

PT Bank Mandiri (Persero) Tbk Q3 2010 Results Presentation

28 October 2010

Mandiri, Building Your Dream

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# Bank Mandiri continues on its Progress as Indonesia's Most Dominant Bank



# of Accounts

- Deposits 10.7 mn
- Loans 910,000



# of new Accounts

- Deposit 2.9 Mn
- Loans 361,000



# of Outlets

- 1,296 branches
- 935 Micro branches
- •5,495 ATMS



e-Channel Trx

- 230 mn in Q3
- 25% Growth



# of Cards Issued

- Credit 1.9 mn
- Debit 8.1 mn
- Prepaid 560,000



Cash Management

- 6,995 Customers
- 701,577Trx (Sep 2010)



Retails Loans (1)

- Rp 55.81 Tn
- 27% of Loans



Subsidiaries Income

- •Total Rp 701bn
- •11% of Tot EAT



**Alliances** 

- Total Card From Alliances 105,427 cards
- •Payroll Loans Rp938 bn

(1) Small Business, Micro and Cosumers

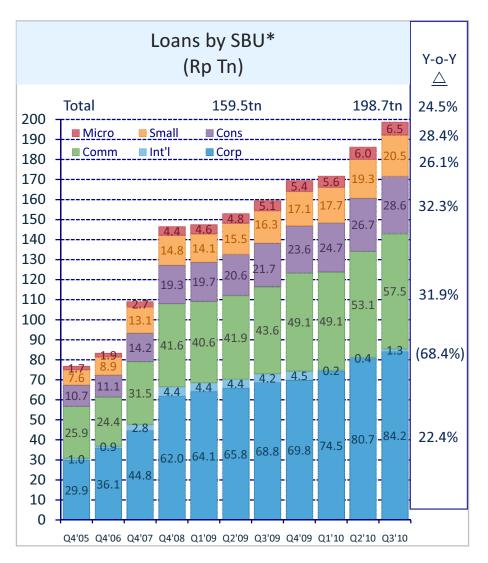
## Key Financial Highlights

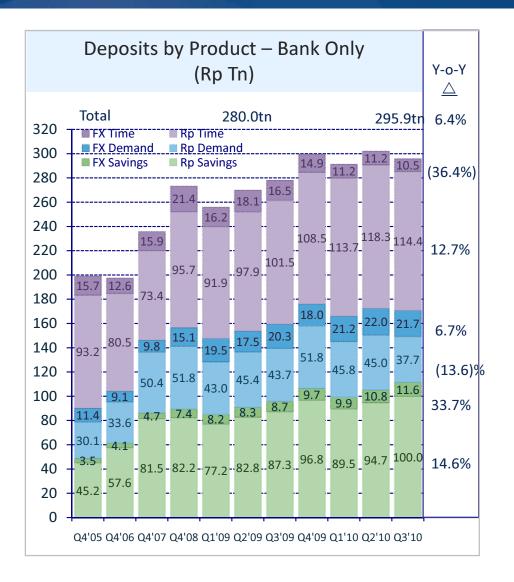
Bank Mandiri's 9-Month 2010 Performance continued to demonstrate marked improvements in several key indicators:

	9M '09	9M '09 9M '10		
Loans	Rp188.3 tn	Rp231.9 tn	23.1%	
Net NPL Ratio Gross NPL Ratio	<b>0.85%</b> 3.79%	0.74%	(12.9%)	
Low Cost Funds Ratio [Low Cost Funds (Rp)]	<b>57.2%</b> Rp169.1 tn	57.0% Rp183.1 tn	(0.4%)	
NIM	5.21%	5.50% *)	5.6%	
Efficiency Ratio	39.0%	38.5%	(1.3%)	
Earnings After Tax	4,620 bn	6,386 bn	38.2%	

<sup>\*)</sup> Excluding Adjustment, NIM was 5.24%

## Maintaining momentum for growth





<sup>\*</sup>Loans from Treasury & International have been reallocated to Corporate following the reorganization in early 2010

## Balanced Earnings from all Business Units



# Impact of Significant Events including PSAK 50/55 Implementation

		Amount (	in billion)
No.	Description	9M-2010	Q3-2010
1	Reclassify and Amortize Directly Attributable Fees	295.44	72.41
2	Cash Collection of written off loans classified as other income (fees)	1,006.82	406.18
3	Un-winding interest from provision & recognized as income	413.35	132.93
4	Promotional expenses not attributed to product no longer part of interest expense	50.50	23.47
5	Consolidation of AMFS into Bank Mandiri (total assets)	7,885	7,885

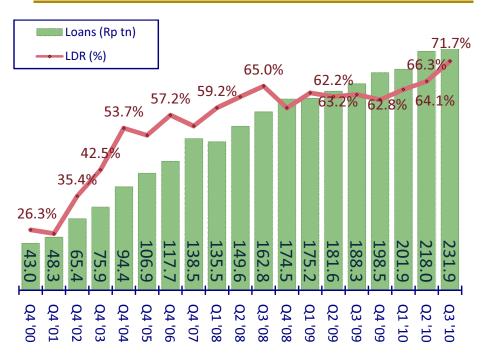
# Strong and Liquid Balance Sheet, Q3 2010

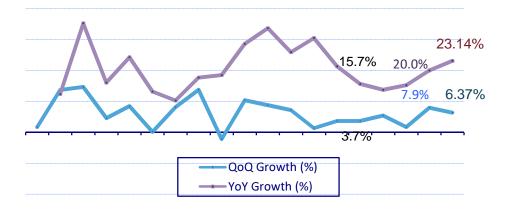
(Rp Bn, Consolidated)

Assets	Amount	% of Assets	Liabilities	Amount	% of Liab.
Cash	8,698	2.12%	Current Account	62,767	15.33%
SBI & Placement with BI	19,230	4.70%	Savings	120,332	29.39%
Placement with other banks	23,851	5.83%	Time Deposits	138,100	33.74%
Government Bonds	82,181	20.08%			
Marketable Securities	13,418	3.28%	Total Deposits	321,199	78.46%
Loans (Gross)	231,853	56.64%			
Provisions of Loans	(11,713)	(2.86%)	Securities Issued	1,024	0.25%
Reverse Repo	8,383	2.05%	Deposits from other banks	8,761	2.14%
Other Provisions	(3,431)	(0.84%)	Borrowings	5,199	1.27%
Other Advances	3,971	0.97%	Other Interest Bearing Liabilities	6,245	1.53%
Investments	6,820	1.67%	Non Interest Bearing Liabilities	27,914	6.82%
Deferred Tax Assets	5,515	1.35%	Equity	39,023	9.53%
Other Assets	20,589	5.03%			
Total	409,366	100.00%	Total	409,366	<b>100.00%</b> <sub>7</sub>

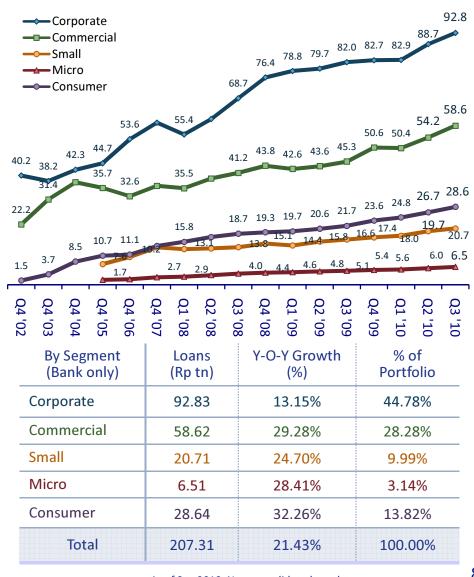
## LDR rising to 71.7% on loan growth of 6.4%...

## Quarterly Loan Data - Consolidated





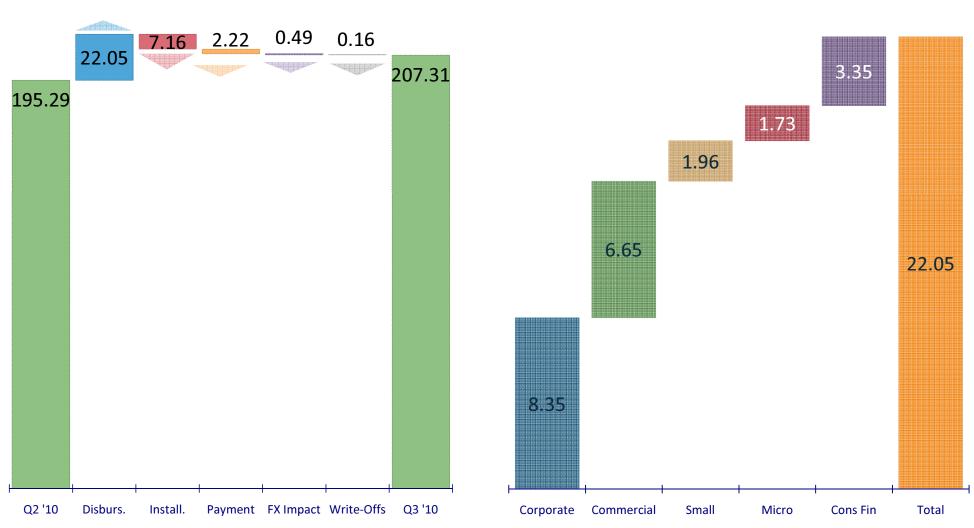
### Quarterly Loan Segment Details - Bank Only



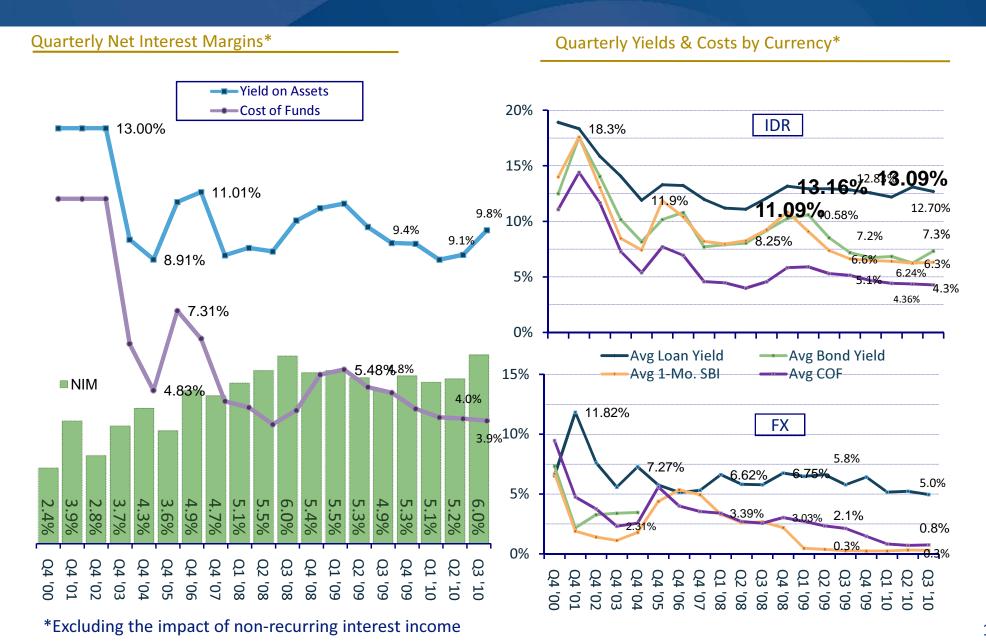
## Rp22.1tn in loans disbursed in Q3 2010

Loan Movement (Rp tn) – Bank Only

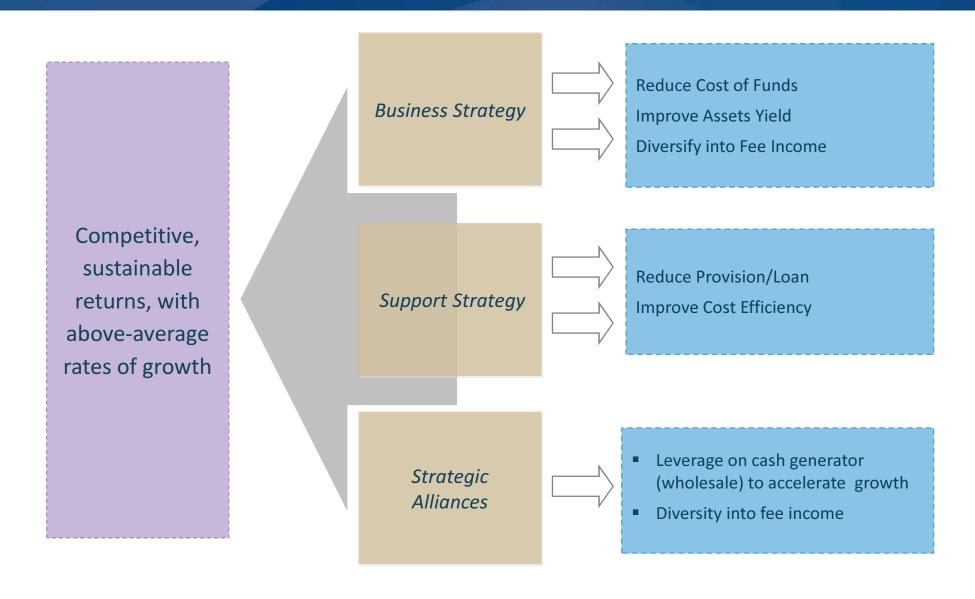
Loan Disbursement by Segment (Rp tn) – Bank Only



# Q3 NIM of 6.0% on higher Yield on Assets



## Committed to Improving Shareholder Value



## Strategy focus on 3 areas of highest potential:

Wholesale Transactions, Retail Payments & High Yield Loans

To be Indonesia's most admired & progressive financial institution #1 in Indonesia in market capitalization by 2014

# Strengthen leadership in wholesale transaction banking

- Comprehensive financing & transaction solutions
- Holistic relationship approach for leading Indonesian institutions

## Be the retail deposit bank of choice

- Win through differentiated customer experience and targeted propositions
- Deploy innovative payment solutions

# Build #1 or #2 positions in key retail financing segments

- Win in mortgage, personal loan & cards
- Become a major player in micro-banking
- Champion Syariah in Indonesia

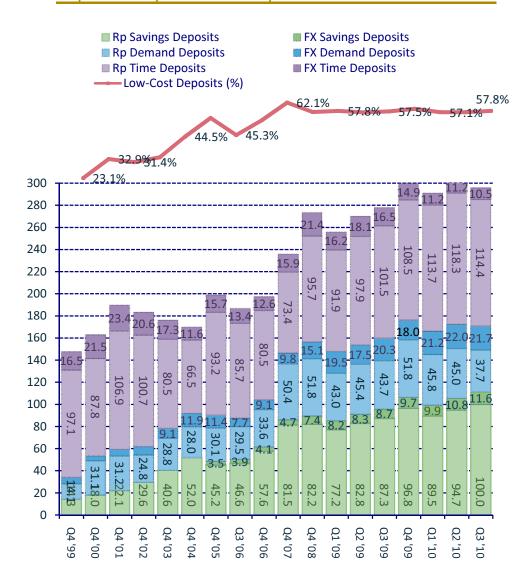
Breaking down organization 'silos' to provide integrated solutions to customers and alliances programs

Upgrading key infrastructure (branches, IT, operations, risk, PMS) to enable differentiated customer experience

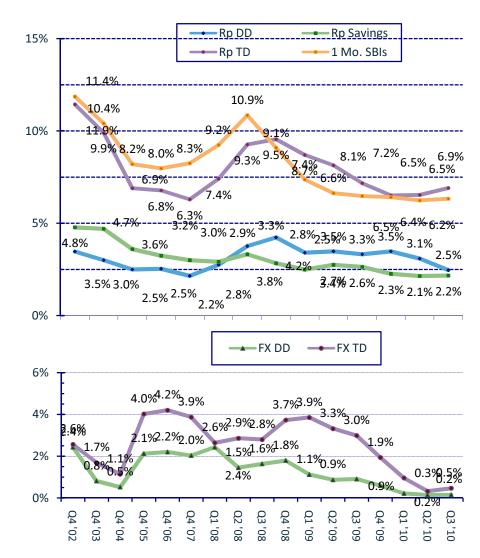
Strengthen human capital in performance, team work and innovation

## Q3 Deposits rise 6.4% Y-o-Y

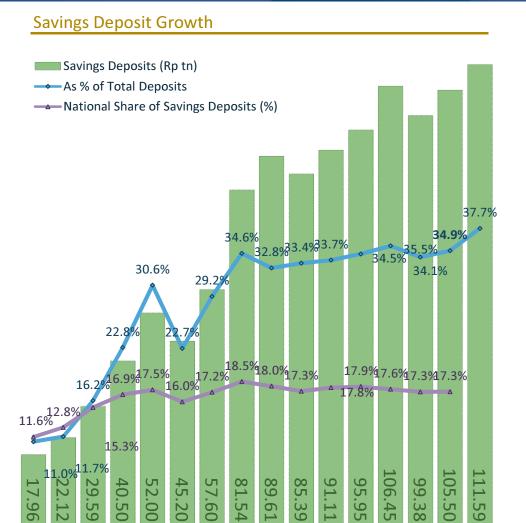
#### Deposit Analysis – Bank Only



### Average Quarterly Deposit Costs (%)



# Building a strong savings deposit franchise...



89.61

Q4 '08

85.39

Q2 '09

Q3 '09

Q4 '09

Q2'10

45.

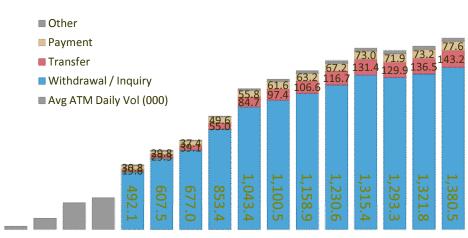
Q4 '05

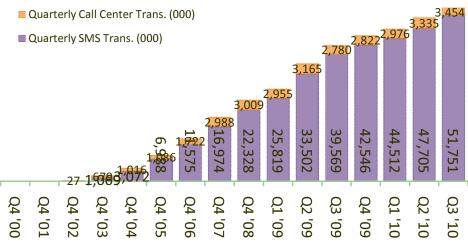
Q4 '06

Q4 '02

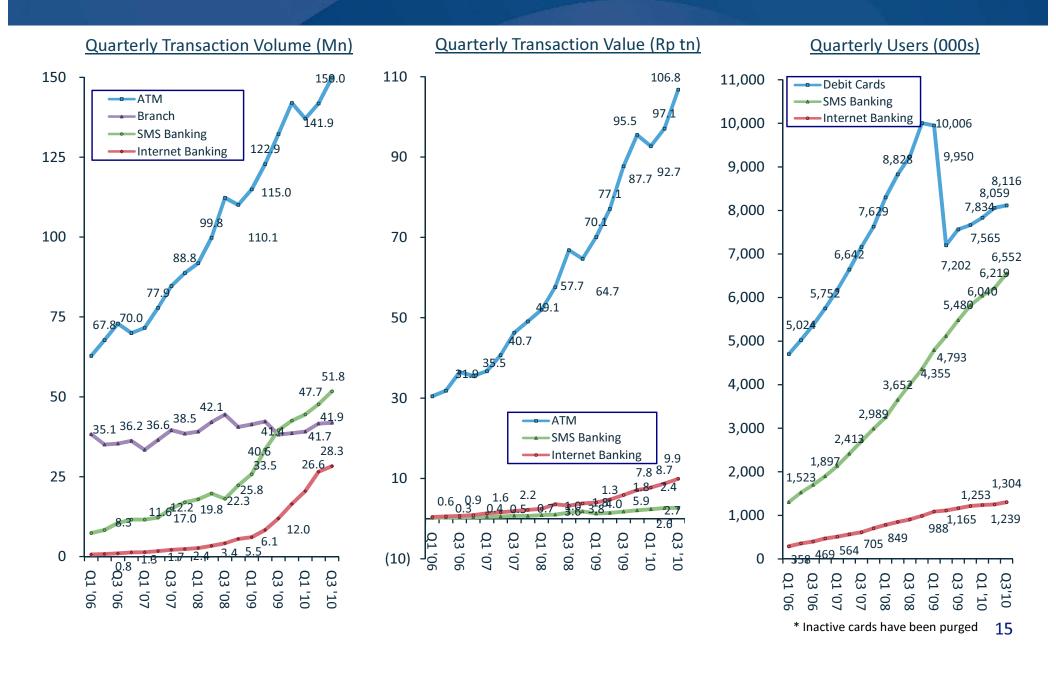
Q4 '03

### Transaction channel growth

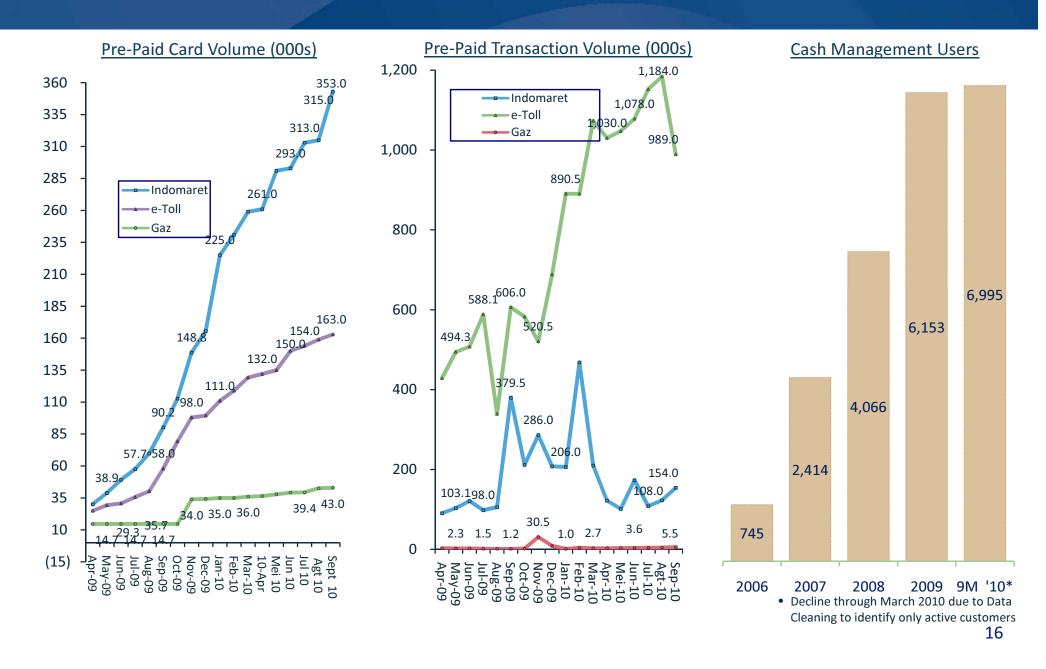




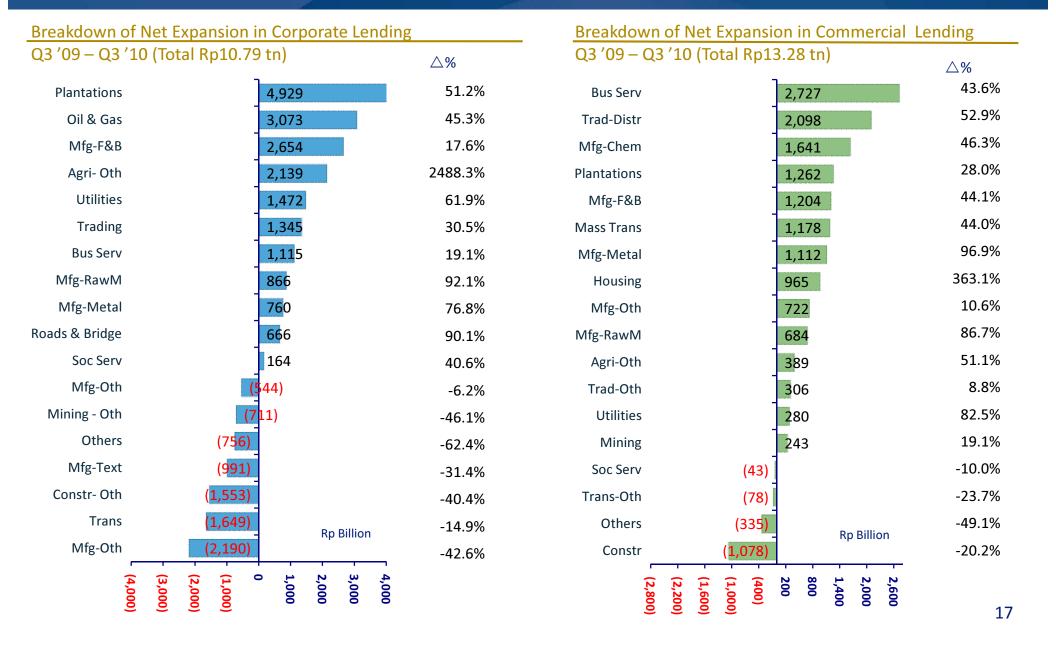
## ...through enhanced transaction capabilities



## ...and innovative payment solutions



# Diversifying our strength in Wholesale lending...



## ...into Fee-based Income

## Breakdown of 9M 2009 & 2010 Non-Loan Related Fees & Commissions (Rp bn)

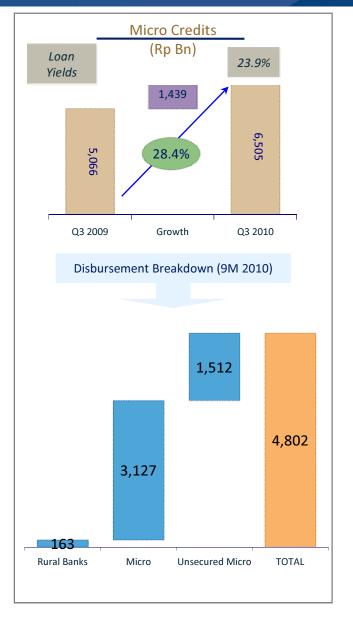
Non-Loan Related Fees & Commissions	9M-2009	Q2-2010	Q3-2010	9M-2010	9M △% (Y-o-Y)	Q3 △% (Q-o-Q)
Administration Fees	997	394	453	1,214	21.7%	14.8%
Opening L/C, BG & Cap Market (custodian & trustee)	379	127	124	396	4.5%	(2.2%)
Subsidiaries	343	117	342	572	66.6%	192.8%
Transfer, Collection, Clearing & Bank Reference	172	62	63	183	6.4%	2.4%
Credit Cards	417	160	203	532	27.8%	26.9%
Mutual Fund & ORI	34	17	16	44	30.2%	(4.7%)
Others	620	233	264	721	16.3%	13.3%
Total	2,961	1,109	1,471	3,661	23.7%	32.1%
Total Operating Income	16,746	6,900	7,779	20,804	24.2%	12.6%
% of Non Loan Related fees to total operating income	17.7%	16.1%	18.9%	17.6%	(0.5%)	17.2%

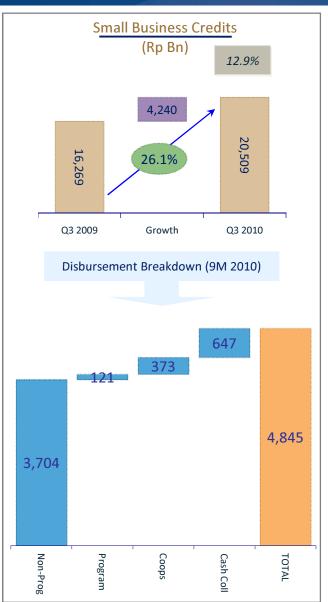
<sup>\*</sup> Others includes Syndication, Payment Points, ATMs, Debit Cards, etc.

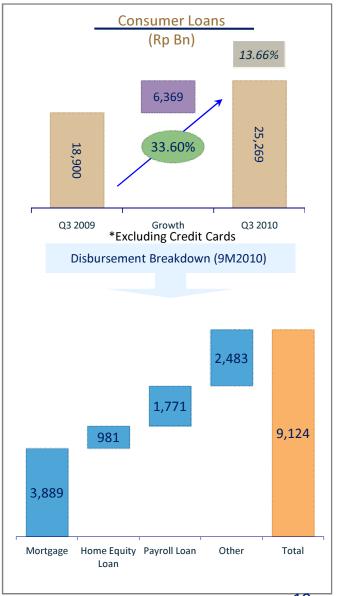
<sup>\*\*</sup> Non-Loan related fees & commissions/(Total Operating Income - Non-recurring interest income)

<sup>#</sup> Excluding non-recurring interest income

## Building our high yield business in Micro & Small...

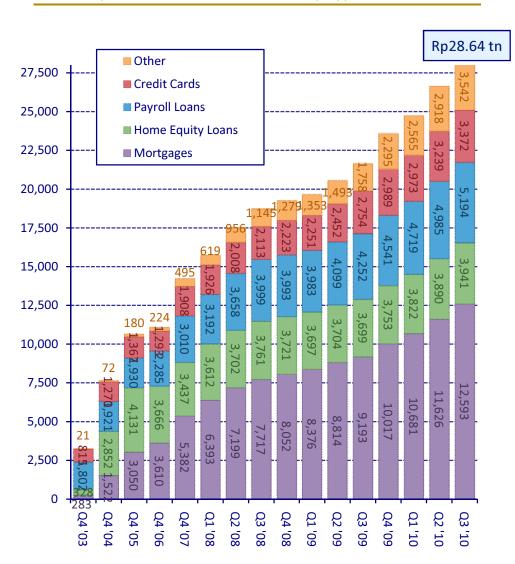






# ...as well as Consumer lending, which rose 32.3% Y-o-Y on Mortgages, Credit Cards and Vehicles

Quarterly Consumer Loan Balances by Type

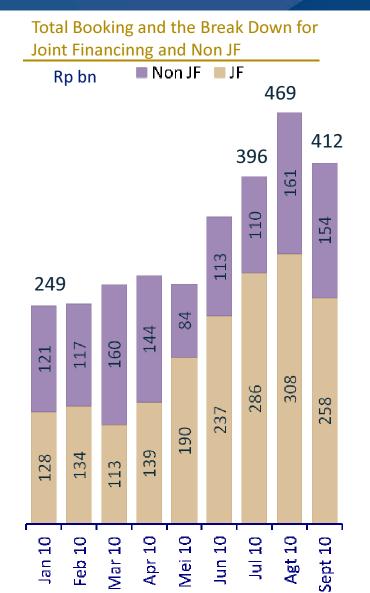


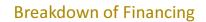
Consumer Loan Growth by Type

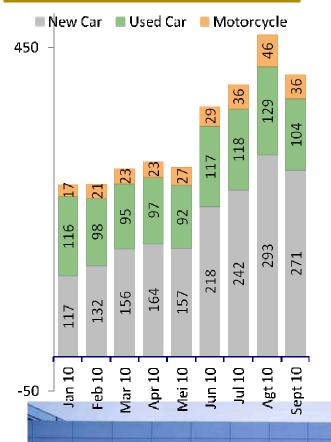
Loan Typo	Growth (%)				
Loan Type	Y-o-Y	Q-o-Q			
Other*	101.43%	21.38%			
Credit Cards	22.47%	4.13%			
Payroll Loans	22.14%	4.20%			
Home Equity Loans	6.54%	1.30%			
Mortgages	36.99%	8.32%			
Total Consumer	32.26%	7.44%			

<sup>\*</sup> Auto & Motorcycle Loans channeled or executed through finance companies = Rp6.4 tn in our Commercial Loan Portfolio

## Mandiri Tunas Finance: Total Financing Rp 2.9 Tn







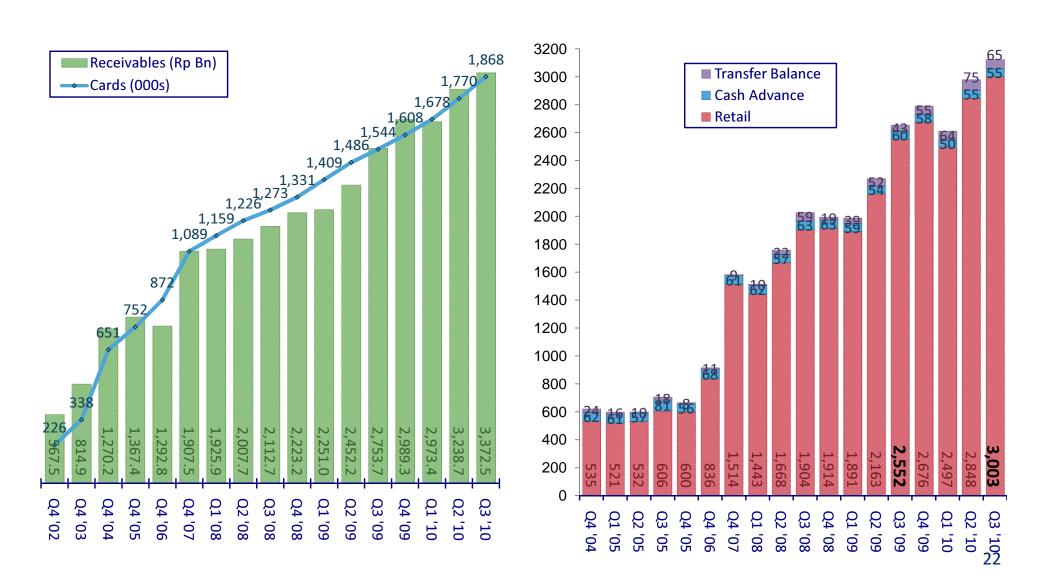
### Program for 2010

- Total 10 new additional Dealers with MoU Cooperated
- 2. Floor financing done by business banking in 4 used car clusters
- 3. Rollout Branches referral program
- 4. MTF branches expansion with total of 74 Branches
- 5. Loan disbursements grew by 132.82% YoY

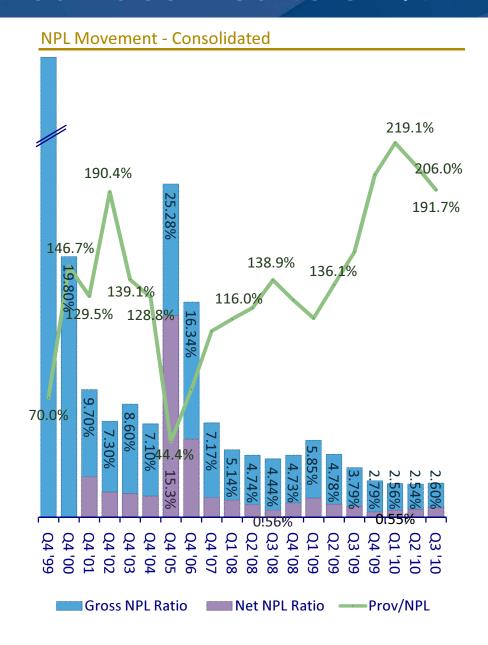
# 1,868k Visa & Mastercards transacted Rp3.37 tn in Q3 2010

Mandiri Visa & Mastercards and EOQ Receivables

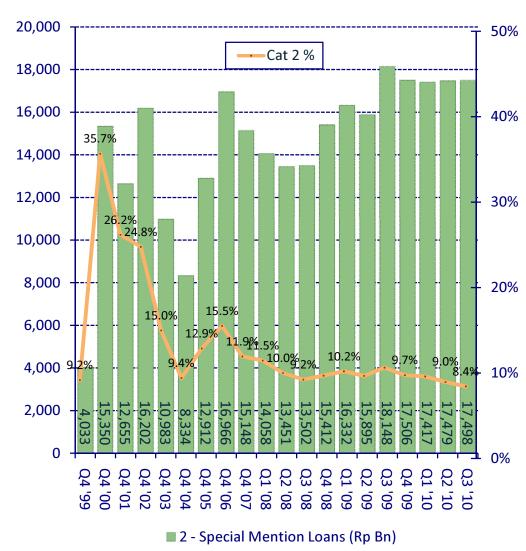
Total Card Quarterly Sales by Type of Transaction (Rp Bn)



# Gross NPLs 2.6%, coverage at 192% - Category 2 loan declined to 8.4%





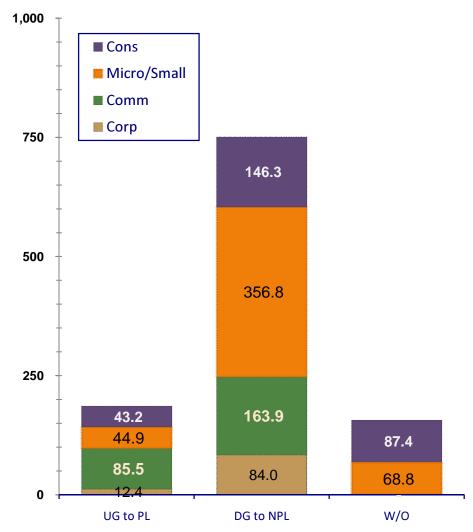


# Q3 Total NPLs Rp5.15 tn with Rp0.8tn Down grades

Non-Performing Loan Movements (Rp tn) – Bank Only

Movement by Customer Segment (Rp Bn)





## Stable NPLs across the segments

#### Non-Performing Loans by Segment

	NPLs (Rp tn)	Q3△ (Rp tn)	NPLs (%)
Corporate	1.47	0.05	1.59%
Commercial	1.76	0.05	3.00%
Small	0.75	0.21	3.63%
Micro	0.43	0.04	6.73%
Consumer	0.73	0.05	2.55%
Total	5.15	0.41	2.39%*

<sup>\*</sup> Excluding Restructuring Losses and loans to other banks.

## **Amount of Cash Provisioning**

	(Rp bn) Loans Outstanding	# of Customers	Provisioning (Rp bn)
Individual	15,654	508	7,274
Collective	191,652	910,120	3,155
Total	207,305	910,628	10,429

 Bank Mandiri's current cash provisioning to total loans (Bank only) stands at 5.03%

#### Methodology for Impairment:

Bank Mandiri has established criteria for decrease in value based on Loan Segmentation:

#### Individual Impairment

- 1. Corporate and Commercial customer segments with objective evidence of decrease in value.
- 2. Outstanding loan balances of more than Rp5 billion for other segments which have objective evidence of decrease in value
- 3. Restructured loans for Corporate and Commercial customer segments
- 4. Restructured loans with outstanding balances of more than Rp5 billion for other segments which have objective evidence of decrease in value.

#### Collective Impairment

- 1. All segments excluded from individual impairment
- 2. All restructured loans excluded from individual impairment

# Q3 2010 annualized net downgrades of 1.08% on loans originating since 2005

Total Loans originated since 2005

			Net Upgrades (%)/Downgrades (%) #						Q3 2010 Details			
Loan Background	Q3 '10 Balance (Rp bn)	Q3 2008	Q4 2008	Q1 2009	Q2 2009	Q3 2009	Q4 2009	Q1 2010	Q2 2010	Q3 2010	DG to NPL %	UG to PL %
Corporate	76,552.17	0.11	0.48	1.05	1.15	-	0.03	0.28	0.17	0.06	0.06	-
Commercial	50,766.23	0.21	1.05	0.78	0.03	0.21	0.04	0.51	0.27	0.13	0.15	0.02
Small/Micro	23,251.61	0.59	1.20	1.06	1.00	1.19	0.84	1.36	0.86	1.20	1.38	0.17
Consumer	27,409.35	0.22	0.13	0.49	0.27	0.30	0.11	0.40	0.33	0.35	0.49	0.14
Total	177,979.37	0.21	0.65	0.91	0.38	0.25	0.12	0.50	0.32	0.27	0.32	0.05

# % downgrades and upgrades are quarterly % figures

## Progress on selected debtors as of 30 Sept 2010

## Garuda Indonesia

- Total outstanding as of 30 Sept 2010 was Rp 1.3 trillion.
- Industry : Airline.
- IPO is scheduled in Q1 2011 Kick-off process of IPO
- The delay of IPO due to Q4/2010 result and the preparation Garuda Audit (as of Sept 2010)

## Domba Mas Group

- Total outstanding to this debtor as of 30 Sept 2010 was Rp 1.6 trillion.
- Industry : oleo chemical, lens optic and hotels
- The obligor has signed a credit settlement, with new investors .
- This is comprehensive resolutions of Debtors
- Cash Collection USD 10million, the remaining USD 180 to be restructured up to 7 years, paying commercial rate.

# Strengthening Risk Management & Monitoring System



## **Summary of Risk Management Initiatives**



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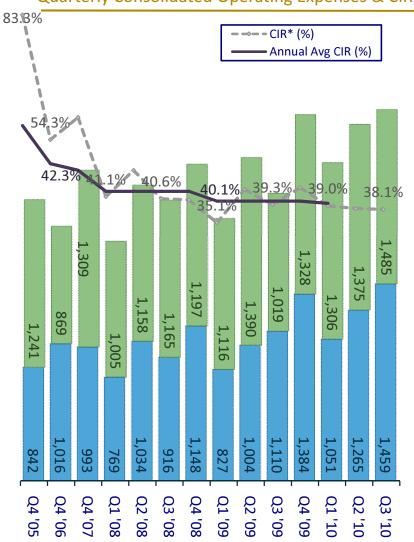
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis, redefining clear role of risk team, and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team, set up loan factory, enhanced business process (incl. tools, monitoring & collection system, policy)
- Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries

- Market
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- Operational
- ORM implementation in all unit, incl. overseas offices & subsidiary
  - Bring Op. Risk top issues into Management
  - Review Op. Risk on new procedures & new products

## Q3 Cost to Income Ratio at 38.1%



### Breakdown of Q3 2009 & 2010 Operating Expenses



	004 (00	02 (00	02/10	004 (10	Y-o-Y G	rowth
	9M '09	Q3 '09	Q3 '10	9M '10	3Q-oY	9M
Personnel Expenses						
Base Salary	1,158	379	452	1,271	19.3%	9.7%
Other Allowances	1,547	479	646	1,859	34.7%	20.2%
Post Empl. Benefits*	281	(46)	121	302	(365.2%)	7.6%
Training	97	34	58	165	70.2%	71.0%
Subsidiaries	442	171	207	567	20.6%	28.3%
Total Personnel Expenses	3,525	1,019	1,485	4,165	45.7%	18.1%
G & A Expenses						
IT & Telecoms	514	177	170	538	(4.2%)	4.6%
Occupancy Related	782	293	335	939	14.2%	20.0%
Promo. & Sponsor.	443	182	222	581	22.0%	31.0%
Transport & Travel	209	74	84	240	13.9%	14.8%
Prof. Services	314	106	124	364	17.0%	15.9%
Employee Related	295	116	174	441	50.9%	49.7%
Subsidiaries	384	163	351	673	115.6%	75.2%
Total G & A Expenses	2,941	1,110	1,459	3,775	31.5%	28.4%

<sup>■</sup> G&A Expenses (Rp bn) ■ Personnel Expenses (Rp bn)

<sup>\*</sup>Excluding the impact of non-recurring interest income & bond gains

## Leveraging cash generator to accelerate high yield growth and deposit franchise

## Co-Branding Prepaid Card Program



## Corporate Card Holder from Alliance Program



Q4'07 Q1 '08 Q2 '08 Q3'08 Q4'08 Q1 '09 Q2 '09 Q3 '09 Q4 '09 Q1 '10 Q2 '10 Q3 '10

Consumer Loans from Alliance Program

(10 top corporate clients)

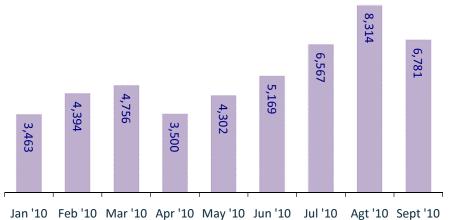
**Rp Billion** 



Total Payroll (\*)



Rp Billion



## Enhancing synergies & values from subsidiaries

**Syariah Banking** mandırı syarıah





otal Assets	<b>Bond Trading Volume</b>
Rp28.05 tn	Rp30.5 tn
al Financing	Equity & FI Underwriting
Rp21.44 tn	Rp5.8 tn
tal Deposits	Equity Trading Volume
Rp24.84 tn	Rp53. tn
ROE	ROA
25.91%	12%

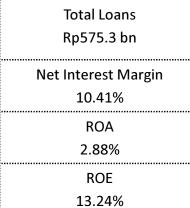


mandırı

Total Assets Rp7.88 tn	
Annual FYP Rp 1,551 bn	
Fee Contribution Rp161.80 bn	•
ROE 101.10%	











Total Financing Rp2,976 bn
Net Interest Margin 5.57%
ROA (Before Tax) 4.06%
ROE (After Tax)
19.02%



- Remain the leader in syariah financing
- Capital injection program over 3 years
- Cross-sell syariah products to Mandiri customers



- Expansion of business to fully utilize current capital base
- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income



- Provide end-to-end bank assurance business
- Continue to build crosssell opportunities in various segments
- Bank assurance products complete our suite of consumer offerings

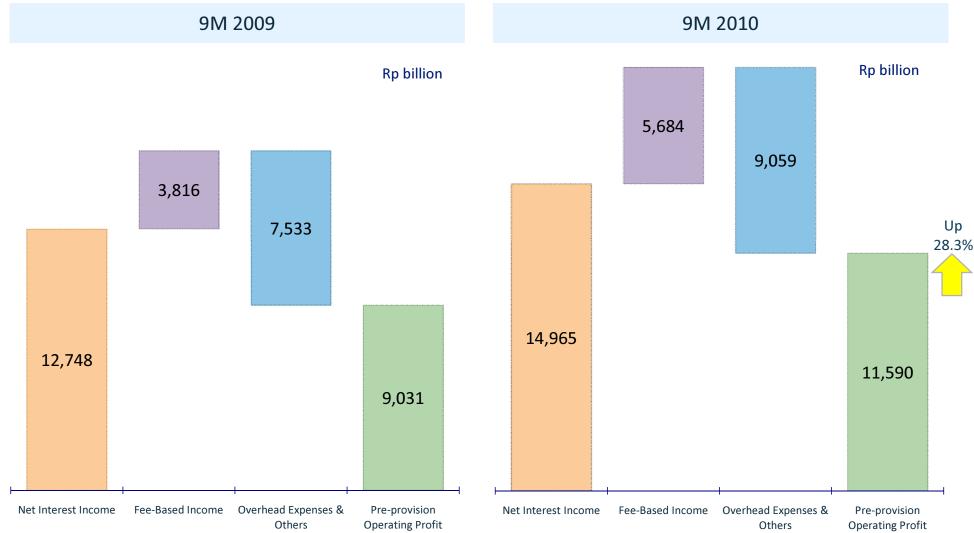


- Enhance operating model
- Improve risk management systems and IT
- Improve productivity



•Use Bank Mandiri's network infrastructure throughout Indonesia to develop multi-finance segment, especially in vehicle-ownership financing.

# 9M 2010 operating profit increased by 28.3% from 9M 2009 on higher NII & fee-based



#### Notes:

- Fee based income excluding gain on sale & increasing value GB & securities
- Overhead expenses + others excluding provisions

# Strong Revenue Growth

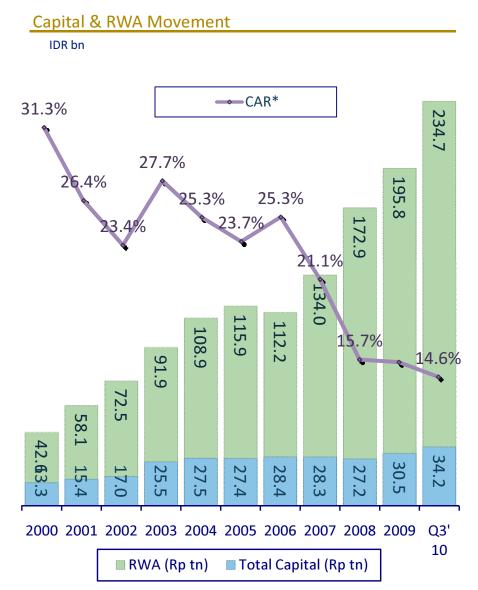
Common DOI	9 Mon	th 2009	9 Month 2010		Y-o-Y
Summary P&L	Rp (Billions)	% of Av.Assets*	Rp (Billions)	% of Av.Assets	△ (%)
Interest Income	24,359	13.6%	25,634	12,8%	5.2%
Interest Expense	(11,611)	(6.5%)	(10,899)	(5.4%)	(6.1%)
Net Interest Income	12,748	7.1%	14,965	7.5%	17.4%
Other Operating Income :	3,816	2.1%	5,685	2.8%	49.0%
Other Fees and Commissions	2,961	1.7%	3,661	1.8%	23.6%
Foreign Exchange Gains – net	495	0.3%	423	0.2%	(14.5%)
Others ***	360	0.2%	1,592	0.8%	342.2%
Gain from Increase in Value & Sale of Bonds	182	0.1%	163	0.1%	(10.4%)
Provisions, Net	(2,416)	(1.4%)	(3,221)	(1.6%)	33.3%
Personnel Expenses	(3,525)	(2.0%)	(4,165)	(2.1%)	18.2%
G & A Expenses	(2,941)	(1.6%)	(3,775)	(1.9%)	28.4%
Other Operating Expenses**	(1,067)	(0.6%)	(1,120)	(0.6%)	5.0%
Profit from Operations	6,797	3.8%	8,523	4.2%	25.4%
Non Operating Income	324	0.2%	142	0.1%	(56.2%)
Net Income Before Tax	7,121	4.0%	8,665	4,3%	21.7%
Net Income After Tax	4,620	2.6%	6,386	3.2%	38.2%

<sup>\* %</sup> of Average Assets on an annualized basis

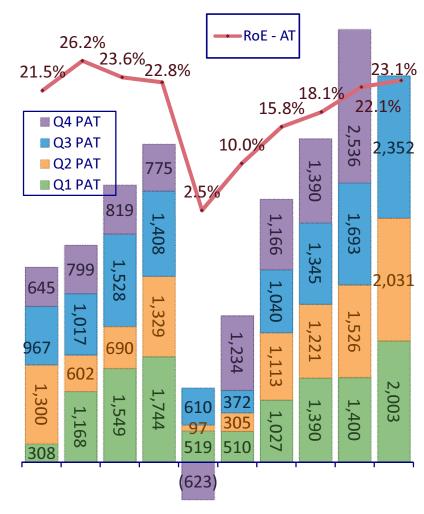
<sup>\*\*</sup> primarily premiums paid under the blanket guarantee scheme

<sup>\*\*\*</sup> including collection from written off loans IDR 1,007 bn

# ...supported by strong capital, ROE continues to expand



#### **Profit After Tax & ROE**



2001 2002 2003 2004 2005 2006 2007 2008 2009 2010

<sup>\*</sup> Credit Risk Only; CAR inclusive of Market & Operational Risk is 13.26%

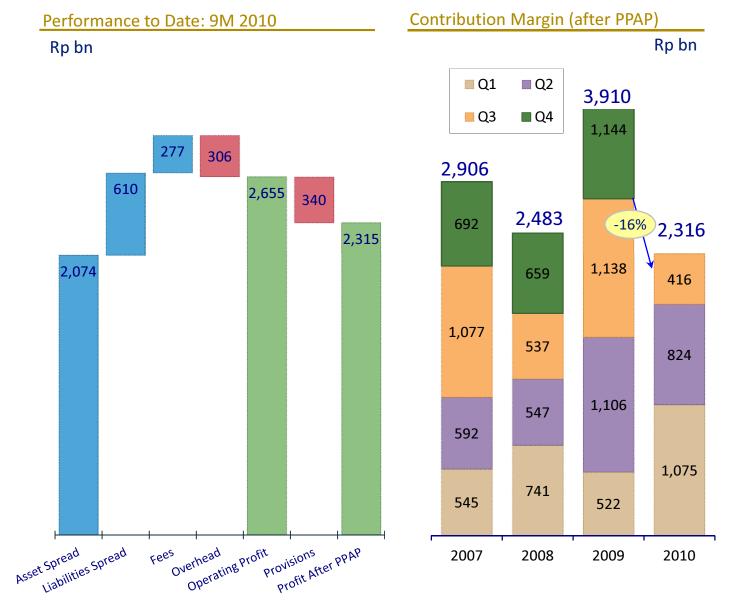
# On Track to Achieve Our 2010 Targets

	Target		3Q 2010				
Gross Loan Growth (YoY)		15-18%	23%				
Savings Deposits	>	Rp110 tn	Rp 120.33 tn				
Net Interest Margins	~	5.35%	5.50% <sup>(1)</sup>				
Efficiency Ratio	~	45%	38.49%				
Gross NPLs	<	4.0%	2.60%				
Provisioning Coverage	>	150%	191.70%				
New Distribution Infrastructure Targets:							
# of New ATMs		2,500	499				
# of New EDCs		25,000	8,996				
# of New Micro Outlets		500	369				

<sup>(1)</sup> Excluding adjustment and non recurring items were 5.24%

Operating
Performance
Highlights

### Corporate Banking: Contribution Margin declines on rate increase



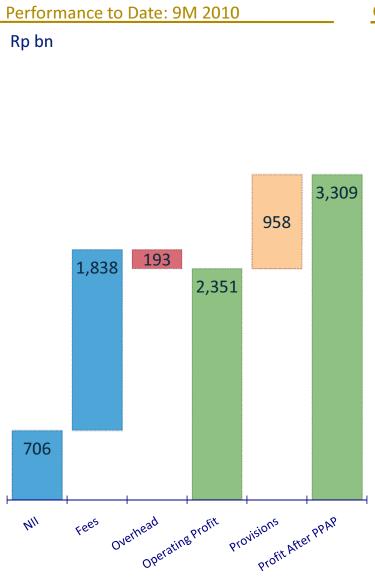
### Strategies for 2010

- Build up the industry-based focus, including investment in human resources development, to support the organization in achieving higher than market growth
- 2. Develop an awareness of the importance of optimizing the potential growth in wholesale business transactions, fund preservation and collection of fee-based income with a strengthened product team function (from product sales specialist to product development) while increasing service standards and product competitiveness
- 3. Foster alliances (collaboration) among business units in the effort to maximize the borrower's business potential, from downstream to upstream, with a variety of product and service offerings according to the current needs
- 4. Increase the role of Syndicated & Structured Finance Group and Mandiri Securities in speeding up the development of wholesale transaction banking by providing sophisticated and comprehensive products that meet customers' needs

# Mandiri Sekuritas' financial performance

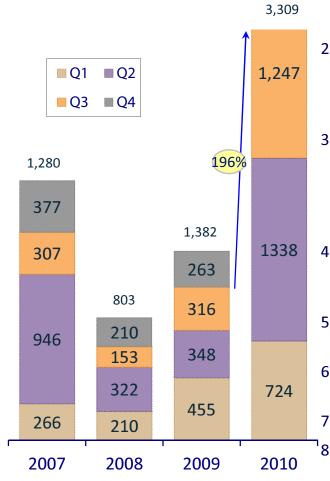
(Rp Bn)	9M '09	9M '09 9M'10	
Revenues	170	279	64%
<ul> <li>Investment Banking</li> </ul>	96	44	(54%)
<ul> <li>Capital Market</li> </ul>	145	136	6.2%
<ul><li>Treasury</li></ul>	3	0	(100%)
<ul> <li>Investment Mgt</li> </ul>	31	46	48%
Operating Expenses	128	169	32%
Earnings After Tax	30	65	117%
<b>Equity Transactions</b>	33,326	53,009	59%
SUN Transactions	10,706	30,508	185%
Bonds Underwritten	1.775	5,756	224%
ROA	2.1%	8.4%	300%
ROE	5.9%	12%	103%

# Treasury, FI & SAM



#### Contribution Margin (after PPAP)

Rp bn

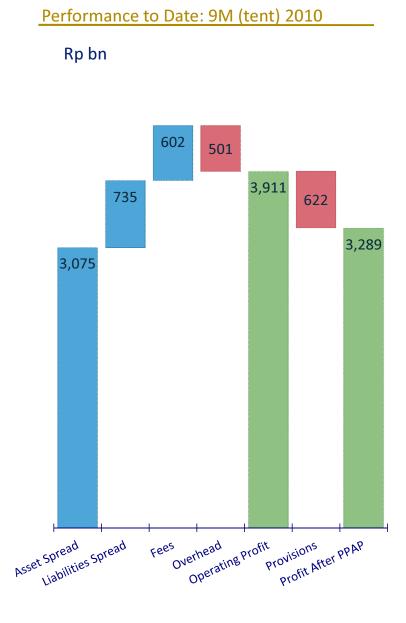


### \* 2010: Including Collection from SAM and excluding International branches (except Cayman Branch)

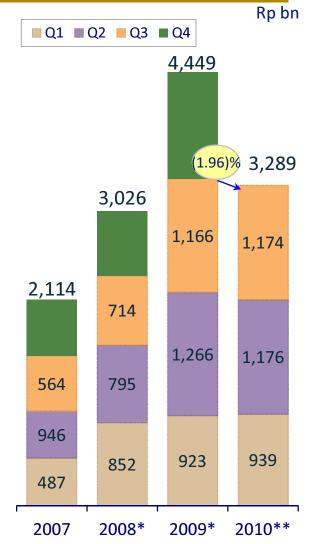
### Strategies for 2010

- 1. New strategy for remittance business in Middle East, South Korea and Taiwan.
- 2. Develop FX online dealing & web-based FX quotation system in order to generate more FX volume from corporate clients.
- 3. Expand clients' coverage for foreign exchange, marketable securities and custody services business including foreign investors.
- 4. Set program and strategy to become major player in banknotes business.
- 5. Early restructuring and intense monitoring.
- 6. Legal action on non-cooperative debtors.
- 7. Enhance e-procurement system.
  - Optimum utilization on eauction.

### Commercial Banking: Strong revenues from both Liabilities & Assets



### Contribution Margin (after PPAP)



#### Strategies for 2010

- 1. Supporting Bank Mandiri Wholesale Banking vision as an Integrated Wholesale Bank through sophisticated, customized and completed services to can increase revenue especially through potential business like Wholesale Banking Deposit and Fee Income.
- Increasing profit and market share through customer existing share of wallet, increasing revenue from new customer and NPL control.
- 3. Provide best total business solution for customer by developing product and services including quality bundling product, quick services and competitive price.
- 4. Effective Alliance in units based on customer base in Commercial and Small segment, especially in developing value chain business.

<sup>\*</sup> incl CM of Small Business & BSM\*\*in June 2010 Decline due to PSAK50&55Implementation

### Commercial Banking: Stronger Platform & Improved Distribution Capability



### Solid & Stable Source of Low Cost Funds

Rp Tn \*\*

Product	Q3 '09	Q3 '10	Growth
Demand Deposit	17.77	18.57	4.5%
Rupiah	11.93	12.13	1.67%
FX	5.85	6.44	10.08%
Saving Deposit*	1.25	1.56	24.8%
Total Low Cost Fund	19.02	20.13	5.83%
Total Funding	30.94	29.72	-3.94%

Low Cost Fund Ratio = 67.74% Funding from Java & Bali =76.22% of total funding

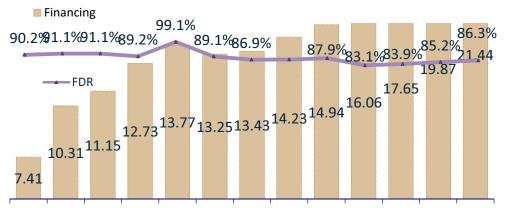
<sup>\*</sup> Business Savings Product \*\* excl. SBG

# Strong growth from Bank Syariah Mandiri

### Financial Performance (Rp bn)

	FY '06	FY '07	FY '08	FY '09	9M '10	
Financing	7,415	10,305	13,278	16,063	21,438	
Deposits	8,219	11,106	14,899	19,338	24,839	
Assets	9,555	12,888	17,066	22,037	28,054	
EAT	65.48	114.64	196.42	290.94	320,05	
Ratios:						
ROA	1.10%	1.54%	1.83%	2.23%	2.30%	
ROE	10.23%	15.94%	21.34%	21.40%	25.91%	
Net NPF	4.64%	3.43%	2.37%	1.34%	1.45%	

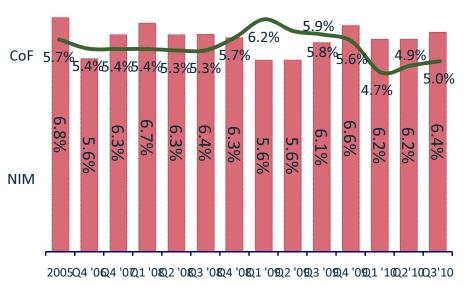
#### Syariah Financing (Rp tn)



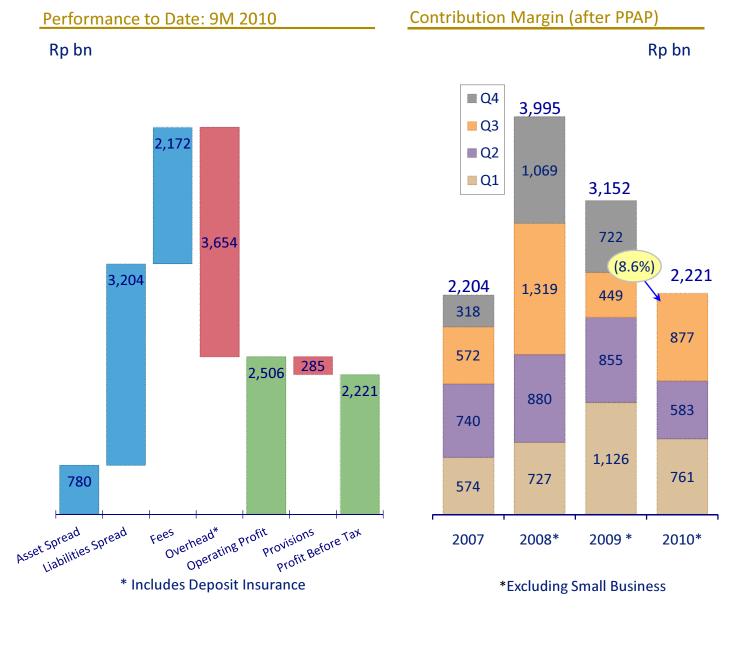
Q4 '06 Q4 '07 Q1 '08 Q2 '08 Q3 '08 Q4 '08 Q1 '09 Q2 '09 Q3 '09 Q4 '09 Q1 '10 Q2'10 Q3'10

### **Net Interest Margin & Cost of Funds**





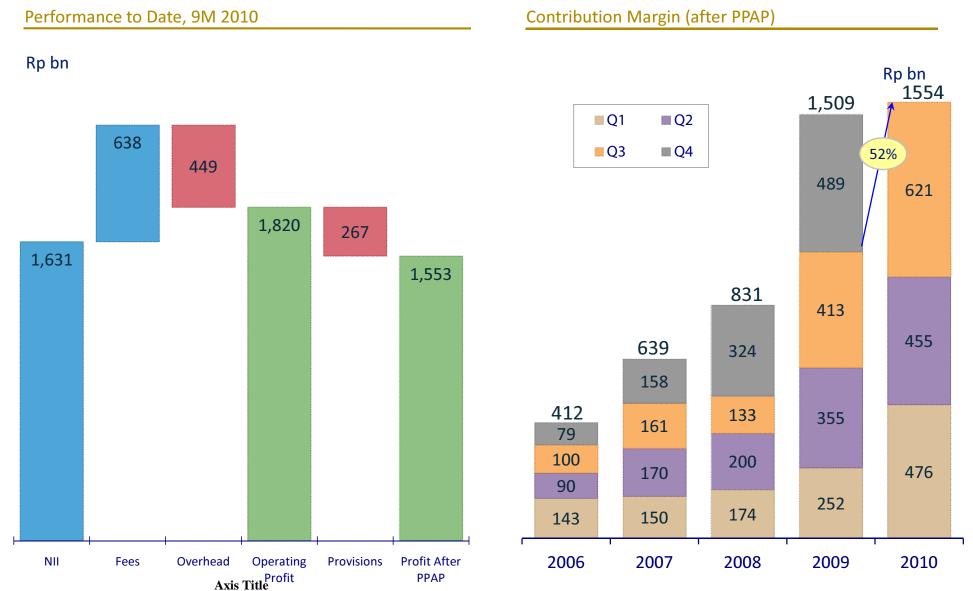
### Micro & Retail Banking: Rapidly growing our high margin business



#### Strategies for 2010

- Leverage our strength in Corporate and large Commercial customers to quickly build high margin business
- 2. Continue to improve our payment infrastructure
- 3. Expand our distribution with a focus on high margin business
- 4. Improve our sales culture and productivity of existing network
- 5. Cross sell to grow our fee based income business

# Consumer Finance: Significant growth in spread and fee income

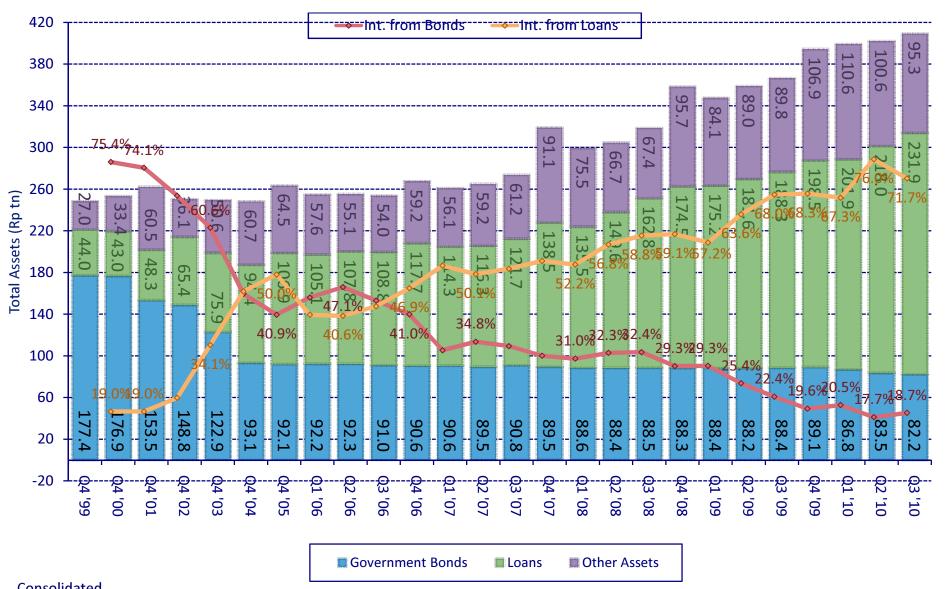


# **Supporting Materials**

# Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / %	Q3 '09	Q3 '09 FY '09		Y-o-Y △ (%)
Gross Loans	188,282	198,547	207,307	10,1%
Government Bonds	88,363	89,133	82,181	(7.00%)
Total Assets	366,494	394,617	409,342	11.7%
Customer Deposits	295,497	319,550	321,199	8.77%
Total Equity	33,103	35,109	39,203	17,9%
RoA - before tax (p.a.)	2.65%	2.96%	2.88%	
RoE – after tax (p.a.)	19,40%	22.07%	22.33%	
Cost to Income <sup>(1)</sup>	39,04%	40.18%	23,10%	
NIM (p.a.)	5.21%	5.22%	%	
LDR	62.77%	61.36%	64,54%	
Gross NPL / Total Loans	4.78%	2.79%	2.60%	
Provisions / NPLs	136.13%	200.45%	191.71%	
Tier 1 CAR <sup>(2)</sup>	3,81%	12.50%	%	
Total CAR <sup>(2)</sup>	14.20%	15.55%	13.29%	
Total CAR incl. Market Risk	14.02%	15.43%	13.26%	
EPS (Rp)	220,71	341.72	304.42	37.93%
Book Value/Share (Rp)	1,861	1,677	1,861	17.64%

# Total Assets grew 11.7% Y-o-Y to Rp409.4 tn



### **Additional Factors**

Written-off Loans

Aggregate of Rp32.864 tn (US\$ 3.682 bn) in written-off loans as of end-September 2010, with significant recoveries on-going:

```
> 2001:
            Rp2.0 tn
> 2002:
            Rp1.1 tn
> 2003:
            Rp1.2 tn
> 2004:
            Rp1.08 tn
            Rp0.818 tn (US$ 83.2 mn)
> 2005:
            Rp3.408 tn (US$ 378.5 mn)*
> 2006:
            Rp1.531 tn (US$ 249.3 mn)
> 2007:
> 2008:
            Rp2.309 tn (US$ 211.8 mn)
> 9Mo '09:
            Rp1.489 tn (US$ 146.4 mn)
            Rp0.775 tn (US$ 82.5 mn)
> Q4 '09:
> Q1 '10:
          Rp0.287 tn (US$ 31.6 mn)
> Q2 '10:
          Rp0.662 tn (US$ 73.0 mn)
> Q3 '10:
            Rp0.363 tn (US$ 40.7 mn)**)
```

<sup>\*</sup> including the write-back of *RGM* loans totaling Rp2.336 tn

<sup>\*\*</sup> Including the write back of *Kharisma Arya Paksi* loans totaling Rp 0.124 tn and Gde Kadek Rp0.59tn.

# Summary Quarterly Balance Sheet: Q3 '09 -'10

	Q3 '09	Q4 '09	Q1 '10	Q2 '10	Q3	'10	Y-o-Y
	Rp (tn)	US\$ (bn)#	% △				
Total Assets	366.49	394.62	399.24	402.08	409.37	45.87	11.7%
Cash	9.39	8.87	6.63	6.45	8.70	0.97	(7.4%)
Placement with BI	13.42	16.06	17.92	25.71	19.23	2.15	43.3%
Placement with other banks	25.59	26.57	27.20	25.33	23.85	2.67	(6.8%)
Securities	9.75	3.73	35.48	25.75	11.38	1.27	16.7%
Government Bonds	88.36	89.13	86.82	83.54	82.18	9.21	(7.0%)
Trading	0.25	0.43	0.27	0.15	0.50	0.06	102.0%
AFS	26.12	25.92	63.13	59.96	58.25	6.53	123.0%
HTM	62.00	62.79	23.42	23.43	23.43	2.62	(62.2%)
Loans	188.28	198.55	201.94	217.99	231.85	25.98	23.1%
Performing Loans	180.37	192.34	196.57	213.12	225.64	25.28	25.1%
Non-Performing Loans	7.92	6.21	5.36	4.88	6.22	0.70	(21.5%)
Allowances	(12.29)	(12.45)	(11.50)	(11.55)	(10.69)	(1.20)	(13.0%)
Loans – Net	176.00	186.10	190.43	206.45	221.17	24.78	25.7%
Total Deposits – Non-Bank	295.55	319.55	312.91	326.58	321.19	35.99	8.7%
Demand Deposits	66.79	72.70	69.80	73.34	62.76	7.03	(6.0%)
Savings Deposits	102.39	113.80	106.98	113.75	120.33	13.48	17.5%
Certificate & Time Deposits	126.37	133.06	136.13	139.49	138.10	15.47	9.3%
Shareholders' Equity	33.10	35.11	36.78	36.51	39.02	4.37	17.9%

# USD1 = Rp8,925 49

# Summary Quarterly P&L – Q3 2010

	Q3 2009		Q2 2010		Q3 2010		Q-o-Q	Y-o-Y
Summary P&L	Rp (Billions)	% of Av.Assets*	Rp (Billions)	% of Av.Assets*	Rp (Billions)	% of Av.Assets	△ (%)	△ (%)
Interest Income	7,756	8.6%	8,188	8.2%	9,645	9.5%	17.8%	24.4%
Interest Expense	(3,668)	(4.0%)	(3,452)	(3.4%)	(4,051)	(4.0%)	17.4%	10.4%
Net Interest Income	4,088	4.5%	4,735	4.7%	5,595	5.5%	18.2%	36.9%
Other Operating Income	1,335	1.5%	2,225	2.2%	2,131	2.1%	(4.2%)	59.6%
Gain from Increase in Value & Sale of Bonds	58	0.1%	21	0.0%	51	0.1%	142.9%	(12.1%)
Provisions, Net	(442)	(0.5%)	(1,162)	(1.2%)	(1,373)	(1.4%)	18.2%	210.6%
Personnel Expenses	(1,019)	(1.1%)	(1,374)	(1.4%)	(1,485)	(1.5%)	8.1%	45.7%
G & A Expenses	(1,109)	(1.2%)	(1,265)	(1.3%)	(1,467)	(1.4%)	16.0%	32.3%
Other Operating Expenses**	(499)	(0.6%)	(394)	(0.4%)	(334)	(0.3%)	(15.2%)	(33.1%)
Profit from Operations	2,412	2.7%	2,786	2.8%	3,119	3.1%	12.0%	29.3%
Non Operating Income	209	0.2%	(35)	(0.0%)	63	(0.1%)	(280.0%)	(69.9%)
Net Income Before Tax	2,621	2.9%	3,750	3.7%	3,182	3.1%	(15.1%)	21.4%
Net Income After Tax	1,693	1.9%	2,031	2.0%	2,352	2.3%	15.8%	38.9%

<sup>\* %</sup> of Average Assets on an annualized basis

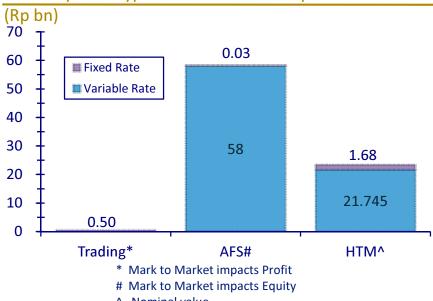
<sup>\*\*</sup> primarily premiums paid under the blanket guarantee scheme

# Limited Impact on Government Recap Bonds

### Recap Bond Portfolio by Type and Maturity (Rp82,181 bn)

Maturity/	Trading Po	ortfolio	Available	Held to						
Rp bn	Nominal	MTM	Nominal	MTM	Maturity					
Fixed Rate B	onds									
< 1 year	19	20	-	-	61					
1 - 5 year	251	269	30	30	944					
5 - 10 year	51	57	-	-	559					
> 10 year	126	154			120					
Sub Total	447	499	30	30	1,683					
Variable R	ate Bonds									
< 1 year	-	-	290	289	-					
1 - 5 year	-	-	6,450	6,406	1,505					
5 - 10 year	-	-	52,091	51,529	20,239					
> 10 year	-	-	-	-	-					
Sub Total	-	-	58,831	58,224	21,745					
Total	447	499	58,861	58,254	23,428					

### Bonds by Rate Type & Portfolio as of Sep 2010



^ Nominal value

### Q3 '10 Recap Bond Gains/(Losses) (Rp bn)

	Q1 '10	Q2 '10	Q3 ′10
Realized Gains/Losses on Bonds	61.81	0.93	(17.08)
Unrealized Gains/Losses on Bonds	(3.00)	3.98	2.07
Total	58.81	4.91	(15.01)

# Ex-Recap Bond Portfolio, 30 Sep '10 – Bank Only

					Nominal				Fair Value	
No.	Series Ma	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.
Fixe	ed Rate									
1	FR0014	15-Nov-10	15.58%		-	2,947	100.000	-	-	2,947
2	FR0020	15-Dec-13	14.28%			291	100.000	-	-	291
	Sub T	otal		-	-	3,238		•	-	3,238
Varia	able Rate									
1	VR0017	25-Jun-11	6.64%		290,270	-	99.505	-	288,833	-
2	VR0019	25-Dec-14	6.64%		4,150,000	1,114,300	99.900	-	4,145,850	1,114,300
3	VR0020	25-Apr-15	6.63%		2,300,000	391,029	98.250	-	2,259,750	391,029
4	VR0021	25-Nov-15	6.63%		100,000	690	98.944	-	98,944	690
5	VR0022	25-Mar-16	6.64%		692,844	6,796,813	97.950	-	678,641	6,796,813
6	VR0023	25-Oct-16	6.63%		659,738	4,086,068	98.942	-	652,758	4,086,068
7	VR0024	25-Feb-17	6.63%			8,210,550	98.940	•	-	8,210,550
8	VR0025	25-Sep-17	6.64%		4,065,402	1,145,148	98.943	-	4,022,431	1,145,148
9	VR0026	25-Jan-18	6.63%		3,475,267	-	98.938	-	3,438,360	-
10	VR0027	25-Jul-18	6.63%		3,475,267	-	98.937	-	3,438,325	-
11	VR0028	25-Aug-18	6.63%		5,171,695	-	98.935	-	5,116,616	-
12	VR0029	25-Aug-19	6.63%		8,819,688	-	98.933	-	8,725,582	-
13	VR0030	25-Dec-19	6.64%		8,016,765	-	98.938	-	7,931,627	-
14	VR0031	25-Jul-20	6.63%		17,614,108	-	98.932	-	17,425,989	-
	Sub Total			-	58,831,044	21,744,598		-	58,223,706	21,744,598
	Grand	Total		-	58,831,044	21,747,836		-	58,223,706	21,747,836
				0.00%	73.01%	26.99%		0.00%	72.81%	27.19%
			Total No	minal Value	80,578,880		Total	Fair Value	79,971,542	

(Stated in Rp Millions)

# Bank Mandiri Credit Ratings

	S&P	Moody's	Fitch	Pefindo
<u>Bank Mandiri Ratings</u>				
Long Term Foreign Currency Outlook	Stable	Stable	Stable	
Foreign Long Term Bank Deposits		Ba3		
Long Term Foreign Currency Debt	ВВ	WR	BB+	
Short Term Outlook		Stable		
Short Term Foreign Currency Debt	В	NP	В	
Subordinated Debt		Ba3	ВВ	idAA+
Individual Rating			C/D	idAAA
Support Rating			3	
Bank Financial Strength		D		
Long Term Local Currency Outlook	Positive		Stable	
Long Term Local Currency Debt	BB-		BB+	idAA
Local Long Term Bank Deposits		Baa3		
Short Term Local Currency Debt	В	P-3		
National Rating	В		idnAA+	

# **Corporate Actions**

Dividend Payment Net Profit for the financial year of 2009 of Rp7,155,463,216,743.00 was distributed as follows:

- 35%, or Rp2,504,412,132,860.05, for the annual dividend
- Total Dividend Payment of Rp119.43 per share
- Interim dividend of Rp19.26 paid on 22 December 2009

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: June 9, 2010
Cash Market: June 14, 2010

b. Ex Date:

Regular and Negotiated Market: June 10, 2010
Cash Market: June 15, 2010
c. Payment Date: June 28 2010

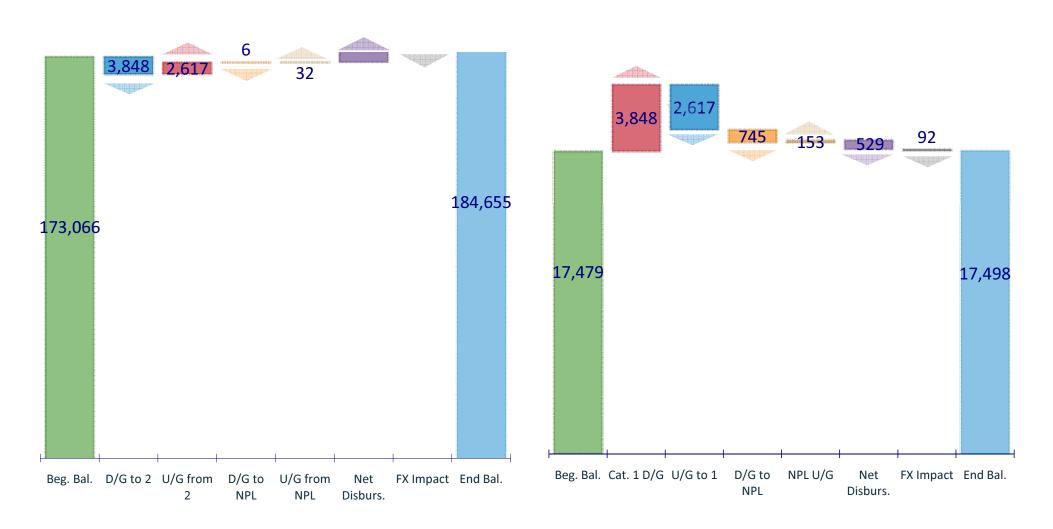
Net Profit for the financial year of 2008 of Rp5,312,821,488,698.00 was distributed as follows:

- 35%, or Rp1,859,487,521,044.30, for the annual dividend
- Total Dividend Payment of Rp88.55 per share

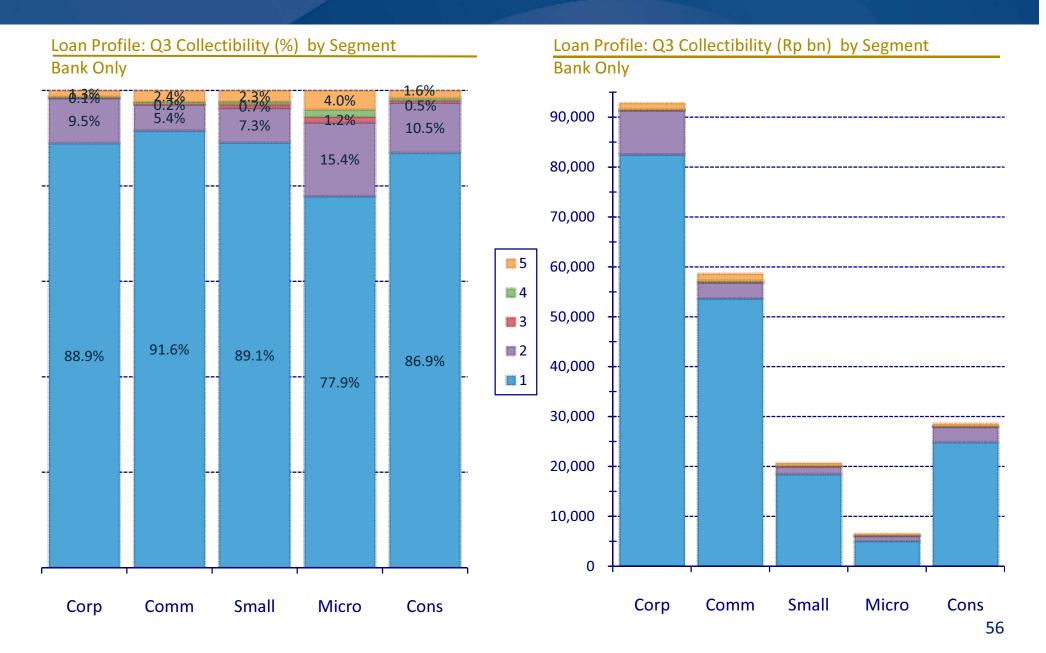
# Q3 2010 Movement in Category 1 and 2 Loans

Category 1 Loan Movements (Rp bn) – Bank Only

Category 2 Loan Movements (Rp bn) – Bank Only

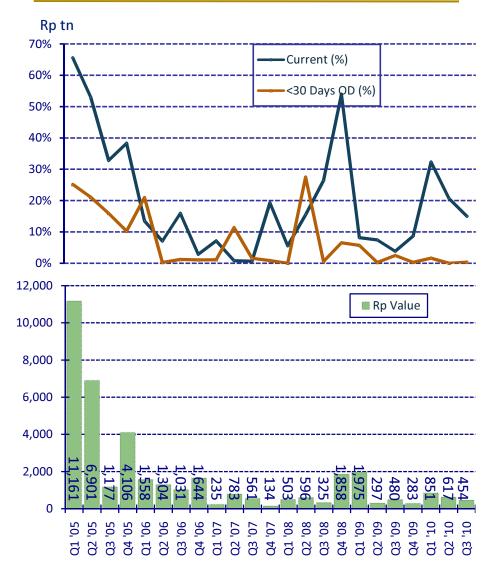


# Q3 2010 Loan Detail: Collectibility by Segment

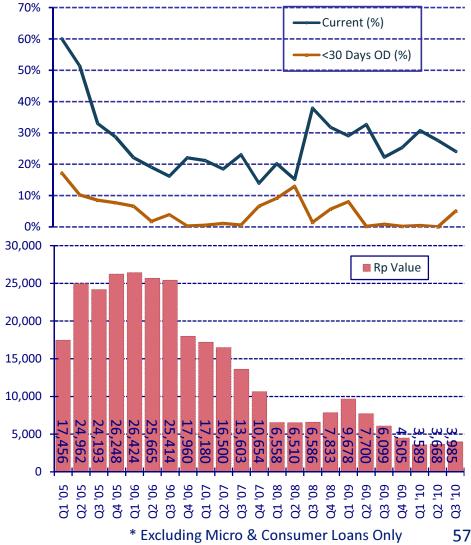


# NPL Loan Detail\*: Quarterly by Days Past Due



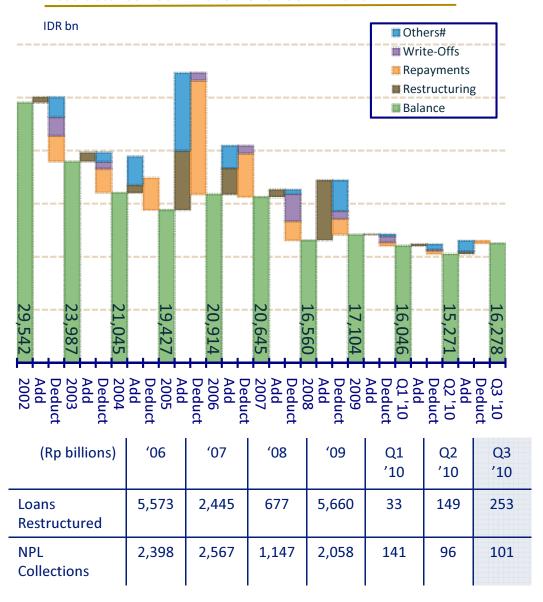


### Quarterly NPL Stock & Interest DPD - Bank Only

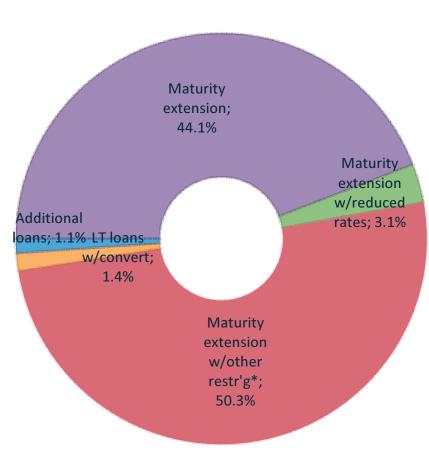


# Rp354 bn in loans were restructured or repaid in Q3 '10

#### Restructured Loan Movement 2002 - 2010



#### Loans by Restructuring Type in Q3 2010



\*Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

# Loan Portfolio Sector Analysis, Q3 2010

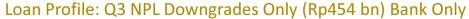


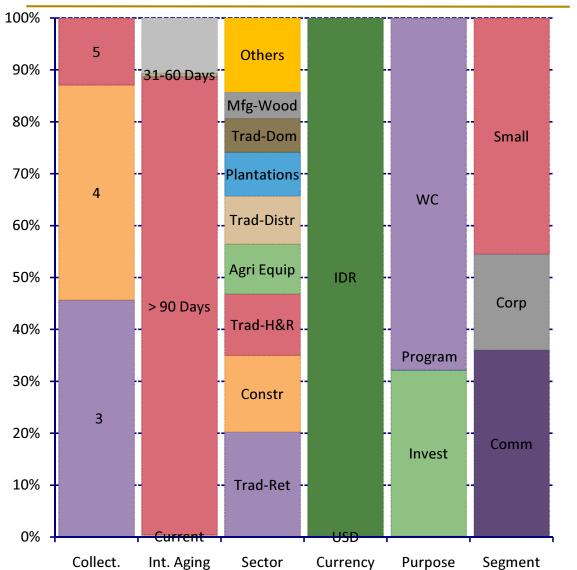
Constr **Bus Serv** Mfg-Chem 5% 10% Mfg-F&B **Plantations** 13% 13% Mfg-Oth 13% Others < 4% 15% Mining-Oil & Gas Trans - Comm 6% Trad-Ret Trad-Distr 5% 6% 7%

<sup>(1)</sup> Non-consolidated numbers \* Each sector < 4%

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Downgrades to NPL





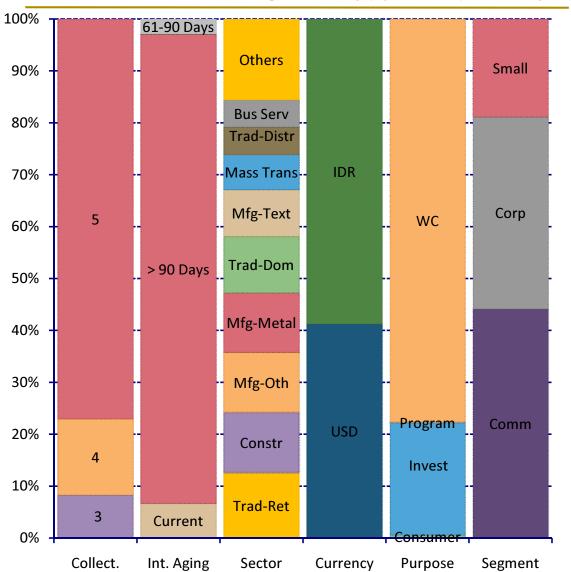
Corporate, Commercial & Small Business loans downgraded to NPL in Q3 totaled Rp454 billion. Of these loans:

- 15.0% were current on interest payments
- 36.1% were Commercial borrowers and 45.4% came from our Small Business portfolio
- Largest downgrades by sector:
  - Retail Trading
  - Construction
- 99.9% were IDR loans
- 67.8% were Working Capital loans
- 75.0% were more than 90 days overdue in interest payments

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Non-Performing Loans

Loan Profile: Q3 Non-Performing Loans Only (Rp3,668 bn) Bank Only



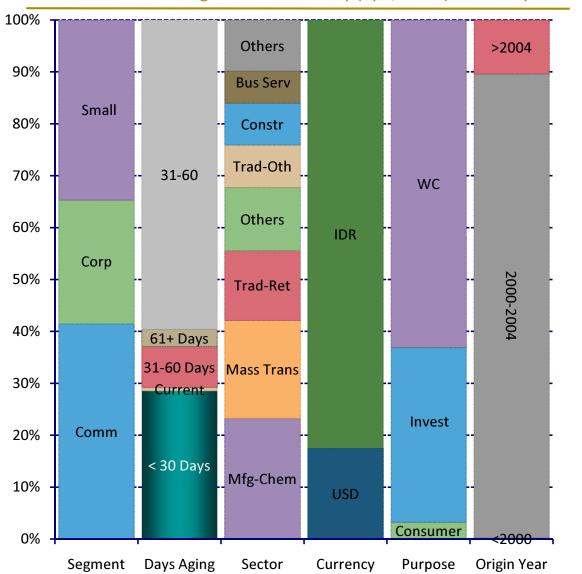
Corporate, Commercial & Small Business NPLs totaled Rp3,986 billion in Q3. Of these NPLs in Q3:

- 24.1% remain current on interest payments and an additional 7.3% are less than 90 days overdue
- 44% are to Commercial customers
- 77.7% are Working Capital loans and 21.6% are Investment loans
- Primary sectors are:
  - Retail Trading
  - Construction
  - Metal Manufacturing
- 58.7% are Rp loans
- 8.3% are Cat. 3 & 14.7% are Cat. 4
- 1.5% were upgraded in Q2, while 68.1% saw no change in collectibility

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Downgrades to Cat. 2





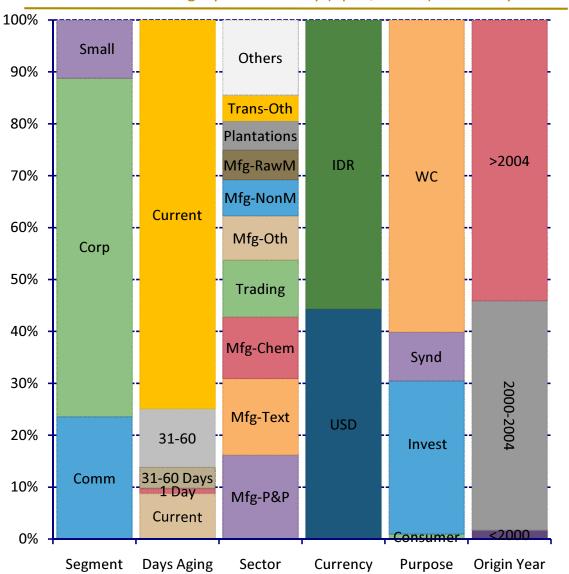
Rp2,141 billion in Corporate, Commercial & Small Business loans were downgraded to Category 2 in Q3. Of the Special Mention Loans downgraded:

- 41.5% are for Commercial & 34.7% are to Small Business customers
- 59.6% are current & 0.7% are 1 day overdue in interest payments
- Primary sectors downgraded are:
  - Chemical Manufacturing
  - Mass Transportation
  - Retail Trading
- 82.5% are Rupiah loans
- 63.8% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Category 2 Loans





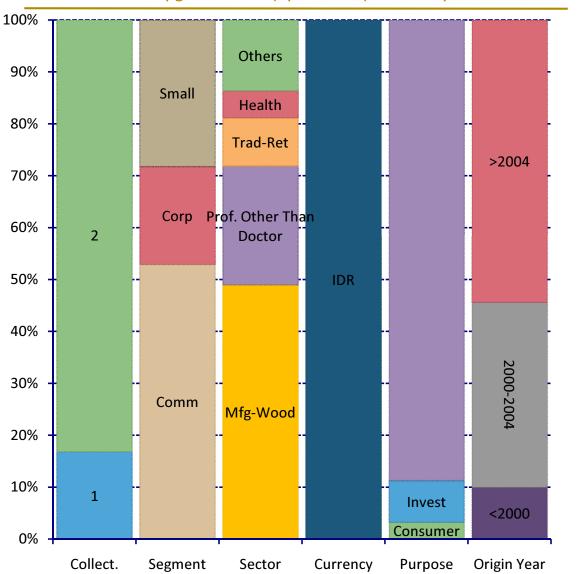
Rp13,483 billion in Corporate, Commercial & Small Business loans were in Category 2 in Q3. Of these Special Mention loans:

- 65.2% are to Corporate customers
- 75.9% are current or 1 day overdue, with an additional 8.8% less than 30 days overdue
- Primary sectors in Category 2 are:
  - Pulp & Paper Manufacturing
  - Textile Manufacturing
  - Chemical Manufacturing
  - Trading
- 55.6% are IDR loans
- 60.1% are Working Capital loans
- 79.4% were Category 2 in Q2 '10

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Upgrades to PL





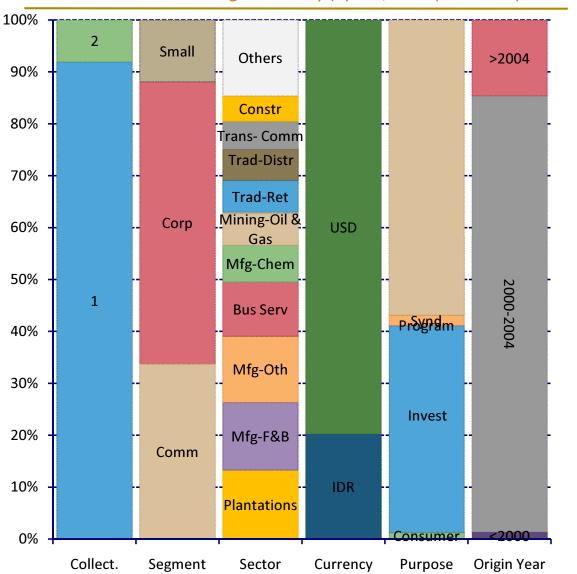
Corporate, Commercial & Small Business loans upgraded to PL in Q3 totaled Rp116.2 billion. Of these loans:

- 52.9% were to Commercial borrowers
- 35.6% originated in 2005 or later
- Largest upgrades by sector:
  - Wood Manufacturing
  - Professional s
- 100% were IDR loans
- 88.7% were Working Capital loans
- 83.1% of upgrades to PL were NPLs moving to Category 2

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Performing Loans

Loan Profile: Q3 Performing Loans Only (Rp168,172bn) Bank Only



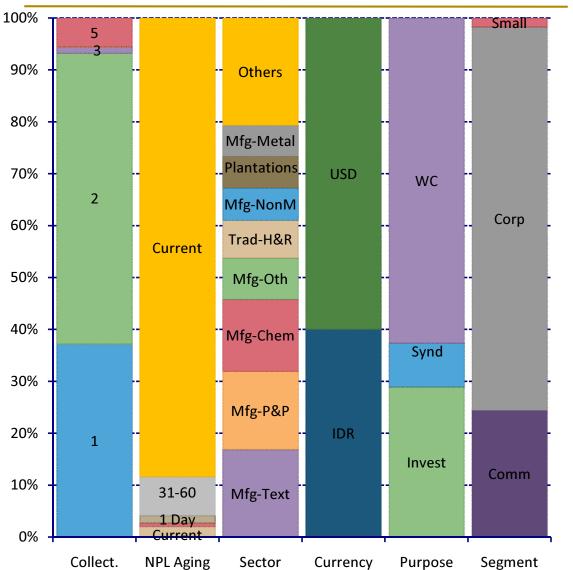
Rp168,172 billion in Corporate, Commercial & Small Business loans were performing in Q3. Of these performing loans:

- 54.3% are to Corporate customers & 33.8% are to Commercial customers
- 84.0% originated since 2005
- Primary sectors are:
  - Plantation
  - Food & Beverage Manufacturing
  - Business Services
  - Chemical Manufacturing
- 79.8% are Rupiah loans
- 56.9% are Working Capital loans
- 88.2% saw no change in collectibility
- 0.1% were upgraded from NPL

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Restructured Loans





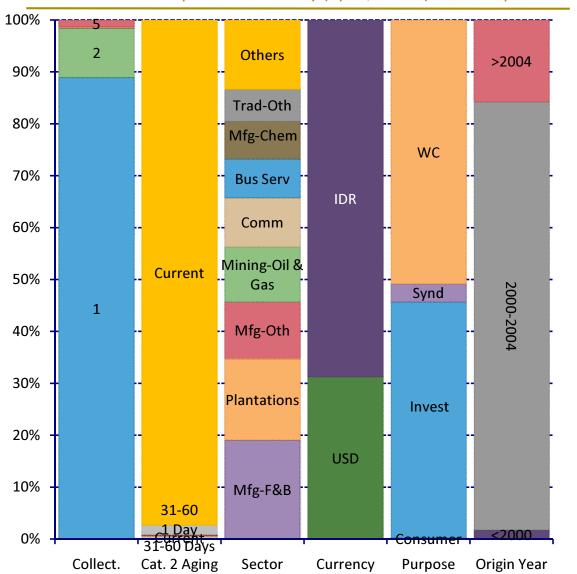
Of the remaining Rp15,165 billion in restructured Corporate, Commercial & Small Business loans in Q3:

- 93.2% are performing
- 82.4% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Manufacturing
    - Textiles
    - Pulp & Paper
    - Chemicals
  - Trading
  - Non Metal Mfg
- 59.9% are Rupiah loans
- 62.6% are Working Capital loans
- 73.9% are to Corporate customers
- 3.2% deteriorated in collectibility
- 5.3% showed improved collectibility

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail: Corporate Loans



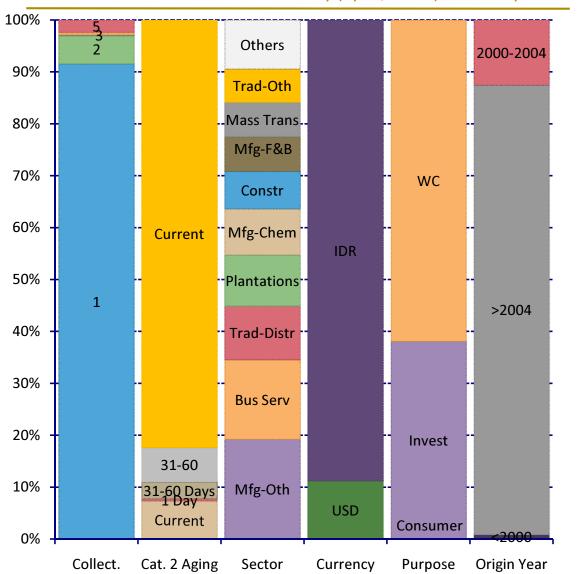


Rp92,828 billion in loans were in the Corporate portfolio in Q3. Of the Corporate Loans in Q3:

- 98.4% are performing loans, with 9.5% in Category 2
- 81.5% of Category 2 loans are current in interest payments
- 52.6% of NPLs are current in interest payments
- Primary sectors in Corporate are:
  - ➤ Food & Beverage Mfg
  - Plantation
  - Oil-Gas
- 68.8% are Rupiah loans
- 50.8% are Working Capital loans

## Q3 2010 Loan Detail: Commercial Loans



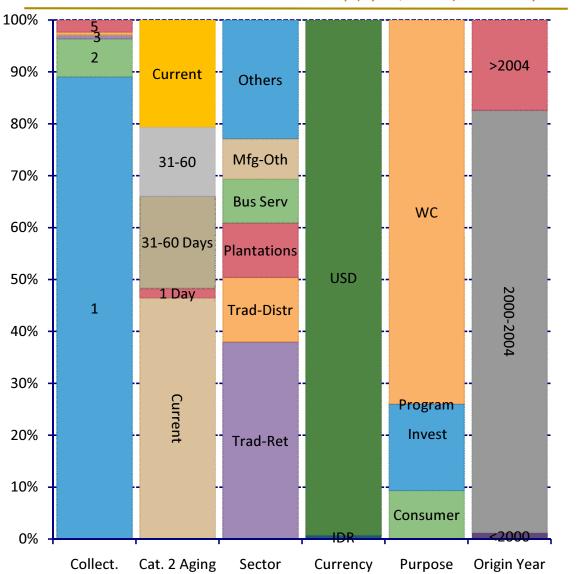


Rp58,618 billion in loans were in the Commercial portfolio in Q3. Of the Commercial Loans in Q3:

- 97.0% are performing loans, with 5.4% in Category 2
- 82.4% of Category 2 loans are current in interest payments
- 4.6% of NPLs are current in interest payments
- Primary sectors in Commercial are:
  - Business Services
  - Distribution
  - Plantations
  - Chemical Manufacturing
- 88.8% are Rupiah loans
- 61.9% are Working Capital loans

### Q3 2010 Loan Detail: Small Business Loans





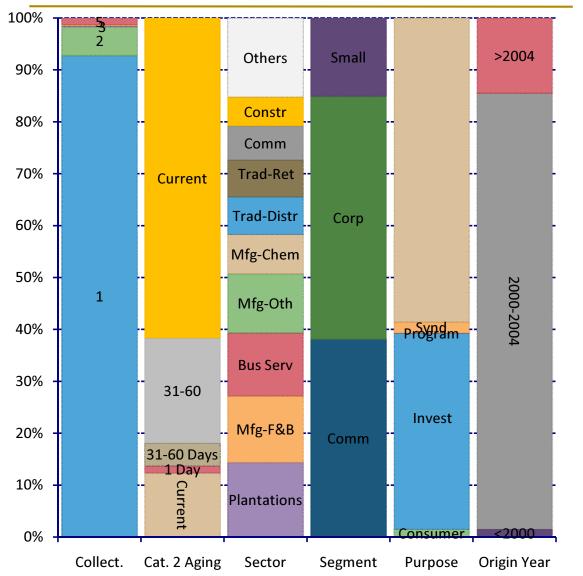
Rp20,711 billion in loans were in the Small Business portfolio in Q3. Of the Small Business Loans in Q3:

- 96.4% are performing loans, with 7.3% in Category 2
- 20.6% of Category 2 loans are current in interest payments
- 13.7% of NPLs are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution
  - Plantations
  - Business Services
- 99.3% are Rupiah loans
- 73.9% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: Rupiah Loans





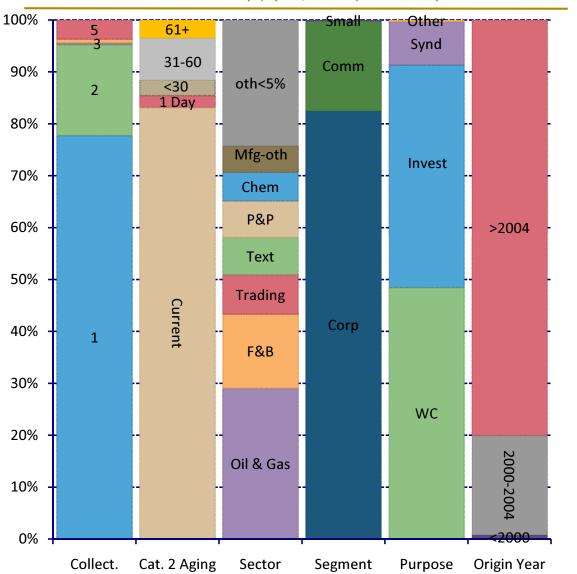
Rp136,474 billion in loans were Rupiah denominated in Q3. Of the Rupiah Loans in Q3:

- 98.3% are performing loans, with 5.5% in Category 2
- 61.7% of Category 2 loans are current in interest payments
- 6.0% of NPLs are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Food & Beverage Mfg
  - Business Serices
  - Chemicals Manufacturing
- 46.8% are Corporate loans
- 58.5% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Q3 2010 Loan Detail\*: FX Loans





Rp35,684 billion in loans were FX denominated in Q3. Of the FX Loans in Q3:

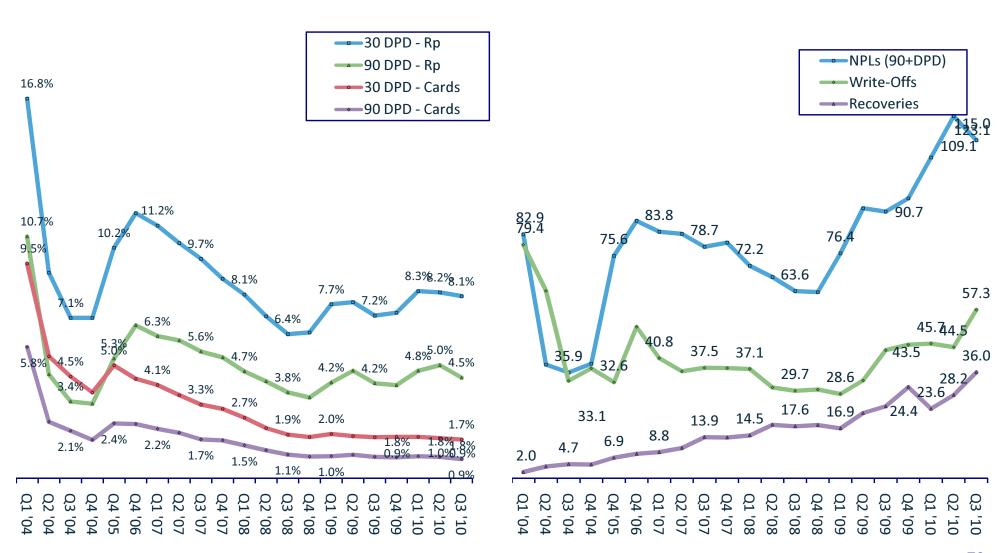
- 95.4% are performing loans, with 16.8% in Category 2
- 91.5% of Category 2 loans are current in interest payments
- 49.7% of NPLs are current in interest payments
- Primary sectors in FX loans are:
  - Oil & Gas
  - ➤ Food & Beverage Mfg
  - Trading
  - > Textile Manufacturing
  - Pulp & Paper Mfg
- 81.2% are Corporate loans
- 53.0% are Working Capital loans

<sup>\*</sup> Excluding Micro & Consumer Loans Only

# Credit Card portfolio showed modest deterioration in Q3 '10

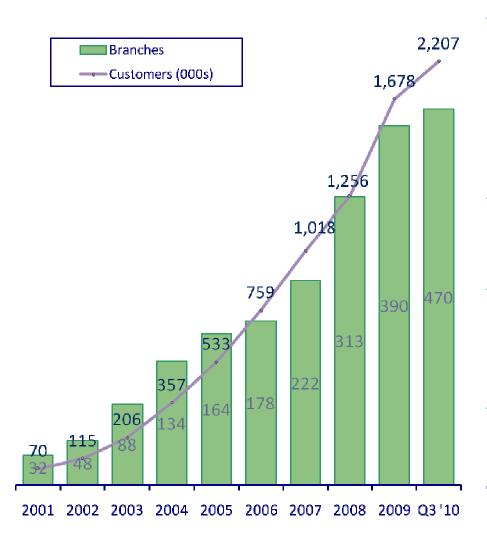
Mandiri Credit Card Delinquency Rates (%)

Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)



## Bank Syariah Mandiri

#### **Branch Network & Customer Growth**



#### Summary Balance Sheet (Rp Billions)

Rp Bn	2006	2007	2008	2009	Q3 '10
Total Assets	9,612	12,888	17,064	22,037	28,053
Cash & placement w/ BI	1,377	1,583	2,436	3,788	3,567
Current Accounts & Placements w/Other Banks	326	299	332	486	524
Securities - Net	497	778	1,261	964	988
Total Financing	7,401	10,305	13,278	16,063	21,438
Allowances	(262)	(331)	(573)	(807)	(1,047)
Total Financing - Net	7,138	9,974	12,705	15,257	20,392
Third Party Funds	8,219	11,106	14,899	19,338	24,839
<b>Demand Deposits</b>	2,059	1,858	1,851	2,686	3,470
Savings Deposits	2,662	3,860	5,246	7,068	8,551
Time Deposits	3,498	5,388	7,802	9,584	12,817
Shareholders Equity	694	810	1,208	1,600	1,920

## Bank Syariah Mandiri

#### Summary P&L (Rp billions)

	2005	2006	2007	2008	2009	9-Mo '10
Total Operating Income	865.5	935.2	1,197.9	1,736.4	2,071.0	1,932.5
3rd Party Share on Returns	386.4	455.5	511.9	793.0	927.1	843.6
Bank's Share in Operating Income	479.1	479.7	686.0	943.3	1,144.0	1,088.9
Other Operating income	93.6	142.4	109.2	301.0	347.0	377.5
Operating Expenses	435.6	383.0	475.9	630.0	818.2	751.6
Income from Operations	137.2	102.1	268.1	279.9	395.2	432.5
Net Income before tax	136.7	95.5	169.7	284.1	362.0	435.7
Net Income after tax	83.8	62.6	114.6	194.7	410.4	320.0

#### **Selected Financial Ratios**

LDR	75.6%	90.21%	92.79%	89.12%	83.07%	86.31%
CAR	11.9%	12.56%	12.44%	12.66%	12.39%	11.47%
ROA	1.8%	1.10%	1.54%	1.83%	2.23%	2.30%
ROE	14.6%	10.23%	15.94%	21.34%	21.40%	25.91%

### Mandiri Sekuritas

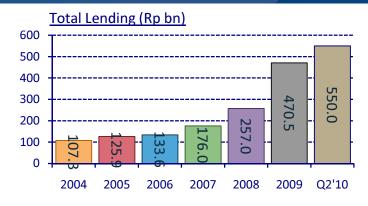
#### **Summary Balance Sheet**

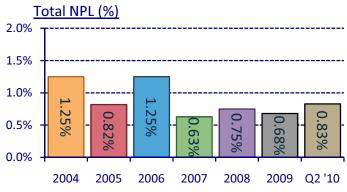
Rp Bn	2006	2007	2008	2009	Q3 ′10
Total Assets	2,367.4	2,757.2	2,391.7	1,485.0	2,016.7
Cash & Equivalent	80.1	57.4	248.7	316.0	377.4
Time deposit	-	-	-	-	-
Marketable Securities	480.1	396.9	632.9	345.0	232.9
Receivables	1,267.0	1,036.0	710.1	467.3	1,036.6
Property & Equipment-net	10.9	12.9	10.4	7.7	14.2
Total Liabilities	1,619.7	1,936.3	1,728.3	763.5	1,265.7
Payable to Clearing & Guarantee body	546.2	240.6	59.7	86.7	303.9
Payable to customers	664.7	557.8	483.9	430.1	695.6
Repo	269.4	407.5	226.3	-	-
Bank Loans	75.0	620.0	810.0	145.0	135.0
Shareholders Equity	747.6	820.8	663.3	721.4	750.9

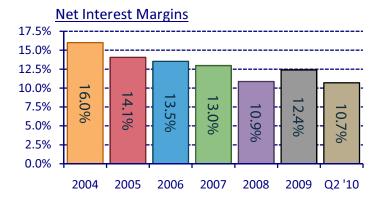
#### Summary P&L

Rp Bn	2006	2007	2008	2009	9-Mo '10
Operating Revenue	221.6	423.7	426.7	409.2	321.6
<b>Brokerage Commissions</b>	20.2	80.8	64.0	79.8	92.7
Investment Mgmt Fees	16.0	28.9	70.1	102.9	103.7
Advisory fees	3.4	21.0	9.3	27.4	5.9
Underwriting & Selling Fees	5.8	19.0	44.2	32.4	28.8
Gain on Trading of Marketable Securities	51.8	69.8	(960)	50.8	29.9
Interest & Dividends	124.2	202.8	238.5	115.6	59.9
Operating Expenses	122.4	198.1	255.5	273.8	247.9
G & A expenses	18.3	29.3	33.3	34.0	34.2
Salaries and allowances	62.2	104.1	104.2	116.8	105.9
Commissions	15.8	28.6	68.8	68.9	78.3
Profit from operations	99.2	224.6	171.2	135.4	73.63
Other income (charges) - net	(29.4)	(63.8)	(154.7)	(72.6)	(16.6)
Income before tax	69.8	160.8	16.5	62.8	90.2
Net Income after tax	42.6	108.4	1.0	46.2	65.2

### Bank Sinar Harapan Bali







#### Our Strategy and Intent

Our main focus will be to strengthen Bank Sinar's capability and infrastructure by assisting the implementation of appropriate Risk Management Tools, an IT Platform, as well as Human Capital Development

We intend to maintain Bank Sinar's positioning as the premiere Micro & SME lending institution in Bali, through the introduction of new products aimed specifically toward this particular segment

Bank Mandiri will also utilize Bank Sinar as a vehicle to further develop and penetrate the Micro & SME segment in Indonesia, which is an integral part of Bank Mandiri's strategy to develop high-margin segment

#### Business Plan, 2008-2010

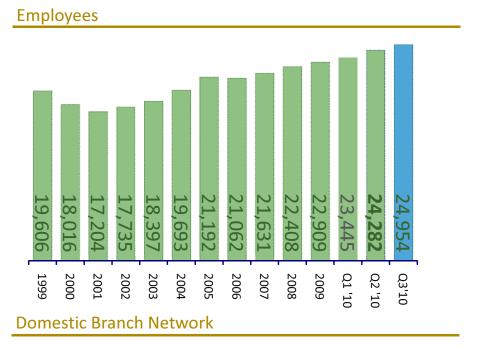
BSHB has been showing positive momentum despite recent macroeconomic trends.

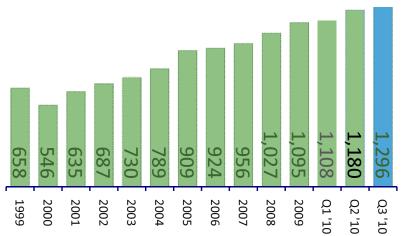
By the end of Q2'10, BSHB grew total loans to Rp549.6 bn, with plans to achieve Rp1,0 tn bn by the end of 2010.

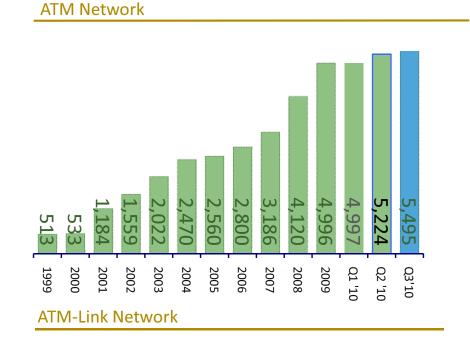
From the risk perspective, BSHB has been able to preserve its low level of NPLs at 0.83% Q2'10. Going forward, BSHB is confident to be able to maintain gross NPLs below 1.0% through 2010.

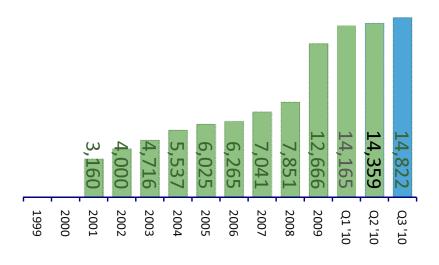
At the end of Q2'10, BSHB profit before tax reached Rp8.9 bn. For the year ended 2010, BSHB is targeting Rp14.8 bn in profit before tax, in line with projected asset growth. As a result of these positive trends, by 2010, BSHB should achieve Rp1,24 tn in total asset.

### Staffing and Distribution Network Growth





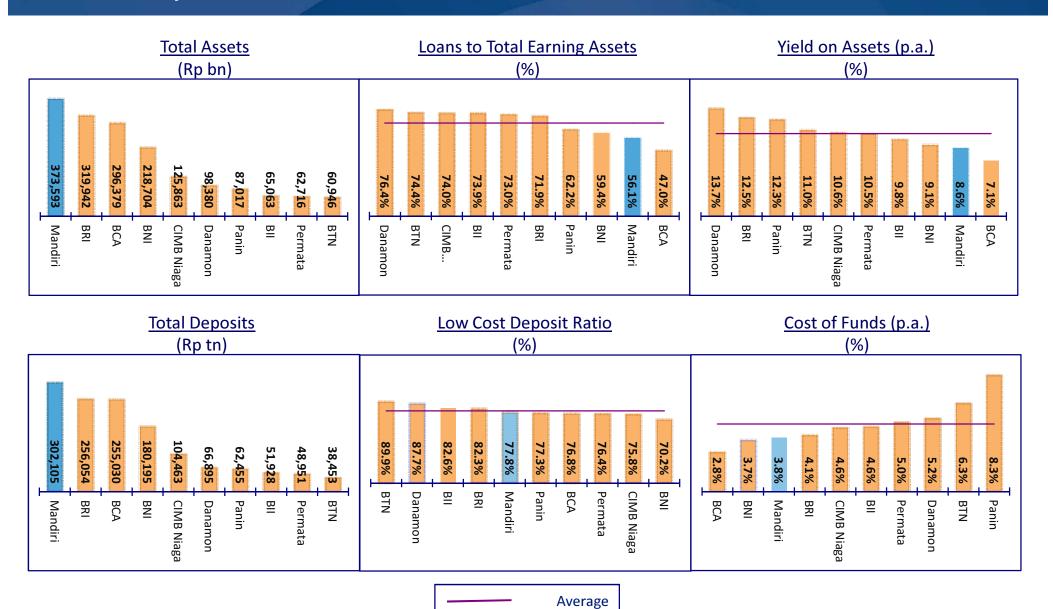




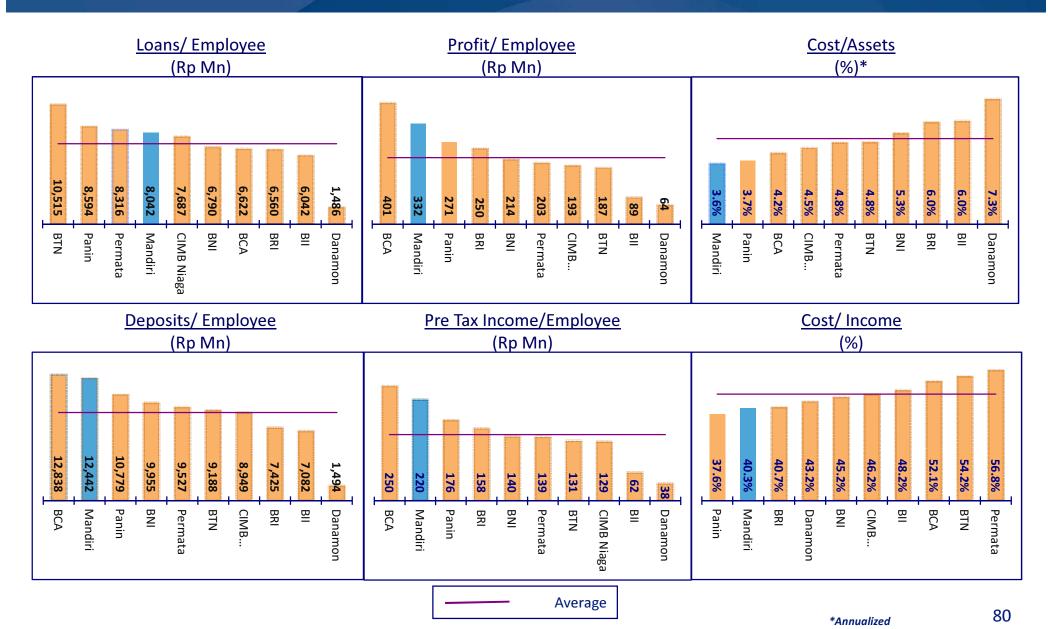
## Loan growth, quality & provisioning relative to peers Bank Only, As of June 2010



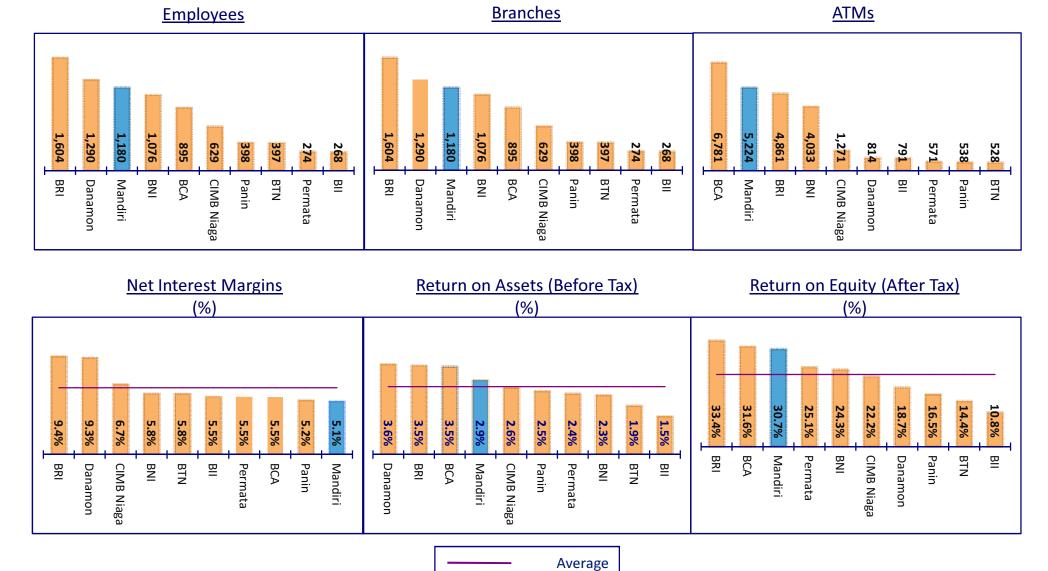
## Asset and liability mix relative to peers Bank Only, As of June 2010



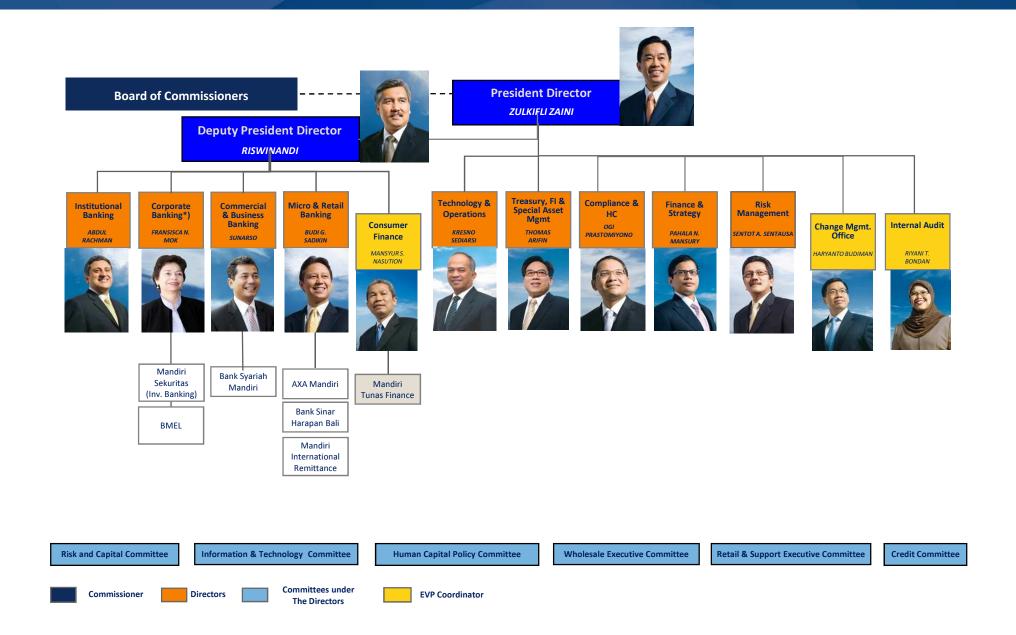
## Efficiency measures relative to peers Bank Only, As of June 2010



## Measures of scale and returns relative to peers Bank Only, As of June 2010



### Supported by a new Organization Structure



## **Share Information**





$\triangle$ from:	IPO	Jan 1, 2010		
BMRI	+605.88%	+21.83%		
JCI	+444.65%	+13.13%		

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