

PT Bank Mandiri (Persero) Tbk Q1 2011 Result Presentation

April 29th, 2011

Mandiri, Building Your Dream

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## Bank Mandiri continues to become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposits 11.2 mn
- Loans 982,967



# of new Accounts

- Deposit 889,916
- Loans 116,364



# of Outlets

- 1,381 Branches
- 1,505 Micro Outlets
- 6,505 ATMS



e-Channel Trx

- 257 mn in Q1
- 27.7% Growth



# of Cards Issued

- Credit 2.08 mn
- Debit 8.5 mn
- Prepaid 768,000



Cash Management

- 8,561 Customers
- 265,115 Trx



Retails Loans (1)

- Rp 63.3 Tn
- 28.6% of Loans



Subsidiaries Income

- Total Rp 321 bn
- Sum of income of 5 subsidiaries)



Alliances (total)

- Čard From Alliances
   177,572 cards
- Payroll Loans 251,000 acct

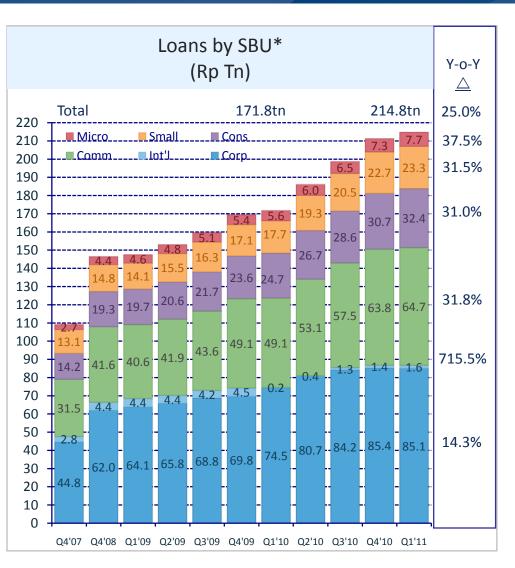
(1) Small Business, Micro and Consumers

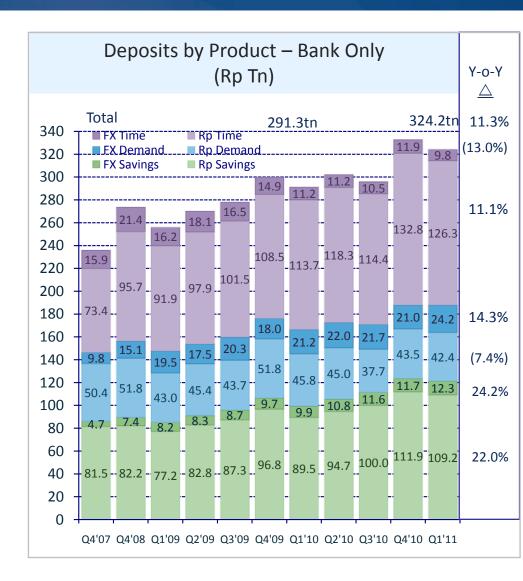
### Key Financial Highlights

Bank Mandiri's 3-Month 2011 Performance continued to demonstrate marked improvements in several key indicators:

	1		
	Q1 '10	Q1 '11	△%
Loans	Rp201.9 tn	Rp251.8 tn	24.7%
Net NPL Ratio Gross NPL Ratio	<b>0.55%</b> 2.56%	0.67%	21.8%
Low Cost Funds Ratio [Low Cost Funds (Rp)]	<b>56.5%</b> Rp176.8 tn	56.9% Rp202.8tn	0.7% 14.7%
NIM	5.16%	5.08%	(1.5%)
Efficiency Ratio	44.7%	32.4%	(13.3%)
Earnings After Tax	2,003 bn	3,780bn	88.7%

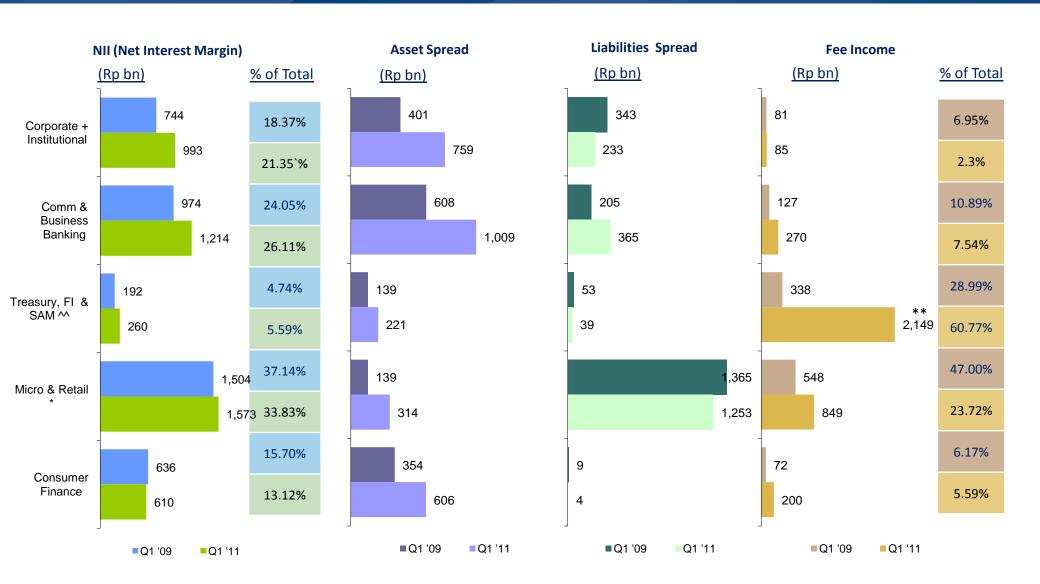
### Maintaining momentum for growth





<sup>\*</sup>Loans from Treasury & International have been reallocated to Corporate following the reorganization in early 2010

### Balanced Earnings from All Business Units



<sup>\*</sup>MRB in 2008: still includes Business Banking ^^ Treasury in 2008 inc Int Branches, exc SAM '10 inc SAM & Cayman

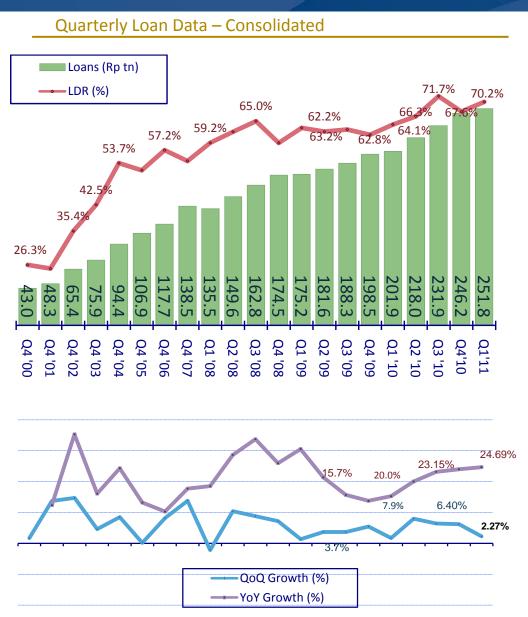
<sup>\*\*</sup>Including collection from Written-off Loans, for 1st guarter of Rp 1,794 bn

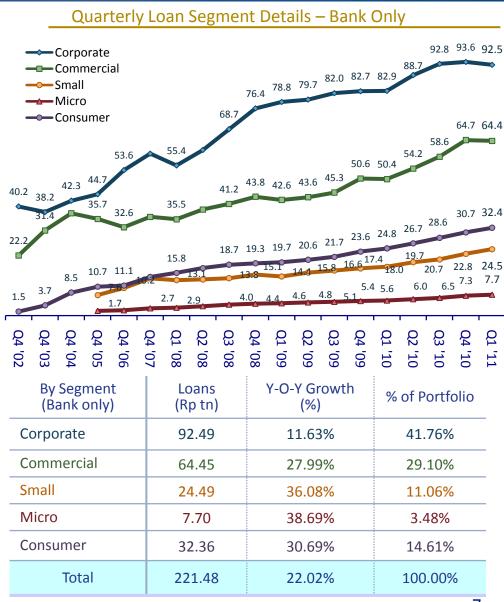
## Strong and liquid balance sheet, Q1 2011

(Rp Bn, Consolidated)

Assets	Amount	% of Assets	Liabilities	Amount	% of Liab.
Cash	7,421	1.59%	Current Account	70,727	15.17%
Current Acc with BI & Other Banks	34,971	7.50%	Savings	132,096	28.34%
Placement with BI & Other banks	34,034	7.30%	Time Deposits	153,851	33.01%
Marketable Securities	29,328	6.29%			
Government Bonds	78,198	16.78%	Total Deposits	356,674	76.53%
Loans (Gross)	251,786	54.02%			
Provisions of Loans	(11,457)	(2.46%)	Securities Issued	1,406	0.30%
Reverse Repo	7,560	1.62%	Deposits from other banks	10,434	2.24%
Other Provisions	(7,087)	(1.52%)	Borrowings	3,238	0.69%
Other Advances	10,642	2.28%	Other Interest Bearing Liabilities	5,229	1.12%
Investments	7,603	1.63%	Non Interest Bearing Liabilities	31,568	6.77%
Deferred Tax Assets	3,857	0.83%	Equity	57,535	12.34%
Other Assets	21,836	4.69%			
Total	466,083	100.00%	Total	466,083	100.00%

### LDR was to 70.2% on loan growth of 22.02%...

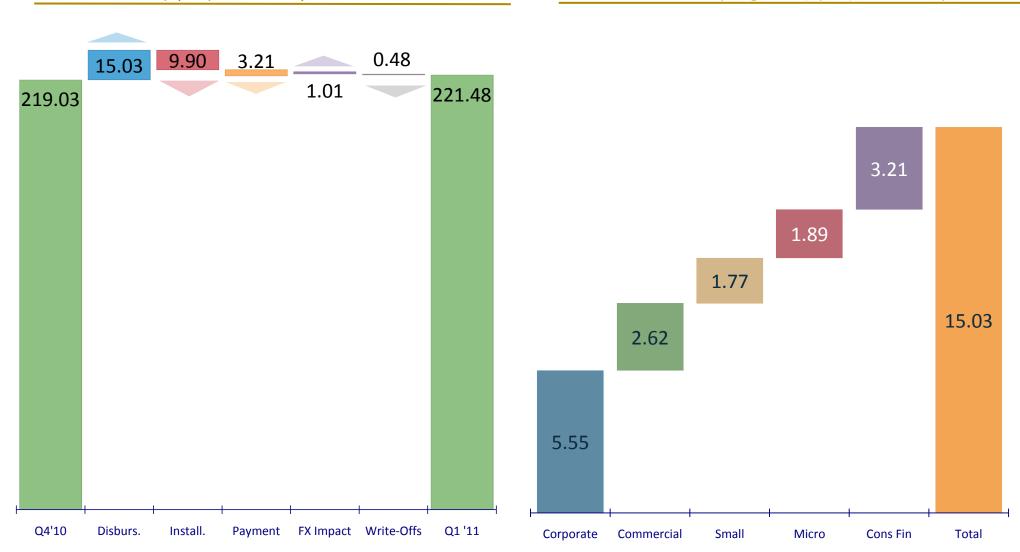




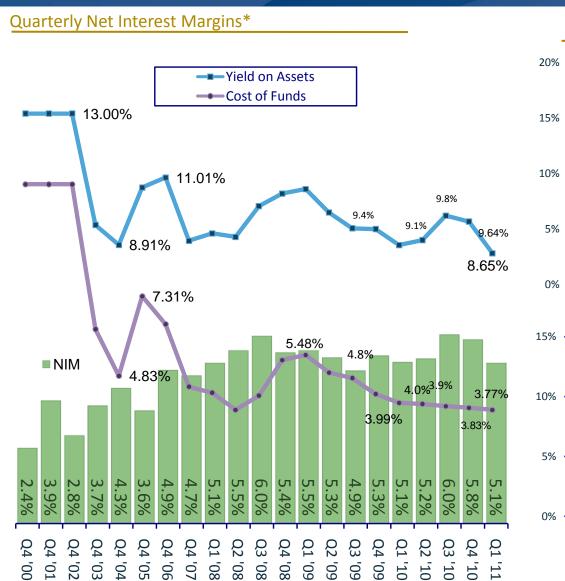
## Rp15.0 tn in loans disbursed in Q1 2011

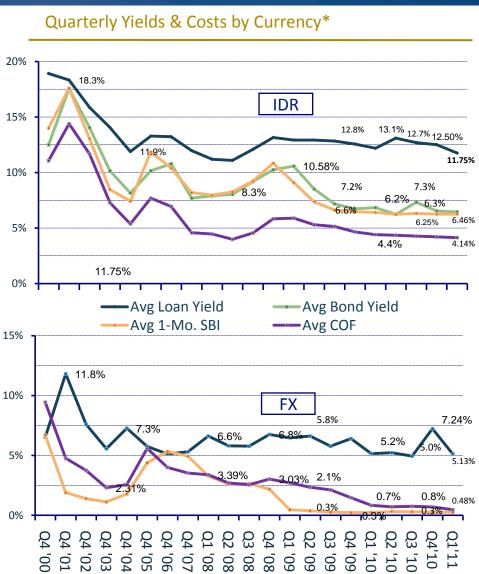


Loan Disbursement by Segment (Rp tn) – Bank Only

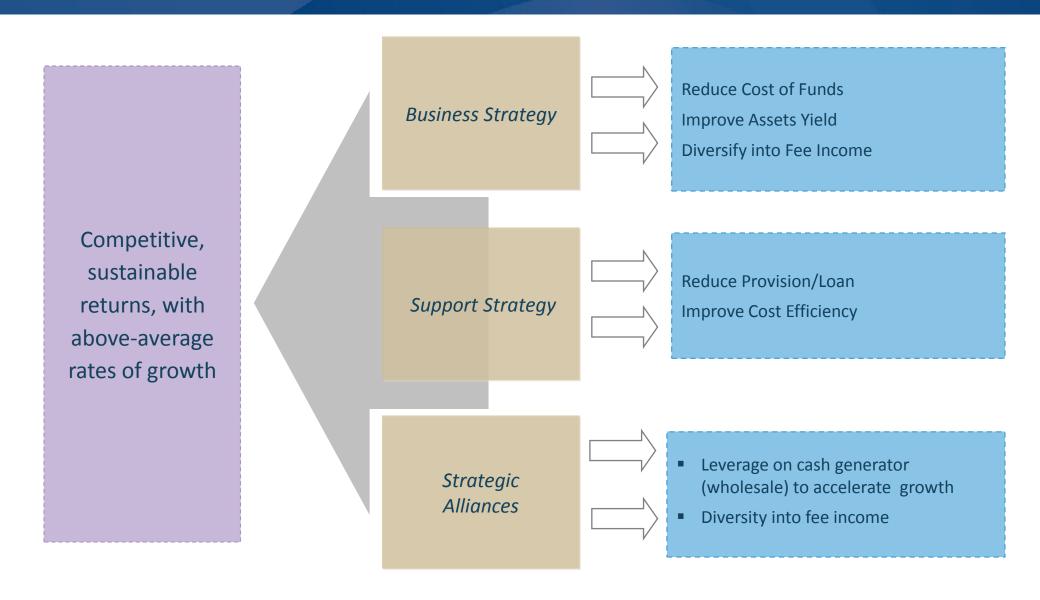


### Q1 NIM of 5.1% on high Yield on Assets





### Committed to Improving Shareholder Value



### Strategy focus on 3 areas of highest potential:

Wholesale Transactions, Retail Payments & High Yield Loans

Pillar 2 Pillar 3

### Strengthen leadership in wholesale transaction banking

- Comprehensive financing & transaction solutions
- Holistic relationship approach for leading Indonesian institutions

### Be the retail deposit bank of choice

- Win through differentiated customer experience and targeted propositions
- Deploy innovative payment solutions

### Build #1 or #2 positions in key retail financing segments

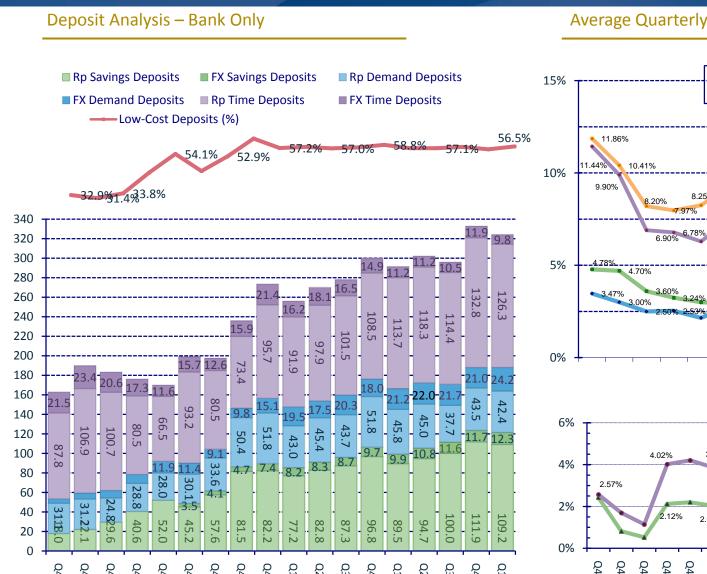
- Win in mortgage, personal loan & cards
- Become a major player in micro-banking
- Champion Syariah in Indonesia

- Total Wholesales Fees Rp 0.5 tn \*)
- Total Wholesale Low Cost Deposits Rp 55.8 Tn

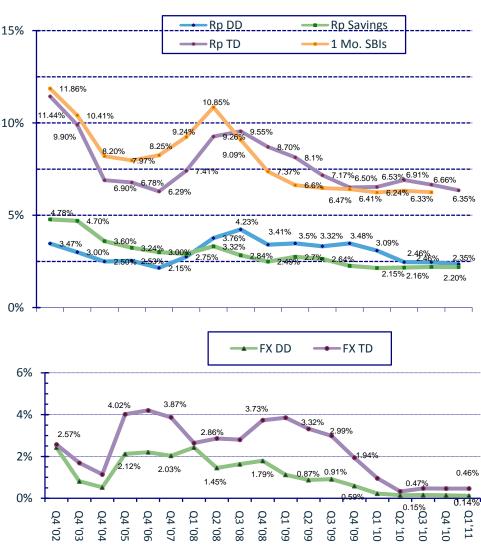
- Total Retail Fees of Rp 1.2
   Tn
- Total Retail Low Cost Funds Rp 132.3 Tn

- Total Retail Loans of Rp 63.3 Tn
- Assets Spread Rp. 797 tn

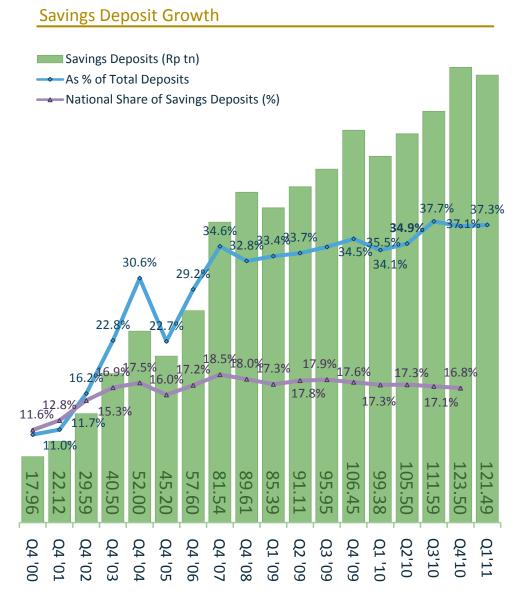
### Deposits rose 12.2% Y-o-Y in 2011



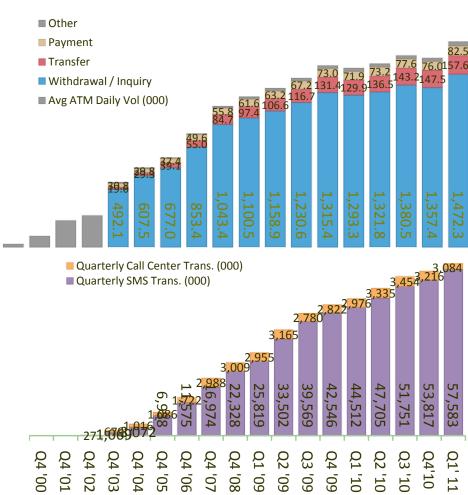
#### Average Quarterly Deposit Costs (%)



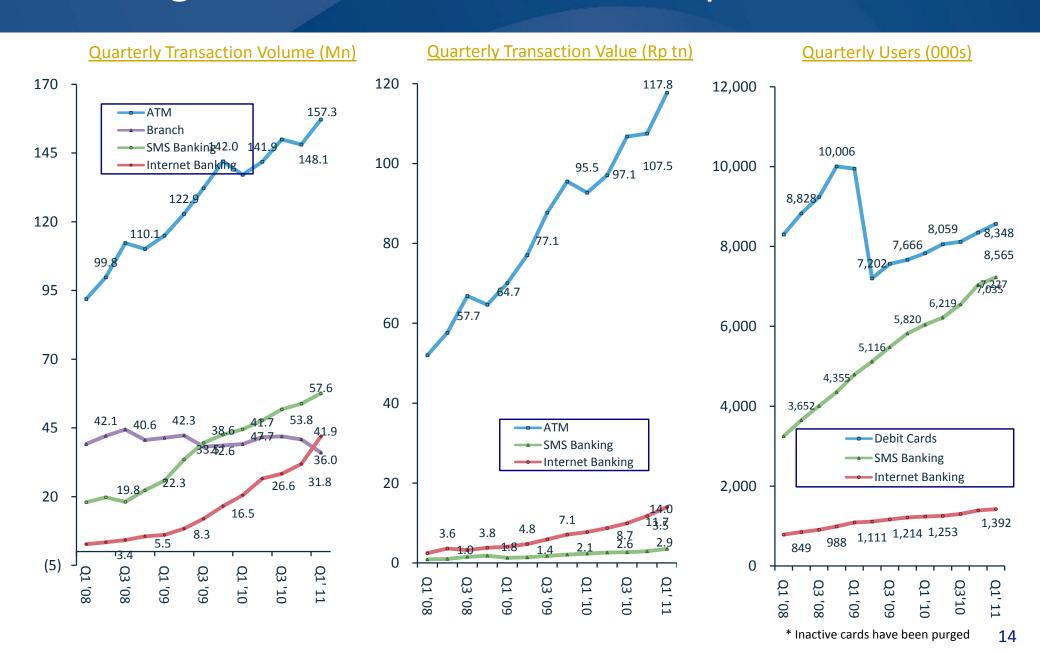
## Building a strong savings deposit franchise...



#### Transaction channel growth



### ...through enhanced transaction capabilities



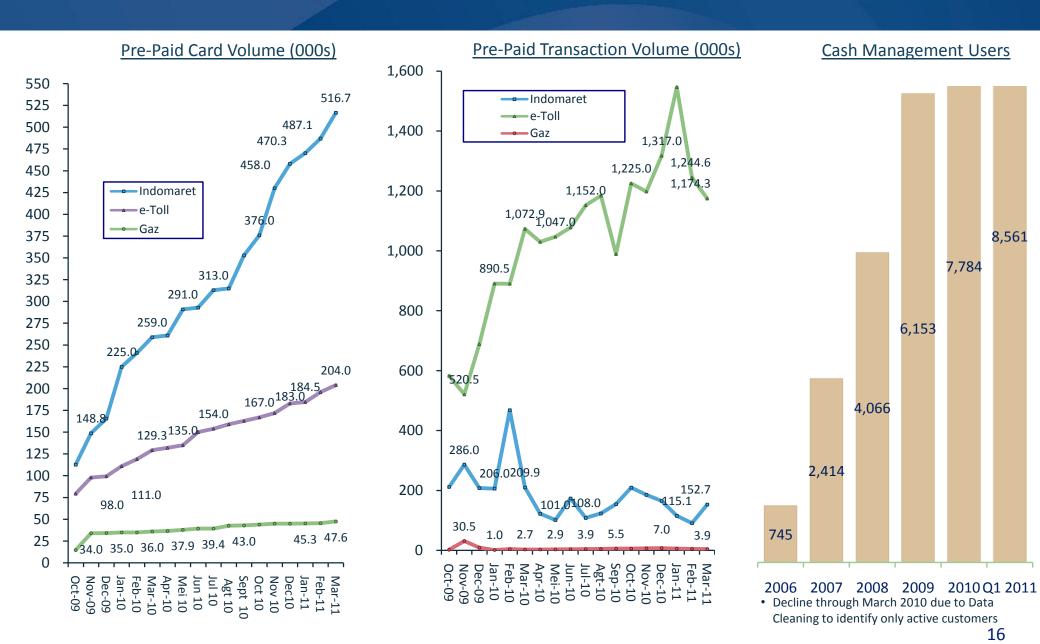
### ... and Innovative Payment Solutions (1)

### Mandiri Mobile Features:

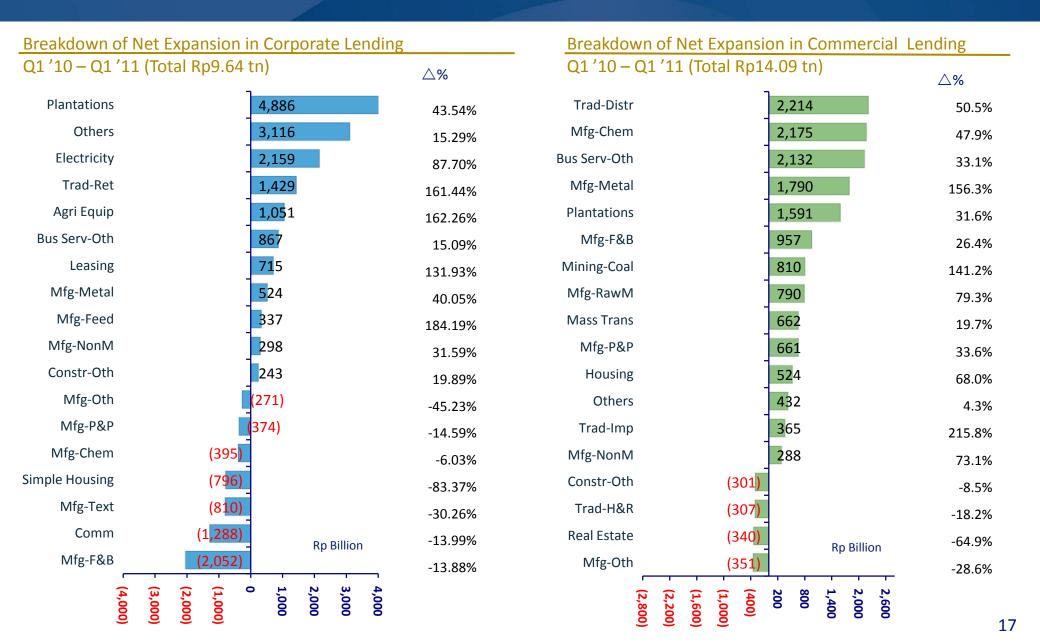
- Balance Checking
- History transaction
- Transfer
- Prepaid Voucher Purchase
- Electricity Payment
- Telephone payment
- TV Cable Payment
- Credit Card Payment
- Interest Rate Check
- Featured is personally can be customized



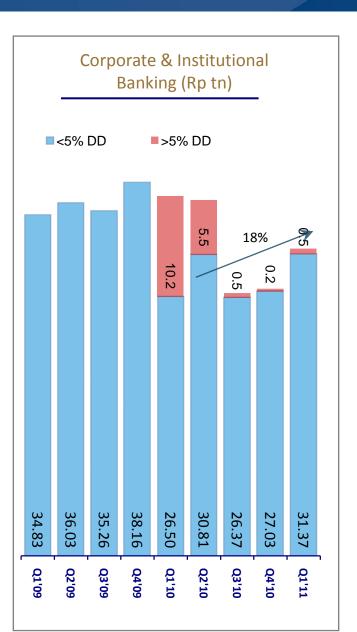
### ...and innovative payment solutions (2)

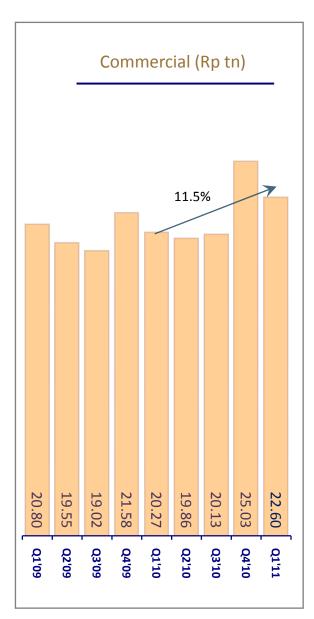


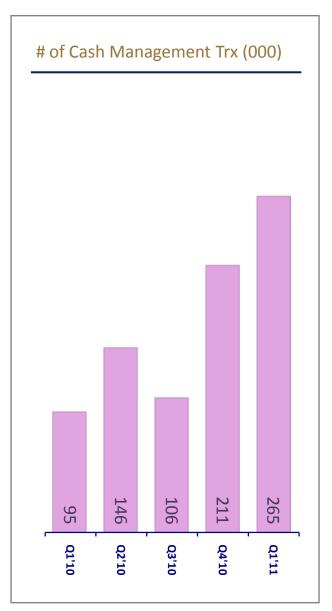
### Diversifying our strength in Wholesale lending...



### Growing User of Cash Management System







### ...into Fee-based Income

### Breakdown of Q1 2011 Non-Loan Related Fees & Commissions (Rp bn)

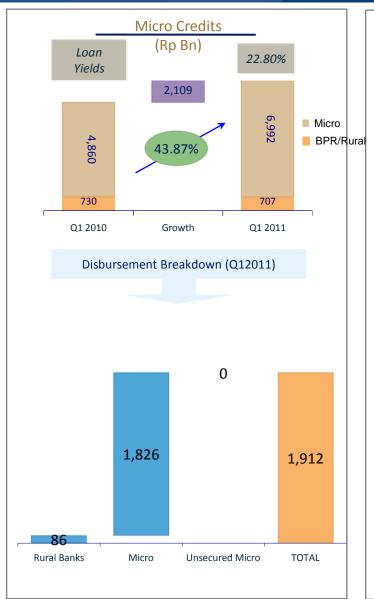
Non-Loan Related Fees & Commissions	Q1-2010	Q4-2010	Q1-2011	Y-o-Y △%	Q1
Administration Fees	367.58	493.21	447.90	21.9%	(9.2%)
Opening L/C, BG & Cap Market (custodian & trustee)	144.89	141.09	107.48	(25.8%)	(23.8%)
Subsidiaries	113.55	168.20	357.15	214.5%	112.3%
Transfer, Retail Transaction	153.91	190.47	185.53	20.5%	(2.6%)
Credit Cards	169.42	219.36	221.28	30.6%	0.9%
Mutual Fund, ORI & Bancassurance	36.84	62.40	61.42	66.7%	(1.6%)
Syndications	17.08	34.38	7.73	(54.7%)	(77.5%)
Payroll Package	14.20	17.51	14.59	2.8%	(16.7%)
Others	71.11	106.61	94.03	32.2%	(11.8%)
Total	1,088.56	1,433.24	1,497.12	37.5%	4.5%
Total Operating Income	6,132.65	7,772.01	9,017.14	47.0%	16.0%
% of Non Loan Related fees to total operating income	17.75%	18.44%	16.60%	(6.5%)	(10.0%)

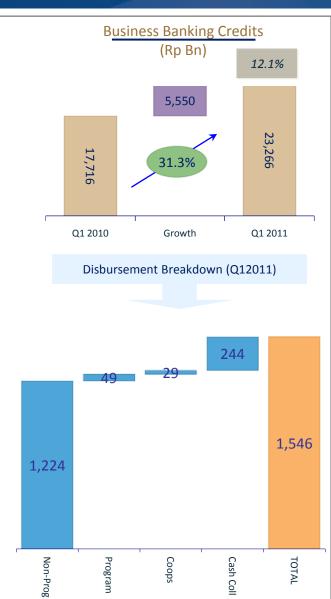
<sup>\*</sup> Others includes Syndication, Payment Points, ATMs, Debit Cards, etc.

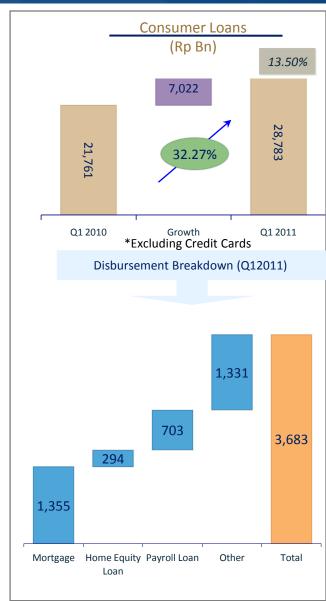
<sup>\*\*</sup> Non-Loan related fees & commissions/(Total Operating Income - Non-recurring interest income)

<sup>#</sup> Excluding non-recurring interest income

### Building our high yield business in Micro & Small...



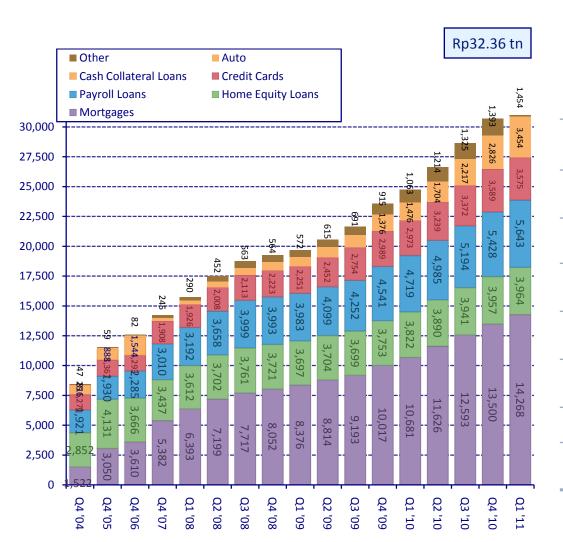




## ...as well as Consumer lending, which rose 30.82% Y-o-Y on Mortgages and Vehicles

Quarterly Consumer Loan Balances by Type

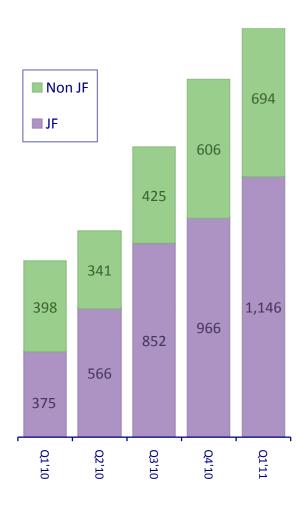
Consumer Loan Growth by Type



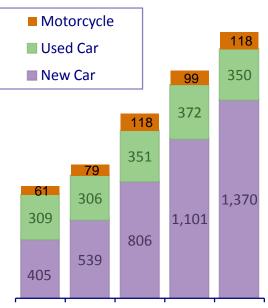
Loan Typo	Growth (%)				
Loan Type	Y-o-Y	Q-o-Q			
Other	36.72%	4.34%			
Auto Loans*	134.06%	22.23%			
Credit Cards	20.23%	-0.40%			
Payroll Loans	19.58%	3.96%			
Home Equity Loans	3.73%	0.17%			
Mortgages	33.59%	5.69%			
Total Consumer	30.82%	5.42%			

### Mandiri Tunas Finance: Q1'11 Total Financing of Rp 1.8 Tn

Total Booking and the Breakdown for Joint Financing and Non JF



Breakdown of Financing



#### Program for 2011

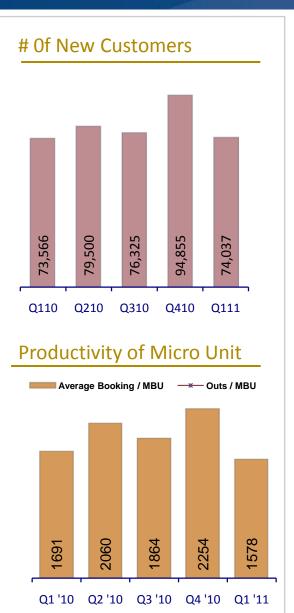
- 1. To grow further amount of referral business from Tunas Ridean network.
- 2. To continue to add large non Tunas dealer alliances.
- 3. To increase referral from branches to about 10% of car financing.
- 4. Cross sell to Corporate & Commercial Banking to increase portfolio of fleet financing to 15% of new car fleet
- 5. Opening 2 branches and 11 outlets with focus on 2 wheelers

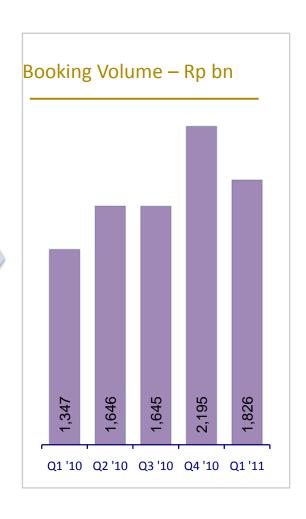
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## Our Portfolio & Infrastructure in Micro continues to expand







## Leveraging cash generator to accelerate high yield growth and deposit franchise

Co-Branding Prepaid Card Program



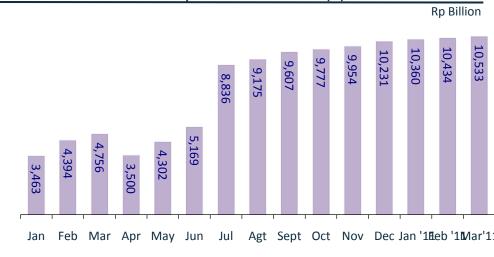
Consumer Loans from Alliance Program (10 top corporate clients) Rp Billion



Corporate Card Holder from Alliance Program



Total Payroll in 2010-2011(\*)



### Enhancing synergies & values from subsidiaries

# Syariah Banking mandiri syariah





	Bond Trading Volume Rp6.29 tn
	Equity & FI Underwriting Rp5.99 tn
7	Equity Trading Volume Rp26.22 tn
	ROA 6.5%



Total Assets Rp9.26 tn
Annual FYP
Rp 820 bn
Fee Contribution
Rp97 bn
ROE
92.20%







Total Financing
Rp1.089tn

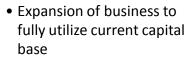
Net Interest Margin
3.61%

ROA (Before Tax)
2.64%

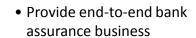
ROE (After Tax)
13.18%



- Remain the leader in syariah financing
- Capital injection program over 3 years
- Cross-sell syariah products to Mandiri customers



- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income



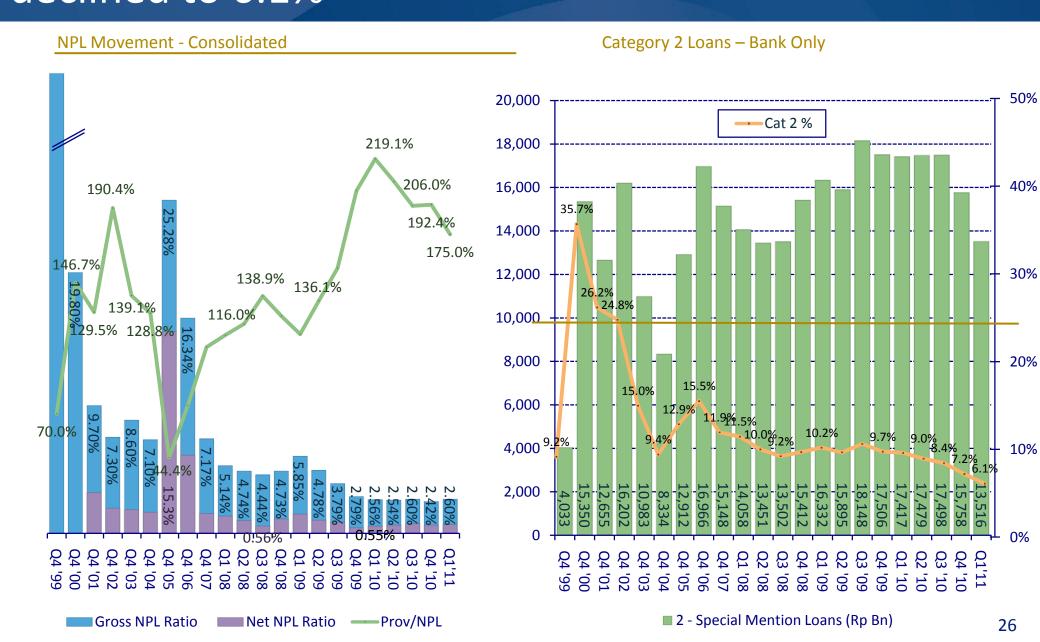
- Continue to build crosssell opportunities in various segments
- Bank assurance products complete our suite of consumer offerings



- Enhance operating model
- Improve risk management systems and IT
- Improve productivity



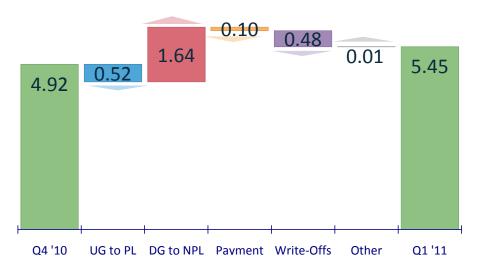
## Gross NPLs 2.6%, coverage at 175% - Category 2 loan declined to 6.1%



### Q1 Total NPLs Rp5.45 tn with Rp0.5tn Up grades

### Non-Performing Loan Movements (Rp tn) – Bank Only

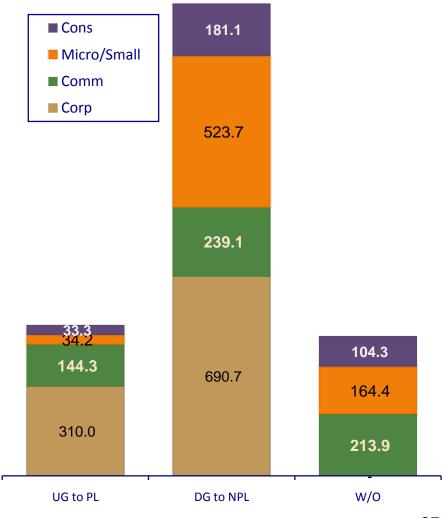
### Movement by Customer Segment (Rp Bn)



### Non-Performing Loans by Segment

	NPLs (Rp tn)	Q1△ (Rp tn)	NPLs (%)
Corporate	2.12	0.31	2.29%
Commercial	1.37	(0.16)	2.12%
Small	0.82	0.23	3.33%
Micro	0.39	0.05	5.12%
Consumer	0.75	0.11	2.33%
Total	5.45	0.53	2.43%*





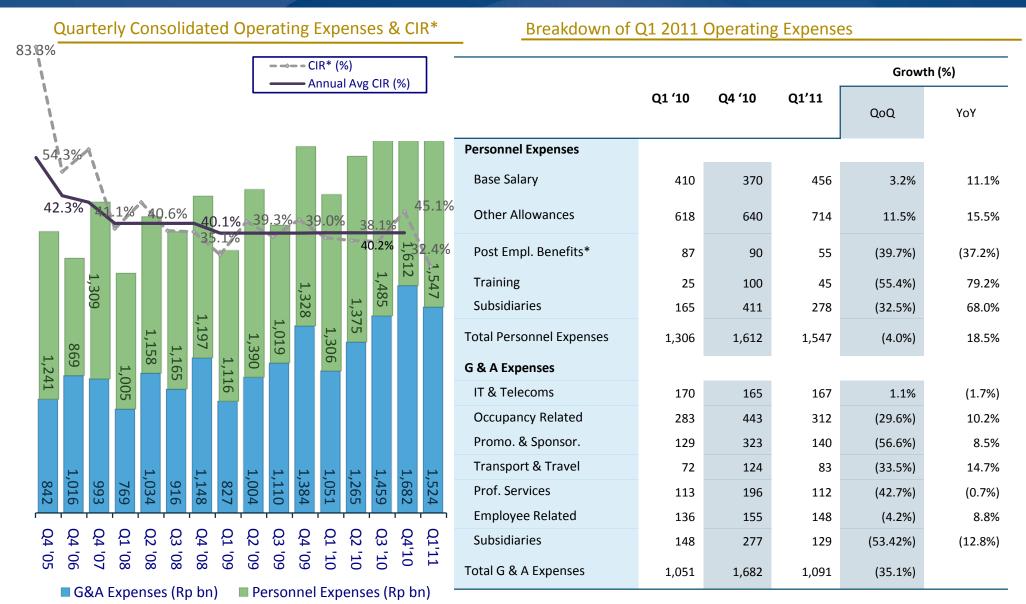
## Q1 2011 annualized net downgrades of 2.0% on loans originated since 2005.

#### Total Loans originated since 2005

			Net Upgrades (%)/Downgrades (%) #					Q1 2011	L Details			
Loan Background	Q4 '10 Balance (Rp bn)	Q1 2009	Q2 2009	Q3 2009	Q4 2009	Q1 2010	Q2 2010	Q3 2010	Q4 2010	Q1 2011	DG to NPL %	UG to PL %
Corporate	78,270.14	1.05	1.15	-	0.03	0.28	0.17	0.18	0.05	0.45	0.85	0.40
Commercial	57,357.45	0.78	0.03	0.21	0.04	0.51	0.27	0.13	0.04	0.27	0.31	0.04
Small/Micro	28,374.57	1.06	1.00	1.19	0.84	1.36	0.86	1.20	0.68	1.23	1.33	0.10
Consumer	31,284.53	0.49	0.27	0.30	0.11	0.40	0.33	0.35	0.14	0.45	0.54	0.10
			-	-	-		-					
Total	195,286.68	0.91	0.38	0.25	0.12	0.50	0.32	0.33	0.12	0.51	0.71	0.20

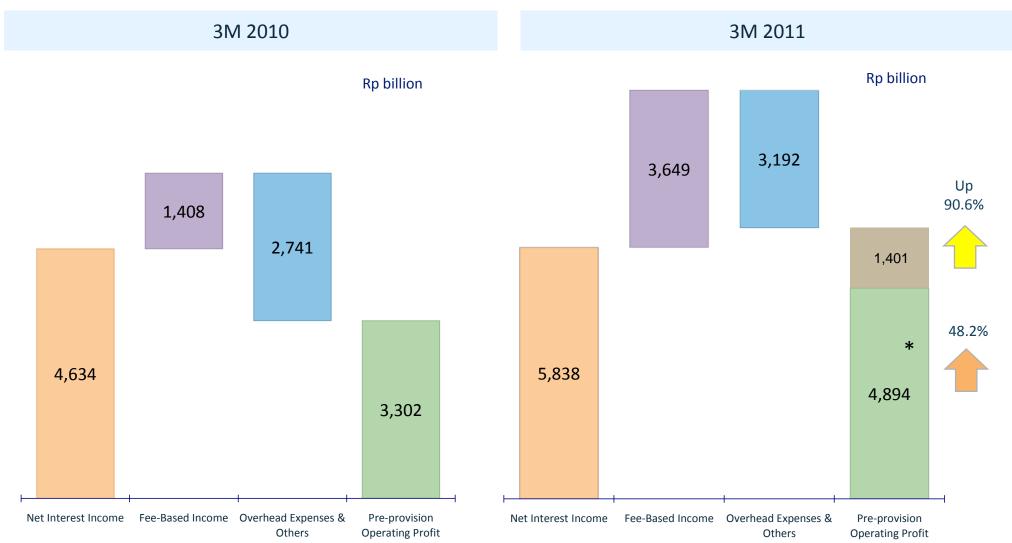
# % downgrades and upgrades are quarterly % figures

### Q1 Cost to Income Ratio at 32.4%



<sup>\*</sup>Excluding the impact of non-recurring interest income & bond gains

## 3M 2011 operating profit increased by 90.6% from 3M 2010 on higher NII & fee-based



#### Notes:

- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions
- \*Excluding non recurring income from Garuda Recovery Rp 4.895

## Strong Revenue Growth

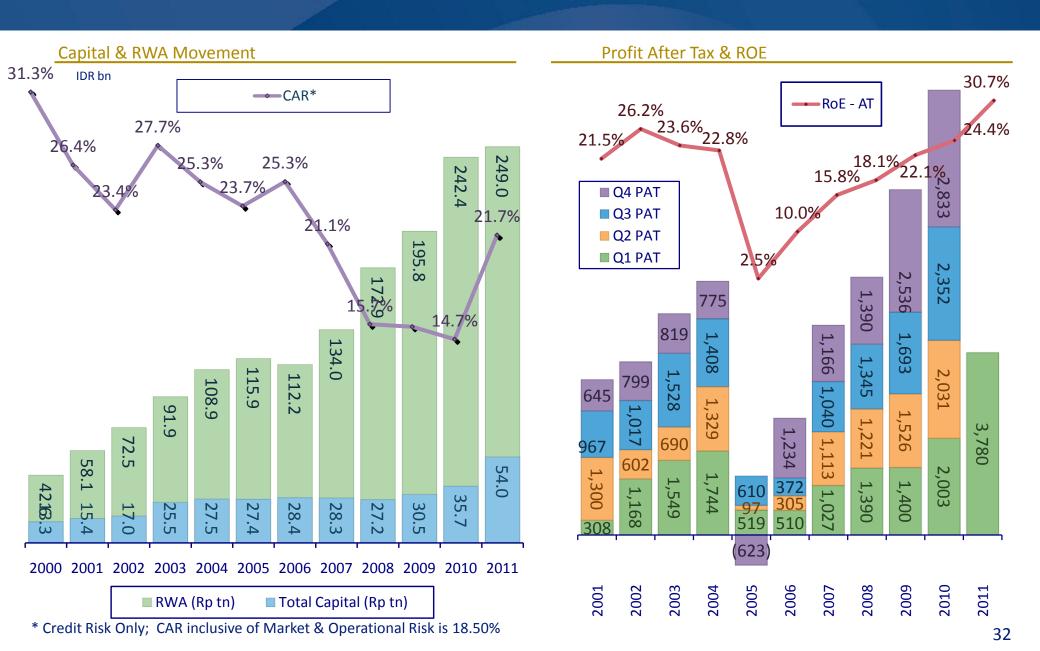
C D01	Q1	2010	Q1 2	Y-o-Y	
Summary P&L	Rp (Billions) % of Av.Assets a)		Rp (Billions) % of Av.Assets <sup>a)</sup>		△ (%)
Interest Income	8,030	8.6%	8,774	8.1%	9.3%
Interest Expense	(3,396)	(3.6%)	(3,812)	(3.5%)	12.2%
Net Premium Income	-	-	875	0.8%	n/a
Net Interest Income + Net Premium Income	4,634	5.0%	5,837	5.4%	26.0%
Other Operating Income :					
- Other Fees and Commissions	1,089	1.2%	1,497	1.4%	37.5%
- Foreign Exchange Gains – net	101	0.1%	132	0.1%	30.7%
- Others	219	0.2%	2,020	1.9%	822.4%
Gain from Increase in Value & Sale of Bonds	90	0.1%	32	0.0%	(64.4%)
Provisions, Net	(692)	(0.7%)	(831)	(0.8%)	20.1%
Personnel Expenses	(1,306)	(1.4%)	(1,547)	(1.4%)	18.5%
G & A Expenses	(1,051)	(1.1%)	(1,524)	(1.4%)	45.0%
Other Operating Expenses	(383)	(0.4%)	(614) b)	(0.6%)	60.3%
Profit from Operations	2,701	2.9%	5,002	4.6%	85.2%
Non Operating Income	32	0.0%	35	0.0%	9.4%
Net Income Before Tax	2,733	2.9%	5,037	4.7%	84.3%
Net Income After Tax	2,003	2.1%	3,780 <sup>c)</sup>	3.5%	88.7%

a) % of Average Assets on an annualized basis

b) Including loss from decrease in value of Securities & Gov Bonds

c) Net Income excluding non recurring income from Garuda Recovery was Rp2,681 bn

### ROE continues to increase, supported by strong Capital

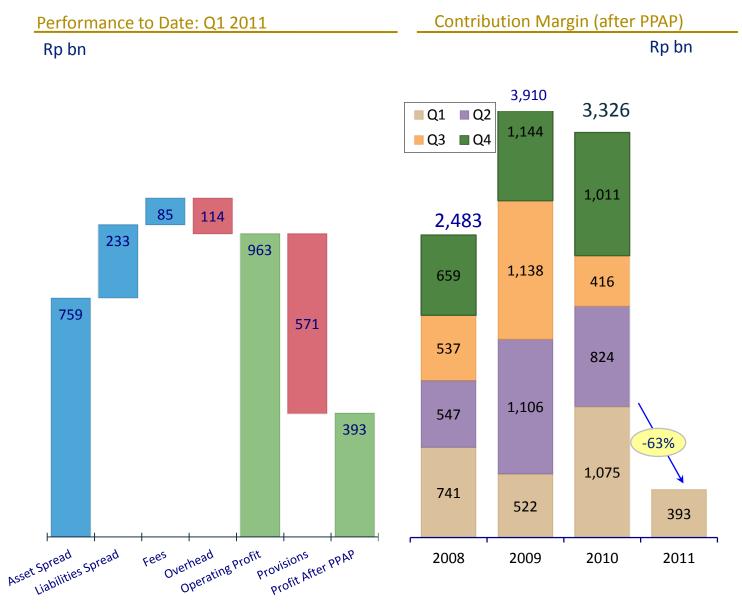


## BMRI 2011 Targets

	7	Target 2011
Gross Loan Growth (YoY)		20-22%
Low Cost Deposits (Consolidated)	>	225 Tn
Net Interest Margins	~	5.30%
Efficiency Ratio	~	45%
Gross NPLs	<	3%
Cost of Credit	~	1-1.2%%
# of New ATMs		2,000
# of New EDCs		45,000
# of New Micro Outlets		400
# of New Branches		60

# Operating Performance Highlights

### Corporate Banking: Contribution Margin declines on provision



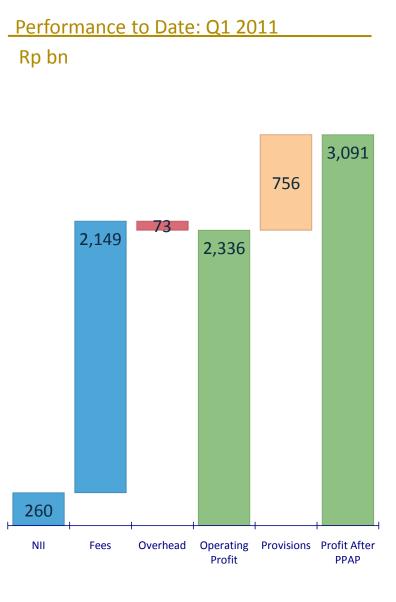
#### Strategies for 2011

- 1. Improve the organization of Corporate Banking to support the achievement of business growth and market share both transactions and other major businesses, such as credit, funds, and fee-based income.
- Develop business solutions capability by providing products and services that are flexible to customer needs. Identifying and understanding the specific needs of the customer to develop a total business relationship.
- continue to develop and strengthen business alliances to support the strategy of increasing transaction services (retail payment) in order to increase low cost fund and fee-based income, and develop retail financing for segments managed by other SBUs.

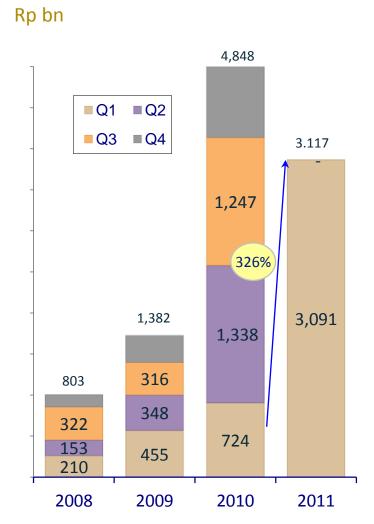
# Mandiri Sekuritas' financial performance

(Rp Bn)	Q1 2010	Q1 2011	Y-o-Y △ (%)
Revenues	79	191	140%
<ul> <li>Investment Banking</li> </ul>	21	71	232%
<ul> <li>Capital Market</li> </ul>	44	86	95%
<ul><li>Treasury</li></ul>	-	-	-
<ul> <li>Investment Mgt</li> </ul>	14	19	42%
Operating Expenses	48	60	24%
Earnings After Tax	21	263	(99%)
<b>Equity Transactions</b>	19	26	41%
SUN Transactions	10	6	(40%)
Bonds Underwritten	2	6	162%
ROA	7.6%	6.5%	(14%)
ROE	11.5%	0.1%	(99%)

# Treasury, FI & SAM



#### Contribution Margin (after PPAP)

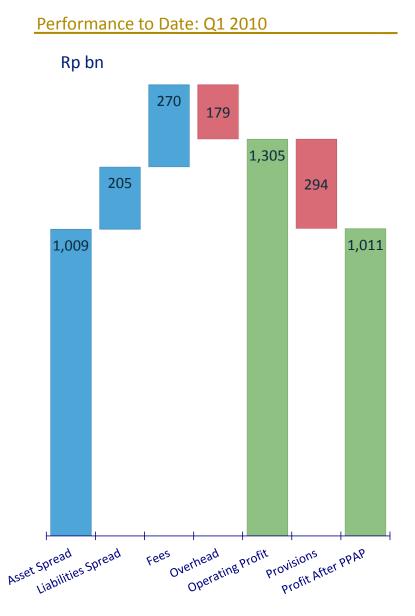


#### Strategies for 2011

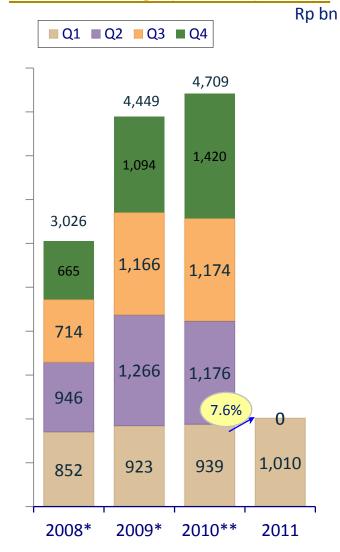
- Optimizing Online FX Dealing System, 88 Mandiri Money Changer and 88 Regional Treasury Marketing.
- 2. Development of cash pooling management.
- Intense cooperation with correspondent banks and remittance service providers.
- 4. Intensification the position of marketing representatives in the countries of TKI destination.
- 5. Applying the best restructuring scheme to support cooperative/prospective debtors.
- Increasing the intensity of billing against NPL debtors who have been restructured.
- 7. Optimizing written offs collection through legal action.
- Optimization of e-auction for procurement.

<sup>\* 2010&</sup>amp; 2011: Including Collection from SAM and excluding International branches (except Cayman Branch)

### Commercial Banking: Strong revenues from Assets



#### Contribution Margin (after PPAP)

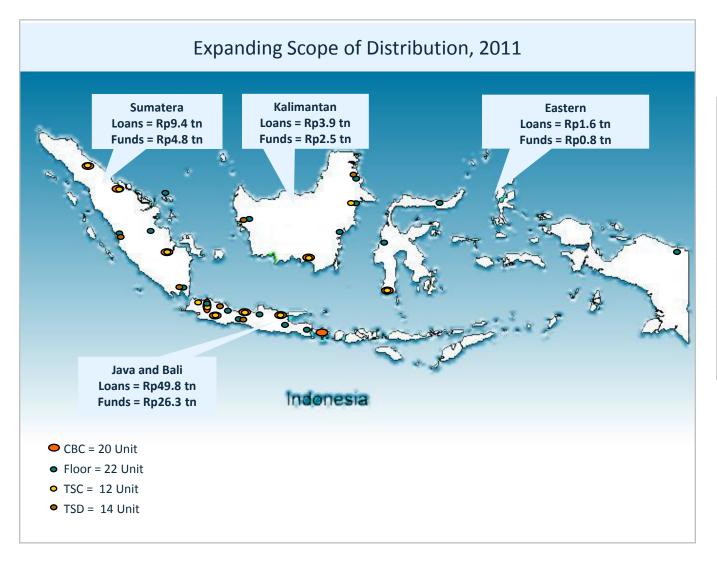


#### Strategies for 2010

- 1. Supporting Bank Mandiri Wholesale Banking vision as an Integrated Wholesale Bank through sophisticated, customized and completed services to can increase revenue especially through potential business like Wholesale Banking Deposit and Fee Income.
- Increasing profit and market share through customer existing share of wallet, increasing revenue from new customer and NPL control.
- 3. Provide best total business solution for customer by developing product and services including quality bundling product, quick services and competitive price.
- 4. Effective Alliance in units based on customer base in Commercial and Small segment, especially in developing value chain business.

<sup>\*</sup> incl CM of Small Business & BSM\*\*in June 2010 Decline due to PSAK50&55Implementation

# Commercial Banking: Stronger Platform & Improved Distribution Capability



#### Solid & Stable Source of Low Cost Funds

Rp Tn \*\*

Product	Q1 2010	Q1 2011	Growth
Demand Deposit	18.84	20.65	9.57%
Rupiah	12.56	13.41	6.79%
FX	6.29	7.24	15.12%
Saving Deposit*	1.43	1.95	36.48%
Total Low Cost Fund	20.27	22.60	11.47%
Total Funding	31.36	34.42	9.74%

Low Cost Fund Ratio = 65.7% Funding from Java & Bali = 76.48% of total funding

<sup>\*</sup> Business Savings Product \*\* excl. BB

# **Business Banking:**



## Solid & Stable Source of Low Cost Funds

Rp Tn\*\*

Product	Q1 2010	Q1 2011	Growth
Demand Deposit	1.81	2.21	21.57%
Saving Deposit*	0.30	0.47	56.09%
Total Low Cost Fund	2.12	2.68	26.50%
Total Funding	2.64	3.24	23.04%

Low Cost Fund Ratio = 82.7% Funding from Java & Bali =65.7% of total funding

Business Savings Product

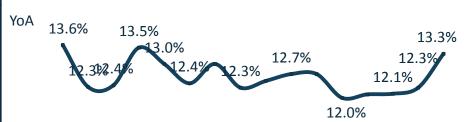
<sup>\*\*</sup> Exclude mirroring with MRB Directorate

# Strong growth from Bank Syariah Mandiri

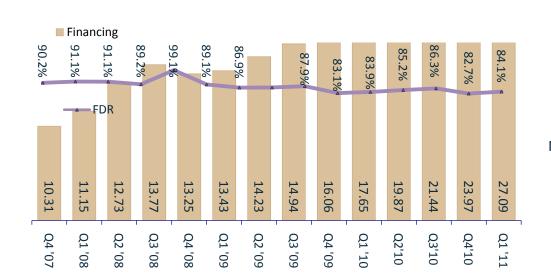
#### Financial Performance (Rp bn)

	FY '06	FY '07	FY '08	FY '09	FY '10	3M'11
Financing	7,415	10,305	13,278	16,063	23,968	27,088
Deposits	8,219	11,106	14,899	19,338	28,998	32,227
Assets	9,555	12,888	17,066	22,037	32,481	36,269
EAT	65.48	114.64	196.42	290.94	418,52	134.89
Ratios:						
ROA	1.10%	1.54%	1.83%	2.23%	2.21%	2.22%
ROE	10.23%	15.94%	21.34%	21.40%	25.05%	26.46%
Net NPF	4.64%	3.43%	2.37%	1.34%	1.29%	1.12%

#### Net Interest Margin & Cost of Funds

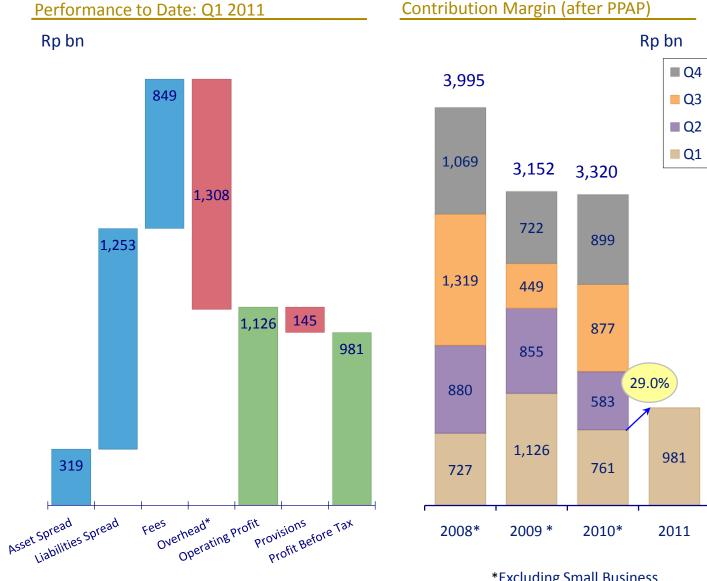


#### Syariah Financing (Rp tn)





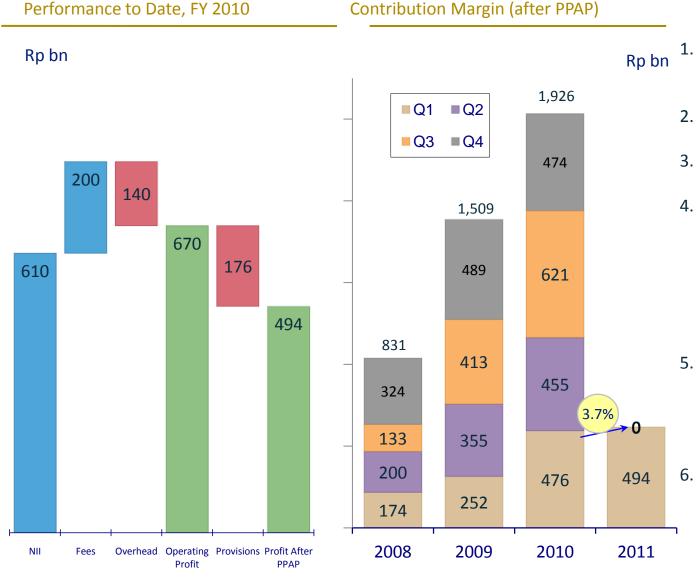
### Micro & Retail Banking: Rapidly growing our high margin business



#### Strategies for 2011

- Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and fee-based income
- Develop customer education to further increase usage of new retail products (e.g., prepaid) as well as e-channel transactions in order to increase customer's loyalty and balances.
- 3. Continue to develop integrated branding, marketing strategies and comprehensive distribution strategy (ATMs, Branches, EDCs located at optimal locations)

# Consumer Finance: Significant growth in spread and fee income



#### Strategies for 2010

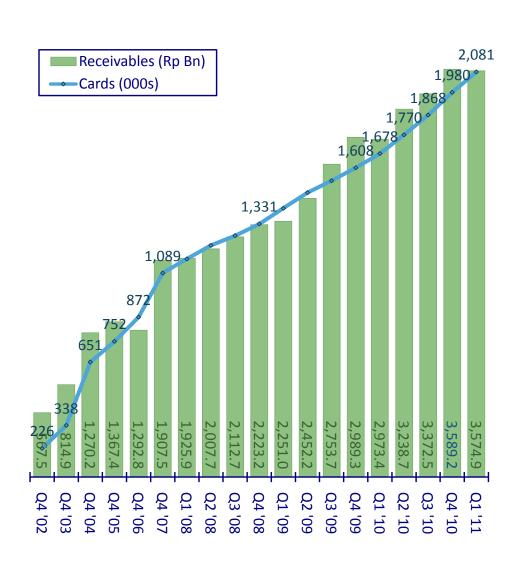
- Develop clear portfolio strategy, targeted to key customer segments
- Differentiate acquisition strategy by markets
- Increase existing cards productivity
- 4. Strengthen Consumer Loan organization structure to support the achievement of business target, internal portfolio growth and the increasing proportion of market share
- 5. Improving technology in credit process through Loan Factory project (shared with Cons Card, Small & Micro) to shorten credit turn around time
  - Increasing alliance with other BU to support the achievement of business target

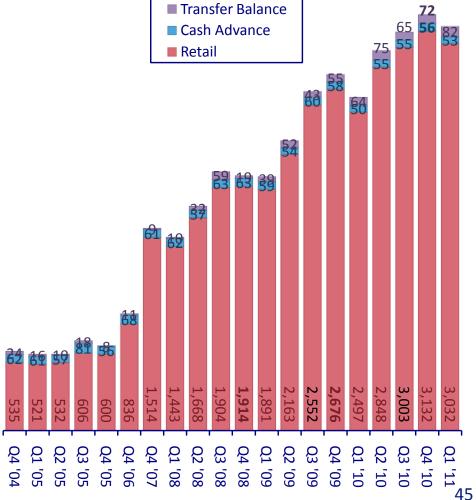
# **Supporting Materials**

# 2,081k Visa & Mastercards transacted Rp3.57 tn in Q1 2011

Mandiri Visa & Mastercards and EOQ Receivables

Total Card Quarterly Sales by Type of Transaction (Rp Bn)

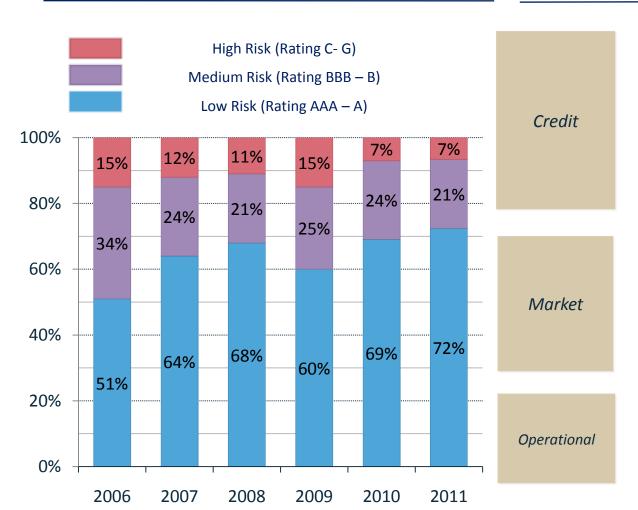




# Strengthening Risk Management & Monitoring Syste

#### Corporate Customer by Rating

#### **Summary of Risk Management Initiatives**



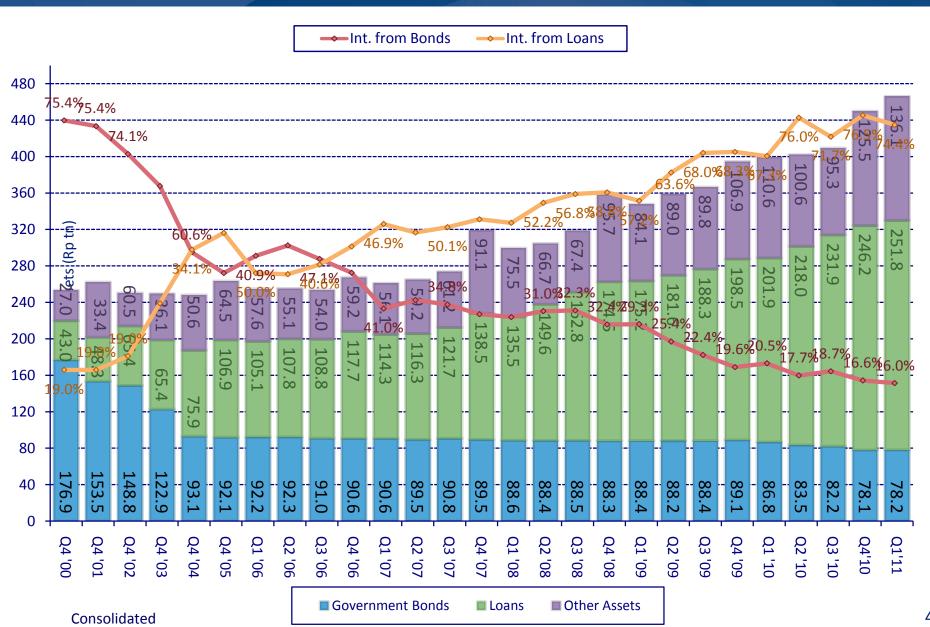
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis, redefining clear role of risk team, and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team, set up loan factory, enhanced business process (incl. tools, monitoring & collection system, policy)
- Optimize capital by implementing ERM & VBA
- · Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit, incl. overseas offices & subsidiary
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

# Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / %	Q1′10	FY '10	Q1′11	Y-o-Y △ (%)
Gross Loans	201,935	246,201	251,786	24.7%
Government Bonds	86,818	78,093	78,198	(9.9%)
Total Assets	399,338	449,775	466,083	16.7%
<b>Customer Deposits</b>	312,898	362,212	356,674	14.0%
Total Equity	36,964	41,543	57,535	55.7%
RoA - before tax (p.a.)	2.75%	3.40%	4.40%	
RoE – after tax (p.a.)	22.23%	24.39%	30.52%	
Cost to Income <sup>(a)</sup>	44.68%	42.02%	33.65%	
NIM (p.a.)	5.16%	5.28%	4.93%	
LDR	64.12%	67.58%	70.21%	
Gross NPL / Total Loans	2.56%	2.42%	2.60%	
Provisions / NPLs	219.10%	192.36%	174.99%	
Tier 1 CAR <sup>(b)</sup>	13.25%	11.57%	18.74%	
Total CAR <sup>(b)</sup> incl Credit & Opr Risk	16.10%	13.46%	18.65%	
Total CAR incl. Market Risk	15.96%	13.36%	18.50%	
EPS (Rp)	95.54	439.38	162	69.56%
Book Value/Share (Rp)	1,763	1,980	2,466	39.88%

<sup>(</sup>a) (G&A and employee expenses) / (Net Interest Income + Other Operating Income), excluding bond gains (b) Bank only – Not including Market Risk

# Total Assets grew 3.6% Y-o-Y to Rp466.1 tn



### Additional Factors

Written-off Loans

Aggregate of Rp32.864 tn (US\$ 3.682 bn) in written-off loans as of end-September 2010, with significant recoveries on-going:

```
> 2001:
               Rp2.0 tn
> 2002:
               Rp1.1 tn
> 2003:
               Rp1.2 tn
> 2004:
               Rp1.08 tn
> 2005:
               Rp0.818 tn (US$ 83.2 mn)
               Rp3.408 tn (US$ 378.5 mn)*
> 2006:
> 2007:
               Rp1.531 tn (US$ 249.3 mn)
> 2008:
               Rp2.309 tn (US$ 211.8 mn)
               Rp1.489 tn (US$ 146.4 mn)
> 9Mo '09:
               Rp0.775 tn (US$ 82.5 mn)
> Q4 '09:
> Q1 '10:
               Rp0.287 tn (US$ 31.6 mn)
               Rp0.662 tn (US$ 73.0 mn)
> Q2 '10:
               Rp0.363 tn (US$ 40.7 mn)**)
> Q3 '10:
               Rp1.349 tn (US$149.7 mn)
> Q4 '10:
               Rp0.468 tn(US$53.8 mn)
> Q1 '11:
```

<sup>\*</sup> including the write-back of *RGM* loans totaling Rp2.336 tn

<sup>\*\*</sup> Including the write back of *Kharisma Arya Paksi* loans totaling Rp 0.124 tn and Gde Kadek Rp0.59tn.

# Summary Quarterly Balance Sheet: Q1 '10 - Q1'11

						100	
	Q1 '10	Q2 '10	Q3 '10	Q4 '10	Q1	.′11	Y-o-Y
	Rp (tn)	US\$ (bn)#	% △				
Total Assets	399.24	402.08	409.37	449.80	466.08	51.65	16.7%
Cash	6.63	6.45	8.70	9.52	7.42	1.09	11.9%
Placement with BI	17.92	25.71	19.23	24.86	29.73	2.85	65.9%
Placement with other banks	27.20	25.33	23.85	37.38	34.03	4.29	25.1%
Securities	35.48	25.75	11.38	27.25	29.16	3.13	(76.2%)
Government Bonds	86.82	83.54	82.18	78.09	78.20	8.97	(9.9%)
Trading	0.27	0.15	0.50	0.61	0.75	0.07	177.0%
AFS	63.13	59.96	58.25	54.05	54.03	6.21	(14.4%)
НТМ	23.42	23.43	23.43	23.43	23.43	2.69	0.0%
Loans	201.94	217.99	231.85	246.20	251.79	28.27	24.7%
Performing Loans	196.57	213.12	225.64	240.18	245.18	27.58	24.7%
Non-Performing Loans	5.36	4.88	6.22	6.02	6.50	0.69	21.3%
Allowances	(11.50)	(11.55)	(10.69)	(11.52)	(11.51)	(1.32)	0.1%
Loans – Net	190.43	206.45	221.17	234.68	240.28	26.95	26.2%
Total Deposits – Non-Bank	312.91	326.58	321.19	362.21	356.67	41.60	14.0%
Demand Deposits	69.80	73.34	62.76	68.29	70.73	7.84	1.3%
Savings Deposits	106.98	113.75	120.33	123.96	132.10	14.24	23.5%
Certificate & Time Deposits	136.13	139.49	138.10	169.97	153.85	19.52	13.0%
Shareholders' Equity	36.96	36.51	39.02	41.57	57.54	4.77	55.7%

# Summary Quarterly P&L – Q1 2011

	Q1 2010		Q4 2	Q4 2010		2011	Q-o-Q	Y-o-Y
Summary P&L	Rp (Billions)	% of Av.Assets <sup>a)</sup>	Rp (Billions)	% of Av.Assets <sup>a)</sup>	Rp (Billions)	% of Av.Assets <sup>a)</sup>	△ (%)	△ (%)
Interest Income	8,030	7.9%	8,842	8.2%	8,774	7.7%	(0.8%)	9.3%
Interest Expense	(3,396)	(3.3%)	(3,688)	(3.4%)	(3,812)	(3.3%)	3.4%	12.2%
Net Premium Income	-	-	-	-	875	0.8%	n/a	n/a
Net Int Inc + Net Premium Inc	4,634	4.6%	5,154	4.8%	5,837	5.1%	13.3%	26.0%
Other Operating Income	1,409	1.4%	3,010	2.8%	3,649	3.2%	21.2%	159.0%
Gain from Increase in Value & Sale of Bonds	90	0.09%	(122)	(0.11%)	32	0.03%	n/a	(64.4%)
Provisions, Net	(692)	(0.7%)	249	0.2%	(831)	(0.7%)	n/a	20.1%
Personnel Expenses	(1,306)	(1.0%)	(1,612)	(1.5%)	(1,547)	(1.4%)	(4.0%)	47.2%
G & A Expenses	(1,051)	(1.3%)	(1,682)	(1.6%)	(1,524)	(1.3%)	(9.4%)	16.7%
Other Operating Expenses	(383)	(0.4%)	(158)	(0.1%)	(614) b)	(0.5%)	288.6%	60.3%
Profit from Operations	2,701	2.7%	5,202	4.8%	5,002	4.4%	(3.8%)	85.2%
Non Operating Income	32	0.0%	88	0.1%	35	0.0%	(60.2%)	9.4%
Net Income Before Tax	2,733	2.7%	5,290	4.9%	5,037	4.4%	(4.8%)	84.3%
Net Income After Tax	2,003	2.0%	2,829	2.6%	<b>3,780</b> <sup>c)</sup>	3.3	33.6%	88.7%

a) % of Average Assets on an annualized basis

b) Incl loss from decrease in value of Securities & Gov Bonds

c) If excl from Garuda – Net Profit After Tax will be Rp2,681 bn

# Limited Impact on Government Recap Bonds

#### Recap Bond Portfolio by Type and Maturity (Rp78,198 bn)

Maturity/	Trading Po	ortfolio	Available	Held to				
Rp bn	Nominal	MTM	Nominal	MTM	Maturity			
Fixed Rate Bonds								
< 1 year	59	62	-	-	68			
1 - 5 year	318	332	-	-	1,392			
5 - 10 year	87	93	-	-	111			
> 10 year	236	257	-	-	110			
Sub Total	700	745	-	-	1,681			
		·	·	·				

#### Variable Rate Bonds

700

Total

< 1 year	-	-	1	-	-
1 - 5 year	-	-	3,870	3,889	1,506
5 - 10 year	-	-	50,441	50,138	20,239
> 10 year	-	-			-
Sub Total	-	-	54,311	54,027	21,745

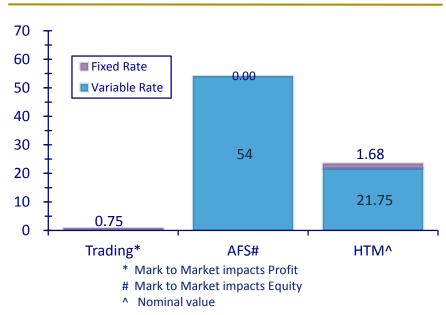
54,311

54,027

23,426

745

#### Bonds by Rate Type & Portfolio as of March 2011(Rp bn)



#### Q1 '11 Recap Bond Gains/(Losses) (Rp bn)

	Q4 '09	Q4 '10	Q1 '11
Realized Gains/Losses on Bonds	18.70	56.69	38.53
Unrealized Gains/Losses on Bonds	(0.91)	7.77	(0.63)
Total	17.80	64.46	37.89

# Ex-Recap Bond Portfolio, 31 March'11 – Bank Only

					Nominal				Fair Value		
No.	Series	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.	
Fi	xed Rate										
1	FR0020	15-Dec-13	14.28%			291	100.000	-	-	291	
	Sub <sup>-</sup>	Γotal		-	-	291		-	-	291	
Var	iable Rate										
1	VR0019	25-Dec-14	6.37%		3,770,000	1,114,300	100.500	-	3,788,850	1,114,300	
2	VR0020	25-Apr-15	6.37%		-	391,029	100.000	-	-	391,029	
3	VR0021	25-Nov-15	6.37%		100,000	690	100.250	-	100,250	690	
4	VR0022	25-Mar-16	6.37%		92,844	6,796,813	100.990	-	93,763	6,796,813	
5	VR0023	25-Oct-16	6.37%		9,738	4,086,068	99.950	-	9,733	4,086,068	
6	VR0024	25-Feb-17	6.37%			8,210,550	100.000	-	-	8,210,550	
7	VR0025	25-Sep-17	6.37%		3,765,402	1,145,148	98.691	-	3,716,113	1,145,148	
8	VR0026	25-Jan-18	6.37%		3,475,267	-	100.100	-	3,478,742	-	
9	VR0027	25-Jul-18	6.37%		3,475,267	-	98.737	-	3,431,374	-	
10	VR0028	25-Aug-18	6.37%		5,171,695	-	101.000	-	5,223,412	-	
11	VR0029	25-Aug-19	6.37%		8,819,688	-	98.613	-	8,697,359	-	
12	VR0030	25-Dec-19	6.37%		8,016,765	-	98.545	-	7,900,121	-	
13	VR0031	25-Jul-20	6.37%		17,614,108	-	99.850	-	17,587,687	-	
	Sub	Γotal		-	54,310,774	21,744,598		-	54,027,405	21,744,598	
	Grand	Total		-	54,310,774	21,744,889		-	54,027,405	21,744,889	
				0.00%	71.41%	28.59%		0.00%	71.30%	28.70%	
		Total N	ominal Value	76,055,663		Total	Fair Value	75,772,294			

(Stated in Rp Millions)

# Bank Mandiri Credit Ratings

Moody's	
Outlook	STABLE
Long Term Rating	Ba2
Foreign LT Bank Deposits	Ba2
Local LT Bank Deposits	Baa3
Senior Unsecured Debt	WR
Bank Financial Strength	D
Foreign Curency ST Debt	NP
Local Cuurency ST Debt	P-3

Fitch	
Outlook	POS
LT FC Issuer Default	BB+
LT LC Issuer Default	BB+
Subordinated Debt	BB-
ST Issuer Default Rating	В
Individual Rating	C/D
Support Rating	3

Pefindo	
Outlook	STABLE
LT General Obligation	idAAA

Standard & Poor's	
Outlook	POS
LT Foreign Issuer Credit	BB+
LT Local Issuer Credit	BB+
ST Foreign Issuer Credit	В
ST Local Issuer Credit	В

# **Corporate Actions**

Net Profit for the financial year of 2009 of Rp7,155,463,216,743.00 was distributed as follows:

- 35%, or Rp2,504,412,132,860.05, for the annual dividend
- Total Dividend Payment of Rp119.43 per share
- Interim dividend of Rp19.26 paid on 22 December 2009

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: June 9, 2010
Cash Market: June 14, 2010

b. Ex Date:

Regular and Negotiated Market: June 10, 2010
Cash Market: June 15, 2010
c. Payment Date: June 28 2010

Net Profit for the financial year of 2008 of Rp5,312,821,488,698.00 was distributed as follows:

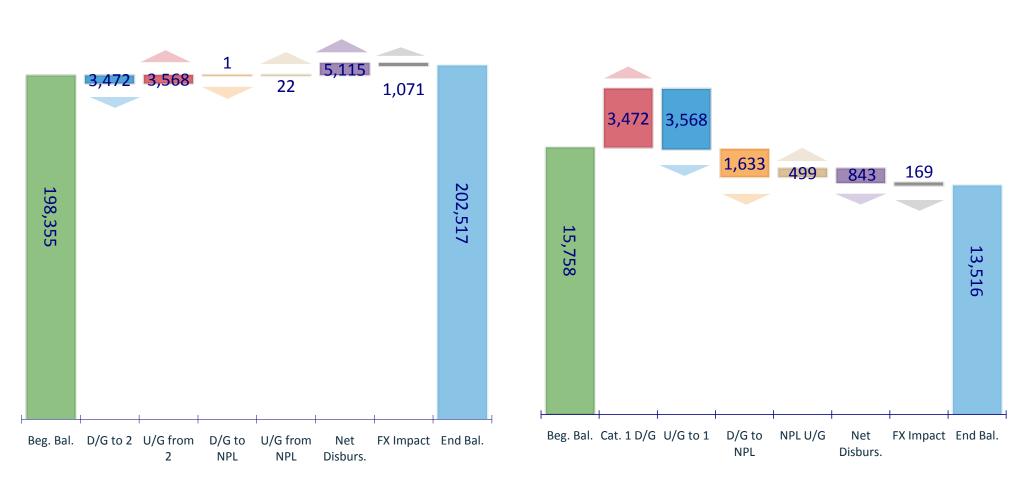
- 35%, or Rp1,859,487,521,044.30, for the annual dividend
- Total Dividend Payment of Rp88.55 per share

Dividend Payment

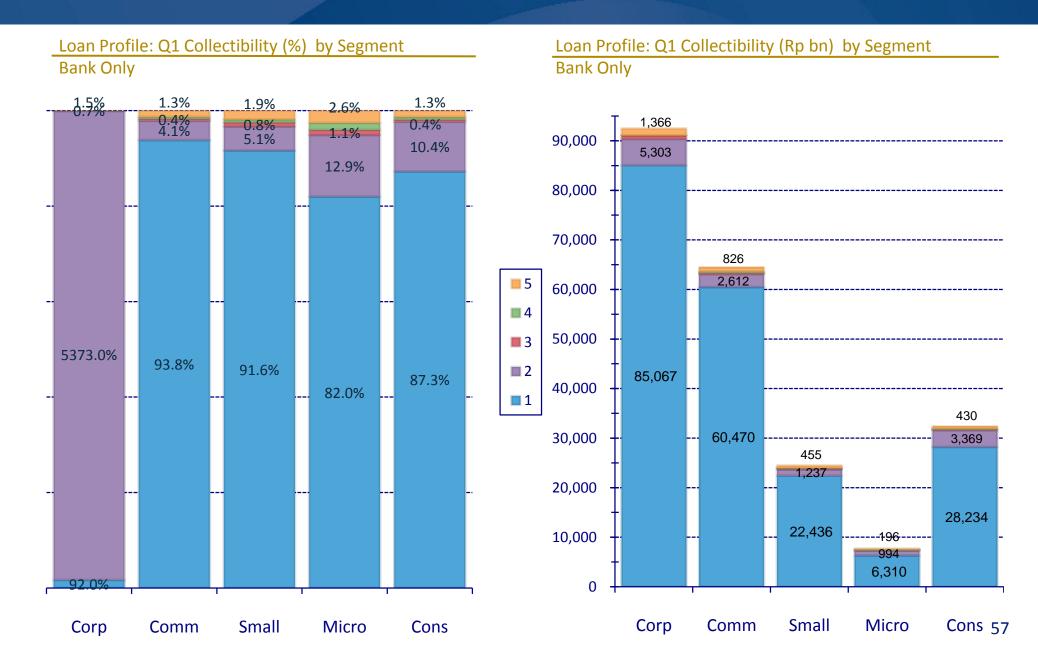
# Q1 2011 Movement in Category 1 and 2 Loans

Category 1 Loan Movements (Rp bn) – Bank Only

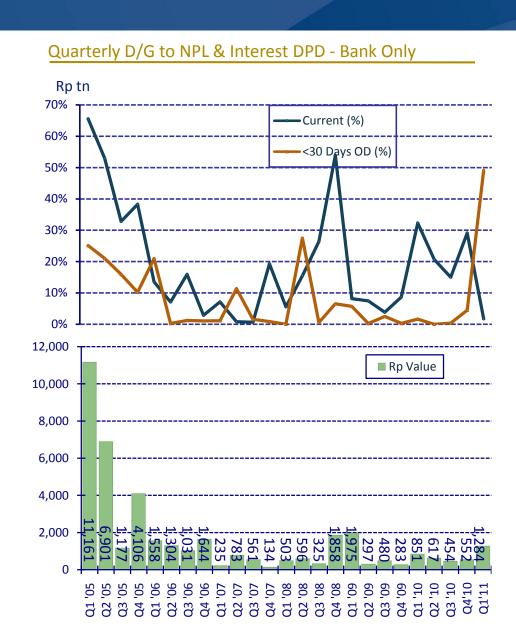
Category 2 Loan Movements (Rp bn) – Bank Only



# Q1 2011 Loan Detail: Collectibility by Segment



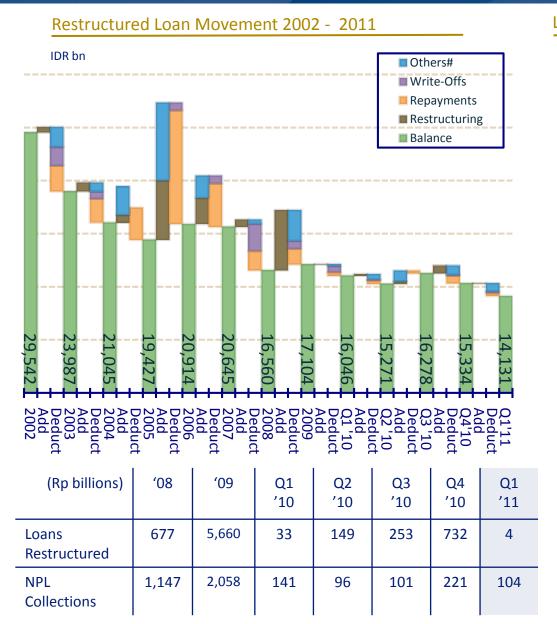
# NPL Loan Detail\*: Quarterly by Days Past Due



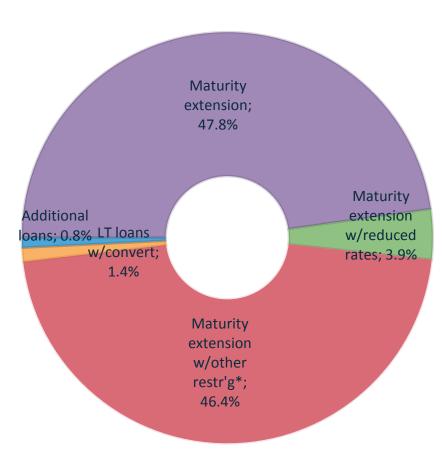
#### Quarterly NPL Stock & Interest DPD - Bank Only -Current (%) 60% <30 Days OD (%) 50% 40% 30% 20% 10% 0% 30,000 ■ Rp Value 25,000 20,000 15,000 10,000 6,5 6,5 10,6 13,6 17,1 08 08 60 60 08 0 0

\* Excluding Micro & Consumer Loans Only

### Rp108 bn in loans were restructured or repaid in Q1 '11



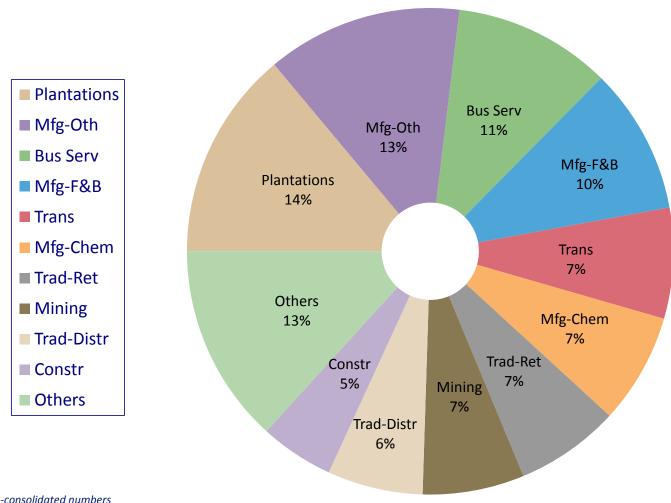
#### Loans by Restructuring Type in Q1 2011



\*Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

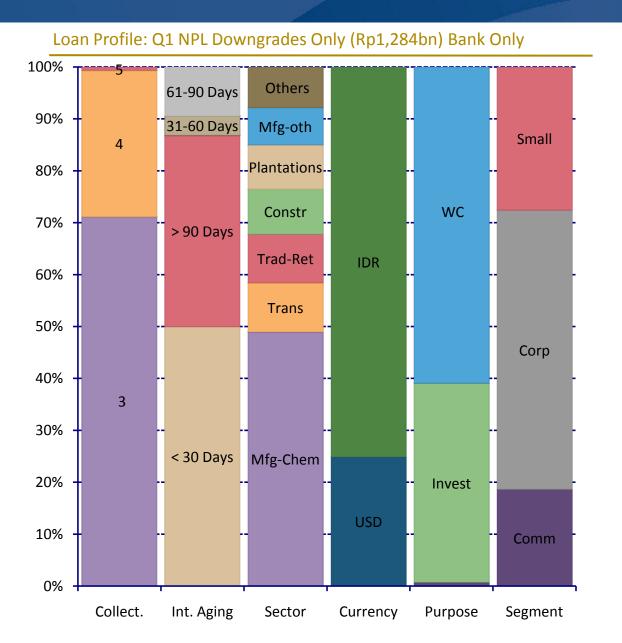
#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

# Loan Portfolio Sector Analysis, Q1 2011



<sup>(1)</sup> Non-consolidated numbers \* Each sector < 4%

# Q1 2011 Loan Detail\*: Downgrades to NPL

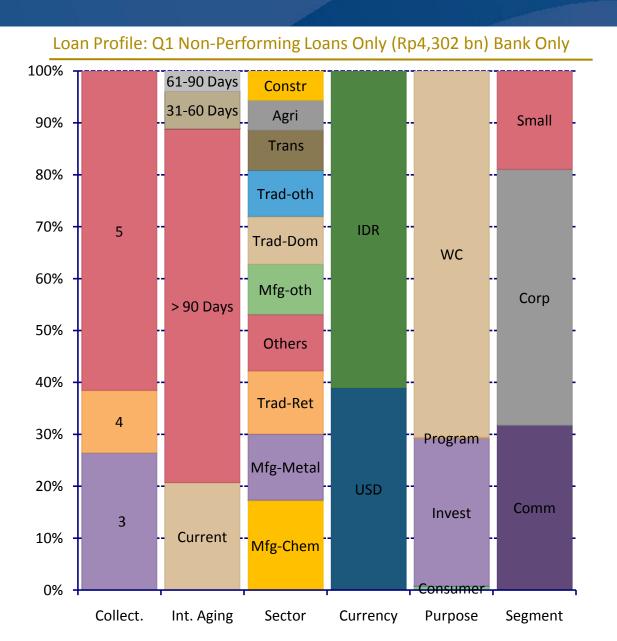


Corporate, Commercial & Small Business loans downgraded to NPL in Q1 totaled Rp1,284 billion. Of these loans:

- 50.8% were current on interest payments or less than 30 days
- 53.8% were Corporate borrowers and 27.6% came from our Small Business portfolio
- Largest downgrades by sector:
  - Chemical Manufacturing
  - > Transportation
  - Retail Trading
- 75.1% were IDR loans
- 60.9% were Working Capital loans
- 36.2% were more than 90 days overdue in interest payments

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Non-Performing Loans

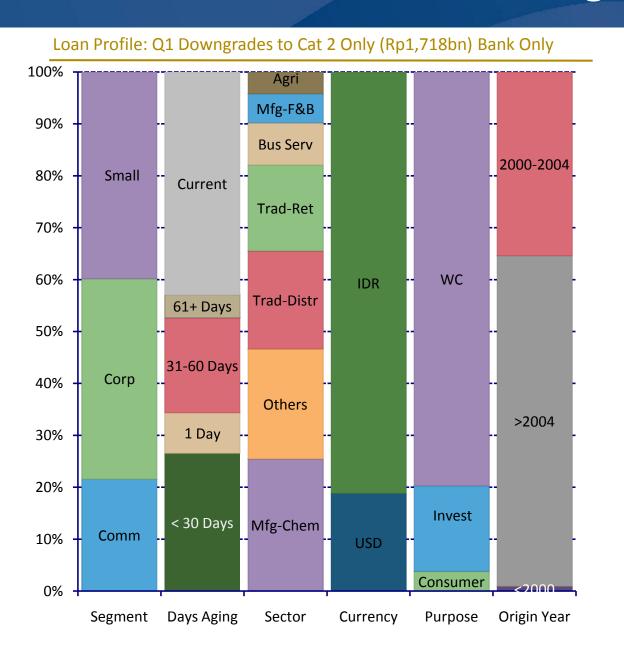


Corporate, Commercial & Small Business NPLs totaled Rp4,302 billion in Q1. Of these NPLs in Q1:

- 20.8% remain current on interest payments and an additional 8.8% are less than 90 days overdue
- 49.3% are to Corporate customers
- 70.6% are Working Capital loans and 28.5% are Investment loans
- Primary sectors are:
  - Chemical Manufacturing
  - Metal Manufacturing
  - Retail Trading
- 61.0% are Rp loans
- 26.5% are Cat. 3 & 12.0 are Cat. 4
- 0.4% were upgraded in Q1, while 58.6% saw no change in collectibility

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Downgrades to Cat. 2

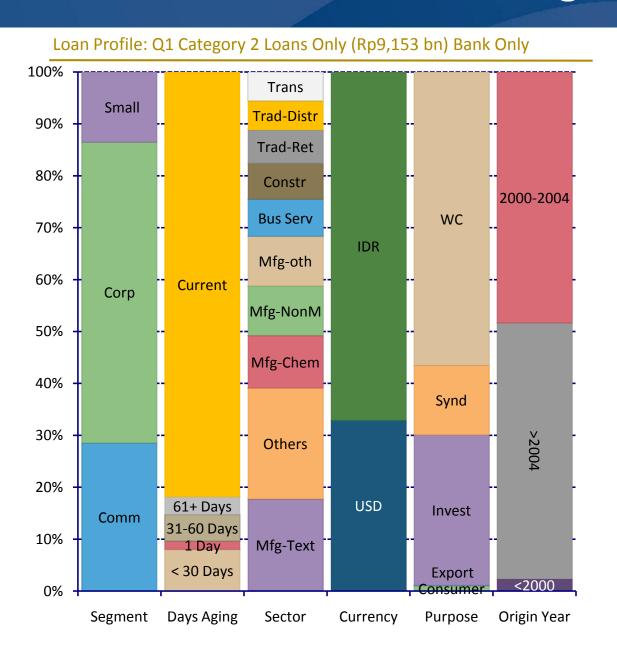


Rp1,718 billion in Corporate, Commercial & Small Business loans were downgraded to Category 2 in Q1. Of the Special Mention Loans downgraded:

- 39.8% are for Small Business & 38.6% are to Corporate customers
- 42.9% are current & 7.9% are 1 day overdue in interest payments
- Primary sectors downgraded are:
  - Chemical Manufacturing
  - Distribution Trading
  - Retail Trading
- 81.2% are Rupiah loans
- 79.7% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Category 2 Loans

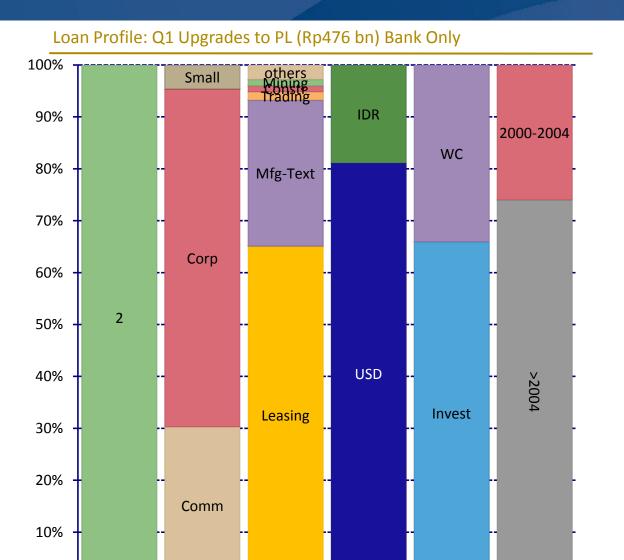


Rp9,153 billion in Corporate, Commercial & Small Business loans were in Category 2 in Q1. Of these Special Mention loans:

- 57.9% are to Corporate customers
- 83.4% are current or 1 day overdue, with an additional 8% less than 30 days overdue
- Primary sectors in Category 2 are:
  - > Textile Manufacturing
  - Chemical Manufacturing
  - Non Metal Manufacturing
- 67.1% are IDR loans
- 56.5% are Working Capital loans
- 75.6% were Category 2 in Q4 '10

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Upgrades to PL



0%

Collect.

Segment

Sector

Currency

Purpose

**Origin Year** 

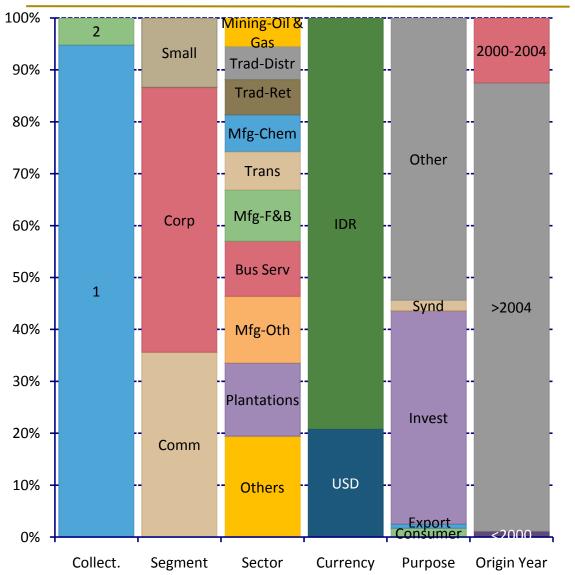
Corporate, Commercial & Small Business loans upgraded to PL in Q1 totaled Rp476 billion. Of these loans:

- 65.1% were to Corporate borrowers
- 73.9% originated in 2005 or later
- Largest upgrades by sector:
  - Leasing
  - > Textile Manufacturing
- 81.1% were Fx loans
- 34% were Working Capital loans
- 97.6% of upgrades to PL were NPLs moving to Category 2

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Performing Loans



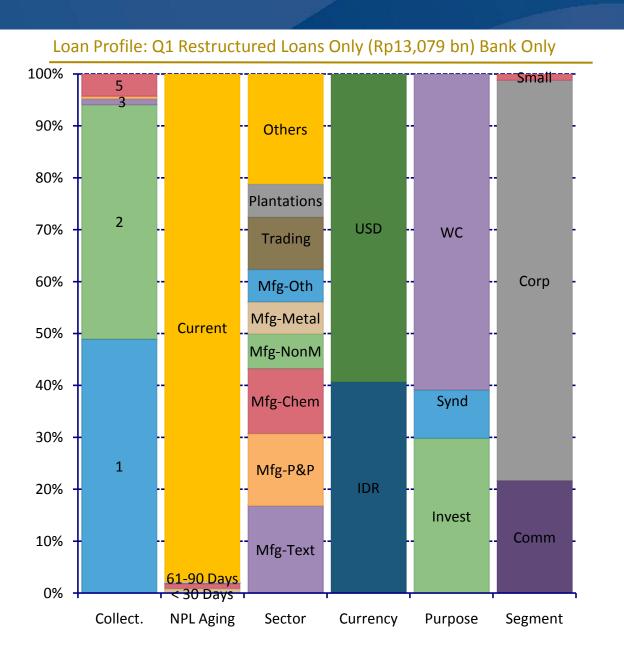


Rp177,126 bn in Corporate, Commercial & Small Business loans were performing in Q1. Of these performing loans:

- 51.0% are to Corporate customers & 35.6% are to Commercial customers
- 86.4% originated since 2005
- Primary sectors are:
  - Plantation
  - Manufacturing
  - Business Services
  - > Transportation
- 79.2% are Rupiah loans
- 54.4% are Working Capital loans
- 91.0% saw no change in collectibility
- 0.3% were upgraded from NPL

<sup>\*</sup> Excluding Micro & Consumer Loans Only

### Q1 2011 Loan Detail\*: Restructured Loans

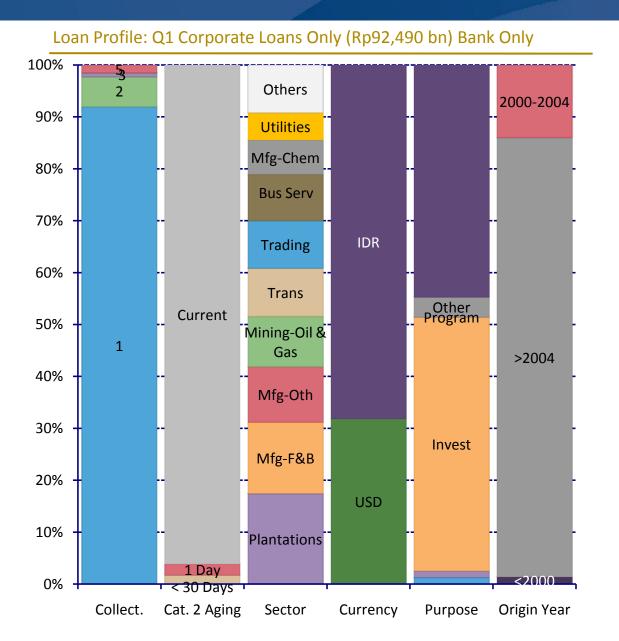


Of the remaining Rp13,079 billion in restructured Corporate, Commercial & Small Business loans in Q1:

- 94.1% are performing
- 92.8% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Manufacturing
    - Textiles
    - Chemicals
    - Pulp & Paper
  - Trading
  - Plantation
- 59.3% are Rupiah loans
- 60.9% are Working Capital loans
- 77.2% are to Corporate customers
- 5.5% deteriorated in collectibility
- 20.2% showed improved collectibility

<sup>\*</sup> Excluding Micro & Consumer Loans Only

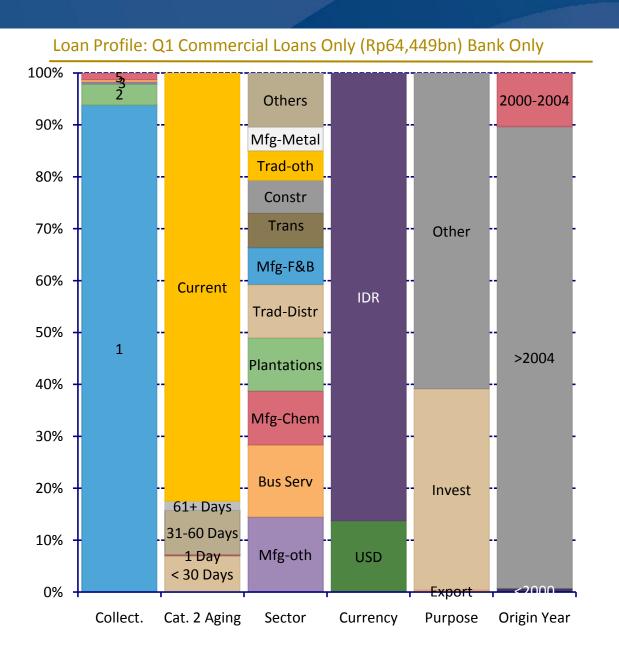
# Q1 2011 Loan Detail: Corporate Loans



Rp92,490 billion in loans were in the Corporate portfolio in Q1. Of the Corporate Loans in Q1:

- 97.7% are performing loans, with 5.7% in Category 2
- 96% of Category 2 loans are current in interest payments
- 33.8% of NPLs are current in interest payments
- Primary sectors in Corporate are:
  - Plantation
  - Food & Beverage Mfg
  - Oil-Gas
- 68.1% are Rupiah loans
- 44.7% are Working Capital loans

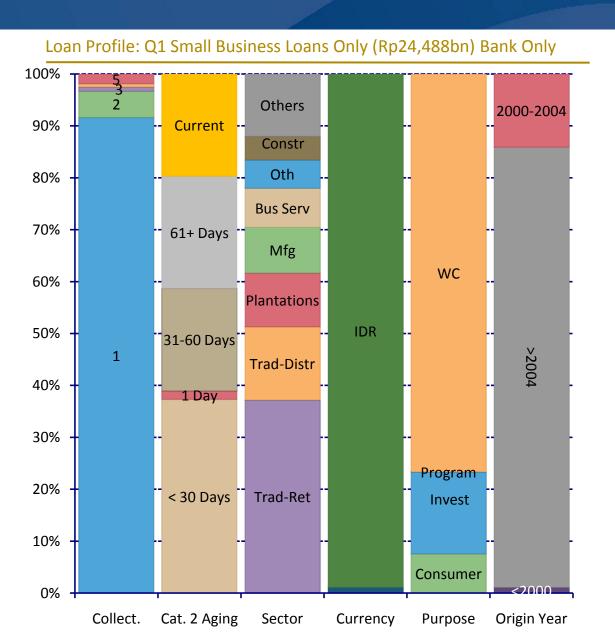
### Q1 2011 Loan Detail: Commercial Loans



Rp64,449 billion in loans were in the Commercial portfolio in Q1. Of the Commercial Loans in Q1:

- 97.9% are performing loans, with 4.1% in Category 2
- 82.5% of Category 2 loans are current in interest payments
- 9.5% of NPLs are current in interest payments
- Primary sectors in Commercial are:
  - Business Service
  - Chemical Manufacturing
  - Plantations
  - Distribution
- 86.3% are Rupiah loans
- 60.8% are Working Capital loans

### Q1 2011 Loan Detail: Small Business Loans

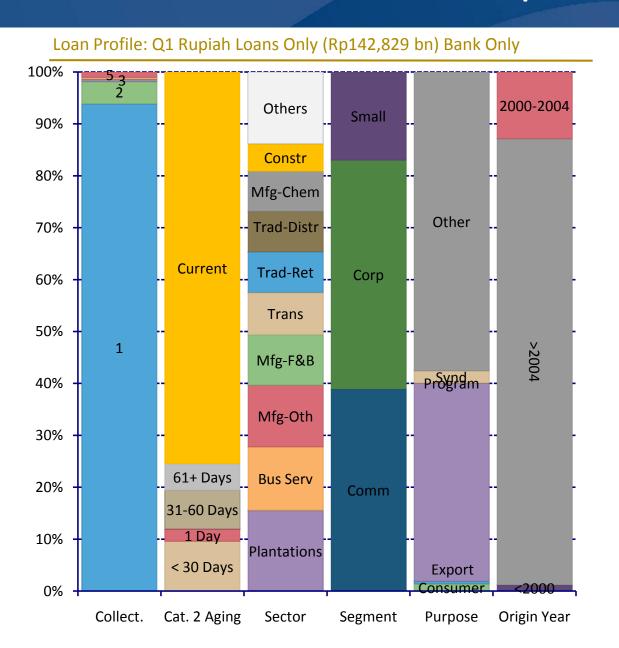


Rp24,488 billion in loans were in the Small Business portfolio in Q1. Of the Small Business Loans in Q1:

- 96.7% are performing loans, with5.1% in Category 2
- 19.7% of Category 2 loans are current in interest payments
- 5.9% of NPLs are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution
  - Plantations
- 98.9% are Rupiah loans
- 76.7% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q1 2011 Loan Detail\*: Rupiah Loans

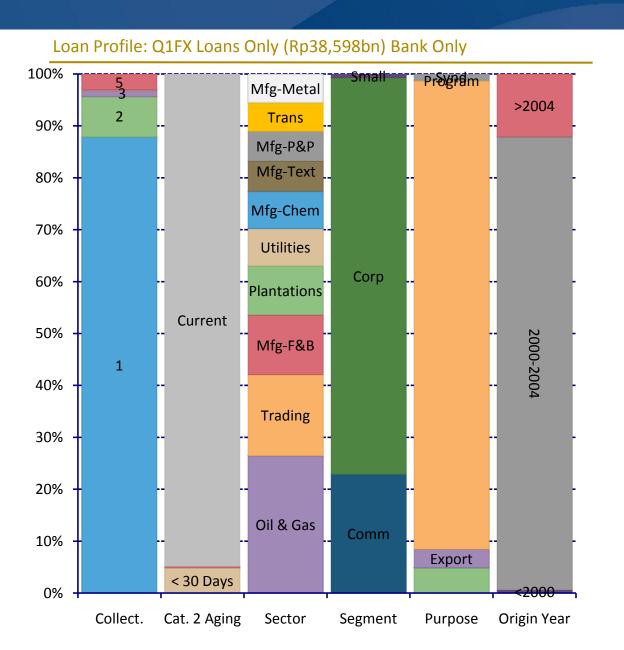


Rp142,829billion in loans were Rupiah denominated in Q1. Of the Rupiah Loans in Q1:

- 98.2% are performing loans, with4.3% in Category 2
- 75.5% of Category 2 loans are current in interest payments
- 6.3% of NPLs are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Business Serices
  - Food & Beverage Mfg
  - Transportation
- 44.1% are Corporate loans
- 57.6% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

#### Q1 2011 Loan Detail\*: FX Loans



Rp38,598 billion in loans were FX denominated in Q1. Of the FX Loans in Q1:

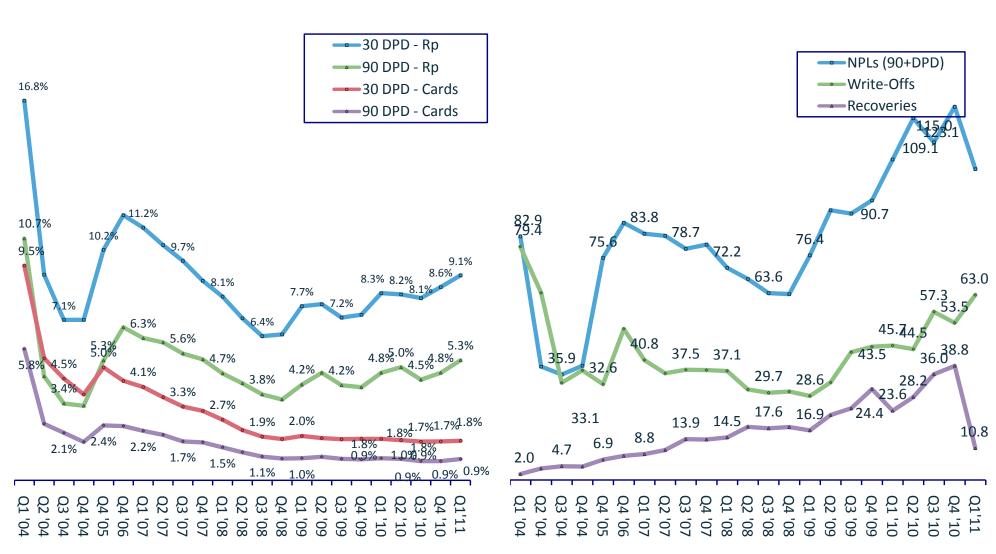
- 95.7% are performing loans, with 7.8% in Category 2
- 94.9% of Category 2 loans are current in interest payments
- 43.6% of NPLs are current in interest payments
- Primary sectors in FX loans are:
  - Oil & Gas
  - Trading
  - Food & Beverage Mfg
  - Plantations
- 76.4% are Corporate loans
- 44.3% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Credit Card portfolio showed modest deterioration in Q1 '11

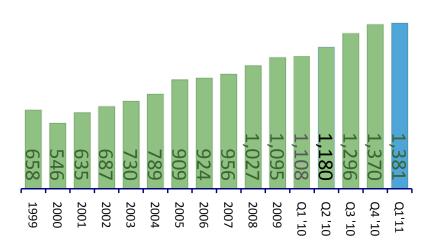
Mandiri Credit Card Delinquency Rates (%)

Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)

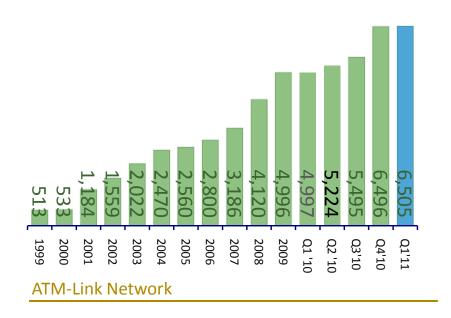


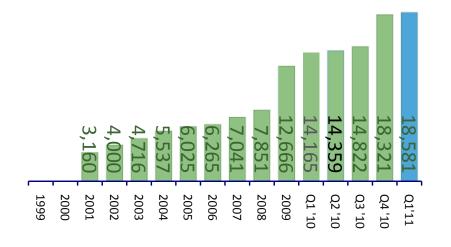
### Staffing and Distribution Network Growth



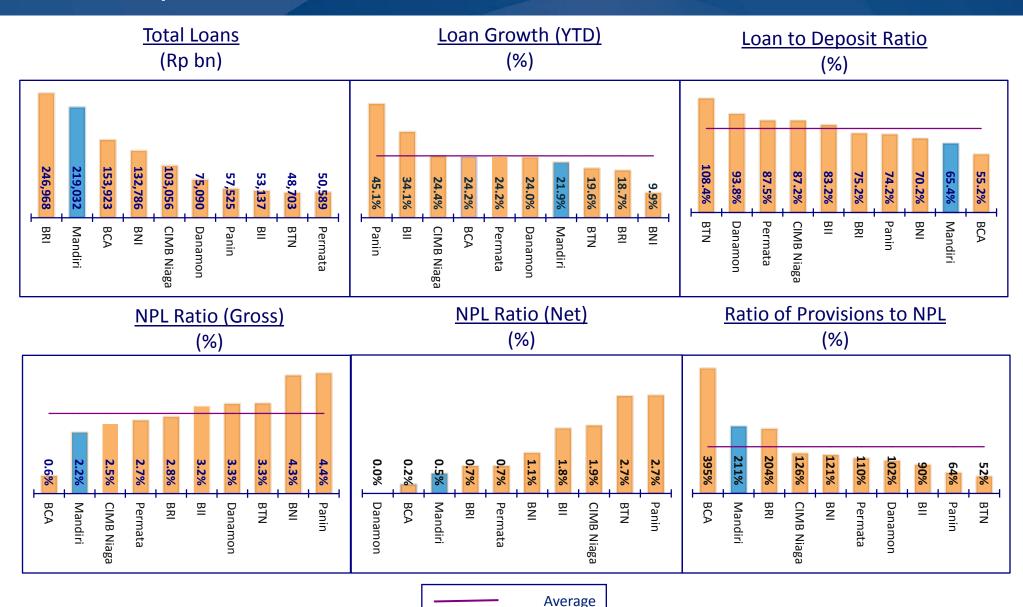




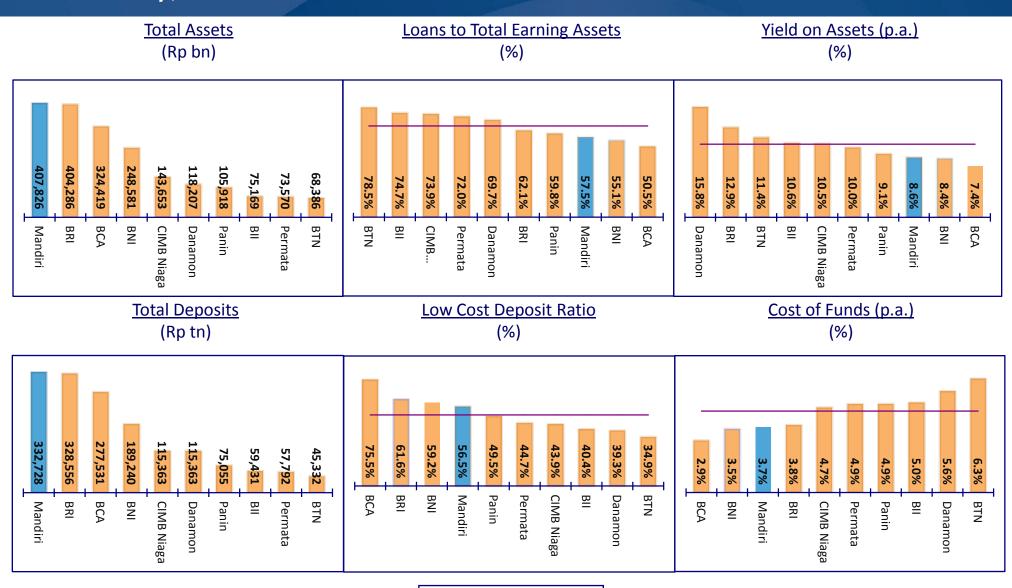




# Loan growth, quality & provisioning relative to peers Bank Only, As of December 2010

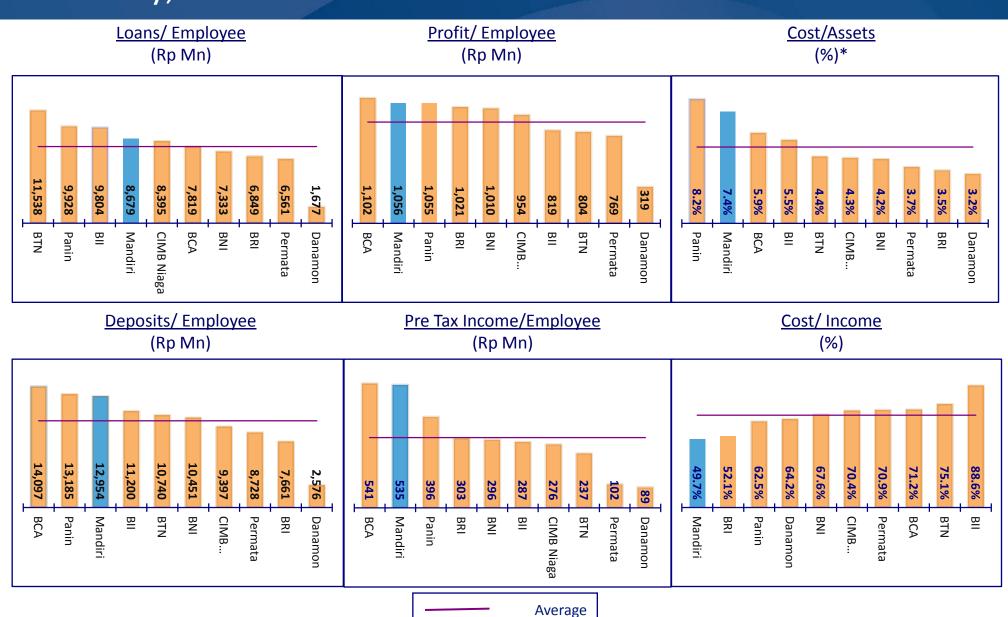


# Asset and liability mix relative to peers Bank Only, As of December 2010



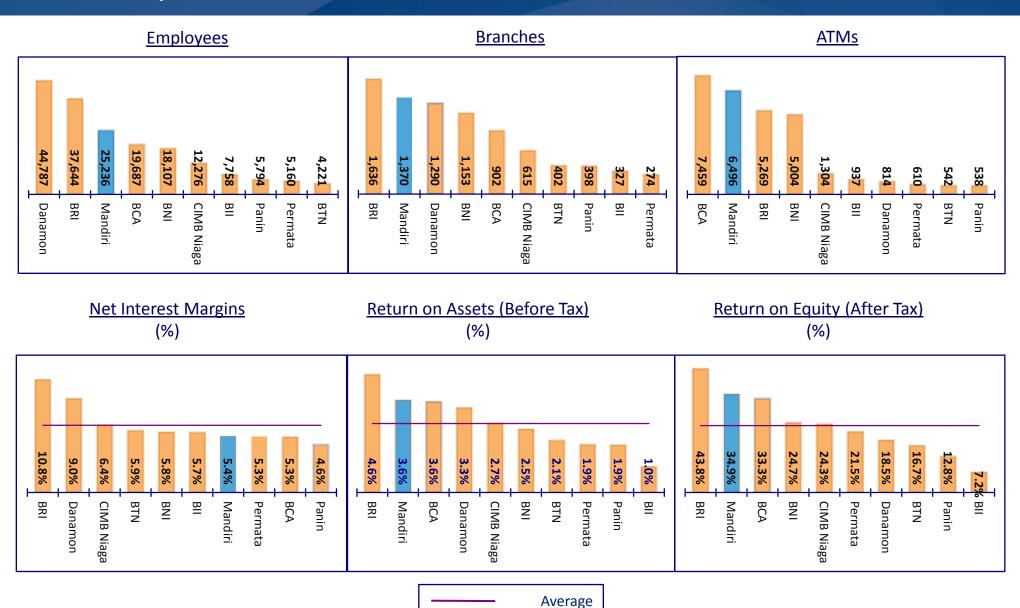
**Average** 

# Efficiency measures relative to peers Bank Only, As of December 2010

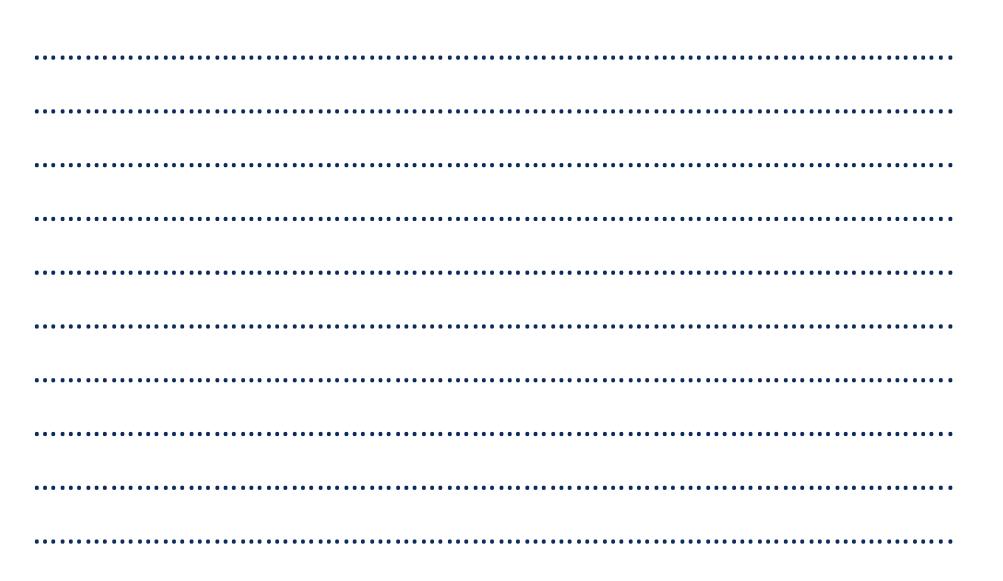


\*Annualized

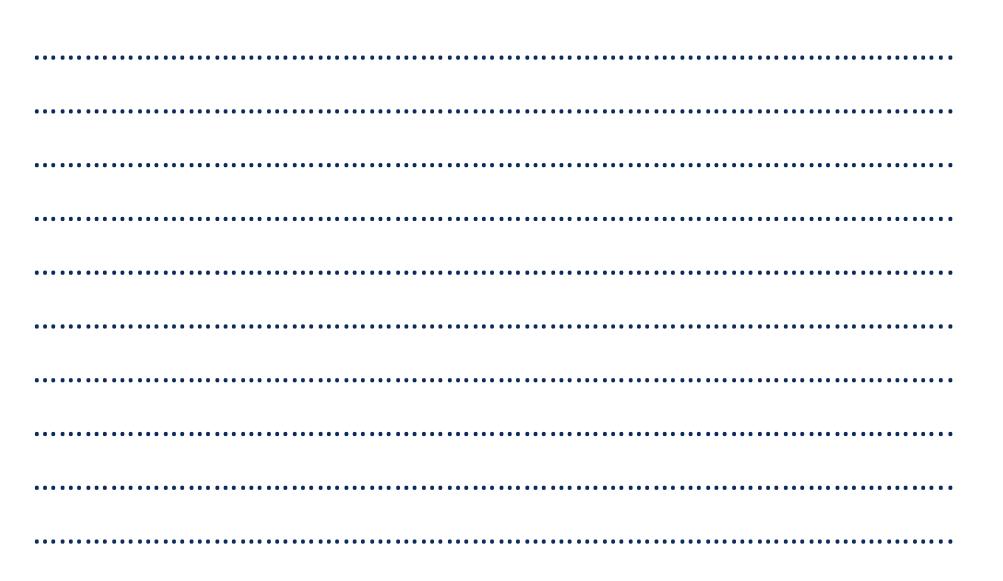
# Measures of scale and returns relative to peers Bank Only, As of December 2010



#### Notes



#### Notes



#### **Share Information**



		Per 31 March 2011				
No.	Description	No. of Investor	%	No. of shares	%	
1	DOMESTIC					
	1. Government of RI	1	0.00%	14,000,000,000	60.00%	
	2. Retail	12,475	56.18%	269,522,895	1.16%	
	3. Employees	8,044	36.23%	131,945,447	0.57%	
	4. Cooperatives	4	0.02%	421,056	0.00%	
	5. Foundations	20	0.09%	11,866,234	0.05%	
	6. Pension Funds	145	0.65%	211,365,017	0.91%	
	7. Insurance	56	0.25%	423,647,649	1.82%	
	8. Banks	-	0.00%	-	0.00%	
	9. Corporations	154	0.69%	479,356,498	2.05%	
	10. Mutual Funds	134	0.60%	778,080,793	3.33%	
	Total	21,033	94.73%	16,306,205,589	69.88%	
Ш	INTERNATIONAL					
	1. Retail	78	0.35%	37,029,701	0.16%	
	2. Institutional	1,093	4.92%	6,990,098,043	29.96%	
Total		1,171	5.27%	7,027,127,744	30.12%	
Ш	TOTAL	22,204	100.00%	23,333,333,333	100.00%	

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