

Full-Year 2021 Results Presentation

Jakarta, 27 January 2022

Share Price Performance & Ownership



| No | Shareholder | 31-Dec-20 | | 31-Dec--21 | | Share Performance | since IPO 27 June 2003 | Since 31 December 2020 (YTD) |
|----|--------------------|-----------------------|---------------|-----------------------|---------------|-------------------|---------------------------|---------------------------------|
| | | No. of Shares | % | No. of Shares | % | | | |
| 1 | Government of RI | 28,000,000,000 | 60.0% | 24,266,666,667 | 52.0% | BMRI | 2,016% | 11% |
| 2 | INA | 0 | 0.0% | 3,734,312,133 | 8.0% | JCI | 1,154% | 10% |
| 3 | Local Institutions | 4,109,169,622 | 8.8% | 3,520,521,452 | 7.5% | | | |
| 4 | Local Retail | 726,629,610 | 1.6% | 600,755,671 | 1.3% | | | |
| 5 | Foreign | 13,830,867,434 | 29.6% | 14,544,410,743 | 31.2% | | | |
| | TOTAL | 46,666,666,666 | 100.0% | 46,666,666,666 | 100.0% | | | |

Investment Thesis



**Direct Beneficiary to
Structural Growth in
Indonesia**



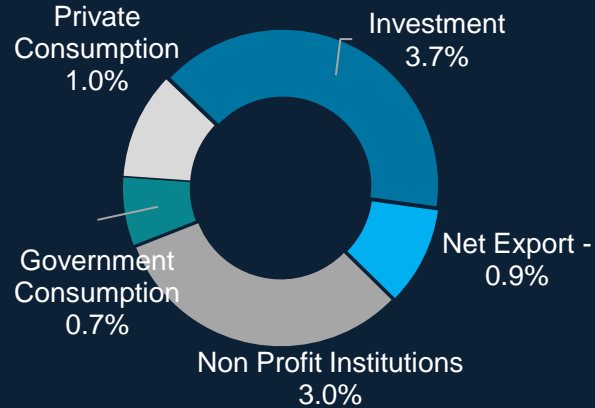
**One-Stop Solution
for Diverse
Customers' Needs**



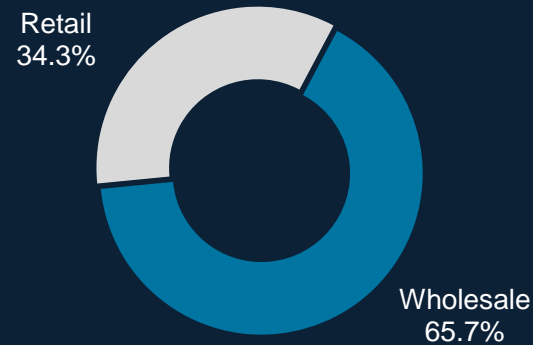
**Respectable and
Sustainable
Financial Metrics**

Direct Beneficiary to Structural Growth in Indonesia

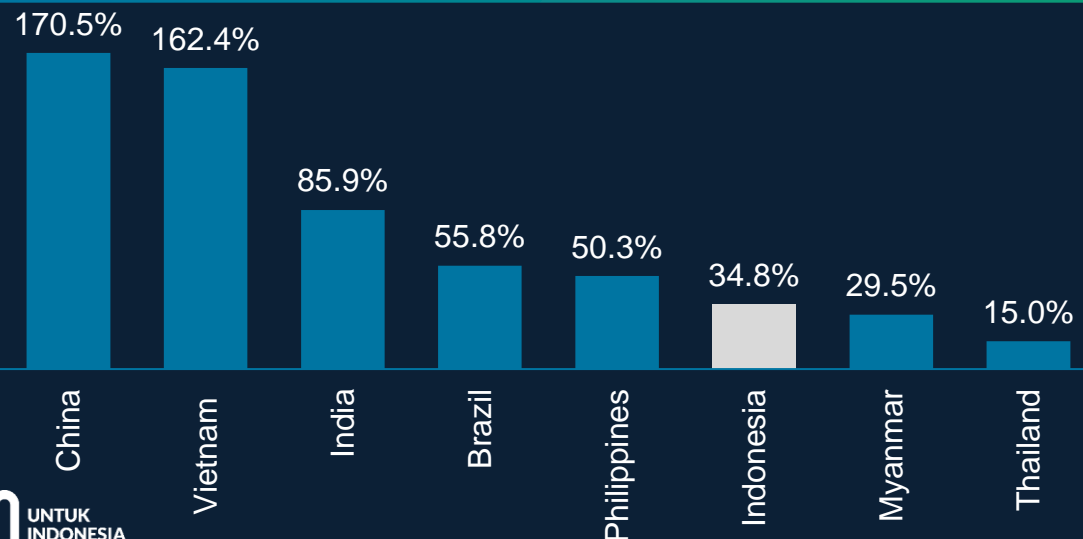
3Q21 GDP Growth by Expenditure in % YoY



BMRI Loan Breakdown 4Q21 Bank Only



Loan to GDP Ratio (3Q21)



The passing of Omnibus Law will promote more investments and job creations



Rising middle income class is the main driver for structural shift in domestic consumption



The country's huge population with low banking penetration provides ample room for growth



The Bank's dominant share in wholesale and retail captures almost entire spectrum of Indonesia economic drivers

One-Stop Solution for Diverse Customers' Needs

Retail



SAVE

Savings accounts, Time Deposit, Mandiri Plan Saving, Pension Savings



DIGITAL TRANSACTIONS

Mandiri SMS, Livin', Mandiri e-money



BORROW

Credit Card, Mortgage, Auto Loan, Salary Based Loan (KSM)



INSURANCE

Life Insurance, Health Insurance, General Insurance



WEALTH MANAGEMENT

Mutual Funds, Stocks and Bond Trading

Wholesale

OPERATIONAL FUND

Current Account, Savings accounts, Time Deposit



CASH MANAGEMENT

Mandiri Bill Collection, Mandiri Host to Host Payment, Mandiri Auto Debit Mandiri Internet Bisnis, Mandiri EDC, *Kopra*



BUSINESS EXPANSION

Corporate Card, Working Capital, Investment Loan, Digital lending



TRADE FINANCE & TREASURY

Bank Guarantee Standby LC Local Trade Spot & Forex Hedging Instruments Investment Products



INVESTMENT BANKING

Equity & Debt Underwriting, Syariah Financing, Corporate Finance & Advisory



Respectable Financial Metrics Relative To Other Big Banks

Data as of 11M 2021



(a) All ratios are in Bank-only figures

(b) Big Banks: Aggregate BRI, BNI and BCA

(c) Ratios are computed using monthly published numbers, adjusted and made suitable for "apple-to-apple" comparison

Consolidated Financial Snapshot

| | 2016 | 2017 | 2018 | 2019 | 2020 ^(d) | 2021 | YoY | CAGR/ Change '16-'20 |
|---|-------|-------|-------|-------|---------------------|-------|-----------|----------------------------|
| NPAT (Rp Tn) | 13.8 | 20.6 | 25.0 | 27.5 | 16.8 | 28.0 | 66.83% | 15.22% |
| Adj. ROAE – after tax (%) ^(a) | 10.32 | 13.01 | 14.38 | 14.25 | 8.12 | 14.22 | 6.10ppt | 0.07ppt |
| ROAA – after tax (%) | 1.42 | 1.91 | 2.15 | 2.18 | 1.17 | 1.72 | 0.55ppt | 0.04ppt |
| Dividend Payout Ratio (%) | 45.0 | 45.0 | 45.0 | 60.0 | 60.0 | 60.0 | - | - |
| Loan (Rp Tn) | 662 | 730 | 820 | 908 | 965 | 1,050 | 0.09ppt | 0.10ppt |
| Provision Expense (Rp Tn) | 24.7 | 16.0 | 14.2 | 12.1 | 24.9 | 19.5 | (0.21ppt) | (0.05ppt) |
| NIM (%) | 6.44 | 5.87 | 5.66 | 5.56 | 5.10 | 5.09 | (0.01ppt) | (0.05ppt) |
| CoC (%) | 3.90 | 2.30 | 1.80 | 1.40 | 2.47 | 2.05 | (0.42ppt) | (0.11ppt) |
| NPL (%) | 4.00 | 3.46 | 2.75 | 2.33 | 3.10 | 2.72 | (0.38ppt) | (0.07ppt) |
| NPL Coverage (%) | 124 | 135 | 143 | 144 | 221 | 243 | 22.97ppt | 0.14ppt |
| LAR excluding Covid Restru (%) | 11.3 | 10.9 | 9.4 | 9.1 | 10.0 | 10.2 | 0.22ppt | (0.02ppt) |
| LAR including Covid Restru (%) | N/A | N/A | N/A | N/A | 21.4 | 17.1 | (4.27ppt) | N/A |
| # Active Users Livin' by Mandiri ('000) | - | 846 | 1,882 | 3,233 | 4,539 | 6,977 | 53.72% | 52.50% |
| Income fr. Livin', SMS+Internet Banking (Rp Bn) | N/A | N/A | 526 | 808 | 964 | 1,432 | 48.58% | 22.18% |

^(a) Adj ROAE: NPAT to common shareholders/average 2 years (last year end & current quarter) shareholders' equity exclude Minority Interest

^(b) 4-yr CAGR

^(c) 3-yr CAGR

^(d) Restatement by consolidating BSI into our financials in 2020

Indonesia's Key Macroeconomic Data

Expecting the economy to accelerate this year, while monetary policy will focus on stability

GDP growth (% yoy)

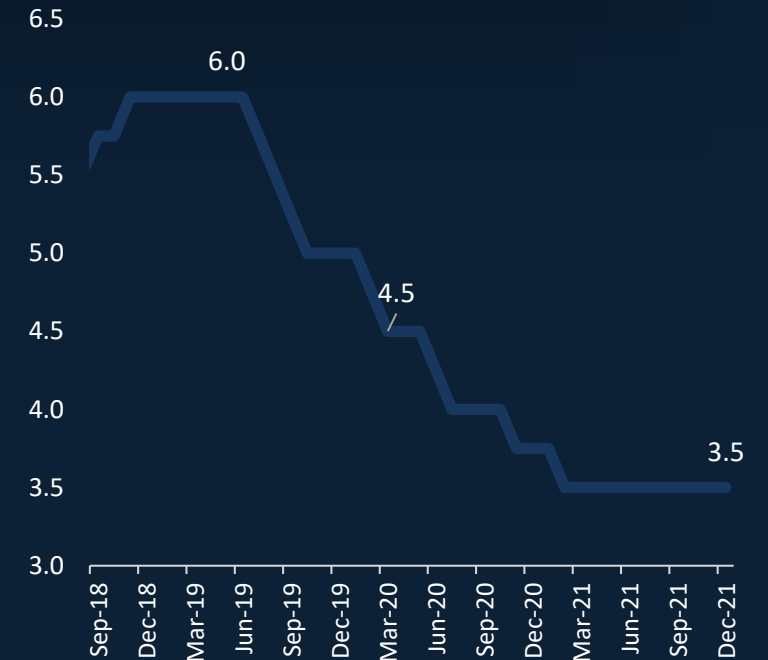
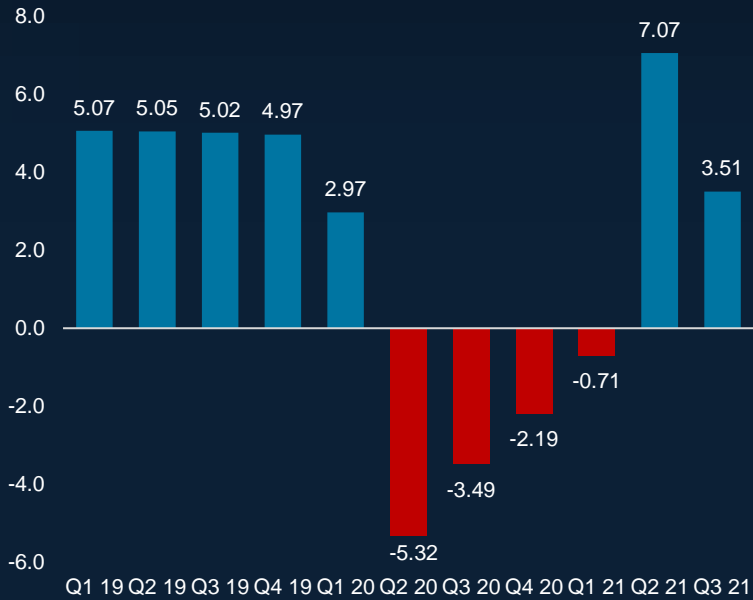
| 2021F | 2022F |
|-------|-------|
| 3.69 | 5.17 |

Inflation (% yoy)

| 2021 | 2022F |
|-------|-------|
| +1.87 | +3.30 |

BI 7 days RR rate (%)

| 2021 | 2022F |
|------|-------|
| 3.50 | 4.00 |



Source : BPS, Bank Indonesia, Bank Mandiri Forecast

Management Highlight

2021: Strengths And Challenges to be Addressed

KEY STRENGTHS

Strategy Execution

- 2021 targets met
- Beyond lending strategy translated into high CASA ratio
- Growth toward higher-yield asset executed well

Overall growth

- Loan growth above industry level
- All segments contribute to growth
- Consumer segment new booking improving

Asset quality management

- Well managed restructured book
- Continuous improvement of loans-at-risk
- Coverage level kept healthy
- CoC continuously improving

Progress on digital initiatives

- Positive tractions on Kopra and New Livin'
- Notable number of New Livin' downloads
- "Mandiri Becomes Digital" on track



KEY CHALLENGES TO BE ADDRESSED

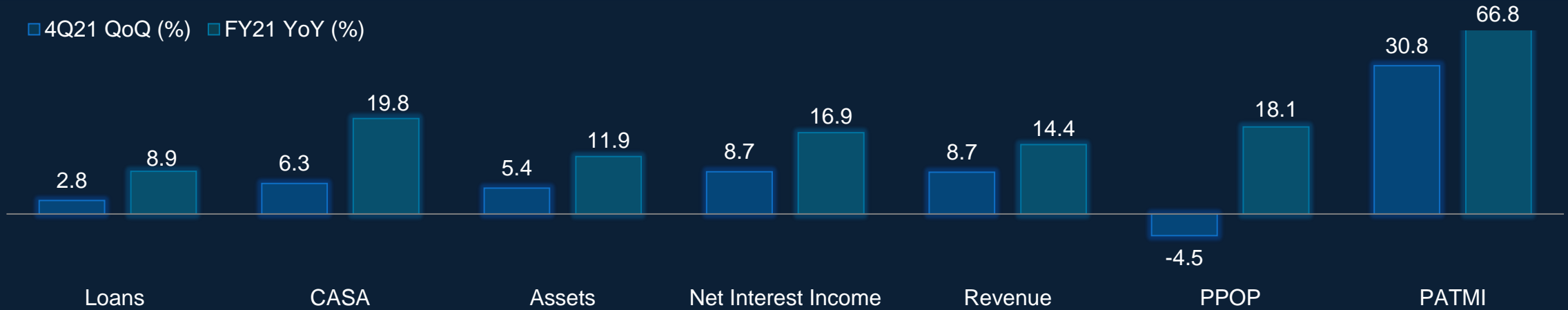
Yield

- Corporate yield remained under pressure



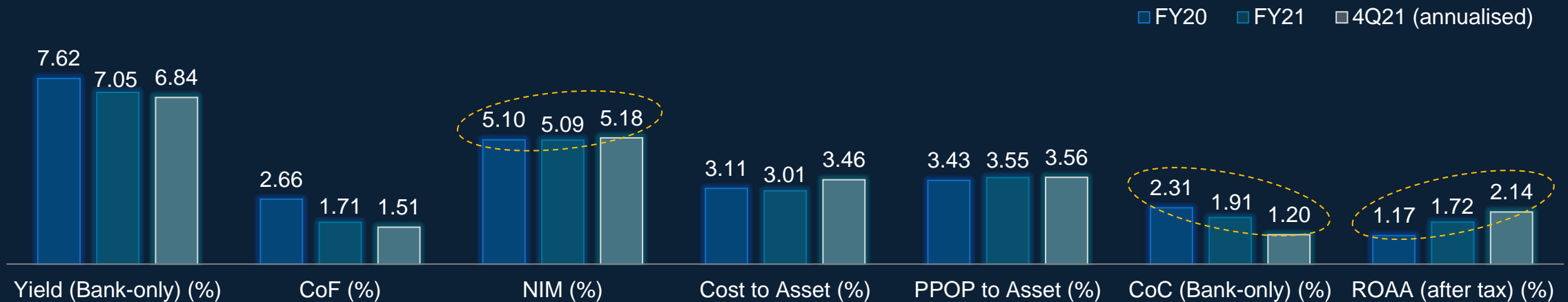
2021: Ending The Year on a High Note...

Positive Balance Sheet and P&L growth...



Notes: For QoQ growth using quarterly numbers (4Q21 vs 3Q21); for YoY growth using yearly numbers (FY21 vs FY20)

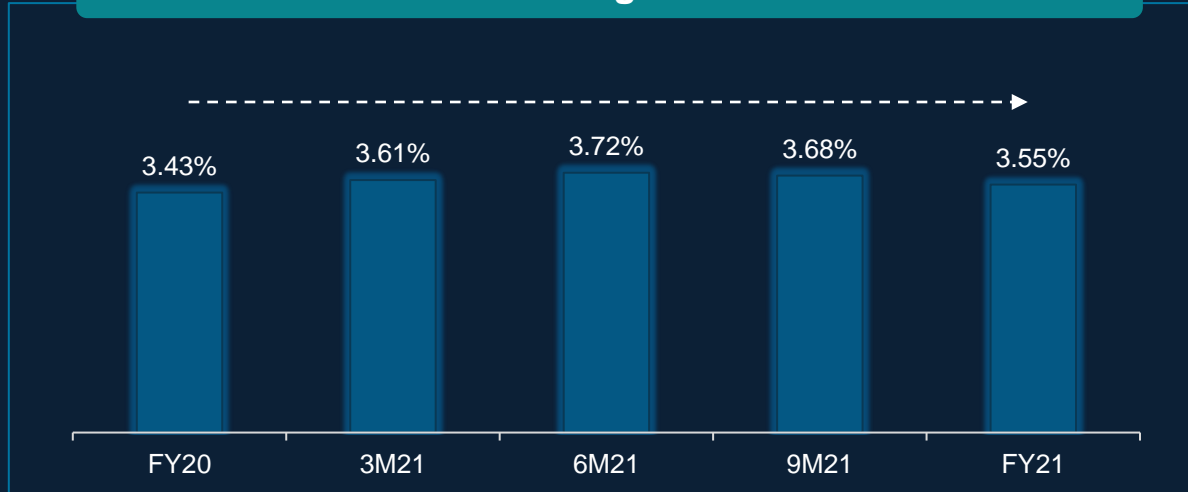
...supported by well-managed key ratios



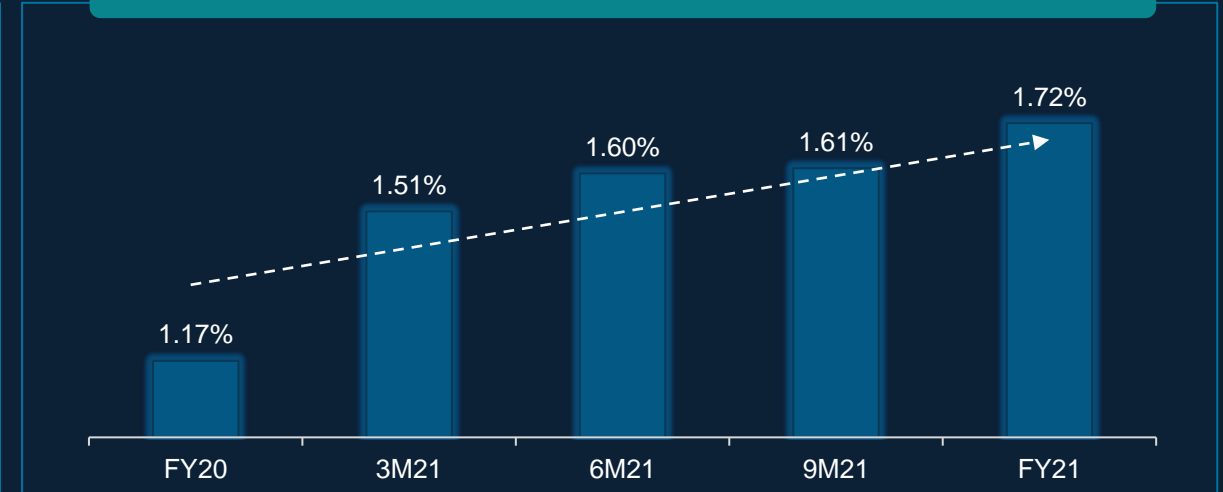
Notes: Restatement by consolidating BSI into our financials in FY2020

...With Improved Profitability

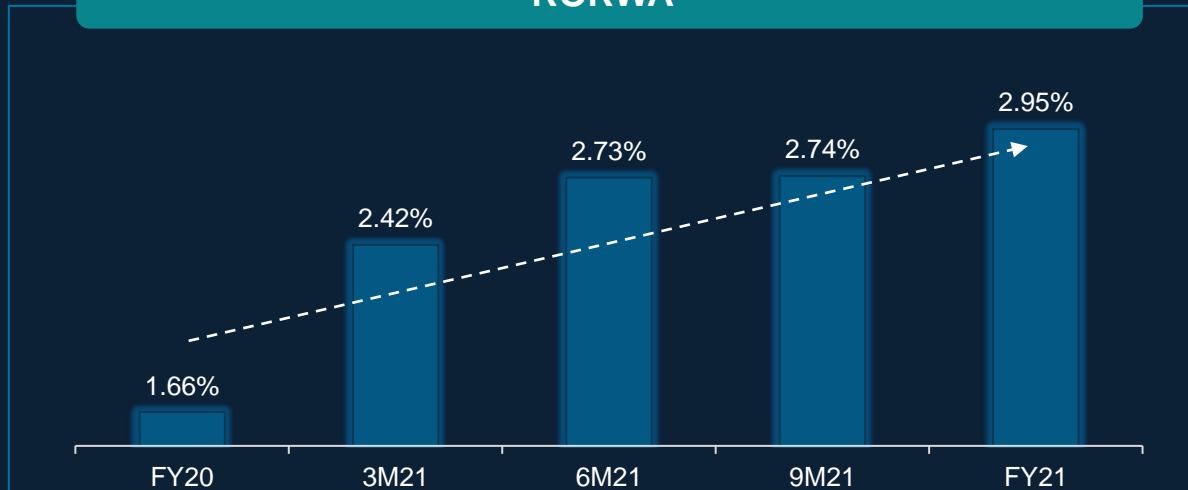
PPOP To Average Asset Ratio



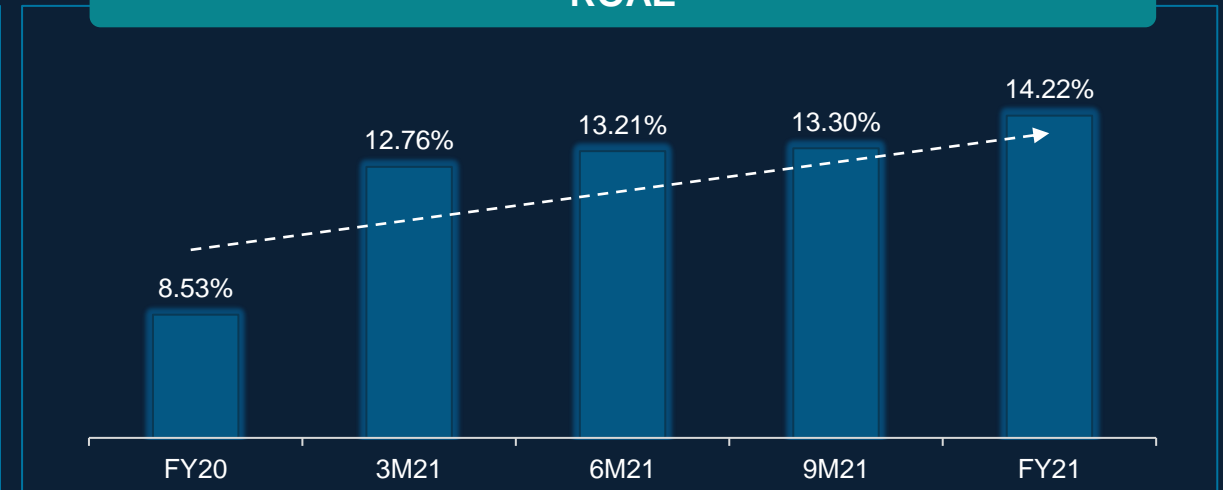
ROAA



RORWA*

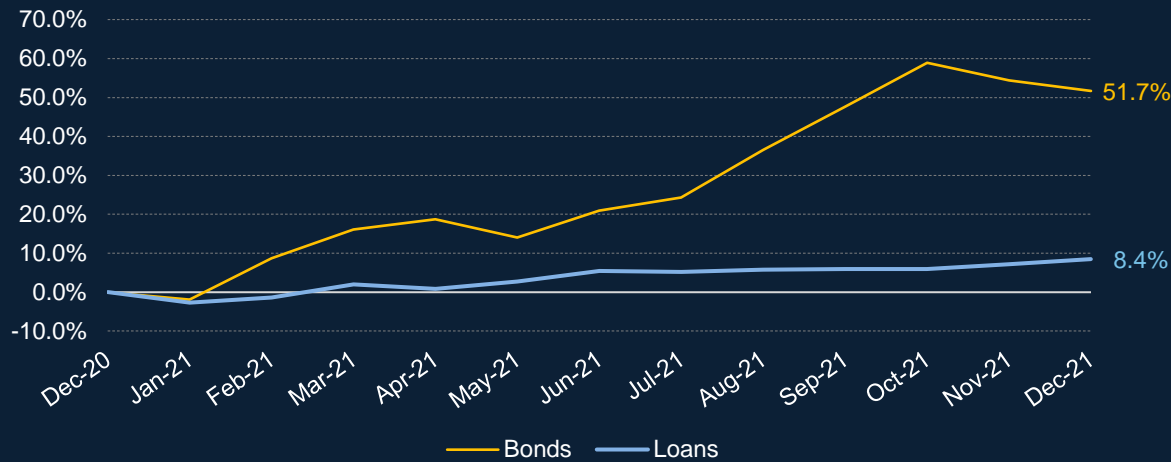


ROAE

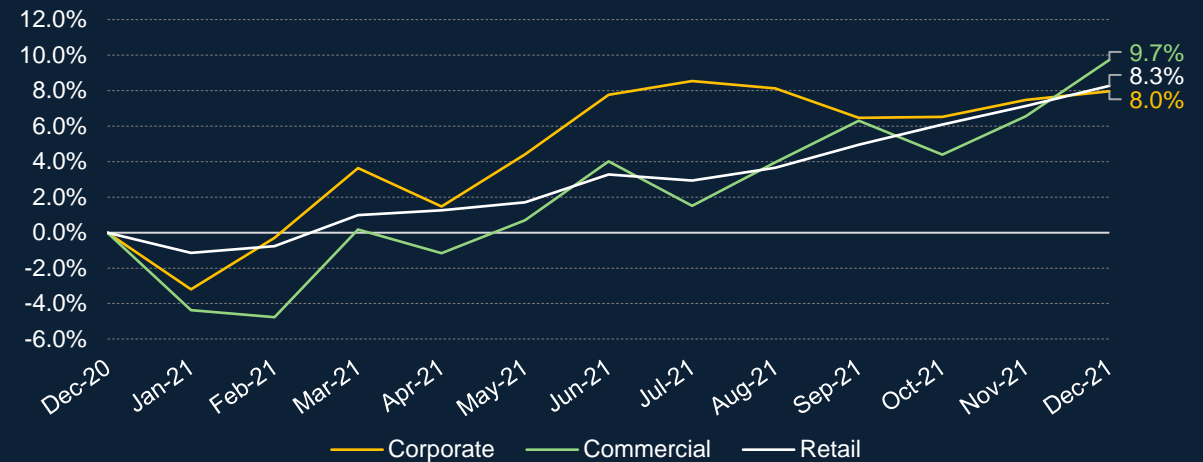


Focused Growth Toward High-Yielding Assets

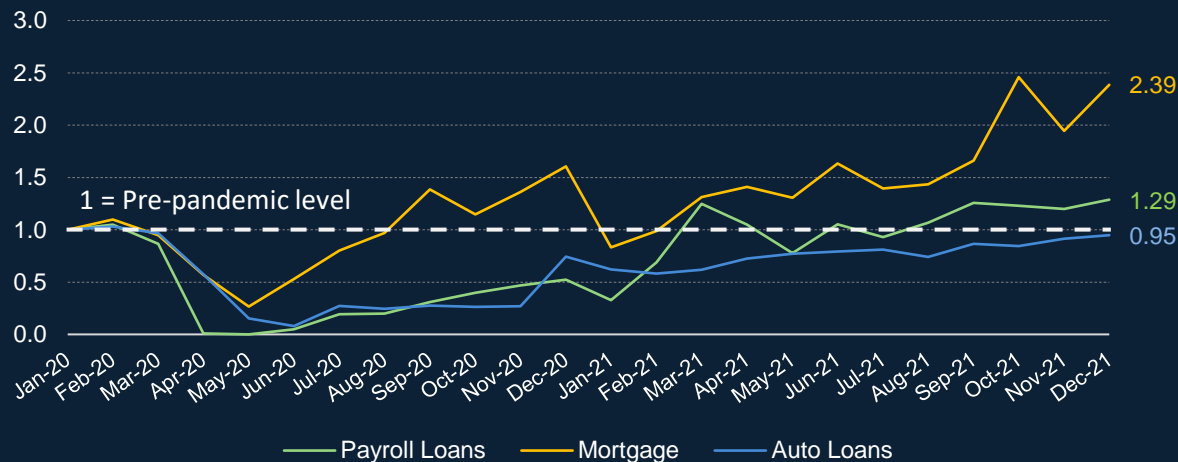
Bonds & Loans 2021 YTD Growth Trend



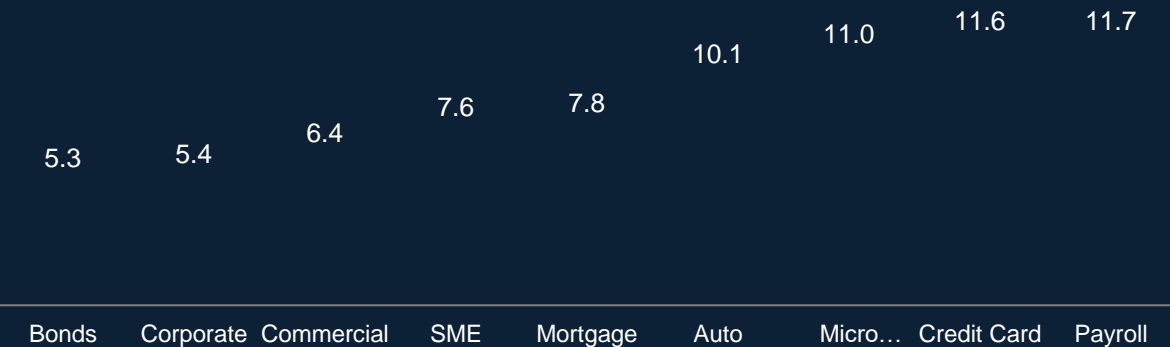
Loan By Segment 2021 YTD Growth Trend



Payroll, Mortgage & Auto Monthly Booking Index Since Jan-20



FY21 Monthly Average Yield (%)



A Recap of “Shifting Gear to High Yield Assets” Strategy



Commercial Banking as % To Loans and Growth

| | 2015 | 2020 | 2021 |
|--------------------|----------------|---------------------|-----------------|
| As % to Total Loan | 31.2% | 20.7% | 21.0% |
| Growth (%) | 20.3 | | 9.7 |
| | CAGR 2010 - 15 | -0.3 CAGR 2015 - 20 | 2021 YoY Growth |

SME Banking Growth

| | 2015 | 2020 | 2021 |
|--------------------|----------------|---------------------|-----------------|
| As % to Total Loan | 11.7% | 7.2% | 7.3% |
| Growth (%) | 21.7 | | 8.7 |
| | CAGR 2010 - 15 | -1.7 CAGR 2015 - 20 | 2021 YoY Growth |

Retail Consumer Growth

| | 2015 | 2020 | 2021 |
|--------------------|----------------|----------------|-----------------|
| As % to Total Loan | 14.0% | 11.3% | 10.8% |
| Growth (%) | 18.7 | 3.6 | 4.0 |
| | CAGR 2010 - 15 | CAGR 2015 - 20 | 2021 YoY Growth |

Improved Approach to Commercial and SME Growth

12 Regions, Led by 12 Regional-CEOs (RCEOs), With Different Sectoral Strength

| | | | |
|---|--|---|---|
| Region 1: Plantation ecosystem, Industrial area and seaport ecosystem | Region 2: CPO Plantation, Seaport and Healthcare | Region 3: Trades, processing industry, seaport ecosystem | Region 4: Industrial area, Government value chain, Healthcare |
| Region 5: Property (Building), Electricity sector, Education & Healthcare | Region 6: Healthcare, Engineering contractor, regional wholesale value chain | Region 7: Trade and food cluster, Healthcare ecosystem | Region 8: Trades, F&B industry, Education and University, Seaport |
| Region 9: Mining Ecosystem, CPO Plantation ecosystem | Region 10: Mining, nickel cluster, Agriculture and fishery | Region 11: Big trade and retail, Agriculture ecosystem, Farm and Fishery. | Region 12: Big trades and retail, Construction cluster, Mining cluster. |

Previous growth approach: Shotgun Approach*



Current (since ~2017): A More Tailored Approach*

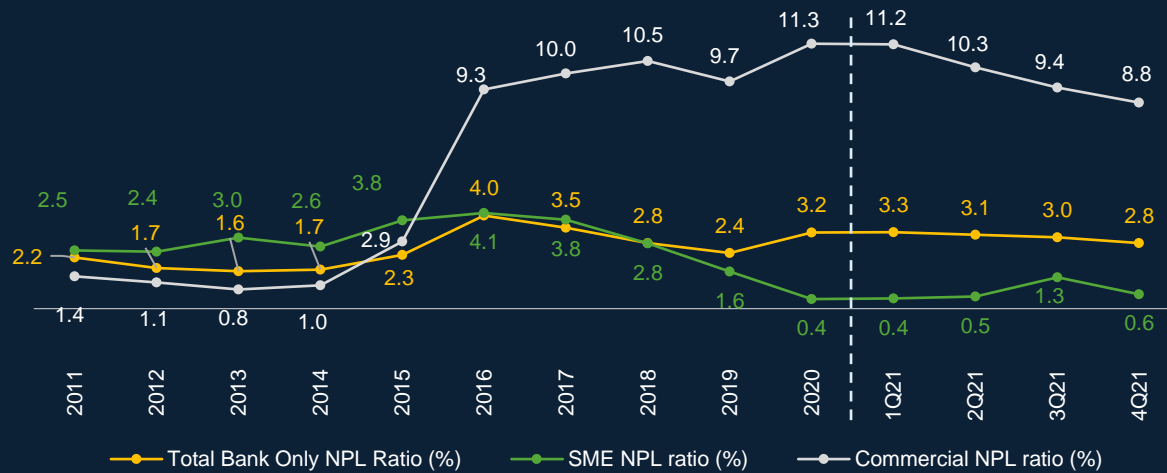


SME Acquisition and Distribution Strategy

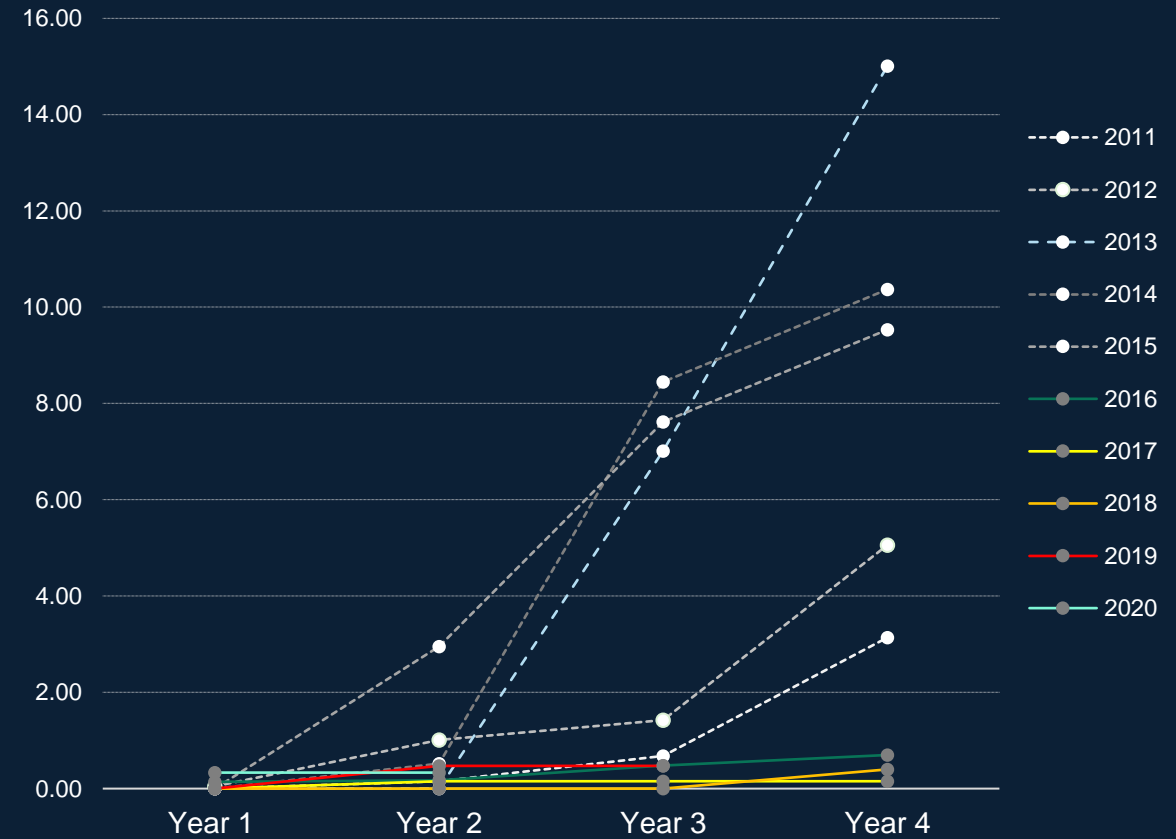


A Better Approach to Contain Asset Quality Deterioration (Some Vintage Analysis)

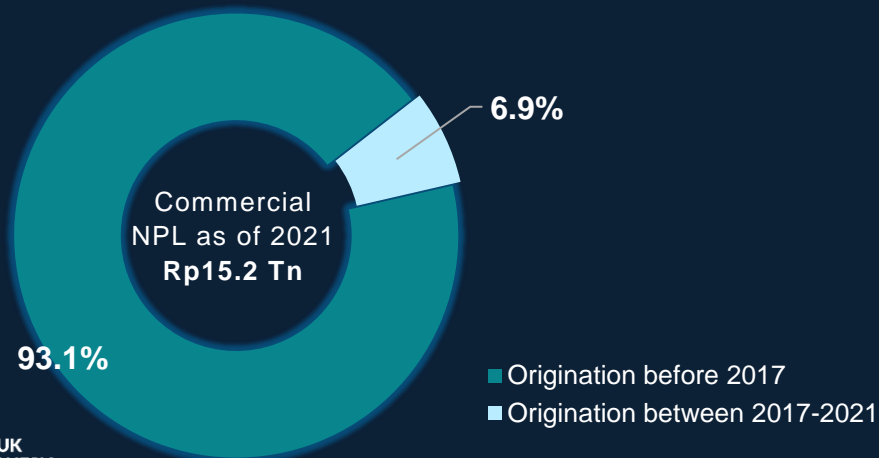
SME and Commercial Continued to Improve



Loan Downgrades to NPL as % Total Loan in Commercial Segment by Year of Loan Origination Year

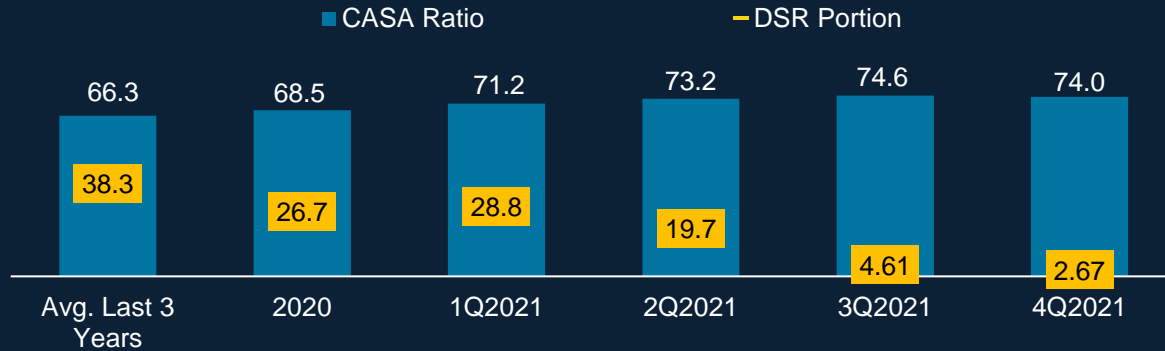


Loans Originated between 2017-21 Account < 7% of Total Commercial NPLs



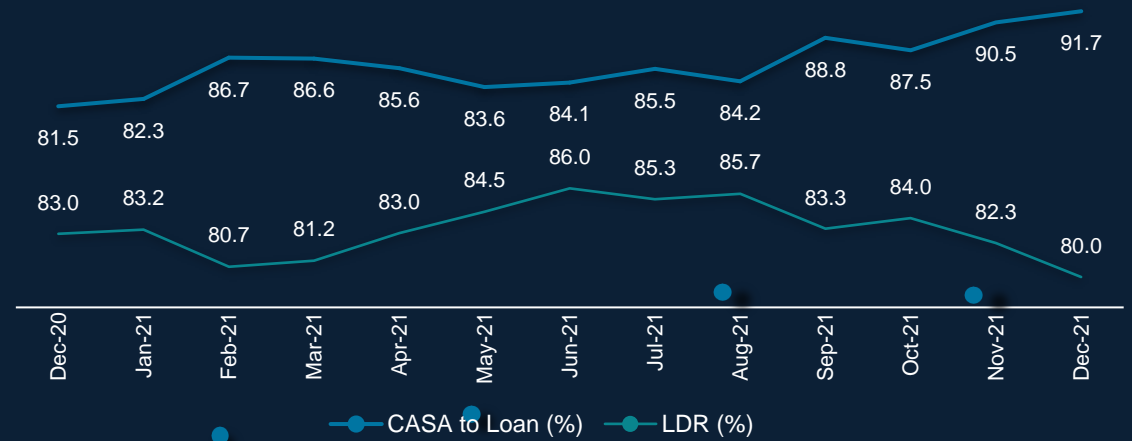
Keeping Ample Liquidity, Low CoF with Historically High CASA

CASA Ratio and DSR Portion (%)

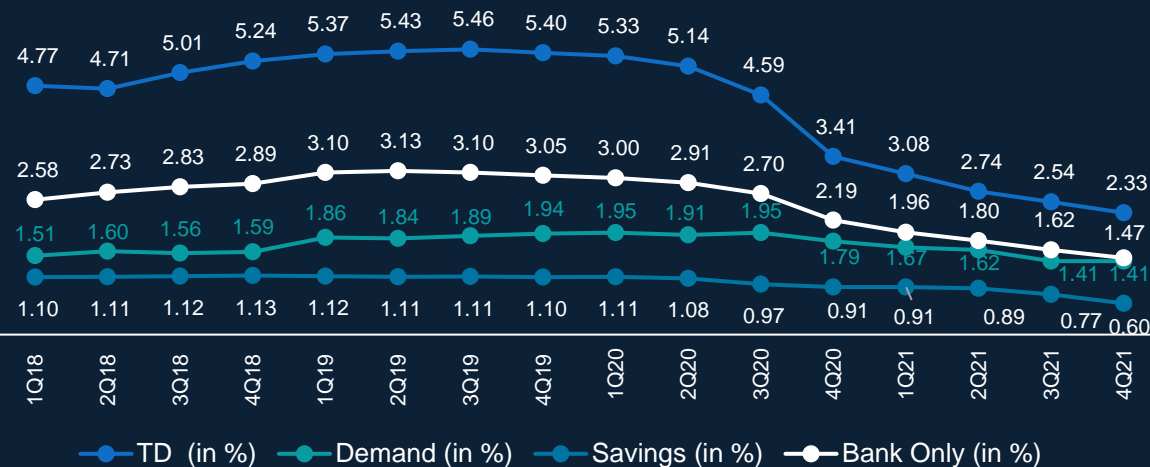


- DSR or Deposito Special Rate is TD given to wholesale borrowers with rate higher than counter rate
- DSR Portion means the total of DSR divided by total TD
- Using bank-only numbers

Bank Only LDR (%) & CASA to Loan Ratio (%)



Cost of Deposits by Type – Bank-Only QTD (%)



Enablers



Livin' by Mandiri



KOPRA



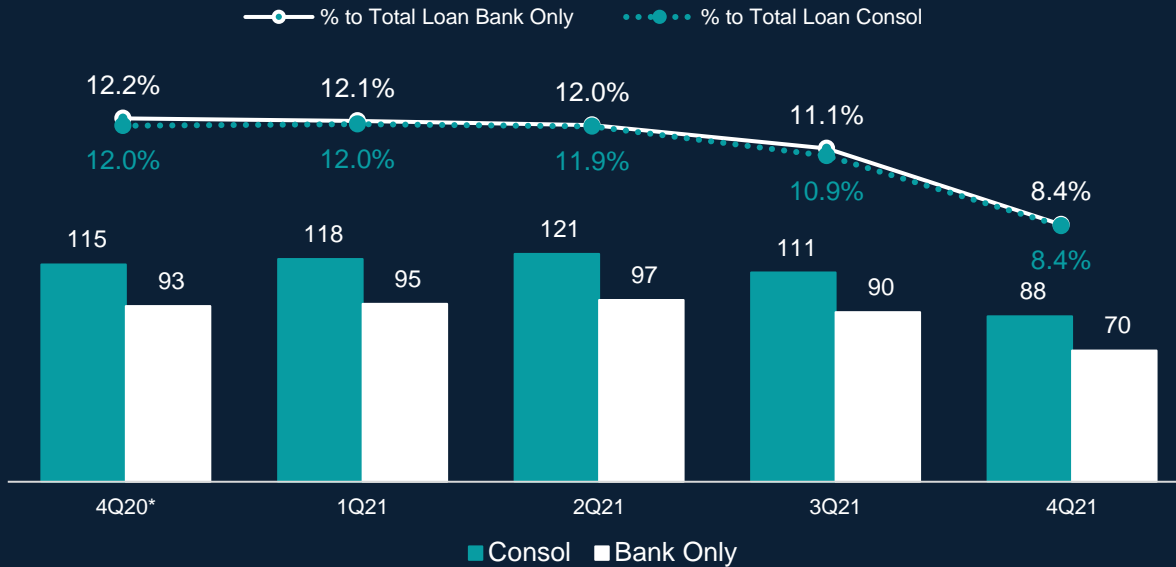
Smart Branches



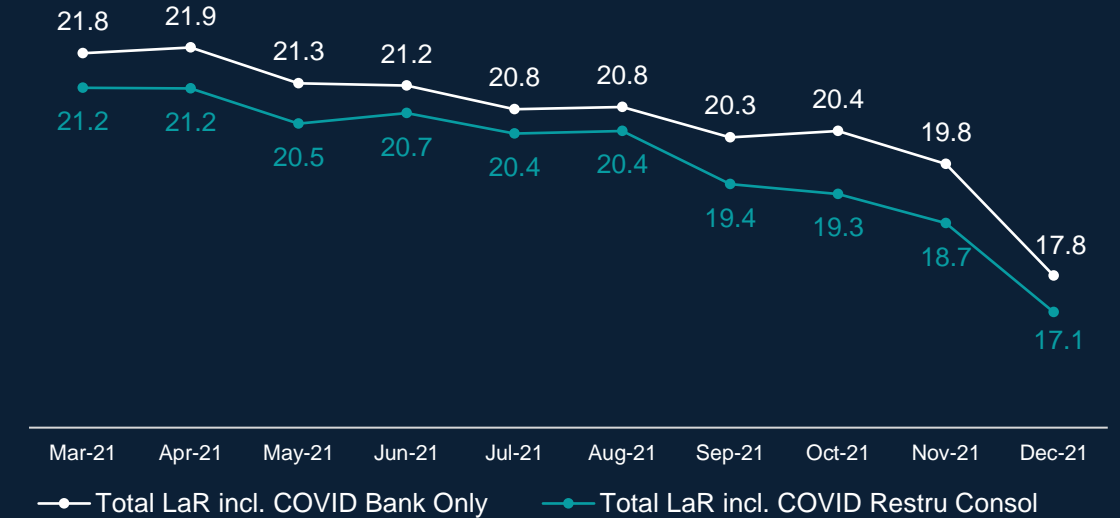
Value Chain

Sound Asset Quality Management During Covid-Crisis

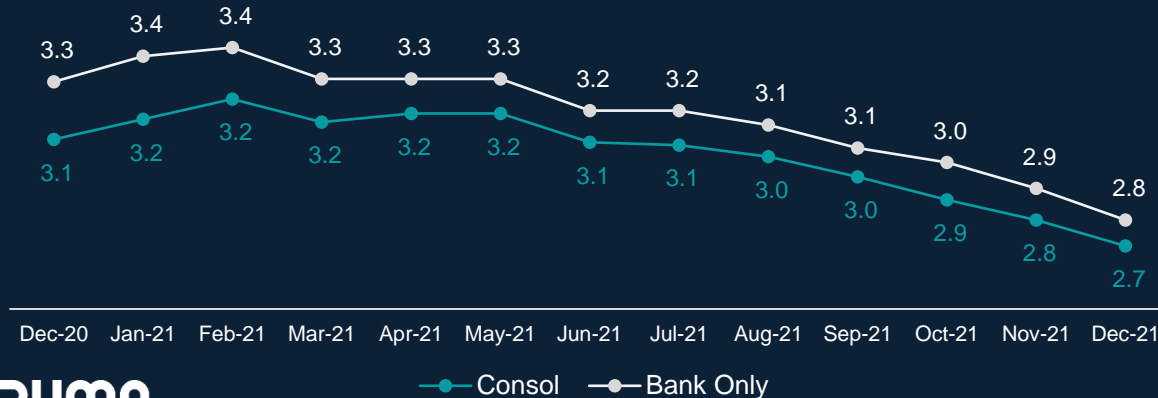
Covid-19 Restructured (in Rp Tn)



Loan at Risk (%)



Gross NPL (%)



Gross CoC (%)



In 2021, We Launched KOPRA & Livin' as Digital Super App

YTD 2021



Rp13,545 Tn
nominal transaction
wholesale digital



Rp553 Tn
transaction Trade
in KOPRA

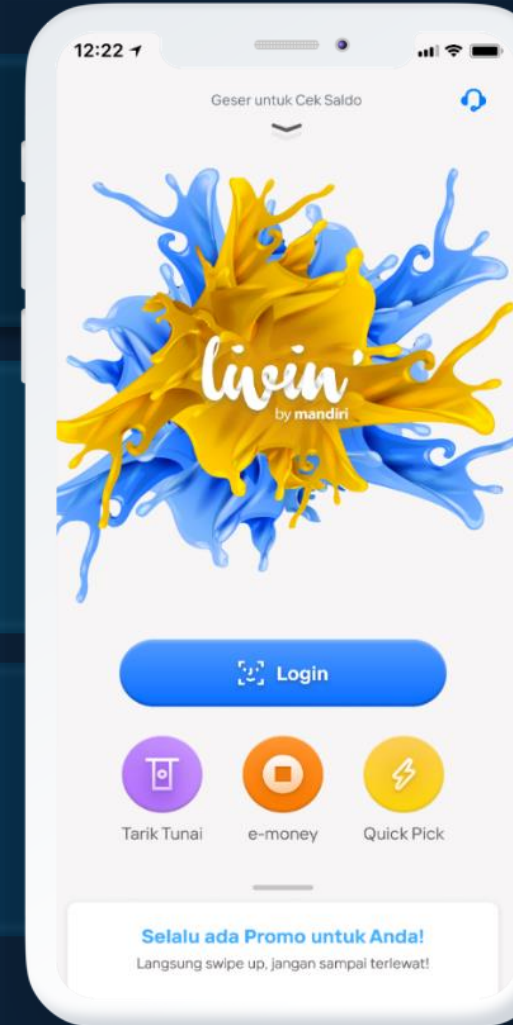


Rp94.3 Tn
transaction Bank
Guarantee in KOPRA

1.5 Billion
Transactions
Through Livin' App

Rp1,636 Tn
Gross Trx Value

~7.5 Mn
Downloads In
About 3 Months

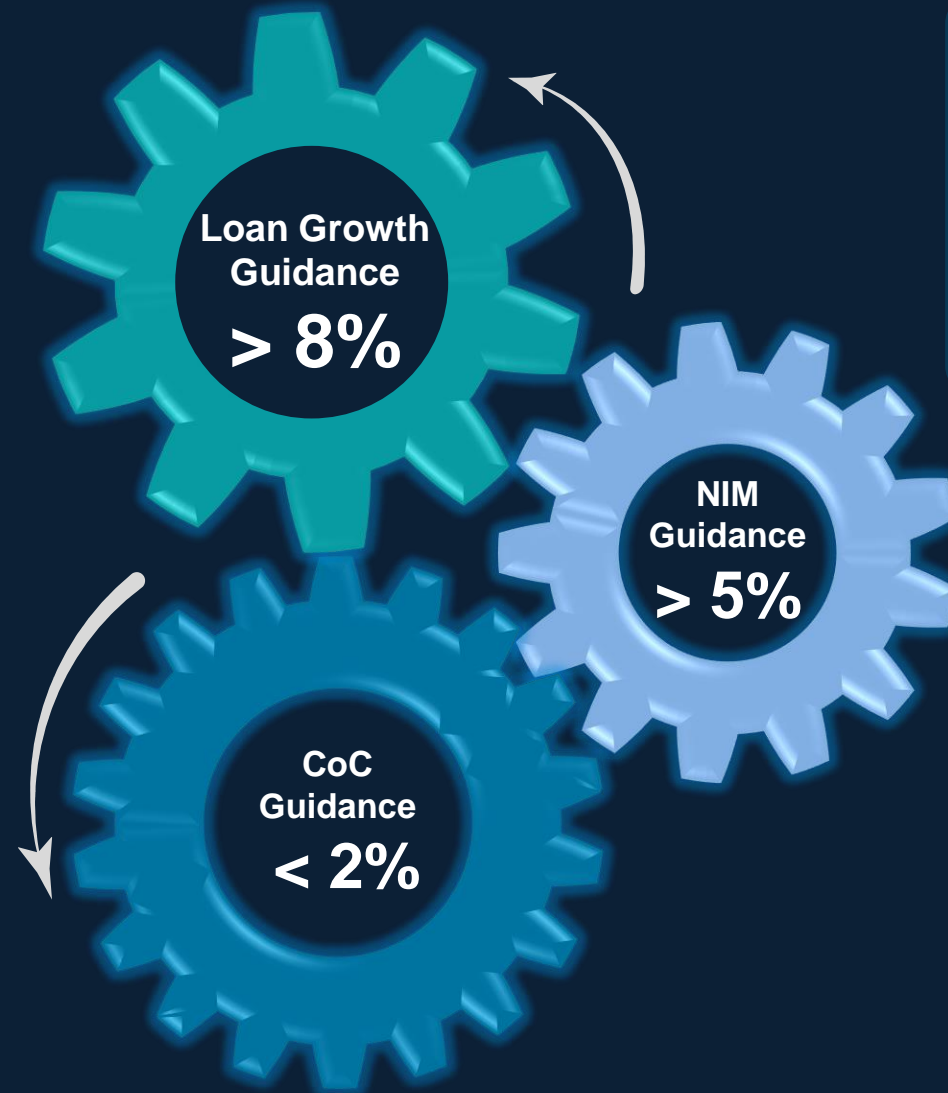


Bank Mandiri Consolidated 2022 Guidance



Loan Growth Drivers:

- We expect loan growth to be higher than 8% on a consolidated term in Dec-22
- High-yield assets to support overall growth in loans



Stable-Higher NIM Drivers:

- We expect flattish-to-better NIM in 2022 relative to 2021 achievement
- Slightly higher LDR level, higher high-yielding assets and CoF management are expected to help us achieve targets



Lower CoC Drivers:

- We expect better CoC in 2022 relative to 2021
- Covid-restructured portfolio performs well relative to internal expectation
- Our coverage level is ample
- Better macro environment

Financial & Operational Updates

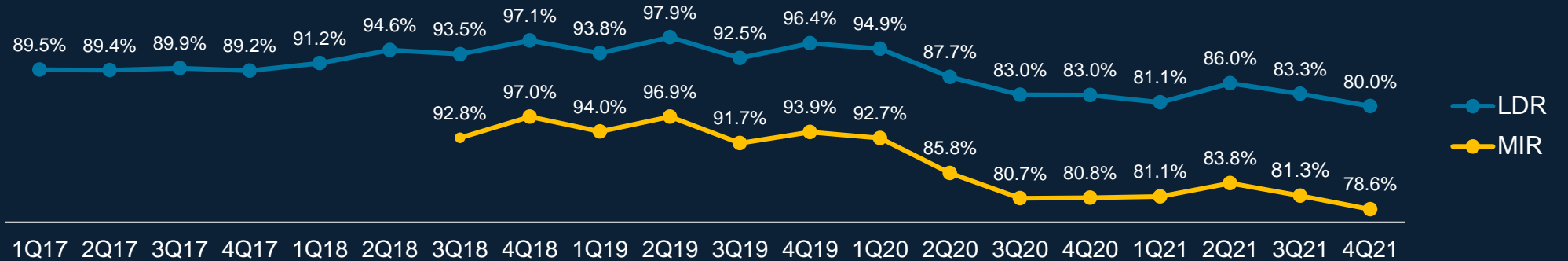
A More Optimized Balance Sheet

| Balance Sheet Summary (Rp Bn) | Dec-20* | Sep-21 | Dec-21 | QoQ | YoY |
|--|------------------|------------------|------------------|--------------|---------------|
| Cash and Placement with BI & Other Banks | 187,405 | 167,431 | 196,199 | 17.18% | 4.69% |
| Receivables (Acceptances & Others) | 40,229 | 35,932 | 39,572 | 10.13% | -1.63% |
| Gov't Bonds & Marketable Securities | 324,408 | 384,422 | 414,475 | 7.82% | 27.76% |
| Loans | 964,728 | 1,021,632 | 1,050,157 | 2.79% | 8.86% |
| Loan Provisions | (65,504) | (69,105) | (69,194) | 0.13% | 5.63% |
| Other Provisions | (3,596) | (3,498) | (3,409) | -2.57% | -5.20% |
| Fixed & Other Assets | 94,294 | 101,136 | 97,811 | -3.29% | 3.73% |
| Total Assets | 1,541,965 | 1,637,950 | 1,725,611 | 5.35% | 11.91% |
| CASA: | 751,253 | 846,598 | 899,926 | 6.30% | 19.79% |
| Current Account | 319,745 | 383,470 | 413,073 | 7.72% | 29.19% |
| Savings Account | 431,507 | 463,128 | 486,853 | 5.12% | 12.83% |
| Time Deposits | 393,387 | 367,387 | 391,251 | 6.50% | -0.54% |
| Third Party Funds | 1,144,640 | 1,213,985 | 1,291,176 | 6.36% | 12.80% |
| Wholesale Funding | 112,448 | 119,031 | 126,686 | 6.43% | 12.66% |
| Other Liabilities | 80,177 | 92,109 | 85,637 | -7.03% | 6.81% |
| Total Liabilities | 1,337,265 | 1,425,125 | 1,503,500 | 5.50% | 12.43% |
| Equity excl. Minority Interest | 189,378 | 196,152 | 204,687 | 4.35% | 8.08% |
| Minority Interest | 15,321 | 16,673 | 17,425 | 4.51% | 13.73% |
| Total Liabilities & Equity | 1,541,965 | 1,637,950 | 1,725,611 | 5.35% | 11.91% |

Ample LDR Driven by CASA in 2021

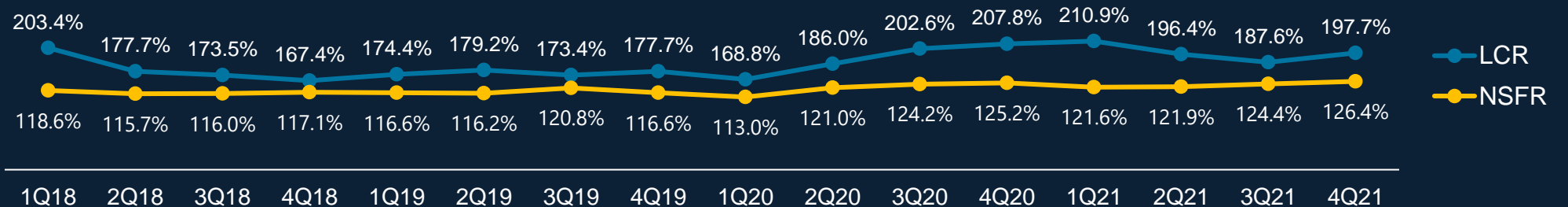
Funding

Optimizing Asset and Liability Management (Bank Only)



Liquidity Ratio

LCR & NSFR > 100% (Consolidated)



MIR : Macroprudential Intermediation Ratio, defined as Total Financing (Loan & Bonds) divided by Total Funding (3rd party funds & qualified wholesale funding)

LCR : High Quality Liquid Asset divided by Net Cash Outflow

NSFR : Bank's available stable funding ("ASF") divided by its required stable funding ("RSF")

Solid PPOP and Net Profit Growth

| P&L Summary (Rp Bn) | 4Q21 | QoQ | 1H21 | 2H21 | HoH | FY20* | FY21 | YoY |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Interest Income | 25,480 | 5.48% | 48,113 | 49,636 | 3.16% | 95,616 | 97,749 | 2.23% |
| Interest Expense | (5,734) | (4.37%) | (12,956) | (11,731) | (9.45%) | (33,095) | (24,687) | (25.41%) |
| Net Interest Income | 19,746 | 8.74% | 35,157 | 37,905 | 7.81% | 62,521 | 73,062 | 16.86% |
| Net Premium Income | 459 | 18.52% | 941 | 847 | (9.94%) | 1,514 | 1,788 | 18.18% |
| Total NII & Premium Income | 20,205 | 8.94% | 36,098 | 38,752 | 7.35% | 64,034 | 74,850 | 16.89% |
| Non-Interest Income | 8,482 | 8.07% | 15,943 | 16,330 | 2.43% | 29,606 | 32,273 | 9.01% |
| Total Operating Income | 28,687 | 8.68% | 52,041 | 55,082 | 5.84% | 93,640 | 107,123 | 14.40% |
| Total Operating Expenses: | (14,536) | 25.58% | (23,029) | (26,111) | 13.39% | (44,530) | (49,140) | 10.35% |
| Personnel Expenses | (6,496) | 21.37% | (10,830) | (11,847) | 9.40% | (19,694) | (22,677) | 15.15% |
| G&A Expenses | (5,761) | 18.63% | (8,902) | (10,618) | 19.29% | (18,873) | (19,520) | 3.43% |
| Other Expenses | (2,279) | 66.74% | (3,297) | (3,646) | 10.56% | (5,963) | (6,943) | 16.43% |
| Pre-Provision Operating Profit (PPOP) | 14,151 | (4.51%) | 29,012 | 28,971 | (0.14%) | 49,111 | 57,983 | 18.07% |
| Provision Expenses | (3,104) | (42.93%) | (11,000) | (8,543) | (22.33%) | (24,855) | (19,543) | (21.37%) |
| Profit from Operations | 11,047 | 17.76% | 18,012 | 20,427 | 13.40% | 24,256 | 38,440 | 58.48% |
| Non-Operating Income | (99) | (197.0%) | (85) | 3 | (103.6%) | 137 | (82) | (159.4%) |
| Net Income Before Tax | 10,948 | 15.44% | 17,927 | 20,430 | 13.96% | 24,393 | 38,358 | 57.25% |
| Net Income After Tax | 8,799 | 30.78% | 12,501 | 15,527 | 24.20% | 16,800 | 28,028 | 66.83% |

Improved Profitability

Consolidated

| KEY RATIOS (%) | FY19 | FY20 ^(c) | FY21 | YoY |
|---|-------|---------------------|--------|-----------|
| PROFITABILITY | | | | |
| NIM | 5.56 | 5.10 | 5.09 | (0.01ppt) |
| Cost to Income Ratio | 45.68 | 48.07 | 47.31 | (0.76ppt) |
| Cost to Asset Ratio (annualized) | 3.18 | 3.11 | 3.01 | (0.10ppt) |
| Non-Interest Income to Asset Ratio | 2.17 | 2.07 | 1.98 | (0.09ppt) |
| Cost of Credit | 1.40 | 2.47 | 2.05 | (0.42ppt) |
| RoAA – after tax | 2.18 | 1.17 | 1.72 | 0.54ppt |
| RoRWA – after tax ^(d) | 2.88 | 1.66 | 2.95 | 1.30ppt |
| Adj. RoAE – after tax ^(a) | 14.25 | 8.12 | 14.22 | 6.10ppt |
| FUNDING, LIQUIDITY & CAPITAL | | | | |
| CASA Ratio | 65.3 | 65.6 | 69.7 | 4.07ppt |
| Loan to Deposit Ratio (LDR) | 96.5 | 83.4 | 80.8 | (2.61ppt) |
| Deposit to Interest Bearing Liabilities Ratio | 88.9 | 91.1 | 91.1 | 0.01ppt |
| Tier-1 Capital | 19.79 | 18.38 | 18.41 | (0.03ppt) |
| CAR | 20.9 | 19.48 | 19.55 | 0.07ppt |
| ASSET QUALITY | | | | |
| NPL Ratio ^(b) | 2.33 | 3.10 | 2.72 | (0.38ppt) |
| Special Mention Ratio | 4.58 | 4.39 | 4.31 | (0.08ppt) |
| Coll. 1 Restructured BAU Ratio | 2.2 | 2.53 | 3.22 | 0.68ppt |
| Loan At Risk BAU Ratio | 9.11 | 10.02 | 10.24 | 0.22ppt |
| Coll. 1 Covid Restructured Ratio | - | 11.34 | 6.86 | (4.48ppt) |
| Loan At Risk incl. Covid Restructured Ratio | - | 21.37 | 17.10 | (4.27ppt) |
| NPL Coverage | 144.3 | 220.5 | 243.48 | 22.97ppt |
| Loan At Risk BAU Coverage | 36.8 | 67.73 | 64.33 | (3.4ppt) |

(a) Adj ROAE: NPAT to common shareholders/average 2 years (last year end & current quarter) shareholders' equity exclude Minority Interest

(b) Exclude loan to other banks

(c) Restatement by consolidating BSI into our financials in 2020

(d) Bank-only

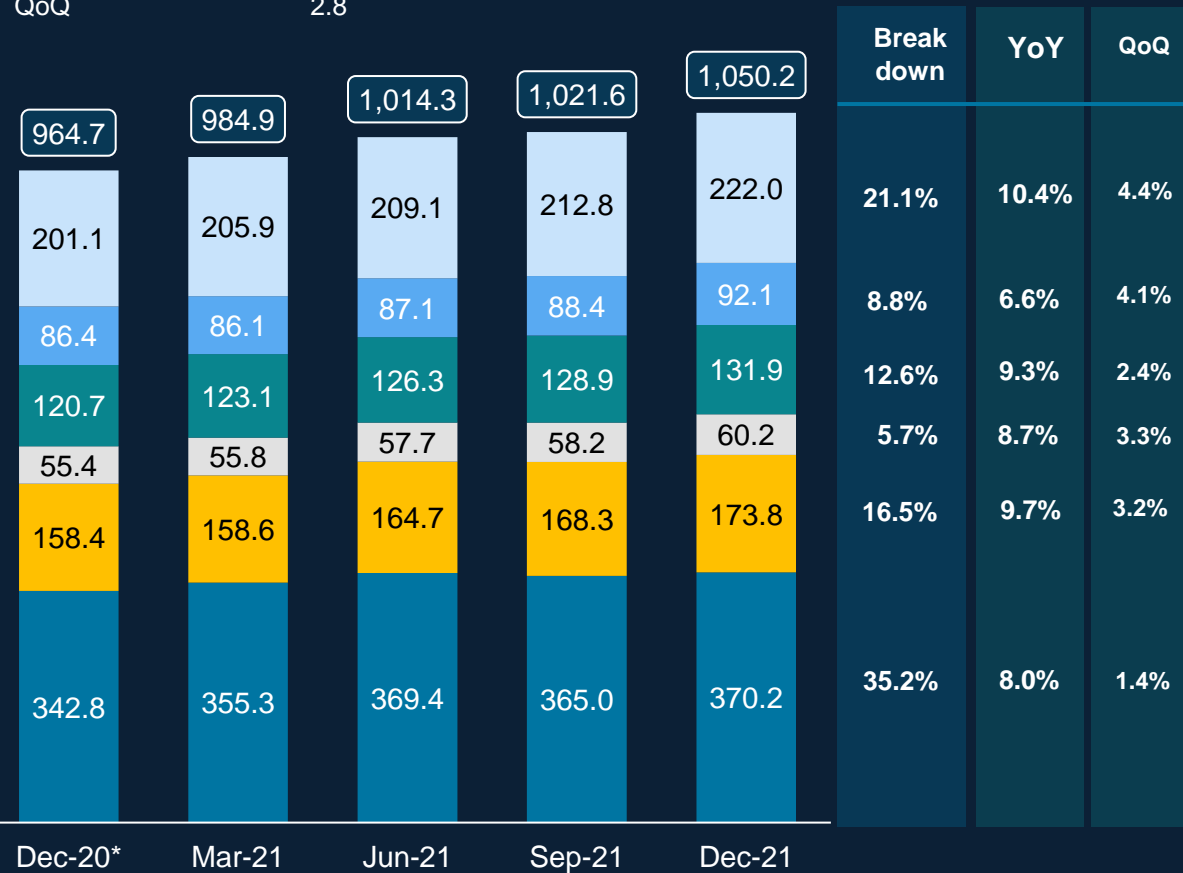
Loan & Deposit: Ending Balance

Loan Breakdown Using Ending Balance (Rp Tn)

Total Loan Growth In %

YoY 8.9
QoQ 2.8

■ Corporate
■ SME
■ Consumer
■ Commercial
■ Micro
■ Subsidiaries

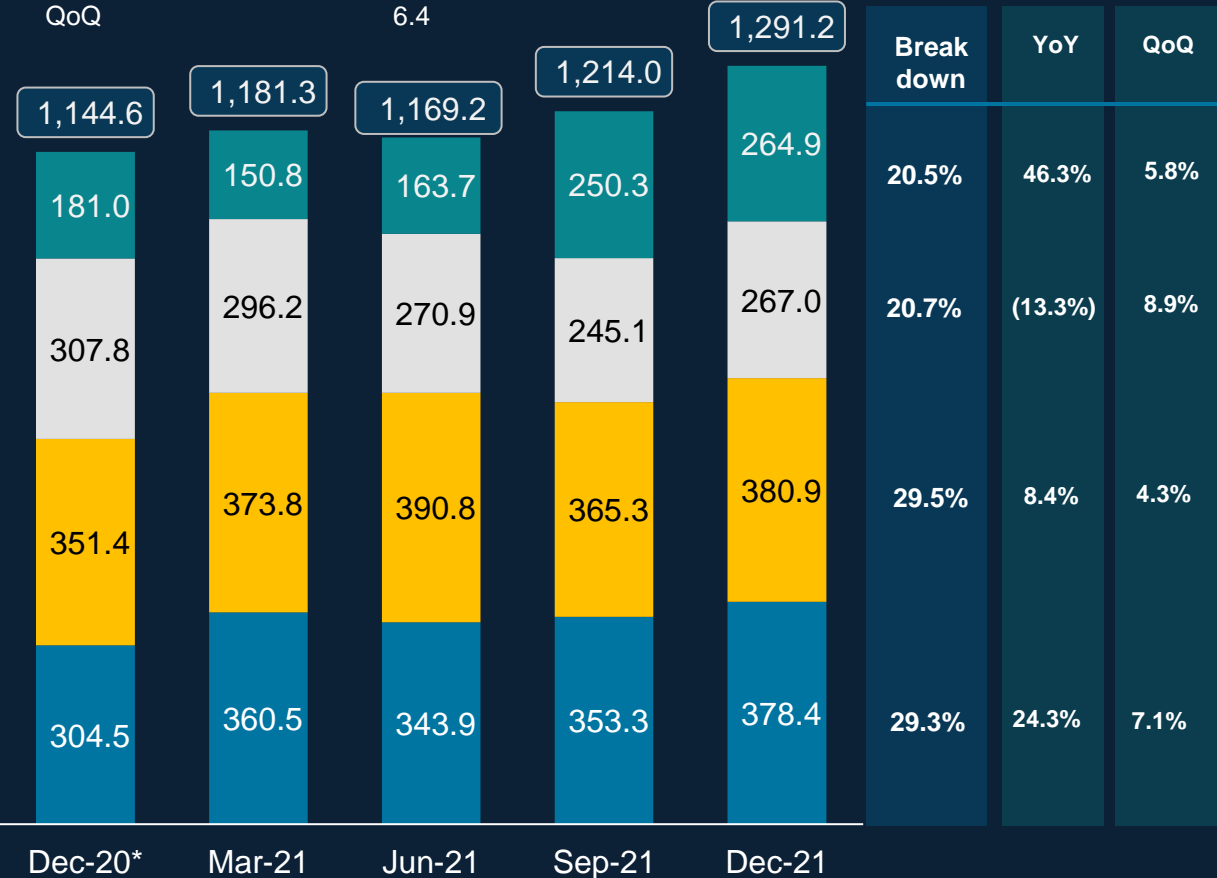


3rd Party Funds Breakdown Using Ending Balance (Rp Tn)

Total Deposit Growth In %

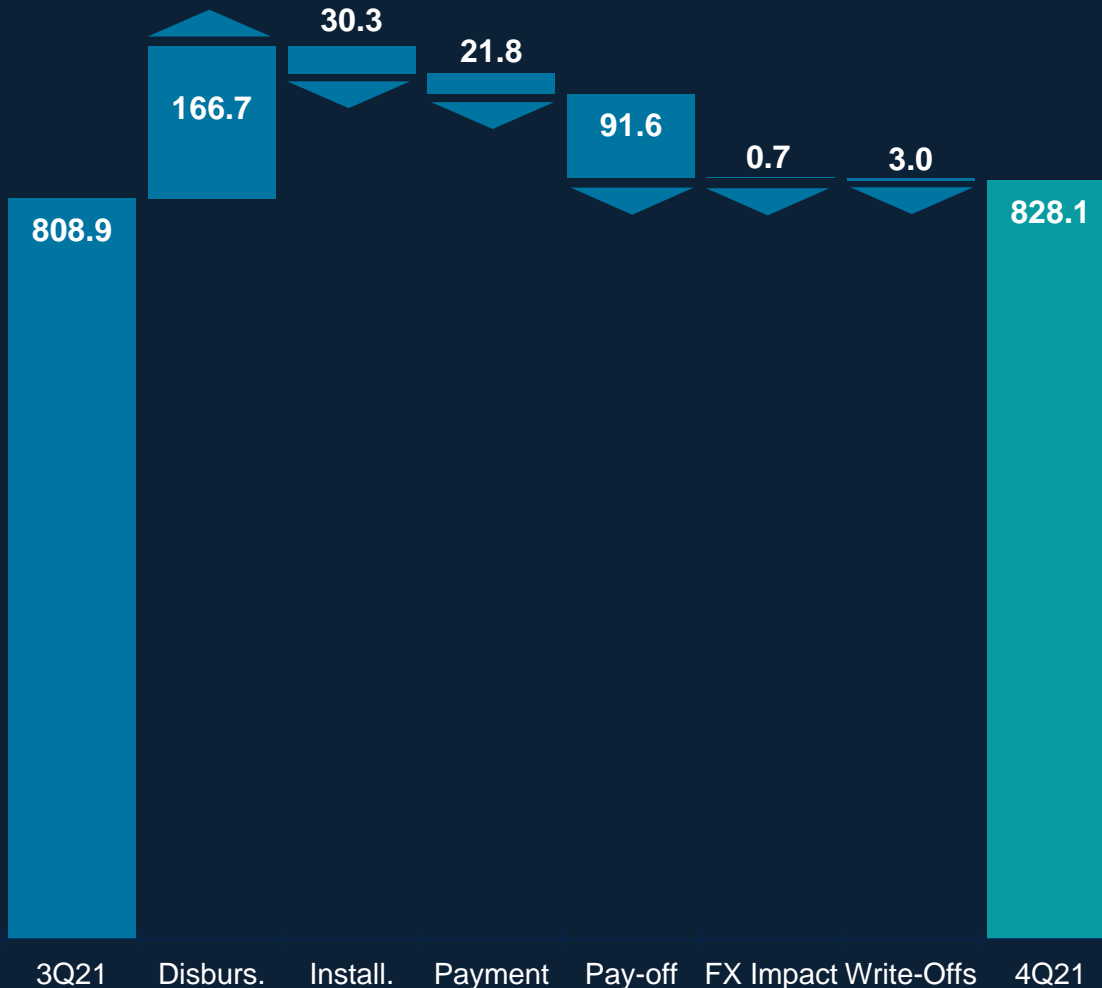
YoY 12.8
QoQ 6.4

■ Current Account
■ Time Deposit
■ Savings Account
■ Subsidiaries
Total

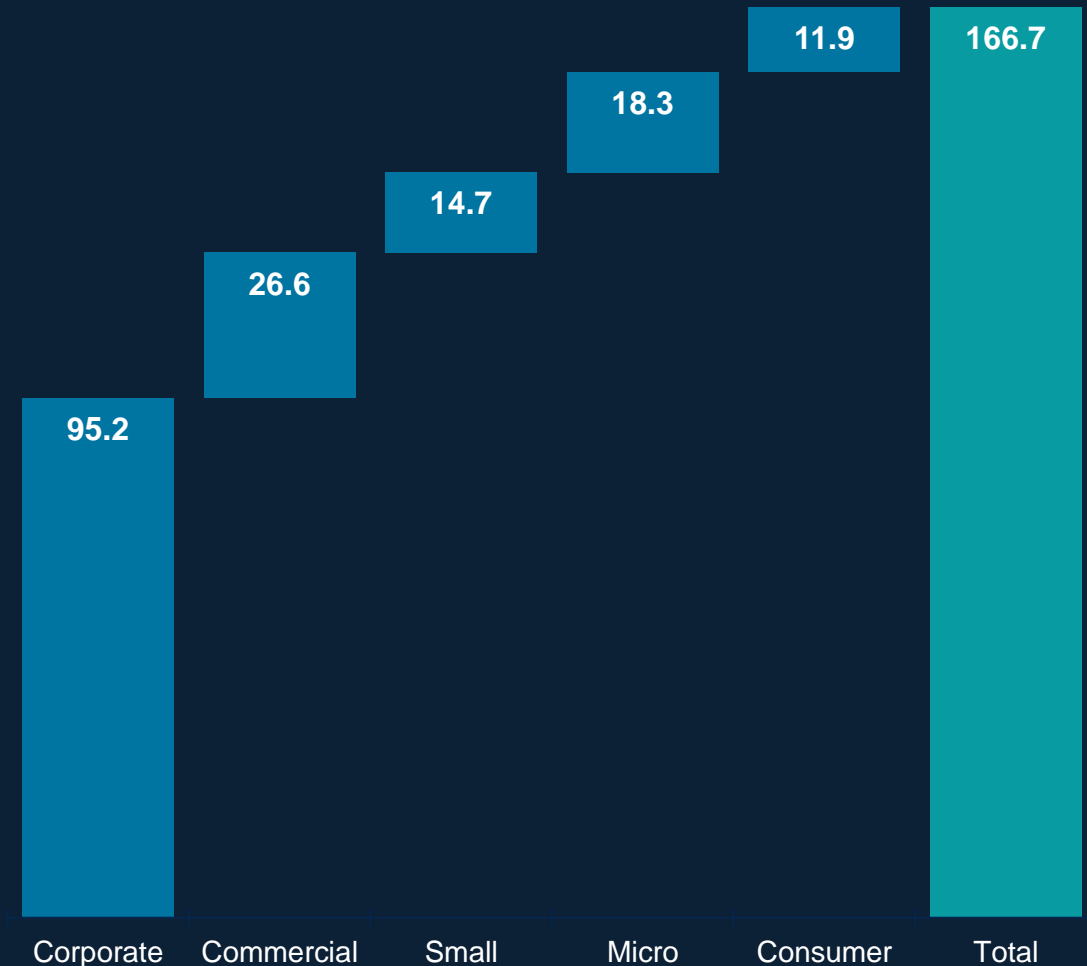


Rp 166.7 Tn Disbursed in 4Q21

Loan Movement – 4Q 2021 Bank Only (Rp Tn)



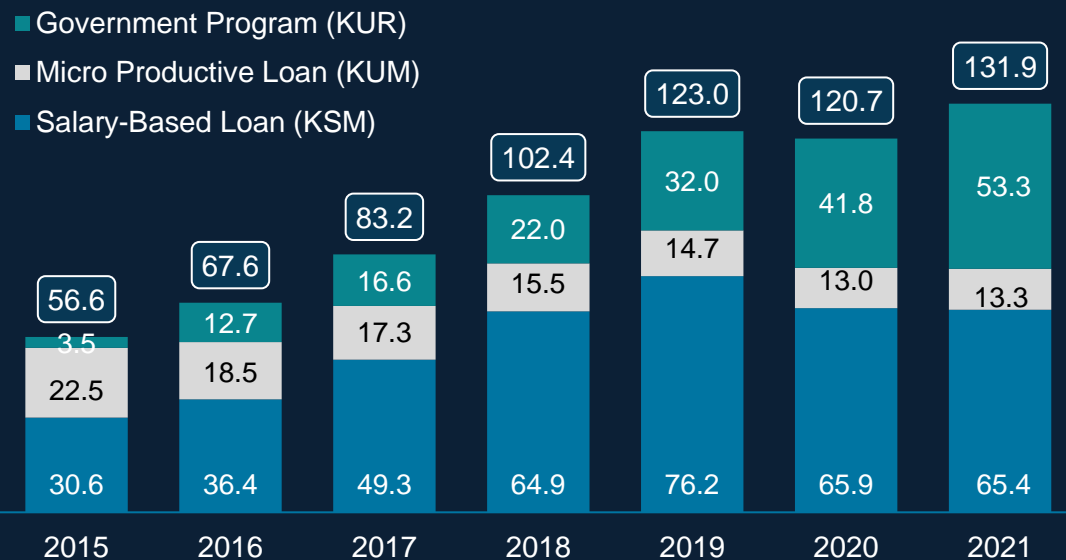
Loan Disbursement by Segment – 4Q 2021 Bank Only (Rp Tn)



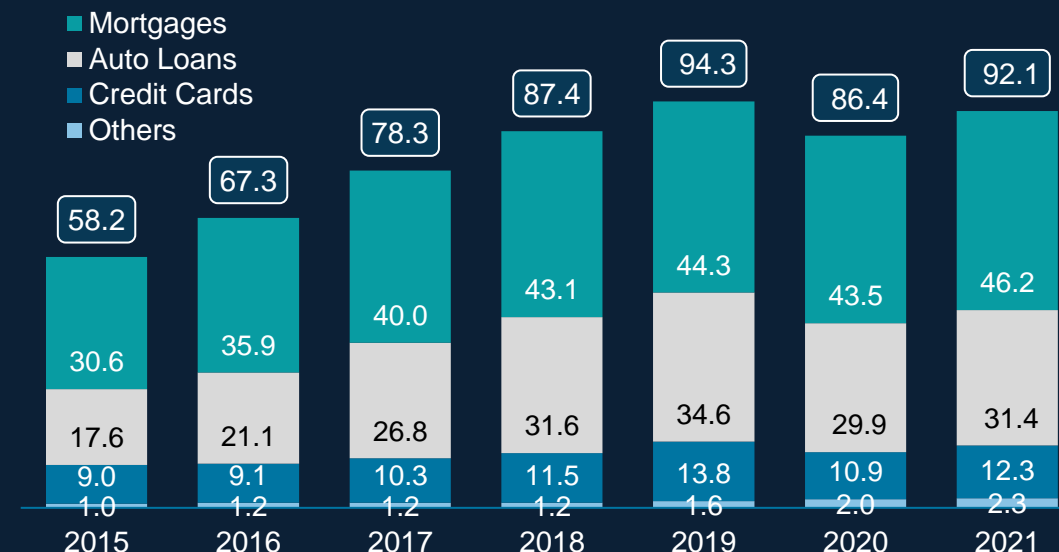
Notes: Changes in loan movement calculations, which include disbursement and payoff from short terms loans.

Prudently Managing Retail Segment

MICRO: Outstanding Loan by Type (Rp Tn)



CONSUMER: Outstanding Loan by Type (Rp Tn)



MICRO Loan Growth by Type as of December 2021

| Loan Type | % to Total Loan Bank-Only | % to Total Micro Loan | YoY Growth | QoQ Growth |
|-----------------------------|---------------------------|-----------------------|-------------|-------------|
| Government Program (KUR) | 6.4% | 40.4% | 27.6% | (0.1%) |
| Micro Productive Loan (KUM) | 1.4% | 10.1% | 1.8% | 16.0% |
| Salary-Based Loan (KSM) | 7.7% | 49.6% | (0.8%) | 2.0% |
| Total Micro Loan | 15.6% | 100.0% | 9.3% | 2.4% |

Note: All figures are using Bank-Only ending balance loan

CONSUMER Loan Growth by Type as of December 2021

| Loan Type | % to Total Loan Bank-Only | % to Total Consumer Loans | YoY Growth | QoQ Growth |
|-----------------------|---------------------------|---------------------------|-------------|-------------|
| Mortgages | 5.6% | 50.2% | 6.2% | 4.2% |
| Auto Loans | 3.8% | 34.1% | 5.0% | 4.0% |
| Credit Cards | 1.5% | 13.3% | 12.2% | 5.0% |
| Others | 0.3% | 2.5% | 10.6% | 1.2% |
| Total Consumer | 11.1% | 100.0% | 6.6% | 4.1% |

Diversifying Our Strength in Wholesale Lending

Top 10 Industries Contributing to Corporate Loan Growth in 4Q21

Year-on-Year

| | Outstanding Increase Rp Tn | Δ% |
|-----------------------------|----------------------------|------|
| Energy & Water | 6.0 | 21% |
| Metal Mining | 5.5 | 25% |
| Infra. Constr. | 5.1 | 12% |
| Government | 4.4 | 23% |
| Chemical Manufacturing | 3.8 | 181% |
| Coal Manufacturing | 3.8 | 37% |
| Metal Manufacturing & Trade | 3.0 | 31% |
| Telco | 2.6 | 16% |
| Pulp & Paper Manufacturing | 1.7 | 50% |
| Property - Investment | 1.6 | 31% |

Quarter-on-Quarter

| | Outstanding Increase Rp Tn | Δ% |
|-----------------------------|----------------------------|---------|
| Metal Mining | 3.8 | 16% |
| Metal Manufacturing & Trade | 3.6 | 39% |
| Cigarette Manufacturing | 2.9 | 44,994% |
| Palm Plantation & CPO | 2.7 | 8% |
| Government | 2.6 | 12% |
| Financial Services | 1.8 | 8% |
| Pulp & Paper Manufacturing | 1.4 | 36% |
| Chemical Manufacturing | 1.0 | 21% |
| Non-Financial Services | 0.8 | 234% |
| Air Transport. | 0.7 | 18% |

Top 10 Industries Contributing to Commercial Loan Growth in 4Q21

Year-on-Year

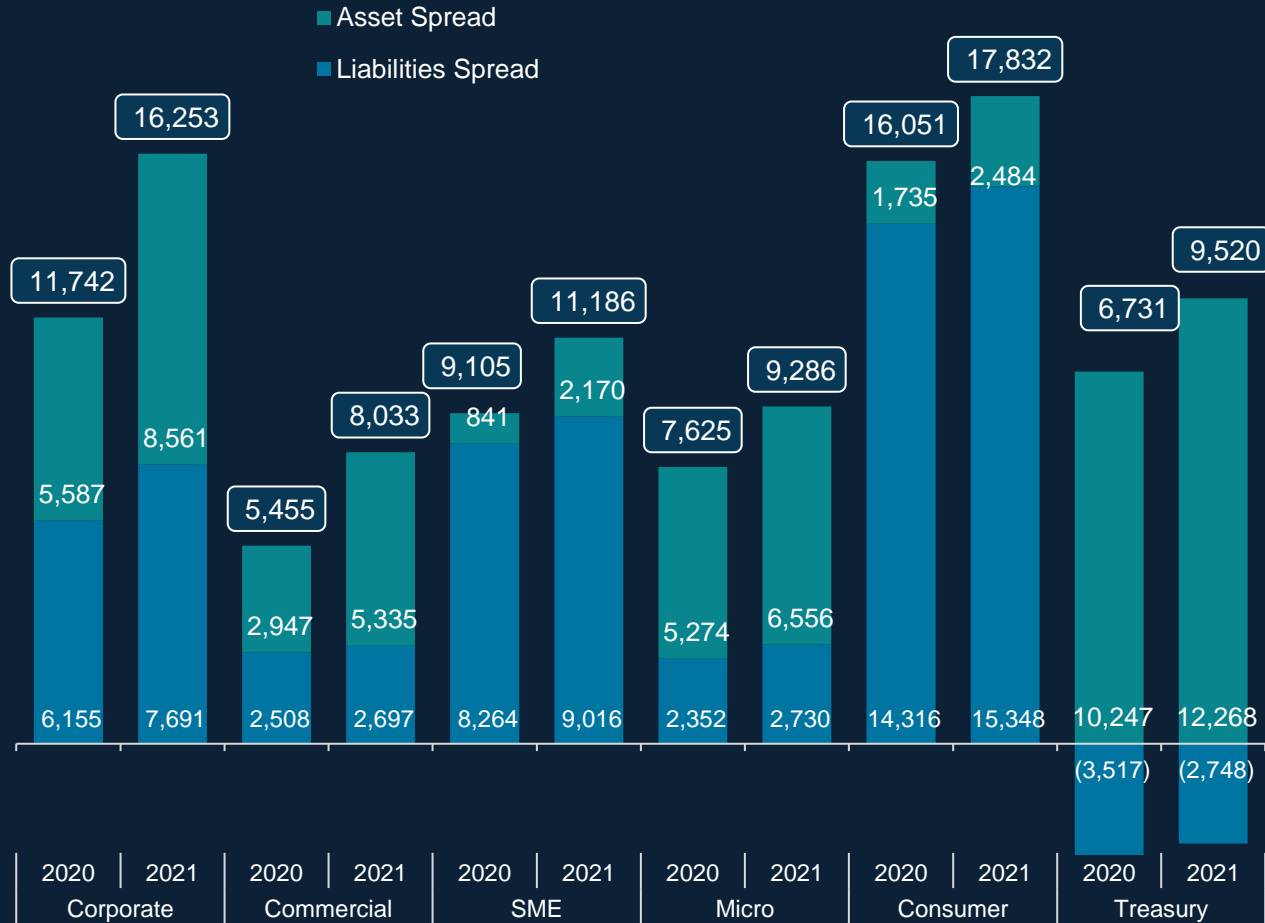
| | Outstanding Increase Rp Tn | Δ% |
|-----------------------|----------------------------|--------|
| Palm Plantation & CPO | 9.4 | 30% |
| Financial Services | 2.5 | 34% |
| Water Transportation | 2.4 | 15% |
| Metal Mining | 1.8 | 1,150% |
| Property - Investment | 1.6 | 23% |
| Mining Services | 1.6 | 289% |
| Textile Manufacturing | 1.5 | 31% |
| Oil & Gas | 0.8 | 295% |
| Wholesal Trade - F&B | 0.6 | 55% |
| Healthcare | 0.6 | 35% |

Quarter-on-Quarter

| | Outstanding Increase Rp Tn | Δ% |
|---------------------------------|----------------------------|-----|
| Palm Plantation & CPO | 2.4 | 6% |
| Financial Services | 1.2 | 14% |
| Non-Infrastructure Construction | 1.0 | 22% |
| F&B Manufacturing | 0.8 | 11% |
| Cigarette Manufacturing | 0.5 | 52% |
| Metal Mining | 0.5 | 33% |
| Coal Manufacturing | 0.4 | 14% |
| Oil & Gas | 0.4 | 63% |
| Fertilizer Manufacturing | 0.3 | 25% |
| Livestock | 0.3 | 20% |

Balanced Earnings Contribution From All Business Units

NII per Segment Analysis FY2021 in Rp Bn – Bank Only



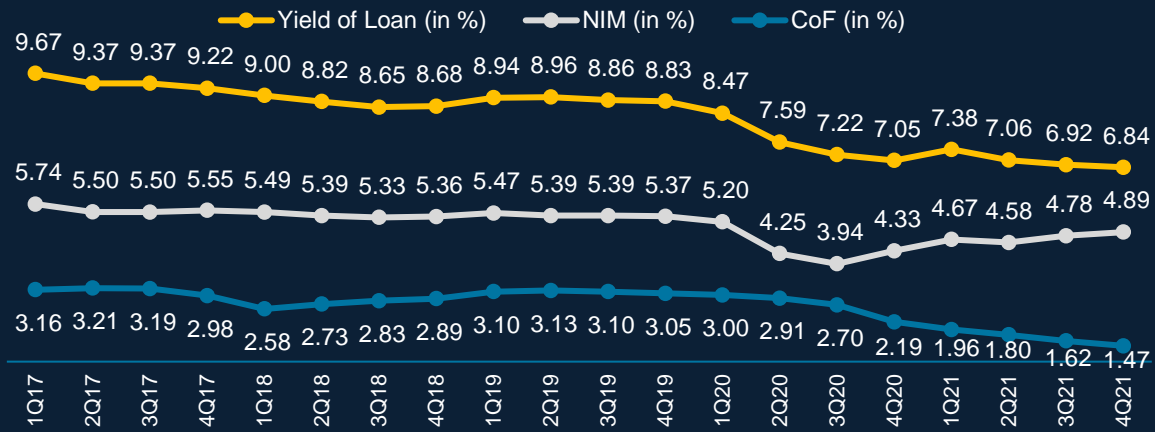
Non Interest Income per Segment FY21 in Rp Bn – Bank Only



■ 2021 ■ 2020

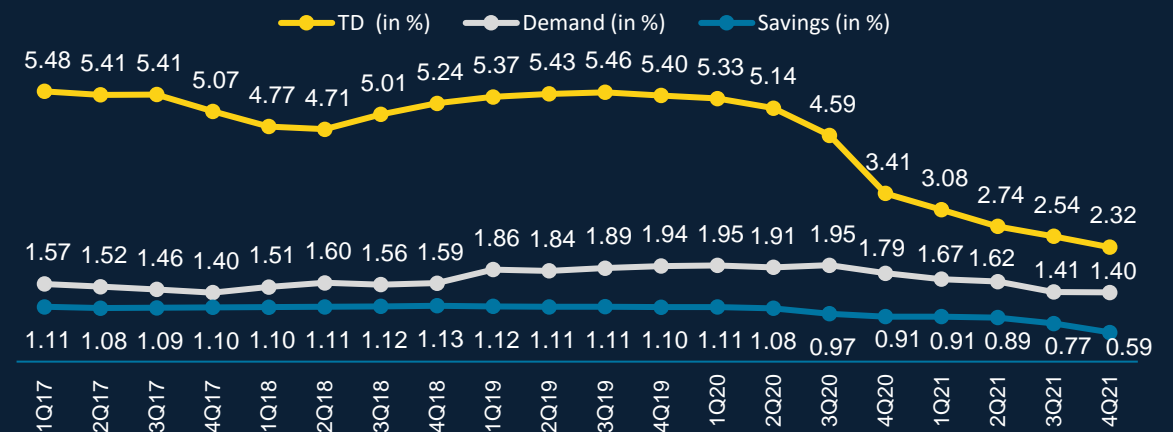
Net Interest Margin Management

QTD NIM, Loan Yield and Cost of Funds* (Bank-Only)



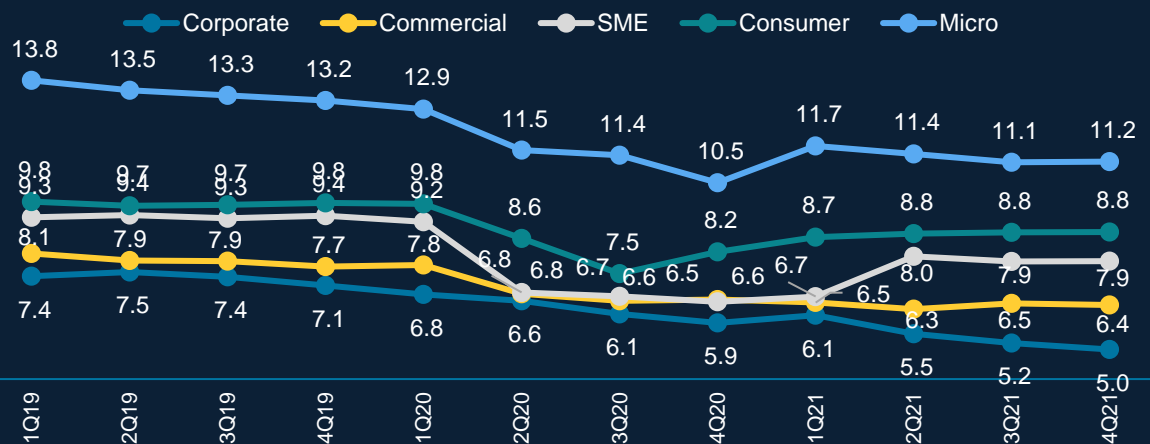
* Cost of total interest-bearing liabilities. Note: Figure above use average daily balance approach

QTD Cost of Third-Party Funds (Bank-Only)



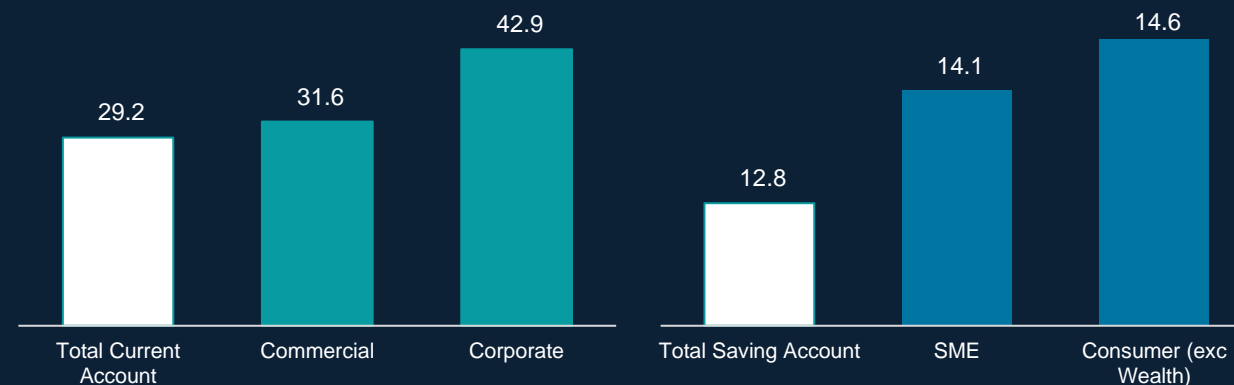
Note: Figure above use average monthly ending balance approach; bank-only numbers

QTD Loan Yield per Segment (Bank-Only)



Note: Figure above use average monthly ending balance approach; bank-only numbers

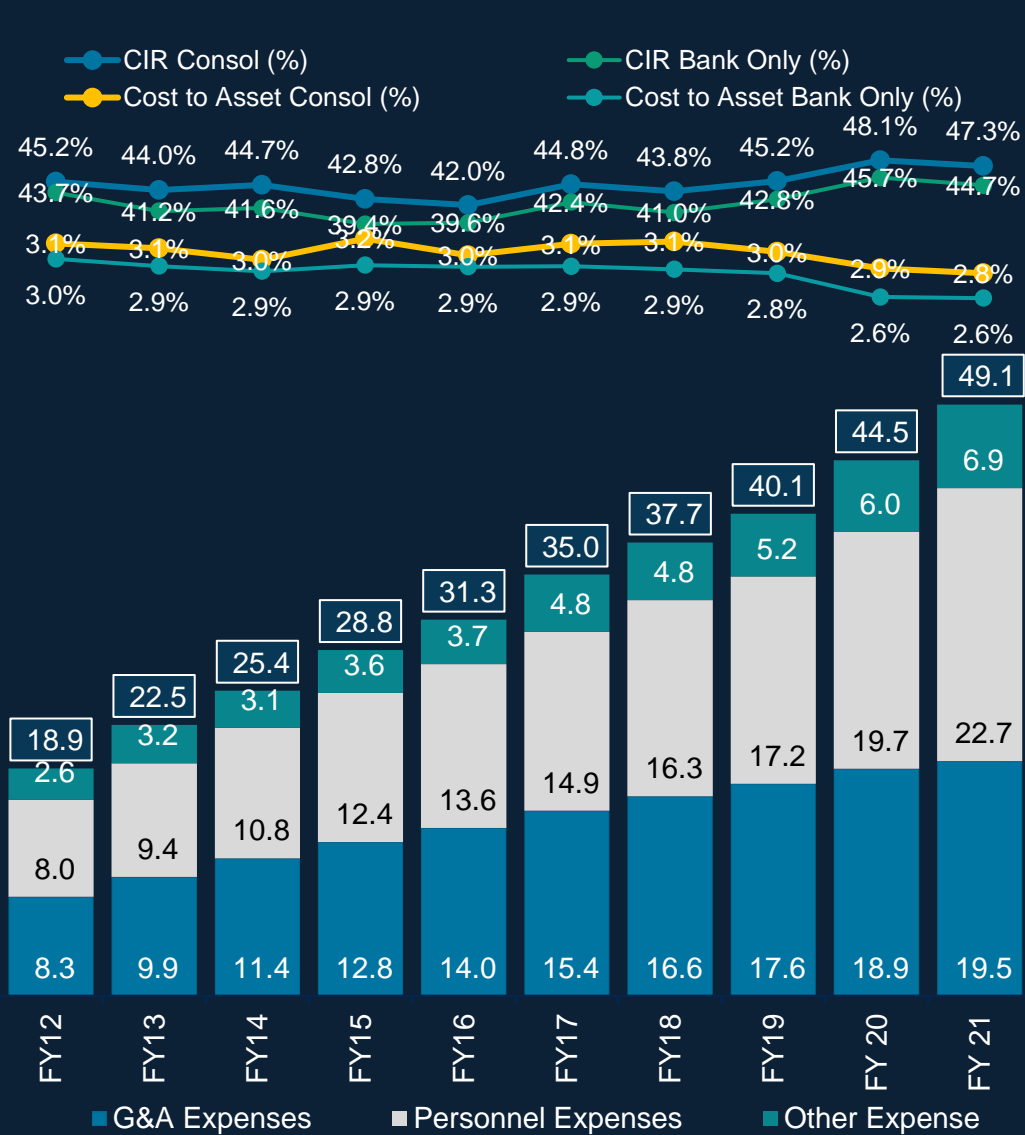
CASA Growth by segment YoY (%)



Non-Interest Income Breakdown

| Non NII Summary (Rp Bn) | 4Q20 | 3Q21 | 4Q21 | % to Total Non NII Consolidated | QoQ | YoY | FY20* | FY21 | YoY |
|---|--------------|--------------|--------------|---------------------------------|---------------|-------------|---------------|---------------|--------------|
| Loan & Trade Related Fee | 934 | 972 | 807 | 9.5% | (17.0%) | (13.6%) | 3,228 | 3,772 | 16.9% |
| Deposit Related, Cash Mgt, & Remittance Fee | 906 | 971 | 969 | 11.4% | (0.2%) | 6.9% | 3,554 | 3,672 | 3.3% |
| Credit Card | 260 | 278 | 335 | 3.9% | 20.6% | 28.8% | 1,120 | 1,164 | 4.0% |
| Mutual Fund & Bancassurance | 212 | 215 | 216 | 2.6% | 0.8% | 2.3% | 650 | 845 | 30.1% |
| E-Channel | 644 | 685 | 836 | 9.9% | 22.1% | 29.8% | 2,367 | 2,842 | 20.1% |
| ATM | 162 | 141 | 168 | 2.0% | 19.3% | 4.2% | 691 | 617 | (10.8%) |
| Livin', SMS & Internet Banking | 286 | 368 | 441 | 5.2% | 19.7% | 53.8% | 964 | 1,432 | 48.6% |
| Other E-Channel | 196 | 176 | 228 | 2.7% | 29.4% | 15.9% | 711 | 793 | 11.4% |
| Fixed Income, FX & Derivatives | 1,338 | 1,693 | 1,284 | 15.1% | (24.2%) | (4.0%) | 6,240 | 7,208 | 15.5% |
| FX & Derivatives | 904 | 881 | 877 | 10.3% | (0.5%) | (3.0%) | 4,253 | 2,998 | (29.5%) |
| Fixed Income | 434 | 812 | 407 | 4.8% | (49.9%) | (6.2%) | 1,987 | 4,210 | 111.9% |
| Core Non Interest Income | 4,294 | 4,814 | 4,448 | 52.4% | (7.6%) | 3.6% | 17,158 | 19,504 | 13.7% |
| Cash Recoveries | 1,216 | 1,033 | 1,624 | 19.2% | 57.3% | 33.6% | 3,692 | 4,705 | 27.4% |
| Other Income | 154 | 124 | 142 | 1.7% | 15.0% | (7.4%) | 1,219 | 1,029 | (15.6%) |
| Total Non-Interest Income - Bank Only | 5,664 | 5,970 | 6,214 | 73.3% | 4.1% | 9.7% | 22,069 | 25,238 | 14.4% |
| Subsidiaries | N/A | 2,224 | 1,243 | 14.7% | (44.1%) | N/A | 7,537 | 7,035 | (6.7%) |
| Total Non Interest Income - Consolidated | N/A | 7,849 | 8,482 | 100.0% | 8.1% | N/A | 29,606 | 32,273 | 9.0% |

Operating Expense Breakdown



| | 4Q20 | 3Q21 | 4Q21 | Growth | | FY20 ¹⁾ | FY21 | YoY |
|---------------------------------|------------|---------------|---------------|----------------|------------|--------------------|---------------|-----------------|
| | | | | QoQ | YoY | | | |
| Personnel Expenses | | | | | | | | |
| Base Salary | 1,170 | 1,197 | 1,196 | (0.1%) | 2.2% | 4,674 | 4,791 | 2.5% |
| Other Allowances | 2,241 | 2,325 | 2,888 | 24.2% | 28.9% | 8,272 | 10,190 | 23.2% |
| Training | 84 | 49 | 107 | 118.5% | 27.6% | 214 | 207 | (3.4%) |
| Subsidiaries | N/A | 1,781 | 2,306 | 29.4% | N/A | 6,534 | 7,489 | 14.6% |
| Total Personnel Expenses | N/A | 5,352 | 6,496 | 21.4% | N/A | 19,694 | 22,677 | 15.1% |
| G&A Expenses | | | | | | | | |
| IT & telecoms | 641 | 691 | 792 | 14.6% | 23.5% | 2,581 | 2,692 | 4.3% |
| Occupancy Related | 735 | 682 | 822 | 20.5% | 11.8% | 2,665 | 2,687 | 0.8% |
| Promo, Citizenship & Social | 964 | 534 | 530 | (0.7%) | (45.0%) | 1,668 | 1,603 | (3.9%) |
| Transport & Travel | 96 | 83 | 103 | 24.0% | 6.5% | 373 | 339 | (9.0%) |
| Goods, Prof. Svcs. & Oth. | 1,254 | 670 | 985 | 47.0% | (21.5%) | 3,428 | 3,266 | (4.7%) |
| Employee Related | 603 | 652 | 688 | 5.5% | 14.0% | 2,619 | 2,716 | 3.7% |
| Subsidiaries | N/A | 1,545 | 1,843 | 19.2% | N/A | 5,539 | 6,216 | 12.2% |
| Total G&A Expenses | N/A | 4,857 | 5,761 | 18.6% | N/A | 18,873 | 19,520 | 3.4% |
| Other Expenses | N/A | 1,367 | 2,279 | 66.8% | N/A | 5,963 | 6,943 | 16.4% |
| Total Operating Expenses | N/A | 11,575 | 14,536 | 25.6% | N/A | 44,530 | 49,140 | 10.4% |
| CIR | N/A | 43.9% | 50.7% | 681 bps | N/A | 48.1% | 47.3% | (76 bps) |

¹⁾ Restatement by consolidating BSI into our financials in 2020
 Note: Increase of CIR in 2020 and 2021 driven by BSI Consolidation

Risk Management

Provisioning Details (BAU and Covid-Restru Build Up)

| Business Unit | Loan Mix (% of consolidated loan) | | | | YTD Cost of Credit (%) | | | | | |
|--|--------------------------------------|--------------|--------------|--------------|------------------------|--------------|--------------|--------------------|-------------------------|-------------|
| | 2018 | 2019 | 2020 | 2021 | 2018 | 2019 | 2020 | 2021 | | |
| | | | | | | | | BAU ^(b) | Build Up ^(c) | Total |
| Corporate | 40.7 | 40.2 | 38.6 | 34.6 | (0.4) | 0.4 | 1.2 | 1.42 | (0.16) | 1.26 |
| Commercial | 17.0 | 16.7 | 17.5 | 16.5 | 4.8 | 2.5 | 3.4 | 2.45 | 0.28 | 2.73 |
| SME | 6.9 | 6.5 | 6.2 | 5.7 | 4.5 | 3.2 | 2.2 | 1.84 | (0.29) | 1.55 |
| Micro | 12.5 | 13.6 | 13.5 | 12.6 | 2.1 | 1.7 | 3.1 | 2.84 | (0.26) | 2.58 |
| Consumer | 10.7 | 10.4 | 9.7 | 8.8 | 2.4 | 2.1 | 4.4 | 2.96 | (0.66) | 2.30 |
| Total Bank Only | 87.7 | 87.3 | 85.5 | 78.9 | 1.6 | 1.3 | 2.3 | 2.07 | (0.15) | 1.91 |
| Bank Syariah Indonesia ^(d) | 8.2 | 8.3 | 9.3 | 16.3 | 3.8 | 2.1 | 2.3 | 2.29 | 0.06 | 2.35 |
| Mandiri Taspen | 1.9 | 2.2 | 2.9 | 3.0 | 0.4 | 0.5 | 1.6 | 1.06 | 1.55 | 2.61 |
| Mandiri Tunas Finance ^(a) | 2.0 | 1.9 | 2.0 | 1.7 | 2.9 | 2.6 | 4.3 | 3.34 | 0.34 | 3.68 |
| Mandiri Utama Finance ^(a) | 0.5 | 0.5 | 0.5 | 0.5 | 5.2 | 3.4 | 3.8 | 3.28 | 0.91 | 4.19 |
| Total Subsidiaries | 12.6 | 12.9 | 14.7 | 21.5 | 3.2 | 1.9 | 2.5 | 2.23 | 0.30 | 2.54 |
| <i>Elimination</i> | <i>(0.3)</i> | <i>(0.2)</i> | <i>(0.3)</i> | <i>(0.4)</i> | | | | | | |
| Total Consolidated | 100.0 | 100.0 | 100.0 | 100.0 | 1.8 | 1.4 | 2.3 | 2.11 | (0.06) | 2.05 |
| NPL Coverage – Consolidated (%) | | | | | 142.8 | 144.3 | 229.1 | 243.5 | | |
| LAR BAU Coverage – Consolidated (%) | | | | | 41.7 | 36.8 | 69.2 | 64.9 | | |

(a) Non-Joint Finance only

(b) Business As Usual means not including Covid-19 Restructuring

(c) Provisioning Build Up for Covid-19 Restructured Loan

(d) For 2017-2020, number refer to Bank Syariah Mandiri stand alone

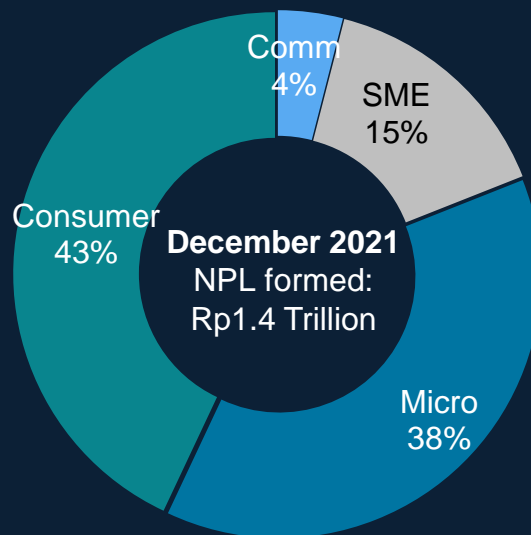
COVID-19 Restructured Detailed Analysis by Segment and Risk Profile

COVID-19 Restructured Loan – Risk Profile Analysis (Bank Only)

| As of 4Q 2021 | Outstanding (Rp Tn) | Low Risk | Med Risk | High Risk | Total Provision | Low Risk | Med Risk | High Risk |
|------------------|------------------------|--------------|--------------|--------------|--------------------|-------------|--------------|--------------|
| Corporate | 22.1 | 42.4% | 38.7% | 18.9% | 23.5% | 1.0% | 10.7% | 100% |
| Commercial | 9.8 | 24.2% | 72.0% | 3.2% | 12.7% | 3.0% | 15.1% | 32.9% |
| SME | 9.1 | 80.1% | 11.2% | 8.7% | 15.0% | 10.8% | 18.0% | 49.6% |
| Micro | 15.7 | 72.6% | 12.7% | 14.7% | 8.2% | 4.0% | 6.5% | 30.2% |
| Consumer | 13.0 | 48.5% | 34.3% | 17.2% | 14.2% | 7.9% | 8.1% | 44.1% |
| Total | 69.7 | 52.8% | 33.1% | 14.1% | 15.7% | 5.2% | 11.5% | 64.7% |

COVID-19 Restructured, NPLs Analysis

COVID-19 Restru NPL Formation Analysis by Risk Profile & Segment



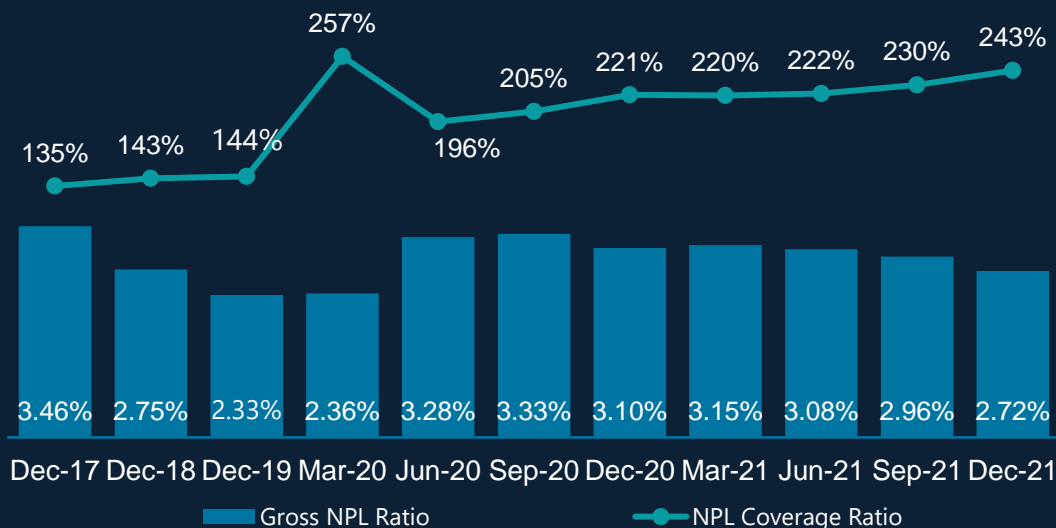
COVID-19 Restructured Loan Risk Profile



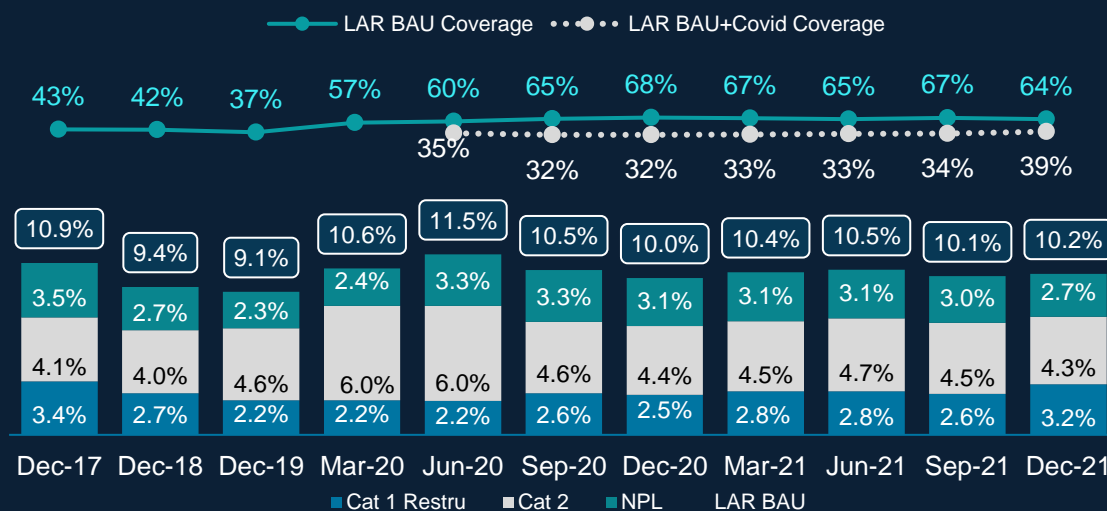
| | Low Risk | Med Risk | High Risk | Total |
|---------------------|--------------|--------------|--------------|--------------|
| NPL (Rp Bn) | 653 | 350 | 439 | 1.442 |
| Outstanding (Rp Tn) | 36.7 | 23.1 | 9.8 | 69.7 |
| Portion (%) | 1.77% | 1.52% | 4.47% | 2.07% |

NPL & Loan at Risk

NPL Ratio & NPL Coverage - Consolidated



BAU Loan at Risk Ratio & LaR Coverage - Consolidated



* If we include Covid Restru Coll. 1, Adj. LaR Dec 2020, Mar 2021, June 2021, and Sept 2021 would have been 21.4%, 21.2%, 20.7%, 19.4% and 17.1%

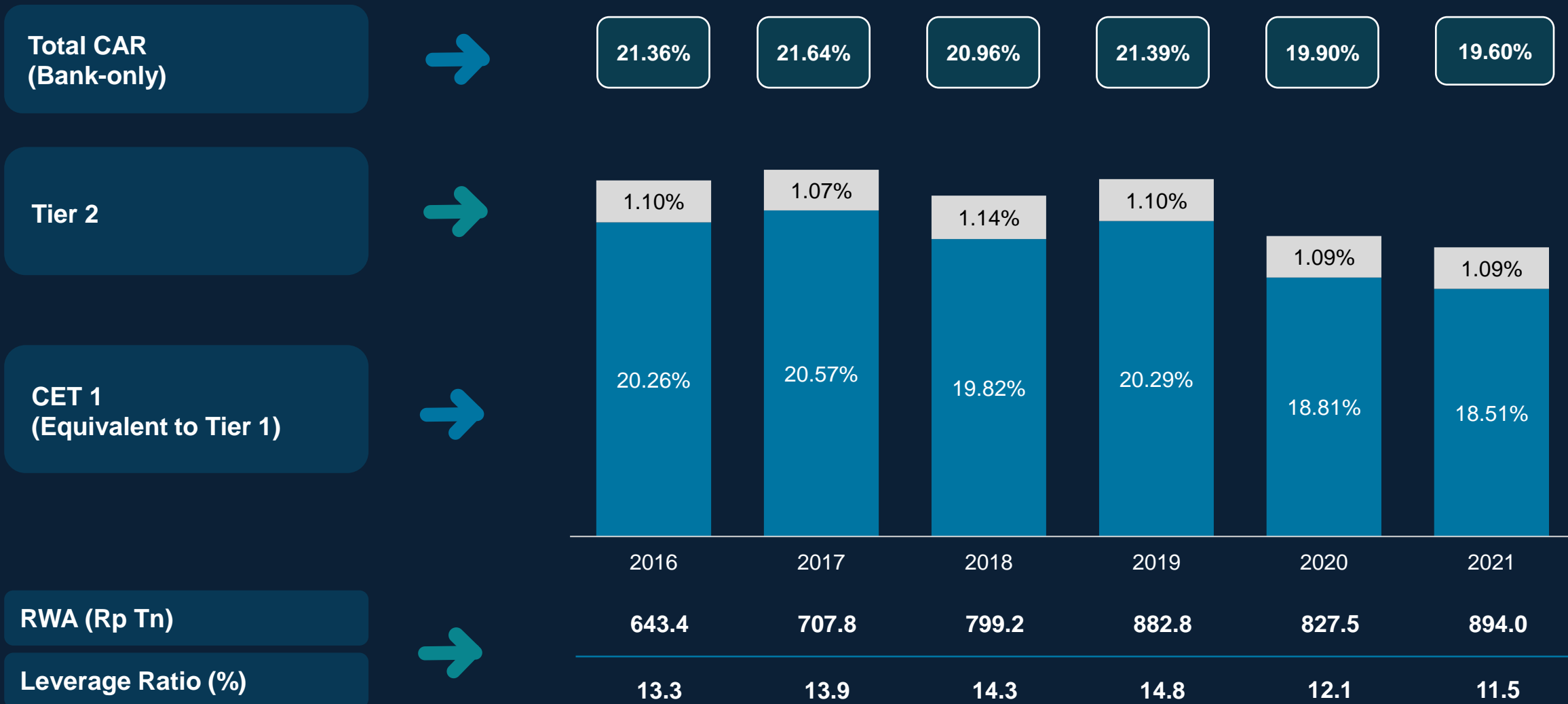
4Q21 Loan Loss Reserve (Rp Tn) – Bank-only

| Stage | Loan Loss Reserve (LLR) | Total Loan | LLR/Total Loan |
|--------------|-------------------------|--------------|----------------|
| 1 | 11.6 | 718.1 | 1.6% |
| 2 | 28.9 | 86.5 | 33.4% |
| 3 | 20.0 | 23.5 | 85.0% |
| Total | 60.5 | 828.1 | 7.3% |

4Q21 Loan Stage Profile by Segment (%) – Bank-only

| Stage | Corporate | Commercial | SME | Micro | Consumer |
|--------------|---------------|---------------|---------------|---------------|---------------|
| 1 | 84.6% | 75.2% | 96.8% | 97.3% | 95.2% |
| 2 | 14.2% | 16.0% | 2.5% | 1.4% | 2.8% |
| 3 | 1.2% | 8.8% | 0.7% | 1.2% | 2.0% |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

CAR and CET1 Ratios are Well Above Minimum Requirement



Leverage Ratio = Tier 1 Capital divided by Total Exposure (On Balance Sheet Exposure + Derivatives Exposure + Securities Financing Transaction Exposure + Other Off Balance Sheet Exposures)

Mandiri Becomes Digital

livein
by mandiri

Become Digital: Everything you need in a digital bank is delivered by *livin'* Super App by mandiri

Comprehensive Banking Experiences

All banking services controlled in your hand



Full-suite Financial Services

Complete financial services from insurance, investment and consumer financing



AppStore

Ranked 1st
in financial category



Play Store



Open Ecosystem

Integration with best customer lifestyle ecosystem

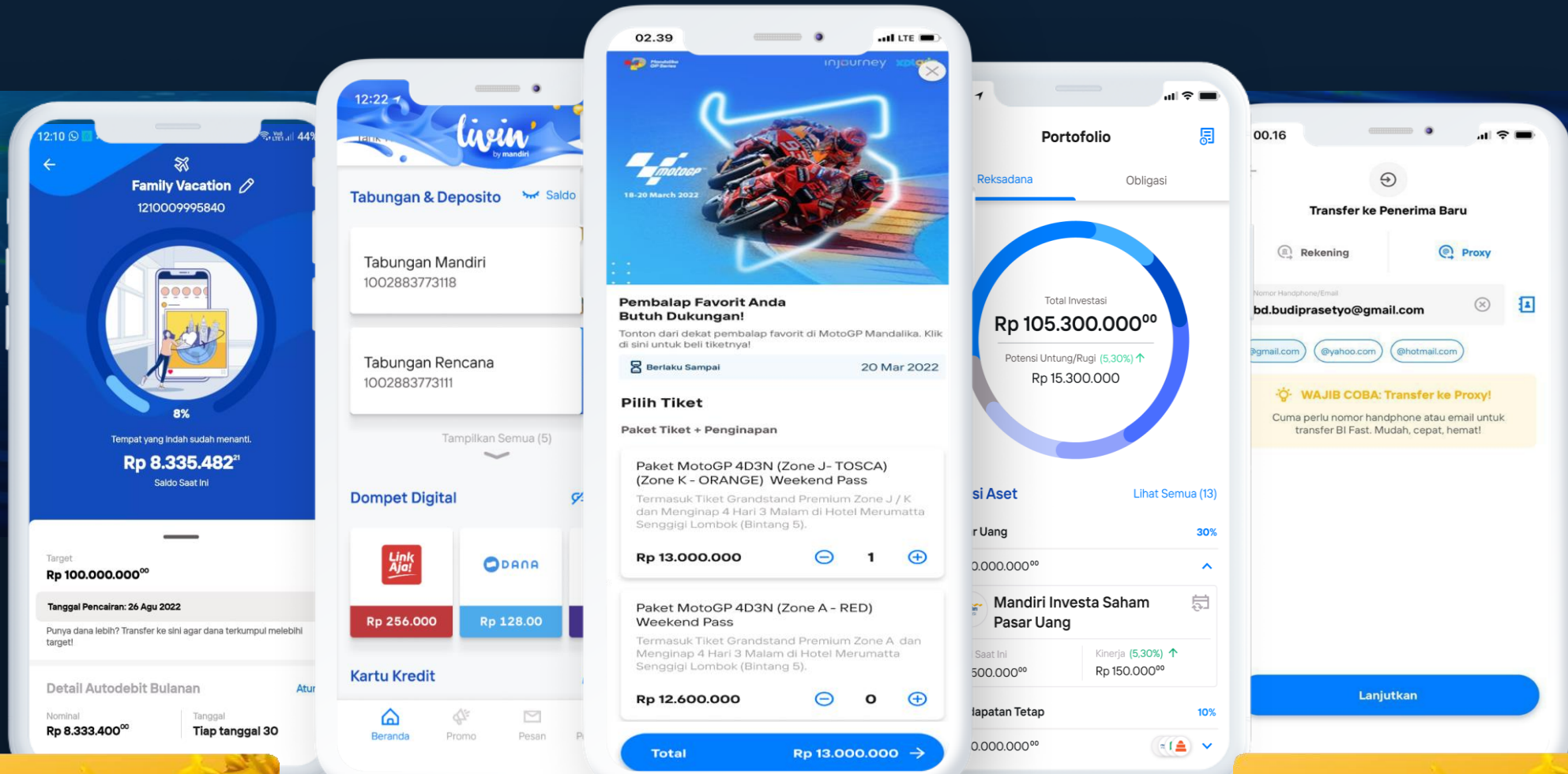


~7.5 Mn Downloads
since launch (Oct 21)

35% entirely new to the app
65% shifted from old app



Pioneering Unique Innovative High-Demand Features To Fit Customers' Financial Lifestyle



Planned Saving

Smart top up

Moto GP Partner

Digital Wealth

BI FAST – Proxy

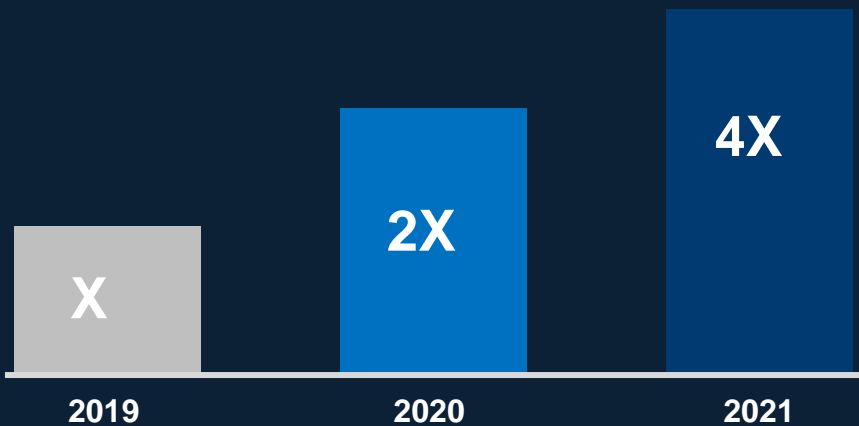
Integrates top digital players into our ecosystem

Bank Mandiri continue to expand partnerships with top players in the digital ecosystem

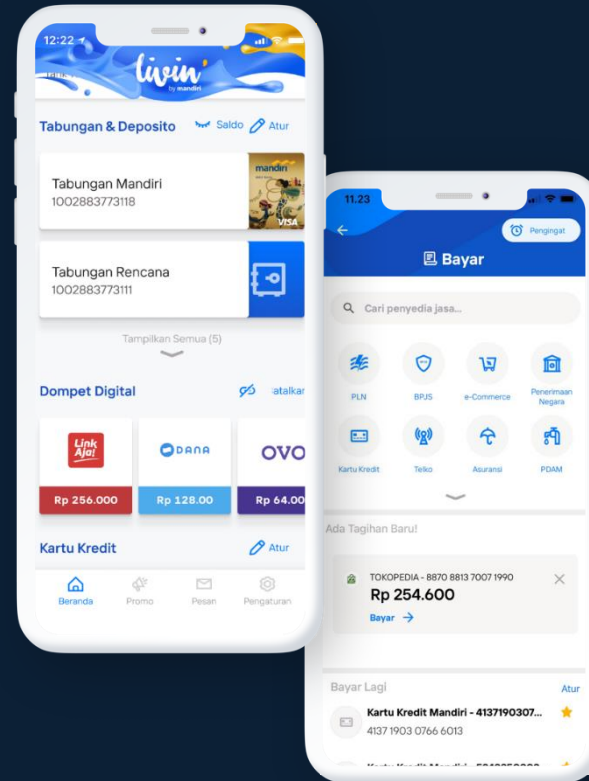


And a hundred other digital partners

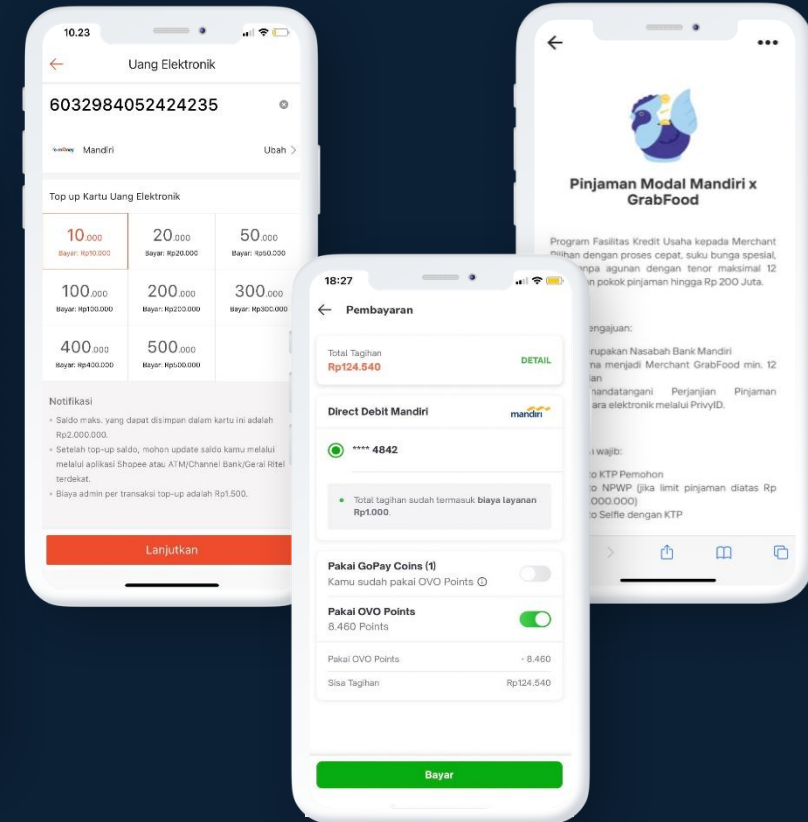
The value of e-Wallet top up transactions at Livin' continues to soar, **reaching 4X in 2 years**



Inside Livin'



Outside Livin'

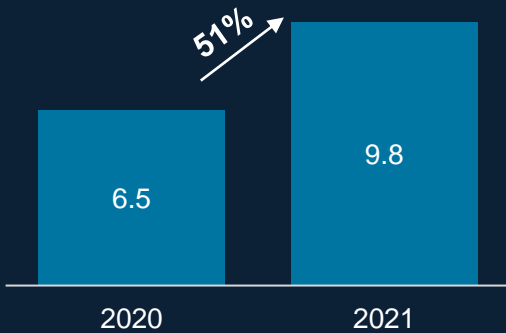


Provide flexibility to customers by simplifying the transaction process **without the need to switch apps.**

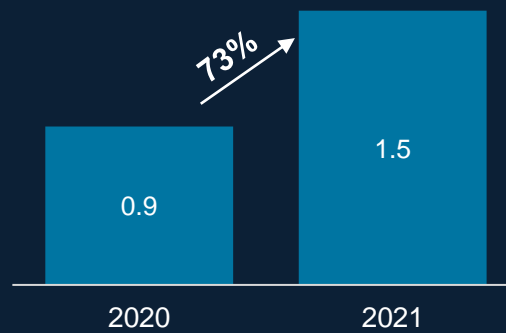


is showing aggressive growth and strengthening its position as the best financial super app

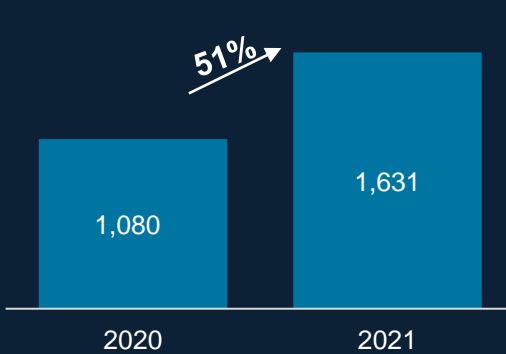
Registered Users (in Mn)



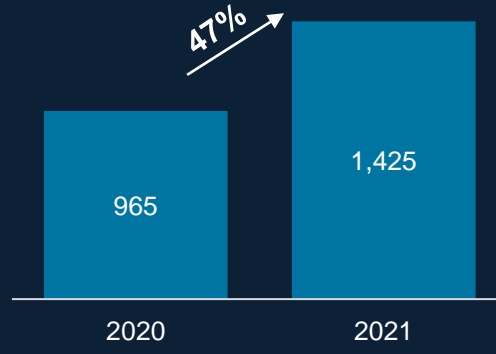
Frequency Transactions (Rp Bn)



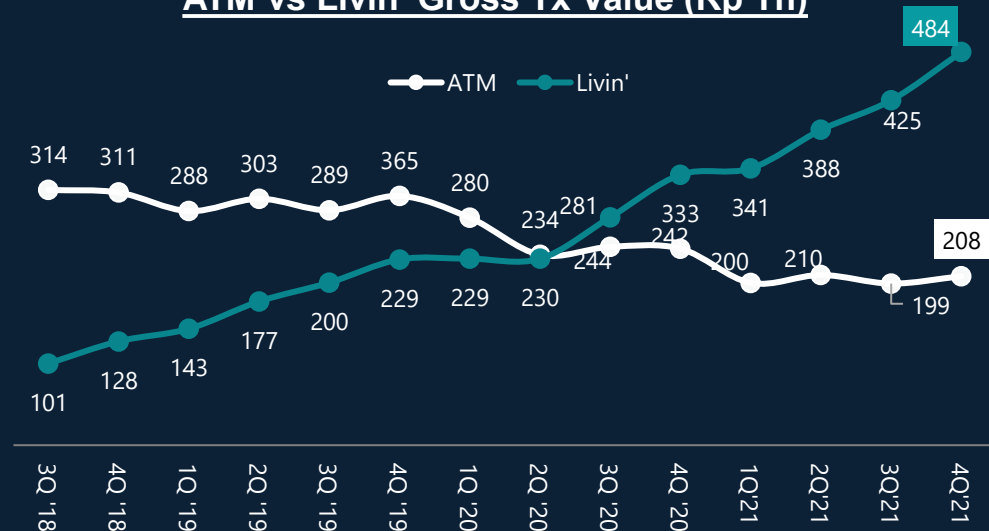
Gross Transaction Value (Rp Tn)



Fee Based Income (Rp Bn)



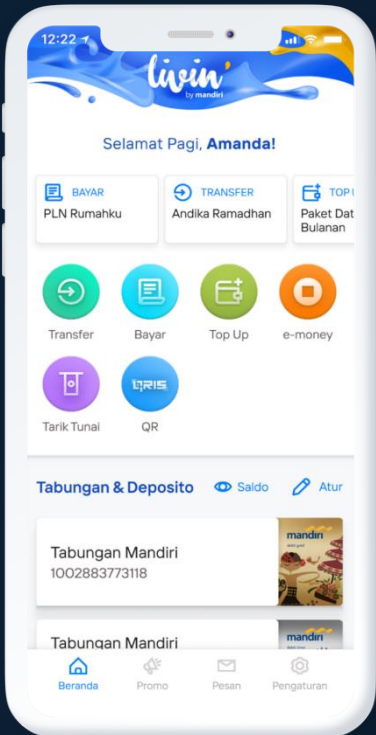
ATM vs Livin' Gross Tx Value (Rp Tn)





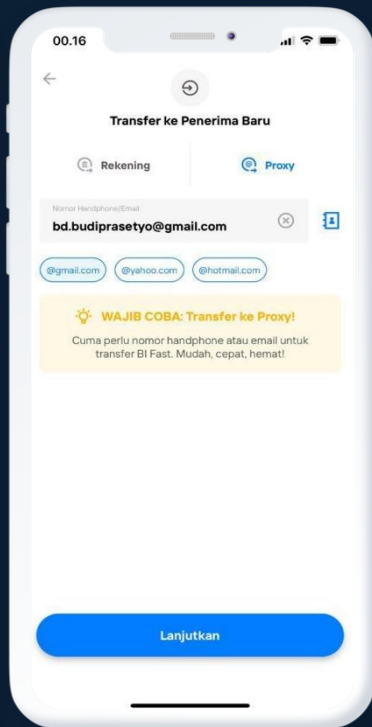
This is just the Tip of an Iceberg. More Amazing Features to Roll Out

October 2021



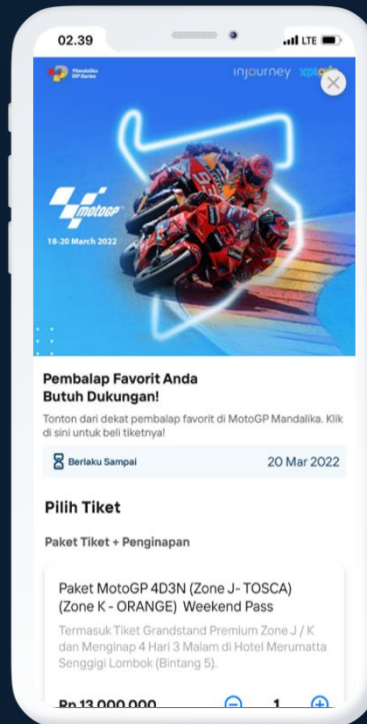
Public Launch

December 2021



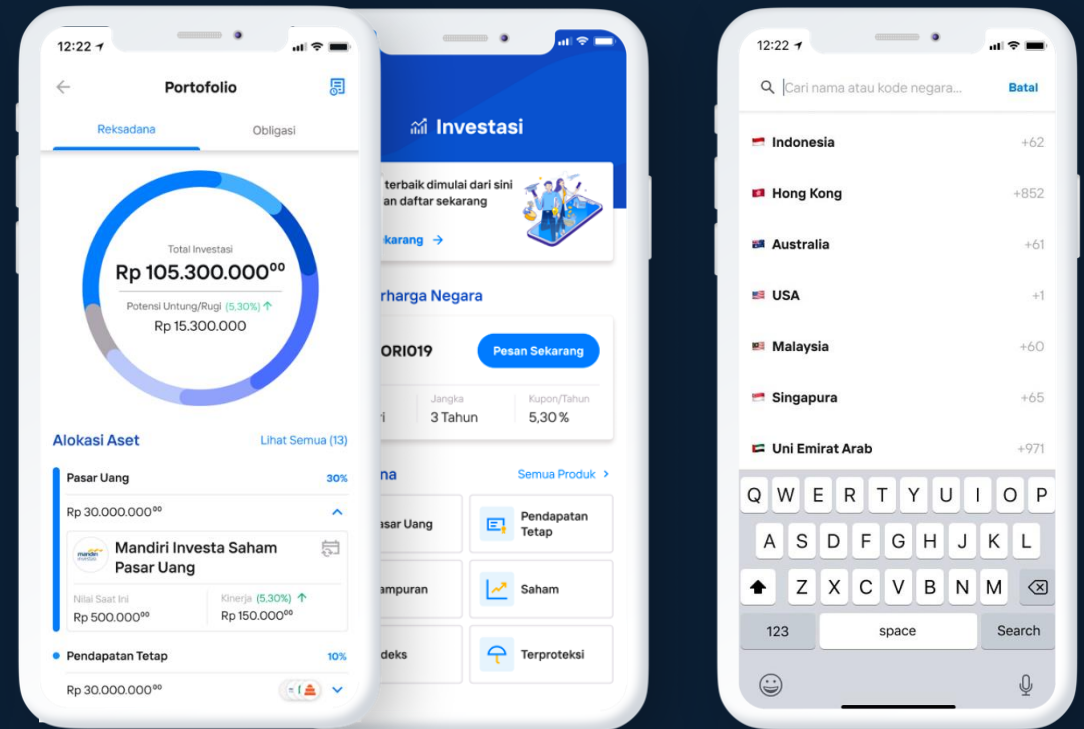
The first mobile banking to implement BI FAST

January 2022



Exclusive mobile banking partner for MotoGP 2022

Upcoming features



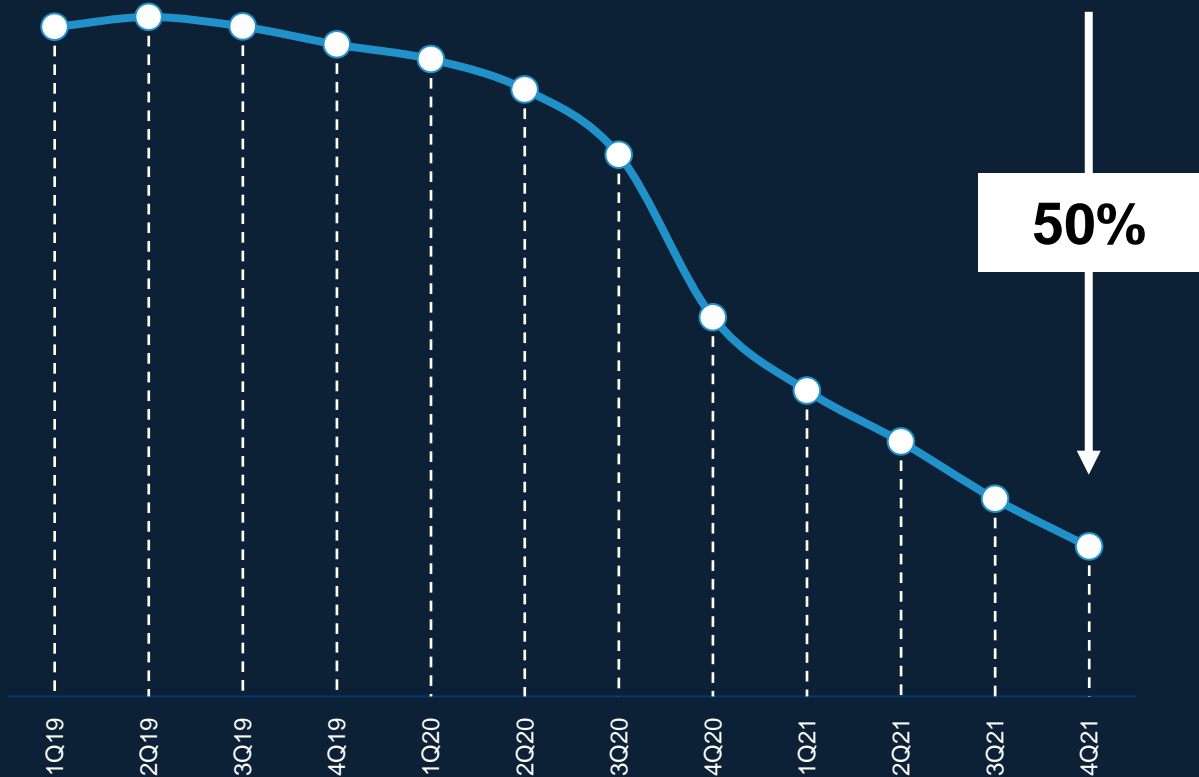
Seamless access to broad spectrum of investment products

Inclusivity for Indonesian Diaspora

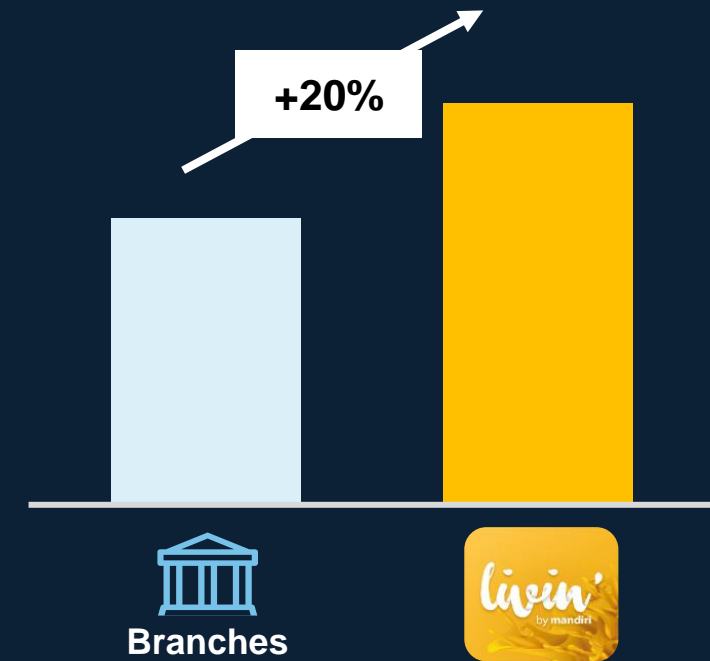


Is Not Just About Features And Fees—More Than That, It Empowers Mandiri's Balance Sheet and Profitability (1/2)

Bank Mandiri maintains business sustainability by **focusing on reducing the cost of funds...**



... and supported by an **increase in the average balance of customer savings ...**



average balance of account opening at Livin' by Mandiri compared to account opening at branches

Is not just about Features and Fees—More than that, It Empowers Bank Mandiri Balance Sheet and Profitability (2/2)

Bank Mandiri has a robust Customer data....

Primary internal data

~ **30 million**

Deposit Customer data

~ **20%**

Payroll loan customer



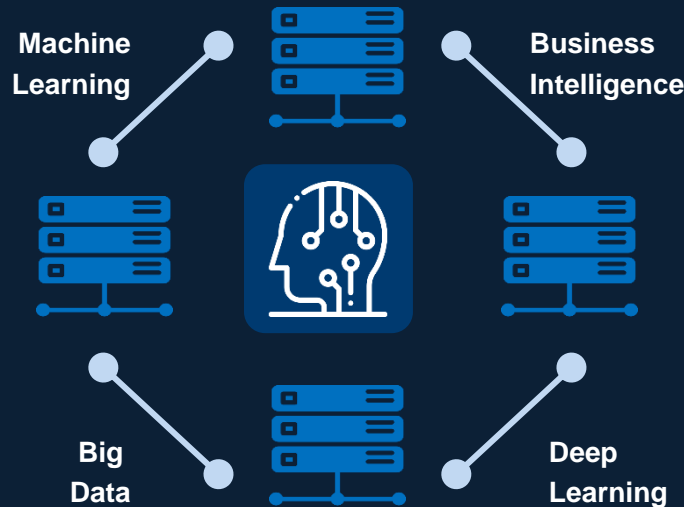
Alternative internal data



7 Petabytes

worth of customer transaction data

... supported by **full suite big data infrastructure**, Bank Mandiri is ready for the next leapfrog...



Data Scientist & Analytics Unit



Operated by more than 120 **data scientists** and **data analysts**

... in giving **personalized offering** to our customers

Personalized promo

Loan offering

Risk-based pricing

Service Differentiation

Mandiri Becomes Digital



KOPRA Empowers Our “Going Beyond Lending Strategy” To Becoming Main Operating Bank For Business Clients



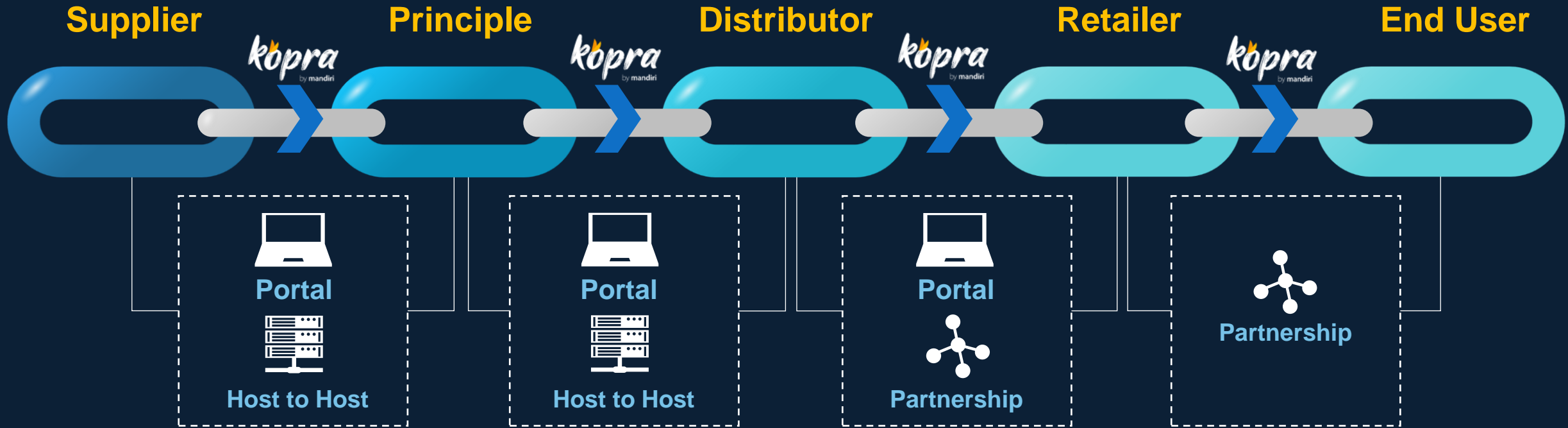
Fee Based Income Growth

CASA Growth

Value Chain Enabler

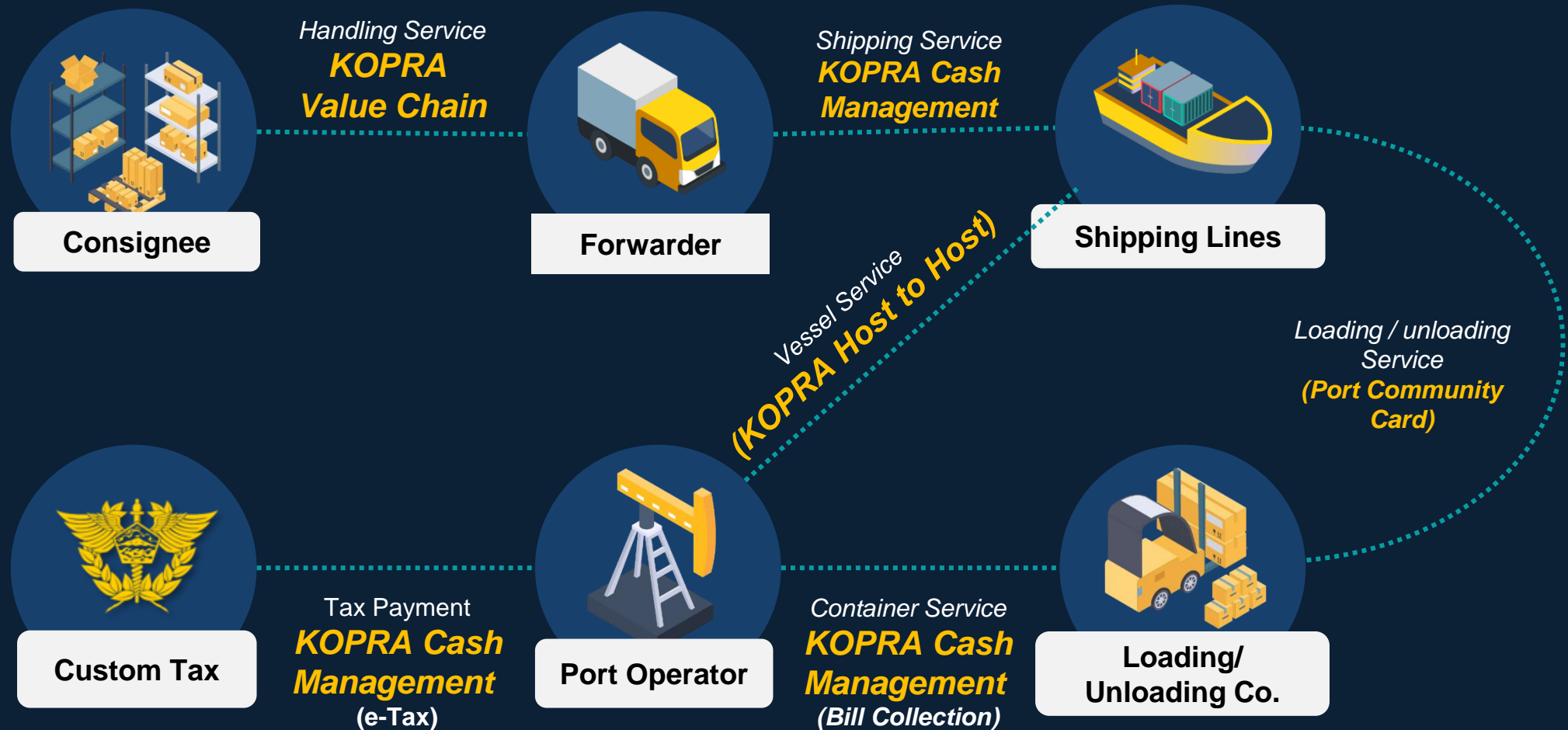
Improved asset quality

KOPRA Acts As An Enabler For Bank Mandiri To Tap End To End Opportunity Within Our Ecosystem



Forex & Payment | Collection | Value Chain | Liquidity | Financial Dashboard | Trade & Guarantee | Virtual Assistant
Online Giro Opening | Remittance Tracking | Limit Management | Onboarding Supplier | Custodian Services

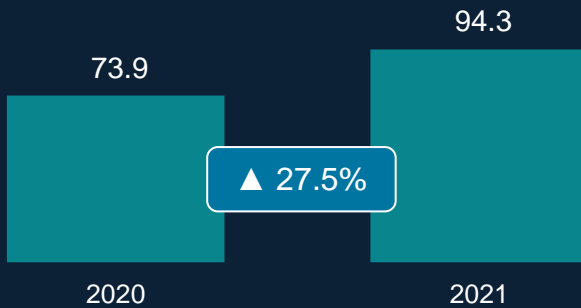
Case Example: Port Ecosystem—Where KOPRA Enables Bank Mandiri To Offer Closed Loop Services Within A Particular Ecosystem



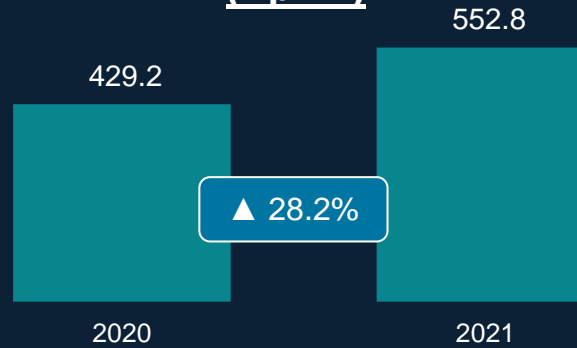
KOPRA Is Serving Rp13,545 Tn Bank Mandiri Wholesale Transaction

Performance of Bank Mandiri wholesale transaction

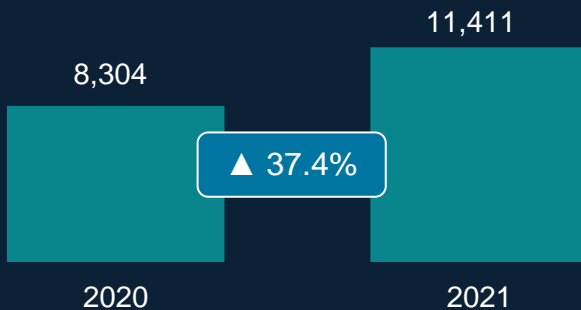
Bank Guarantee Tx Volume (Rp Tn)



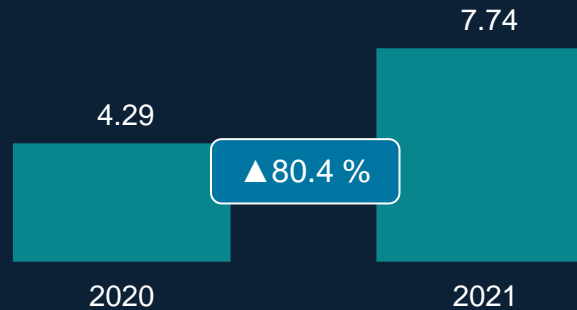
Trade & Value Chain Tx Volume (Rp Tn)



Cash Management Tx Volume (Rp Tn)



E-FX Tx Volume (USD Bn)



KOPRA
by mandiri

(as of December 2021)

Rp13,545Tn
Bank Mandiri digital wholesale transaction value in 2021

35%

Bank Mandiri digital wholesale transaction market share (compare to national digital bank transaction)

Long Term, We Target >50% KOPRA Penetration Into our Wholesale Clients

KOPRA Penetration in Bank Mandiri

Corporate Segment

45%

*Based on # of CIF

Commercial Segment

22%

*Based on # of CIF



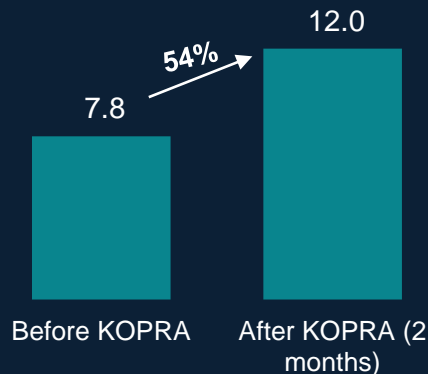
Long term Target

>50%

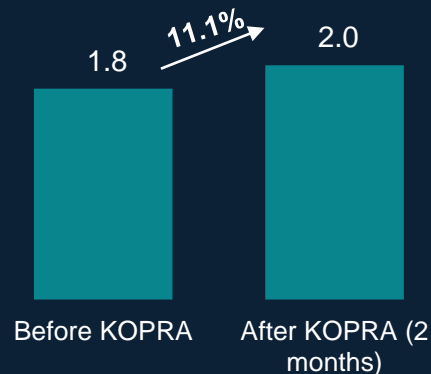
Of wholesale customers

KOPRA Impact to Bank Mandiri**

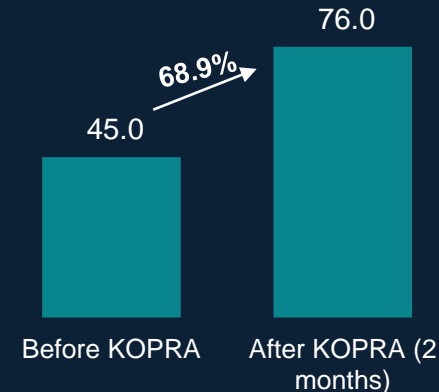
AvgBal CASA (Rp Bn)



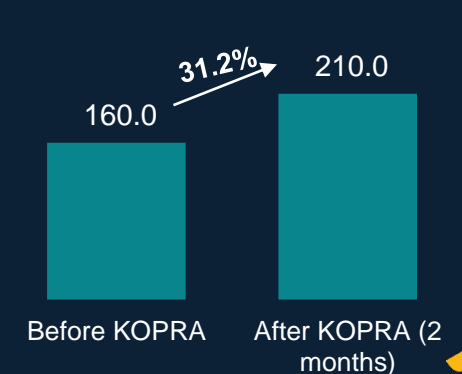
Avg Product Holding



Volume Trasaction (Rp Bn)



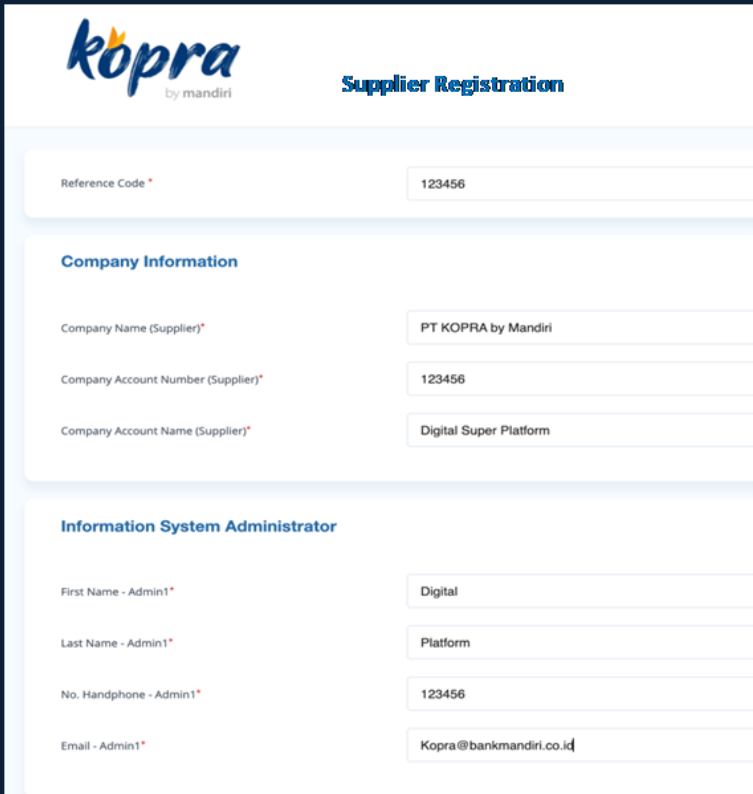
Frequency of Transaction



KOPRA Will See Continuous Enhancements Going Forward

Highlight Feature:
Supplier Onboarding

Next Release in 2022: KOPRA Apps & Financial Forecasting



The screenshot shows the 'Supplier Registration' interface for KOPRA by Mandiri. It includes a 'Reference Code' field with the value '123456'. The 'Company Information' section contains fields for 'Company Name (Supplier)' (PT KOPRA by Mandiri), 'Company Account Number (Supplier)' (123456), and 'Company Account Name (Supplier)' (Digital Super Platform). The 'Information System Administrator' section includes fields for 'First Name - Admin1*' (Digital), 'Last Name - Admin1*' (Platform), 'No. Handphone - Admin1*' (123456), and 'Email - Admin1*' (Kopra@bankmandiri.co.id).

KOPRA App: Inquiry & Approval



Ease of access to inquiry
and **approve** transaction
while on the move

Financial Forecasting



Full view of **cash inflow & outflow** to manage liquidity
and financial obligation

A group of hands of various skin tones are cupped together, holding a small amount of dark soil with a tiny green seedling growing out of it. The background is blurred, showing more hands and a person's face. The image has a dark, semi-transparent overlay with several teal-colored circles scattered across it.

Environmental, Social and Governance (ESG)

Sustainable Banking

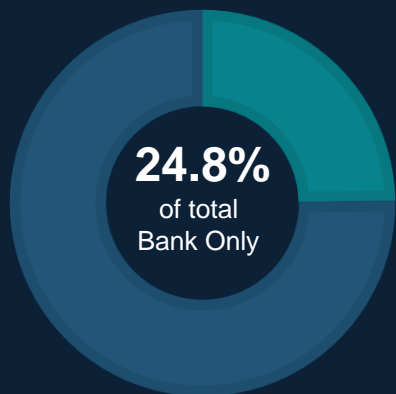
Highlights

raised **USD300mn** from our first **Green Bond** to finance environmentally and socially focused projects. Awarded by *The Asset* as “**The Best Sustainability Bond – Financial Institution 2021**”



Sustainable Portfolio Amounting to **Rp205.4tn** (16.6% YoY)

| | |
|--|-------|
| Renewable Energy | 4.3tn |
| Environmentally sustainable management of living nat. resources and land use | 88tn |
| MSMEs | 90tn |
| Sustainable water & wastewater management | 1.2tn |
| Clean Transportations | 2tn |
| Others (green buildings , access to essential services and pollution prevention & control) | .9tn |



Renewable Energy

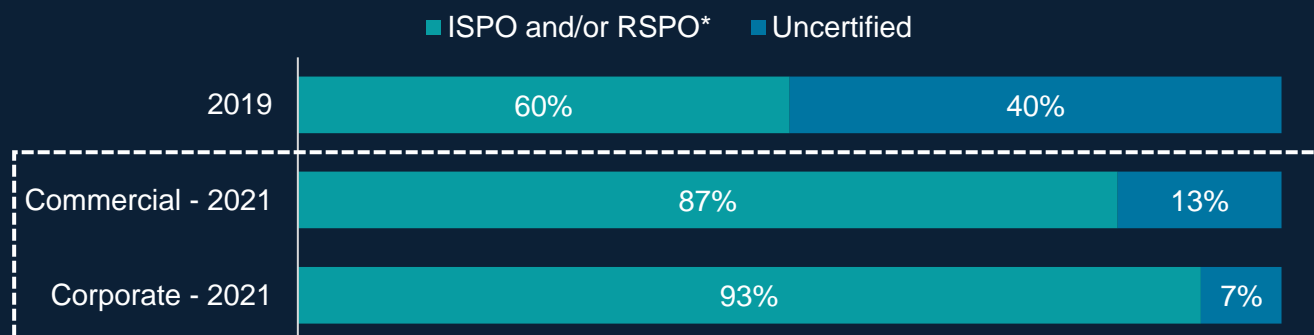
Power Plant Composition

Bank Mandiri continues to increase financing to the clean energy sector, one of which is through financing for geothermal projects and hydro power plants.



Sustainable Palm Oil Update

88% Share of Certified CPO Plantation & Refinery*



*) Including debtors who are in the certification process

**) Debtors who are RSPO certified are only in Corporate debtors

Sustainable Operation

Electric Vehicle Operation



#1 Collaborations in Indonesia with PLN for Electronic Vehicle as operational cars

Bank Mandiri first charging station in Headquarter Office



Diversity

By Gender

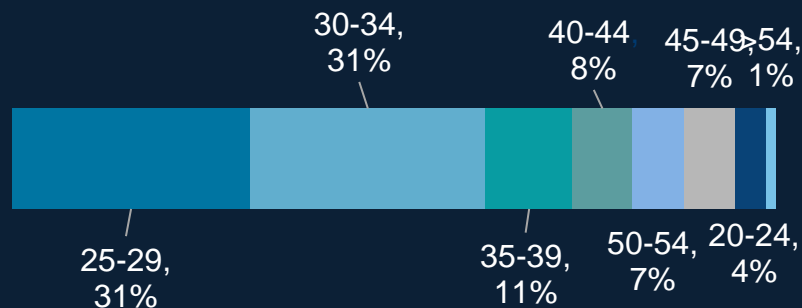


By Gender in Top Level Management*)



*) Assistant Vice President to Director Level

By Age



Green Office Updates



Recycled Water

Dec-20 → Dec-21
19.3% → 21.4%

CO₂ Emission (In Thousands Ton)

Dec-20 → Dec-21
35.7 → 28.1

Green Campaign

- Green campaign through Internal Media such as Desktop Background, email blast and building announcement
- Reforestation in Gunung Dempo Area, South Sumatera
- Planting 500 mangrove trees on Pari Island

Financial Inclusion and Corporate Social Responsibility (CSR)

Bank Mandiri Fights C-19

Provided **Rp28.1bn** in supporting to communities to help them cope with the impact of the coronavirus pandemic

Basic Foods

Rp15bn

Medical supplies, PCR tests, vitamins, and others

Rp13.1bn

Rumah Kreatif BUMN

Through a joint effort by Ministry SOE and SOEs) the program gathers, empowers and builds SMEs to become qualified MSMEs in Indonesia.

Bank Mandiri has helped small businesses to enhance digital marketing capabilities. This year, we have achieved:

we have helped

13,814 MSMEs

3,403 MSMEs

are Listed in E-Commerce

Rice Milling Unit Project

RMU Program provides training and assistance farmers in Kebumen & Pamarican and builds a smart & corporate ecosystem, to be more productive, effective, and premium on pricing. The capacity of production on this project is 3 Ton/hours.

6,200 farmers
in Pamarican

3,630 farmers
in Kebumen

Mandiri Sahabatku

MANDIRI SAHABATKU is a financial management and entrepreneurship training program for Indonesian Migrant Workers (PMI)

Have developed

14.900

Migrant workers
to become
entrepreneurs

Located in several countries, such as; Malaysia, Hongkong, Uni Emirates Arab, Saudi Arabia, China, and South Korea.

Mandiri Collaborating with Fintech

Collaborating with **Amartha**, financing for women in rural villages which helps accelerate poverty alleviation

Rp250.9bn
Loan Disbursed

Rp304.5bn
Loan Disbursed

CROWDE helps farmers in the agricultural sector and builds a sustainable agricultural ecosystem, which can positively impact on the growth of domestic agricultural businesses.

Branchless Banking & Government Subsidized Loan

Channeling subsidized loan, amounted

Rp53.3tn

Developing agent banking, with total



162,416 agents





Subsidiaries

Stable and Healthy Performances of Subsidiaries

| Sharia Banking | | Insurance | | |
|---|------------------------|--|-----------------------|----------------------|
|  | |  | | |
| Financing: | Rp171.3 Tn (+9.3% YoY) | NEP | Rp2.17Tn (+15.9% YoY) | Rp2.1 Tn (+1.7% YoY) |
| ROE: | 13.7% | ROE | 36.6% | 10% |
| Ownership: | 51.0% | Ownership | 51% | 80% |

| Niche Banking | | Multi-Finance | | |
|---|------------------------|--|----------------------|------------------------|
|  | |  | | |
| Lending: | Rp31.3 Tn (+22.2% YoY) | Loan | Rp39.7Tn (-4.5% YoY) | Rp16.6 Tn (+34.5% YoY) |
| ROE: | 17.3% | ROE | 10.9% | 18.3% |
| Ownership: | 51.1% | Ownership | 51% | 51% |

| Investment Banking | | Asset Management | | |
|--|-------------------------|---|-----------------------|--|
|  | |  | | |
| Equity Trading Volume | Rp441.6 Tn (+23.5% YoY) | AUM | Rp64.7 Tn (-4.3% YoY) | |
| ROE | 26.9% | ROE | 16.3% | |
| Ownership | 100% | Other subsidiaries owned by Mandiri Sekuritas (99.93%) | | |

Notes:

1. Data as of FY21
2. NEP (Insurance) = Net Earned Premium

| Contribution NPAT to Mandiri | | | |
|--------------------------------|----------------|--------------------------------|----|
| Subsidiaries NPAT FY21 (Rp Bn) | YoY Δ % | % to Consolidated Mandiri NPAT | |
| | | | |
| Bank Syariah Indonesia | 1,538 | 7% | 5% |
| Axa Mandiri Financial Services | 528 | 3% | 2% |
| Mandiri Sekuritas | 376 | 86% | 1% |
| Mandiri Taspem | 342 | 64% | 1% |
| Others | 432 | (71%) | 2% |

| Subsidiaries NPAT 4Q21 (Rp Bn) | | | |
|--------------------------------|----------------|--------------------------------|----|
| Subsidiaries NPAT 4Q21 (Rp Bn) | QoQ Δ % | % to Consolidated Mandiri NPAT | |
| | | | |
| Bank Syariah Indonesia | 254.0 | (37%) | 3% |
| Mandiri Sekuritas | 170.0 | 8% | 2% |
| Axa Mandiri Financial Services | 94.0 | (28%) | 1% |
| Mandiri Taspem | 83.0 | 3.8% | 1% |
| Others | 215.0 | 231% | 2% |

Bank Syariah Indonesia

Financial Performance (Rp Bn)

| | 2020 | 9M21 | 2021 | YoY Growth |
|----------------------------|---------|---------|---------|------------|
| Loan | 156,695 | 152,089 | 171,291 | 9.3% |
| Revenue | 14,742 | 14,515 | 16,295 | 10.5% |
| Deposit | 209,887 | 200,501 | 233,251 | 11.13% |
| NPAT | 2,188 | 1,648 | 3,028 | 38.4% |
| Key Financial Ratio | | | | |
| Cost of Fund (%) | 2.7 | 2.7 | 2.4 | (0.3ppt) |
| Gross NPL (%) | 2.9 | 3 | 2.9 | 0ppt |
| Coverage Ratio (%) | 134.3 | 119 | 148.9 | 14.6ppt |
| LFR (%) | 74.5 | 75.6 | 73.4 | (1.1ppt) |
| CAR (%) | 18.3 | 18.6 | 22.1 | 3.8ppt |
| ROA (%) | 1.4 | 1.4 | 1.6 | 0.2ppt |
| ROE (%) | 10.7 | 10.8 | 12.2 | 1.5ppt |

| E-Channel FBI YTD (Rp Bn) | Dec-20 | Dec-21 | YoY |
|------------------------------|--------------|--------------|---------------|
| ATM | 270.8 | 241.4 | (10.9%) |
| Card | 148.6 | 172.8 | 16.3% |
| Mobile Banking (BSIM) | 67.1 | 150.3 | 124.2% |
| Payment | 44.1 | 61.7 | 39.8% |
| Remittance | 34.3 | 35.5 | 3.5% |
| Others | 37.0 | 61.6 | 66.4% |
| Total | 601.9 | 723.3 | 24.25% |



2021

March

Merger Integration

- IT & Operational
- Network
- Human Capital
- Culture
- Business & Product
- Reporting

November

Operational Merger
(1 November 2021)

Strategy Focus in 2021

- Post Merger Operational Integration
- Healthy & Sustainable Business Growth
- Efficiency Management
- Digital Capability Acceleration

AXA Mandiri Financial Services

Strong Growth Of Top Line And Bottom Line, Resilient Despite The Pandemic

| IDR bn | Q4 2020 | Q4 2021 | YoY Growth |
|-------------------------------------|---------|---------------|------------|
| Gross Written Premium (GWP) | 11,513 | 13,120 | +14.0% |
| Total Claim | 5,082 | 9,250 | +82.0% |
| Management Expense (GA & Marketing) | 1,023 | 1,010 | +1.3% |
| Net Profit After Tax (NPAT) | 1,002 | 1,036 | +3.3% |
| Total Asset | 36,965 | 40,163 | +8.7% |
| Risk Based Capital (RBC) | 536.5% | 423.3% | -21.1% |

- AXA Mandiri remain resilient during the 2nd year of the COVID19 pandemic. Top line grew strongly compared to last year despite the pressures from the ongoing community activity restrictions as well as higher claims from the pandemic and emerging risk from new COVID19 variant (Omicron).
- By continuing to provide the best insurance solution for customers, AXA Mandiri's New Business premium grew by +49% YoY which led to +14% YoY growth of GWP.
- AXA Mandiri commitment to provide protection to its customers was demonstrated through Rp9.2tn total claim payment, including impact from COVID19 related claims and higher surrenders and partial withdrawal amount due to market movement.
- Investment in technological advancement continues to be AXA Mandiri's priority to drive digital transformation and better serve customers. AXA Mandiri's Emma customer portal recently launched in November, provide customer services through digital access, given the changes in customer behavior in the current context. Even with the investments towards digital initiatives, Management Expense was managed at +1.3% YoY, slower than the revenue growth of +3.3% YoY growth.
- Total Asset grew +8.7% primarily driven by the strong business performance, demonstrating strengthened customer's trust on AXA Mandiri even during these challenging times.
- Additionally, AMFS Risk-Based Capital (estimate) remains strong at 390.3%, significantly higher than OJK requirement of 120%.

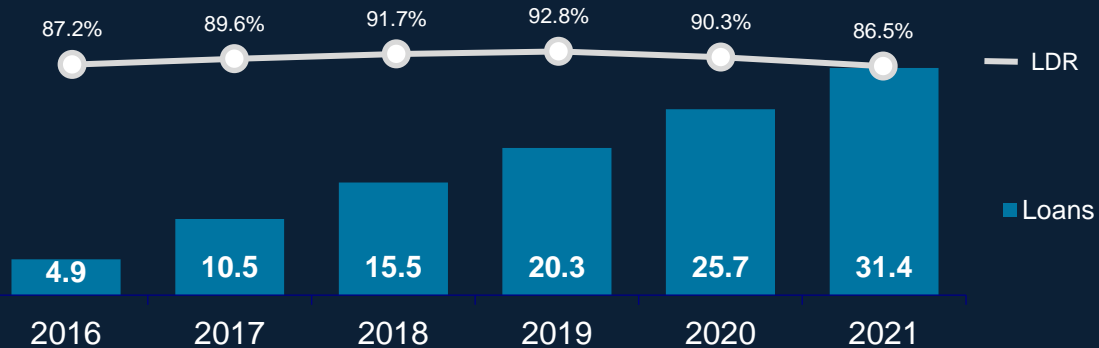
Mandiri Taspen

Bank Mantap is Still on The Right Track To Be Indonesia's Best Pension Business Bank in 2021

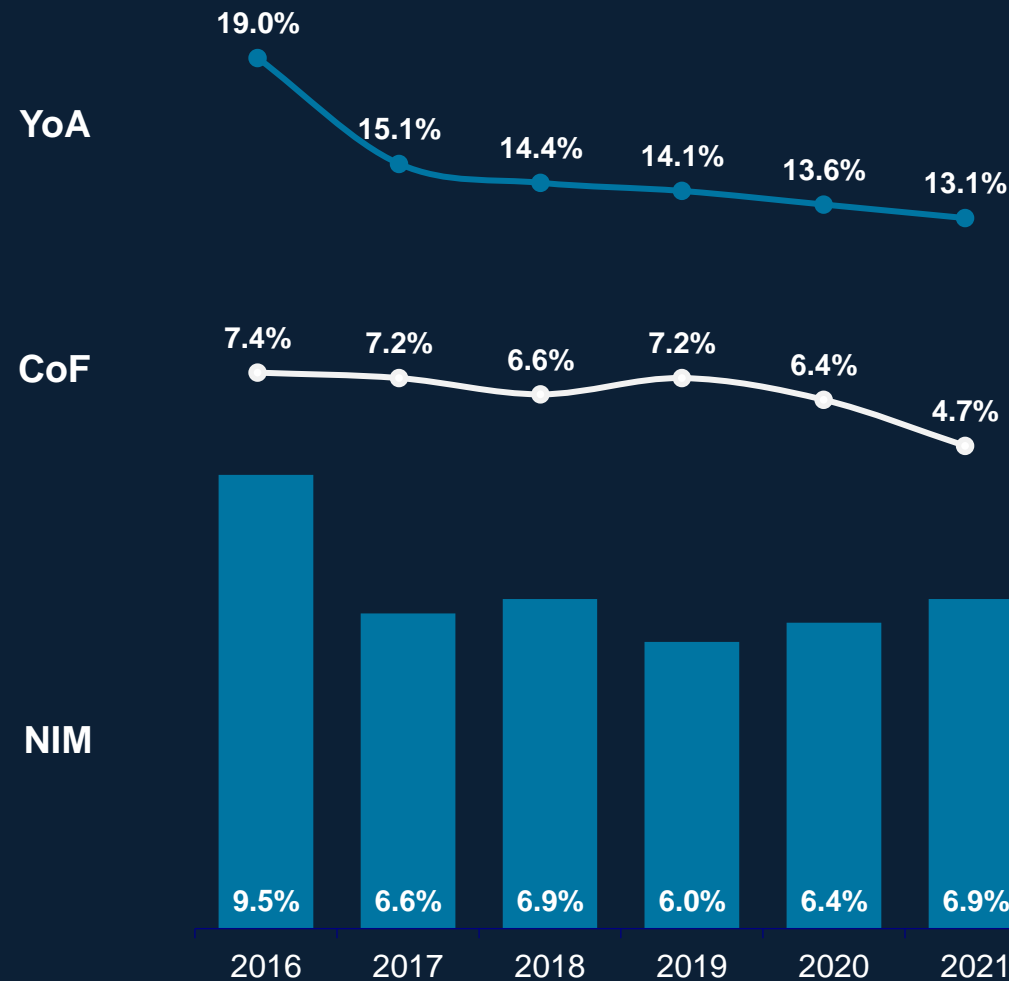
Financial Performance (Rp Bn)

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | YoY Growth |
|------------------------------|-------|--------|--------|--------|--------|--------|------------|
| Loans | 4,929 | 10,050 | 15,526 | 20,316 | 25,662 | 31,351 | 22.2% |
| % to Mandiri | 0.7 | 1.4 | 1.9 | 2.2 | 2.9 | 3.0 | 0.1ppt |
| Loans | | | | | | | |
| Deposits | 5,652 | 9,732 | 15,260 | 19,864 | 27,581 | 34,128 | 23.7% |
| NPAT | 51 | 160 | 334 | 445 | 429 | 630 | 46.9% |
| % Mandiri NPAT | 0.3 | 0.7 | 1.3 | 1.6 | 2.2 | 2.3 | 0.1ppt |
| Key Financial Ratios: | | | | | | | |
| CER (%) | 76.4 | 65.5 | 57.9 | 55.1 | 51.9 | 44.0 | (7.9ppt) |
| CoC (%) | 0.1 | 0.4 | 0.6 | 0.5 | 1.5 | 2.5 | 1ppt |
| Gross NPL (%) | 0.4 | 0.7 | 0.6 | 0.7 | 0.8 | 0.7 | (0.1ppt) |
| CAR (%) | 31.3 | 22.4 | 24.3 | 21.7 | 17.4 | 19.5 | 2.1ppt |
| ROA (%) | 1.6 | 2.0 | 2.6 | 2.6 | 1.9 | 2.1 | 0.2ppt |
| ROE (%) | 7.0 | 13.4 | 20.5 | 19.3 | 14.9 | 17.3 | 2.4ppt |

Total Loans (Rp Tn) & Loan to Deposit Ratio



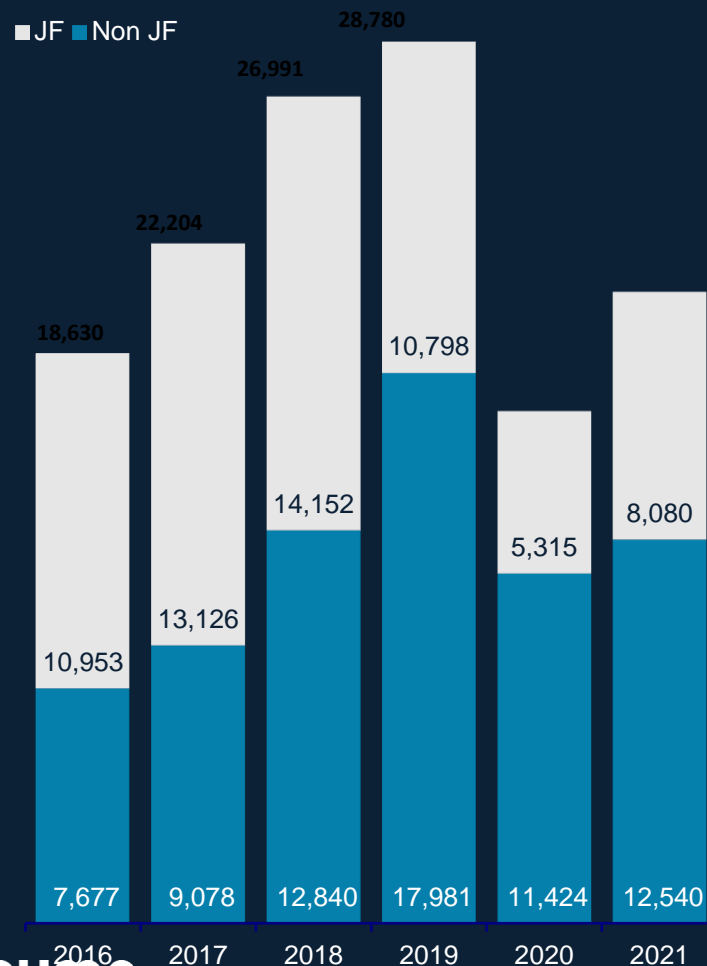
Net Interest Margin, Yield of Assets & CoF



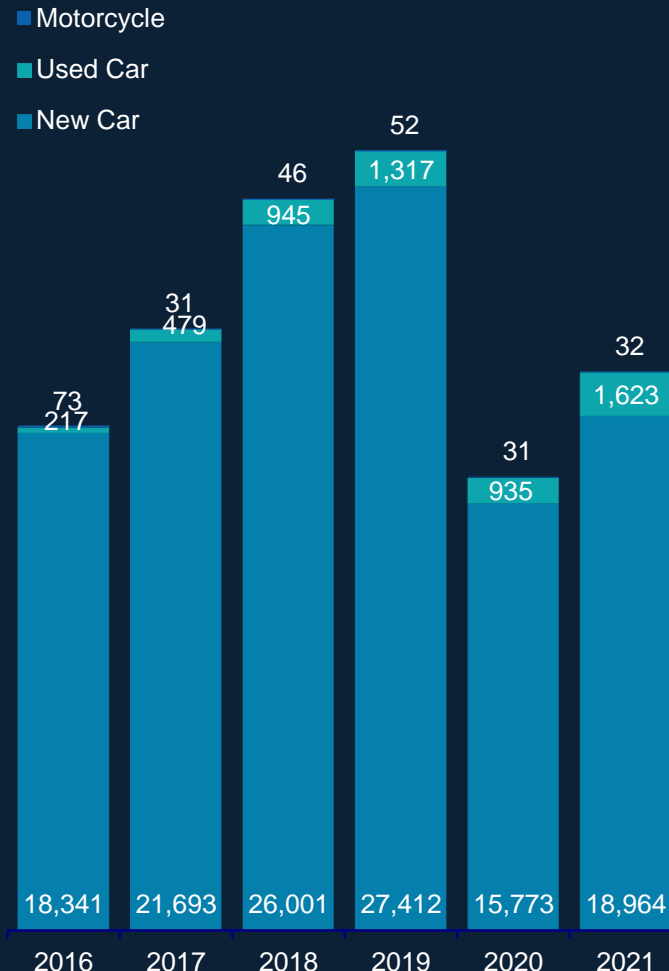
Mandiri Tunas Finance

Strong Franchise In New Cars Financing

Disbursement by JF vs NJF (Rp Bn)



Disbursement by Vehicle Type (Rp Bn)



Financial Performance (Rp Bn)

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | YoY Growth |
|------------------------------|--------|--------|--------|--------|--------|--------|------------|
| Loans | 31,272 | 36,004 | 43,490 | 46,843 | 41,607 | 39,731 | (4.5%) |
| % to Mandiri | | | | | | | |
| Loans (%) | 4.7 | 5.0 | 5.3 | 5.2 | 4.7 | 3.8 | (0.9ppt) |
| NPAT | 335 | 350 | 403 | 447 | (299) | 245.2 | 182.0% |
| % to Mandiri | | | | | | | |
| NPAT (%) | 2.3 | 1.6 | 1.6 | 1.6 | (1.7) | 0.9 | 2.6ppt |
| Disbursement | 18,630 | 22,204 | 26,991 | 28,780 | 16,740 | 20,620 | 23.2% |
| Key Financial Ratios: | | | | | | | |
| NIM (%) | 2.6 | 2.9 | 2.7 | 2.6 | 1.6 | 3.3 | 1.7 |
| CER (%) | 42.5 | 42.5 | 48.3 | 47.6 | 72.7 | 48.8 | (23.9ppt) |
| CoC (%) | 3.2 | 2.6 | 2.1 | 2.2 | 4.2 | 3.7 | (0.5ppt) |
| NPL (%) | 1.5 | 0.8 | 0.8 | 0.8 | 0.8 | 1 | 0.2ppt |
| ROA (%) | 4.3 | 3.7 | 3.3 | 3.2 | (2.1) | 1.6 | 3.7ppt |
| ROE (%) | 25.5 | 22.1 | 20.7 | 19.5 | (12.4) | 10.9 | 23.3ppt |

Appendix

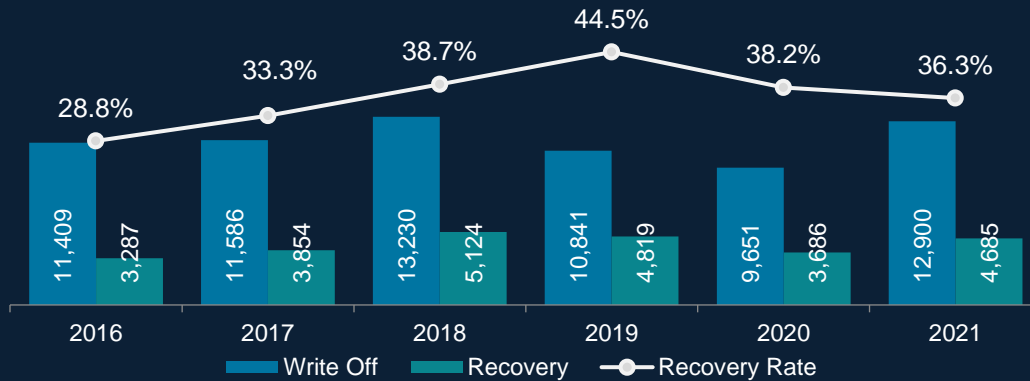
Breakdown of Interest Income & Interest Expense

In Rp Bn

| | 4Q20 | 3Q21 | 4Q21 | QoQ | YoY |
|---------------------------------|---------------|---------------|---------------|---------------|----------------|
| Interest Income | | | | | |
| Loans | 14,725 | 15,715 | 15,730 | 0.1% | 6.8% |
| Government bonds | 2,094 | 2,855 | 3,457 | 21.1% | 65.1% |
| Marketable Securities | 647 | 841 | 979 | 16.5% | 51.2% |
| Consumer financing | 589 | 944 | 1,125 | 19.2% | 90.9% |
| Placement at BI and other banks | 297 | 213 | 77 | (63.9%) | (74.1%) |
| Others | 534 | 269 | 280 | 4.1% | (47.6%) |
| Syariah Income | 1,863 | 3,319 | 3,833 | 15.5% | 105.7% |
| Total | 20,750 | 24,156 | 25,480 | 5.5% | 22.8% |
| Interest Expense | | | | | |
| Time Deposits | 4,311 | 2,822 | 2,575 | (8.8%) | (40.3%) |
| Savings | 886 | 900 | 763 | (15.2%) | (14.0%) |
| Current Account | 172 | 1,187 | 1,294 | 9.0% | 653.7% |
| Borrowings | 113 | 482 | 470 | (2.4%) | 314.6% |
| Securities issued | 1,156 | 602 | 628 | 4.4% | (45.7%) |
| Subordinated loan | 1 | 0 | 1 | 151.4% | - |
| Others (Incl. Syariah Expense) | - | 37 | 4 | (12.3%) | (110.6%) |
| Total | 6,602 | 5,997 | 5,734 | (4.4%) | (13.1%) |

Improvement in Asset Quality

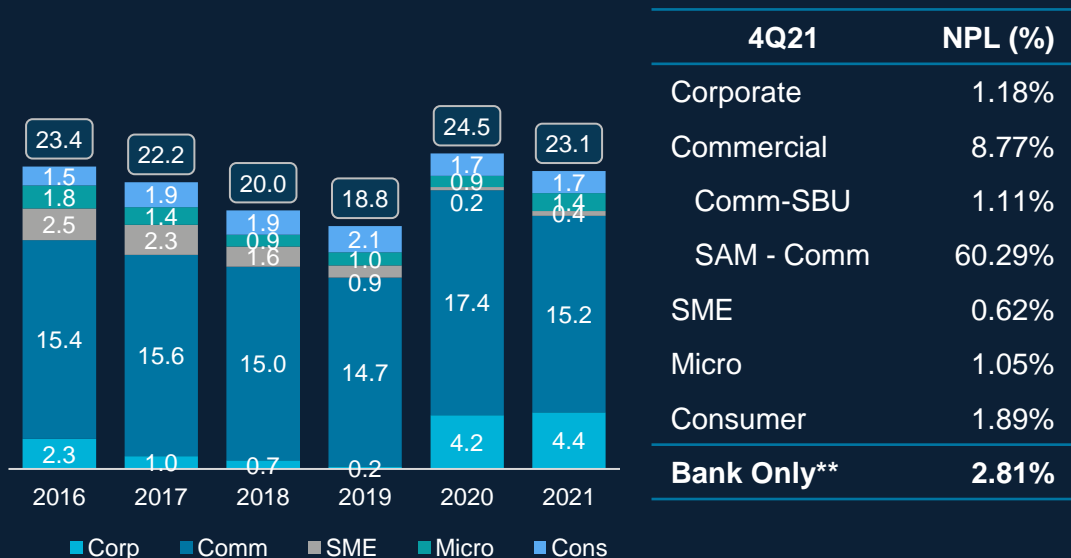
Write Off & Recovery (Rp Bn) – Bank Only



Net NPL Formation* (%) – Bank Only

| | Corp | Comm | SME | Micro | Cons | Total Bank Only |
|------|--------|------|------|-------|------|-----------------|
| 2016 | 1.00 | 9.33 | 4.74 | 3.84 | 3.56 | 4.28 |
| 2017 | (0.51) | 4.06 | 5.67 | 3.40 | 3.32 | 2.13 |
| 2018 | - | 4.67 | 4.34 | 2.42 | 3.18 | 1.96 |
| 2019 | 0.07 | 4.22 | 3.41 | 2.18 | 2.93 | 1.80 |
| 2020 | 1.19 | 4.73 | 1.79 | 2.27 | 3.60 | 2.37 |
| 2021 | 0.16 | 3.26 | 2.27 | 2.79 | 3.15 | 1.69 |

NPL by Segment (Rp Tn) – Bank Only

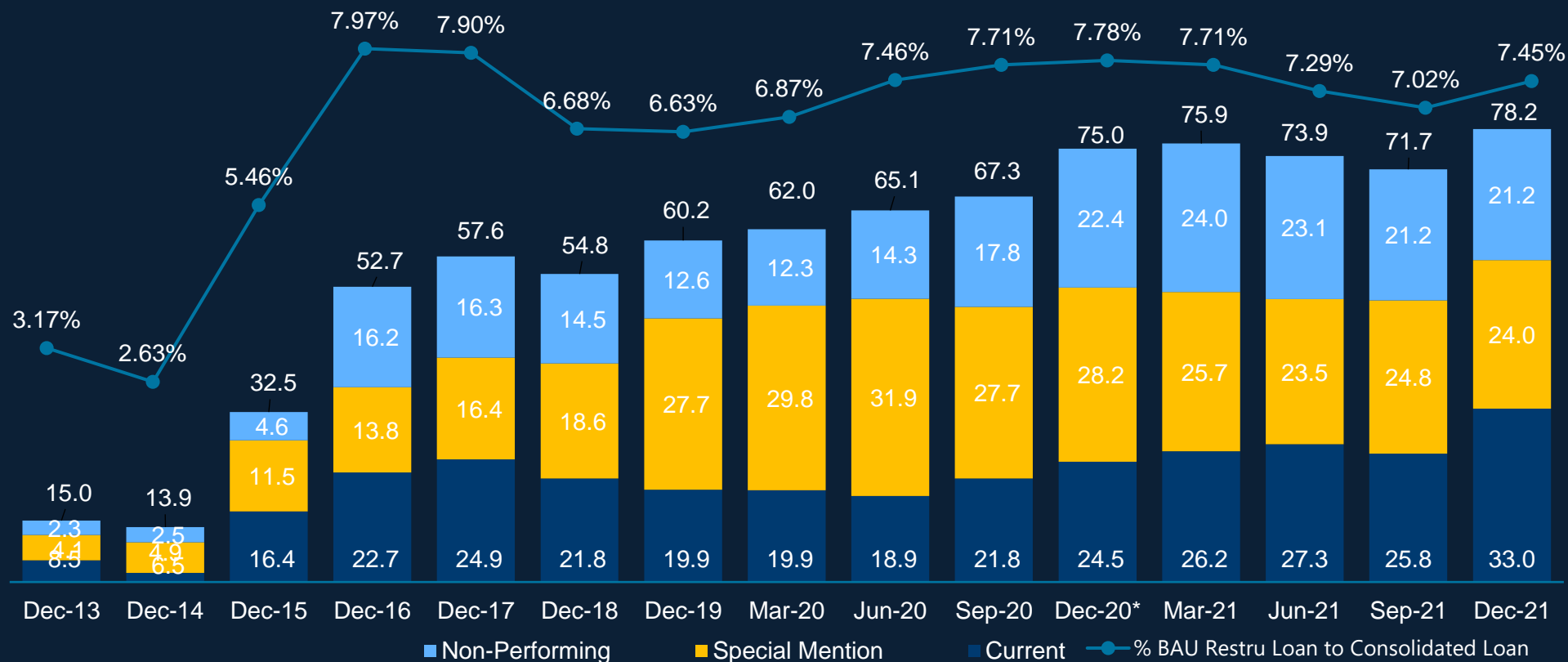


| Segment | 4Q21 NPL (%) |
|--------------------|--------------|
| Corporate | 1.18% |
| Commercial | 8.77% |
| Comm-SBU | 1.11% |
| SAM - Comm | 60.29% |
| SME | 0.62% |
| Micro | 1.05% |
| Consumer | 1.89% |
| Bank Only** | 2.81% |

NPL Movement (Rp Tn) – Bank Only

| NPL Movement | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 |
|--------------------------|------|------|------|------|------|
| Wholesale Banking | | | | | |
| Beginning Balance | 21.9 | 22 | 22.3 | 21.5 | 20.3 |
| (+) Downgrade | 0.8 | 2.5 | 2.3 | 0.4 | 0.8 |
| (-) Upgrade | 0.1 | - | - | 0.3 | 0.0 |
| (-) Collection | 0.3 | 0.2 | 0.2 | 0.3 | 0.3 |
| (-) Write-Offs | - | 2.1 | 2.9 | 0.9 | 1.2 |
| (+) Others | -0.3 | 0.2 | 0 | -0.1 | 0.1 |
| Ending Balance | 22 | 22.3 | 21.5 | 20.4 | 19.6 |
| Retail Banking | | | | | |
| Beginning Balance | 4.2 | 2.8 | 3.1 | 3.8 | 4.2 |
| (+) Downgrade | 1.4 | 1.8 | 2.6 | 3.2 | 2.0 |
| (-) Upgrade | 0.6 | 0.4 | 0.5 | 0.8 | 0.6 |
| (-) Collection | 0.4 | 0.1 | 0.2 | 0.3 | 0.4 |
| (-) Write-Offs | 1.8 | 1.1 | 1.2 | 1.7 | 1.7 |
| (+) Others | 0 | 0 | 0 | 0.0 | 0.0 |
| Ending Balance | 2.8 | 3.1 | 3.8 | 4.2 | 3.5 |

Consolidated Restructured Loan (BAU)



| | Dec-13 | Dec-14 | Dec-15 | Dec-16 | Dec-17 | Dec-18 | Dec-19 | Mar-20 | Jun-20 | Sep-20 | Dec-20* | Mar-21 | Jun-21 | Sep-21 | Dec-21 |
|-------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|--------|--------|--------|--------|
| Current to Total Restru | 56.9% | 46.7% | 50.5% | 43.1% | 43.1% | 39.7% | 33.1% | 32.0% | 29.1% | 32.3% | 32.6% | 34.5% | 36.9% | 35.9% | 42.2% |
| SML to Total Restru | 27.5% | 35.5% | 35.3% | 26.1% | 28.5% | 33.9% | 46.0% | 48.1% | 49.0% | 41.2% | 37.5% | 33.9% | 31.8% | 34.6% | 30.7% |
| NPL to Total Restru | 15.6% | 17.8% | 14.2% | 30.8% | 28.4% | 26.4% | 20.9% | 19.9% | 22.0% | 26.5% | 29.9% | 31.7% | 31.3% | 29.5% | 27.1% |

Outstanding Amount of Adj. Restructured Loan (BAU + Covid)

| | Bank Only | | | Consolidated | | |
|-------------------------------------|------------------------|------------------------|------------------------|-------------------------|-------------------------|------------------------|
| BAU Restru | Dec 2020 Rp 66.8 Tn | Sep 2021 Rp 64.1 Tn | Dec 2021 Rp 68.2 Tn | Dec 2020* Rp 75.0 Tn | Sep 2021 Rp 71.7 Tn | Dec 2021 Rp 78.2 Tn |
| COVID Restru | Dec 2020 Rp 93.3 Tn | Sep 2021 Rp 90.1 Tn | Dec 2021 69.7 Tn | Dec 2020 Rp 115.4 Tn | Sep 2021 Rp 111.1 Tn | Dec 2021 Rp 87.9 Tn |
| Total Restru | Rp 160.1 Tn | Rp 154.2 Tn | Rp 137.9 Tn | Rp 190.4 Tn | Rp 182.8 Tn | Rp 166.1 Tn |
| Total Restru/ Total Loan | 21.0% | 19.1% | 16.7% | 19.7% | 17.9% | 15.8% |

Recoveries of Written Off Loan – Historical Data

Recoveries of Written off Loans

- Aggregate of Rp99.8 Tn (US\$ 7.003 Bn) in written-off loans as of end-of September 2021 , with significant recoveries and write back on-going:

| | | | |
|----------|--------------------------|----------|---------------------------|
| ➤ Q1'10: | Rp 0.287 Tn (US\$ 31.6m) | ➤ Q1'16: | Rp 0.570 Tn (US\$43.0m) |
| ➤ Q2'10: | Rp 0.662 Tn (US\$ 73.0m) | ➤ Q2'16: | Rp 0.645 Tn (US\$48.9m) |
| ➤ Q3'10: | Rp 0.363 Tn (US\$ 40.7m) | ➤ Q3'16: | Rp 0.833 Tn (US\$63.8m) |
| ➤ Q4'10: | Rp 1.349 Tn (US\$149.7m) | ➤ Q4'16: | Rp 1.145 Tn (US\$85.0m) |
| ➤ Q1'11: | Rp 0.468 Tn (US\$53.8m) | ➤ Q1'17: | Rp 0.686 Tn (US\$51.5m) |
| ➤ Q2'11: | Rp 0.446 Tn (US\$51.9m) | ➤ Q2'17: | Rp 0.886 Tn (US\$66.5m) |
| ➤ Q3'11: | Rp 0.508 Tn (US\$57.8m) | ➤ Q3'17: | Rp 0.965 Tn (US\$71.7m) |
| ➤ Q4'11: | Rp 0.78 Tn (US\$86.1m) | ➤ Q4'17: | Rp 1.199 Tn (US\$88.4m) |
| ➤ Q1'12: | Rp 1.647 Tn (US\$180.1m) | ➤ Q1'18: | Rp 0.965 Tn (US\$70.1m) |
| ➤ Q2'12: | Rp 0.721 Tn (US\$76.8m) | ➤ Q2'18: | Rp 1.010 Tn (US\$70.5m) |
| ➤ Q3'12: | Rp 0.489 Tn (US\$51.1m) | ➤ Q3'18: | Rp 1.016 Tn (US\$68.2m) |
| ➤ Q4'12: | Rp 0.885 Tn (US\$91.8m) | ➤ Q4'18: | Rp 2.079 Tn (US\$144.5m) |
| ➤ Q1'13: | Rp 0.918 Tn (US\$94.5m) | ➤ Q1'19: | Rp 1.072 Tn (US\$ 75.3m) |
| ➤ Q2'13: | Rp 0.683 Tn (US\$68.8m) | ➤ Q2'19: | Rp 0.846 Tn (US\$ 59.9m) |
| ➤ Q3'13: | Rp 0.630 Tn (US\$54.4m) | ➤ Q3'19: | Rp 1.241 Tn (US\$ 87.5m) |
| ➤ Q4'13: | Rp 0.845 Tn (US\$69.4m) | ➤ Q4'19: | Rp 1.586 Tn (US\$ 144.2m) |
| ➤ Q1'14: | Rp 0.552 Tn (US\$48.7m) | ➤ Q1'20: | Rp 0.950 Tn (US\$ 58.3m) |
| ➤ Q2'14: | Rp 0.765 Tn (US\$64.5m) | ➤ Q2'20: | Rp 0.574 Tn (US\$ 40.3m) |
| ➤ Q3'14: | Rp 0.566 Tn (US\$46.4m) | ➤ Q3'20: | Rp 0.950 Tn (US\$ 63.9m) |
| ➤ Q4'14: | Rp 0.803 Tn (US\$64.8m) | ➤ Q4'20: | Rp 1.209 Tn (US\$ 86.1m) |
| ➤ Q1'15: | Rp 0.553 Tn (US\$42.4m) | ➤ Q1'21: | Rp 0.838 Tn (US\$ 57.7m) |
| ➤ Q2'15: | Rp 0.646 Tn (US\$48.5m) | ➤ Q2'21: | Rp 1.209 Tn (US\$ 83.4m) |
| ➤ Q3'15: | Rp 0.751 Tn (US\$51.3m) | ➤ Q3'21: | Rp 1.032 Tn (US\$ 72.2m) |
| ➤ Q4'15: | Rp 1.089 Tn (US\$79.0m) | ➤ Q4'21: | Rp 1.622 Tn (US\$ 113.8m) |

Government Bond Portfolio

Government Bond Portfolio by Type and Maturity (Rp 289,055 Bn)

| Maturity (Rp Bn) | FVTPL Portfolio | | FVOCI | | AC |
|----------------------------|-----------------|---------------|----------------|----------------|----------------|
| | Nominal | MTM | Nominal | MTM | |
| Fixed Rate Bonds | | | | | |
| < 1 year | 910 | 897 | 6,360 | 6,468 | 9,718 |
| 1 - 5 year | 4,819 | 5,107 | 48,647 | 52,138 | 63,513 |
| 5 - 10 year | 3,233 | 3,350 | 47,791 | 51,485 | 45,483 |
| > 10 year | 1,125 | 1,168 | 18,423 | 19,341 | 30,386 |
| Total | 10,087 | 10,522 | 121,221 | 129,432 | 149,100 |
| Variable Rate Bonds | | | | | |
| < 1 year | - | - | - | - | - |
| 1 - 5 year | - | - | - | - | - |
| 5 - 10 year | - | - | - | - | - |
| > 10 year | - | - | - | - | - |
| Sub Total | - | - | - | - | - |
| T o t a l | 10,087 | 10,522 | 121,221 | 129,432 | 149,100 |

*FVTPL : Fair Value to Profit & Loss

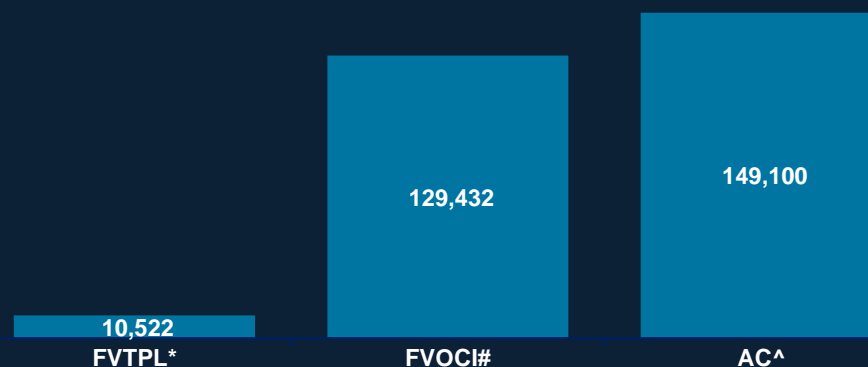
#FVOCI : Fair Value to Other Comprehensive Income

^AC : Amortized Cost

Bonds by Rate Type & Portfolio as of Dec 2021 (Rp 289,055Bn)

■ Fixed Rate

* Mark to Market impacts Profit
Mark to Market impacts Equity
^ Nominal value



4Q21 Government Bond Gains/(Losses) (Rp Bn)

| | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 |
|----------------------------------|-------------|----------------|--------------|--------------|------------|
| Realized Gains/Losses on Bonds | 21.5 | 1,532.2 | 974.3 | 251.5 | 2.4 |
| Unrealized Gains/Losses on Bonds | 2.7 | (5.4) | 6.4 | 1.1 | 0.8 |
| Total | 24.5 | 1,526.8 | 980.7 | 252.6 | 3.2 |

Bank Mandiri Credit Ratings

Moody's (16 Juni 2021)

| | |
|-----------------------------|----------------|
| Outlook | STABLE |
| LT Counterparty Risk Rating | Baa2 |
| LT Debt | (P)Baa2 |
| LT Deposit | Baa2 |

Pefindo (8 February 2021)

| | |
|-----------------------|---------------|
| Corporate Rating | STABLE |
| LT General Obligation | idAAA |

MSCI (2 Desember 2021)

| | |
|------------|------------|
| ESG Rating | BBB |
|------------|------------|

Fitch Rating (30 March 2021)

| | |
|-------------------------|-----------------|
| Outlook | STABLE |
| International LT Rating | BBB- |
| International ST Rating | F3 |
| National LT Rating | AA+(idn) |
| National ST Rating | F1+(idn) |
| Viability Rating | bb+ |
| Support Rating | 2 |
| Support Rating Floor | BBB- |

Standard & Poor (19 January 2022)

| | |
|---------|-------------------------|
| Outlook | BBB/Negative/A-3 |
|---------|-------------------------|

Bank Mandiri Corporate Actions

Dividend Payment

- Net profit for the financial year of 2020 of Rp 17.1 Tn was distributed as follows:
 - 60% for the annual dividend payment
 - Total dividend payment of Rp 220.1 per share

- Schedule:
 - Cum Date:
 - Regular and Negotiated Market 23 March 2021
 - Cash Market 25 March 2021
 - Ex Date
 - Regular and Negotiated Market 24 March 2021
 - Cash Market 26 March 2021
 - Recording Date 25 March 2021
 - Payment Date 17 April 2021

Sustainable Bonds

- Bank Mandiri raised USD300 million from its first green bond to finance environmentally and socially focused projects with details as followed:

| Action | Date |
|----------------------|--|
| Tenor | 5 years |
| Coupon | 2% semi annual |
| Coupon Payment Dates | 19 October & 19 April of each year |
| Settlement Date | 19 April 2026 |
| Use of Proceeds | To finance or refinance in whole or in part, Eligible Sustainability Bond Projects in accordance with certain prescribed eligibility criteria as described under the Bank's Sustainability Bond Framework. |
| Joint Bookrunners | Deutsche Banks, HSBC, Mandiri Sekuritas |

Key Statistics of Bank Mandiri (Bank Only)

Office Network



| | |
|-------------------|---------|
| Overseas Branch | 7 |
| Branches | 2,402 |
| Micro Outlets | 1,632 |
| Branchless Agents | 162,416 |
| # Employees | 37,840 |

Subsidiaries



Total Contribution to Bank Mandiri Rp 3.2 Tn

Top 3 contributors:

- Bank Syariah Indonesia
- AXA Mandiri Financial Services
- Mandiri Sekuritas

E-Channel



Wholesale

| | |
|------------------------------------|----------|
| Wholesale Transaction Value | 13,545Tn |
| Cash Management Transaction Volume | 11,411Tn |

Retail

| | |
|---|---------|
| Mandiri Online Active Users ('000) | 6,977 |
| ATMs | 13,087 |
| # EDC ¹⁾ | 224,445 |
| # Active E-Money Cards ('000) ²⁾ | 3,003 |

Active Cards



| | |
|---------------|---------|
| Debit Cards | 25.9 Mn |
| Credit Cards | 1.5 Mn |
| Prepaid Cards | 6.5 Mn |

of Accounts



| | |
|---------|---------|
| Deposit | 34.6 Mn |
| Loan | 4.8 Mn |

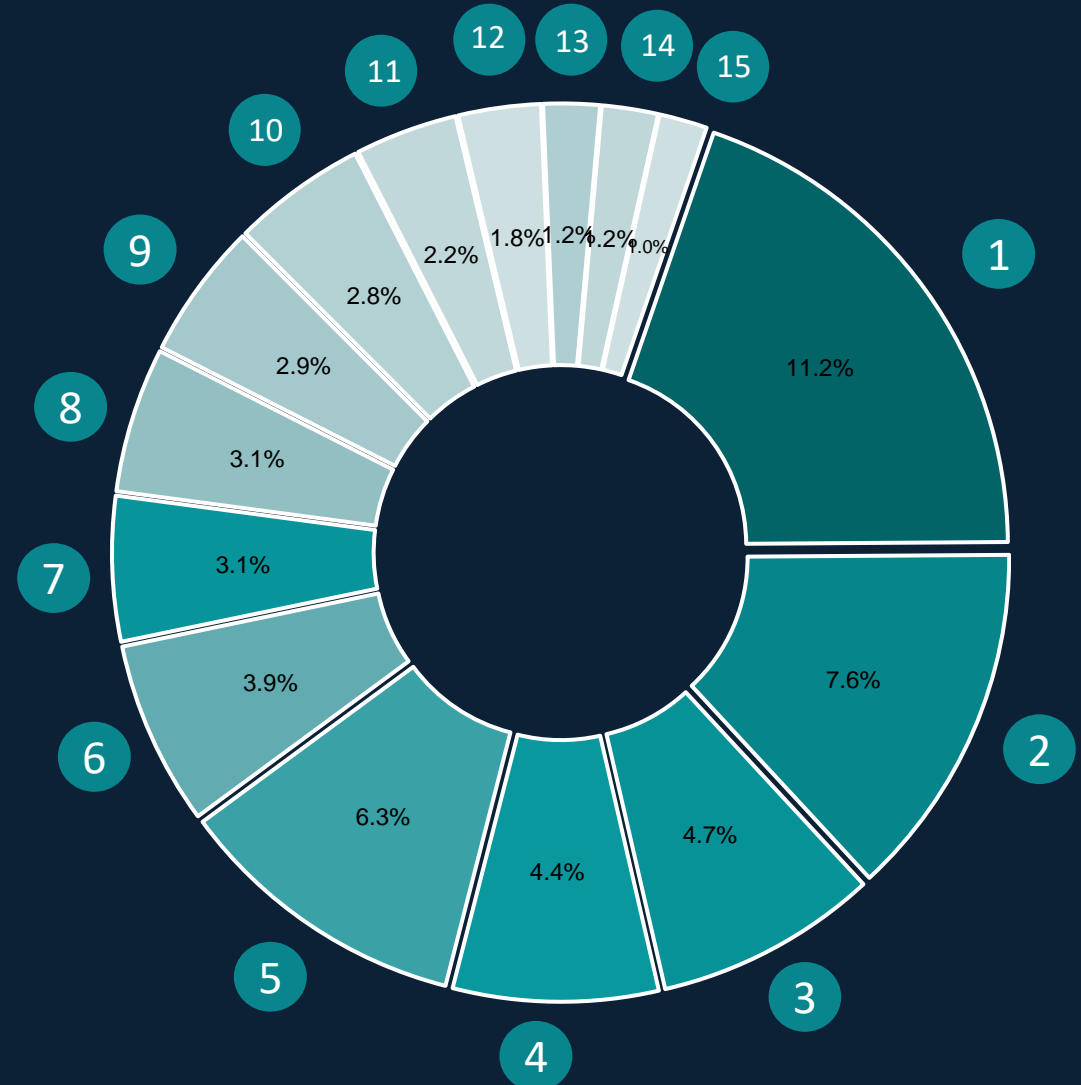
¹⁾ All EDC (EDC Merchant, EDC Bansos, EDC Branchless Banking)

²⁾ E-money only, if we included E-toll would be 3,076,647 active cards

Loan Portfolio by Industry Sectors, December 2021

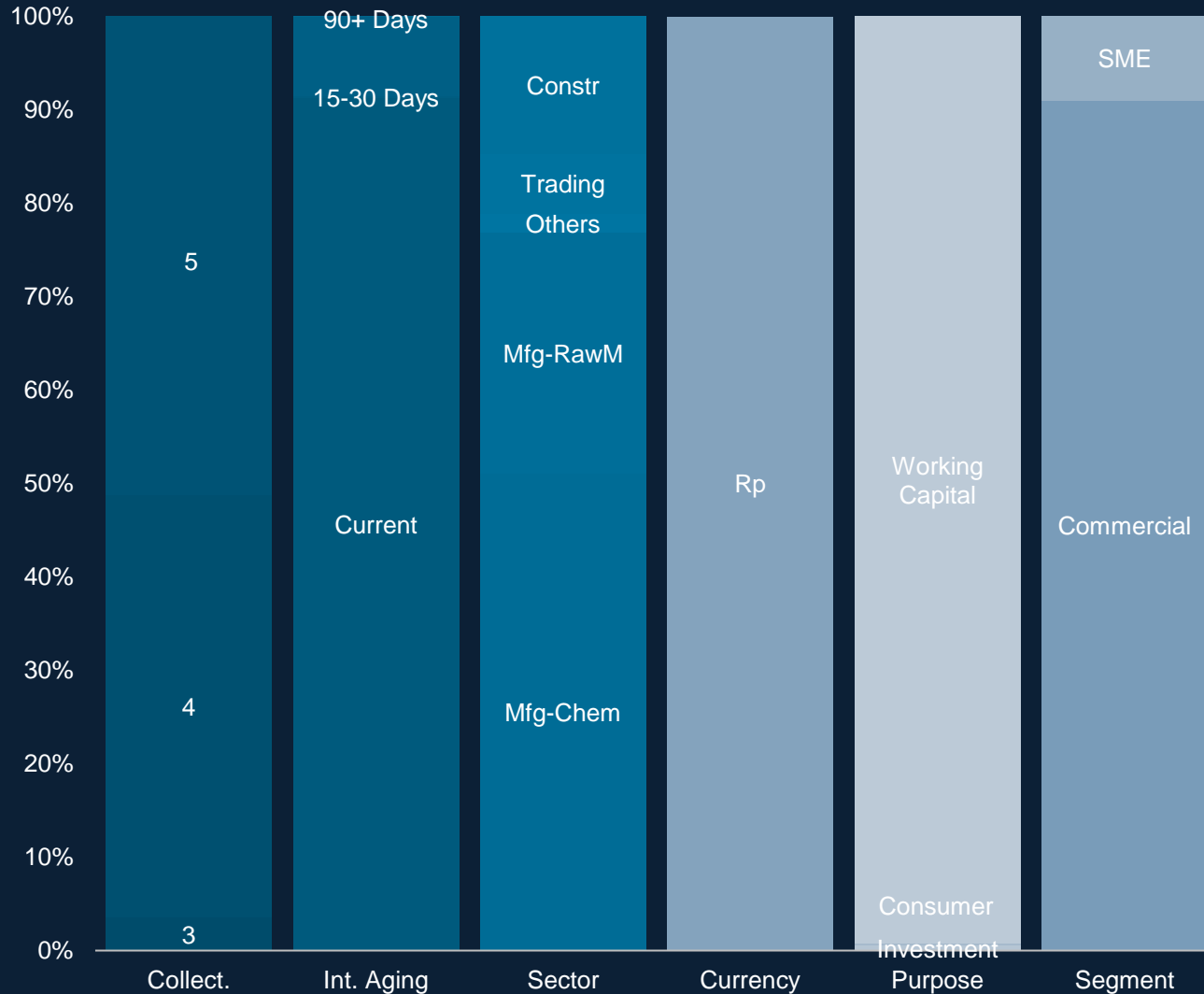
Top 10 sectors consist of prospective sectors, although some sectors have experienced a decline in growth and quality due to covid-19 pandemic

| No | Top 15 Productive Ecosystem Sectors | % Share (Bank Only) | Cumulative % |
|--------------|-------------------------------------|---------------------|--------------|
| 1 | Palm Oil | 11.2% | 11.2% |
| 2 | Construction | 7.6% | 18.8% |
| 3 | Energy & Water | 4.7% | 23.6% |
| 4 | Financial Services | 4.4% | 27.9% |
| 5 | Transportation | 4.2% | 32.2% |
| 6 | FMCG | 3.9% | 36.1% |
| 7 | Mining | 3.1% | 39.2% |
| 8 | Property | 3.1% | 42.3% |
| 9 | Government | 2.9% | 45.1% |
| 10 | Telecommunication | 2.8% | 48.0% |
| 11 | Coal | 2.2% | 50.2% |
| 12 | Hotel, Restaurant and Accomodation | 1.8% | 51.9% |
| 13 | Services | 1.2% | 53.1% |
| 14 | Fertilizer | 1.2% | 54.3% |
| 15 | Farmery | 1.0% | 55.3% |
| | Others (19 Ecosystem) | 44.7% | 100.0% |
| Total | | 100.0% | |



4Q21 Loan Detail*: Downgrades to NPL

Loan Profile: Downgrades to NPL (Rp 2,047.7 Bn) Bank Only



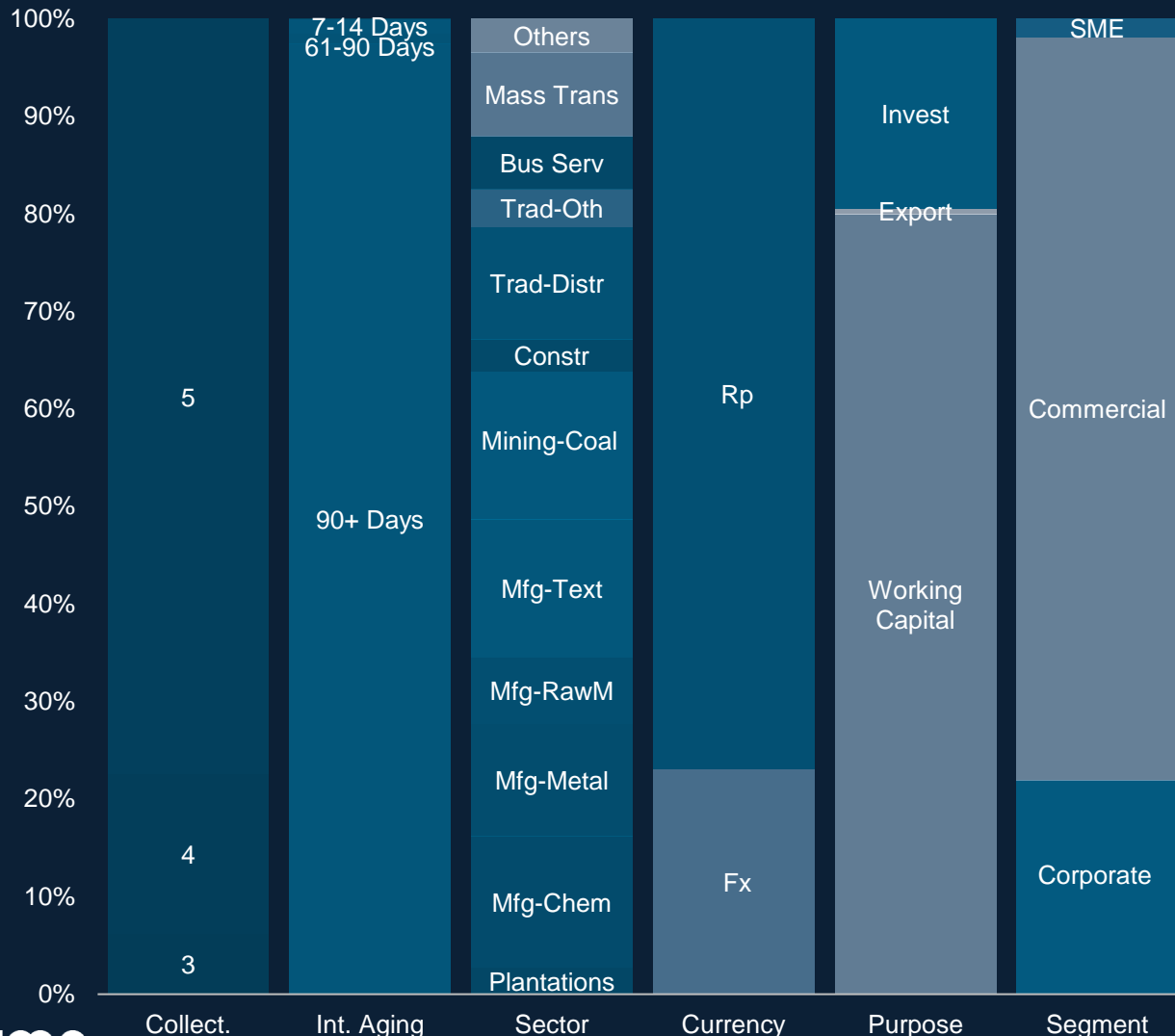
The downgrade to Non-Performing Loan in 3Q 2021 totaled Rp 2,047.7 Bn. Of these loans:

- 90.3% were still current in interest payment
- 91.0% came from Commercial Segment
- Largest downgrades by sector:
 - Chemical Manufacturing
 - Raw Material Manufacturing
 - Construction
- 100% were Rp loans
- 99.2% were Working Capital loans.

* Excluding Micro & Consumer

4Q21 Loan Detail*: Non-Performing Loans

Loan Profile: Non-Performing Loans (Rp 19,996.8 Bn) Bank Only



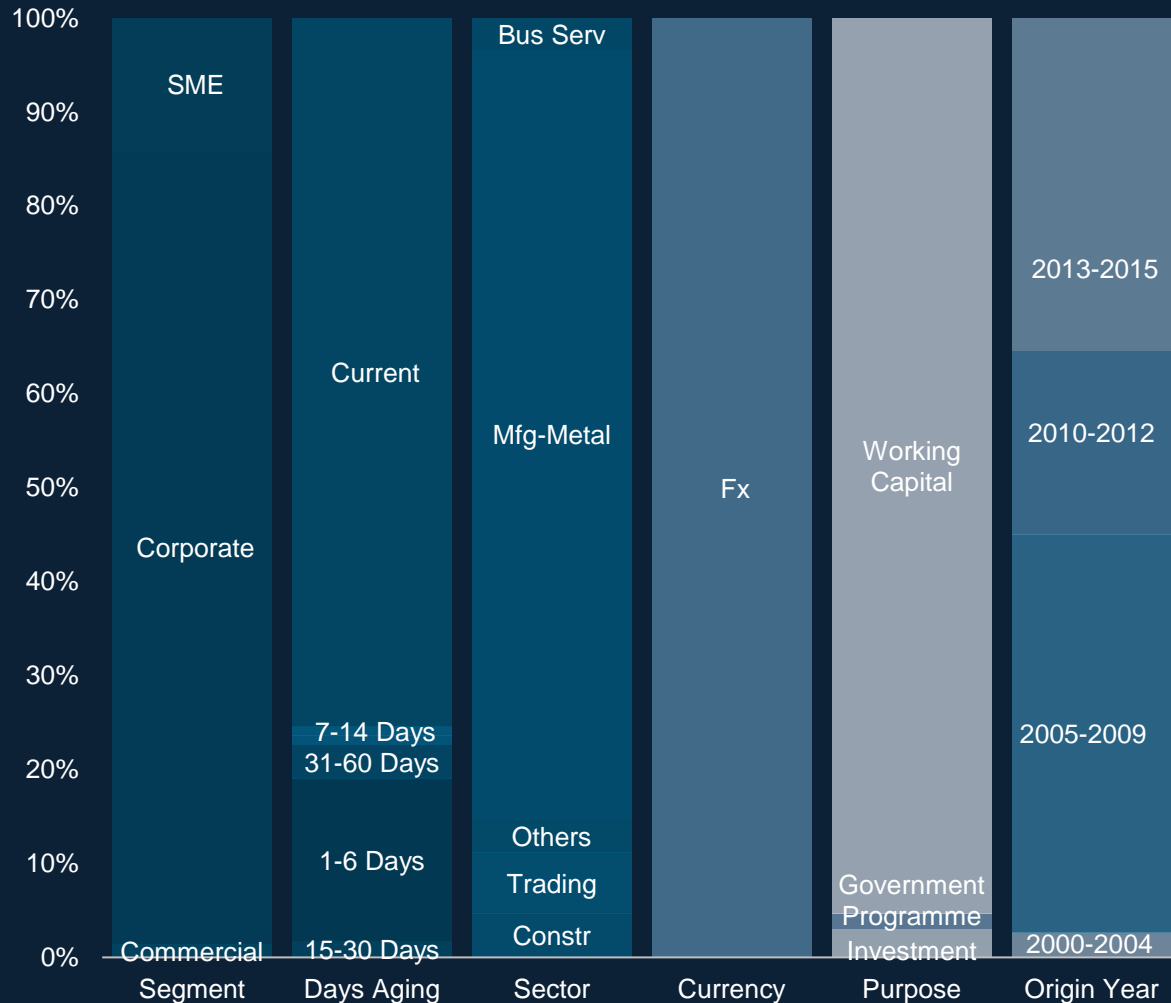
NPLs totaled Rp 19,996.8 Bn. Of these NPLs in 4Q 2021:

- 65.2% were more than 90 days overdue on interest payments
- 76.2% were to Commercial Segment
- 79.9% were Working Capital Loans and 19.5% were Investment loans
- Primary sectors were:
 - Coal Mining
 - Textile Manufacturing
 - Chemical Manufacturing
- 76.9% were Rp loans

* Excluding Micro & Consumer

4Q21 Loan Detail*: Downgrades to Category 2

Loan Profile: Downgrades to Cat. 2 (Rp 3,434.5 Bn) Bank Only



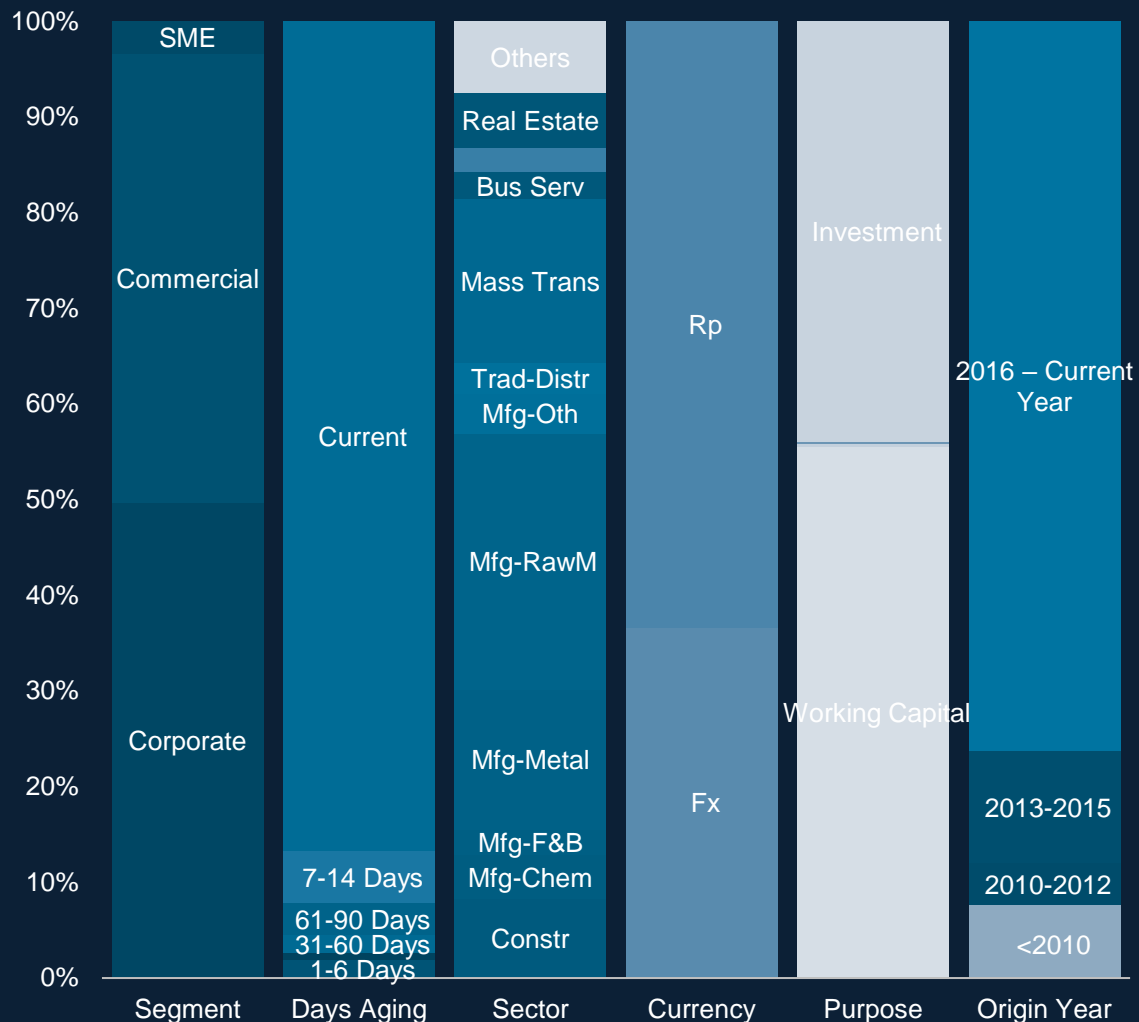
The downgrade loan to Category 2 in 4Q 2021 totaled Rp 3,434.5Bn. Of these loans:

- 84.4% were from Corporate segment
- 93.0% were less than 7 days overdue on payments
- Primary sectors downgraded were:
 - Metal Manufacturing
 - Trading
 - Construction
- 81.0% were Fx loans
- 95.3% of the total downgrades to Category 2 were Working Capital loans

* Excluding Micro & Consumer

4Q21 Loan Detail*: Category 2 Loans

Loan Profile: Category 2 Loans (Rp 33,005.7 Bn) Bank Only



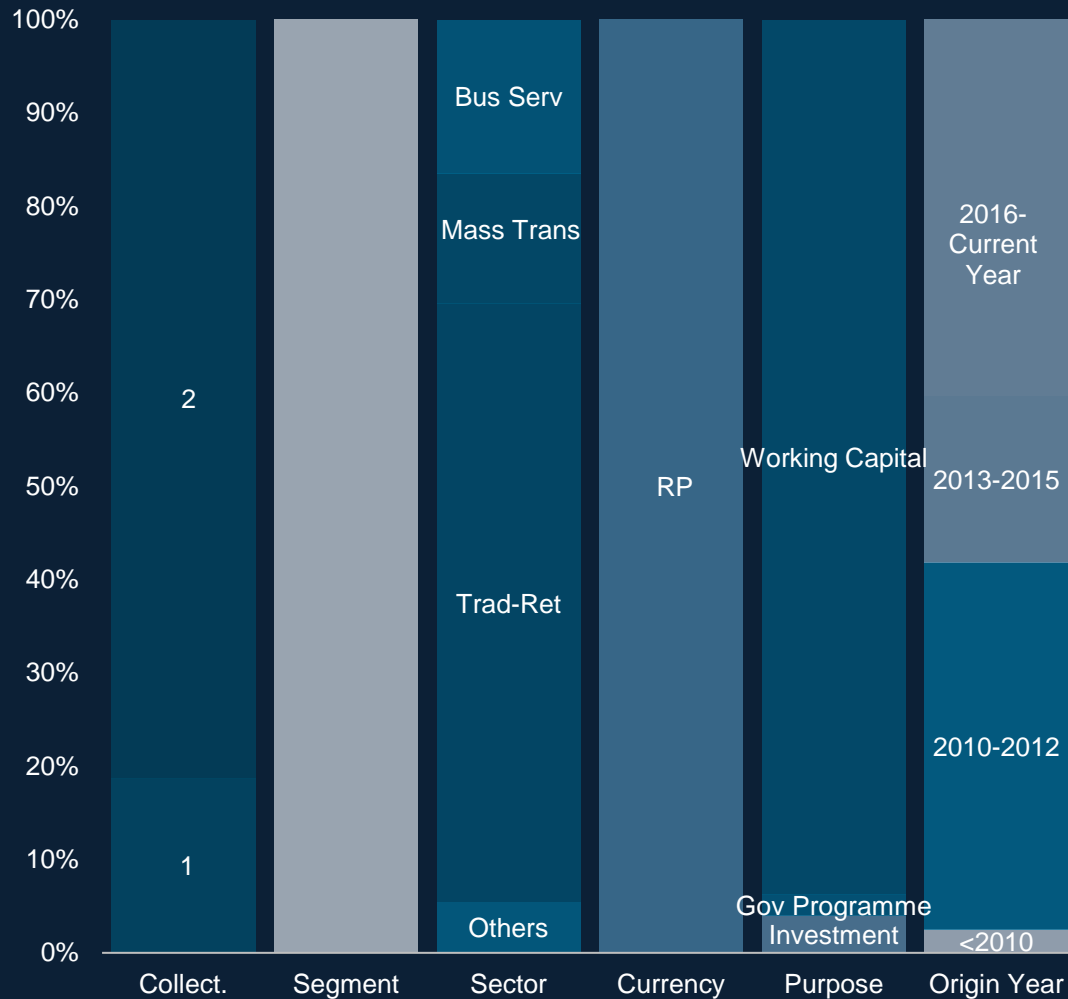
Rp 33,005.7 Bn loans were in Category 2 in 4Q2021. Of these Special Mention (Category 2) loans:

- 49.7% were to Commercial Segment, 41% were to Corporate Segment, 3.9% were to SME Segment
- 86.7% of the Special Mention Loan (Category 2) were Current in payment
- Primary sectors in Category 2 were:
 - Raw Material Manufacturing
 - Mass Transportation
 - Metal Manufacturing
- 63.3% were Rp loans
- 55.5% were Working Capital loans and 44.0% were Investment loans
- 76.3% were originated since 2016

* Excluding Micro & Consumer

4Q21 Loan Detail*: Upgrade to PL

Loan Profile Upgrades to PL (Rp 49.3 Bn) Bank Only



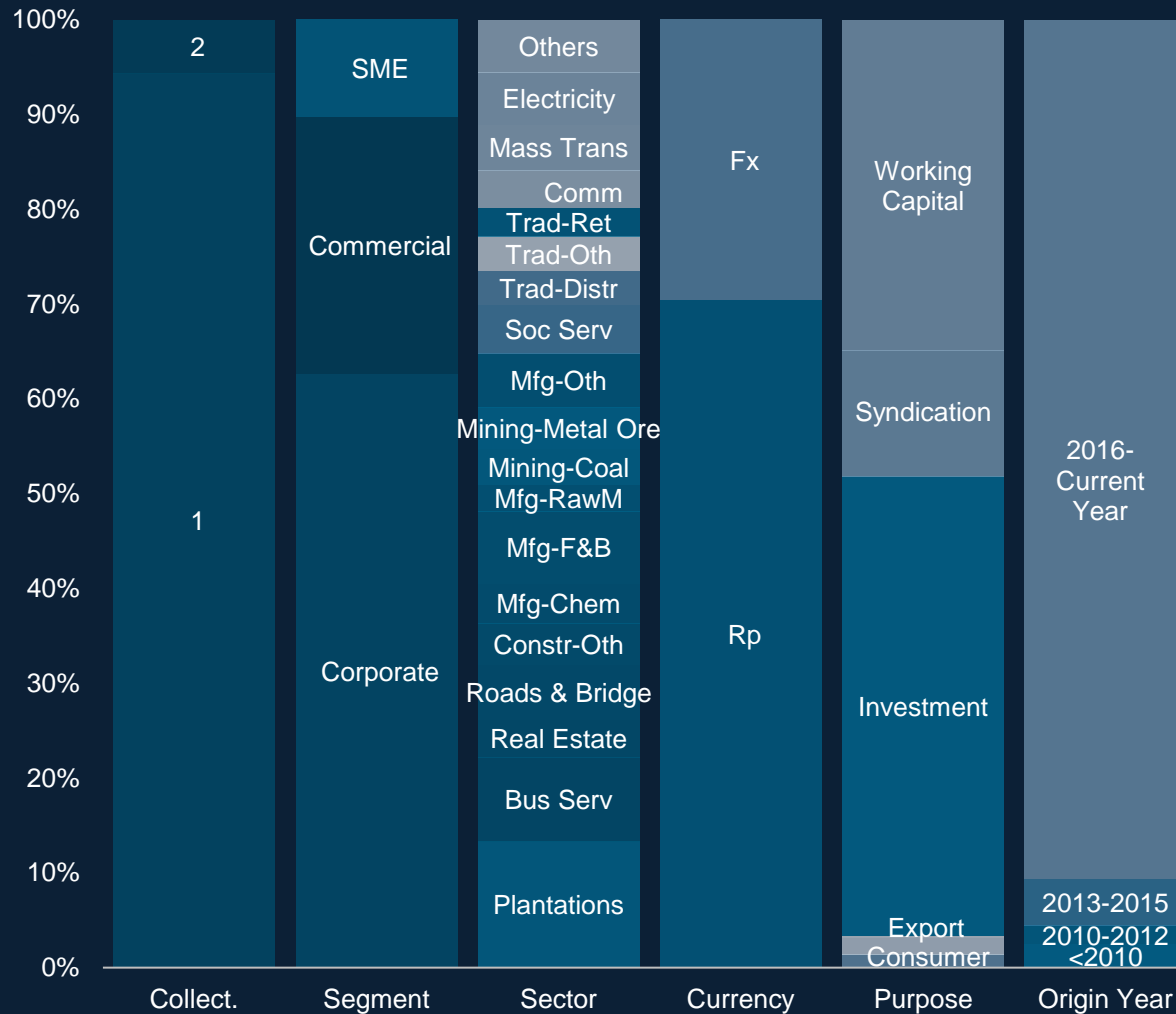
SME loans upgraded to PL in 4Q2021 totaled Rp49.3Bn. Of these loans:

- 100% were SME segment
- 40.3% loans were originated since 2016; 39.4% were originated within 2010-2012
- Largest upgrades by sector:
 - Retail Trading
 - Business Service
 - Mass Transportation
- 100% were Rp loans
- 93.8% were Working Capital Loans

* Excluding Micro & Consumer

4Q21 Loan Detail*: Performing Loans

Loan Profile: Performing Loans (Rp 584,102 Bn) Bank Only



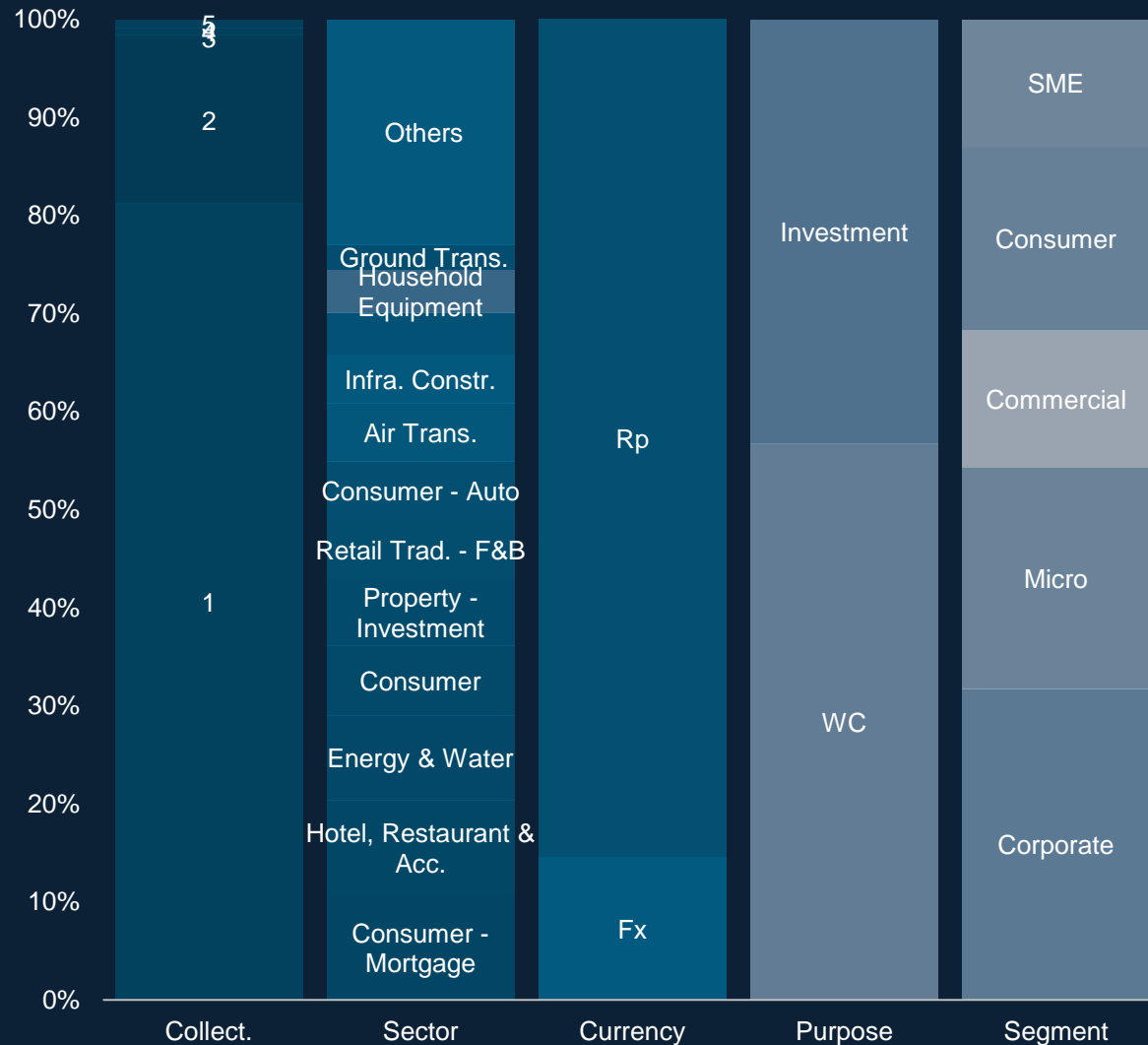
Rp584,102 Bn in Corporate, Commercial & Small Business loans were performing in 4Q 2021. Of these performing loans:

- 62.6% were from Corporate segment, 27.1% were from Commercial segment
- 90.6% of loan originated in since 2016
- Primary sectors are:
 - Plantations
 - Business Services
 - F&B Manufacturing
- 70.4% were Rp loans
- 48.5% were Investment loans; 34.9% were Working Capital loans

* Excluding Micro & Consumer

4Q21 Loan Detail: C-19 Restructured Loans

Loan Profile: C-19 Restructured Loans (Rp 69,733 Bn) Bank Only

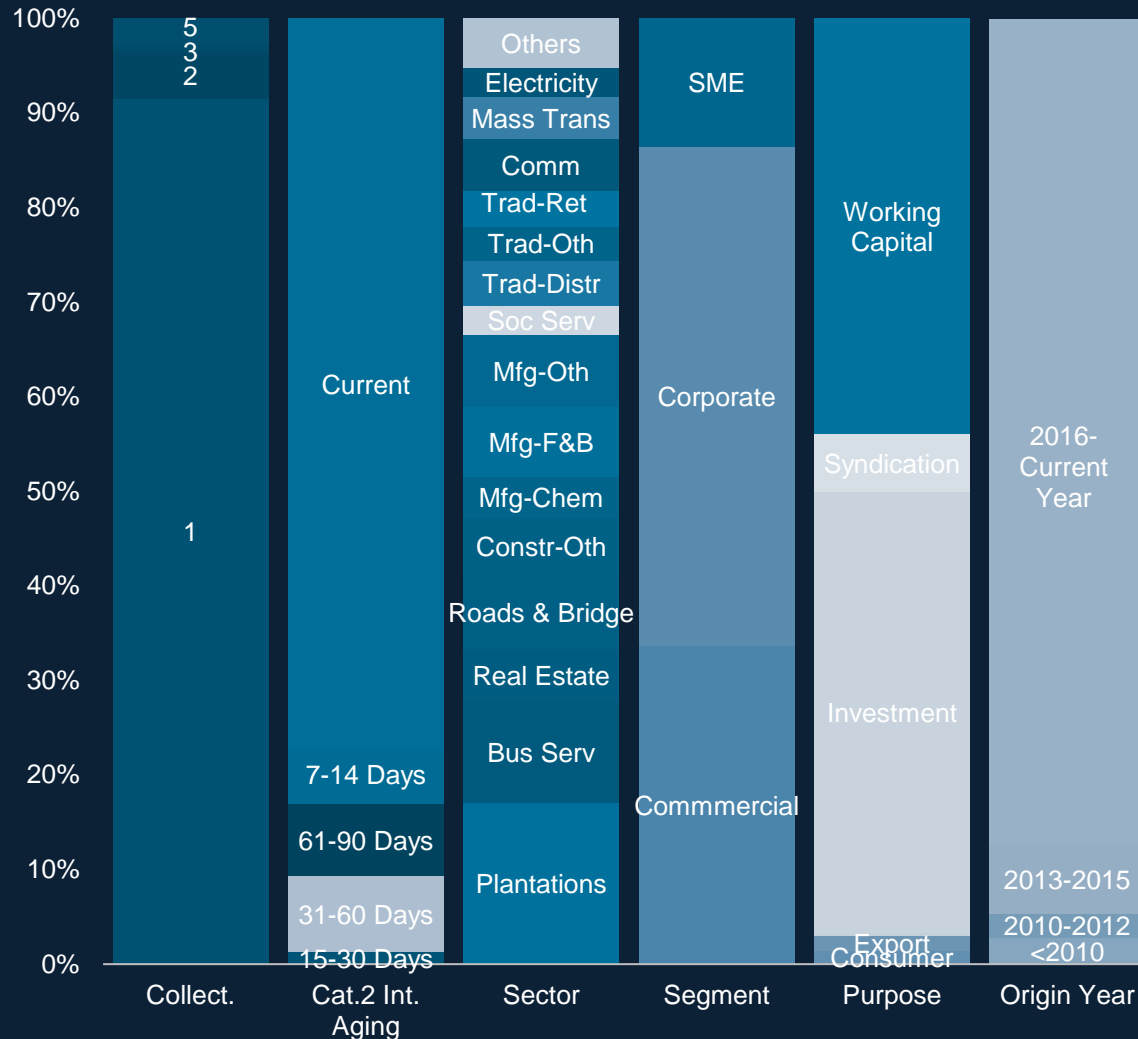


Of the remaining Rp 69,733 Bn in Covid-19 restructured loans in 4Q 2021, consists of:

- 81.2% were Performing Loan, with 16.7% were in Category 2
- Primary sectors were:
 - Consumer – Mortgage
 - Hotel, Restaurant & Accommodation
 - Energy & Water
- 85.4% were Rp Loans
- 46.6% were Working Capital Loans and 36.7% were Investment Loans
- 41.6% were from Corporate segment and 19.6% were from Micro segment

4Q21 Loan Detail*: Rupiah Loans

Loan Profile: Rupiah Loans (Rp 426,813 Bn) Bank Only



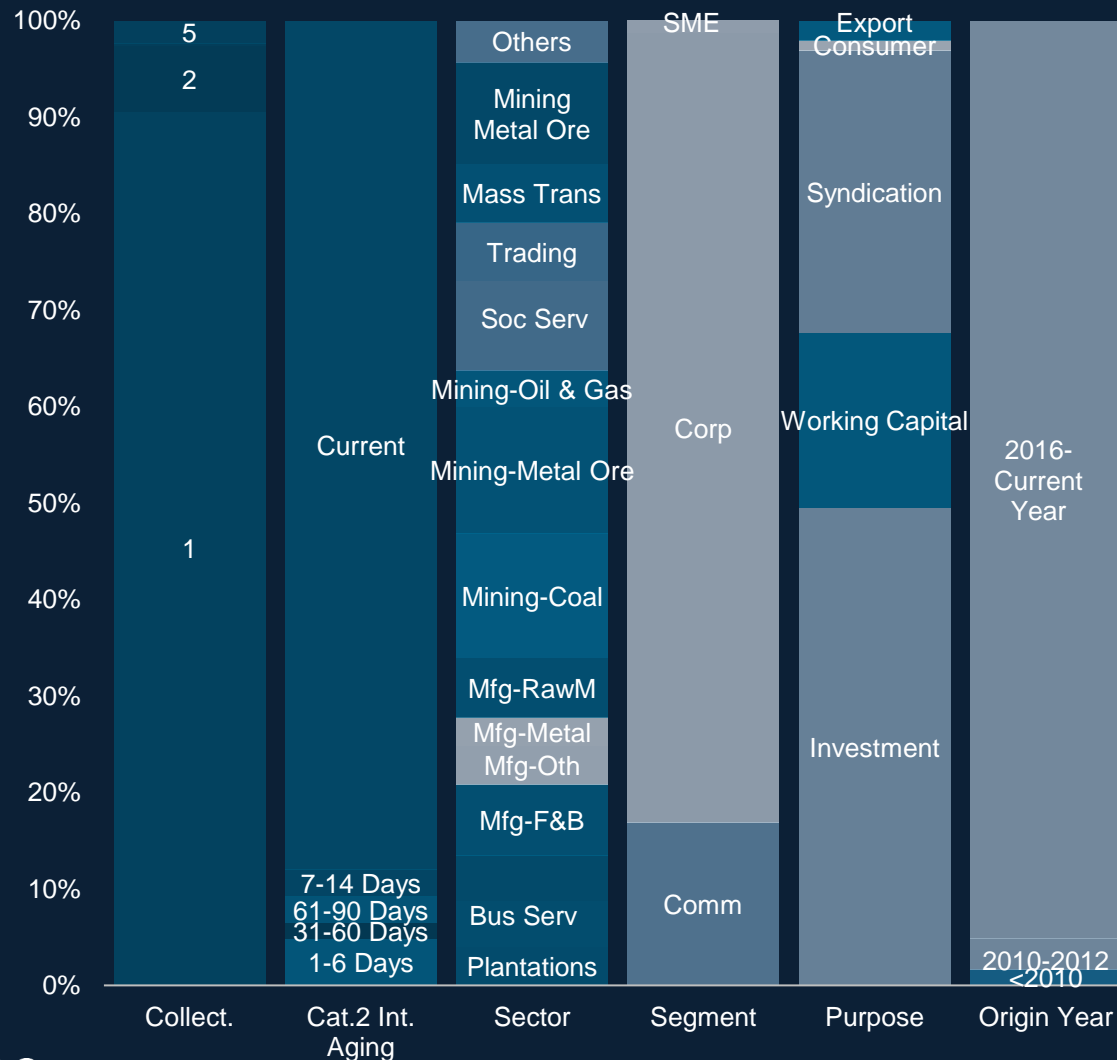
Rp 426,813 Bn in loans were Rupiah denominated in 4Q 2021. Of the Rupiah Loans in 4Q 2021:

- 96.4% were Performing Loans (Category 1 & 2), with 4.9% in Category 2
- Primary sectors in Rupiah loans were:
 - Plantations
 - Business Services
 - Roads & Bridge Construction
- 52.7% were Corporate loans, 33.7% were Commercial loans, and 13.6% were SME loans
- 46.7% were Investment loans, 43.9% were Working Capital loans

* Excluding Micro & Consumer

4Q21 Loan Detail*: FX Loans

Loan Profile: FX Loans (Rp 177,286 Bn) Bank Only



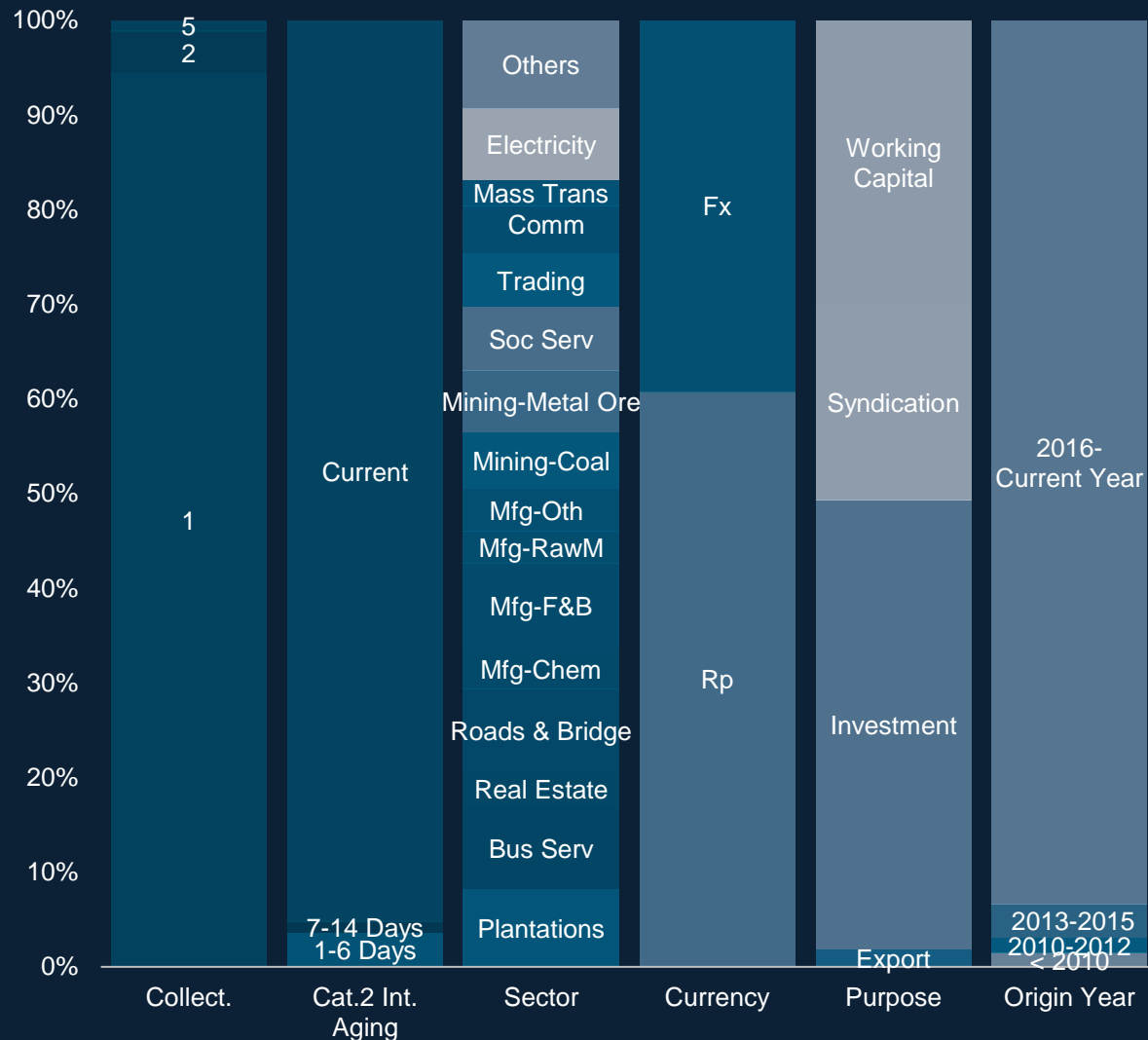
Rp 77,286 Bn in loans were FX denominated in 4Q2021. Of the FX Loans in 4Q 2021:

- 97.4% were Performing Loans (Category 1 & 2), with 6.8% in Category 2
- 88.0% of the loans in Category-2 were Current in interest payments
- Primary sectors in FX loans are:
 - Coal Mining
 - Metal Ore Mining
 - Electricity
- 81.9% were Corporate loans
- 49.4% were Investment loans; 29.3% were Syndication; 18.1% were Working Capital Loan

* Excluding Micro & Consumer

4Q21 Loan Detail: Corporate Loan

Loan Profile: Corporate Loans (Rp 370,167 Bn) Bank Only

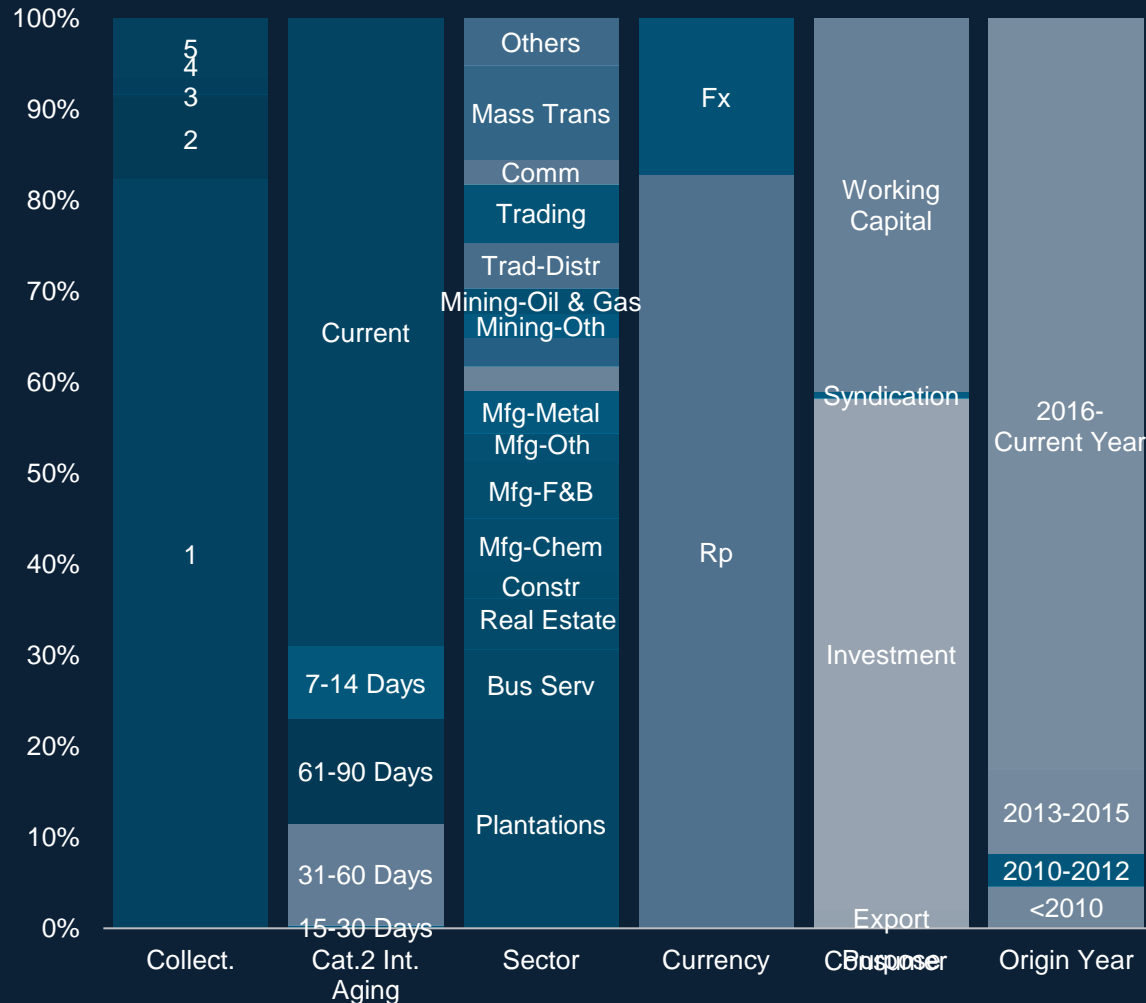


Rp 370,167 Bn in loans were in the Corporate portfolio in 4Q 2021. Of the Corporate Loans:

- 98.8% were performing loans, with 4.4% in Category 2
- 95.3% of the Category-2 loan in Corporate portfolio were Current in interest payments
- Primary sectors in Corporate were:
 - F&B Manufacturing
 - Business Services
 - Roads & Bridge Construction
- 60.8% were Rp loans
- 47.5% were Investment Loans; 30.0% were Working Capital Loans

4Q21 Loan Detail: Commercial Loan

Loan Profile: Commercial Loans (Rp 173,756 Bn) Bank Only

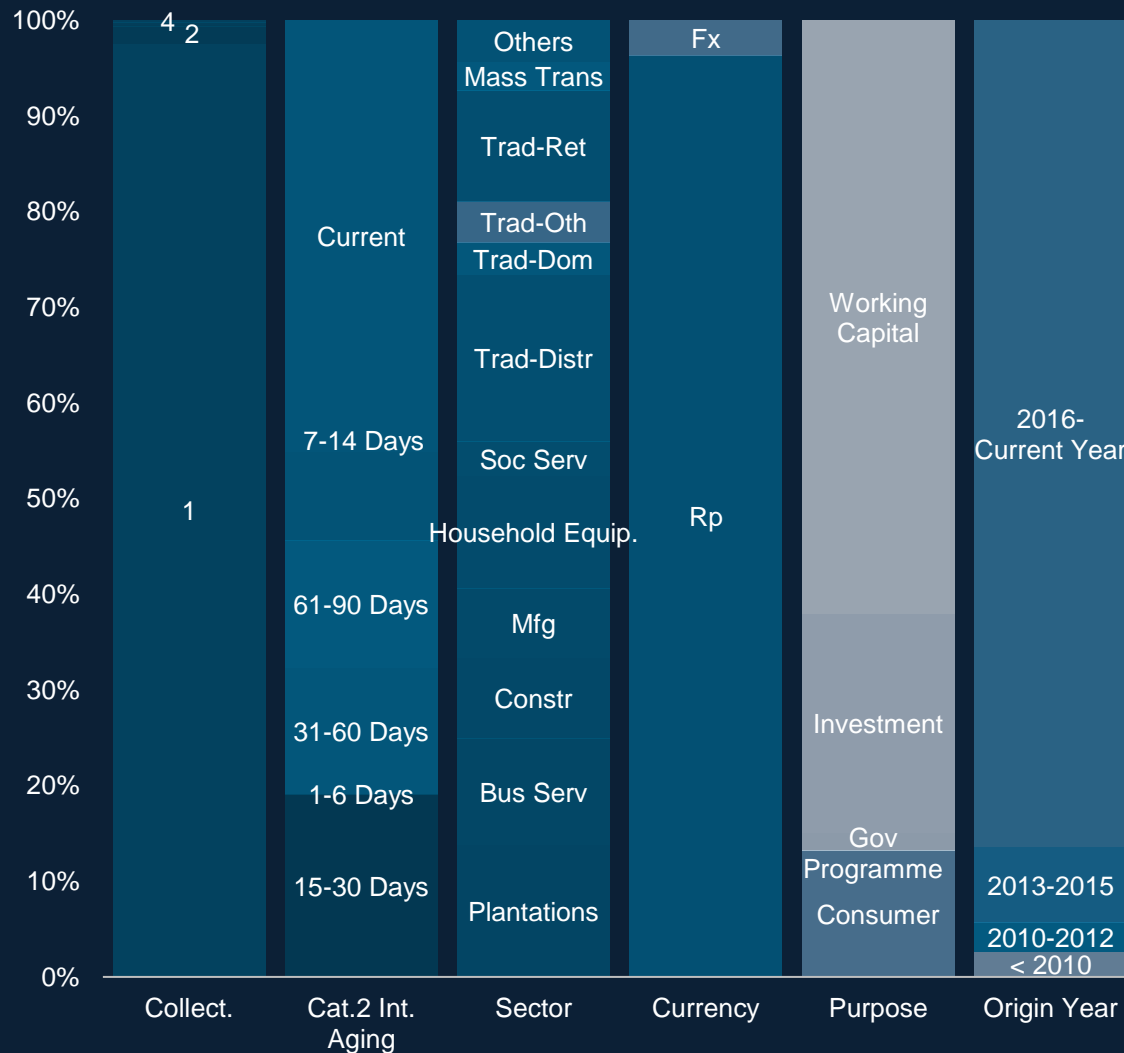


Rp 173,756 Bn in loans were in the Commercial portfolio in 4Q 2021. Of the Commercial Loans in 4Q 2021:

- 91.2% were Performing Loans, with 8.9% in Category 2
- 69.0% of the Cat.2 in Commercial Loan were Current in interest payments
- Primary sectors in Commercial were:
 - Plantations
 - Mass Transportation
 - Business Services
- 82.8% were Rp loans
- 56.1% were Investment loans, 41.0% were Working Capital loans

4Q21 Loan Detail: SME Loan

Loan Profile: Small Business Loans (Rp 60,176 Bn) Bank Only

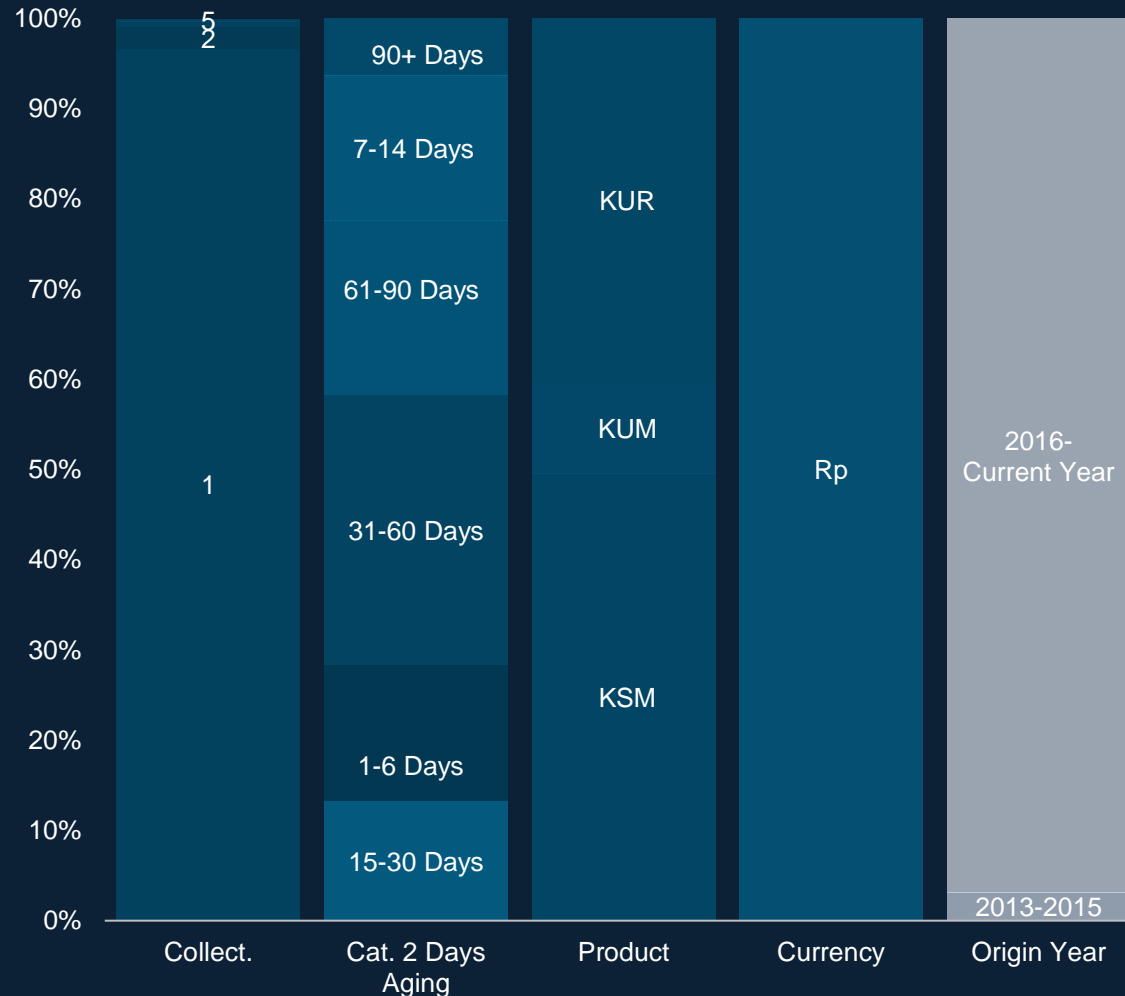


Rp 60,176 Bn in loans were in the SME portfolio in 4Q 2021:

- 99.4% were Performing Loans, with 1.9% in Category 2
- Primary sectors in Small Business were:
 - Distribution Trading
 - Plantations
 - Retail Trading
- 96.3% were Rupiah loans
- 62.1% were Working Capital loans and 22.8% were Investment loans

4Q21 Loan Detail: Micro Loan

Loan Profile: Micro Loans (Rp 131,914 Bn) Bank Only

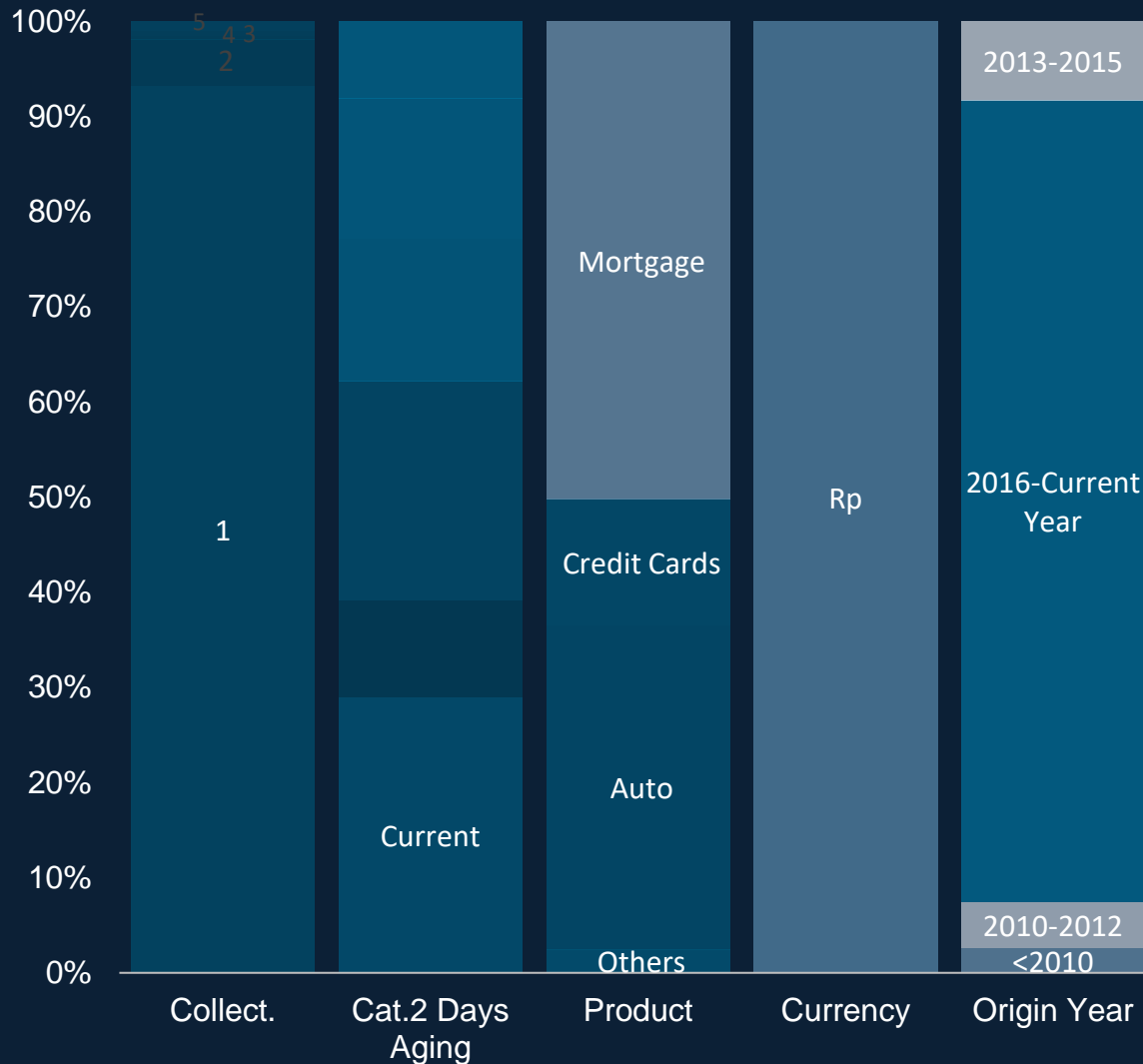


Rp 131,914 Bn in loans were in the Micro portfolio in 4Q 2021. Of this Micro Loans :

- 99.0% were Performing Loans, with 2.3% in Category 2
- Rp 1,384 Bn (1.0% of Micro Loans) were in NPL Category
- 29.9% of the Cat.2 in Micro portfolio were in 31-60 days overdue in interest payments
- 49.6% were KSM products and 40.4% were Government Program Micro Loan (KUR)
- 99.9% were Rupiah loans

4Q21 Loan Detail: Consumer Loan

Loan Profile: Consumer Loans (Rp 92,101 Bn) Bank Only

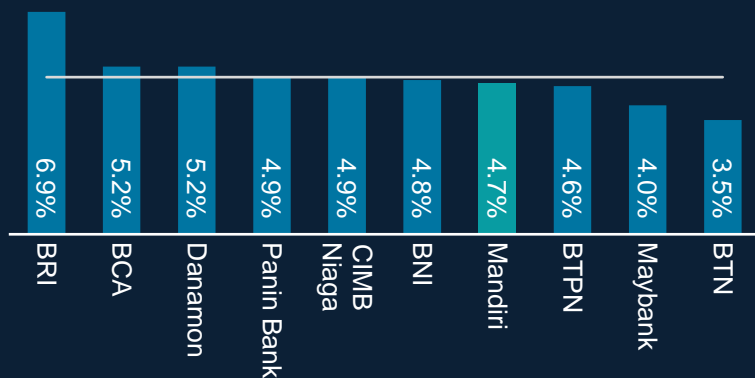


Rp 92,101 Bn in loans were in the Consumer portfolio in 4Q 2021. Of this Consumer Loans in 4Q 2021:

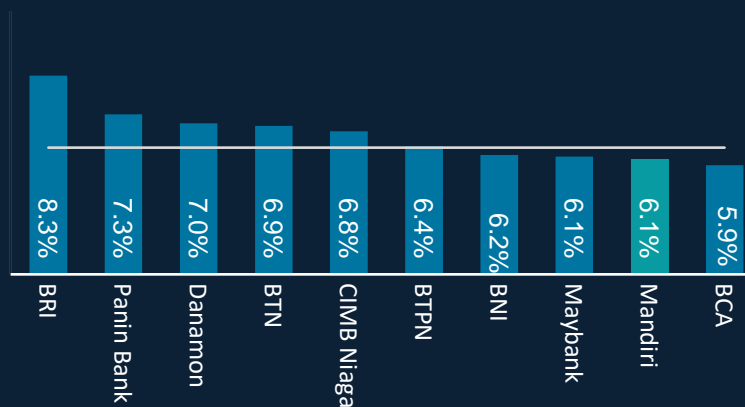
- 98.1% were Performing Loans, with 4.9% in Category 2
- Rp 1,738 Bn (1.9% of Consumer Loans) were in NPL Category
- 29.0% of the Cat.2 in Consumer loans were in 15-30 days overdue in interest payment
- 50.2% were Mortgage and 34.1% were Auto loan
- 100% were Rupiah loans

Measure of Scale and Returns Relative to Peers – Bank Only as of September 2021

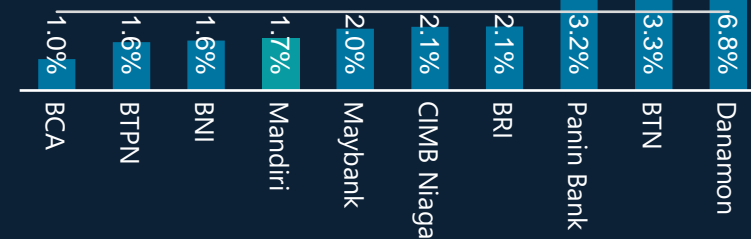
Net Interest Margins



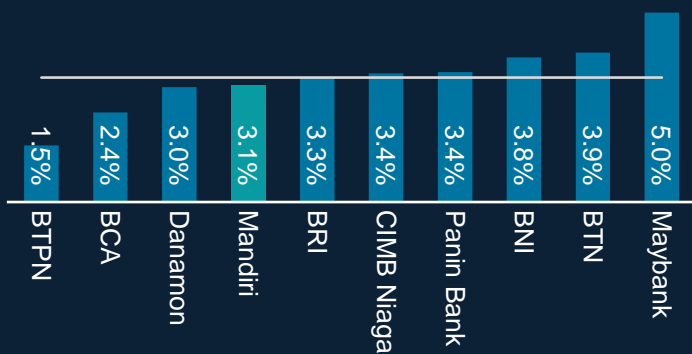
Yield on Assets (p.a.)



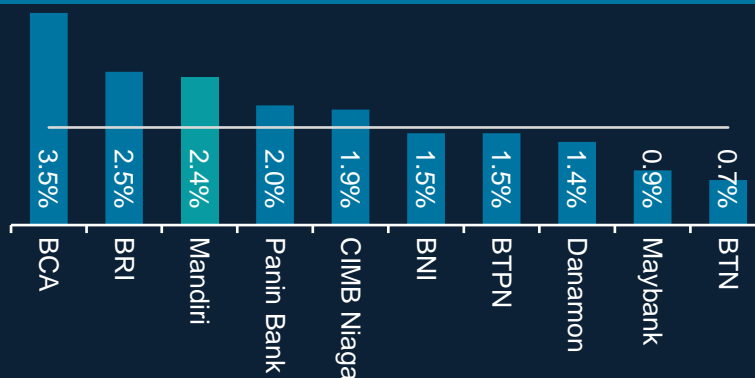
Cost of Funds



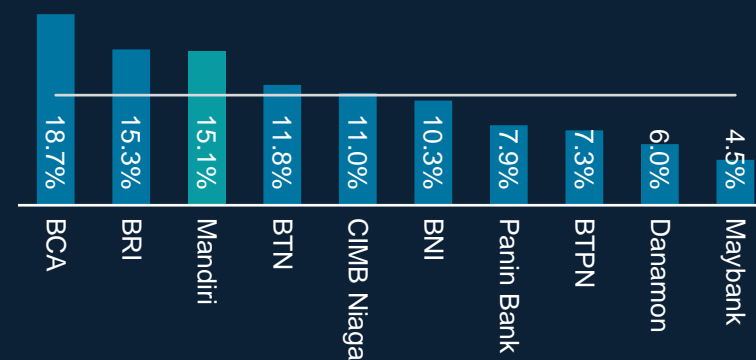
NPL Ratio (Gross)



Return on Assets



Return on Equity

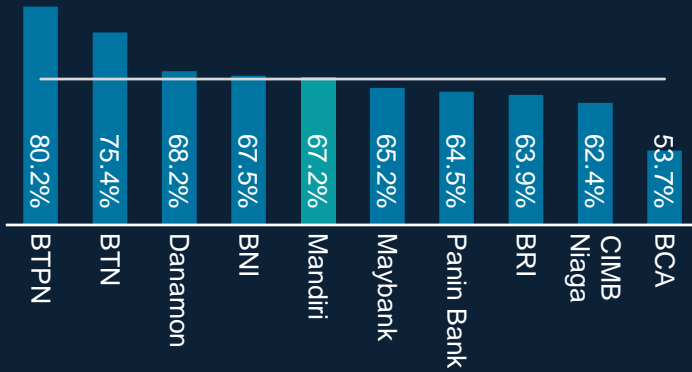


Source: Long Form Publication Format



Measure of Scale and Returns Relative to Peers – Bank Only as of September 2021

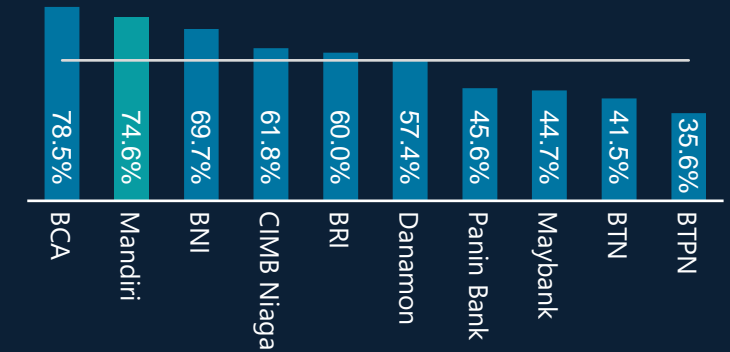
Loans to Total Earning Assets



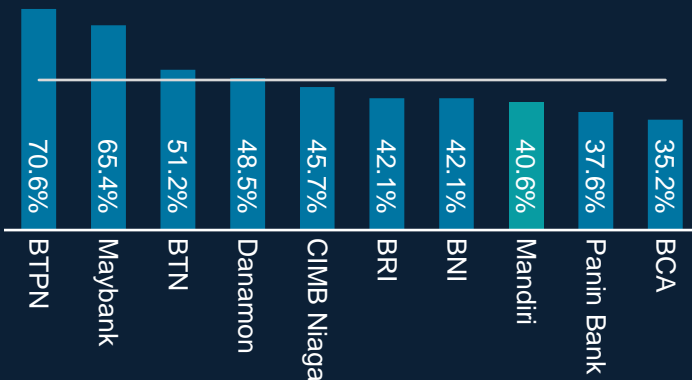
Loan Growth (YoY)



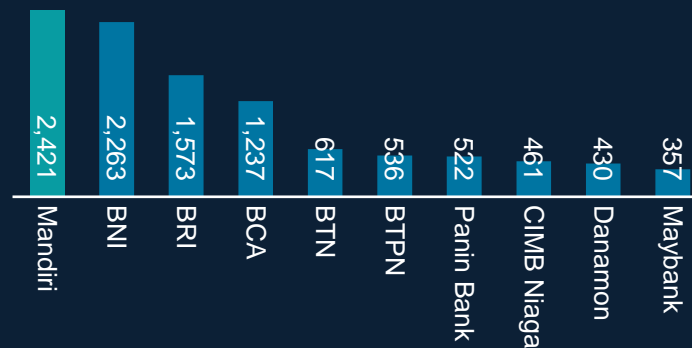
CASA Ratio



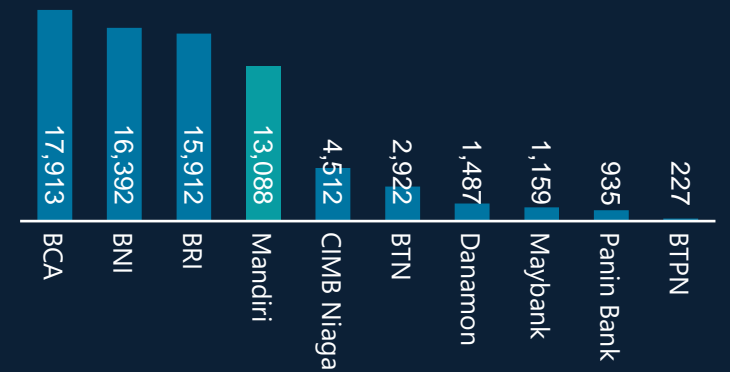
Cost to Income Ratio



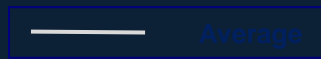
Branches



ATMs



Source: Long Form Publication Format



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