PT Bank Mandiri (Persero) Tbk Q3 2012 Results Presentation

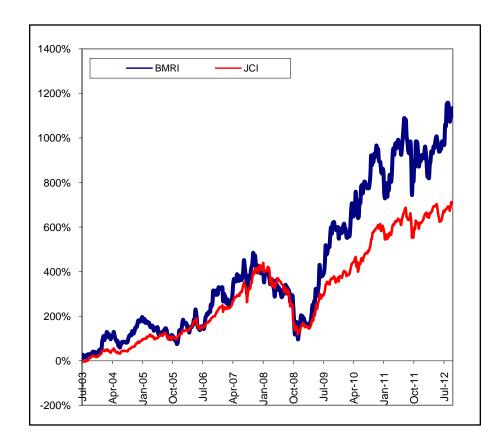


#### KESUNGGUHAN DALAM MENJAWAB SETIAP KEINGINAN



October 29th, 2012

#### **Share Information**



		Per 30 September 2012								
No.	Description	No. of Investor	%	No. of shares	%					
1	DOMESTIC									
	1. Government of RI	1	0.01%	14,000,000,000	60.00%					
	2. Retail	7,944	44.74%	121,172,325	0.52%					
	3. Employees	7,828	44.09%	112,118,818	0.48%					
	4. Cooperatives	3	0.02%	33,056	0.00%					
	5. Foundations	14	0.08%	10,746,035	0.05%					
	6. Pension Funds	137	0.77%	214,528,701	0.92%					
	7. Insurance	52	0.29%	327,049,557	1.40%					
	8. Banks	-	0.00%	-	0.00%					
	9. Corporations	104	0.59%	285,468,786	1.22%					
	11. Mutual Funds	139	0.78%	663,852,954	2.85%					
	Total	16,222	91.37%	15,734,970,232	67.44%					
п	INTERNATIONAL									
	1. Retail	61	0.34%	1,278,617	0.01%					
	2. Institutional	1,472	8.29%	7,597,084,484	32.56%					
	Total	1,533	8.63%	7,598,363,101	32.56%					
Ш	TOTAL	17,755	100.00%	23,333,333,333	100.00%					

Δ from:	IPO	Sept 30, 2012
BMRI	+916.57%	+21.48%
JCI	+628.43%	+11.53%

## Bank Mandiri Presentation Contents

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## Bank Mandiri remains on track to become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposits 12.73 Mn
- Loans 1.42 Mn



# of new Accounts (YTD)

- Deposit 2.76 Mn
- Loans 468.450



# of Outlets

- 1,733 Branches
- 2,164 Micro Outlets
- 10,466 ATMS



e-Channel Tx

- 939 Mn YTD
- 30.9% Growth



# of Cards Issued

- Credit 2.68 Mn
- Debit 9.99 Mn
- Prepaid 2.24 Mn



Cash Management

- 11,660 Customers
- 9.6 Mn Tx YTD 2012 (2)



Retails Loans (1)

- Rp 96.3 Tn
- 30.2% of Loans



Subsidiaries Income

- Total Rp 1.46 Tn
- Sum of income of 5 subsidiaries (13.1 % of EAT)



Alliances (total)

- Card From Alliances
- 192.692 cards
- Alliance Payroll

Accounts: 469.100

- (1) Small Business, Micro and Consumers
- (2) Exclude Mandiri Transaction System

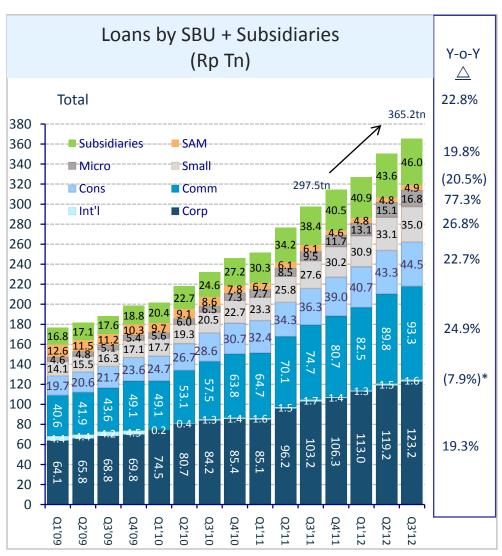
## Key Financial Highlights

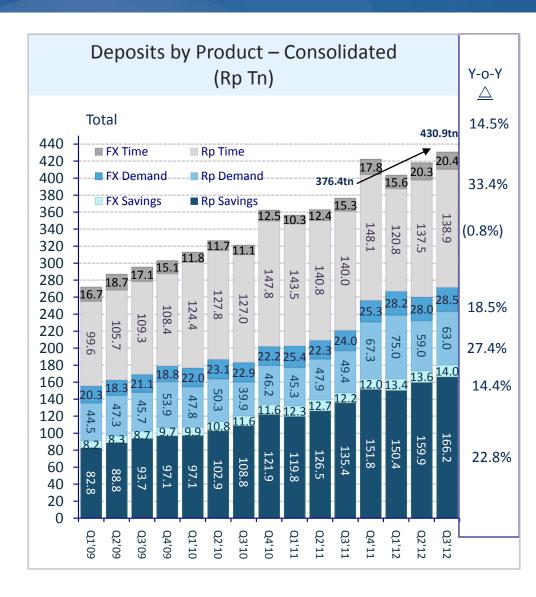
Bank Mandiri's 9-Month 2012 Performance continued to demonstrate marked improvements in several key indicators:

	9M'11	9M '12	△%
Loans	Rp297.5 tn	Rp365.2tn	22.8%
Net NPL Ratio Gross NPL Ratio	<b>0.66%</b> 2.56%	0.52%	(21.2%)
Low Cost Funds (Rp)]	<b>58.7%</b> Rp221.1tn	63.0% Rp271.6 tn	7.4% 22.9%
NIM	5.14%	5.41%	5.3%
Efficiency Ratio	39.0%*	43.3%	11.0%
Earnings After Tax	9,173 bn	11,119 bn	21.2%

\*excluding Garuda Recovery, CER 41.2%

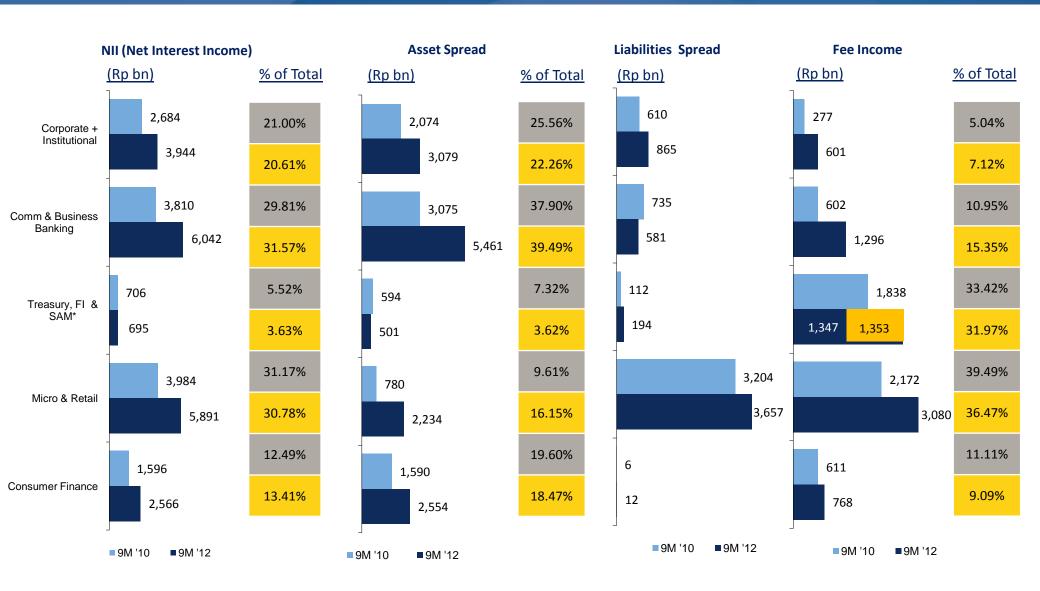
#### Maintaining momentum for growth





<sup>\*</sup>Loans from Treasury & International have been reallocated to Corporate following the reorganization in early 2010

### Balanced Earnings from All Business Units



<sup>\*</sup>Rp 1,353Bn from SAM recoveries on W/O loans and non SAM cash recoveries Rp 336Bn

## Strong and liquid balance sheet

(Rp Bn, Consolidated) <b>Assets</b>	9Mo 2012	9Mo 2011	Liabilities	9Mo 2012	9Mo 2011
Cash	11,476	10,373	Current Account	91,441	73,433
Current Acc w/ BI & Other Banks	45,046	40,327	Savings	180,206	147,623
Placement w/ BI & Other Banks	43,378	34,396	Time Deposits	159,269	155,314
Advances (Other)	12,756	12,321			
Marketable Securities	10,977	13,173	Total Deposits	430,916	376,370
Government Bonds	77,915	78,095			
Loans (Gross)	365,163	297,482	Securities Issued	1,605	1,938
Provisions of Loans	(14,202)	(11,904)	Deposits from other banks	27,938	14,200
Reverse Repo	6,793	2,195	Borrowings	12,141	9,858
Other Provisions	(1,513)	(1,512)	Other Int. Bearing Liabilities	6,613	6,229
Investments	10,616	7,959	Non Int. Bearing Liabilities	37,898	33,586
Deferred Tax Assets	2,633	3,319	Equity incl. Minority Interest	71,295	59,764
Other Assets	17,368	15,721			
Total	588,406	501,945	Total	588,406	<b>501,945</b>

#### LDR increased to 84.4%, Bank-only loan growth of 23.2%

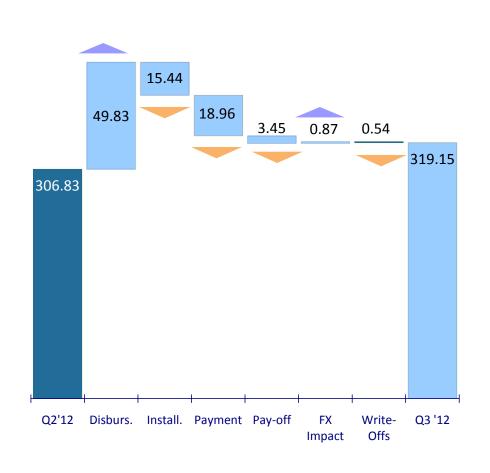


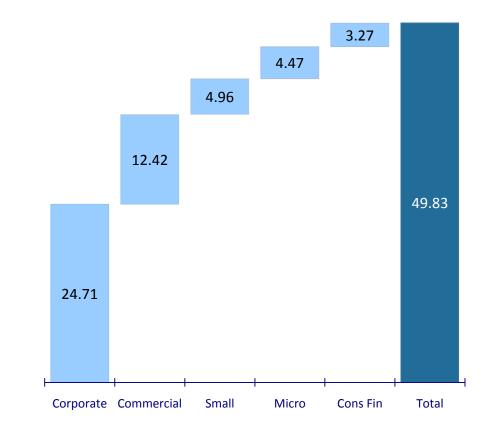


### Rp49.8 tn in loans disbursed in Q3 2012

Loan Movement (Rp tn) – Bank Only (Q3 2012)

Loan Disbursement by Segment in Q3(Rp tn) – Bank Only

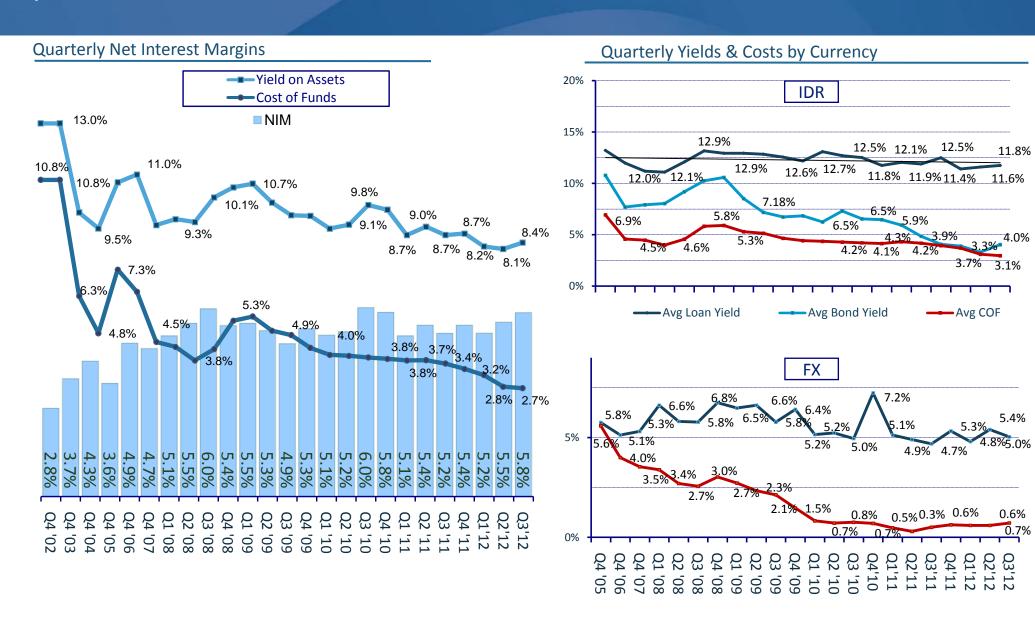




## Strong Revenue Growth

	Q2 2012	Q3 2011	9Mo 2012	9Mo 2011	Y-o-Y	Q-o-Q
<b>Q3 2012</b> Rp (Bn)	•	•				Δ (%)
10,929		9,391	31,152	27,512	16.4%	6.3%
3,654	3,599	4,058	11,190	11,796	(10.0%)	1.5%
7,275	6,685	5,333	19,962	15,716	36.4%	8.8%
550	571	467	1,649	1,302	17.8%	(3.7%)
7,825	7,256	5,800	21,611	17,018	34.9%	7.8%
1,773	1,837	1,591	5,314	4,659	11.4%	(3.5%)
247	405	169	862	480	46.2%	(39.0%)
81	(134)	34	81	97	138.2%	n/a
731	900	614	2,325	3,349	19.1%	(18.7%)
2,833	3,008	2,408	8,583	8,585	17.6%	(5.8%)
10,658	10,264	8,209	30,194	25,603	29.8%	3.8%
(996)	(863)	(661)	(2,795)	(2,791)	50.7%	15.4%
(1,869)	(1,939)	(1,686)	(5,674)	(4,863)	10.9%	(3.6%)
(2,071)	(2,004)	(1,611)	(5,689)	(4,471)	28.6%	3.3%
15	(15)	(30)	-	(111)	n/a	n/a
(578)	(545)	(341)	(1,663)	(1,063)	69.5%	6.1%
(4,503)	(4,503)	(3,668)	(13,026)	(10,508)	22.8%	0.0%
5,159	4,896	3,881	14,372	12,303	32.9%	5.4%
33	25	32	232	111	3.1%	32.0%
5,192	4,921	3,913	14,604	12,415	32.7%	5.5%
3,973	3,744	2,850	11,119	9,173	39.4%	6.1% 10
	3,654 7,275 550 7,825  1,773 247 81 731 2,833 10,658 (996) (1,869) (2,071) 15 (578) (4,503) 5,159 33 5,192	10,929       10,284         3,654       3,599         7,275       6,685         550       571         7,825       7,256         1,773       1,837         247       405         81       (134)         731       900         2,833       3,008         10,658       10,264         (996)       (863)         (1,869)       (1,939)         (2,071)       (2,004)         15       (545)         (4,503)       (4,503)         5,159       4,896         33       25         5,192       4,921	10,929       10,284       9,391         3,654       3,599       4,058         7,275       6,685       5,333         550       571       467         7,825       7,256       5,800         1,773       1,837       1,591         247       405       169         81       (134)       34         731       900       614         2,833       3,008       2,408         10,658       10,264       8,209         (996)       (863)       (661)         (1,869)       (1,939)       (1,686)         (2,071)       (2,004)       (1,611)         15       (15)       (30)         (578)       (545)       (341)         (4,503)       (4,503)       (3,668)         5,159       4,896       3,881         33       25       32         5,192       4,921       3,913	10,929       10,284       9,391       31,152         3,654       3,599       4,058       11,190         7,275       6,685       5,333       19,962         550       571       467       1,649         7,825       7,256       5,800       21,611         1,773       1,837       1,591       5,314         247       405       169       862         81       (134)       34       81         731       900       614       2,325         2,833       3,008       2,408       8,583         10,658       10,264       8,209       30,194         (996)       (863)       (661)       (2,795)         (1,869)       (1,939)       (1,686)       (5,674)         (2,071)       (2,004)       (1,611)       (5,689)         15       (15)       (30)       -         (578)       (545)       (341)       (1,663)         (4,503)       (4,503)       (3,668)       (13,026)         5,159       4,896       3,881       14,372         33       25       32       232         5,192       4,921       3,913       14,60	10,929       10,284       9,391       31,152       27,512         3,654       3,599       4,058       11,190       11,796         7,275       6,685       5,333       19,962       15,716         550       571       467       1,649       1,302         7,825       7,256       5,800       21,611       17,018         1,773       1,837       1,591       5,314       4,659         247       405       169       862       480         81       (134)       34       81       97         731       900       614       2,325       3,349         2,833       3,008       2,408       8,583       8,585         10,658       10,264       8,209       30,194       25,603         (996)       (863)       (661)       (2,795)       (2,791)         (1,869)       (1,939)       (1,686)       (5,674)       (4,863)         (2,071)       (2,004)       (1,611)       (5,689)       (4,471)         15       (15)       (30)       -       (111)         (578)       (545)       (341)       (1,663)       (1,063)         (4,503)       (4,503) </td <td>10,929       10,284       9,391       31,152       27,512       16.4%         3,654       3,599       4,058       11,190       11,796       (10.0%)         7,275       6,685       5,333       19,962       15,716       36.4%         550       571       467       1,649       1,302       17.8%         7,825       7,256       5,800       21,611       17,018       34.9%         1,773       1,837       1,591       5,314       4,659       11.4%         247       405       169       862       480       46.2%         81       (134)       34       81       97       138.2%         731       900       614       2,325       3,349       19.1%         2,833       3,008       2,408       8,583       8,585       17.6%         10,658       10,264       8,209       30,194       25,603       29.8%         (996)       (863)       (661)       (2,795)       (2,791)       50.7%         (1,869)       (1,939)       (1,686)       (5,674)       (4,863)       10.9%         (2,071)       (2,004)       (1,611)       (5,689)       (4,471)       28.6%     </td>	10,929       10,284       9,391       31,152       27,512       16.4%         3,654       3,599       4,058       11,190       11,796       (10.0%)         7,275       6,685       5,333       19,962       15,716       36.4%         550       571       467       1,649       1,302       17.8%         7,825       7,256       5,800       21,611       17,018       34.9%         1,773       1,837       1,591       5,314       4,659       11.4%         247       405       169       862       480       46.2%         81       (134)       34       81       97       138.2%         731       900       614       2,325       3,349       19.1%         2,833       3,008       2,408       8,583       8,585       17.6%         10,658       10,264       8,209       30,194       25,603       29.8%         (996)       (863)       (661)       (2,795)       (2,791)       50.7%         (1,869)       (1,939)       (1,686)       (5,674)       (4,863)       10.9%         (2,071)       (2,004)       (1,611)       (5,689)       (4,471)       28.6%

#### Q3 NIM of 5.8% as Cost of Funds Declined



### ...into Fee-based Income

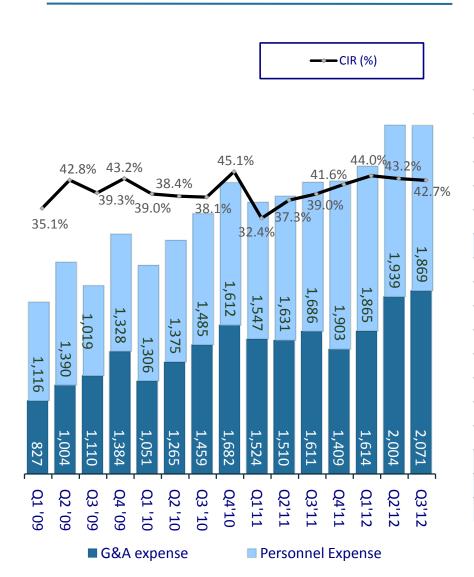
Breakdown of Q3 2012 Non-Loan Related Fees & Commissions (Rp bn)

Non-Loan Related Fees & Commissions	Q3-2012	Q2-2012	Q3-2011	9Mo 2012	9Mo 2011	Y-o-Y △%	<b>Q-o-Q</b> △%
Administration Fees	494	544	465	1,479	1,301	6.2%	(9.2%)
Opening L/C, BG & Cap Market (custodian & trustee)	159	150	117	461	339	35.9%	6.0%
Subsidiaries	344	362	302	1,111	1,054	13.9%	(5.0%)
Transfer, Retail Transaction	299	259	234	801	636	27.8%	15.4%
Credit Cards	250	234	240	726	689	4.2%	6.8%
Mutual Fund, ORI & Bancassurance	87	86	78	255	224	11.5%	1.2%
Syndications	19	72	59	127	153	(67.8%)	(73.6%)
Payroll Package	22	21	21	60	51	4.8%	4.8%
Others	98	110	75	293	212	30.7%	(10.9%)
Total	1,773	1,837	1,591	5,314	4,659	11.4%	(3.5%)
Foreign Exchange Gains	247	405	169	862	480	46.2%	(39.0%)
Gains Fr Sale & Incr. in Value of Sec. & Gov. Bonds	81	(134)	34	81	97	138.2%	n/a
Cash Recoveries	505	661	505	1,689	2,816	0.0%	(23.6%)
Total Operating Income	10,658	10,263	8,209	30,193	25,603	29.8%	3.8%
% of Non Loan Related fees to total opr. income	16.6%	17.9%	19.4%	17.6%	18.2%	(14.4%)	(7.3%)
							17

#### Q3 Cost to Income Ratio of 42.7 %

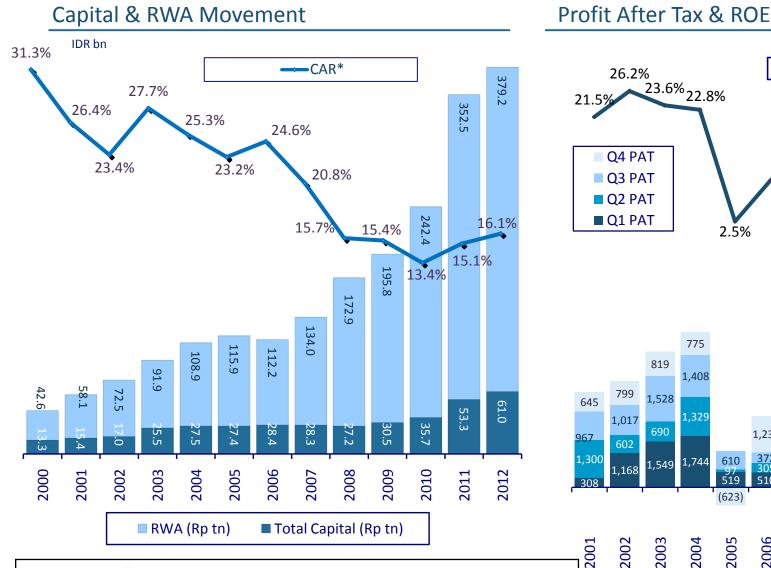
Quarterly Consolidated Operating Expenses & CIR

#### Breakdown of Q3 2012 Operating Expenses



		22142		Growth (%)		
	Q3′12	Q2'12	Q3′11	QoQ	YoY	
Personnel Expenses						
Base Salary	540	530	471	1.9%	14.6%	
Other Allowances	847	903	748	(6.2%)	13.2%	
Post Empl. Benefits	69	53	55	30.2%	25.5%	
Training	57	94	64	(39.4%)	(10.9%)	
Subsidiaries	356	359	348	(0.8%)	2.3%	
<b>Total Personnel Expenses</b>	1,869	1,939	1,686	(3.6%)	10.9%	
G&A Expenses						
IT & telecoms	250	242	187	31.5%	33.7%	
Occupancy Related	384	427	409	17.0%	(6.1%)	
Promo & Sponsor	231	237	223	11.7%	3.6%	
Transport & Travel	116	119	100	20.2%	16.0%	
Goods, Prof. Services & Oth.	260	276	202	61.4%	28.7%	
Employee Related	293	270	176	29.8%	66.5%	
Subsidiaries*	433	433	212	15.2%	71.0%	
Total G&A Expenses	2,071	2,004	1,611	24.2%	28.6%	
Other Expenses	578	545	341	0.9%	69.5%	
Total Operating Expenses	4,519	4,489	3,637	11.7%	24.3%	

#### 22.2% ROE, supported by a strong capital position



- CAR inclusive of Credit and Market Risk started in December 2004
- CAR inclusive of Credit, Market and Operational Risk started in January 2010
- CAR under BASEL III in December 2011 was 17.17%

\*1.1Tn from GIAA Recovery



## Strategy Focus on 3 Areas of Highest Potential: Wholesale Transactions, Retail Payments & High Yield Loans

#### Pillar 1

## Strengthen leadership in wholesale transaction banking

- Comprehensive financing & transaction solutions
- Holistic relationship approach for leading Indonesian institutions

#### Pillar 2

#### Be the retail deposit bank of choice

- Win through differentiated customer experience and targeted propositions
- Deploy innovative payment solutions

#### Pillar 3

## Build #1 or #2 positions in key retail financing segments

- Win in mortgage, personal loan & cards
- Become a major player in microbanking
- Champion Syariah in Indonesia

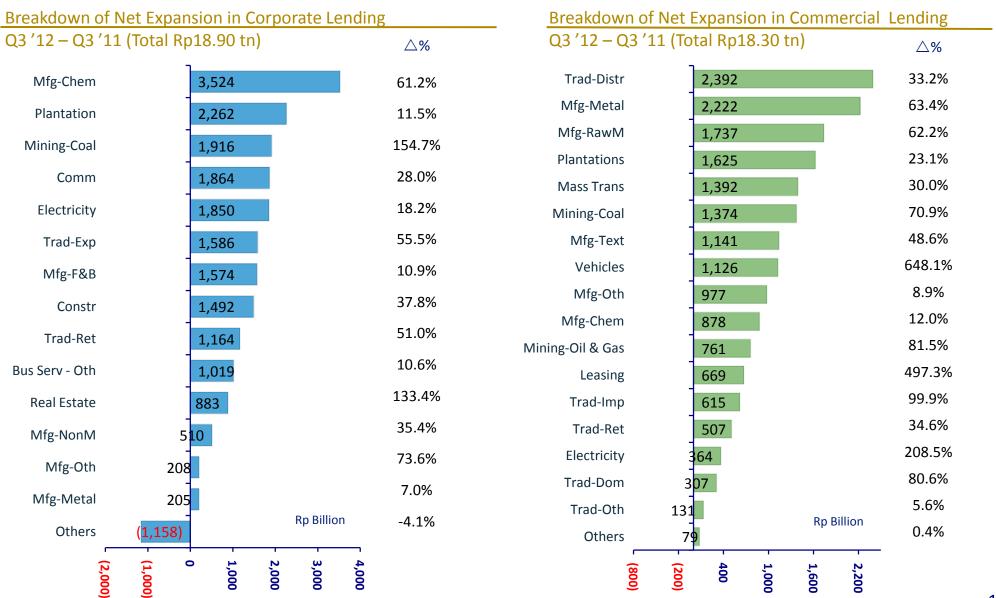
- Total Wholesales Fees Rp2.0 Tn<sup>1)</sup>
- Total Wholesale Low Cost Deposits Rp69.2 Tn
- Growth of Tx cash management 77.1% YoY<sup>2</sup>)

- Total Retail Fees of Rp4.1 Tn
- Total Retail Low Cost Funds Rp179.4 Tn
- YoY increase in # of E-channel transaction: 30.9%

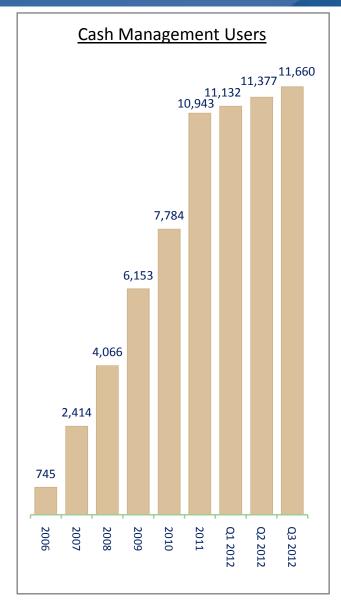
- Total Retail Loans of Rp96.3 Tn
- Assets Spread Rp6.8 Tn
- 30.2% of total loans

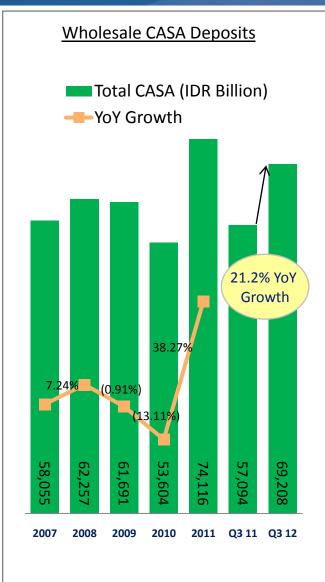
- 1) Excluding collection extracomptable Rp 88.6bn
- 2) Excluding Mandiri Transaction System

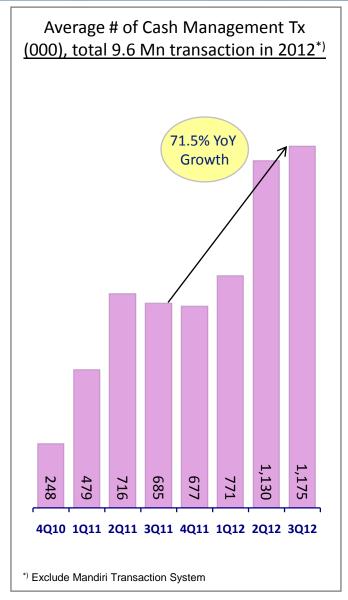
### Diversifying our strength in Wholesale lending...



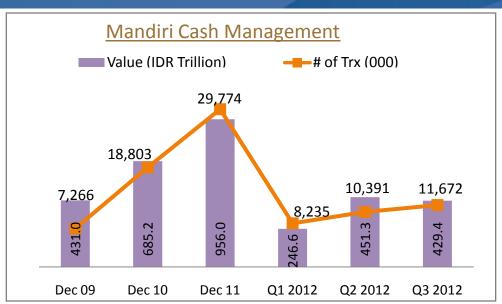
### Wholesale Transactions driving CASA higher

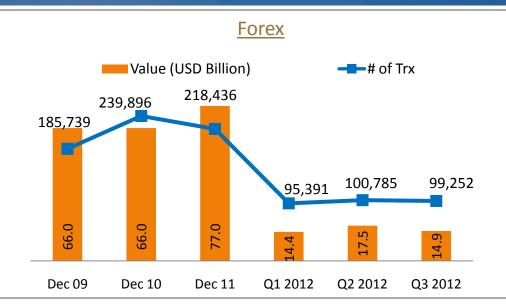


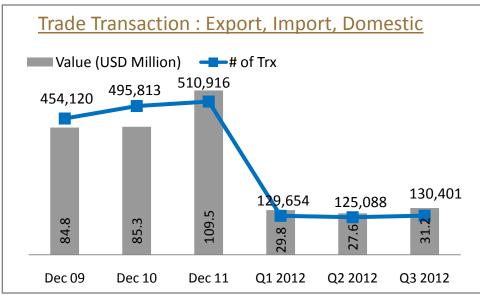


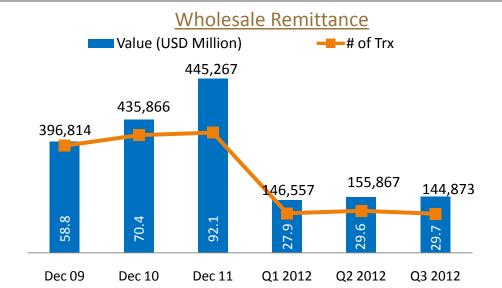


#### Growing Volume in Wholesale Transaction Business

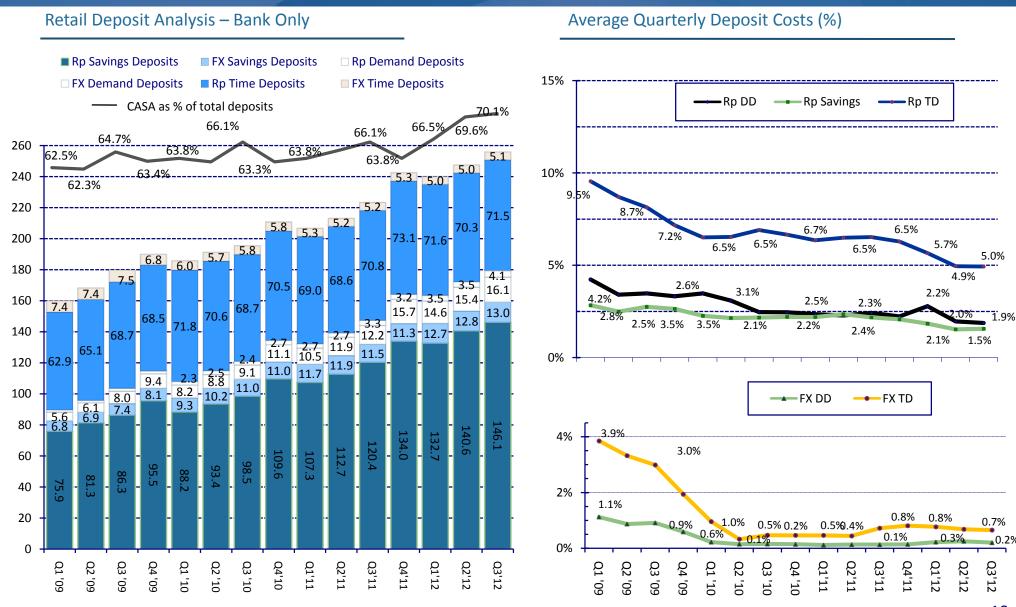




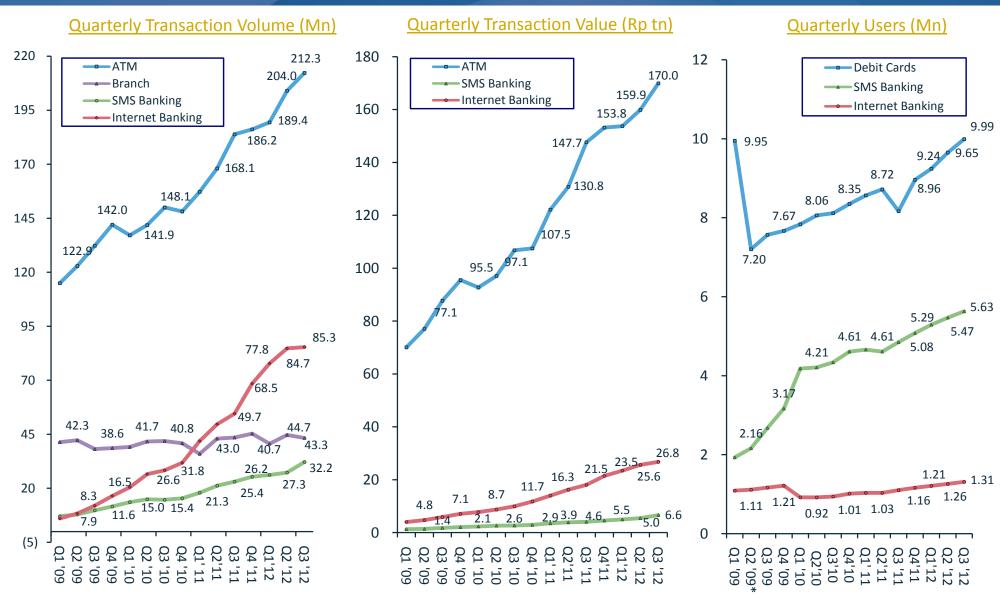




## Retail Deposit rose by 14.6% Y-o-Y

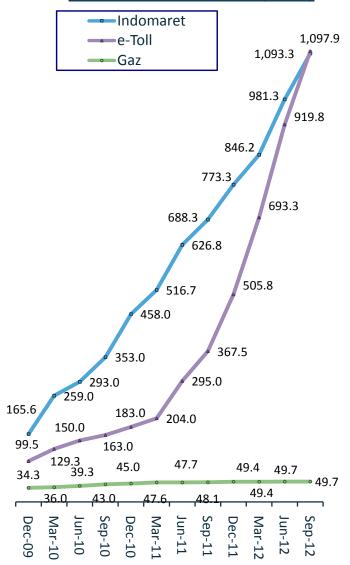


#### ...through enhanced transaction capabilities

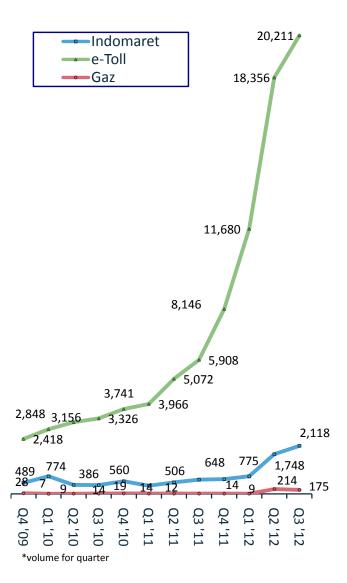


#### ...and Innovative Payment Solutions

#### Pre-Paid Card Volume (000s)



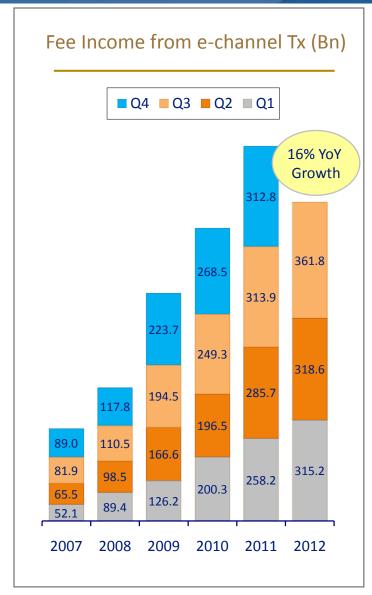
#### Pre-Paid Transaction Volume (000s)\*

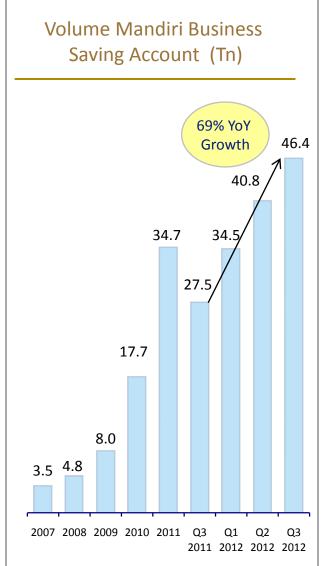


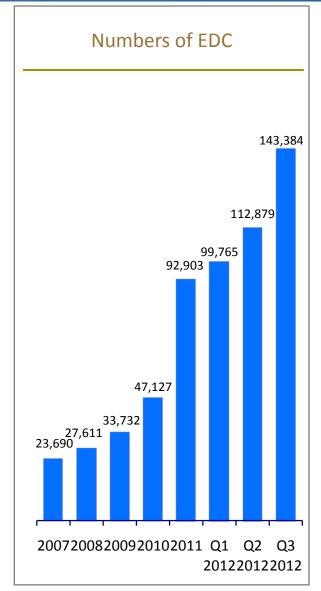




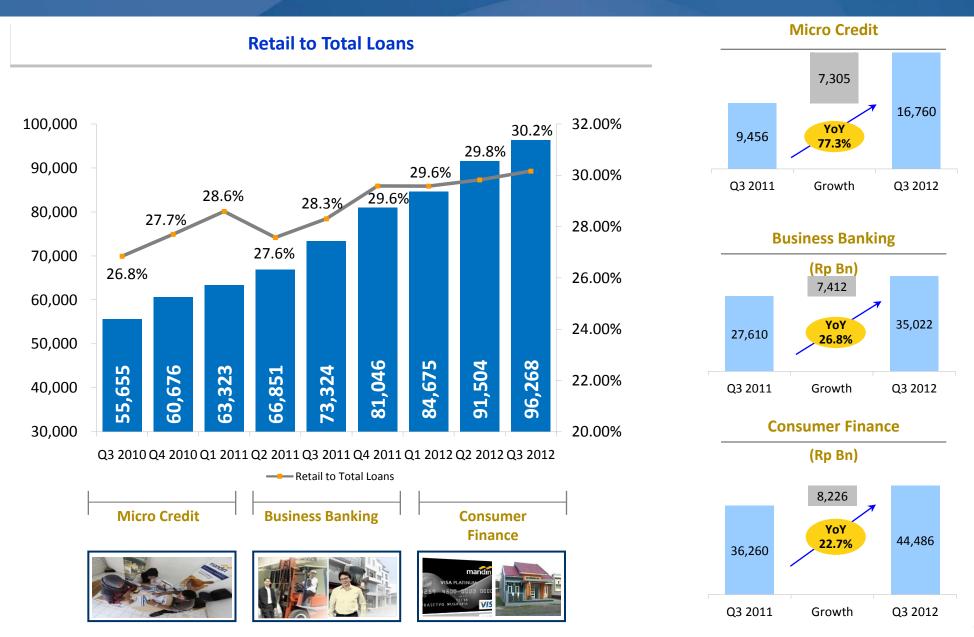
### Retail Payment system gaining Traction



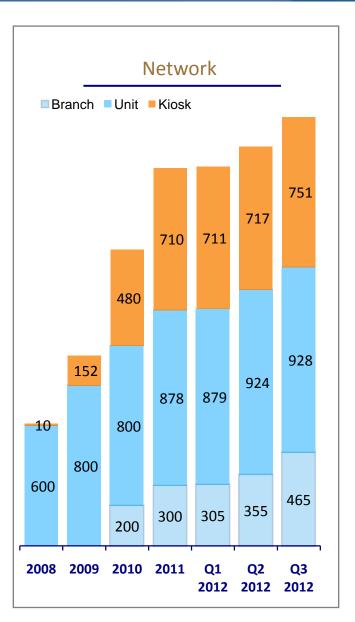


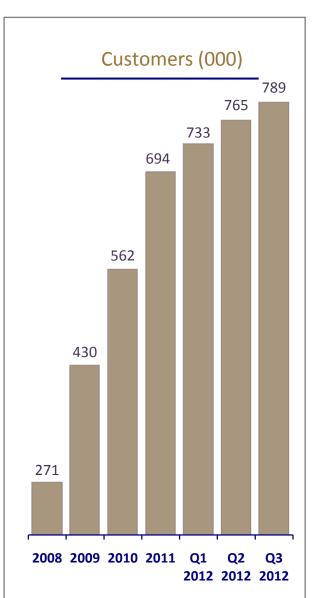


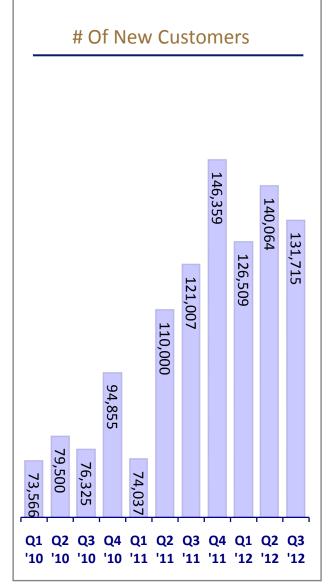
### Building our high yield business in Micro & Small...



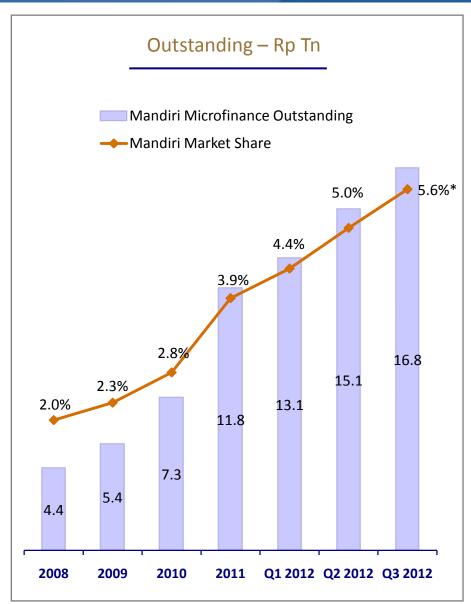
## Strong Microfinance Growth (1)

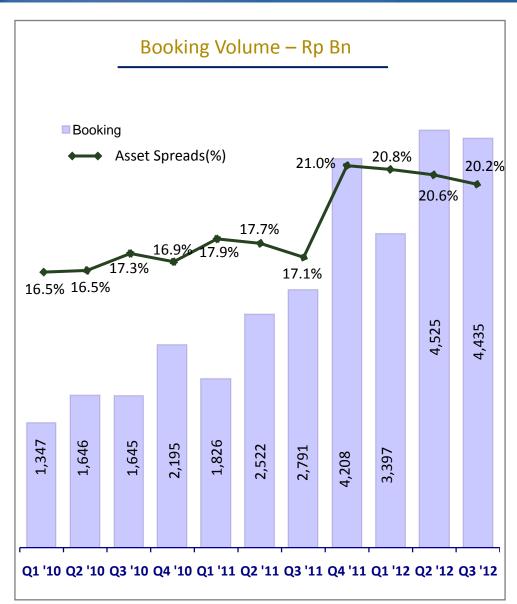






## Strong Microfinance Growth (2)

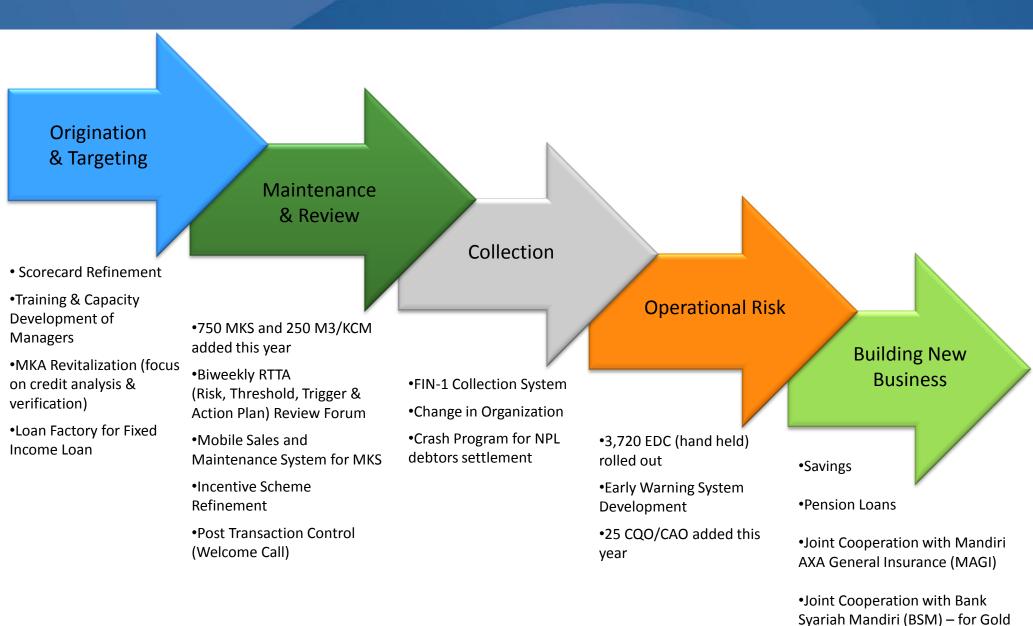




25

\*August 2012

#### Continuous End to End Improvement in the Micro Business



26

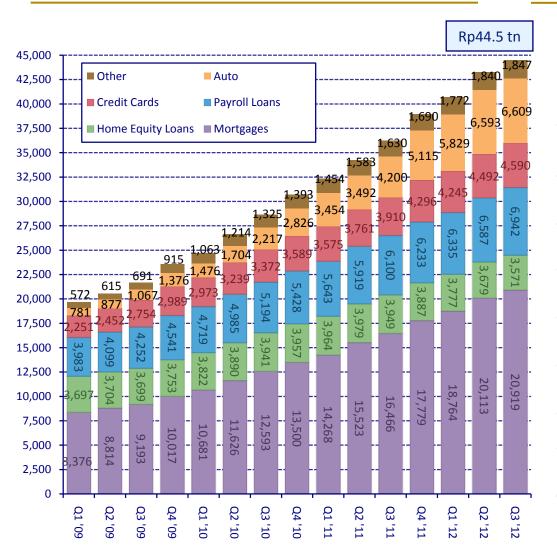
**Pawning** 

## ...as well as Consumer lending, which rose 22.69% Y-o-Y on Mortgages and Vehicles

#### Quarterly Consumer Loan Balances by Type

#### Consumer Loan Growth by Type

**Total Consumer** 



Loan Type	Growth (%)				
Loan Type	Y-o-Y	Q-o-Q			
Other	13.02%	0.39%			
Auto Loans*	57.38%	0.25%			
Credit Cards	17.39%	2.20%			
Payroll Loans	13.81%	5.39%			
Home Equity Loans	(9.41%)	(2.77%)			
Mortgages	27.04%	4.01%			

22.69%

6.34%

<sup>\*</sup>Auto & Motorcycle Loans channeled or executed through finance companies = Rp 7.45Tn in our Commercial Loan Portfolio

#### Mandiri Tunas Finance: Total Financing YTD of Rp. 5.8 Tn

Total Booking and the Breakdown for Joint Financing and Non JF

694

1,530

257

Q2'12 Q3'12

884

1,656

1,369

302

587

606

Q4'10 Q1'11 Q2'11 Q3'11

■ JF

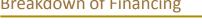
■ Non JF

341

566

375

#### Breakdown of Financing

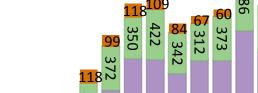


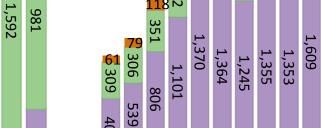




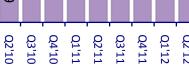


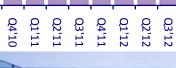






405



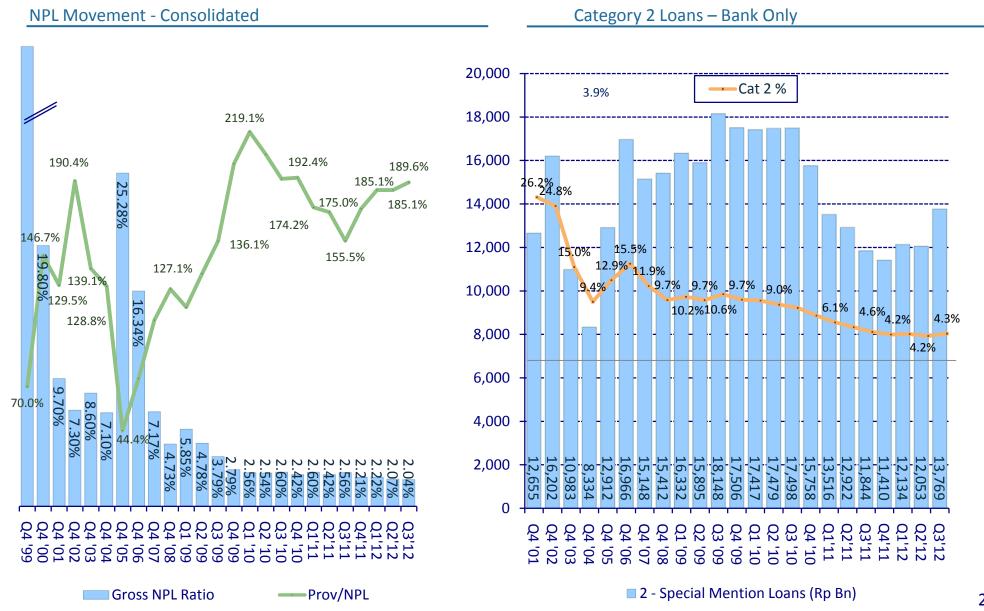


#### 9M 2012 Performance

(Rp Bn)	9M 2012	9M 2011	Change
Loans	10,411	7,672	35.70%
Net Income (after tax)	81.80	46.95	74.23%
Approval Rate (%)	86.94	85.77	1.36%
Disbursement	5,819	5,405	7.66%
NIM (%)	3.17	2.75	15.27%
ROA (%)	4.21	2.67	57.68%
ROE (%)	24.28	16.34	48.59%
CER (%)	47.63	46.23	3.03%
NPL (%)	1.19	1.15	3.48%



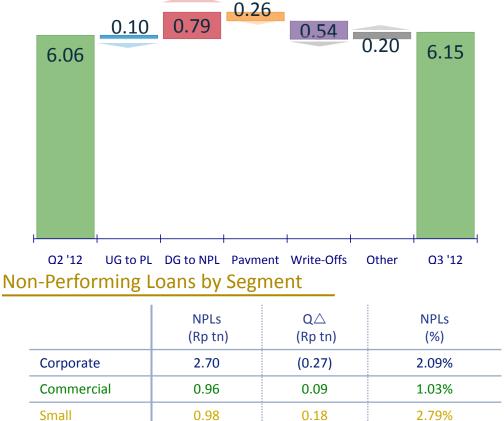
## Gross NPLs 2.0%, coverage at 189.6% - Category 2 loan stable at 4.3%



#### Q3 Total NPLs Rp6.15 tn with Rp541 bn write-offs



#### Movement by Customer Segment (Rp Bn)



0.05

0.04

0.09

0.61

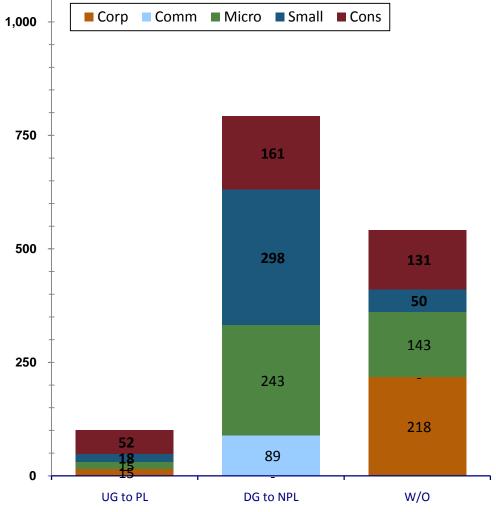
0.89

6.15

Micro

Consumer

Total



<sup>\*</sup> Excluding loans to other banks.

3.67%

2.00%

1.91%\*

## Q3 2012 annualized net down grades of 0.9% on loans originated since 2005.

#### Total Loans originated since 2005

	Net Upgrades(%)/Downgrades(%)#								Q3 2012 Details			
Loan Background	Q3'12 Balance (Rp bn)	Q3 2010	Q4 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	Q1 2012	Q2 2012	Q3 2012	DG to NPL %	UG to PL %
Corporate	113,481.84	0.18	0.05	0.45	-	0.20	0.29	-	0.03	0.01	-	0.01
Commercial	87,136.85	0.13	0.04	0.27	0.05	0.13	0.00	0.25	0.15	0.05	0.05	-
Small	31,556.17	0.83	0.37	0.92	0.91	0.91	0.29	0.77	0.70	0.84	0.90	0.06
Micro	16,649.02	2.17	1.51	2.08	1.69	1.93	1.03	1.51	1.30	1.37	1.46	0.09
Consumer	43,794.09	0.35	0.14	0.45	0.28	0.33	0.08	0.32	0.24	0.25	0.36	0.11
				•	•		•	•	•			•
Total	292,617.96	0.33	0.12	0.51	0.22	0.34	0.21	0.28	0.23	0.22	0.25	0.03

# % downgrades and upgrades are quarterly % figures

#### Enhancing synergies & values from subsidiaries

Syariah Banking



Total Assets Rp51.2 tn	
Total Financing Rp41.8 tn	
Total Deposits  Rp44.5 tn	
ROE 25.22%	



- Capital injection program over 3 years
- Cross-sell syariah products to Mandiri customers





Bond Trading Volume Rp49.3 tn
Equity & FI Underwriting Rp7.7 tn
Equity Trading Volume Rp47.4 tn
ROE* (4.7%)

• Expansion of business to

• Cross-sell capital market

 Refocus business toward higher fee income

Mandiri customers

base

fully utilize current capital

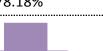
services to broad range of

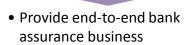




AMA mandırı	
Total Assets	
Rp13.5 tn	

Annual FYP	
Rp 2.4 tn	
Fee Contribution	
Rp341.1 bn	
ROE	
78.18%	



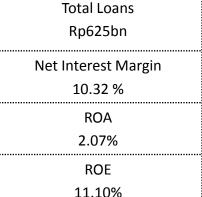


- Continue to build crosssell opportunities in various segments
- Bank assurance products complete our suite of consumer offerings













**Total Financing** Rp5.8tn

Net Interest Margin 3.17% **ROA** 4.21% **ROE** 

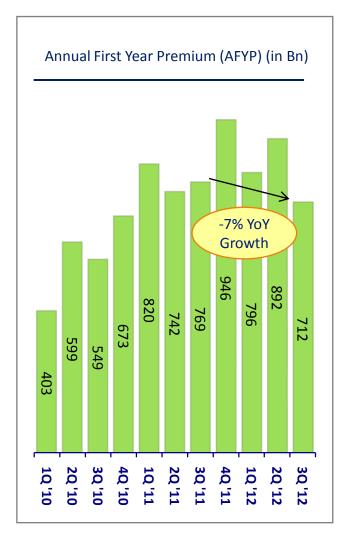


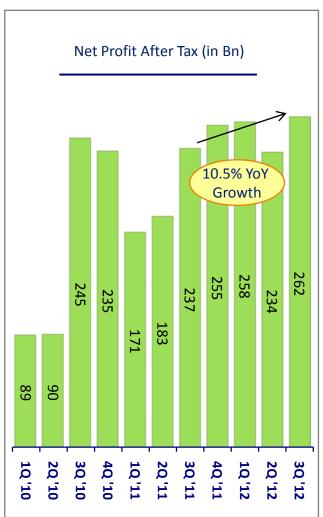
- Enhance operating model
- Improve risk management systems and IT
- Improve productivity





#### **AXA Mandiri Financial Services Performances**







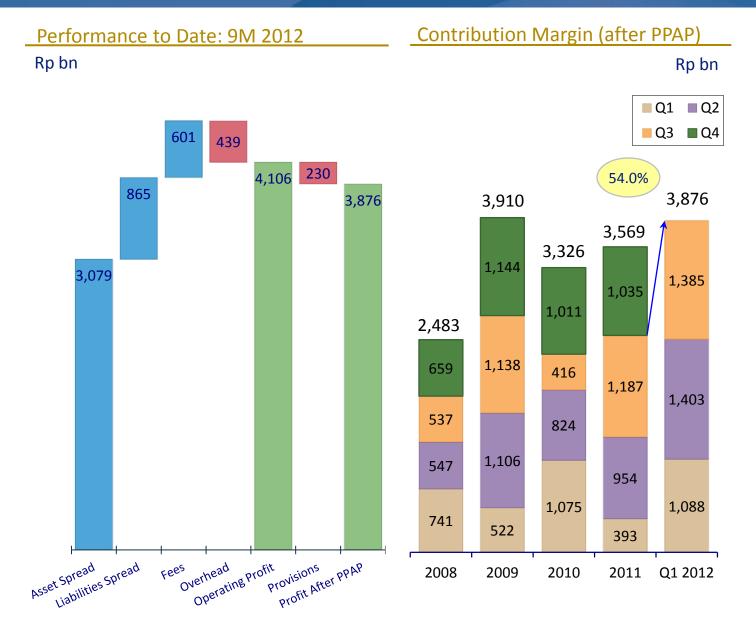
As of Jun 30 (RpTn)	2012	2011	
Appraisal Value	32.1	24.1	

## BMRI 2012 Targets

	Target 2012	9Mo Realization
Gross Loan Growth (YoY)	22% - 24%	22.8%
Low Cost Deposits (Consolidated)	> 300 Tn	271.6 Tn
Net Interest Margins	~ 5.20%	5.41%
Efficiency Ratio	~ 45%	43.3%
Gross NPLs	<3%	2.04%
Cost of Credit	~ 1 - 1.2%	1.2%
# of New ATMs	1,500	1,450
# of New EDCs	70,000	43,619
# of New Micro Outlets	300	256
# of New Branches	60	196

# Operating Performance Highlights

### Corporate + Institutional Banking: Contribution Margin increased on provision



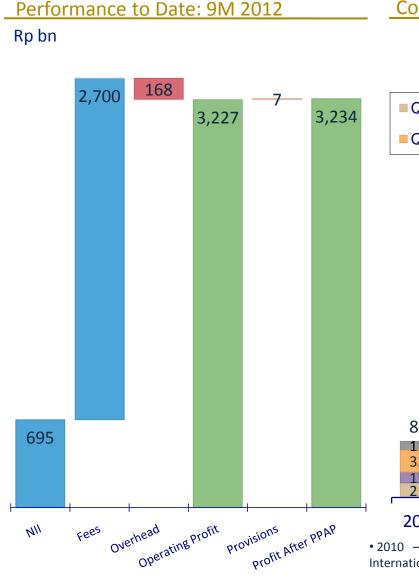
### Strategies for 2012

- 1. Implement The Account Plan for top Corporate Banking Customers to re-identify and have better understanding of the client's business needs. Improve the organizational alignment by implementation of the Client Coverage Concept to execute the Account Plan Strategy.
- Strengthen business alliances with Mandiri Sekuritas by offering other external funding solutions to Corporate Banking client and vice versa.
- 3. Refocusing overseas branches business to Indonesian related companies which are located abroad and extent its business exposure by offering Wealth Management Products.

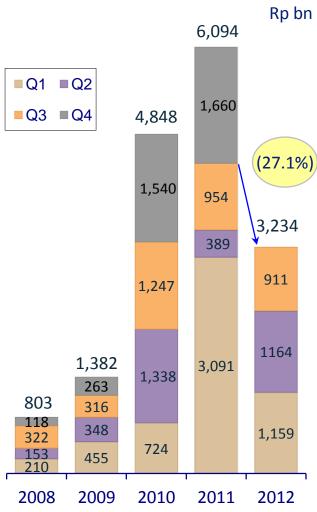
## Mandiri Sekuritas' financial performance

(Rp Bn)	Q3 2012	Q3 2011	Y-o-Y △ (%)
Revenues	268	337	(20%)
<ul> <li>Investment Banking</li> </ul>	49	127	(61%)
<ul> <li>Capital Market</li> </ul>	154	150	3%
<ul> <li>Investment Mgt</li> </ul>	65	60	8%
• Asset Recovery			
Operating Expenses	232	211	10%
Earnings After Tax	(29)	(58)	50%
Equity Transactions – bn	47,568	59,291	(23%)
SUN Transactions - bn	49,280	33,226	48%
Bonds Underwritten - bn	7,741	11,340	(32%)
ROA	(2.3%)	(0.6%)	(283%)
ROE	(4.7%)	(9.9%)	(53%)

## Treasury, FI & SAM



### Contribution Margin (after PPAP)



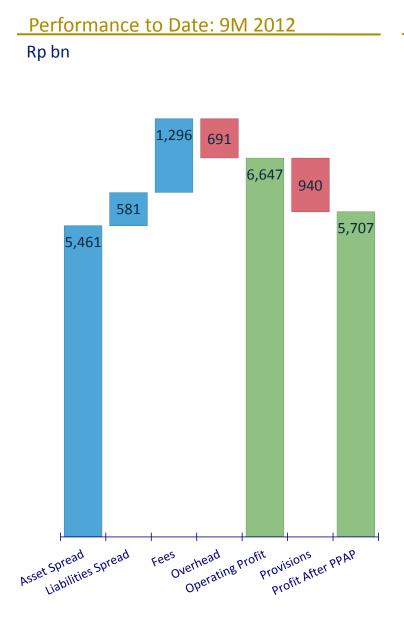
### • 2010 - 2012 : Including collection from SAM and excluding

### Strategies for 2012

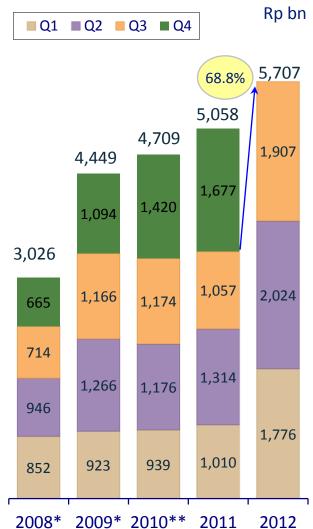
- 1. Optimizing Online FX Dealing System, 99 Mandiri Money Changer and 91 Regional Treasury Marketing.
- 2. Enhancing Treasury core system.
- 3. Intensifying cooperation with correspondent banks.
- 4. Developing infrastructure to focus on remittance, trade and capital market businesses.
- 5. Maintaining NPL ratio by optimizing joint effort and early warning system (EWS).
- 6. Optimizing legal actions in collecting written off loans.
- 7. Developing procurement partnership for long term relationship.
- 8. Optimizing e-auction for procurement process.

International branches (except Cayman)

### Commercial Banking: Strong revenues from Assets



### Contribution Margin (after PPAP)



### Strategies for 2012

- 1. Supporting Bank Mandiri Wholesale Banking vision as an Integrated Wholesale Bank through sophisticated, customized and completed services can increase revenue especially through potential business like Wholesale Banking Deposit and Fee Income.
- 2. Increasing profit and market share through customer existing share of wallet, increasing revenue from new customer and NPL control.
- 3. Provide best total business solution for customer by developing product and services including quality bundling product, quick services and competitive price.
- Effective Alliance in units based on customer base in Commercial and Small segment, especially in developing value chain business.

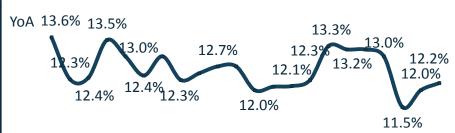
<sup>\*</sup> incl CM of Small Business & BSM\*\*in June 2010 Decline due to PSAK50&55Implementation

## Strong growth from Bank Syariah Mandiri

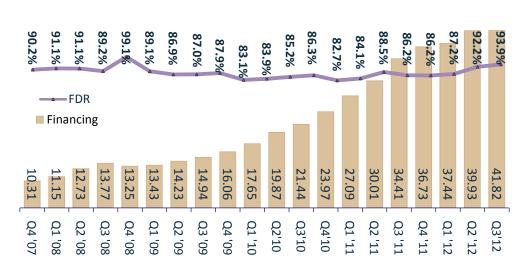
### Financial Performance (Rp bn)

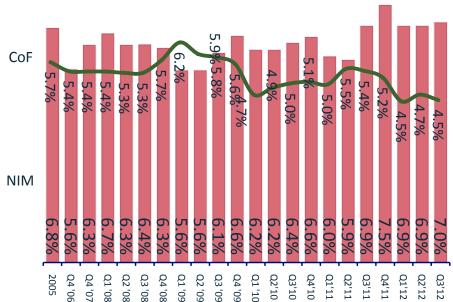
	FY '07	FY '08	FY '09	FY '10	FY'11	3Q'12
Financing	10,305	13,278	16,063	23,968	36,727	41,820
Deposits	11,106	14,899	19,338	28,998	42,618	44,536
Assets	12,888	17,066	22,037	32,481	48,672	51,204
EAT	114.64	196.42	290.94	418.52	551.07	594.42
Ratios:						
ROA	1.54%	1.83%	2.23%	2.21%	1.95%	2.22%
ROE	15.94%	21.34%	21.40%	25.05%	24.24%	25.22%
Net NPF	3.43%	2.37%	1.34%	1.29%	0.95%	1.55%

### **Net Interest Margin & Cost of Funds**



### Syariah Financing (Rp tn)





### Commercial Banking: Stronger Platform & Improved Distribution Capability



#### Solid & Stable Source of **Low Cost Funds** Rp Tn \*\* Q3 Q3 **Product** Growth 2011 2012 Demand Deposit 23.91 22.29 7.27% Rupiah 16.44 14.65 12.22% FX (2.23%)7.47 7.64 Saving Deposit\* 2.25 2.32 3.11% **Total Low** Cost Fund 26.23 24.54 6.89% 37.94 38.92 **Total Funding** 2.58% Low Cost Fund Ratio = 67.4% Funding from Java & Bali = 76.0% of total funding

<sup>\*</sup> Business Savings Product

\*\* excl. BB

## **Business Banking:**



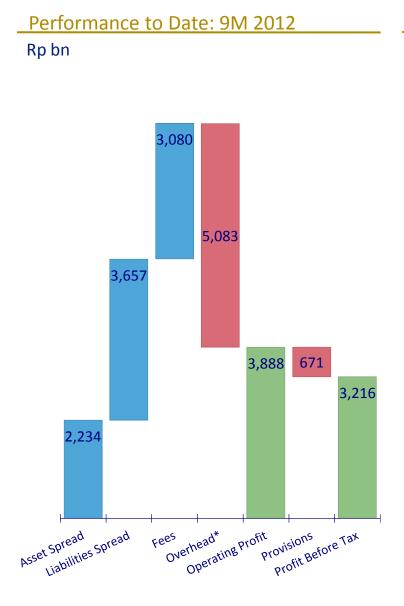
#### Solid & Stable Source of **Low Cost Funds** Rp Tn\*\* Q3 Q3 **Product** Growth 2011 2012 Demand 3.08 2.49 23.69% Deposit Saving 0.99 0.66 50.00% Deposit\* Total Low 4.08 3.15 29.52% Cost Fund Total 3.95 4.98 26.08% **Funding** Low Cost Fund Ratio = 81.9% Funding from Java & Bali = 69.8%

of total funding

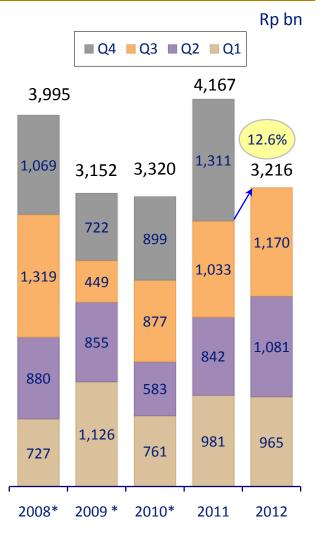
Business Savings Product

<sup>\*\*</sup> Exclude mirroring with MRB Directorate

### Micro & Retail Banking: Rapidly growing our high margin business



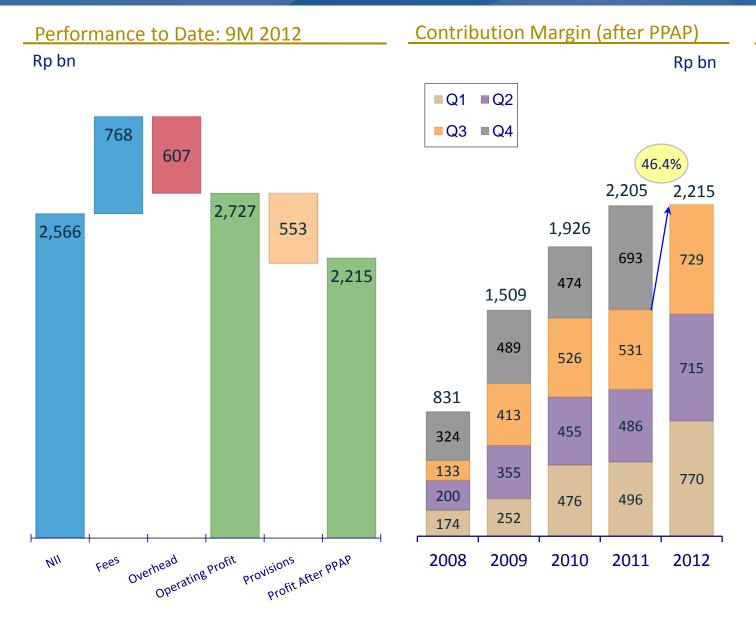
### Contribution Margin (after PPAP)



### Strategies for 2012

- 1. Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and fee-based income
- 2. Develop customer education to further increase usage of new retail products (e.g., prepaid) as well as e-channel transactions in order to increase customer's loyalty and balances.
- 3. Continue to develop integrated branding, marketing strategies and comprehensive distribution strategy (ATMs, Branches, EDCs located at optimal locations)

## Consumer Finance: Significant growth in spread and fee income

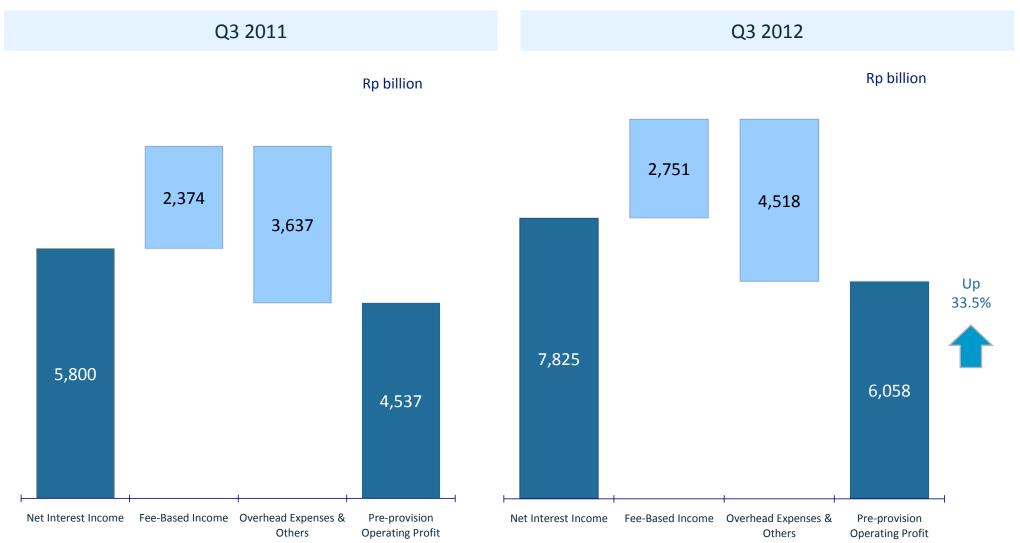


### Strategies for 2012

- Develop clear portfolio strategy, targeted to key customer segments
- 2. Differentiate acquisition strategy by markets
- 3. Increase existing cards productivity
- 4. Strengthen Consumer Loan organization structure to support the achievement of business target, internal portfolio growth and the increasing proportion of market share
- Improving technology in credit process through Loan Factory project (shared with Cons Card, Small & Micro) to shorten credit turn around time
- 6. Increasing alliance with other BU to support the achievement of business target

# Supporting Materials

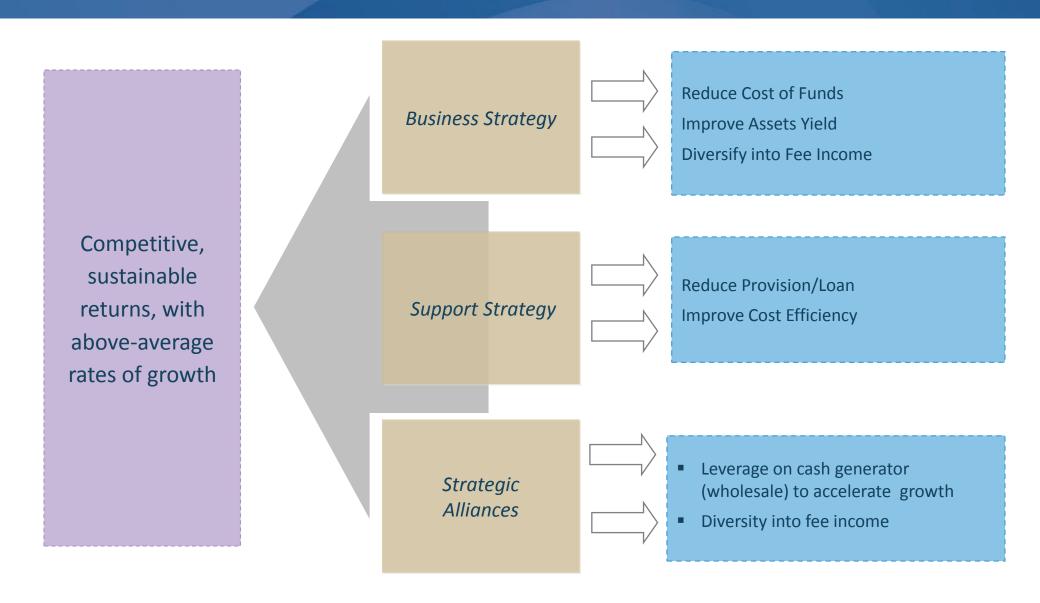
## Q3 2012 operating profit increased by 33.5% from Q3 2011 on higher NII



#### Notes:

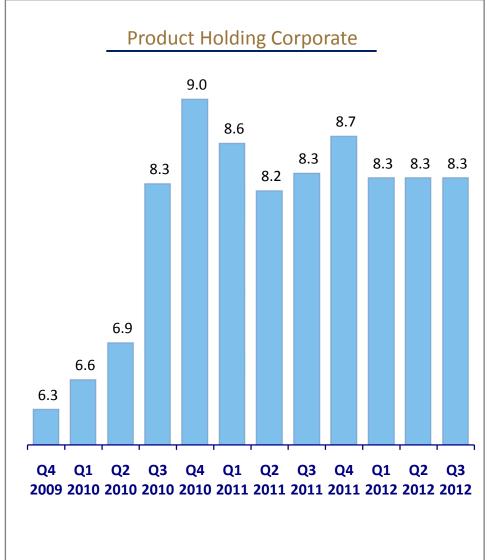
- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions

## Committed to Improving Shareholder Value

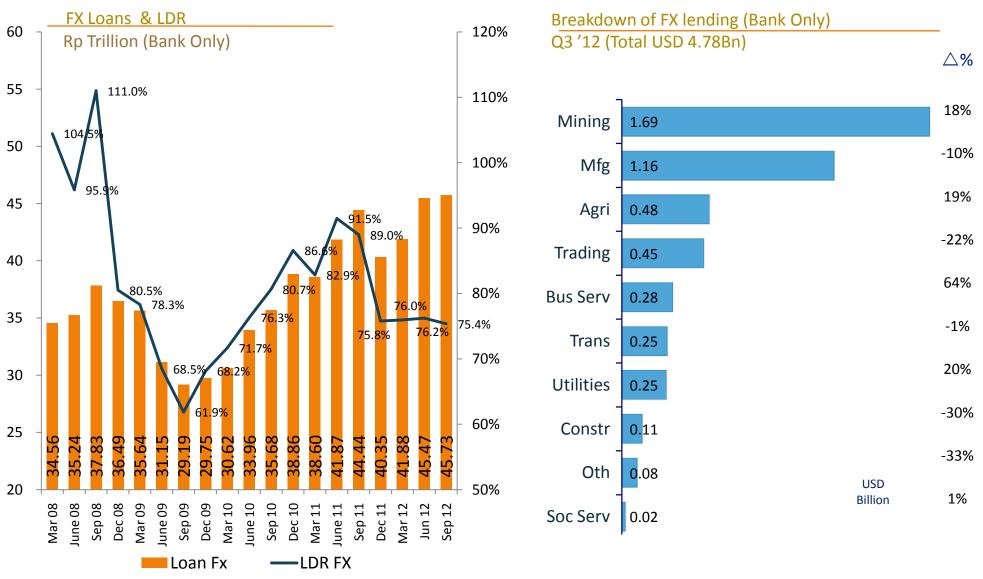


## Product Holding for Commercial & Corporate





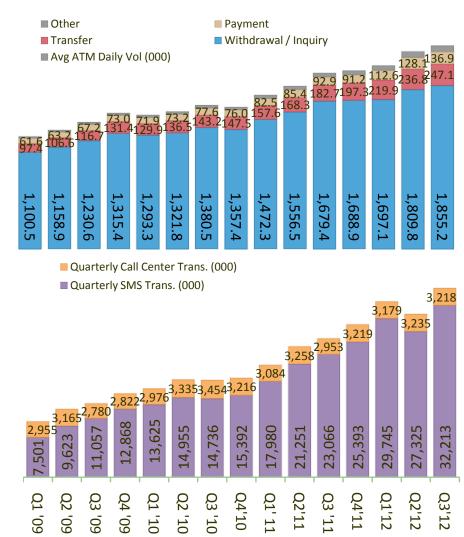
## Prudent Management of FX Balance Sheet



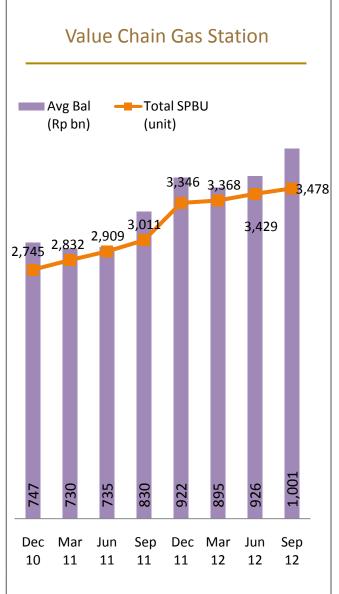
## Building a strong savings deposit franchise...

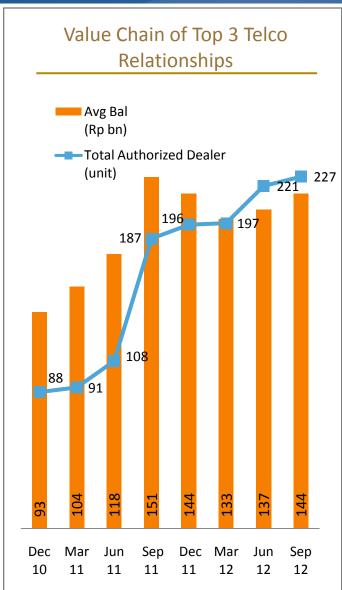


### Transaction channel growth



## Retail Value Chain in Gas Station & Telco Industry







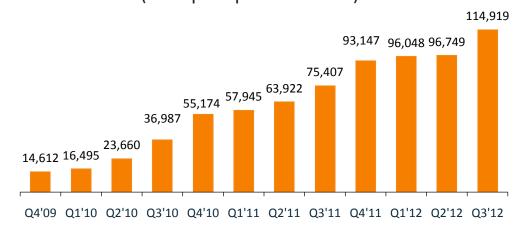
### Leveraging cash generator to accelerate high yield growth and deposit franchise

Co-Branding Prepaid Card Program



Corporate Card Holder from Alliance Program

(10 top corporate clients)



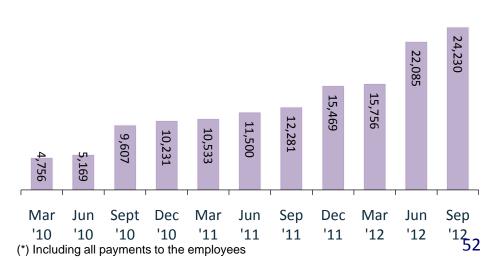






Total Payroll in 2010-2012(\*)

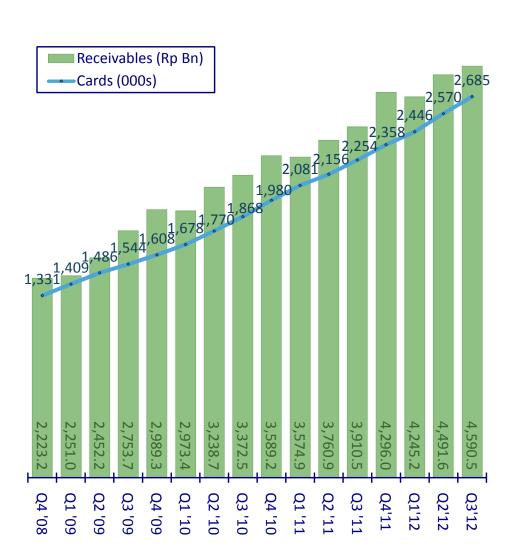


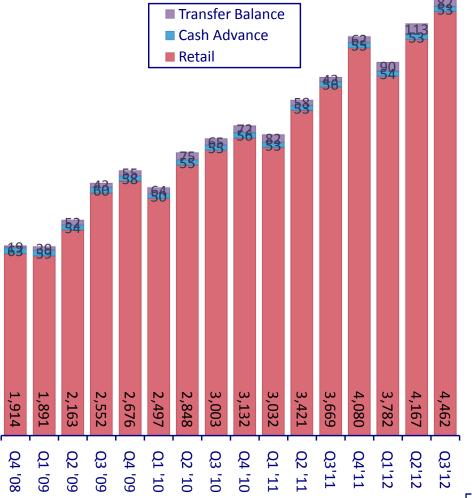


### 2,685k Visa & Mastercards transacted Rp4.59tn in Q3 2012

Mandiri Visa & Mastercards and EOQ Receivables

Total Card Quarterly Sales by Type of Transaction (Rp Bn)

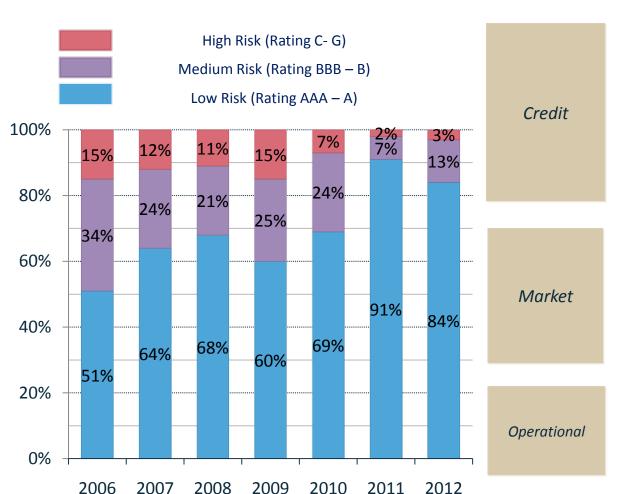




## Strengthening Risk Management & Monitoring System



### **Summary of Risk Management Initiatives**



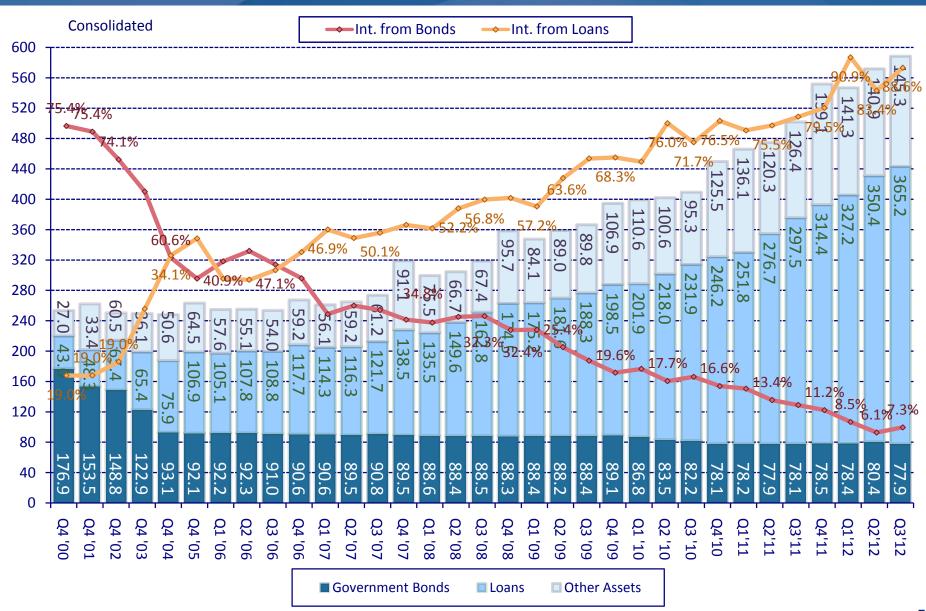
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis, redefining clear role of risk team, and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team, set up loan factory, enhanced business process (incl. tools, monitoring & collection system, policy)
- · Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit, incl. overseas offices & subsidiary
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

## Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / % (Cons)	Q3 2012	FY'11	Q3 2011	Y-o-Y △ (%)
Gross Loans	365,163	314,381	297,482	22.75%
Government Bonds	77,915	78,459	78,095	(0.23%)
Total Assets	588,406	551,892	501,945	17.23%
Customer Deposits	430,916	422,251	376,370	14.49%
Total Equity	71,295	62,654	59,764	19.29%
RoA - before tax (p.a.)	3.45%	3.38%	3.50%	
RoE – after tax (p.a.)	22.18%	21.98%	22.65%	
Cost to Income	43.26%	46.13%	40.77%	
NIM (p.a.)	5.41%	5.11%	5.14%	
LDR	84.37%	74.06%	78.66%	
Gross NPL / Total Loans	2.04%	2.21%	2.56%	
Provisions / NPLs	189.59%	174.17%	155.47%	
Tier 1 CAR *	16.13%	14.86%	15.49%	
CAR Under Basel III	-	17.17%	-	
Total CAR incl. Credit, Opr & Market Risk*	16.08%	15.13%	16.13%	
EPS (Rp)	476.55	529.33	393.11	21.23%
Book Value/Share (Rp)	3,056	2,708	2,561	19.29%
* Rank Only	2,230		_,	

\* Bank Only

## Total Assets grew 17.2% Y-o-Y to Rp588.4 tn



### Additional Factors

Written-off Loans

 Aggregate of Rp32.797 tn (US\$ 3,427 bn) in written-off loans as of end-of Sep 2012, with significant recoveries and write back on-going:

```
> 2001:
                  Rp2.0 tn
> 2002:
                  Rp1.1 tn
> 2003:
                  Rp1.2 tn
  2004:
                  Rp1.08 tn
> 2005:
                  Rp0.818 tn (US$ 83.2 mn)
> 2006:
                  Rp3.408 tn (US$ 378.5 mn)*
> 2007:
                  Rp1.531 tn (US$ 249.3 mn)
> 2008:
                  Rp2.309 tn (US$ 211.8 mn)
                  Rp1.489 tn (US$ 146.4 mn)
> 9Mo '09:
                  Rp0.775 tn (US$ 82.5 mn)
> Q4 '09:
> Q1 '10:
                  Rp0.287 tn (US$ 31.6 mn)
                  Rp0.662 tn (US$ 73.0 mn)
> Q2 '10:
                  Rp0.363 tn (US$ 40.7 mn)**)
> Q3 '10:
> Q4 '10:
                  Rp1.349 tn (US$149.7 mn)
> Q1 '11:
                  Rp0.468 tn (US$53.8 mn)
                  Rp0.446 tn (US$51.9 mn)
> Q2 '11:
> Q3 '11:
                  Rp0.508 tn (US$57.8 mn)
> Q4 '11:
                  Rp0.78 tn (US$86.1 mn)
> Q1'12:
                  Rp1.647tn (US$180.1mn)
> Q2'12:
                  Rp0.721tn (US$76.8mn)
> Q3'12:
                  Rp0.489tn (US$51.1mn)
* including the write-back of RGM loans totaling Rp2.336 tn
```

<sup>\*\*</sup> Including the write back of *Kharisma Arya Paksi* loans totaling Rp 0.124 tn and Gde Kadek Rp0.59tn.

## Summary Quarterly Balance Sheet: Q3'11 – Q3'12

Summary BS	Q3′12	Q2 ′12	Q1 ′12	Q4'11	Q3 ′11	Y-o-Y
Sammary BS	Rp (tn)	% △				
Total Assets	588.41	571.76	546.85	551.89	501.95	17.2%
Cash	11.48	11.38	9.30	11.36	10.37	10.6%
Current Acc w/ BI & other banks	45.05	60.36	45.35	45.98	40.33	11.7%
Placement w/ BI & other banks	43.38	21.04	36.20	51.54	34.40	26.1%
Securities	10.98	7.59	9.16	12.25	13.17	(16.7%)
Government Bonds	77.92	80.43	78.40	78.46	78.10	(0.2%)
- Trading	1.76	1.21	1.21	1.41	0.98	80.7%
- AFS	52.77	55.84	53.82	53.67	53.75	(1.8%)
- HTM	23.39	23.38	23.37	23.38	23.38	0.1%
Loans	365.16	350.42	327.17	314.38	297.48	22.8%
- Performing Loans	357.66	343.08	319.82	307.37	289.81	23.4%
- Non-Performing Loans	7.50	7.34	16.05	7.01	7.67	(2.2%)
Allowances	(14.20)	(13.55)	(13.53)	(12.20)	(11.90)	19.3%
Loans – Net	350.96	336.87	313.64	302.21	285.58	22.9%
Total Deposits – Non Bank	430.92	418.22	403.53	422.25	376.37	14.5%
- Demand Deposits	91.44	87.00	80.49	92.62	73.43	24.5%
- Savings Deposits	180.21	173.43	163.88	163.78	147.62	22.1%
- Time Deposits	159.27	157.79	159.16	165.85	155.31	2.5%
Shareholders' Equity*	71.30	67.10	66.26	62.65	59.76	19.3%

\* incl. Minority Interest

## Summary Quarterly P&L Q3 2011 – Q3 2012

	Q3 2012		Q2 2012		Q3 2011		Y-o-Y	Q-o-Q
Summary P&L	Rp (Bn)	% of Av.Assets*	Rp (Bn)	% of Av.Assets*	Rp (Bn)	% of Av.Assets*	△ (%)	△ (%)
Interest Income	10,929	7.5%	10,284	7.2%	9,391	7.7%	13.2%	6.3%
Interest Expense	3,654	2.5%	3,599	2.5%	4,058	3.3%	(5.1%)	1.5%
Net Interest Income	7,275	5.0%	6,685	4.7%	5,333	4.4%	27.0%	8.8%
Net Premium Income	550	0.4%	571	0.4%	467	0.4%	26.6%	(3.7%)
Net Interest Income & Premium Income	7,825	5.4%	7,256	5.1%	5,800	4.7%	27.0%	7.9%
Other Non Interest Income								
*Other Fees and Commissions	1,773	1.2%	1,837	1.3%	1,591	1.3%	14.1%	(3.5%)
*Foreign Exchange Gains – Net	247	0.2%	405	0.3%	169	0.1%	79.5%	(39.1%)
*Gain from Incr in value of sec & sale of Gov.Bonds	82	0.1%	(134)	(0.1%)	34	0.0%	(15.7%)	n/a
*Others	731	0.5%	900	0.6%	614	0.5%	(30.6%)	(18.7%)
Total Non Interest Income	2,833	2.0%	3,008	2.1%	2,408	2.0%	0.0%	(5.8%)
Total Operating Income	10,658	7.3%	10,263	7.2%	8,209	6.7%	17.9%	3.8%
Provisions, Net	(996)	(0.7%)	(863)	(0.6%)	(661)	(0.5%)	0.1%	15.3%
Personnel Expense	(1,869)	(1.3%)	(1,939)	(1.4%)	(1,686)	(1.4%)	16.7%	(3.6%)
G&A Expenses	(2,071)	(1.4%)	(2,004)	(1.4%)	(1,611)	(1.3%)	27.2%	3.3%
Loss from decr in value of sec & Gov Bonds	15	0.0%	(15)	0.0%	(30)	0.0%	n/a	n/a
Other Expenses	(578)	(0.4%)	(545)	(0.4%)	(341)	(0.3%)	56.4%	6.1%
Total Expense	(4,503)	(3.1%)	(4,504)	(3.2%)	(3,667)	(3.0%)	24.0%	0.0%
Profit from Operations	5,160	3.6%	4,896	3.5%	3,881	3.2%	16.8%	5.4%
Non Operating Income	33	0.0%	25	0.0%	32	0.0%	108.4%	32.4%
Net Income Before Tax	5,193	3.6%	4,921	3.5%	3,913	3.2%	17.6%	5.5%
Net Income After Tax	3,973	2.7%	3,744	2.6%	2,850	2.3%	21.2%	6.1%

<sup>\* %</sup> of Average Assets on an annualized basis

### Three Options to Pursue in Recap Bonds Resolution

### Bank Indonesia



- BI will gradually replace their use of SBI for market operations with SUN
- BI could buy the Recap bonds gradually and this includes potential purchases of SUN VR

## Ministry of Finance



- The Ministry of Finance will consider to buyback the SUN VR
- Potential for debt switching with a different tenor of fixed rate bonds.

### **Market Sale**



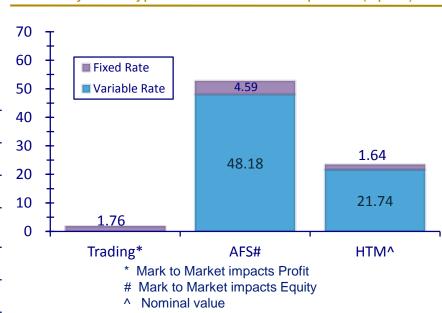
- Bundle the recap bonds with assets creating an asset backed security and sell it to the market.
- Sell the bonds, borrowing FX and use the liquidity to increase lending.

## Limited Impact on Government Bonds

### Gov't Bond Portfolio by Type and Maturity (Rp77,915bn)

Maturity/	Trading Po	ortfolio	Available	Held to Maturity				
Rp bn	Nominal	Nominal MTM Nominal N				MTM		
Fixed Rate Bo	Fixed Rate Bonds							
< 1 year	572	564	-	-	97			
1 - 5 year	355	379	-	-	1,357			
5 - 10 year	152	185	1,780	1,880	79			
> 10 year	551	635	2,560	2,709	111			
Sub Total	1,630	1,763	4,340	4,589	1,644			
Variable	Rate Bonds							
< 1 year	-	-	-	-	-			
1 - 5 year	-	-	2,103	2,089	20,599			
5 - 10 year	-	-	49,638	46,086	1,145			
> 10 year	-	-	-	-	-			
Sub Total	-	-	48,741	48,175	21,744			
Total	1,630	1,763	53,081	52,764	23,388			

#### Bonds by Rate Type & Portfolio as of Sept 2012(Rp bn)



### Q3 '12 Gov't Bond Gains/(Losses) (Rp bn)

	Q4 '11	Q1′12	Q2′12	Q3′12
Realized Gains/Losses on Bonds	(51.43)	52.54	(68.86)	80.39
Unrealized Gains/Losses on Bonds	31.78	19.39	(22.19)	12.77
Total	(19.66)	71.93	(91.05)	93.16

## Ex-Recap Bond Portfolio, 30 Sep'12 – Bank Only

					Nominal				Fair Value	
No.	Series	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.
Fix	ked Rate									
1	FR0020	15-Dec-13	14.28%			291	110.52	-	-	291
	Sub 1			-	-	291		-	-	291
	able Rate									
	VR0019	25-Dec-14	4.02%		1,900,000	1,114,300	99.38	-	1,888,163	1,114,300
2	VR0020	25-Apr-15	3.99%		-	391,029	99.30	-	-	391,029
3	VR0021	25-Nov-15	4.05%		100,000	690	99.21	-	99,209	690
4	VR0022	25-Mar-16	4.02%		92,844	6,796,813	99.16	-	92,063	6,796,813
5	VR0023	25-Oct-16	3.99%		9,738	4,086,068	99.07	-	9,648	4,086,068
6	VR0024	25-Feb-17	4.05%		-	8,210,550	99.04	-	-	8,210,550
7	VR0025	25-Sep-17	4.02%		65,402	1,145,148	98.98	-	64,737	1,145,148
8	VR0026	25-Jan-18	3.99%		3,475,267	-	98.94	-	3,438,499	-
9	VR0027	25-Jul-18	3.99%		3,475,267	-	98.90	-	3,437,004	-
10	VR0028	25-Aug-18	4.05%		5,171,695	-	98.90	-	5,114,858	-
11	VR0029	25-Aug-19	4.05%		8,819,688	-	98.82	-	8,715,968	-
12	VR0030	25-Dec-19	4.02%		8,016,765	-	98.80	-	7,920,564	-
13	VR0031	25-Jul-20	3.99%		17,614,108	-	98.75	-	17,394,460	-
	Sub 1	Total		-	48,740,774	21,744,598		-	48,175,173	21,744,598
	Grand	Total		-	48,740,774	21,744,889		-	48,175,173	21,744,889
	<u> </u>			0.00%	69.15%	30.85%		0.00%	68.90%	31.10%
				Total No	ominal Value	70,485,663	J [	Total	Fair Value	69,920,062

(Stated in Rp Millions)

## Bank Mandiri Credit Ratings

Moody's	
Outlook	STABLE
Long Term Rating	Baa3
Foreign LT Bank Deposits	Baa3
Local LT Bank Deposits	Baa3
Senior Unsecured Debt	WR
Bank Financial Strength	D
Foreign Currency ST Deposits	P-3
<b>Local Currency ST Deposits</b>	P-3

Fitch
Outlook
LT FC Issuer Default
LT LC Issuer Default
Subordinated Debt
ST Issuer Default Rating
Individual Rating
Support Rating

Pefindo	
Outlook	STABLE
LT General Obligation	idAAA
Subordinated Debt	idAA+

Standard & Poor's	
Outlook	STABLE
LT Foreign Issuer Credit	BB+
LT Local Issuer Credit	BB+
ST Foreign Issuer Credit	В
ST Local Issuer Credit	В

POS

BBB-

BBB-

BB-

**F**3

C/D

## **Corporate Actions**

Net Profit for the financial year of 2011 of Rp12,246,043,872,179.50 was distributed as follows:

- 20%, or Rp2,449,208,774,435.90, for the annual dividend
- Total Dividend Payment of Rp104.96 per share

### Schedule:

a. Cum Date:

Regular and Negotiated Market: May 15, 2012 Cash Market: May 22, 2012

b. Ex Date:

Regular and Negotiated Market: May 16, 2012
Cash Market: May 23, 2012
c. Payment Date: June 5, 2012

Net Profit for the financial year of 2010 of Rp9,218,297,786,087.18 was distributed as follows:

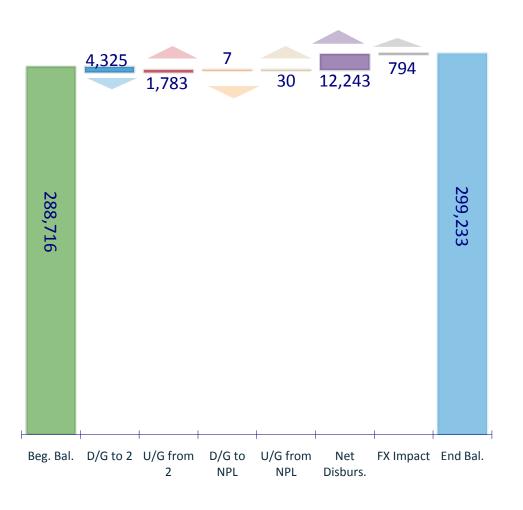
- 35%, or Rp3,226,404,225,130.51, for the annual dividend
- Total Dividend Payment of Rp138.27 per share
- Interim dividend of Rp19.64 paid on 30 December 2010

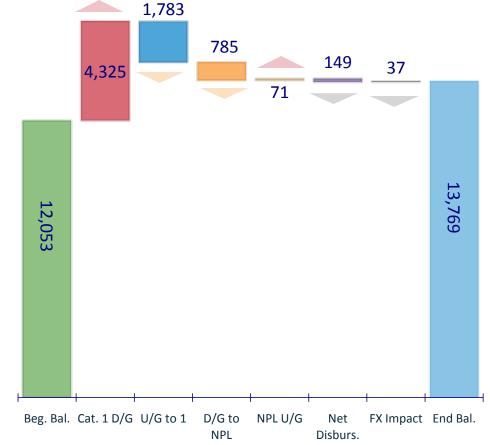
Dividend Payment

## Q3 2012 Movement in Category 1 and 2 Loans

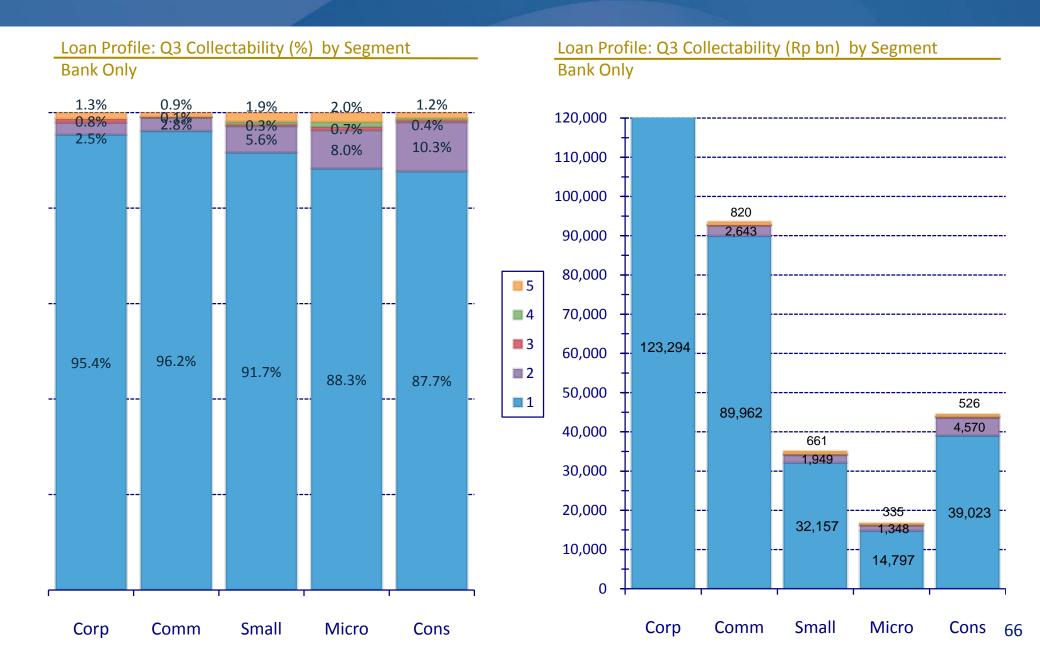
Category 1 Loan Movements (Rp bn) - Bank Only

Category 2 Loan Movements (Rp bn) – Bank Only



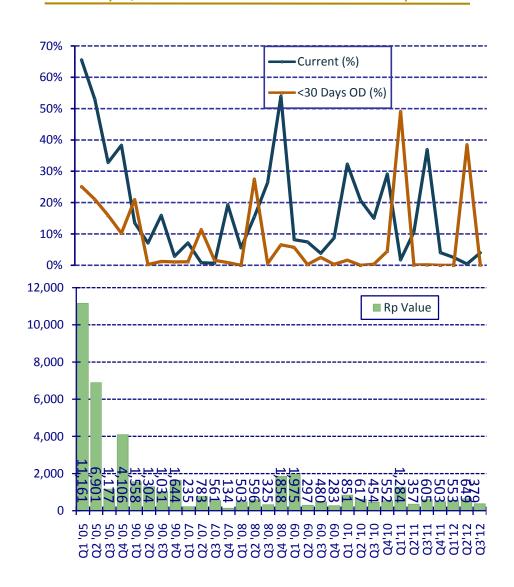


## Q3 2012 Loan Detail: Collectability by Segment

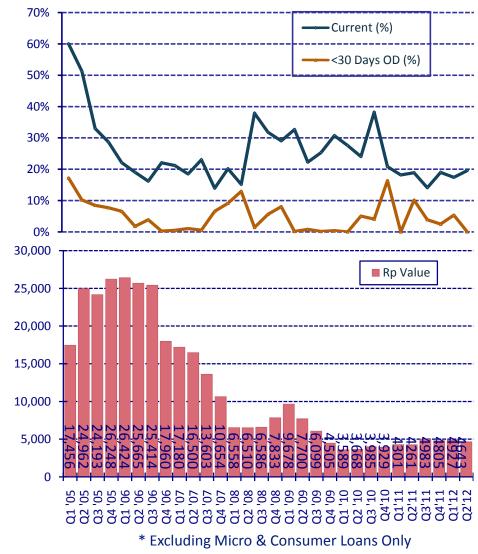


## NPL Loan Detail\*: Quarterly by Days Past Due

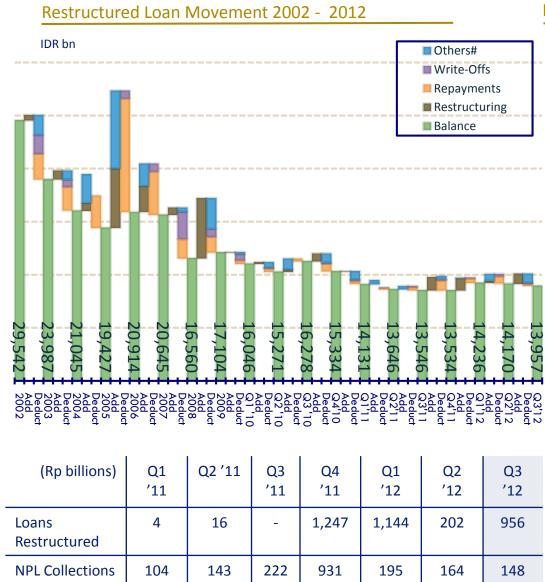
### Quarterly D/G to NPL & Interest DPD - Bank Only



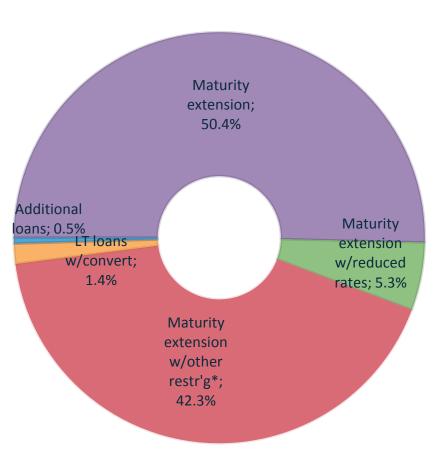
### Quarterly NPL Stock & Interest DPD - Bank Only



### Rp1,104bn in loans were restructured or repaid in Q3 '12



### Loans by Restructuring Type in Q3 2012

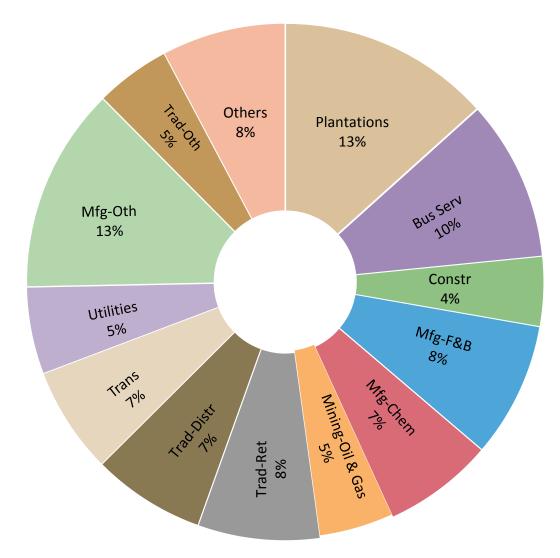


<sup>\*</sup>Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

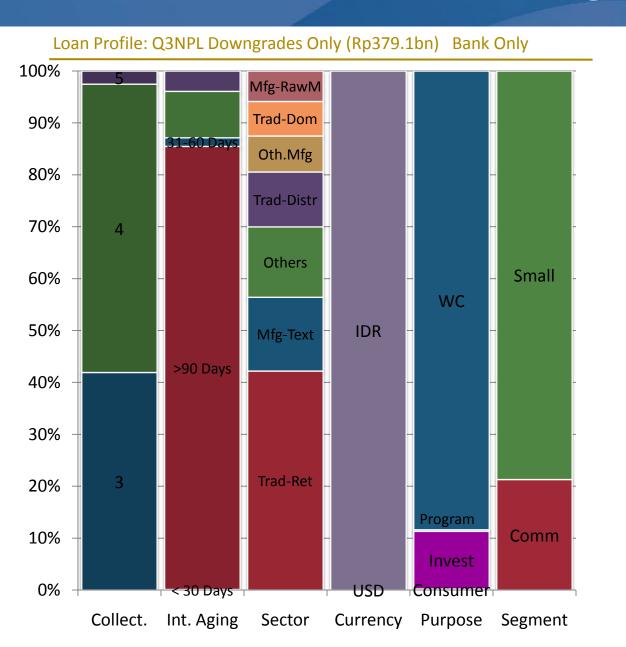
## Loan Portfolio Sector Analysis, Q3 2012





<sup>(1)</sup> Non-consolidated numbers \* Each sector < 4%

## Q3 2012 Loan Detail\*: Downgrades to NPL

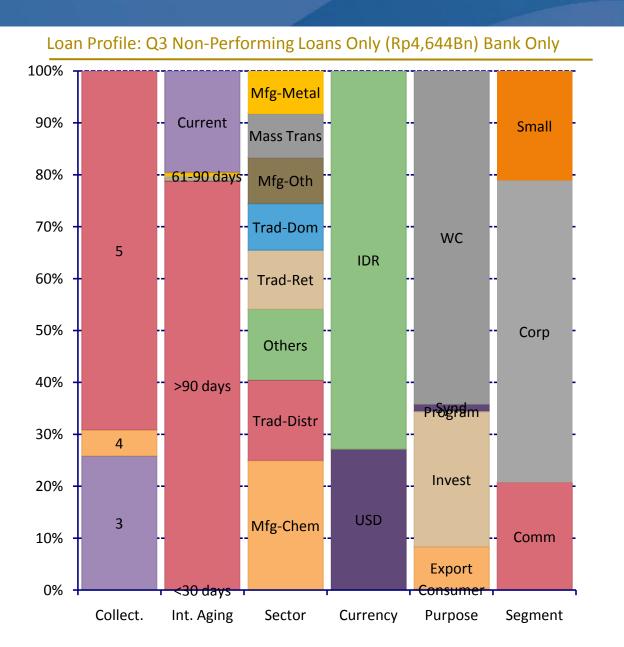


Corporate, Commercial & Small Business loans downgraded to NPL in Q3 totaled Rp379.12billion. Of these loans:

- 85.34% were more than 90 days overdue on interest payments
- 78.7% came from our Corporate portfolio
- Largest downgrades by sector:
  - Retail Trading
  - Manufacturing Textile
  - Distribution Trading
- 100% were IDR loans
- 88.4% were Working Capital loans, 11.1% were Investment Loans

\* Excluding Micro & Consumer Loans Only

## Q3 2012 Loan Detail\*: Non-Performing Loans

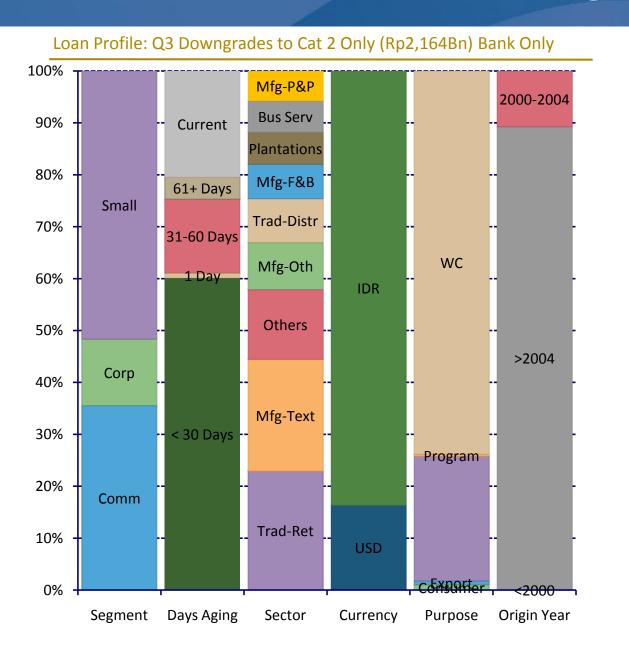


Corporate, Commercial & Small Business NPLs totaled Rp4,644 Billion in Q3. Of these NPLs in Q3:

- 19.6% remain current on interest payments and an additional 1.7% are less than 90 days overdue
- 58.2% are to Corporate customers
- 64.2% are Working Capital loans and 26.0% are Investment loans
- Primary sectors are:
  - Chemical Manufacturing
  - Distribution Trading
  - Retail Trading
- 72.9% are Rp loans
- 25.8% are Cat. 3 & 5.0% are Cat. 4

\* Excluding Micro & Consumer Loans Only

# Q3 2012 Loan Detail\*: Downgrades to Cat. 2



Rp2,164 Billion in

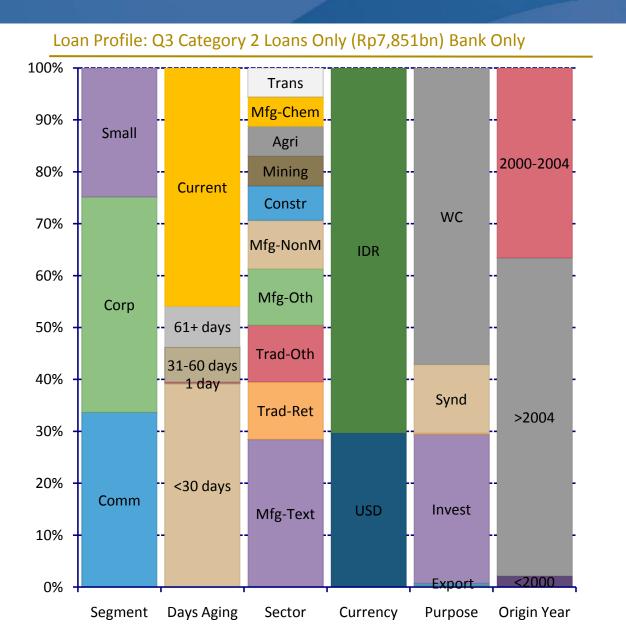
Corporate, Commercial & Small Business loans were downgraded to Category 2 in Q3. Of the Special Mention Loans downgraded:

■ 51.7% are for Small Business &

35.6% are to Commercial customers

- 20.3% are current & 0.9% are 1 day overdue in interest payments
- Primary sectors downgraded are:
  - Retail Trading
  - Textile Manufacturing
  - > Trade Distribution
- 83.6% are Rupiah loans
- 73.8% are Working Capital loans
- \* Excluding Micro & Consumer Loans Only

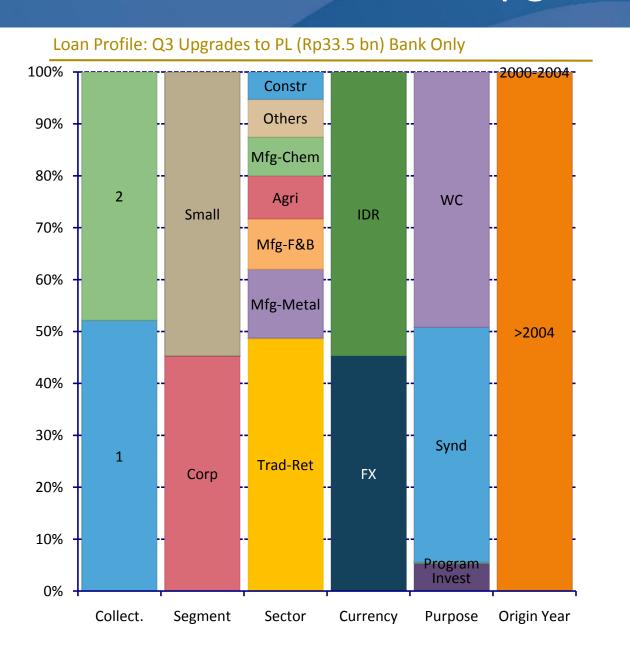
### Q3 2012 Loan Detail\*: Category 2 Loans



Rp7,851 billion in Corporate, Commercial & Small Business loans were in Category 2 in Q3. Of these Special Mention loans:

- 41.5% are to Corporate customers
- 45.9% are current or 1 day overdue, with an additional 39.2% less than 30 days overdue
- Primary sectors in Category 2 are:
  - Textile Manufacturing
  - Retail Trading
  - Non Metal Manufacturing
- 70.3% are IDR loans
- 57.1% are Working Capital loans
- 70.8% were Category 2 in Q2 '12
- \* Excluding Micro & Consumer Loans Only

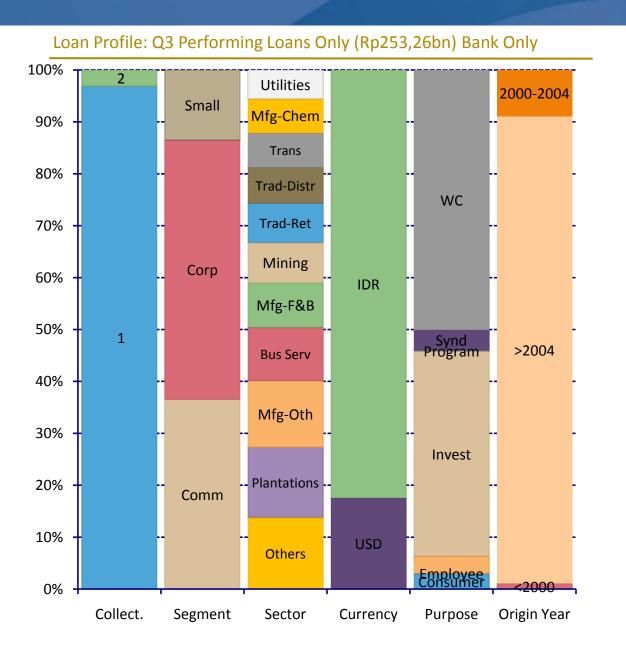
### Q3 2012 Loan Detail\*: Upgrades to PL



Corporate, Commercial & Small Business loans upgraded to PL in Q2 totaled Rp33.5bn. Of these loans:

- 45.3% were to Corporate borrowers
- 99.9% originated later than 2004
- Largest upgrades by sector:
  - Retail Trading
  - > Raw Metal Manufacturing
  - Food & Beverage Manufacturing
- 54.7% were IDR loans
- 49.2% were Working Capital loans

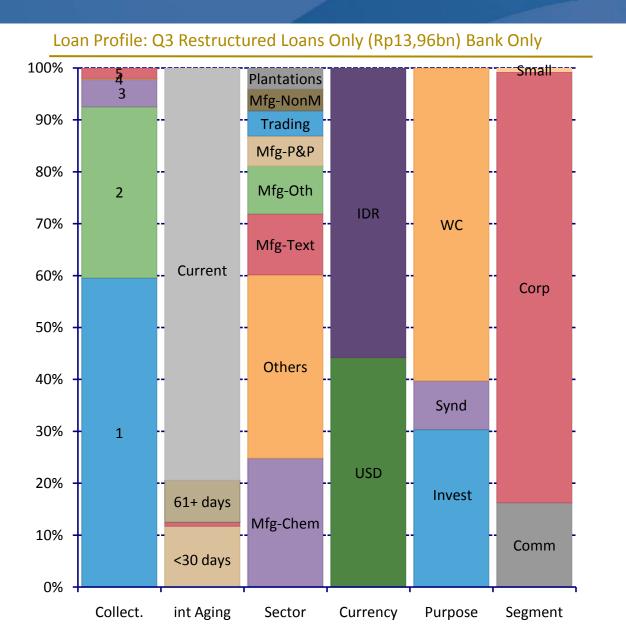
# Q3 2012 Loan Detail\*: Performing Loans



Rp253,26bn in Corporate, Commercial & Small Business loans were performing in Q3. Of these performing loans:

- 49.9% are to Corporate customers & 36.6% are to Commercial customers
- 90.0% originated since 2005
- Primary sectors are:
  - Plantations
  - Business Service
  - > F&B Manufacturing
- 82.4% are Rupiah loans
- 50.1% are Working Capital loans, 39.5% are Investment loans

#### Q3 2012 Loan Detail\*: Restructured Loans

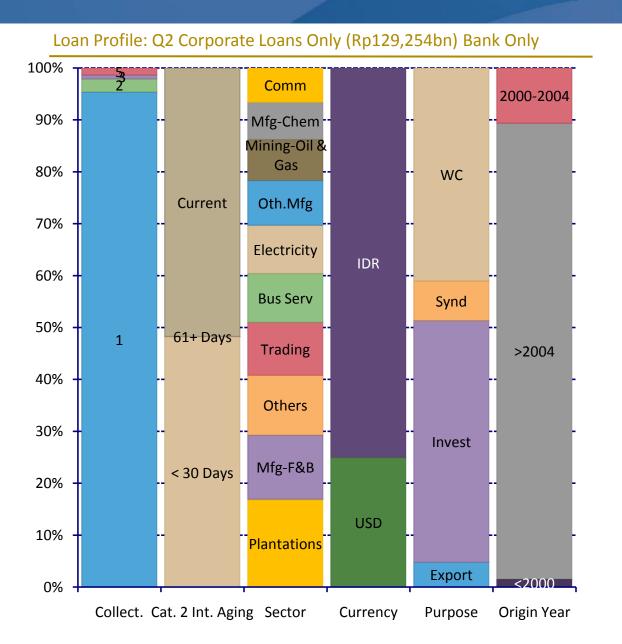


Of the remaining Rp13,96 billion in restructured Corporate, Commercial & Small Business loans in Q3:

- 92.5% are performing
- 79.2% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Manufacturing
    - Chemicals
    - Textiles
    - Pulp & Paper
  - Trading
- 55.8% are Rupiah loans
- 60.2% are Working Capital loans
- 83.0% are to Corporate customers
- 3.5% deteriorated in collectability
- 0.2% showed improved collectability

<sup>\*</sup> Excluding Micro & Consumer Loans Only

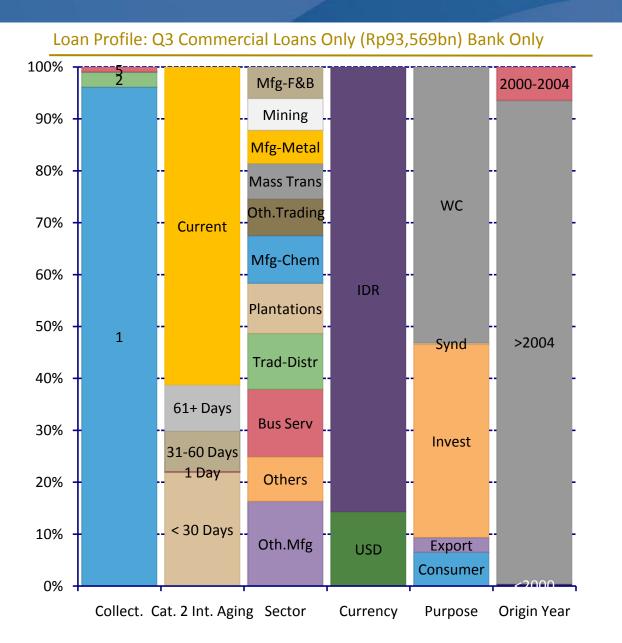
### Q3 2012 Loan Detail: Corporate Loans



Rp129,294billion in loans were in the Corporate portfolio in Q2. Of the Corporate Loans in Q3:

- 95.4% are performing loans, with 2.5% in Category 2
- 51.7% of Category 2 loans are current in interest payments
- Primary sectors in Corporate are:
  - Plantations
  - Food & Beverage Mfg
  - Trading
  - Business Services
- 75.0% are Rupiah loans
- 46.5% are Investment loans; 41.0% are Working Capital loans

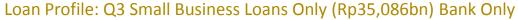
#### Q3 2012 Loan Detail: Commercial Loans

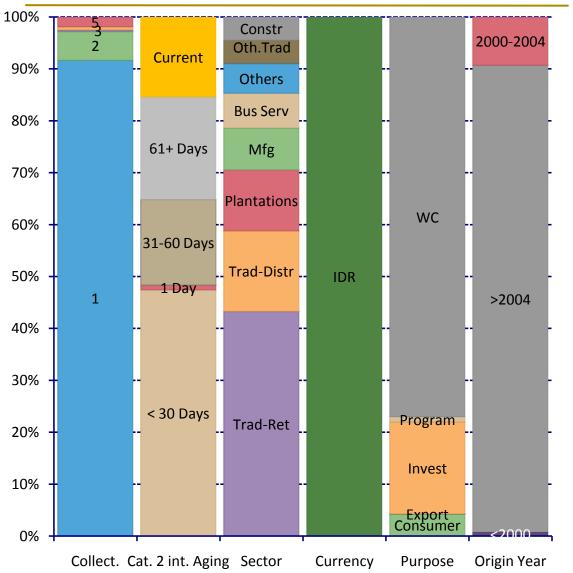


Rp93,569 billion in loans were in the Commercial portfolio in Q3. Of the Commercial Loans in Q3:

- 96.1% are performing loans, with 2.8% in Category 2
- 61.2% of Category 2 loans are current in interest payments
- Primary sectors in Commercial are:
  - Other Manufacturing
  - Business Service
  - Distribution Trading
  - Plantations
- 85.7% are Rupiah loans
- 54.2% are Working Capital loans, 37.2% are Investment loans

#### Q3 2012 Loan Detail: Small Business Loans

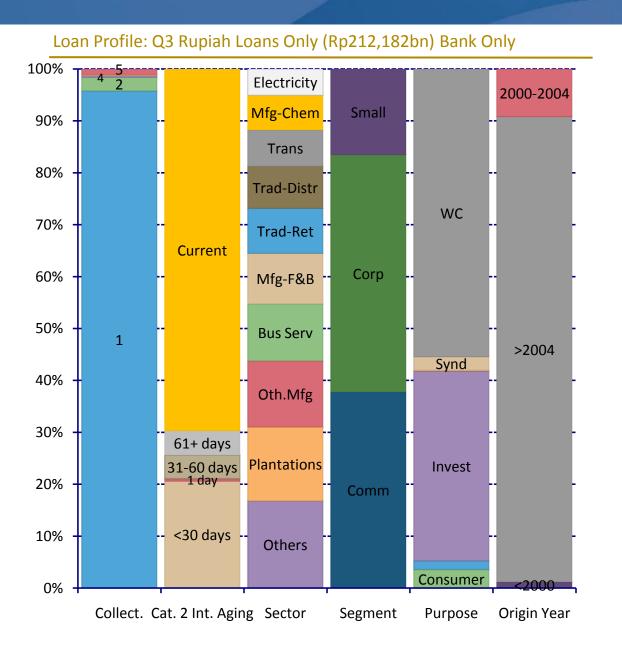




Rp35,086 billion in loans were in the Small Business portfolio in Q3 Of the Small Business Loans in Q3:

- 91.7% are performing loans, with 5.6% in Category 2
- 15.4% of Category 2 loans are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution
  - Plantations
- 99.8% are Rupiah loans
- 76.9% are Working Capital loans

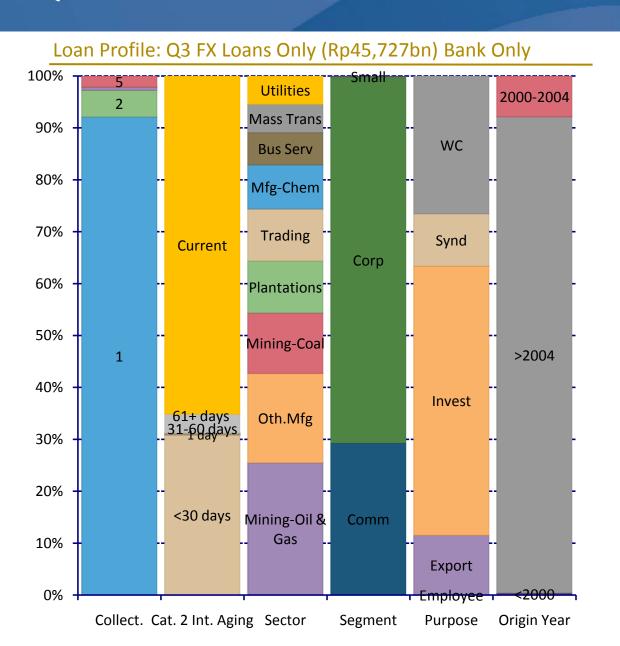
## Q3 2012 Loan Detail\*: Rupiah Loans



Rp212,182 billion in loans were Rupiah denominated in Q3 Of the Rupiah Loans in Q3:

- 95.8% are performing loans, with 2.6% in Category 2
- 69.7% of Category 2 loans are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Other Manufacturing
  - Business Services
  - Food & Beverage Mfg
- 45.7% are Corporate loans
- 55.4% are Working Capital loans, 36.5% Investment loans

#### Q3 2012 Loan Detail\*: FX Loans



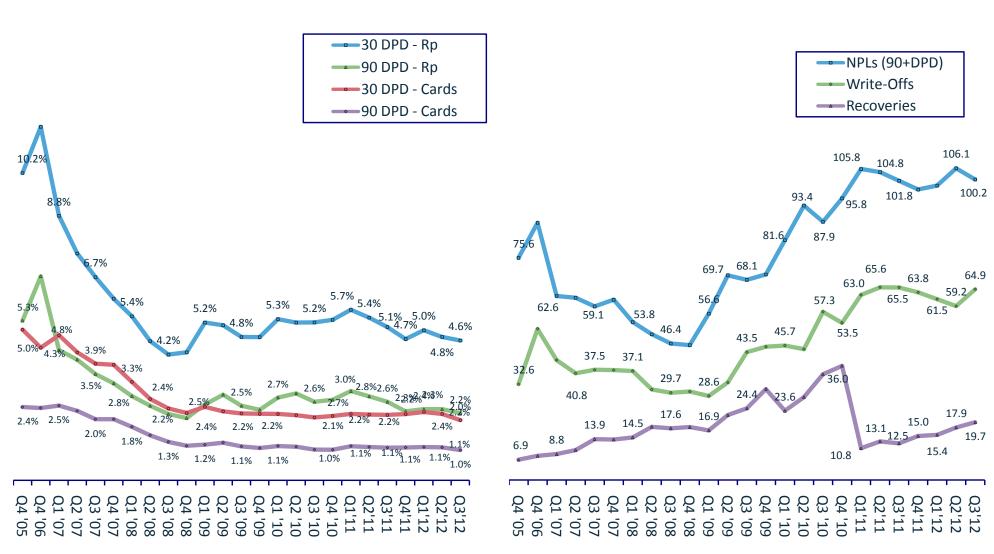
Rp45,727 billion in loans were FX denominated in Q3. Of the FX Loans in Q3:

- 92.1% are performing loans
- 65.1% of Category 2 loans are current in interest payments
- Primary sectors in FX loans are:
  - ➤ Mining Oil & Gas
  - Other Manufacturing
  - Mining Coal
  - Plantations
- 71.6% are Corporate loans
- 49.4% are Investment loans; 25.2% are Working Capital loans

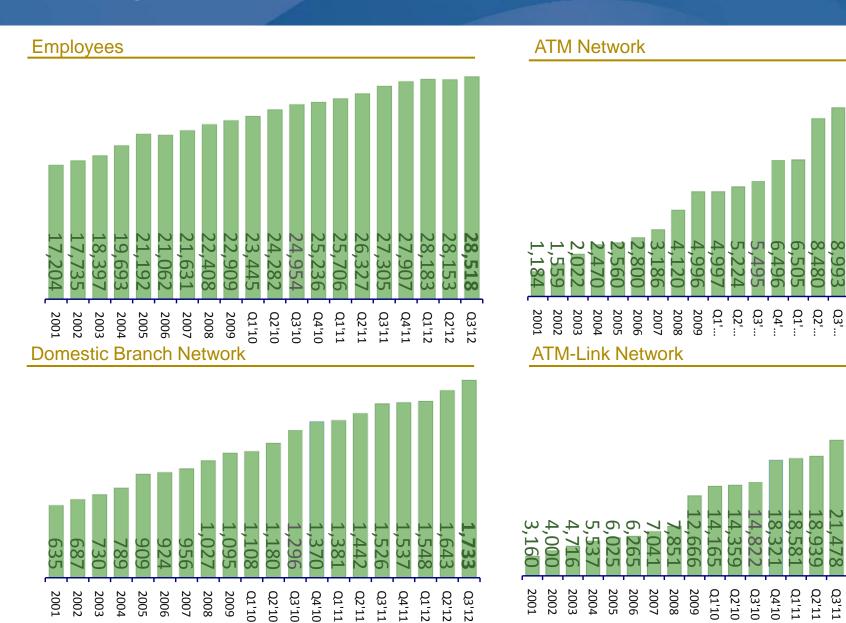
# Credit Card portfolio showed modest deterioration in Q3 '12



#### Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)



# Staffing and Distribution Network Growth



10,361

28,309

794

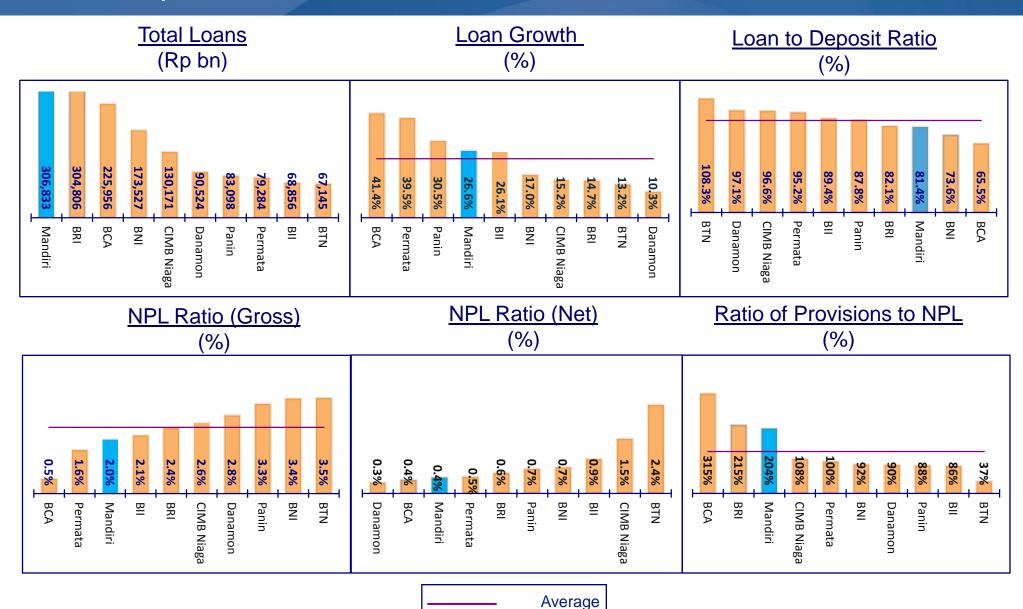
Q3'12 Q2'12 Q1'12 Q4'11

8,996

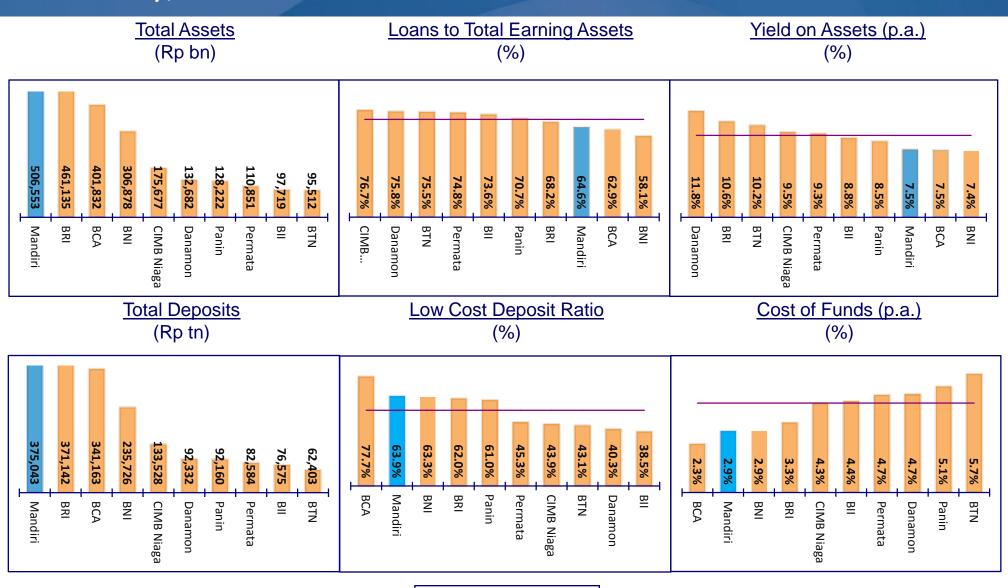
Q4'...

0,466

# Loan growth, quality & provisioning relative to peers Bank Only, As of June 2012

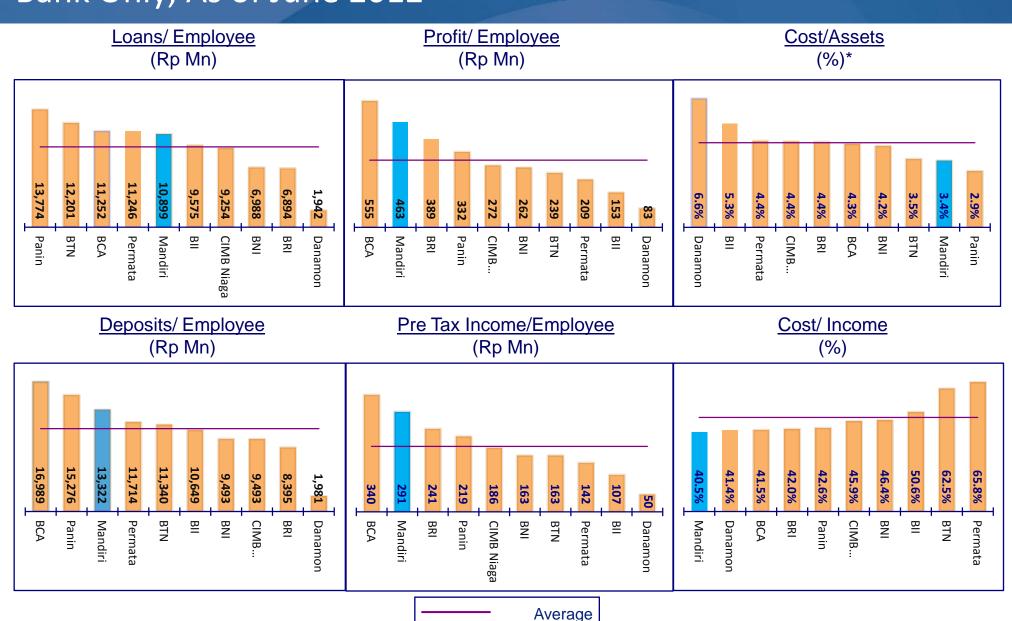


# Asset and liability mix relative to peers Bank Only, As of June 2012



**Average** 

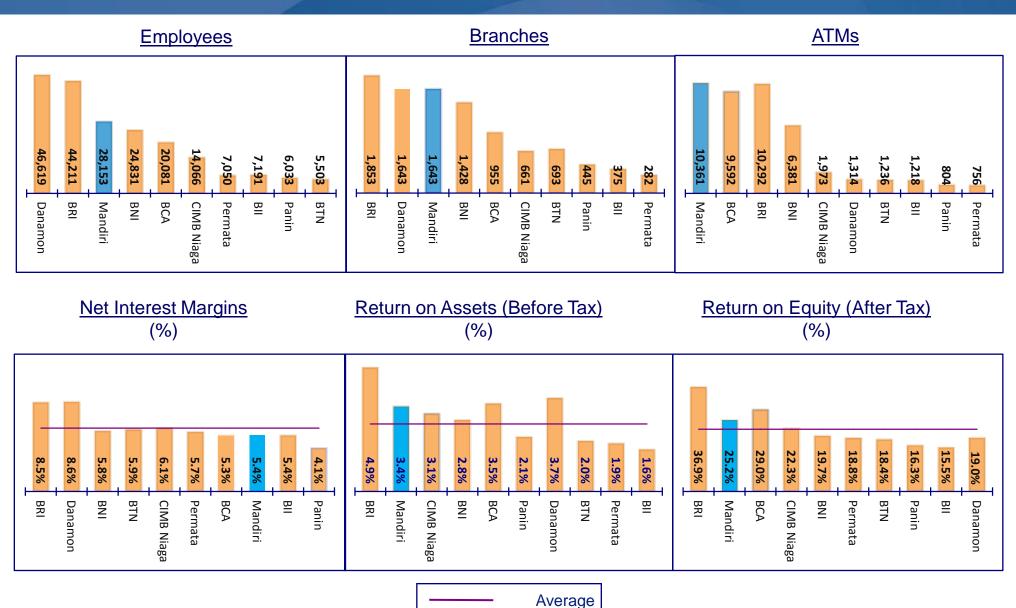
# Efficiency measures relative to peers Bank Only, As of June 2012



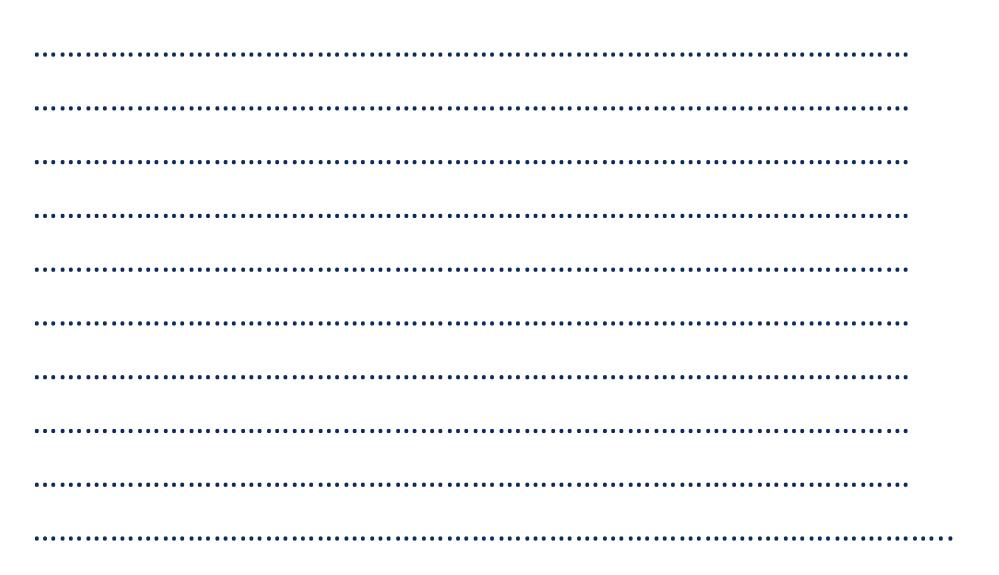
86

\*Annualized

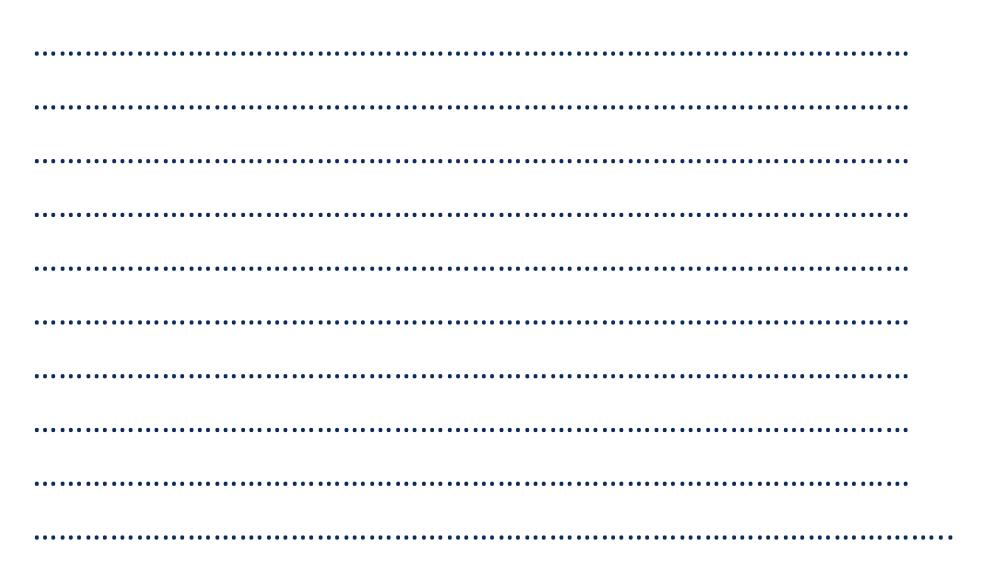
# Measures of scale and returns relative to peers Bank Only, As of June 2012



### Notes



### Notes



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