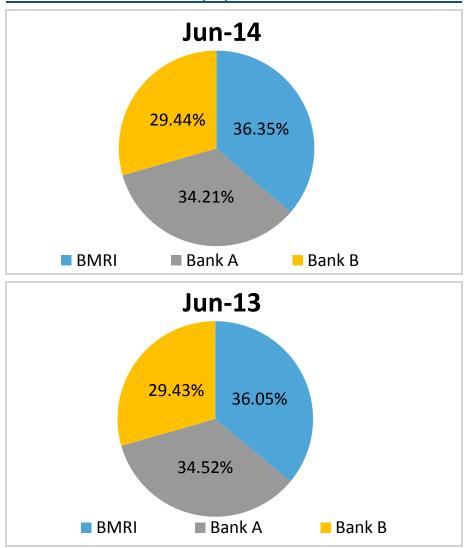


#### Increasing CASA Market Share Among Top Competitors

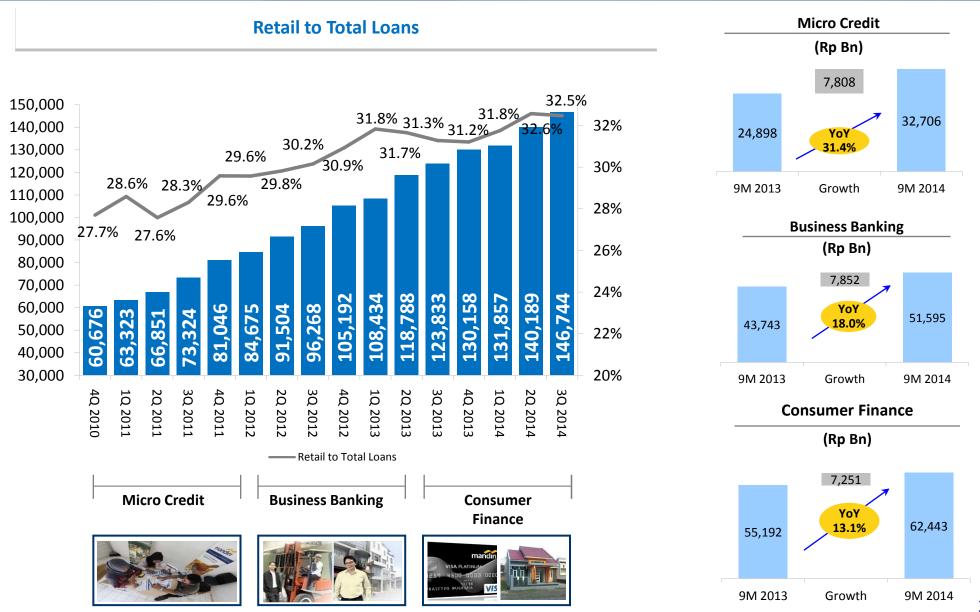
#### CASA – Bank Only



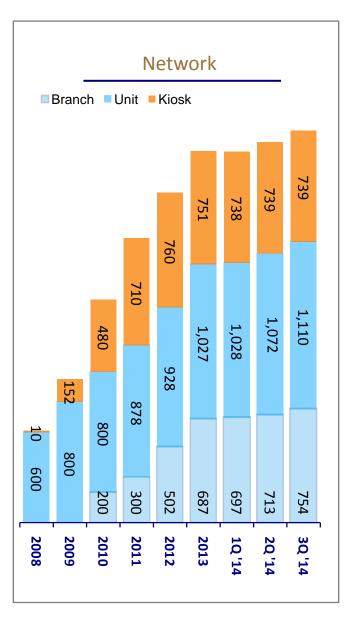
#### CASA Market Share (%)

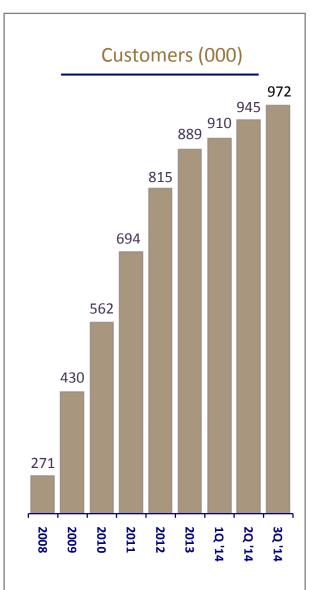


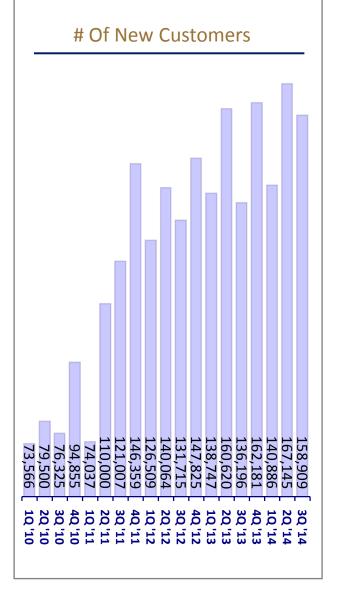
## Building our High Yield Business in Retail Lending



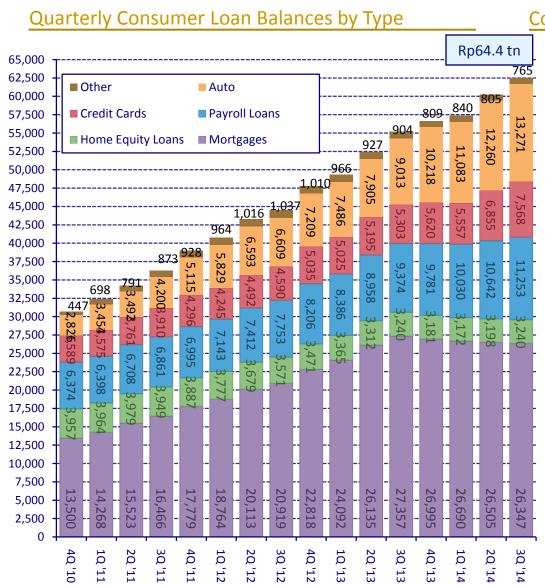
### **Strong Microfinance Growth**







# ...as well as Consumer Lending, which Rose 13.1% Y-o-Y as Auto Lending Remains Strong



Loan Type	Growth (%)	
	Y-o-Y	Q-o-Q
Other	(14.78%)	(3.72%)
Auto Loans*	47.24%	8.24%
Credit Cards	42.70%	10.40%
Payroll Loans	19.98%	5.69%
Home Equity Loans	(0.01%)	1.29%
Mortgages	(3.69%)	(0.60%)

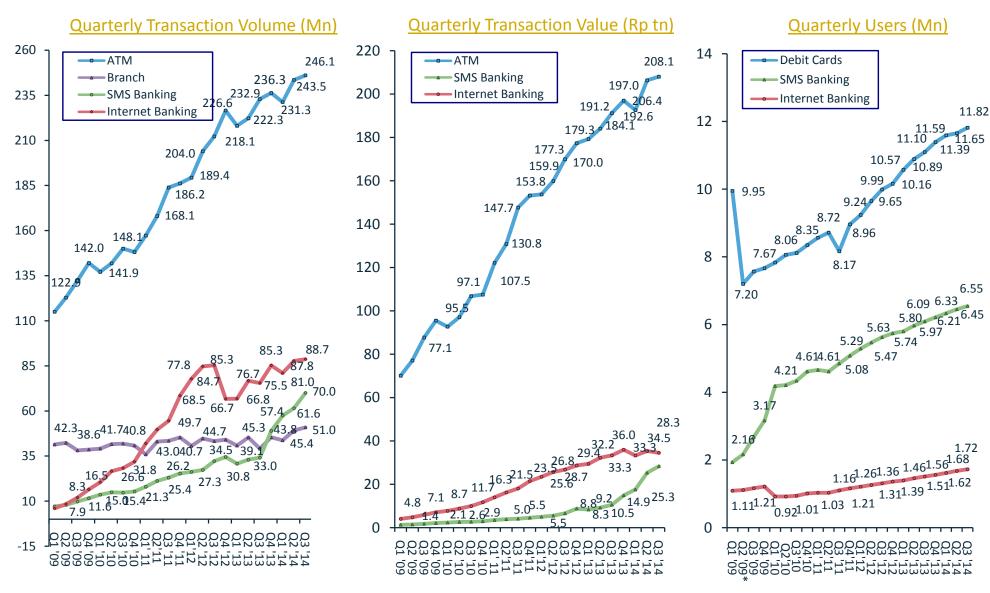
13.14%

**Total Consumer** 

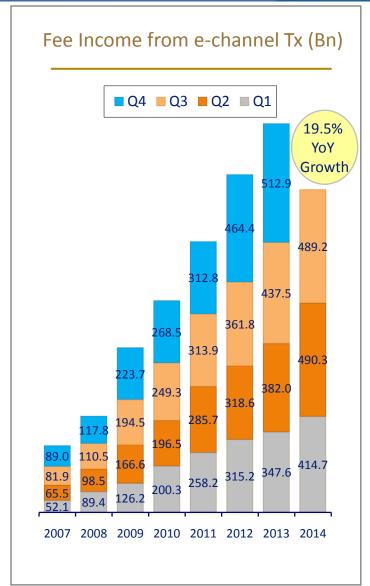
3.62%

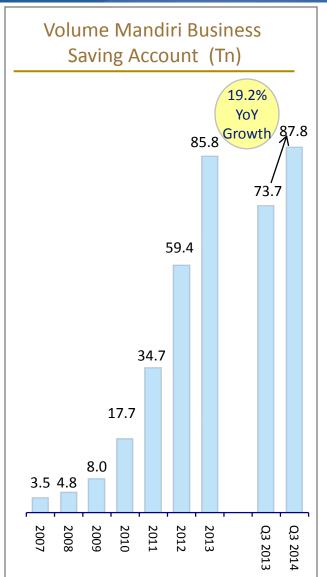
<sup>\*</sup>Auto & Motorcycle Loans channeled or executed through finance companies = Rp 10.36 Tn in our Commercial Loan Portfolio

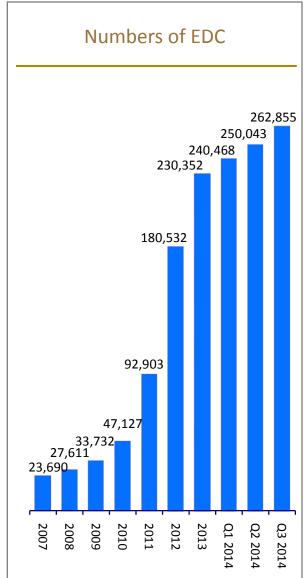
## **Enhanced Transaction Capabilities**



## Retail Payment system gaining Traction

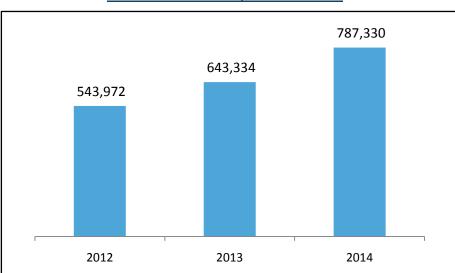






## Making Inroads into SME and Retail Payments

#### # SME Business w/ Mandiri Acc



#### **Fiesta Point Program**

A program to get points based on savings average balance and #of transactions through e-channel or branch, so that the Customer has the opportunity to earn immediate prizes.

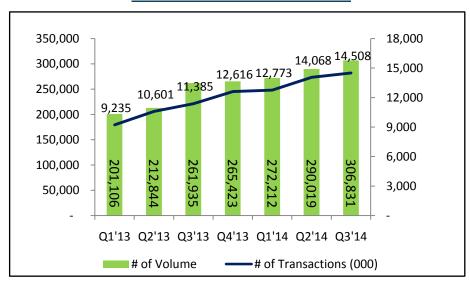
#### **Mandiri Belanja Untung Program**

Prizes for buyers who do the transactions in the merchant (as a participants), or using Mandiri EDC. For sellers, they have the opportunity to be included to the national lucky draw.

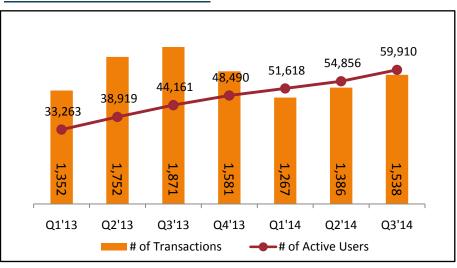
#### Belanja Hoki/ Dagang Hoki Program

Co-promotion with the ITC Group for the merchant and the buyers who transact in ITC by using Mandiri Debit and also a reward program for the building management.

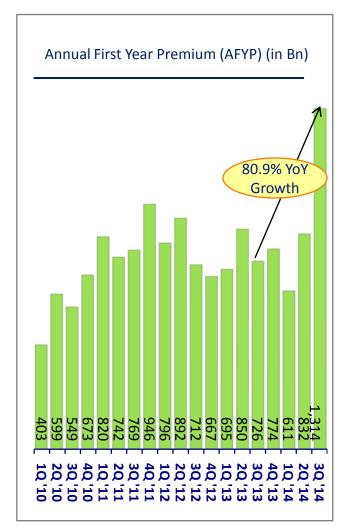
#### # MTB Transaction & Volume

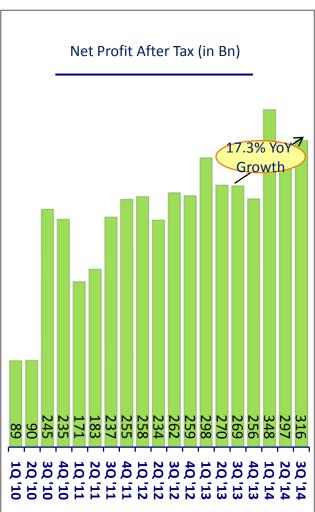


#### # MIB Transactions & Users



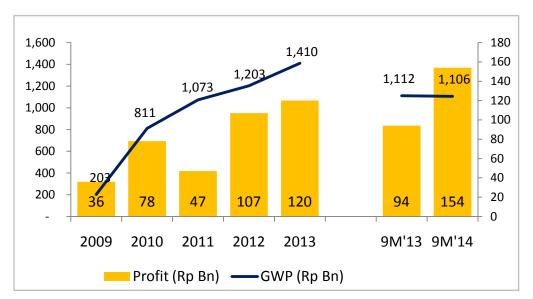
## **AXA Mandiri Financial Services Performance**

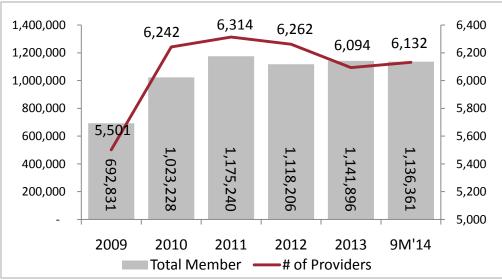






## InHealth – Opportunity to Increase Fee Income and Contribute to the Insurance Portfolio









## Leveraging our institutional, corporate, & commercial customers

We have over 700 institutional, 300 corporate, and 1,700 commercial customers with the potential to become members of InHealth

## Providing solutions through our banking products to InHealth healthcare provider

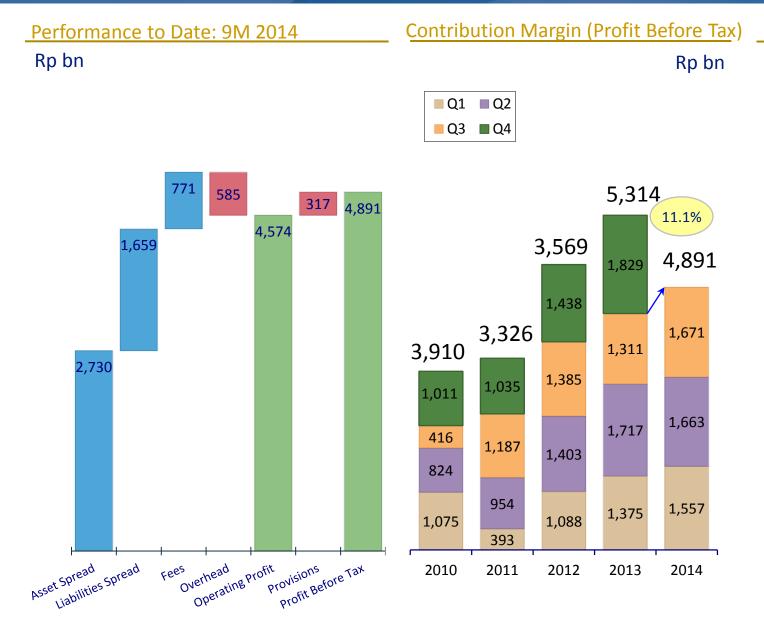
- InHealth has nearly 6,000 healthcare providers and recorded over Rp. 704 billion in claims year to date 2014
- Bank Mandiri will leverage the hospital network as InHealth's partner to increase transactions through enhanced cash management products
- Bank Mandiri also will provide retail packaged products for all the doctors as InHealth's partner

## Cross-selling Mandiri products to InHealth members

InHealth earned premium payments of Rp. 1.106 trillion in 2014 year to date from clients. Going forward, Bank Mandiri will encourage the use of cash management products through Bank Mandiri's distribution channel and cross-sell other product to over 1.1 million InHealth member

# Operating Performance Highlights

## Corporate + Institutional Banking: Contribution Margin increased on provision



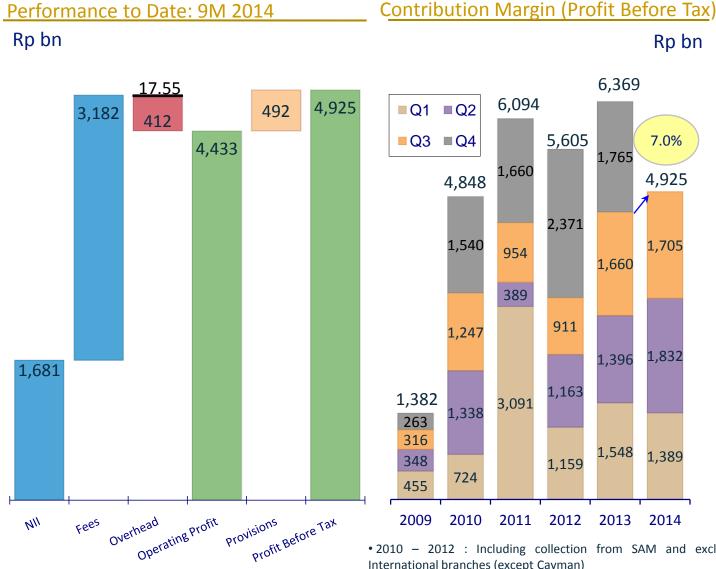
#### Strategies for 2014

- Focusing on Anchor Clients and penetrating through using of Transaction Banking
- Account Plan implementation for top 100 Corporate Banking Customers.
- 3. Provide 'one stop service' solutions for customer's transactions and create new business process to accelerate the execution of Account Plan including effective and responsive Complaint Handling.
- Strengthen business alliance with Mandiri Sekuritas to ease customers in capital market

## Mandiri Sekuritas' financial performance

(Rp Bn)	9M 2014	9M 2013	Y-o-Y △ (%)
Revenues	471	378	25%
<ul> <li>Investment Banking</li> </ul>	85	78	10%
Capital Market	242	192	26%
<ul><li>Proprietary</li></ul>	43	21	108%
• Investment Mgt	101	87	16%
Operating Expenses	311	265	18%
Earnings After Tax	96	74	21%
Equity Transactions – bn	100.130	90.899	10%
SUN Transactions - bn	57.730	38.479	50%
Equity & Bonds Underwritten – bn	5.737	8.852	(35%)
ROA	6,6%	7,2%	(8%)
ROE	12,5%	11,8%	6%

## Treasury, FI & SAM

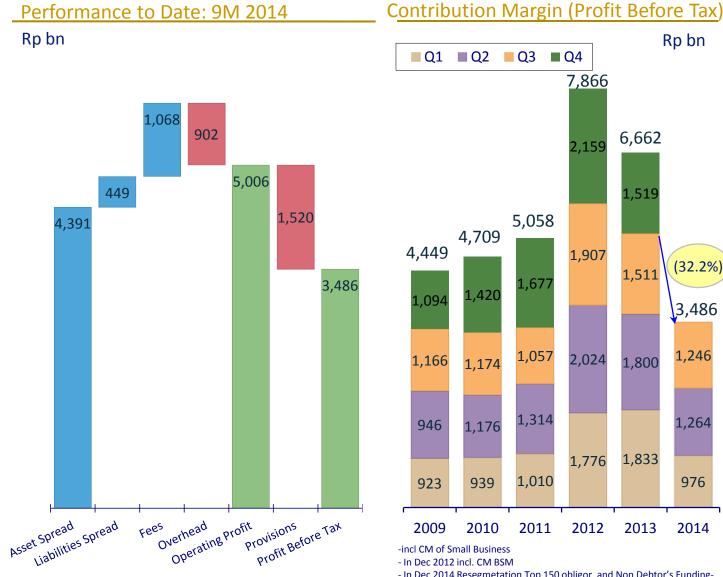


#### Strategies for 2014

- 1. Optimize Off-Shore Branches as a regional treasury transaction distribution channel.
- 2. Refocusing on retail FX Transaction.
- 3. Developing Sharia Custody.
- 4. Increasing our presence as main correspondent bank in Indonesia.
- 5. Maintain NPL ratio with effective restructuring and joint effort with Business Unit.
- 6. Optimize off balance sheet accounts through auction and legal action.
- 7. Joint planning session and joint monitoring implementation.
- 8. Creates nation-wide vendor accreditation.

<sup>• 2010 - 2012 :</sup> Including collection from SAM and excluding International branches (except Cayman)

## Commercial Banking: Strong revenues from Assets

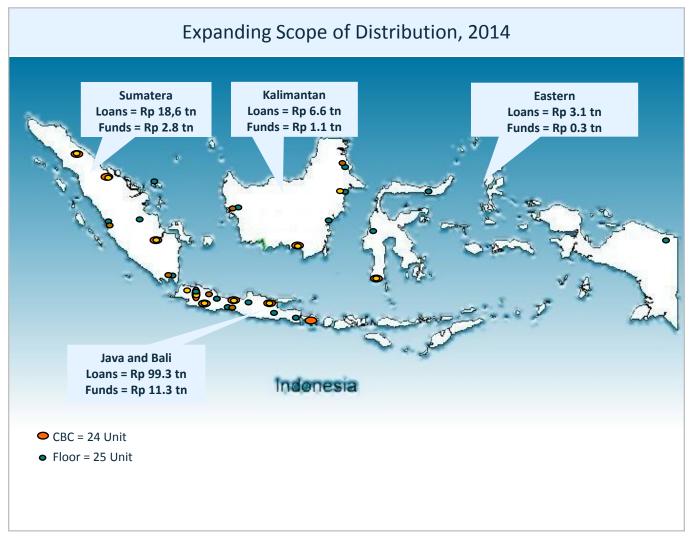


#### Strategies for 2014

- 1. Support Bank Mandiri's Wholesale Banking vision as an Integrated Wholesale Bank through sophisticated, customized and complete services leading to increased revenue through Wholesale Deposit generation and Fee Income.
- 2. Increasing profit and market share through increasing existing customer's share of wallet, increasing revenue from new customer's and managing NPL's.
- 3. Provide the best total business. solutions for commercial customers by developing products and services including quality bundling of products, quick service and competitive pricing.
- 4. Provide "quick and easy" services for small business customers by increasing distribution channels in 'blank spot' area and improving small business model and process
- 5. Effective Alliance in units based on customer base in Commercial and Small segment, especially in developing value chain business.

<sup>-</sup> In Dec 2014 Resegmetation Top 150 obligor and Non Debtor's Funding-

## Commercial Banking: Stronger Platform & Improved Distribution Capability



#### **Low Cost Funds** Rp Tn \*\* Q3 Q3 **Product** Growth 2014 2013 Demand 9.29 (5.78%)9.86 Deposit Rupiah 4.66 4.37 (6.64%)FX 4.63 5.50 (15.8%)Saving 0.77 0.79 (2.53%)Deposit\* Total CASA 10.06 10.66 (5.63%)**Total Funding** 15.53 13.79 12.6% CASA Ratio = 64.8% Funding from Java & Bali = 72.8% of total funding

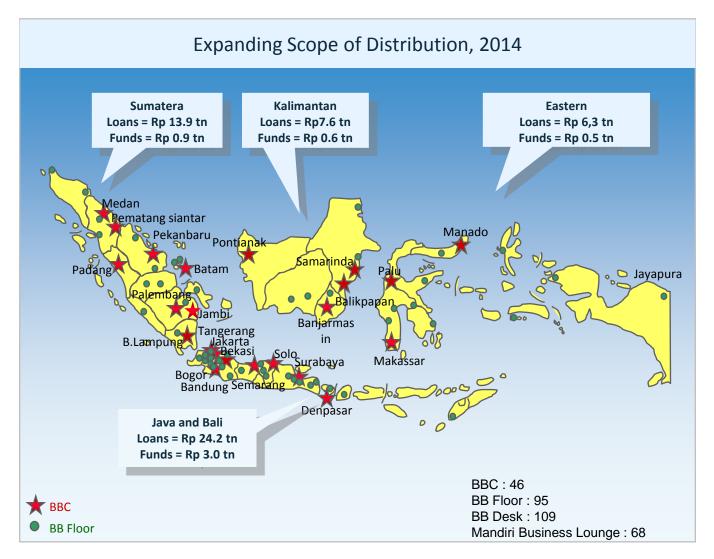
Solid & Stable Source of

Q3 2014 : exclude funding from Non Debtors Q3 2013 : include funding from Non Debtors

<sup>\*</sup> Business Savings Product

<sup>\*\*</sup> excl. BB

## **Business Banking:**



## Solid & Stable Source of Low Cost Funds

Rp Tn\*\*

Product	Q3 2014	Q3 2013	Growth
Demand Deposit	1,84	1.88	(2.13%)
Saving Deposit*	2.04	2.15	(5.1%)
Total CASA	3.88	4.03	(3.72%)
Total Funding	5.04	4.47	(12.75%)

CASA Ratio = 76.9%

Funding from Java & Bali = 59.5%

of total funding

Business Savings Product

\*\* Exclude mirroring with MRB Directorate

Q3 2014 : exclude funding from Non Debtors Q3 2013 : include funding from Non Debtors

## Strong growth from Bank Syariah Mandiri

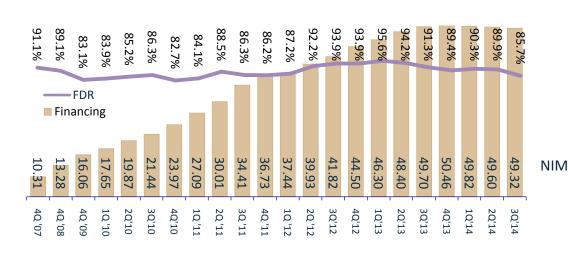
#### Financial Performance (Rp bn)

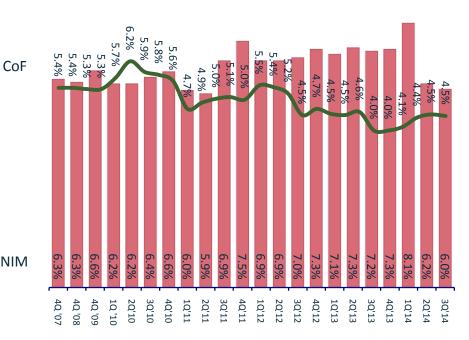
	FY '08	FY '09	FY '10	FY'11	FY'12	FY'13	Q2′14	Q3′14
Financing	13,278	16,063	23,968	36,664	44,755	50,460	49,602	49.323
Deposits	14,899	19,338	28,999	42,618	47,409	56,461	55,170	57.566
Assets	17,066	22,037	32,482	48,672	54,229	63,965	62,787	65.368
EAT	196.42	290.94	418.52	551.07	805.69	651.24	150.1	275
Ratios:	Ratios:							
ROA (%)	1.83	2.23	2.21	1.95	2.25	1.53	0.66	0.80
ROE (%)	21.34	21.40	25.05	24.24	25.05	15.34	6.26	7.63
Gross NPF	5.66%	4.84%	3.52%	2.42%	2.82%	4.32%	6.46%	6.76%

#### Net Interest Margin & Cost of Funds

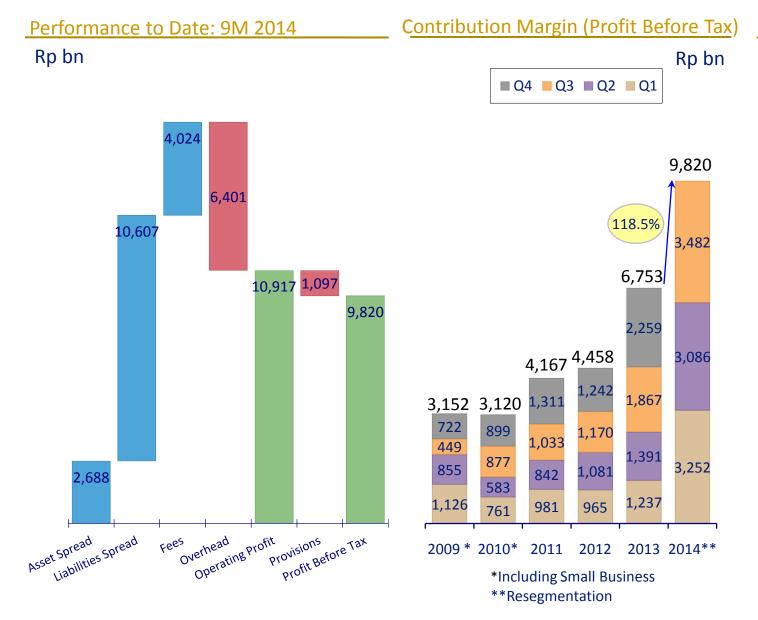


#### Syariah Financing (Rp tn)





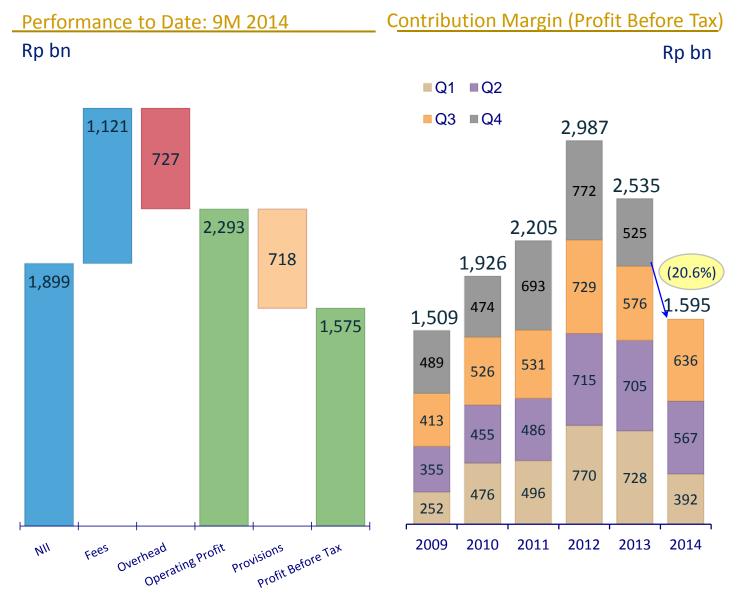
## Micro & Retail Banking: Rapidly growing our high margin business



#### Strategies for 2014

- 1. Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and fee-based income
- 2. Develop customer education to further increase usage of new retail products (e.g., prepaid) as well as e-channel transactions in order to increase customer's loyalty and balances.
- 3. Continue to develop integrated branding, marketing strategies and comprehensive distribution strategy (ATMs, Branches, EDCs located at optimal locations)

## Consumer Finance: Significant growth in spread and fee income

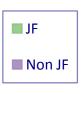


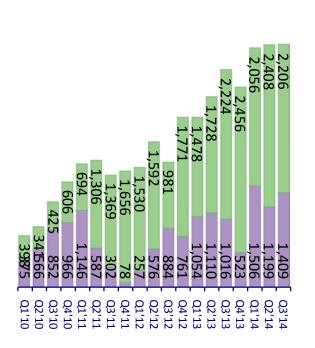
#### Strategies for 2014

- Develop clear portfolio strategy, targeted to key customer segments
- 2. Differentiate acquisition strategy by markets
- Increase existing sales executive productivity
- 4. Strengthen Consumer Loan organization structure to support the achievement of business target, internal portfolio growth and the increasing proportion of market share
- 5. Focusing in branch as main channel acquisition for credit card and personal loan
- Increasing alliance with other Business Units to support the achievement of business targets

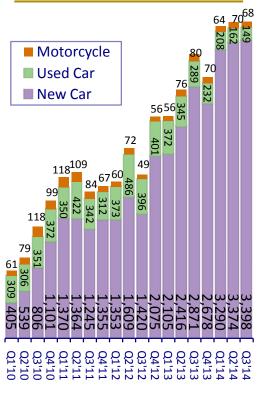
## Mandiri Tunas Finance: Total Financing YTD of Rp10.8Tn

Total Disbursement and the Breakdown for Joint Financing and Non JF





#### Breakdown of Financing



#### 3Q 2014 Performance

(Rp Bn)	3Q 2014	3Q 2013	Change
Loans	19,681	14,697	33.91%
Net Income (after tax)	175.3	135.23	29.63%
Approval Rate (%)	88.75%	89.89%	-1.14%
Disbursement	10,784	8,611	25.24%
NIM (%)	2.47%	2.55%	-0.07%
ROA (%)	4.89%	4.63%	0.26%
ROE (%)	30.74%	30.85%	-0.12%
CER (%)	44.21%	44.37%	-0.15%
NPL (%)	1.68%	1.74%	-0.06%



# Supporting Materials

### We are Preparing For Our Next Transformation

Market Cap: IDR 136.9 Tn Revenue Market Share: 13.4% Net Profit: IDR 9.22 Tn ROE: 24.24% **Gross NPL: 2.42%** Market Cap: IDR 60 Tn Revenue Market Share: 8% STAGE 2 Net Profit: IDR 2.41 Tn **ROE: 10%** mandırı Gross NPL: 16.3% 2009 mandırı 2005 2<sup>nd</sup> Transformation Wholesale transaction banking • Retail payment & deposits 1<sup>st</sup> Transformation Retail financing

Market Cap: >IDR 225 Tn

Revenue Market Share: 14-16%

ROE: >25% Gross NPL: <4%

mandırı

2014

mandırı 2020 Top Bank In ASEAN

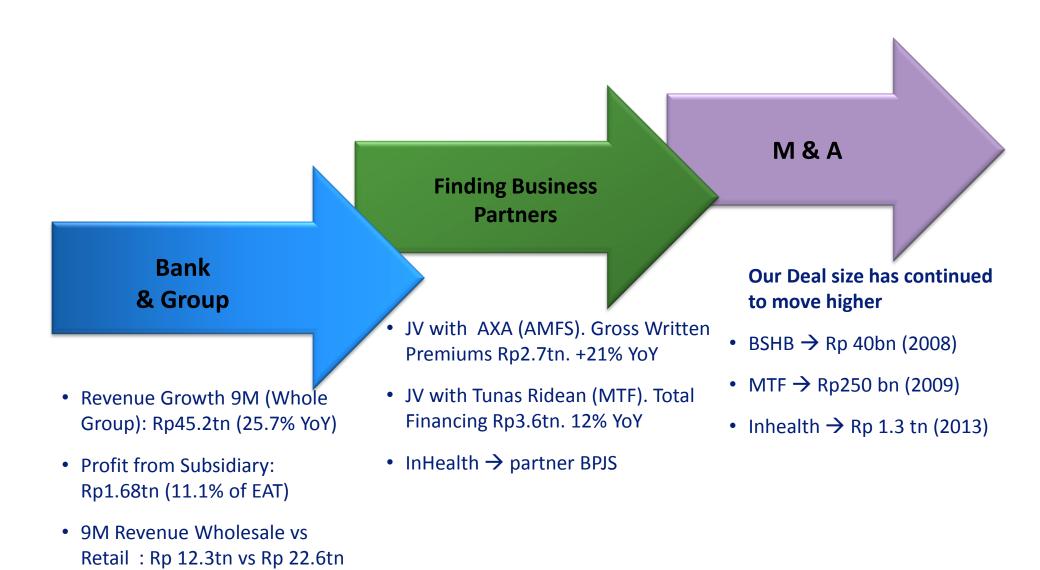
#### 3<sup>rd</sup> Transformation

STAGE 3

- Business transformation
- Developing integrated Human Capital & IT
- Focusing on non-organic growth

- Building a winning organization
- Delivering tailored proposition for priority segments
- Building alliances
- Strengthening risk management

### ...But We Need to Consider Growing Beyond the Bank



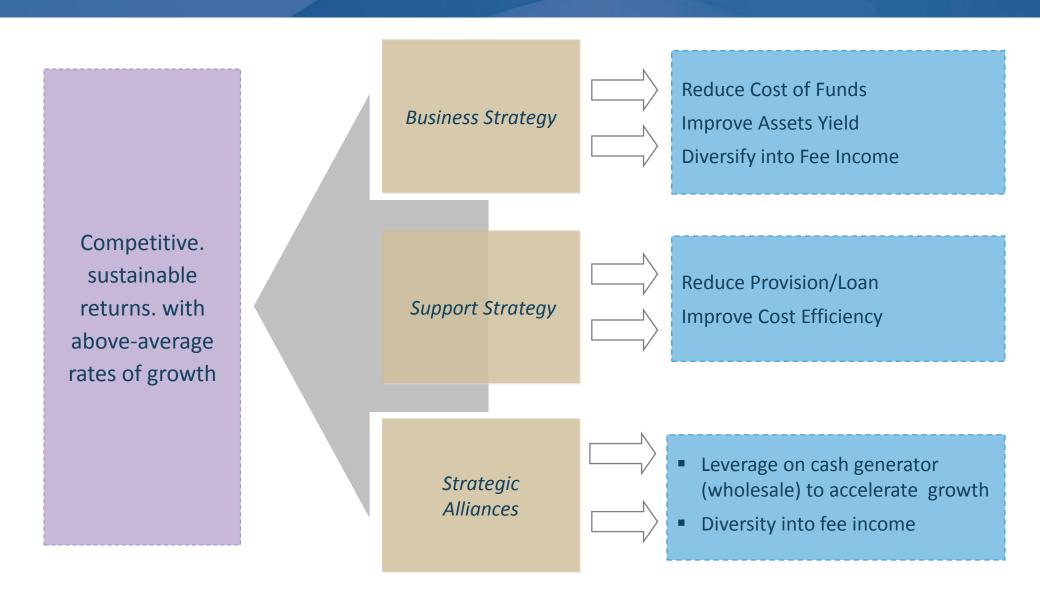
## 3Q 2014 operating profit decreased by 2.0% from 3Q 2013 on higher NII



#### Notes:

- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions

## Committed to Improving Shareholder Value



### We Focus on 3 Main Pillars

#### Pillar 1

#### Strengthen leadership in wholesale transaction banking

- Comprehensive financing & transaction solutions
- Holistic relationship approach for leading Indonesian institutions

#### 20.49% market share in Corporate & IB lending and 12.30% in Commercial lending\*

- 3,370 Corporate customers
- Target of 16% growth in Wholesale funding & 21% in fees

#### Be the retail deposit bank of choice

- Win through differentiated customer experience and targeted propositions
- Deploy innovative payment solutions

#### Pillar 2

Pillar 3

#### Build #1 or #2 positions in key retail financing segments

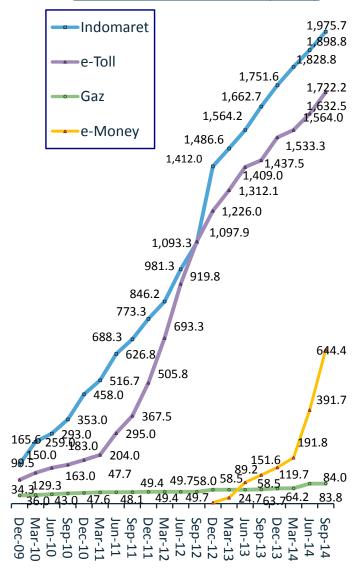
- Win in mortgage. personal loan & cards
- Become a major player in microbanking
- Champion Syariah in Indonesia

- # of Credit cards: 3.60 Mn
- # of Debit cards: 11.82 Mn
- # of Prepaid cards: 4.43 Mn
- # of Mortgages: >170,000

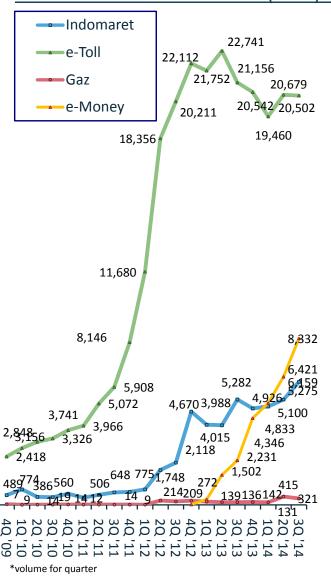
- Building on relationship with 16.45 million retail customers and employees and suppliers of Corporate/Commercial businesses
- Target 40% of total loan

## ...and Offer Innovative Payment Solutions

#### Pre-Paid Card Volume (000s)



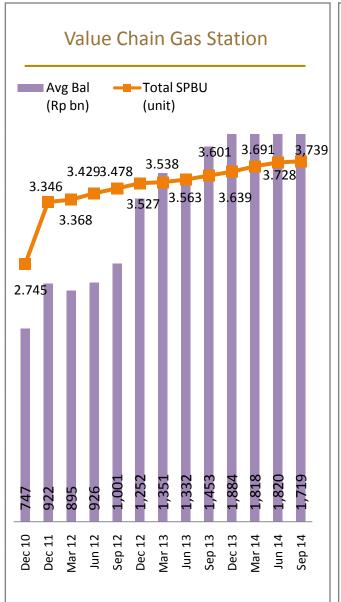
#### Pre-Paid Transaction Volume (000s)\*

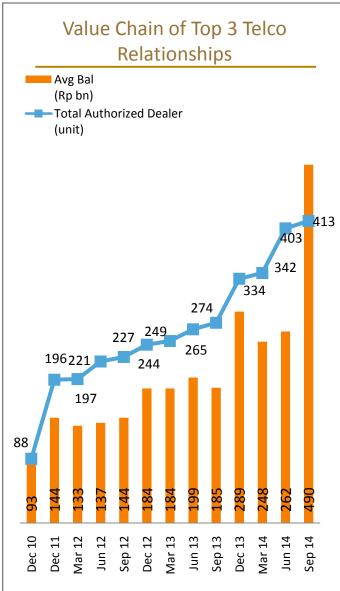




- E-Money is the re-branding of prepaid
   Mandiri cards launched in October 2012.
- Can be used for Toll-road Transactions
   (Jabodatabek). Parking (ISS Parking). Bus
   (Trans Solo & Trans Jogja). Fuel
   (Pertamina Gas Stations). Retail Shops
   (Indomaret. Alfamart. Alfamidi. Lawson.
   Superindo). Restaurants (Solaria.
   Excelso. Es Teller 77).
- Can be owned by all customers & non customers with a maximum balance of Rp 1 million. Recharge available at Mandiri ATM. ATM Bersama. E-money machines. and E-money merchants.

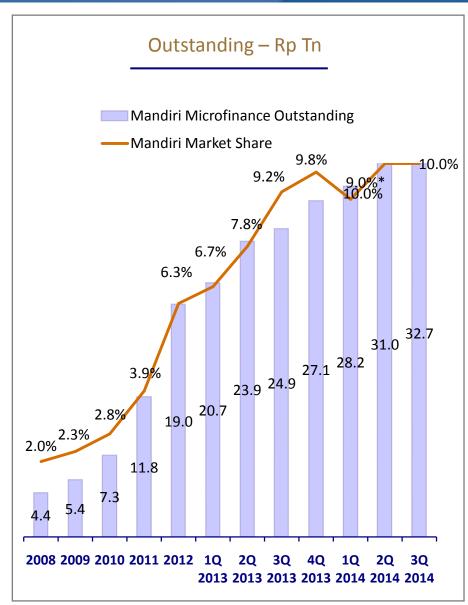
## Retail Value Chain in Gas Station & Telco Industry

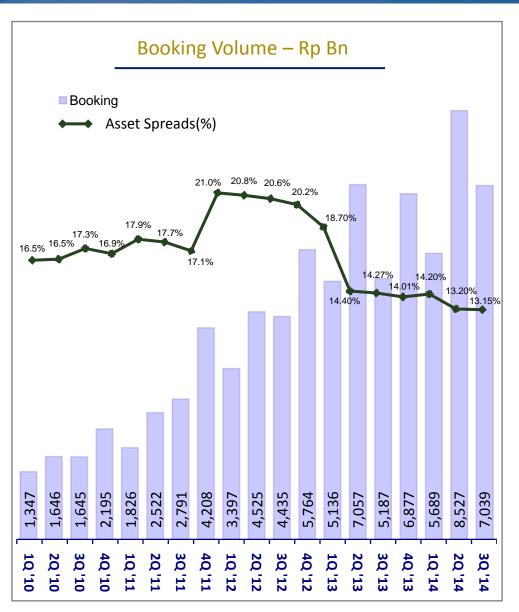






## Strong Microfinance Growth (2)





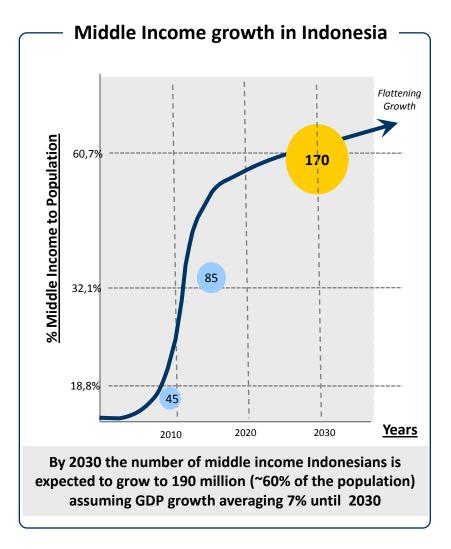
## Our Growth Remains On Track

**Rp Billion** 

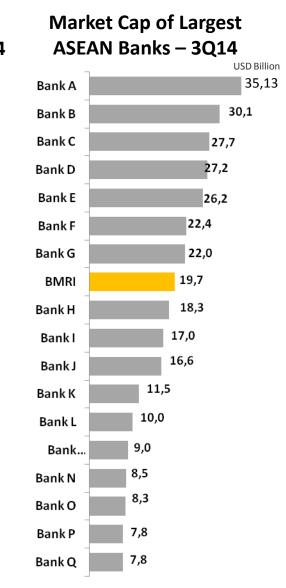
	2005	2009	CAGR 2005-2009	2010	2013	CAGR 2010-2013	9M 2014
Assets	263,383	394,617	10.6%	449,775	733,100	17.69%	798,161
Loans	106,853	198,547	16.8%	246,201	472,435	24.27%	506,456
Deposits	206,290	319,550	11.6%	362,212	556,342	15.38%	590,890
Revenues	10,835	22,261	19.7%	28,504	50,089	20.67%	40,155
ROE	2.52%	22.06%	72.0%	24.24%	22.25%	(2.82%)	20.84%
Gross NPL ratio	25.20%	2.79%	(5.60%)	2.42%	1.90%	(7.77%)	2.16%
NPL Net ratio	15.34%	0.42%	(3.73%)	0.62%	0.58%	(2.10%)	0.82%
LDR	51.72%	61.36%	2.41%	67.58%	84.46%	7.72%	85.31%
EAT	603	7,155	85.6%	9,218	18,204	25.46%	14,454
Subsidiary EAT	N/A	434	22.2% *)	994	2,035	26.96%	1,597

<sup>\*)</sup> CAGR based on EAT 2006. Rp. 238.28 bn

## Benefit From Accelerating Growth in the Coming Years

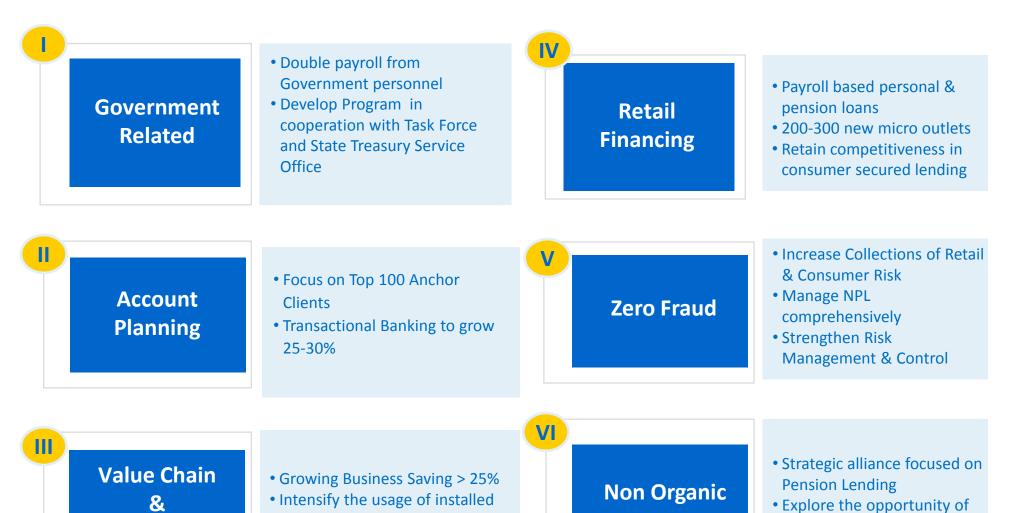






Source: McKinsey, CIA World Fact Book

## This 2<sup>nd</sup> Stage of Transformation We Focus On 6 Major Initiatives

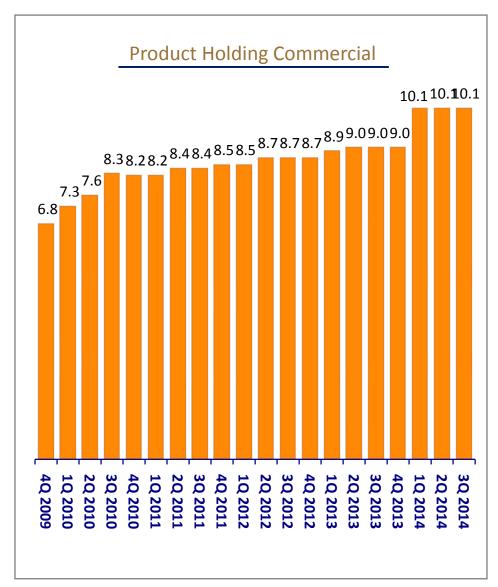


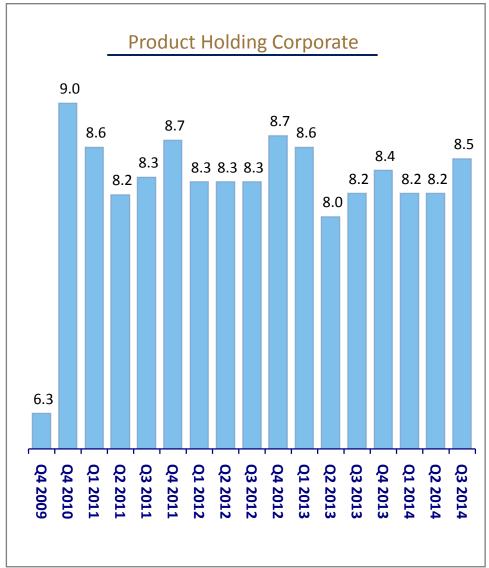
**EDCs** 

Cluster

inorganic acquisitions

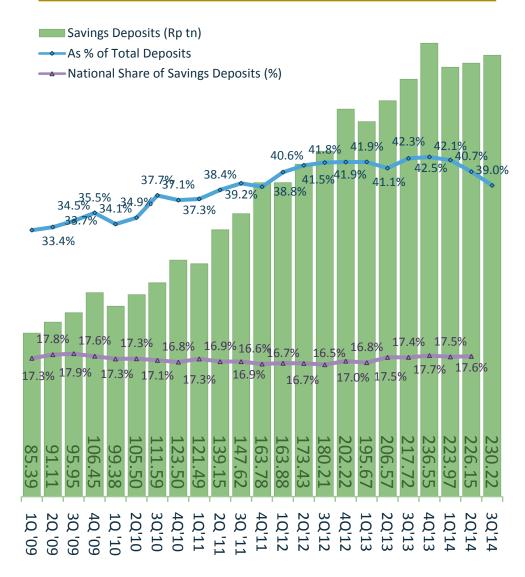
## Product Holding for Commercial & Corporate



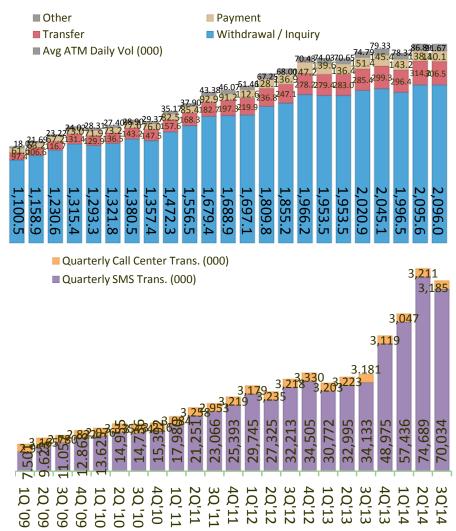


## Building a strong savings deposit franchise...





#### Transaction channel growth



## Leveraging cash generator to accelerate high yield growth and deposit franchise

#### Co-Branding Prepaid Card Program







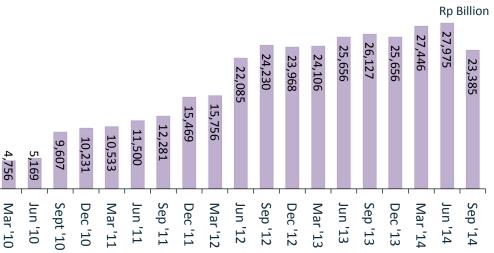
Consumer Loans from Alliance Program

(10 top corporate clients)

Rp Billion

Total Payroll in 2010-2014(\*)





## Regulation Summary: Capital based on risk profile. Business Activity & Branch Networking

#### **Bank Mandiri's Capital Requirement Based on our Risk Profile**

#### **Bank Mandiri Capital Requirment**

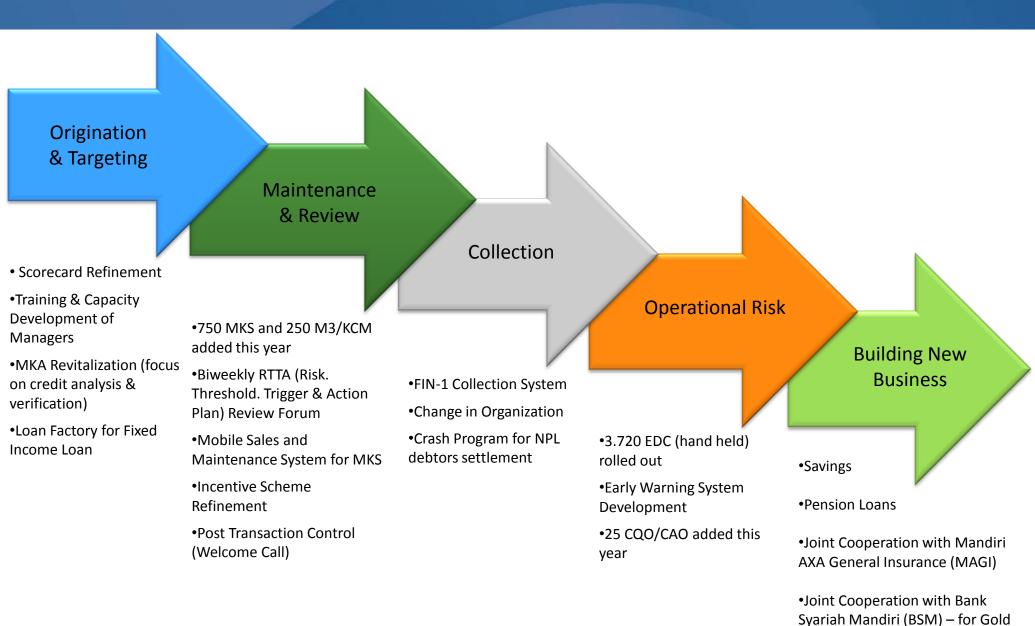
Risk Profile	CAR Min		"BUKU"	Tier 1 Capital
1 – Low	8%	Bank Mandiri is under	1	< Rp 1 Trillion
2 – Low to Moderate	9% - < 10%	the "LOW" risk profile	2	Rp 1 Trillion - < Rp 5 Trillion
3 – Moderate	10% - < 11%	Bank Mandiri is under "BUKU 4".  Minimum 70% loans and financing to	3	Rp 5 Trillion - < Rp 30 Trillion
4 – Moderate to High & 5 - High	11% - 14%	the productive sector required to be met at the end of June 2016.	> 4	≥ Rp 30 Trillion
		met at the end of <u>suite 2010</u> .		

#### **Branch Networking by Zone\***

	Branch	Sub Branch	Cash Office	Total
Zone 1	21	286	114	421
Zone 2	38	609	109	756
Zone 3	15	110	20	145
Zone 4	29	164	32	225
Zone 5	18	124	11	153
Zone 6	12	54	5	71
Total	133	1347	291	1771

<sup>\*</sup>At October 31, 2012

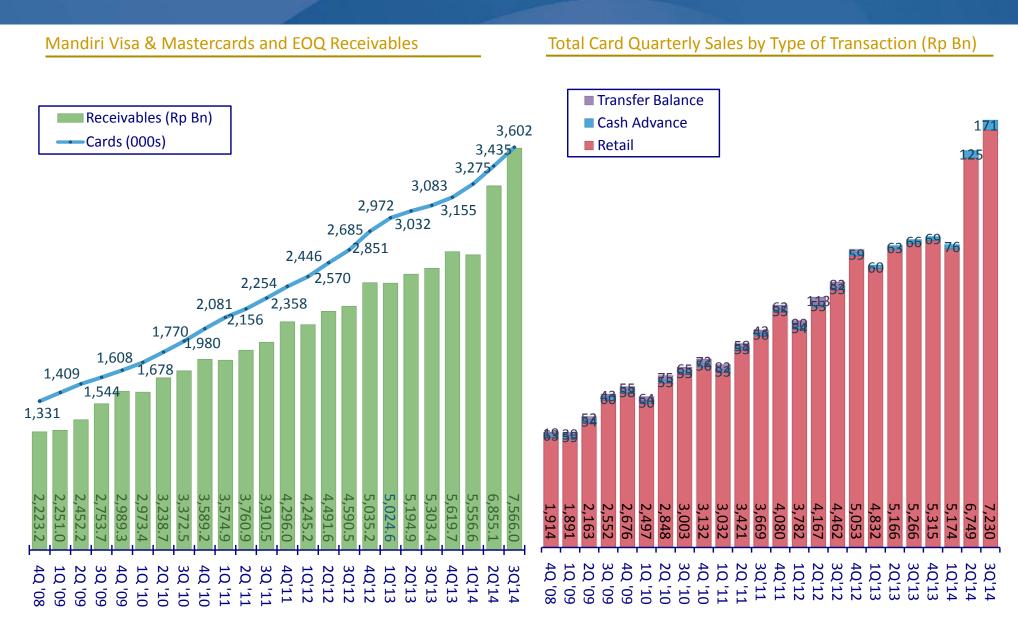
## Continuous End to End Improvement in the Micro Business



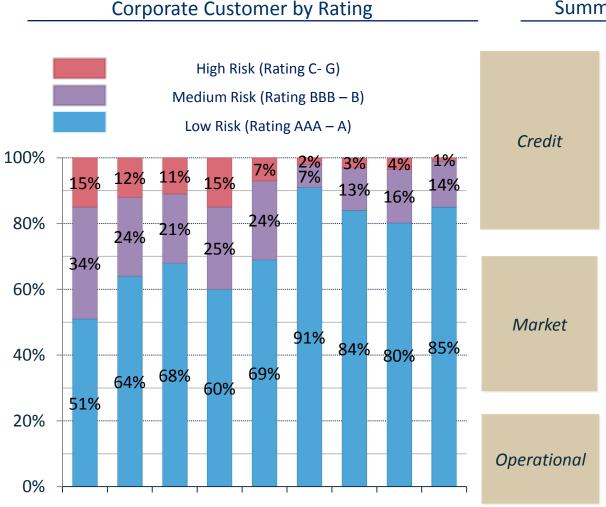
67

**Pawning** 

### 3,602 k Visa & Mastercards transacted Rp7.40 tn in 3Q 2014



### Strengthening Risk Management & Monitoring System



2006 2007 2008 2009 2010 2011 2012 2013 1H'14

#### Summary of Risk Management Initiatives

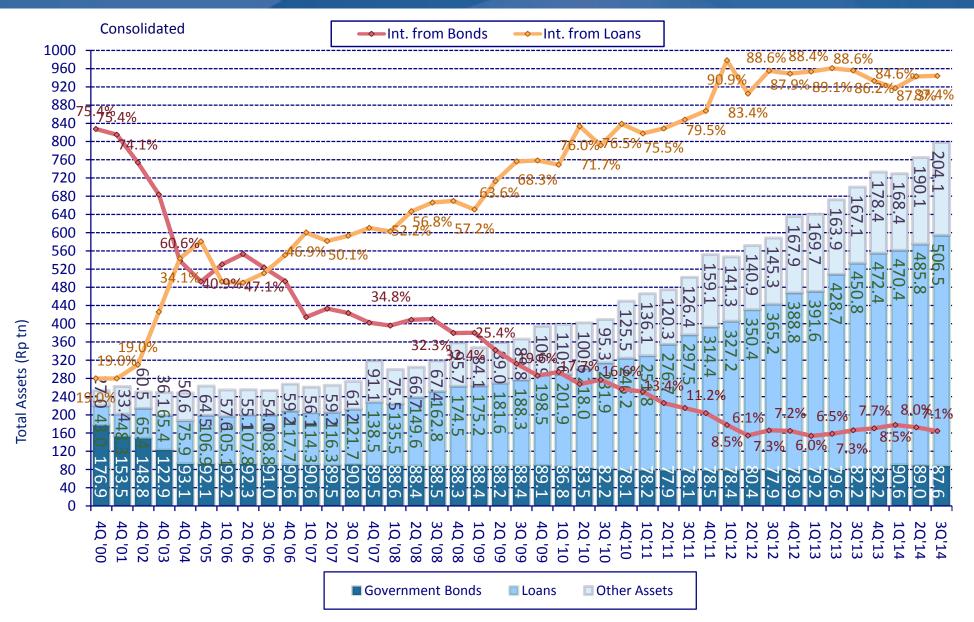
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis. redefining clear role of risk team. and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team. set up loan factory. enhanced business process (incl. tools. monitoring & collection system. policy)
- Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- · Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit. incl. overseas offices & subsidiaries
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

## Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / % (Cons)	3Q 2014	2Q 2014	3Q 2013	Y-o-Y △ (%)
Gross Loans	506,456	485,844	450,766	12.35%
Government Bonds	87,640	88,968	82,188	6.63%
Total Assets	798,161	764,938	700,083	14.01%
Customer Deposits	590,890	555,920	514,221	14.91%
Total Equity	99,034	93,960	83,742	18.26%
RoA - before tax (p.a.)	3.38%	3.41%	3.35%	
RoE – after tax (p.a.)	20.84%	21.20%	21.38%	
Cost to Income	43.99%	42.53%	42.26%	
NIM (p.a.)	5.73%	5.74%	5.41%	
LDR	85.31%	86.97%	87.26%	
Gross NPL / Total Loans	2.16%	2.23%	1.90%	
Provisions / NPLs	157.39%	160.55%	187.60%	
Tier 1 CAR *	15.18%	14.71%	13.54%	
CAR Under Basel III	-	-	-	
Total CAR incl. Credit, Opr & Market Risk*	16.53%	16.04%	15.14%	
EPS (Rp)	619	412	549	12.89%
Book Value/Share (Rp)	4,244	4,027	3,589	18.26%

<sup>\*</sup> Bank Only

## Total Assets grew 14.0% Y-o-Y to Rp798.2 tn



#### Additional Factors

Recoveries of Written off Loans

 Aggregate of Rp35.569 tn (US\$ 2.919 bn) in written-off loans as of end-of September 2014, with significant recoveries and write back on-going:

\*\* Including the write back of Kharisma Arya Paksi loans totaling Rp 0.124 tn and Gde Kadek Rp0.59tn.

```
> 2001:
                   Rp2.0 tn
  2002:
                   Rp1.1 tn
  2003:
                   Rp1.2 tn
  2004:
                   Rp1.08 tn
  2005:
                   Rp0.818 tn (US$ 83.2 mn)
  2006:
                   Rp3.408 tn (US$ 378.5 mn)*
  2007:
                   Rp1.531 tn (US$ 249.3 mn)
  2008:
                   Rp2.309 tn (US$ 211.8 mn)
  Q4 '09:
                   Rp0.775 tn (US$ 82.5 mn)
> Q1 '10:
                   Rp0.287 tn (US$ 31.6 mn)
> Q2 '10:
                   Rp0.662 tn (US$ 73.0 mn)
                   Rp0.363 tn (US$ 40.7 mn)**)
> Q3 '10:
> Q4 '10:
                   Rp1.349 tn (US$149.7 mn)
> Q1 '11:
                   Rp0.468 tn (US$53.8 mn)
> Q2 '11:
                   Rp0.446 tn (US$51.9 mn)
> Q3 '11:
                   Rp0.508 tn (US$57.8 mn)
> Q4 '11:
                   Rp0.78 tn (US$86.1 mn)
> Q1'12:
                   Rp1.647tn (US$180.1mn)
> Q2'12:
                   Rp0.721tn (US$76.8mn)
> Q3'12:
                   Rp0.489tn (US$51.1mn)
> Q4'12:
                   Rp0.885tn (US$91.8mn)
> Q1'13:
                   Rp0.918tn (US$94.5mn)
> Q2'13:
                   Rp0.683tn (US$68.8mn)
                   Rp0.630tn (US$54.4m)
> Q3'13:
> Q4'13:
                   Rp0.845tn (US$69.4m)
> Q1'14:
                   Rp0.552tn (US$48.7m)
> Q2'14:
                   Rp0.765tn (US$64.5m)
> Q3'14:
                   Rp0.566tn (US$46.4m)
* including the write-back of RGM loans totaling Rp2.336 tn
```

#### Summary Quarterly Balance Sheet: 3Q'14 – 3Q'13

Summary BS	3Q '14	2Q ′14	1Q'14	4Q'13	3Q'13	Y-o-Y
	Rp (tn)	% △				
Total Assets	798.16	764.94	729.48	733.10	700.08	14.0%
Cash	15.73	16.35	14.50	19.05	14.35	9.6%
Current Acc w/ BI & other banks	56.97	57.17	60.15	57.95	59.88	(4.9%)
Placement w/ BI & other banks	60.39	49.11	33.18	45.22	35.47	70.3%
Securities	36.45	34.00	30.63	26.80	18.38	100.3%
Government Bonds	87.64	88.97	90.65	82.23	82.19	6.6%
- Trading	2.79	2.50	2.26	1.83	1.18	137.5%
- AFS	61.75	63.36	65.51	57.21	57.56	7.3%
- HTM	23.10	23.12	22.89	23.18	23.45	(1.5%)
Loans	506.46	485.84	470.42	472.44	450.77	12.4%
- Performing Loans	495.46	474.96	460.65	456.79	442.13	12.1%
- Non-Performing Loans	10.99	10.88	9.78	9.02	8.63	27.4%
Allowances	(17.30)	(17.46)	(16.63)	(16.47)	(16.16)	7.1%
Loans – Net	489.16	468.39	453.79	455.76	434.61	12.6%
Total Deposits – Non Bank	590.89	555.92	531.61	556.34	514.22	14.9%
- Demand Deposits	131.55	119.47	110.74	123.45	160.25	(17.9%)
- Savings Deposits	230.22	226.15	223.97	236.51	217.72	5.7%
- Time Deposits	229.12	210.30	196.90	196.90	183.48	24.9%
Shareholders' Equity*	99.03	93.96	89.04	88.79	83.74	18.3%

\* incl. Minority Interest

# Summary Quarterly P&L 3Q 2014 – 3Q 2013

	3Q	2014	2Q 2014		3Q 2013		Y-o-Y	Q-o-Q
Summary P&L	Rp (Bn)	% of Av.Assets*	Rp (Bn)	% of Av.Assets*	Rp (Bn)	% of Av.Assets*	△ (%)	△ (%)
Interest Income	15,984	8.6%	14,978	8.0%	12,683	7.5%	27.9%	4.6%
Interest Expense	6,608	3.5%	5,855	3.1%	4,403	2.6%	45.3%	9.8%
Net Interest Income	9,376	5.0%	9,123	4.9%	8,280	4.9%	18.8%	1.6%
Net Premium Income	724	0.4%	675	0.4%	698	0.4%	(5.3%)	15.6%
Net Interest Income & Premium Income	10,100	5.4%	9,798	5.2%	8,978	5.3%	16.7%	2.4%
Other Non Interest Income								
*Other Fees and Commissions	2,255	1.2%	2,212	1.2%	2,132	1.3%	5.1%	3.9%
*Foreign Exchange Gains – Net	404	0.2%	380	0.2%	881	0.5%	(4.7%)	(6.1%)
*Gain from Incr. in value of sec & sale of Gov.Bonds	71	0.0%	41	0.0%	(108)	(0.1%)	n/a	n/a
*Others	889	0.5%	1,112	0.6%	899	0.5%	28.6%	33.1%
Total Non Interest Income	3,620	1.9%	3,745	2.0%	3,805	2.3%	15.2%	6.2%
Total Operating Income	13,720	7.3%	13,543	7.3%	12,783	7.6%	16.3%	3.4%
Provisions, Net	(909)	(0.5%)	(1,624)	(0.9%)	(1,494)	(0.9%)	14.2%	33.4%
Personnel Expense	(2,752)	(1.5%)	(2,662)	(1.4%)	(2,679)	(1.6%)	13.9%	1.4%
G&A Expenses	(2,958)	(1.6%)	(2,693)	(1.4%)	(2,375)	(1.4%)	16.0%	16.6%
Loss from decr in value of sec & Gov Bonds	-	n/a		n/a	-	n/a	n/a	n/a
Other Expenses	(680)	(0.4%)	(475)	(0.3%)	(429)	(0.3%)	16.2%	(0.2%)
Total Expense	(6,391)	(3.4%)	(5,830)	(3.1%)	(5,483)	(3.3%)	15.1%	7.7%
Profit from Operations	6,419	3.4%	6,089	3.3%	5,807	3.5%	18.0%	(5.8%)
Non Operating Income	15	0.0%	10	0.0%	65	0.0%	n/a	n/a
Net Income Before Tax	6,434	3.4%	6,098	3.3%	5,871	3.5%	16.7%	(5.6%)
Net Income After Tax	4,868	2.6%	4,661	2.5%	4,509	2.7%	16.8%	(5.4%)

<sup>\* %</sup> of Average Assets on an annualized basis

#### Three Options to Pursue in Recap Bonds Resolution

#### Bank Indonesia



- BI will gradually replace their use of SBI for market operations with SUN
- BI could buy the Recap bonds gradually and this includes potential purchases of SUN VR

# Ministry of Finance



- The Ministry of Finance will consider to buyback the SUN VR
- Potential for debt switching with a different tenor of fixed rate bonds.

#### **Market Sale**



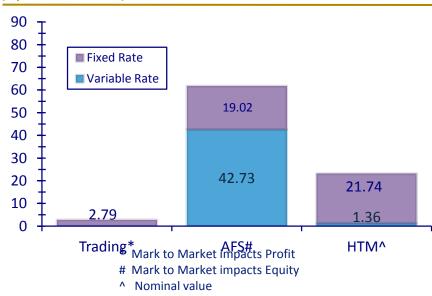
- Bundle the recap bonds with assets creating an asset backed security and sell it to the market.
- Sell the bonds. borrowing FX and use the liquidity to increase lending.

### Limited Impact on Government Bonds

#### Gov't Bond Portfolio by Type and Maturity (Rp87,640.18bn)

Maturity/	Trading Po	ortfolio	Available	Available for Sale			
Rp bn	Nominal	MTM	Nominal	MTM	Maturity		
Fixed Rate Bonds							
< 1 year	154	155	1,201	1,213	811		
1 - 5 year	617	612	14,032	14,611	284		
5 - 10 year	956	939	3,387	3,194	104		
> 10 year	1,118	1,086	-	-	157		
Sub Total	2,845	2,792	18,620	19,018	1,356		
Variable	Variable Rate Bonds						
< 1 year	-	-	1,100	1,096	1,505		
1 - 5 year	-	-	16,544	16,339	20,239		
5 - 10 year	-	-	25,631	25,296	-		
> 10 year	-	-	-	-	-		
Sub Total	-	-	43,275	42,730	21,745		
Total	2,845	2,792	61,895	61,748	23,101		

#### Bonds by Rate Type & Portfolio as of Sept 2014 (Rp87,640.18bn)



#### 3Q'14 Gov't Bond Gains/(Losses) (Rp bn)

	4Q'13	1Q'14	2Q'14	3Q'14
Realized Gains/Losses on Bonds	1.73	45.59	(21.15)	(11.72)
Unrealized Gains/Losses on Bonds	-1.81	38.47	44.16	41.24
Total	-0.08	84.07	23.01	29.51

# Ex-Recap Bond Portfolio. Sep'14 – Bank Only

				Nominal					Fair Value	
No.	Series	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market (%)	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.
Fi	xed Rate									
		_								
	Sub	Total		-	-	-		-	-	-
	iable Rate	05 Dag 44	E 0E0/		4 400 000	4 444 200	<u>-</u> 99.63		4 005 050	4 444 200
	VR0019	25-Dec-14	5.95%		1,100,000	1,114,300		-	1,095,952	1,114,300
	VR0020	25-Apr-15			-	391,029	99.51	-	-	391,029
	VR0021	25-Nov-15	5.80%		100,000	690	99.17	-	99,171	690
	VR0022	25-Mar-16	5.95%		92,844	6,796,813	99.02	-	91,932	6,796,813
5	VR0023	25-Oct-16	5.62%		9,738	4,086,068	99.08	-	9,648	4,086,068
6	VR0024	25-Feb-17	5.80%		-	8,210,550	98.93	-	-	8,210,550
7	VR0025	25-Sep-17	5.95%		65,402	1,145,148	98.79	-	64,608	1,145,148
8	VR0026	25-Jan-18	5.62%		1,379,267	-	98.92	-	1,364,371	-
9	VR0027	25-Jul-18	5.62%		2,505,267	-	98.87	-	2,477,058	-
10	VR0028	25-Aug-18	5.80%		3,571,695	-	98.77	-	3,527,620	-
11	VR0029	25-Aug-19	5.80%		8,819,688	-	98.69	-	8,704,238	-
12	VR0030	25-Dec-19	5.95%		8,016,765	-	98.60	-	7,904,450	-
13	VR0031	25-Jul-20	5.62%		17,614,108	-	98.73	-	17,391,113	-
	Sub	Total		-	43,274,774	21,744,598		-	42,730,162	21,744,598
	Grand	Total		-	43,274,774	21,744,598		-	42,730,162	21,744,598
				0.00%	66.56%	33.44%		0.00%	66.27%	33.73%
				Total N	lominal Value	65,019,372		Total	Fair Value	64,474,760

(Stated in Rp Millions)

# Bank Mandiri Credit Ratings

Moody's	
Outlook	STABLE
Long Term Rating	Baa3
Foreign LT Bank Deposits	Baa3
Local LT Bank Deposits	Baa3
Senior Unsecured Debt	WR
Bank Financial Strength	D+
Foreign Currency ST Deposits	P-3
Local Currency ST Deposits	P-3

Fitch	
Outlook	STABLE
LT FC Issuer Default	BBB-
LT LC Issuer Default	BBB-
Subordinated Debt	NR
ST Issuer Default Rating	F3
Individual Rating	WD
Support Rating	2

Pefindo	
Outlook	STABLE
LT General Obligation	idAAA
Subordinated Debt	idAA+

Standard & Poor's	
Outlook	STABLE
LT Foreign Issuer Credit	BB+
LT Local Issuer Credit	BB+
ST Foreign Issuer Credit	В
ST Local Issuer Credit	В

#### **Corporate Actions**

Dividend Payment

Net Profit for the financial year of 2013 of Rp18.203.753.301.421.70 was distributed as follows:

- 30%. or 5.461.125.990.426.51. for the annual dividend
- Total Dividend Payment of Rp234.04825 per share

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: March 26. 2014
Cash Market: April 01. 2014

b. Ex Date:

Regular and Negotiated Market: March 27. 2014
Cash Market: April 02. 2014
c. Recording Date: April 1. 2014
d. Payment Date: April 15. 2015

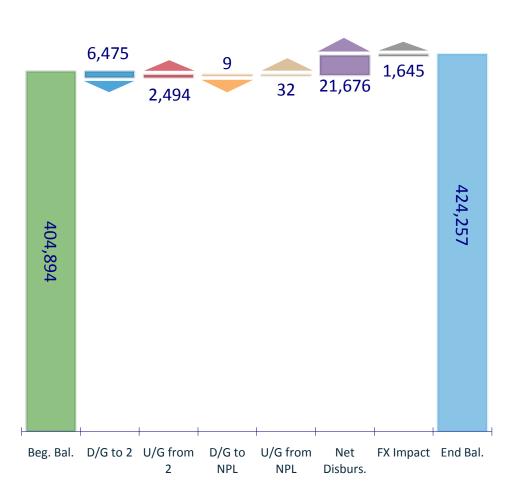
Net Profit for the financial year of 2012 of Rp15.504.066.523.686.20 was distributed as follows:

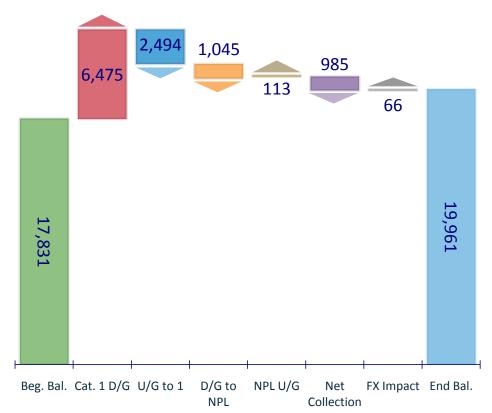
- 30%. or 4.651.219.957.105.86. for the annual dividend
- Total Dividend Payment of Rp199.33 per share

# 3Q 2014 Movement in Category 1 and 2 Loans

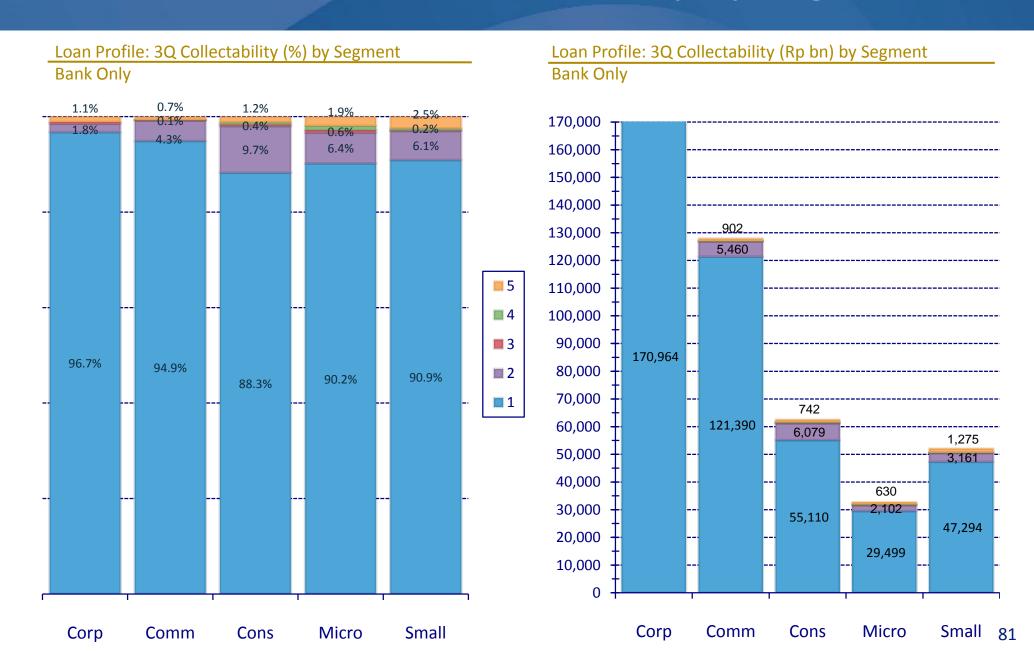
Category 1 Loan Movements (Rp bn) - Bank Only

Category 2 Loan Movements (Rp bn) – Bank Only



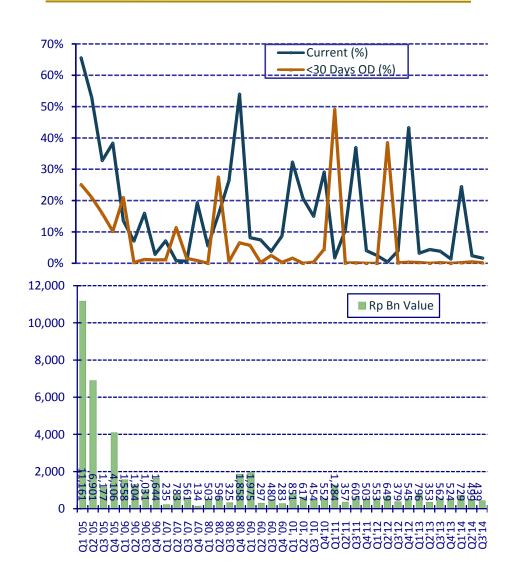


## 3Q 2014 Loan Detail: Collectability by Segment

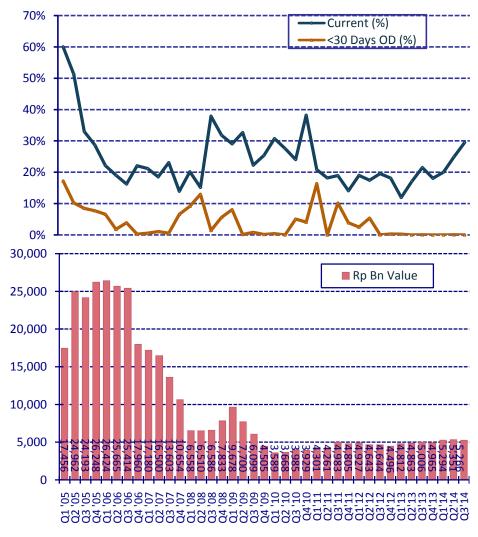


### NPL Loan Detail\*: Quarterly by Days Past Due

#### Quarterly D/G to NPL & Interest DPD - Bank Only



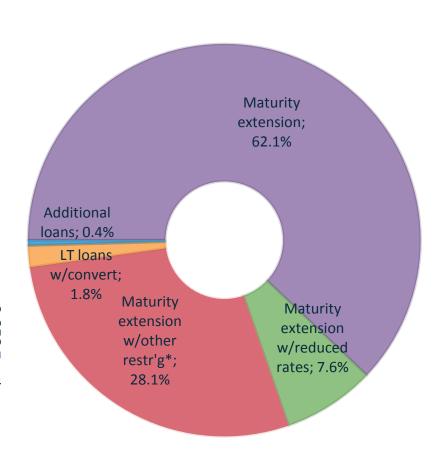
#### Quarterly NPL Stock & Interest DPD - Bank Only



#### Rp45bn in loans were restructured in 3Q '14

#### Restructured Loan Movement 2002 - 3Q 2014 IDR bn Others# Write-Offs Repayments Restructuring Balance Q2 '13 Q1 '14 Q3 '13 Q4'13 Q3'14 (Rp billions) Q1 '13 Q2'14 235 45 Loans 586 165 327 549 555 Restructured **NPL Collections** 303 120 524 113 195 128 180

#### Loans by Restructuring Type in 2Q 2014



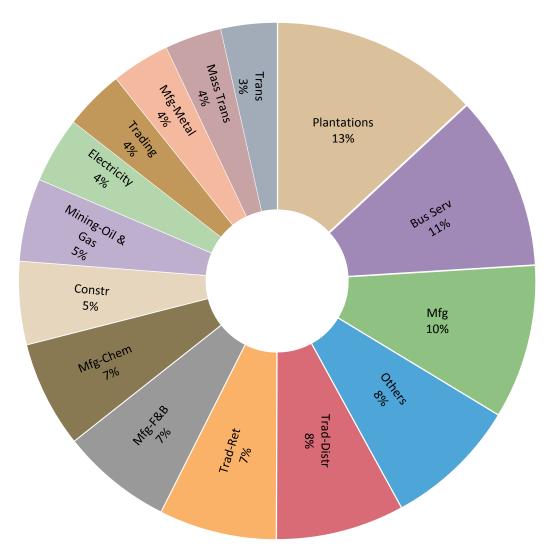
<sup>\*</sup>Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

## Loan Portfolio Sector Analysis, 3Q 2014

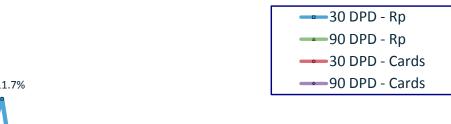


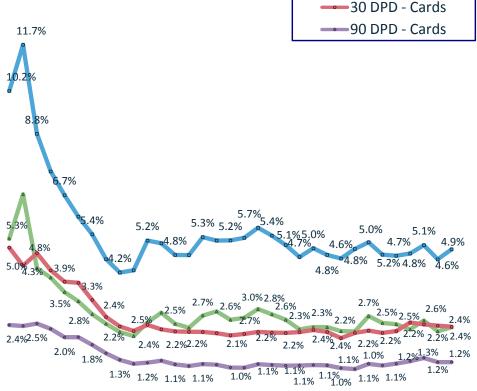




#### Credit Card portfolio showed modest decrease in 3Q '14

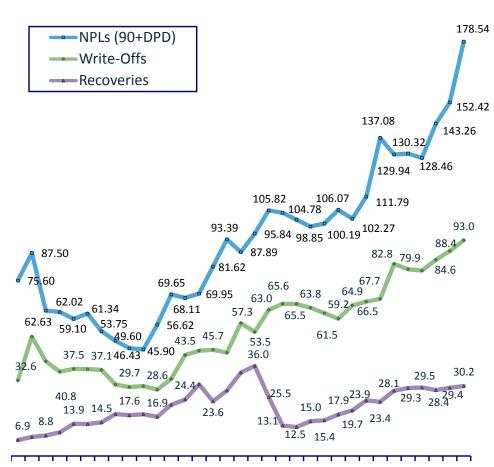
#### Mandiri Credit Card Delinguency Rates (%)





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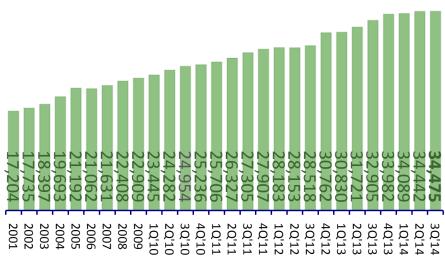
#### Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)



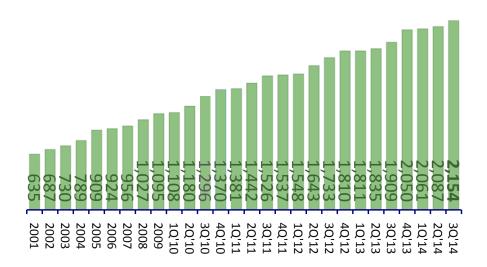
441234123412341234123412341234 

### Staffing and Distribution Network Growth

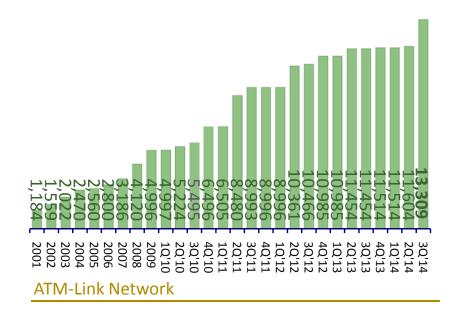
#### **Employees**

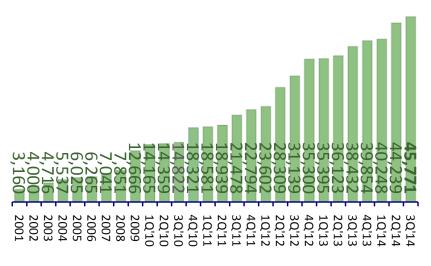


#### **Domestic Branch Network**

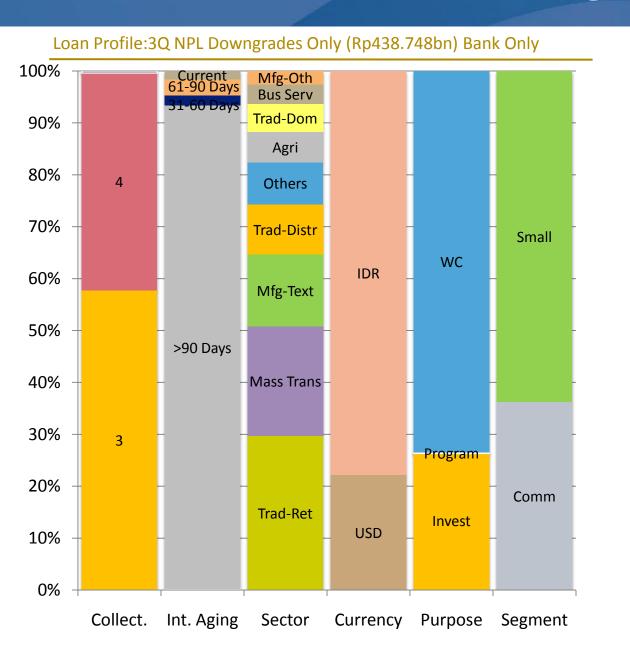


#### **ATM Network**





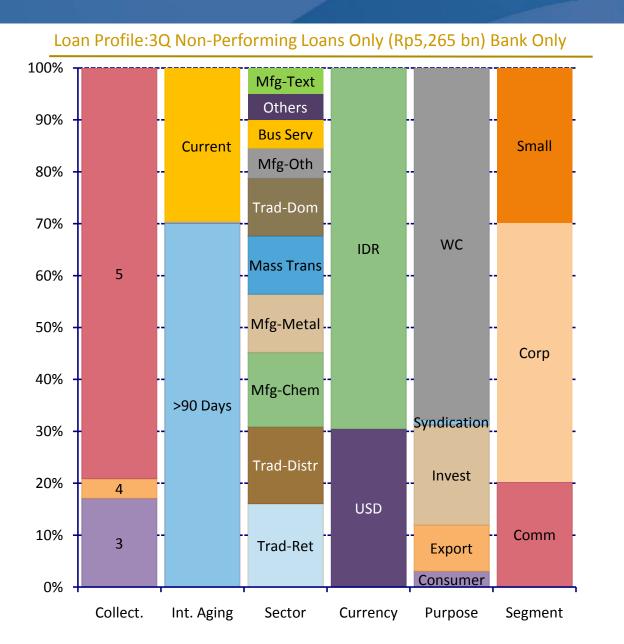
## 3Q 2014 Loan Detail\*: Downgrades to NPL



Corporate, Commercial & Small Business loans downgraded to NPL in 3Q totaled Rp438.748 billion. Of these loans:

- 93.2% were more than 90 days overdue on interest payments
- 63.7% came from our Small Business portfolio
- Largest downgrades by sector:
  - Retail Trading
  - > Mass Transportation
  - Manufacturing Textile
- 77.8% were IDR loans
- 73.4% were Working Capital loans, 26.3% were Investment Loans

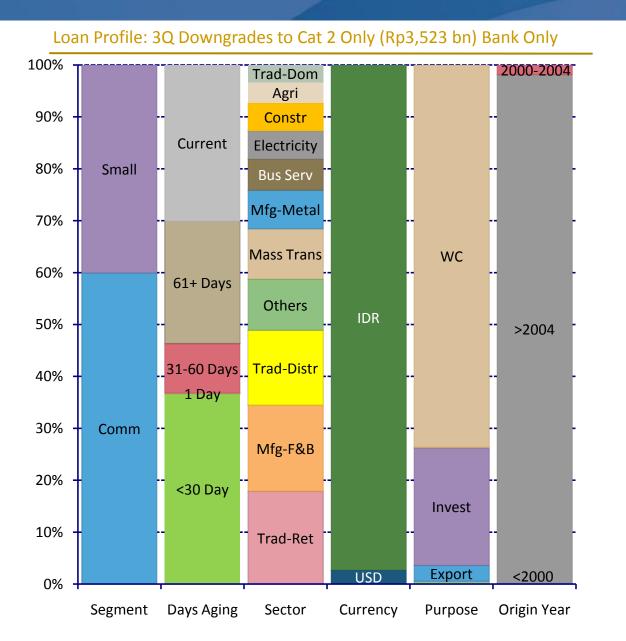
### 3Q 2014 Loan Detail\*: Non-Performing Loans



Corporate, Commercial & Small Business NPLs totaled Rp5,265 Billion in 3Q. Of these NPLs in 3Q:

- 29.5% remain current on interest payments and an additional 0.5% are less than 90 days overdue
- 50.0% are to Corporate customers
- 67.7% are Working Capital loans and 19.2% are Investment loans
- Primary sectors are:
  - > Retail Trading
  - Distribution Trading
  - Chemical Manufacturing
  - Metal Manufacturing
- 69.5% are Rp loans
- 17.1% are Cat. 3 & 3.8% are Cat. 4
- \* Excluding Micro & Consumer Loans Only

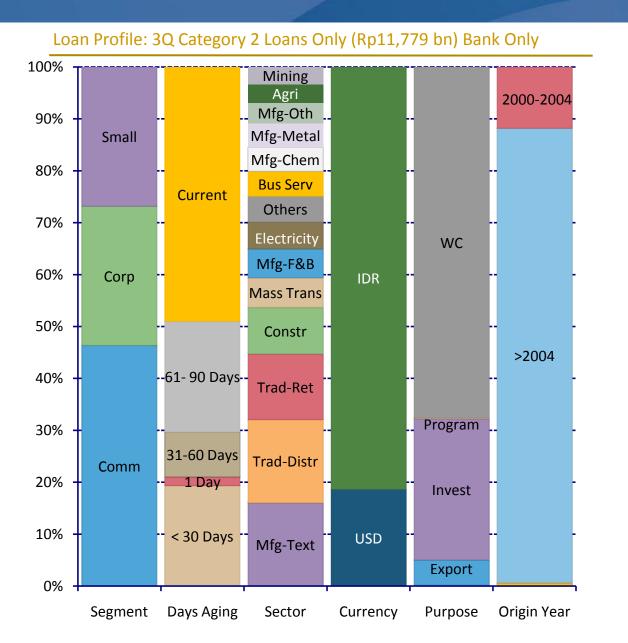
## 3Q 2014 Loan Detail\*: Downgrades to Cat. 2



Rp3,523 Billion in Corporate, Commercial & Small Business loans were downgraded to Category 2 in 3Q. Of the Special Mention Loans downgraded:

- 40.0% are to Small Business customers & 60.0% are for Commercial
- 30.1% are current & 36.8% are less than 30 days overdue in interest payments
- Primary sectors downgraded are:
  - Retail Trading
  - ➤ Food & Beverage Manufacturing
  - Distribution Trading
- 97.3% are IDR loans
- 73.6% are Working Capital loans
- \* Excluding Micro & Consumer Loans Only

### 3Q 2014 Loan Detail\*: Category 2 Loans

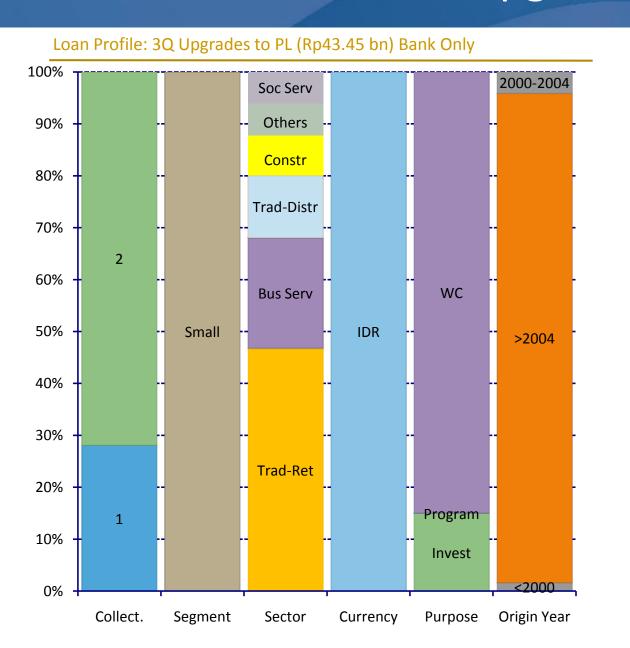


Rp11,779 billion in Corporate, Commercial & Small Business loans were in Category 2 in 3Q. Of these Special Mention loans:

- 46.3% are to Commercial customers
- 50.7% are current or 1 day overdue, with an additional 19.3% less than 30 days overdue
- Primary sectors in Category 2 are:
  - Textile Manufacturing
  - Distribution Trading
  - Retail Trading
- 81.4.0% are IDR loans
- 67.7% are Working Capital loans
- 61.8% were Category 2 in Q2 '14

<sup>\*</sup> Excluding Micro & Consumer Loans Only

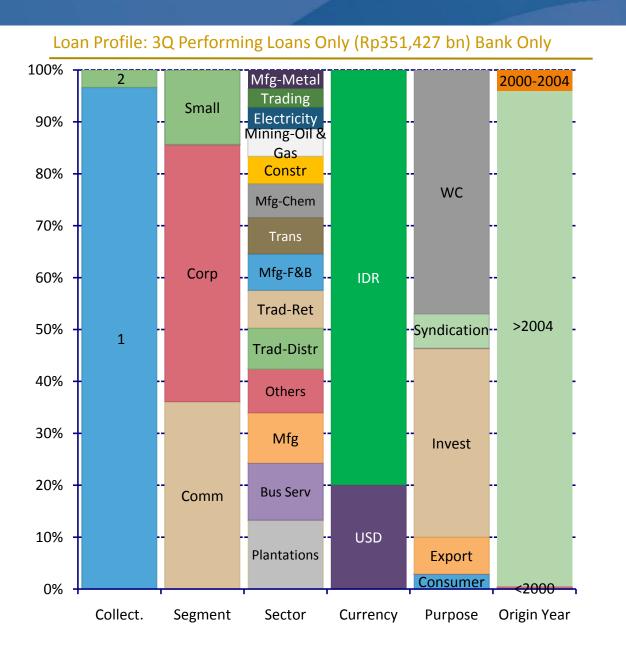
### 3Q 2014 Loan Detail\*: Upgrades to PL



Corporate, Commercial & Small Business loans upgraded to PL in 3Q totaled Rp43.45 billion. Of these loans:

- 100% were to Small Business borrowers
- 98.4% originated later than 2004
- Largest upgrades by sector:
  - Retail Trading
  - Business Services
  - Distribution Trading
- 100.0% were IDR loans
- 85.0% were Working Capital loans; 15% were Investment loans

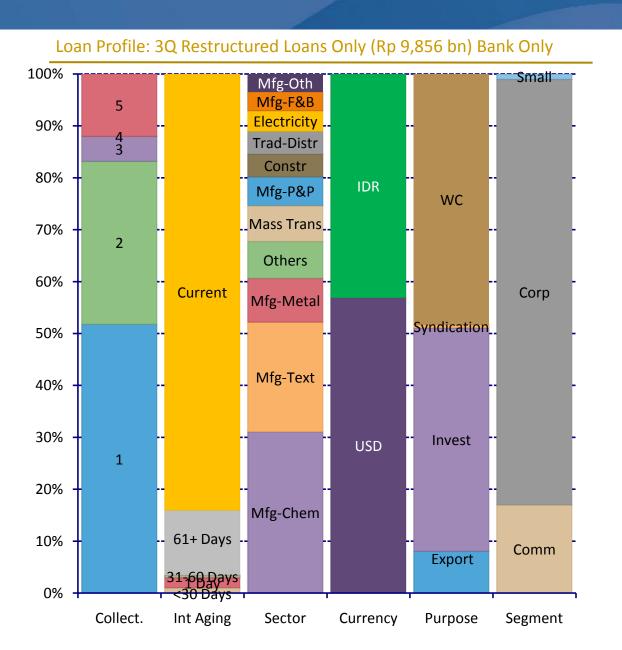
### 3Q 2014 Loan Detail\*: Performing Loans



Rp351,427bn in Corporate, Commercial & Small Business loans were performing in 3Q. Of these performing loans:

- 49.5% are to Corporate customers & 36.1% are to Commercial customers
- 95.5% originated since 2005
- Primary sectors are:
  - Plantations
  - Business Services
  - Manufacturing
- 79.9% are Rupiah loans
- 46.9% are Working Capital loans; 36.31% are Investment loans

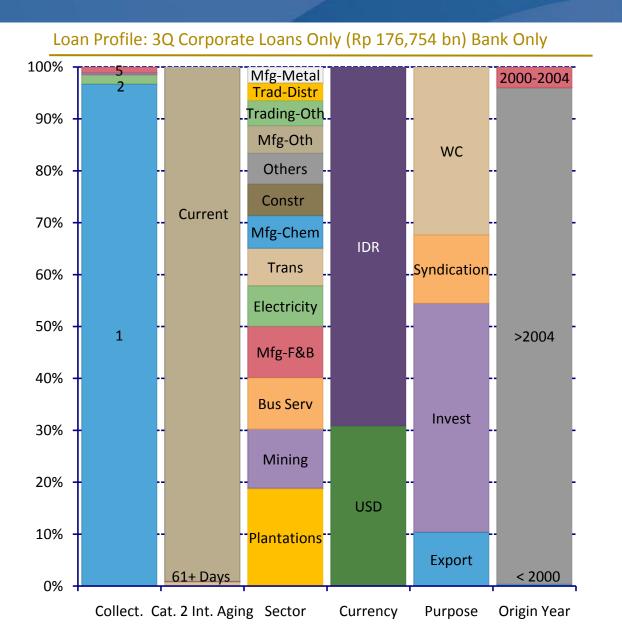
#### 3Q 2014 Loan Detail\*: Restructured Loans



Of the remaining Rp 9,856 billion in restructured Corporate, Commercial & Small Business loans in 3Q:

- ■83.2% are Performing
- 84.0% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Chemical Manufacturing
  - > Textiles Manufacturing
  - Metal Manufacturing
- 56.9% are Fx loans
- 48.3% are Working Capital
- 82.0% are to Corporate customers
- 0.9% deteriorated in collectability

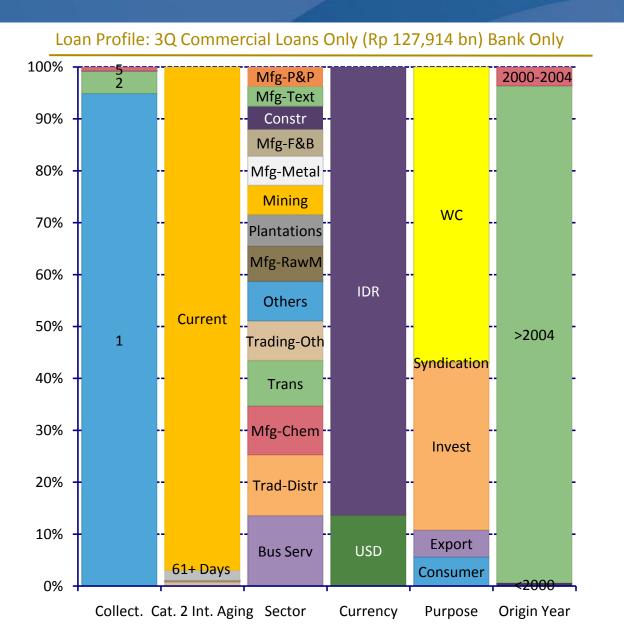
### 3Q 2014 Loan Detail: Corporate Loans



Rp 176,754 billion in loans were in the Corporate portfolio in 3Q. Of the Corporate Loans in 3Q:

- 98.8% are performing loans, with 1.8% in Category 2
- 85.0% of Category 2 loans are current in interest payments
- Primary sectors in Corporate are:
  - Plantations
  - Mining
  - Business Services
  - Food & Beverage Manufacturing
- 69.1% are Rupiah loans
- 44.1% are Investment loans; 32.3% are Working Capital loans

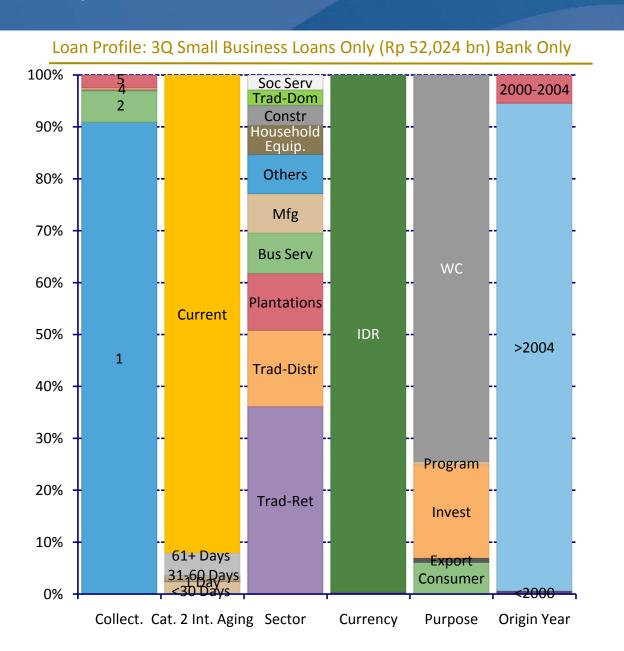
#### 3Q 2014 Loan Detail: Commercial Loans



Rp127,914 billion in loans were in the Commercial portfolio in 3Q. Of the Commercial Loans in 3Q:

- 99.2% are performing loans, with 4.3% in Category 2
- 44.9% of Category 2 loans are current in interest payments
- Primary sectors in Commercial are:
  - Business Services
  - Distribution Trading
  - Chemical Manufacturing
- 86.3% are Rupiah loans
- 56.9% are Working Capital loans, 32.3% are Investment loans

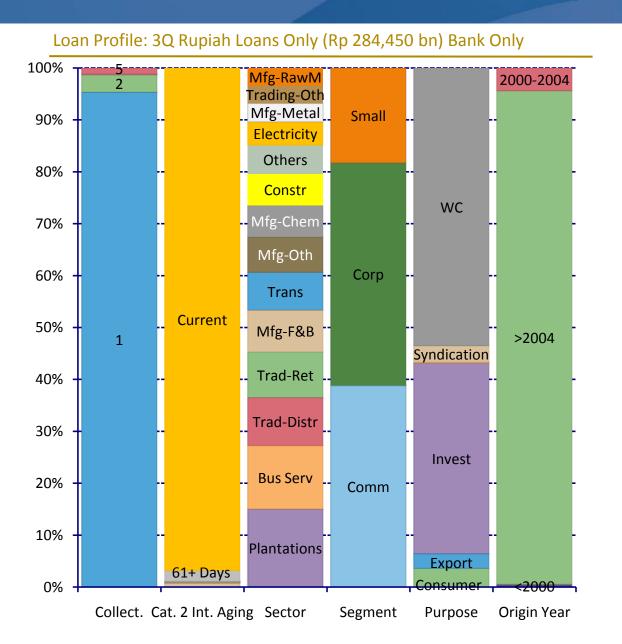
#### 3Q 2014 Loan Detail: Small Business Loans



Rp 52,024 billion in loans were in the Small Business portfolio in 3Q of the Small Business Loans in 3Q:

- 97.0% are performing loans, with 6.1% in Category 2
- 20.3% of Category 2 loans are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution Trading
  - Plantations
- 99.6% are Rupiah loans
- 74.4% are Working Capital loans

### 3Q 2014 Loan Detail\*: Rupiah Loans

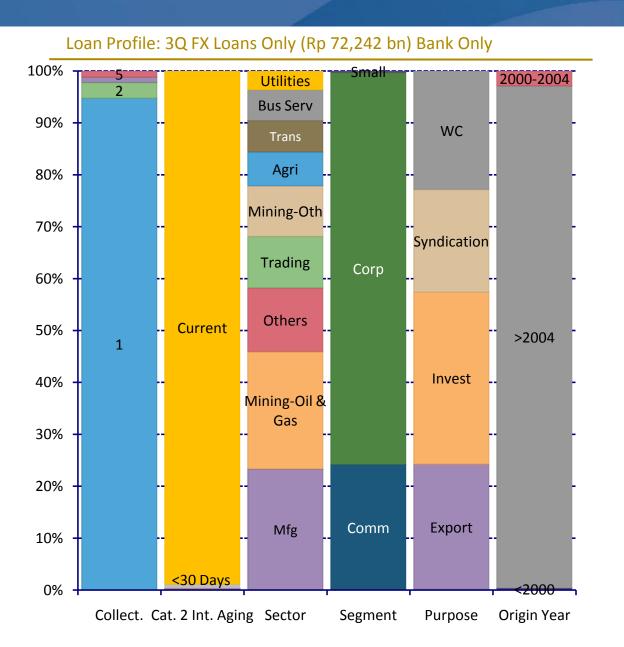


Rp284,450 billion in loans were Rupiah denominated in 3Q Of the Rupiah Loans in 3Q:

- 98.7% are performing loans, with 3.4% in Category 2
- 41.9% of Category 2 loans are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Business Services
  - Distribution Trading
  - Retail Trading
- 43.0% are Corporate loans
- 53.5% are Working Capital loans, 36.8% Investment loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

#### 3Q 2014 Loan Detail\*: FX Loans



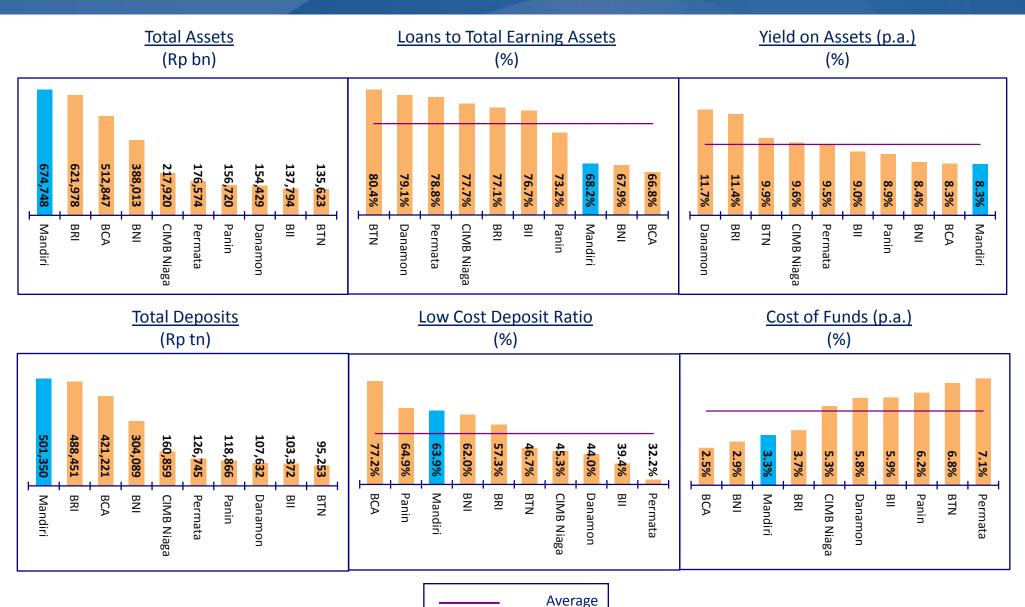
Rp72,242 billion in loans were FX denominated in 3Q.
Of the FX Loans in 3Q:

- 97.7% are performing loans
- 83.7% of Category 2 loans are current in interest payments
- Primary sectors in FX loans are:
  - Manufacturing
  - Oil & Gas Mining
- 75.5% are Corporate loans
- 33.1% are Investment loans; 22.8% are Working Capital loans

# Loan growth. quality & provisioning relative to peers Bank Only, As of June 2014



# Asset and liability mix relative to peers Bank Only, As of June 2014



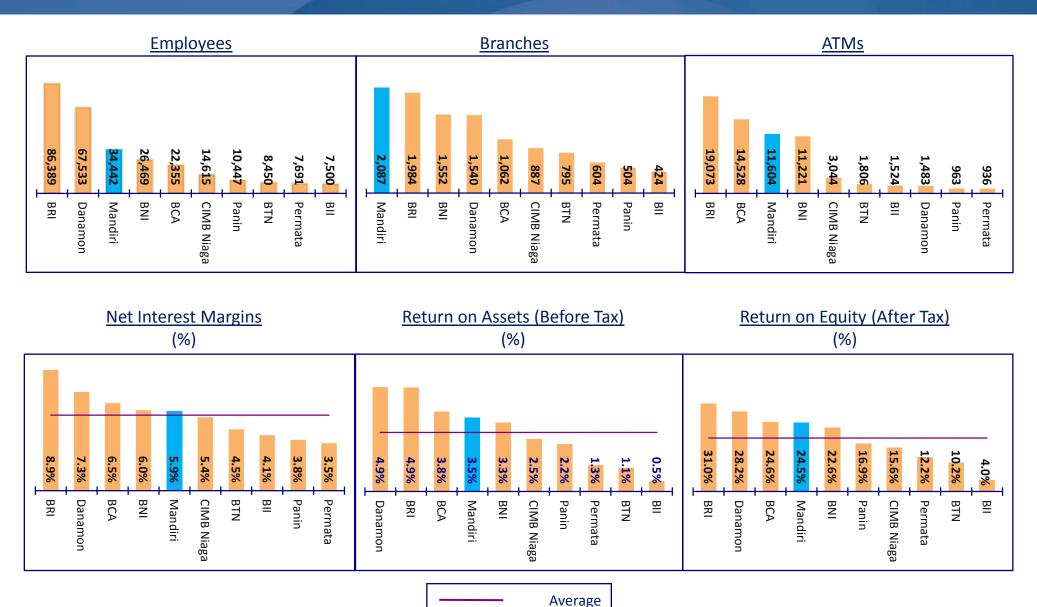
# Efficiency measures relative to peers Bank Only, As of June 2014



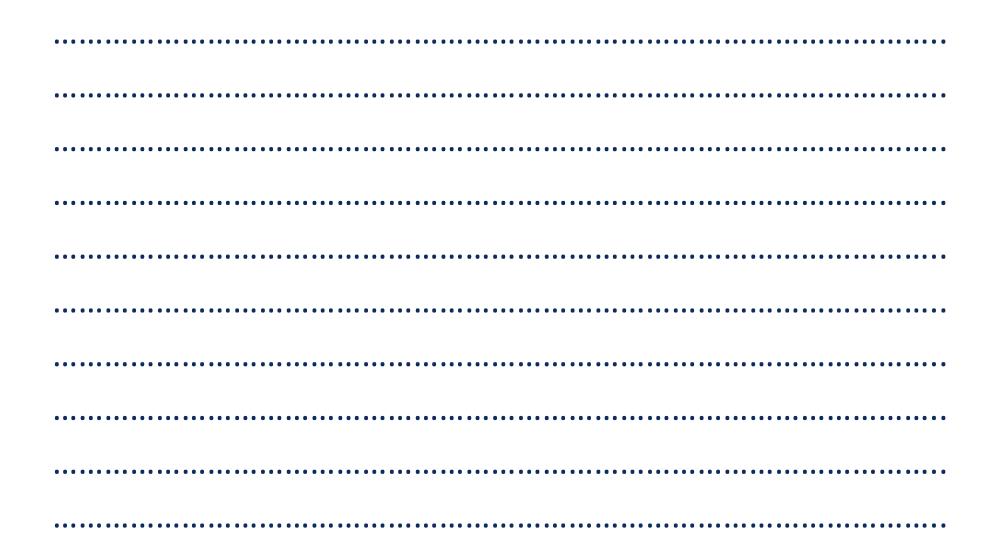
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\*Annualized

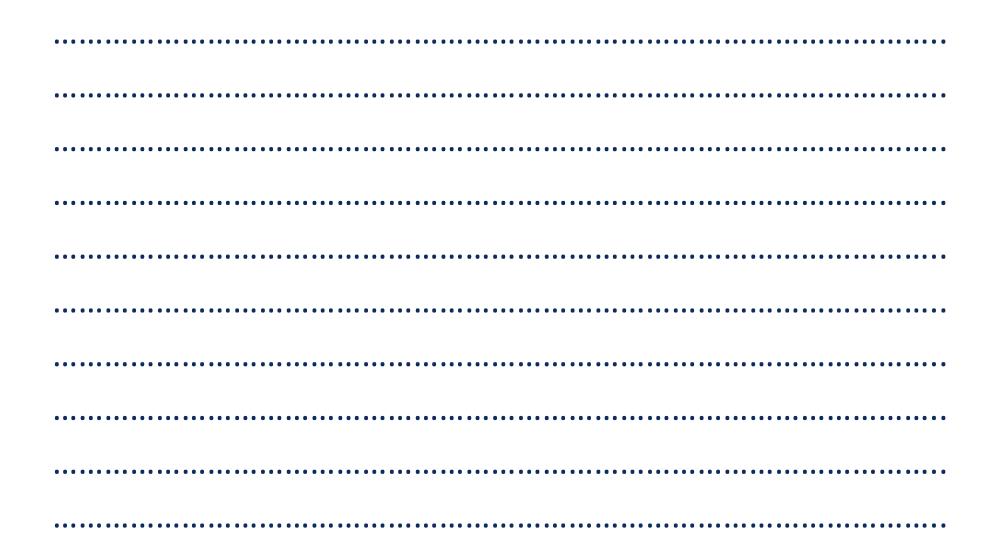
# Measures of scale and returns relative to peers Bank Only, As of June 2014



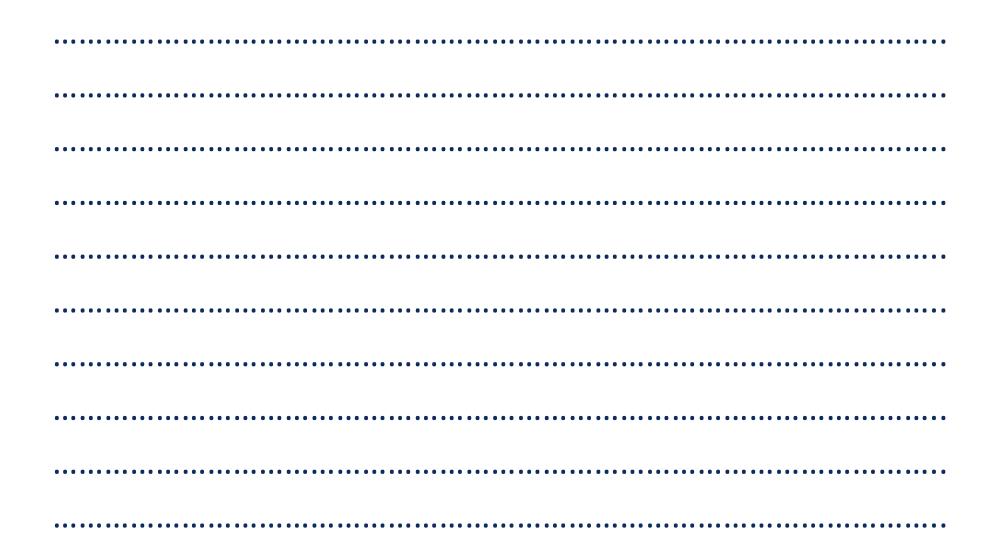
### Notes



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