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Corporate Presentation 1Q25



Financial Statement 1Q25



Annual Report 2024



Sustainability Report 2024



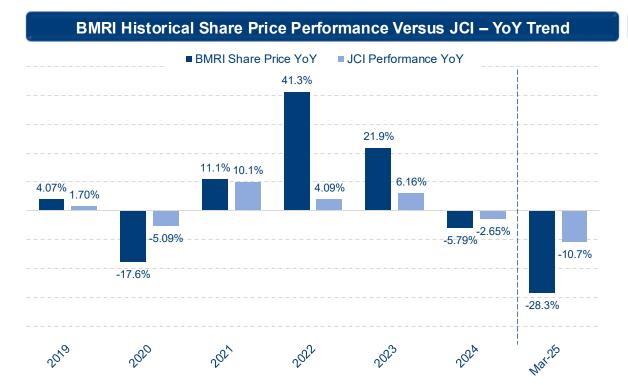


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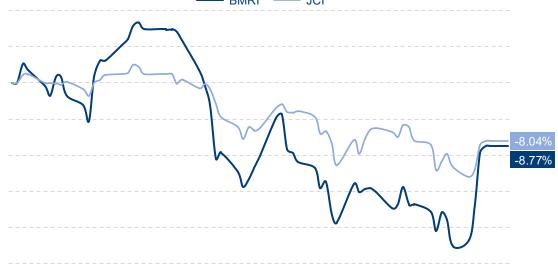


# BMRI Share Price Performance & Shareholder Composition



No	Shareholder	March 2024	ļ.	March 2025		
NU	Silateriolidei	Number of Shares	%	Number of Shares	%	
1	Government of RI	48,533,333,334	52.0%	48,533,333,334	52.0%	
2	INA	7,466,666,666	8.0%	7,466,666,666	8.0%	
3	Local Institutions	3,755,269,610	4.0%	4,437,870,561	4.7%	
4	Local Retail	1,395,933,431	1.5%	3,049,737,010	3.3%	
5	Foreign	32,182,130,291	34.5%	29,845,725,761	32.0%	
	Total	93,333,333,332	100.0%	93,333,333,332	100.0%	

# 



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BMRI	2024A	Mar-25	2025E a)	2026E a)	5y Avg. <sup>b)</sup>	10y Avg. b)
Net Profit (Rp Bn)	56,224	13,197	57,898	62,505		
Net Profit YoY Growth (%)	2%	4%	3%	8%		
ROA – After Tax (%)	2.42	2.16	2.35	2.31	2.04	2.02
ROE – After Tax c) (%)	21.2	18.9	19.6	19.5	17.6	15.2
P/E <sup>d)</sup> (x)	9.54	8.70	7.49	6.96	12.1	13.5
P/B <sup>d)</sup> (x)	1.87	6.21	1.40	1.28	1.84	1.87
Dividend Yield d) (%)	6.21	6.81	8.09	8.49		



a) Bloomberg consensus as of 29 January 2025

d) Trailing numbers, using ending period price



b) 5y avg. From 2020 – 2024. 10y avg. from 2015 – 2024

c) ROE = PATMI / average shareholders' equity excluding minority interest, Cons. ROE = PATMI / average total equity

### **Board of Commissioners**



#### **KUSWIYOTO** PRESIDENT COMMISSIONER

#### **Experience**

- 2019 President Director of PT Pegadaian
- 2017 Director of BBRI Consumer Banking



#### ZAINUDIN AMALI DEPUTY PRESIDENT COMMISSIONER

#### **Experience**

- 2024 to date Vice President Commissioner of BMRI
- 2019-2023 Minister of Youth & Sports
- 2014-2019 Chairman of Commission II of The House of Representatives of the Republic of Indonesia
- 2009-2014 Deputy Chairman of Commission VII of The House of Representatives of the Republic of Indonesia



#### **MUHAMMAD YUSUF ATEH** COMMISSIONER

#### Experience

- · 2021 to date Commissioner of **BMRI**
- 2020 Head of Indonesia's National Government Internal
- 2013-2020 Deputy of Ministry of State Apparatus Utilization and Bureaucratic Reform



#### **LUKY ALFIRMAN** COMMISSIONER

#### Experience

- 2022 General Directorate of Fiscal Balance of Indonesia's Ministry of Finance
- 2019 to date Commissioner of Lembaga Penjamin Simpanan
- 2017 General Directorate of Budget Financing & Risk Management of Indonesia's Ministry of Finance



#### **YULIOT** COMMISSIONER

#### **Experience**

- 2025 Deputy Minister of Energy & Mineral Resources
- 2024 Vice Minister of Investment / Vice President of BKPM
- 2023 Deputy for Investment Implementation Control of BKPM



#### **MIA AMIATI** INDEPENDENT COMMISSIONER

#### Experience

- 2022 Head of the East Java High Prosecutor's Office
- 2021 Director of Strategic Development Security of Indonesia's Attorney General's Office for Intelligence





## Board of Directors (1/2)



### DARMAWAN JUNAIDI PRESIDENT DIRECTOR

#### Experience

- 2020 to date President Director of BMRI
- 2018-2020 Director of BMRI Treasury & International Banking
- 2017-2018 Director of BMRI Treasury
- 2017 Acting President Director of PT Semen Indonesia (Persero) Tbk.



### RIDUAN VICE PRESIDENT DIRECTOR

#### Experience

- 2024 to date Director of BMRI Corporate Banking Director
- 2019-2024 Director of BMRI Commercial Banking
- 2017-2019 SEVP of BMRI Middle Corporate
- 2018-2019 Commissioner of PT Mandiri Sekuritas
- 2016-2017 Regional CEO II/Sumatra 2 of BMRI



### TONI E. B. SUBARI OPERATION DIRECTOR

#### Experience

- 2021 to date Director of BMRI Operation Director
- 2017-2020 President Director of Bank Syariah Mandiri
- 2016-2017 SEVP of BMRI Special Asset Management
- 2014-2016 Regional CEO I Medan of BMRI



# TIMOTHY UTAMA INFORMATION TECHNOLOGY DIRECTOR

#### Experience

2021 to date Director of BMRI Information Technology 2016-2021 Managing Director of Citibank 2012-2015 Chief Operations & Technology Officer of Singapore Exchange

2010-2012 Director of Operation & Technology of Bank Permata



# EKA FITRIA COMPLIANCE & HUMAN CAPITAL DIRECTOR

#### Experience

- 2023 to date Director of BMRI Treasury & International
- 2021-2022 Group Head of BMRI International Banking & Financial Institution
- 2020-2021 Deputy Group Head of BMRI Treasury
- 2017-2020 General Manager Hong Kong Branch of BMRI



#### DANIS SUBYANTORO RISK MANAGEMENT DIRECTOR

#### Experience

- 2024 to date Director of BMRI Risk Management
- 2021-2024 SEVP of BMRI Internal Audit
- 2020-2021 SEVP of BMRI Wholesale Risk
- 2018-2020 Group Head of BMRI Corporate Risk





# Board of Directors (2/2)



#### **TOTOK PRIYAMBODO COMMERCIAL BANKING DIRECTOR**

#### Experience

- 2024 to date Director of BMRI Commercial Banking
- 2020-2023 SEVP of BMRI Commercial Banking
- 2018-2020 Group Head of BMRI Commercial Banking
- 2015 Regional Wholesale Head VIII Surabaya of BMRI



#### **MOCHAMAD RIZALDI CORPORATE BANKING** DIRECTOR

#### Experience

- 2024 SEVP of BMRI Corporate Banking
- 2024 Commissioner of Mandiri Sekuritas
- 2021 SEVP of BMRI Special Asset Management



#### **SAPTARI CONSUMER BANKING DIRECTOR**

#### Experience

- 2024 SEVP of BMRI Micro & Consumer Finance
- 2024 Commissioner of Mandiri Tunas Finance
- 2022 Group Head of BMRI Commercial Banking 1



#### **ARI RIZALDI TREASURY & INTERNATIONAL BANKING DIRECTOR**

#### Experience

- 2024 Director of BRIS Treasury & International Banking
- 2020 Group Head of BMRI Treasury
- · 2019 Group Head Deputy of **BMRI Treasury Group**



#### **NOVITA WIDYA ANGGRAINI FINANCIAL & STRATEGY DIRECTOR**

#### Experience

- 2020 Director of BBNI Finance
- 2020 Group Head of BMRI Strategy & Performance Management
- 2017 Group Head of BMRI Accounting



#### JAN WINSTON TAMBUNAN **NETWORK & RETAIL BANKING DIRECTOR**

#### Experience

- 2023 Regional CEO of BMRI Area IV / Jakarta 2
- 2021 Regional CEO of BMRI Area IX / Kalimantan
- 2020 PJ Regional Credit & Buss.Development Head I of **BMRI**





# Bank Mandiri Group Investment Thesis



Direct Beneficiary of Structural Growth in Indonesia



Securing Dominance Through
Digital Innovations and
Business Adaptations



Broad Opportunities Across

Corporate Wholesale and Retail

Segments



Strong Foundation to Sustain
Low Costs Across Funding,
Operations and Credit



Achieving Market Leadership
With High Returns at Modest
Valuations

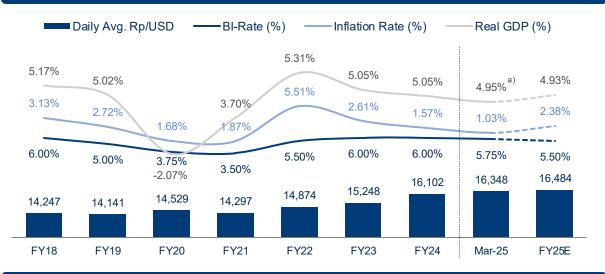




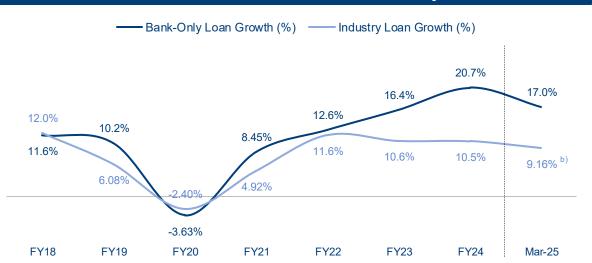


# Macroeconomic Highlights & Forecasts

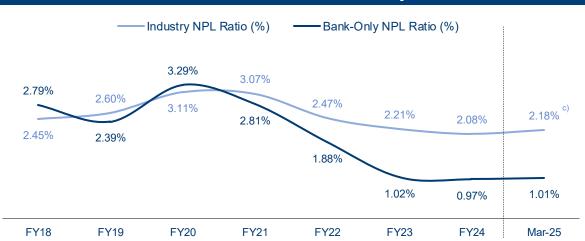
#### Real GDP, Inflation, BI-Rate (%) & Daily Avg. Rp/USD



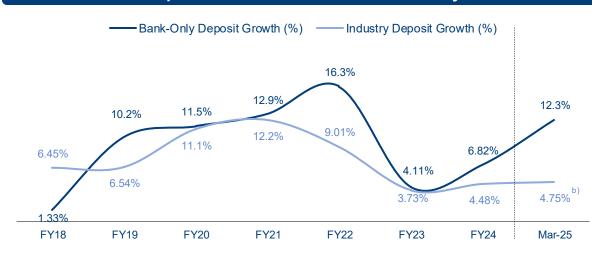
#### Loan Growth YoY: Mandiri vs. Industry



#### **NPL Ratio: Mandiri vs. Industry**



#### Deposit Growth YoY: Mandiri vs. Industry





Source: Bloomberg, Financial Services Authority (OJK), Central Bank publication Notes: a) Real GDP Mar-25 is BMRI's Chief of Economist nowcast

- b) Sourced from Bank Central of Indonesia's statement.
- c) As of 29 April 2025, the latest industry figure from Indonesian Financial Services Authority is Jan-25.



# 1Q 2025: Strengths and Challenges to be Addressed

#### Key Strengths & Challenges to be Addressed

# Positive PPOP Growth QoQ and YoY despite challenges in NIM and Funding Cost Dynamics

PPOP grew by +3.81% YoY, supported by solid Non-Interest income, despite margin compression driven by higher cost of funds and softening loan yields.



# Strong Non-Interest Income Driven by Recurring Fee Income and Treasury Gains

Recurring fees in non-interest income accelerated 12.8% YoY, driven by Livin' fee income (+19.8% YoY) and subsidiaries income (+24.5% YoY). Treasury gains grew significantly by 43.7% YoY.

#### Strengths

# Asset Quality remained well-managed, with improved LaR ratio and CoC maintained at a healthy level

LaR ratio improved in both Wholesale and Retail segments, bringing total LaR to a YoY improvement of -1.22pts, with CoC maintained at a healthy level of 0.88% supported by adequate coverage.

#### Liquidity remains tight, putting pressure on NIM

Consolidated NIM decline to 4.80%, driven by a rise in CoF to 2.38%, reflecting a high-interest-rate environment that intensified deposit competition and pushed funding costs higher.



#### Increase in Operational Cost, but Efficiency Framework Intact

Bank-only CIR rising to 38.2%, driven by higher personnel expenses (+25.0% YoY) and G&A costs (+10.6% YoY).

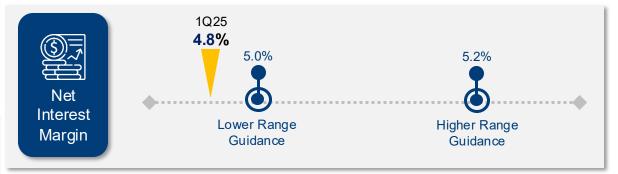
#### Challenges

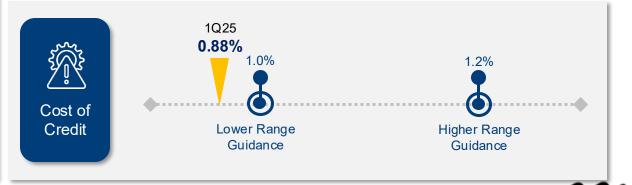
## Overall ROA and ROE Slightly Declined, but Profitability Remained Strong and Resilient

Despite a mild decline, both ROA (-18bps YoY) and ROE (-76bps YoY) remain at healthy levels, reflecting resilient core performance and strong profitability fundamentals.

#### 1Q25 Results vs. FY25 Guidance

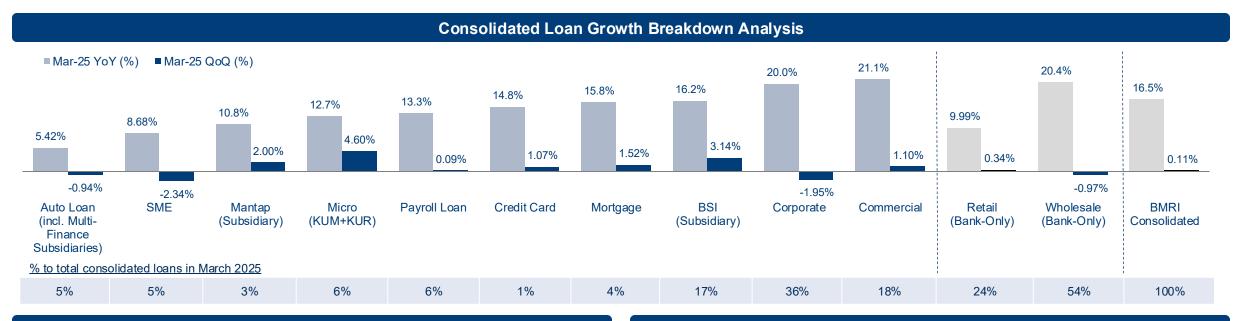




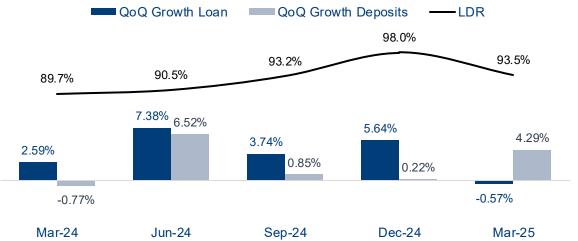




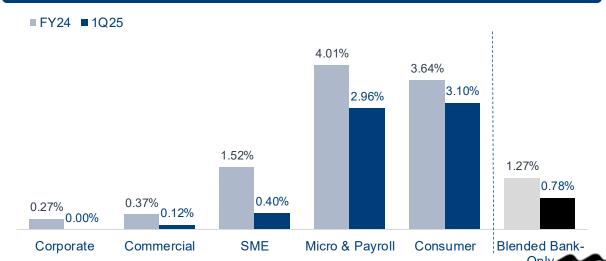
# Achieving Growth While Maintaining Adequate Liquidity and Sound Asset Quality



# Bank-Only Liquidity Trend: Loan & Deposit QoQ Growth and LDR QoQ Growth Loan QoQ Growth Deposits — LDR

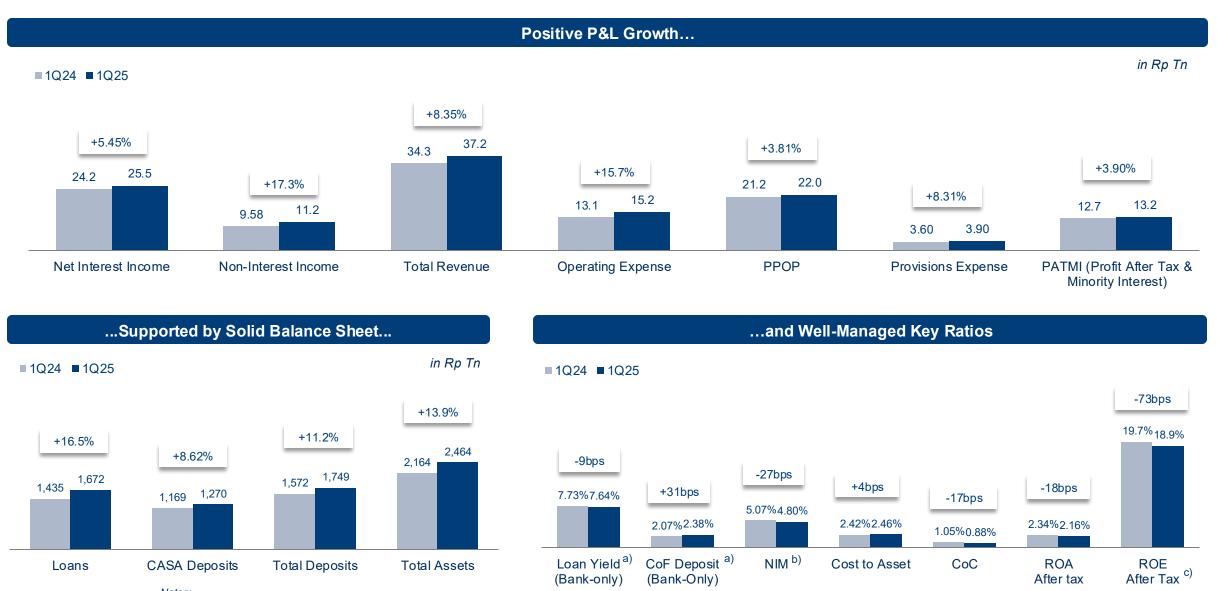


#### Net NPL Formationa) Trend by Segment (Bank-Only, annualized)





### Gradual Improvement in PPOP and Net Profit Growth





- a) Loan Yield & CoF Deposit is calculated by using average daily balance approach
- Consolidated NIM is calculated by using average monthly balance approach
- c) ROE = PATMI / YTD average monthly equity excluding minority interest



# Seamless Integration of Digital Platforms to Unlock Value Chain Execution

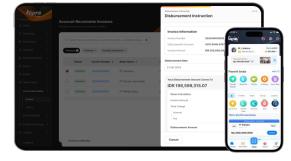
#### **Integrated Platforms: Enabling Value Chain through Digitalization**



Launched Oct-24

Enable **direct invoicing** to individual buyers / retailers with **automatic payment reconciliation** 

#### Supplier Financing



Launched Dec-24

Integration with Livin' allows suppliers to **accelerate** their invoice payment from either **Kopra or Livin**'

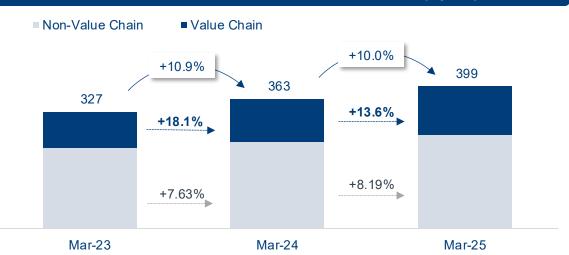
#### Merchant Statement



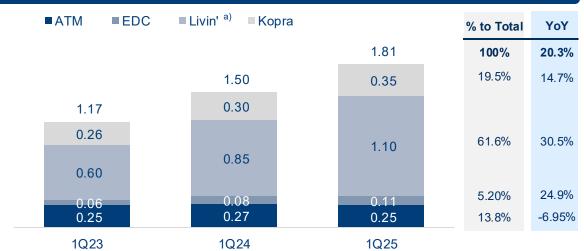
Launched Oct-24

Seamlessly **reconciles sales report** from EDCs through Kopra for SME clients **with many branches** 

#### Retail Loan: Value Chain vs. Non-Value Chain (Rp Tn)



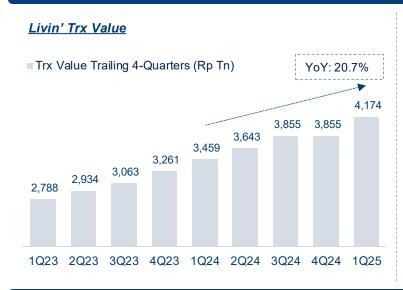
#### Digital Transaction in # of Frequency (in Bn)

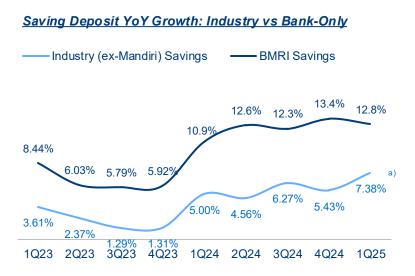


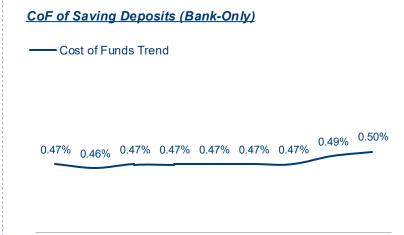


### Strengthening CASA Franchise Through Digital Innovation Amid Tight Liquidity Environment

#### Livin' Driving Sustained Above-Industry Savings Growth While Keeping Cost of Funds Stable...

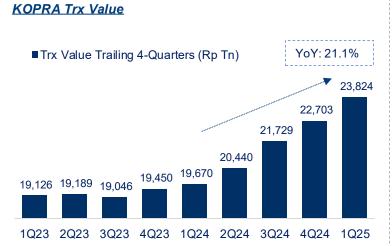


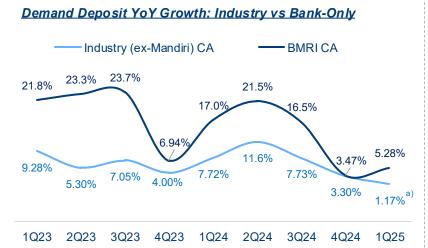


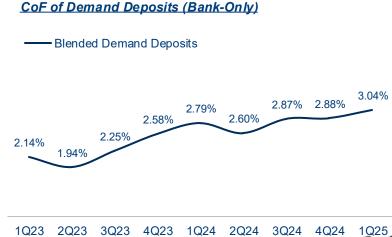


1Q23 2Q23 3Q23 4Q23 1Q24 2Q24 3Q24 4Q24 1Q25

#### ...While Kopra Strengthening Value Chain Strategy by Driving Demand Deposits with Lower Cost of Funds Through Higher Transaction

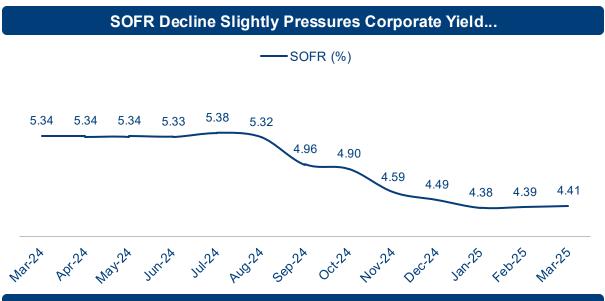




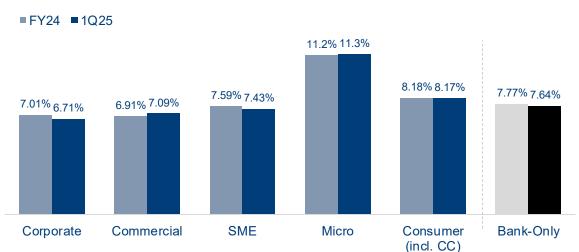




### Yield Resilience Despite Funding Cost Headwinds

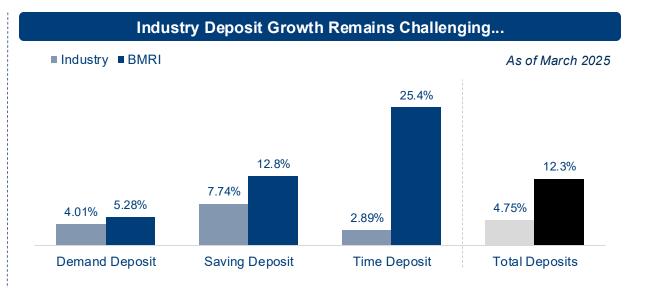






#### Notes:

- SOFR data is sourced from Bloomberg
- Industry deposit growth per product data is sourced from Bank Central of Indonesia's statement.
- Loan Yield and Cost of Deposits are calculated by using average daily balance approach



#### ...Resulting in Higher Cost of Funds for the Bank

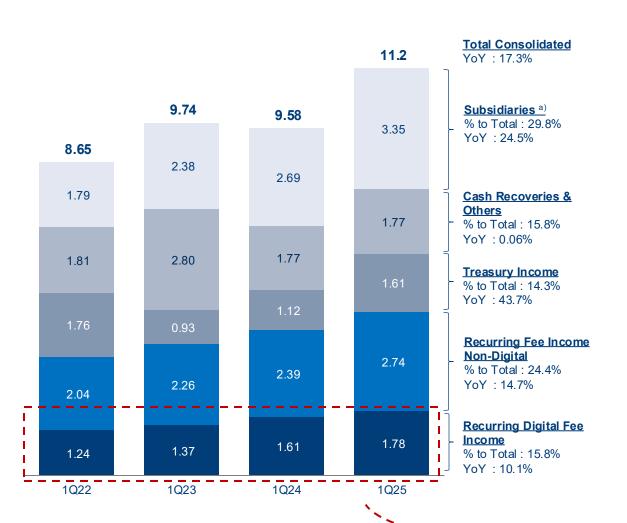


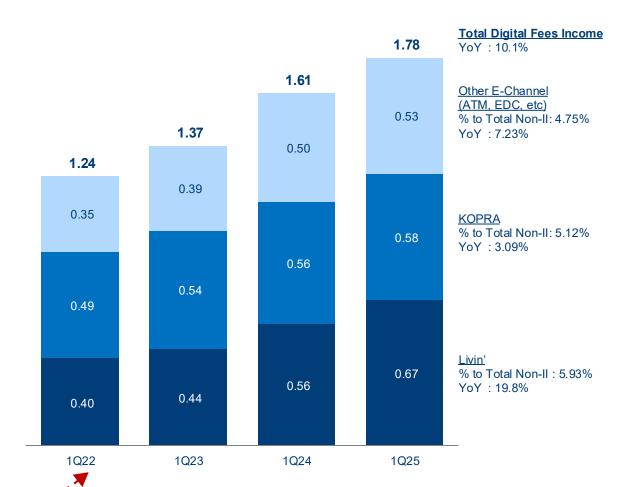


# Strong Non-Interest Income Growth Across the Board



#### Digital Fees Income Breakdown (Rp Tn)

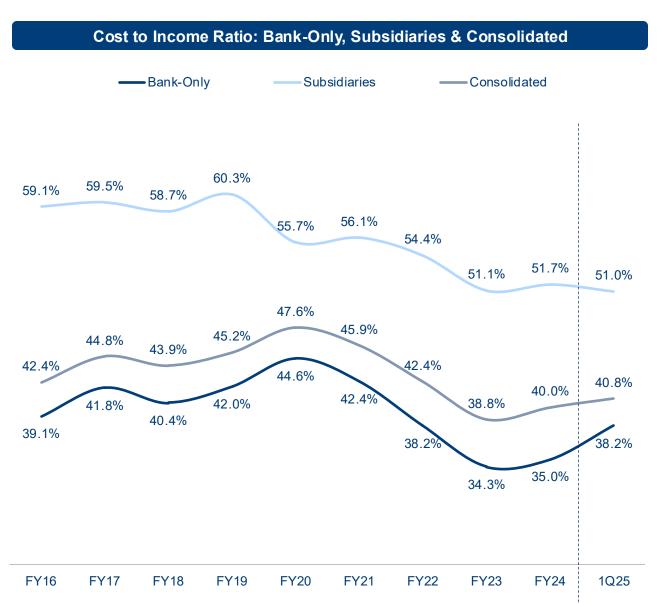




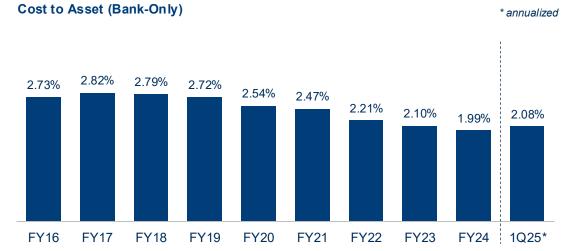


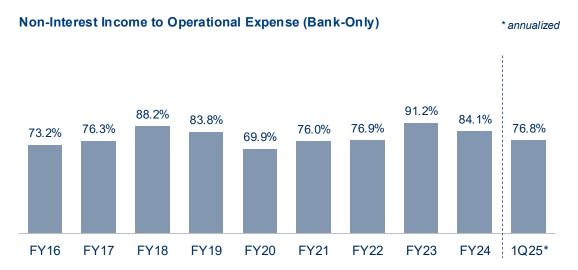
a) Net of elimination

# Consolidated Cost to Income Ratio Stabilizing at ~40%



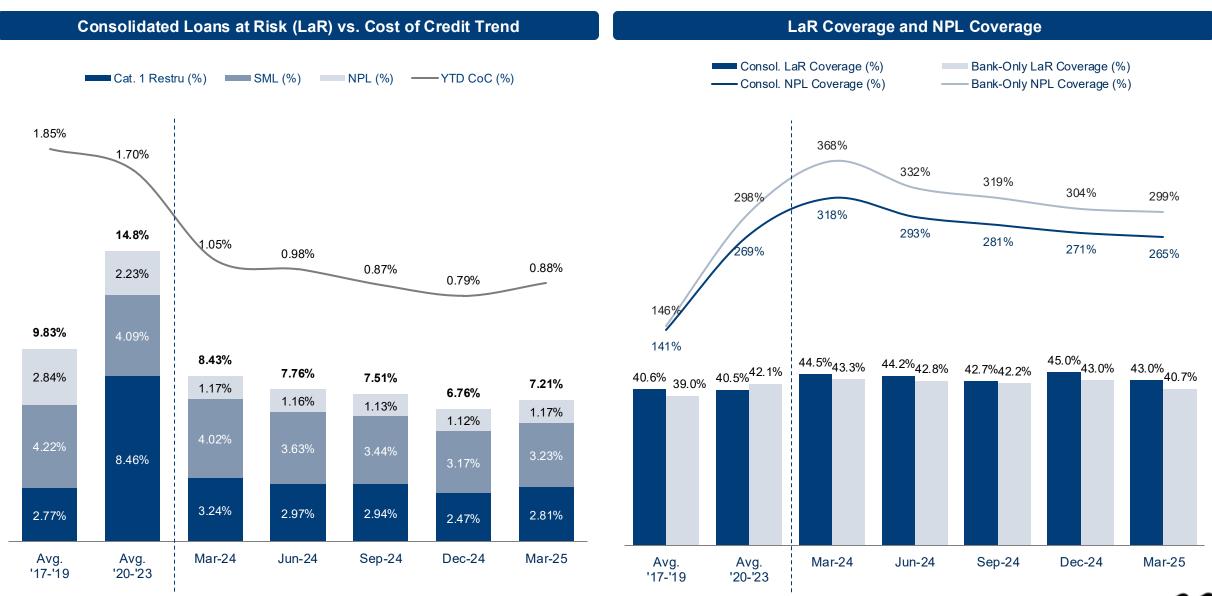
#### **Efficient Cost Structure with Strong Non-Interest Income Coverage**







# Strong Risk Discipline Supports Stable Trend of Asset Quality





### Bank Mandiri Consolidated FY-2025 Guidance



Loan Growth **10 - 12%** 

NIM 5.0 - 5.2%

Credit Cost **1.0 - 1.2**%

#### **Loan Growth Drivers:**

- Optimizing loan portfolio to enhance profitability
- Aligning loan growth with deposit expansion
- Prioritizing safe sectors and ecosystem-driven value chain growth
- Supported by projected real GDP growth of ~5% in 2025E

#### **NIM Drivers:**

- Maintain LDR at around 90% to support liquidity
- Drive transactional CASA growth through value chain expansion
- Improve Cost of Funds with better liquidity outlook in 2H25

#### **Cost of Credit Drivers:**

- Stable LaR and NPL formation
- Maintain bank only NPL coverage at >250%
- Normalizing level of provisioning releases





# **Optimized Balance Sheet**

#### Consolidated

					Conconduced
Balance Sheet (Rp Bn)	Mar-24	Dec-24	Mar-25	QoQ	YoY
Cash and Placement with BI & Other Banks	214,833	246,710	255,192	3.44%	18.8%
Receivables (Acceptances & Others)	39,025	39,288	38,962	-0.83%	-0.16%
Gov't Bonds & Marketable Securities	396,708	391,041	403,673	3.23%	1.76%
Loans	1,435,487	1,670,547	1,672,429	0.11%	16.5%
Loan Provisions	(53,018)	(50,392)	(51,439)	2.08%	-2.98%
Other Provisions	(3,263)	(3,076)	(3,303)	7.38%	1.23%
Fixed & Other Assets	134,014	133,106	148,144	11.3%	10.5%
Total Assets	2,163,785	2,427,223	2,463,659	1.50%	13.9%
CASA:	1,168,935	1,271,210	1,269,712	-0.12%	8.62%
Current Account	562,103	605,765	590,295	-2.55%	5.02%
Savings Account	606,832	665,446	679,417	2.10%	12.0%
Time Deposits	402,956	427,686	479,007	12.0%	18.9%
Third Party Funds	1,571,891	1,698,897	1,748,719	2.93%	11.2%
Wholesale Funding	222,797	316,574	282,375	-10.8%	26.7%
Other Liabilities	100,311	98,278	147,387	50.0%	46.9%
Total Liabilities	1,894,999	2,113,749	2,178,481	3.06%	15.0%
Equity excl. Minority Interest	240,687	283,796	254,164	-10.4%	5.60%
Minority Interest	28,100	29,678	31,014	4.50%	10.4%
Total Liabilities & Equity	2,163,786	2,427,223	2,463,659	1.50%	13.9%



# Solid PPOP & Net Profit Growth

Consolidated

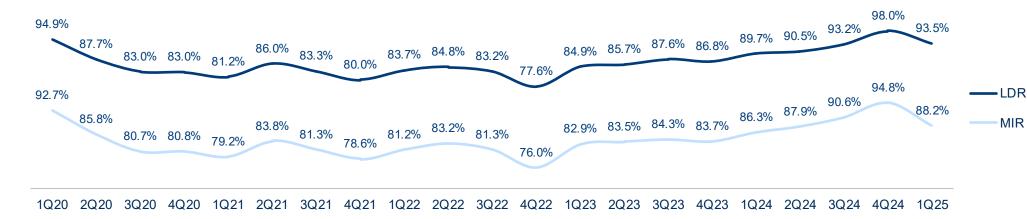
					Concondutod
P&L Summary (Rp Bn)	1Q24	4Q24	1Q25	QoQ	YoY
Interest Income	35,535	40,600	39,626	-2.40%	11.5%
Interest Expense	(11,349)	(13,446)	(14,121)	5.02%	24.4%
Net Interest Income	24,186	27,154	25,505	-6.07%	5.45%
Net Premium Income	543	1,219	428	-64.9%	-21.2%
Total NII & Premium Income	24,729	28,373	25,933	-8.60%	4.87%
Non-Interest Income	9,584	11,530	11,245	-2.47%	17.3%
Total Operating Income	34,313	39,903	37,178	-6.83%	8.35%
Total Operating Expenses:	(13,112)	(18,774)	(15,169)	-19.2%	15.7%
Personnel Expenses	(6,046)	(5,840)	(7,178)	22.9%	18.7%
G&A Expenses	(5,335)	(9,839)	(6,064)	-38.4%	13.7%
Other Expenses	(1,731)	(3,095)	(1,927)	-37.7%	11.3%
Pre-Provision Operating Profit (PPOP)	21,201	21,129	22,009	4.16%	3.81%
Provision Expenses	(3,596)	(2,396)	(3,895)	62.6%	8.31%
Profit from Operations	17,605	18,733	18,114	-3.30%	2.89%
Non-Operating Income	(3)	325	65	-80.0%	-2267%
Net Income Before Tax	17,602	19,058	18,179	-4.61%	3.28%
Profit After Tax & Minority Interest (PATMI)	12,702	13,766	13,197	-4.13%	3.90%



# Key Liquidity Highlight in 1Q25

#### Loan-Deposit Ratio (LDR) & Macroprudential Intermediation Ratio (MIR)

Optimizing Asset and Liability Management (Bank-Only)



#### Liquidity Coverage Ratio (LCR) & Net Stable Funding Ratio (NSFR)







MIR : Macroprudential Intermediation Ratio, defined as Total Financing (Loan & Bonds) divided by Total Funding (3rd partyfunds & qualified wholesale funding)

LCR : Liquidity Coverage Ratio, defined as High Quality Liquid Asset divided by Net Cash Outflow

NSFR: Net Stable Funding Ratio, defined as Bank's available stable funding ("ASF") divided by its required stable funding ("RSF")



# **Key Profitability Ratios**

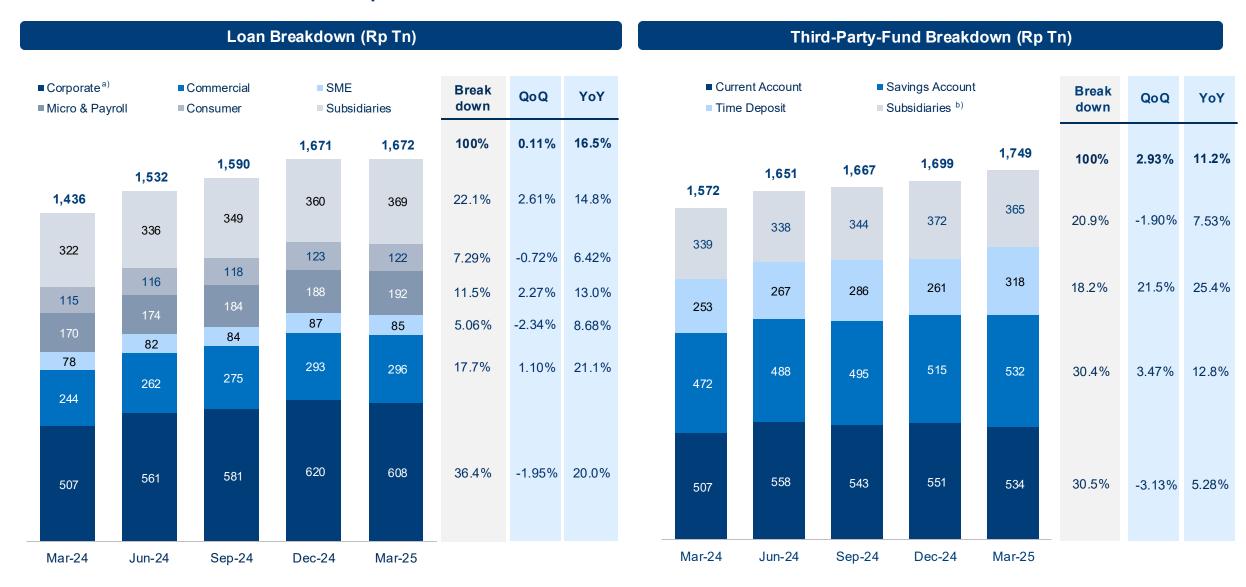
Consolidated

								Consondated	
Ratios in %	FY22	FY23	FY24	1Q24	4Q24	1Q25	QoQ	YoY	
PROFITABILITY									
NIM	5.47	5.48	5.15	5.07	5.27	4.80	-47bps	-27bps	
Cost to Income Ratio	42.4	38.8	40.0	38.2	47.9	40.8	-7.11pts	2.59pts	
Cost to Asset Ratio (annualized)	2.67	2.48	2.41	2.42	2.80	2.46	-34bps	4bps	
Non-Interest Income to Asset Ratio	1.89	1.95	1.84	1.77	1.88	1.84	-4bps	7bps	
Cost of Credit	1.44	0.85	0.79	1.05	0.55	0.88	33bps	-17bps	
RoA – after tax	2.21	2.64	2.42	2.34	2.23	2.16	-7bps	-18bps	
RoRWA – after tax	3.63	4.50	4.12	4.01	4.07	3.57	-50bps	-44bps	
RoE – after tax <sup>a)</sup>	19.7	23.2	21.2	19.7	19.5	18.9	-64bps	-73bps	
FUNDING, LIQUIDITY & CAPITAL									
CASA Ratio	73.4	74.3	74.8	74.4	74.8	72.6	-2.22pts	-1.76pts	
Loan to Deposit Ratio (LDR) – Bank Entity b)	78.3	85.8	95.1	88.2	95.1	92.5	-2.60pts	4.25pts	
Loan to Funding Ratio (LFR)	72.8	78.0	82.9	80.0	82.9	82.3	-56bps	2.34pts	
Deposit to Interest Bearing Liabilities Ratio	90.2	88.0	84.3	87.6	84.3	86.1	1.80pts	-1.49pts	
Tier-1 Capital	18.6	20.8	19.6	18.7	19.6	17.3	-2.31 pts	-1.40pts	
CAR	19.7	22.0	20.8	19.9	20.8	18.5	-2.32pts	-1.40pts	
ASSET QUALITY									
NPL Ratio	1.92	1.19	1.12	1.17	1.12	1.17	5bps	-	
Special Mention Loan Ratio	3.76	3.89	3.17	4.02	3.17	3.23	6bps	-79bps	
Coll. 1 Restructured Loan Ratio – incl. Covid Restructured	6.19	3.54	2.47	3.24	2.47	2.81	34bps	-43bps	
Loan at Risk Ratio	11.9	8.62	6.76	8.43	6.76	7.21	45bps	-1.22pts	
NPL Coverage	285	326	271	318	271	265	-5.84pts	-52.4pts	
Loan at Risk Coverage	46.4	45.3	45.0	44.5	45.0	43.0	-2.04pts	-1.50pts	



a) ROE = PATMI / YTD average monthly equity excluding minority interest b) Exclude Loan from Multi-finance Subsidiaries and Loan to Bank

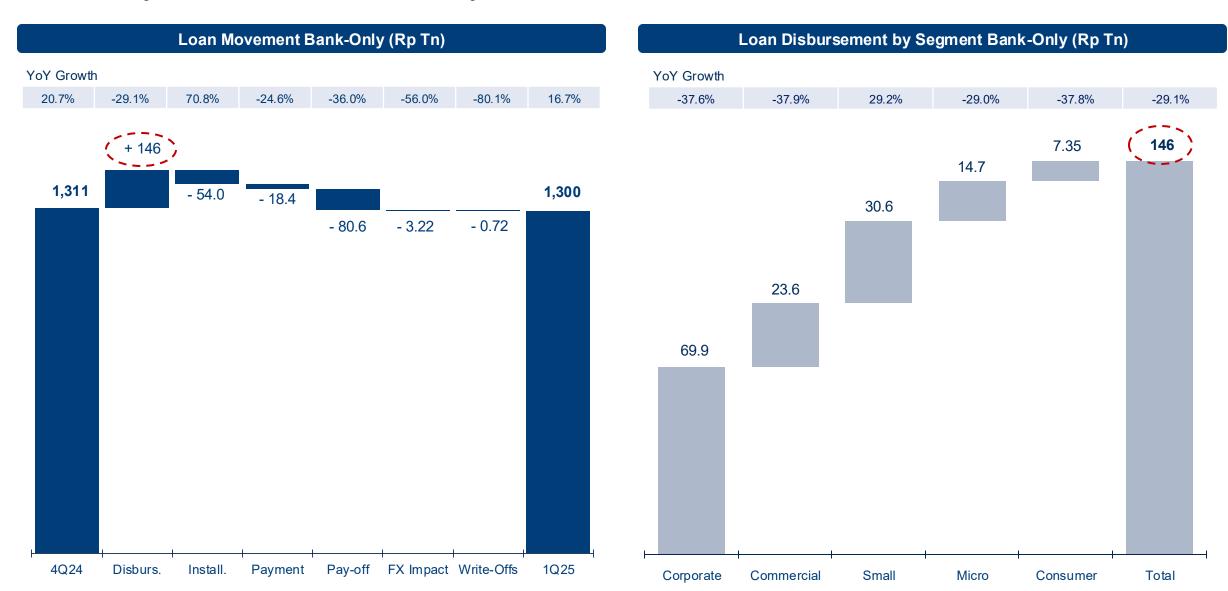
# Consolidated Loan & Deposit Breakdown





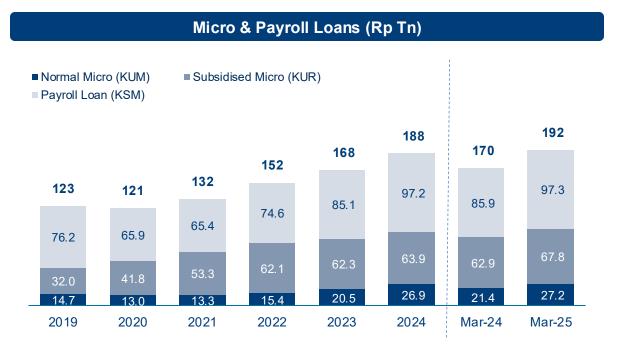


# Bank-Only Loan Movement Analysis

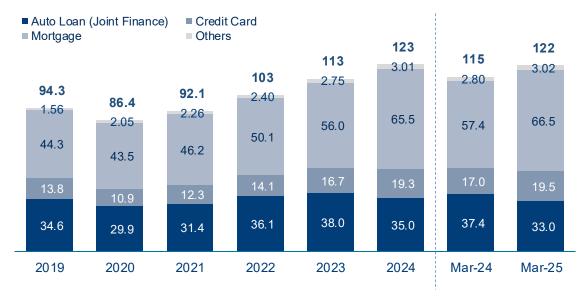




# Micro, Payroll & Consumer Loans



# Consumer Loan Breakdown (Rp Tn)



#### Micro & Payroll Loan Growth as of Mar-25

Loan Type	% to Consolidated Loan	% to Bank-Only Loan	% to Micro & Payroll	YoY (%)
Normal Micro (KUM)	1.63	2.09	14.2	27.2
Subsidised Micro (KUR)	4.05	5.20	35.2	7.71
Payroll Loan (KSM)	5.82	7.47	50.6	13.3
Total Micro + Payroll	11.5	14.8	100	13.0

#### Consumer Loan Growth Breakdown as of Mar-25

Loan Type	% to Consolidated Loan	% to Bank- Only Loan	% to Total Consumer Loan	YoY (%)
Mortgage	3.98	5.10	54.5	15.8
Credit Card	1.16	1.49	16.0	14.8
Auto Loan (JF)	1.97	2.53	27.0	-11.9
Others	0.18	0.23	2.47	7.68
Total Consumer	7.29	9.35	100	6.42



# Wholesale Segment (Corporate & Commercial) Analysis by Industries

Top 10 Industries Contributing to Wholesale (Corporate + Commercial) Loan Growth in Mar-25





#### Quarter-on-Quarter



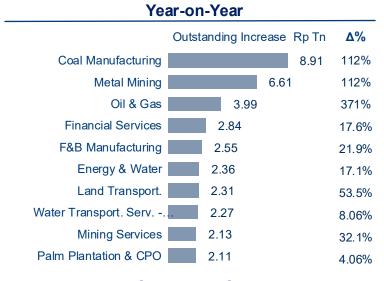
#### Top 10 Industries Contributing to **Corporate** Loan Growth in Mar-25



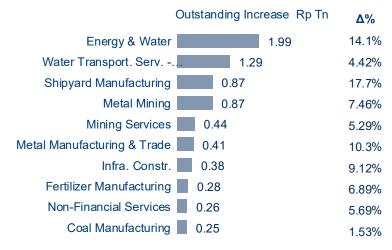
#### Quarter-on-Quarter



#### Top 10 Industries Contributing to Commercial Loan Growth in Mar-25



#### Quarter-on-Quarter







- All figures are using Bank-Only loan
- Exclude loan to Gov. of Indonesia



# Balanced Earnings Contribution by Business Units



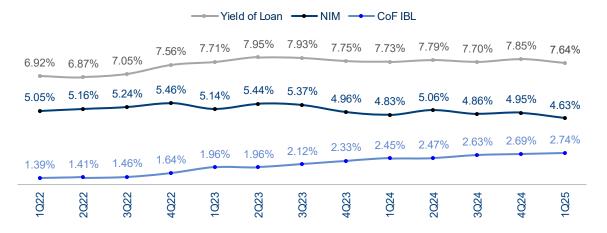
#### Non-Interest Income per Segment 1Q25 in Rp Bn (Bank-Only)



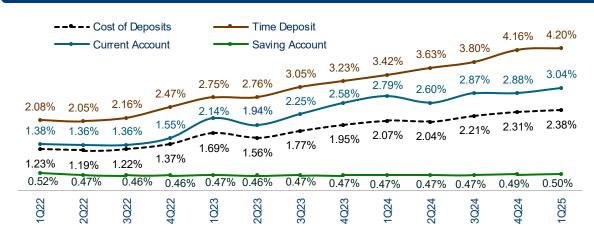


# **Net Interest Margin Trend Analysis**

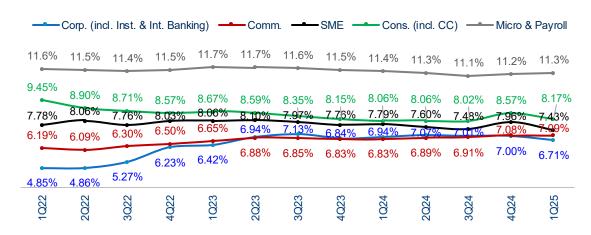
#### QTD NIM, Loan Yield and Cost of Interest-Bearing Liabilities (Bank-Only)



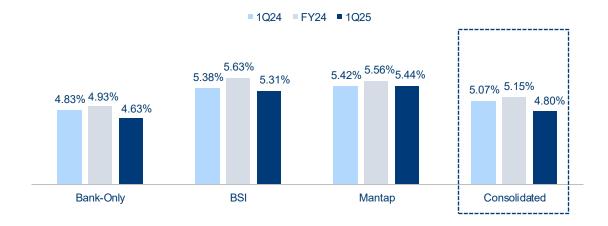
#### QTD Cost of Fund by Type of Deposit (Bank-Only)



#### QTD Loan Yield per Segment (Bank-Only)



#### YTD NIM Analysis – Bank-Only, Banks Subsidiaries and Consolidated





#### Notes:

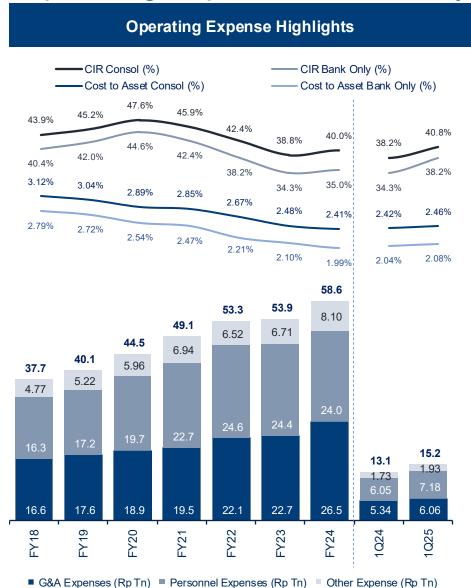
- Consolidated NIM is calculated by using average monthly balance approach
- Bank-only NIM, Loan Yield, and Cost of Funds are calculated by using average daily balance approach



# Non-Interest Income Analysis

1Q24	4Q24	1Q25	% to Total	QoQ	YoY
827	1,033	970	8.63%	-6.10%	17.2%
1,048	1,105	1,123	9.99%	1.59%	7.13%
366	451	492	4.38%	9.03%	34.3%
148	180	156	1.39%	-13.6%	5.32%
558	654	575	5.12%	-12.1%	3.04%
1,055	1,320	1,200	10.7%	-9.08%	13.8%
111	128	126	1.12%	-1.87%	13.5%
557	765	667	5.93%	-12.9%	19.8%
387	426	407	3.62%	-4.43%	5.12%
4,002	4,744	4,516	40.2%	-4.81%	12.8%
1,118	1,496	1,606	14.3%	7.45%	43.7%
568	793	797	7.08%	0.45%	40.3%
550	702	810	7.20%	15.4%	47.2%
1,494	1,795	1,686	15.0%	-6.12%	12.8%
279	142	89	0.79%	-37.8%	-68.3%
2,891	3,433	3,380	30.1%	-1.52%	16.9%
6,894	8,177	7,897	70.2%	-3.43%	14.5%
2,690	3,353	3,348	29.8%	-0.16%	24.5%
9,584	11,530	11,244	100%	-2.48%	17.3%
27.9%	28.9%	30.2%			
	827 1,048 366 148 558 1,055 111 557 387 4,002 1,118 568 550 1,494 279 2,891 6,894 2,690 9,584	827       1,033         1,048       1,105         366       451         148       180         558       654         1,055       1,320         111       128         557       765         387       426         4,002       4,744         1,118       1,496         568       793         550       702         1,494       1,795         279       142         2,891       3,433         6,894       8,177         2,690       3,353         9,584       11,530	827       1,033       970         1,048       1,105       1,123         366       451       492         148       180       156         558       654       575         1,055       1,320       1,200         111       128       126         557       765       667         387       426       407         4,002       4,744       4,516         1,118       1,496       1,606         568       793       797         550       702       810         1,494       1,795       1,686         279       142       89         2,891       3,433       3,380         6,894       8,177       7,897         2,690       3,353       3,348         9,584       11,530       11,244	827       1,033       970       8.63%         1,048       1,105       1,123       9.99%         366       451       492       4.38%         148       180       156       1.39%         558       654       575       5.12%         1,055       1,320       1,200       10.7%         111       128       126       1.12%         557       765       667       5.93%         387       426       407       3.62%         4,002       4,744       4,516       40.2%         1,118       1,496       1,606       14.3%         568       793       797       7.08%         550       702       810       7.20%         1,494       1,795       1,686       15.0%         279       142       89       0.79%         2,891       3,433       3,380       30.1%         6,894       8,177       7,897       70.2%         2,690       3,353       3,348       29.8%         9,584       11,530       11,244       100%	827       1,033       970       8.63%       -6.10%         1,048       1,105       1,123       9.99%       1.59%         366       451       492       4.38%       9.03%         148       180       156       1.39%       -13.6%         558       654       575       5.12%       -12.1%         1,055       1,320       1,200       10.7%       -9.08%         111       128       126       1.12%       -1.87%         557       765       667       5.93%       -12.9%         387       426       407       3.62%       -4.43%         4,002       4,744       4,516       40.2%       -4.81%         1,118       1,496       1,606       14.3%       7.45%         568       793       797       7.08%       0.45%         550       702       810       7.20%       15.4%         1,494       1,795       1,686       15.0%       -6.12%         2,891       3,433       3,380       30.1%       -1.52%         6,894       8,177       7,897       70.2%       -3.43%         2,690       3,353       3,348       29.8%

# **Operating Expense Trend Analysis**



D. D.	4004	1001	4005	Growth		0/
Rp Bn	1Q24	4Q24	1Q25	QoQ	YoY	%
Base Salary	1,417	1,382	1,478	6.96%	4.30%	9.74%
Other Allowances	2,510	1,554	3,450	122%	37.4%	22.7%
Training	63	161	59	-63.1%	-6.20%	0.39%
Bank-Only Personnel Expenses	3,990	3,096	4,987	61.1%	25.0%	32.9%
IT & telecoms	539	1,224	604	-50.6%	12.0%	3.98%
Occupancy Related	709	1,550	755	-51.3%	6.54%	4.98%
Promo & Sponsor	327	706	363	-48.6%	10.9%	2.39%
Transport & Travel	144	179	154	-13.7%	7.23%	1.02%
Goods, Prof. Svc. & Other	828	1,626	818	-49.7%	-1.24%	5.39%
Employee Related	706	1,468	905	-38.3%	28.2%	5.97%
Bank-Only G&A Expenses	3,254	6,754	3,599	-46.7%	10.6%	23.7%
Bank-Only Other Expenses	1,263	2,231	1,411	-36.7%	11.7%	9.30%
Bank-Only OPEX (a)	8,507	12,081	9,998	-17.2%	17.5%	65.9%
Subsidiaries - Personnel Expense	2,056	2,744	2,191	-20.1%	6.58%	14.4%
Subsidiaries - G&A Expense	2,081	3,084	2,464	-20.1%	18.4%	16.2%
Subsidiaries - Others Expense	468	864	516	-40.3%	10.2%	3.40%
Subsidiaries OPEX (b)	4,606	6,692	5,171	-22.7%	12.3%	34.1%
Consolidated - Personnel Expense	6,046	5,840	7,178	22.9%	18.7%	47.3%
Consolidated - G&A Expense	5,335	9,839	6,064	-38.4%	13.7%	40.0%
Consolidated - Other Expense	1,731	3,095	1,927	-37.7%	11.3%	12.7%
Consolidated OPEX (a+b)	13,112	18,773	15,169	-19.2%	15.7%	100%





# **Asset Quality Key Highlights**

#### Loan at Risk Ratio Breakdown & Coverage (Consolidated)





Stage	Loan Loss Reserve (LLR)	Total Loan	LLR/Loan
1	9.05	1,197	0.76%
2	17.0	84.6	20.1%
3	13.0	21.2	61.3%
Total	39.1	1,303	3.00%

#### **Gross CoC (Consolidated, YTD annualized)**



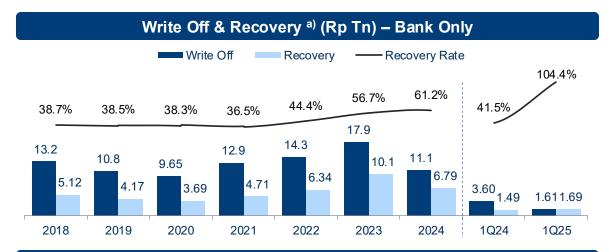


#### 1Q 2025 Loan Stage Profile by Segment (Bank-Only)

Stage	Corporate	Commercial	SME	Micro & Payroll	Consumer
1	89.9%	91.5%	95.9%	95.3%	94.2%
2	8.39%	7.42%	3.11%	2.46%	3.51%
3	1.67%	1.08%	0.96%	2.23%	2.28%
Total	100%	100%	100%	100%	100%



# Write-Offs, Recoveries and NPL Trend



NPL Formation <sup>b)</sup> (%) – Bank Only								
	Corp	Comm	SME	Micro & Payroll	Cons	Total Bank Only		
2019	0.07	4.22	3.41	2.18	2.88	1.80		
2020	1.20	4.67	1.80	2.27	3.52	2.37		
2021	0.16	3.27	2.27	2.79	3.07	1.69		
2022	0.07	1.69	2.79	2.75	2.64	1.32		
2023	0.22	0.67	2.55	3.53	4.10	1.45		
2024	0.27	0.37	1.52	4.01	3.64	1.27		
1Q24	0.00	1.07	2.79	4.67	4.37	1.57		
1Q25	0.00	0.12	0.40	2.96	3.10	0.78		

#### NPL by Segment – Bank Only & Subsidiaries

Comment	NPL Amount (Rp Tn)			NPL Ratio (%)			QoQ	YoY
Segment	1Q24	4Q24	1Q25	1Q24	4Q24	1Q25	(bps)	(bps)
Corp.	1.24	2.26	2.26	0.24	0.36	0.37	1	13
Comm.	3.87	3.23	3.21	1.58	1.10	1.08	-2	13
New	0.11	0.05	0.05	0.06	0.02	0.02	0	-4
Legacy	3.77	3.18	3.16	5.07	4.04	4.08	4	-99
SME	0.80	0.80	0.80	1.02	0.92	0.95	3	-8
Micro & Payroll	2.80	3.65	4.17	1.65	1.94	2.17	23	52
Consumer	2.56	2.67	2.61	2.23	2.18	2.14	-4	-9
Bank Only c)	11.3	12.6	13.1	1.02	0.97	1.01	4	-1
Subsidiaries	5.44	6.02	6.31	1.69	1.63	1.68	5	-1
Consolidated c)	16.7	18.6	19.4	1.17	1.12	1.17	5	0

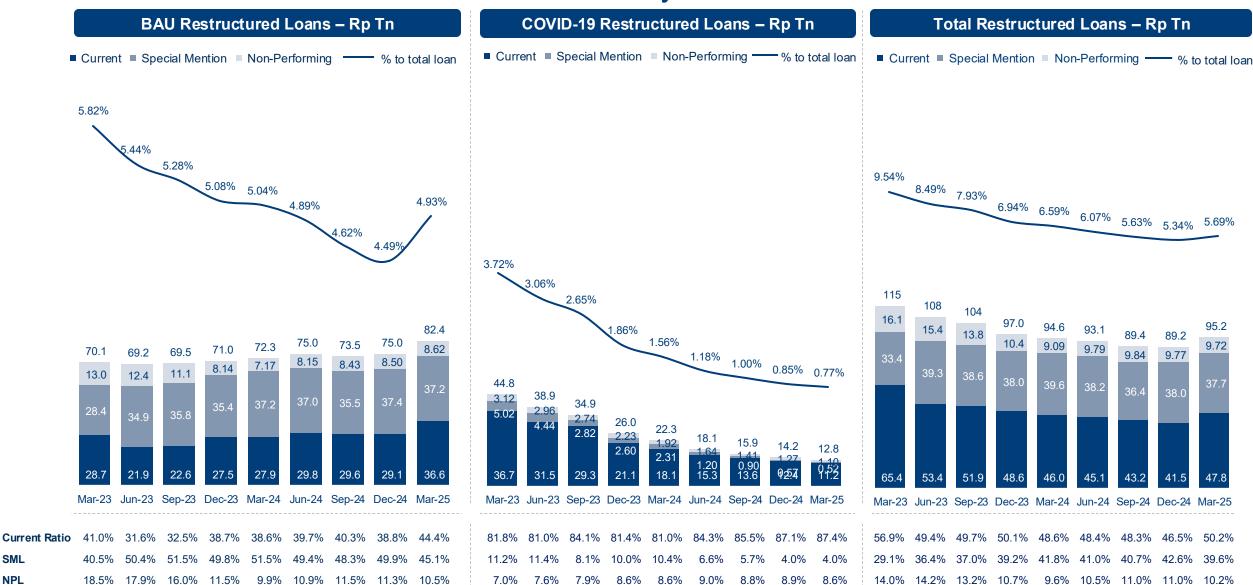
#### NPL Movement (Rp Tn) - Bank Only

NPL Movement	1Q24	2Q24	3Q24	4Q24	1Q25
Wholesale Banking					
Beginning Balance	5.6	5.1	5.5	5.4	5.5
(+) Downgrade	0.6	1.7	0.1	0.2	0.1
(-) Upgrade	0.0	0.1	0.0	0.0	0.0
(-) Collection	0.1	0.0	0.0	0.1	0.0
(-) Write-Offs	1.1	1.2	0.0	0.1	0.0
(+) Others	0.0	0.0	-0.1	0.0	0.0
Ending Balance	5.1	5.5	5.4	5.5	5.5
Retail Banking					
Beginning Balance	5.4	6.2	6.5	6.6	7.1
(+) Downgrade	4.3	4.2	3.4	3.3	3.1
(-) Upgrade	0.6	0.8	0.6	0.7	0.7
(-) Collection	0.4	0.4	0.6	0.6	0.5
(-) Write-Offs	2.5	2.6	2.1	1.5	1.5
(+) Others	0.0	0.0	0.0	0.0	0.0
Ending Balance	6.2	6.5	6.6	7.1	7.6

#### Notes:

- a) Recovery exclude penalty
- b) NPL Formation = (Downgrade Upgrade) / Average Balance Bank Only Loan
- c) Exclude Loan to Bank

### Consolidated Restructured Loan Trend Analysis





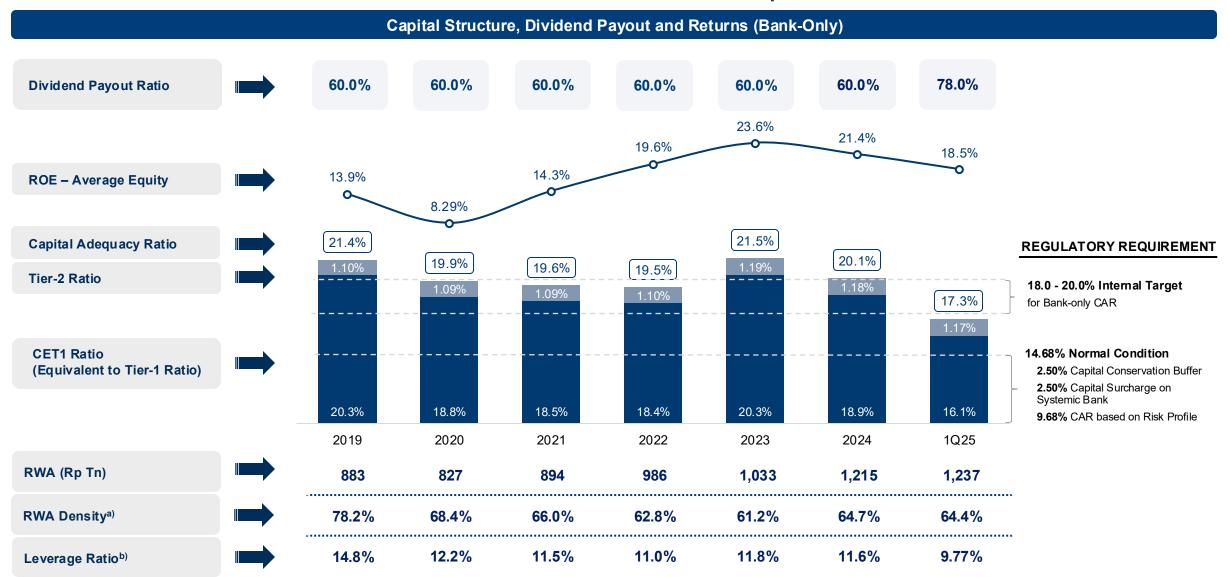
NPL

# Provisioning by Segments

Business Segments	Loan Mix ness Segments (% of Consolidated Loan)									
	2019	2020	2021	2022	2023	2024	1Q25			
Corporate	40.07	35.54	35.25	34.44	35.03	37.14	36.38			
Commercial	16.74	16.41	16.55	16.33	17.02	17.53	17.71			
SME	6.51	5.74	5.73	5.61	5.49	5.18	5.06			
Micro & Payroll	13.55	12.51	12.56	12.65	12.01	11.26	11.50			
Consumer	10.22	9.31	8.03	8.35	8.11	7.35	7.29			
Total Bank-Only	87.32	79.15	78.86	77.58	77.66	78.46	77.94			
Bank Syariah Indonesia a)	8.28	16.08	16.22	17.28	17.19	16.67	17.17			
Mandiri Taspen	2.24	2.66	2.99	3.07	2.96	2.77	2.82			
Mandiri Tunas Finance b)	1.88	1.85	1.73	1.87	2.01	1.96	1.92			
Mandiri Utama Finance b)	0.51	0.50	0.55	0.55	0.69	0.83	0.85			
Total Subsidiaries	12.91	21.09	21.48	22.76	22.85	22.23	22.77			
Elimination	(0.22)	(0.24)	(0.34)	(0.34)	(0.51)	(0.69)	(0.69)			
Total Consolidated	100.00	100.00	100.00	100.00	100.00	100.00	100.00			

Cost of Credit (%)											
2019	2020	2021	2022	2023	2024	1Q25					
0.35	1.08	1.26	0.28	(0.23)	(0.05)	0.30					
2.54	3.35	2.73	1.14	(0.76)	(0.21)	0.16					
3.16	2.15	1.55	1.84	1.16	0.20	0.05					
1.69	3.05	2.58	2.78	2.69	2.36	1.84					
2.09	4.38	2.29	2.37	3.58	2.95	2.77					
1.31	2.31	1.91	1.21	0.63	0.62	0.71					
2.10	2.30	2.35	1.96	1.13	0.83	0.92					
0.50	1.60	2.61	1.80	0.75	0.11	0.19					
2.60	4.30	3.68	1.94	2.04	2.72	4.05					
3.40	3.80	4.19	4.68	6.42	4.34	5.24					
1.90	2.50	2.54	2.00	1.30	1.02	1.27					
1.40	2.47	2.05	1.44	0.85	0.79	0.88					

### CAR and CET1 Ratios Are Well Above Minimum Requirement



#### Notes:

a) RWA Density = Total RWA divided by Total Asset

b) Based on OJK Regulation No. 31/POJK.03/2019, Leverage Ratio = Tier 1 Capital divided by Total Exposure (On Balance Sheet Exposure + Derivatives Exposure + Securities Financing Transaction Exposure + Other Off-Balance Sheet Exposures)





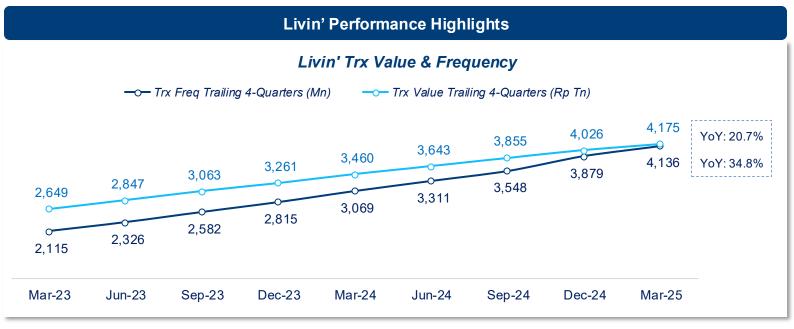
# **General Performance Highlights**

# Livin' Registered Users **Financial**

Launched in Oct-21

Registered Users As of Mar-25

**31**Mn ▲ 26% YoY

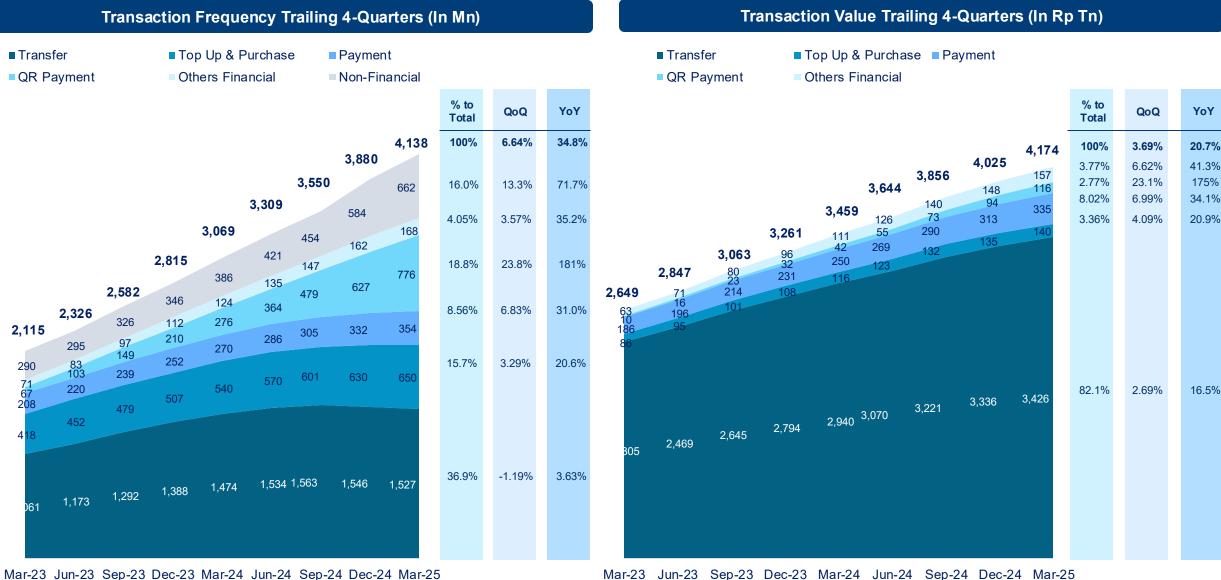








# Strong Transactional Growth: An Evidence of a Solid Franchise

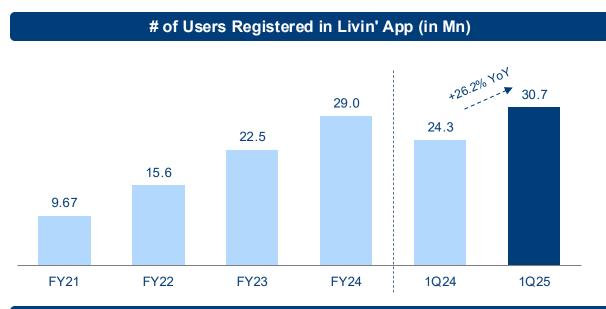




Jun-23 Sep-23 Dec-23 Mar-24 Jun-24 Sep-24 Dec-24 Mar-25



# Quality Livin' Users Driving Strong Growth of Fee Generating Transactions



#### Fee Income Generated by Livin' App (in Rp Bn) % to total Consolidated Non-Interest Income 4.76% 4.94% 5.35% 6.22% 5.81% 5.93% 2,624 2,174 1,737 1,535 667 557 FY21 FY22 FY23 FY24 1Q24 1Q25

### **Growth of Transaction Value in 1Q25 (% YoY)**





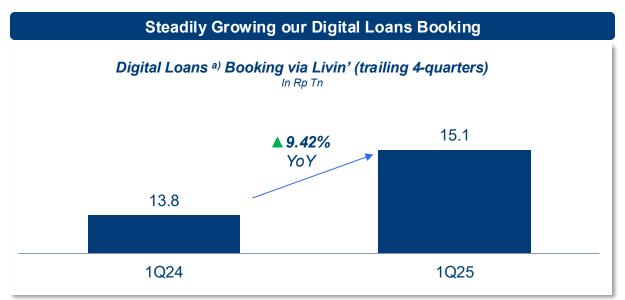


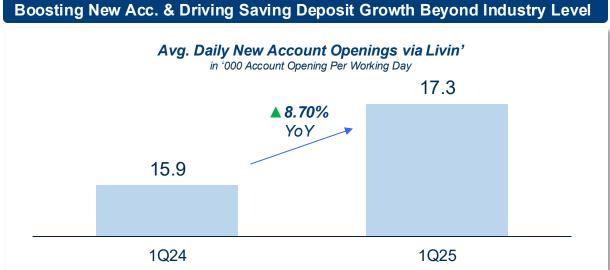
- Example of fee generating transactions: Payment (including QRIS), Powercash, e-Wallet Top-up, Interbank Transfers, Bond investment, etc.
  - Example of non-fee generating transactions: Cardless withdrawal at ATM, E-money, Opening Accounts, Transfer Inhouse, etc.

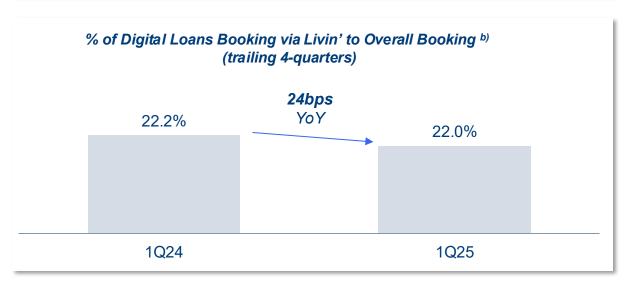


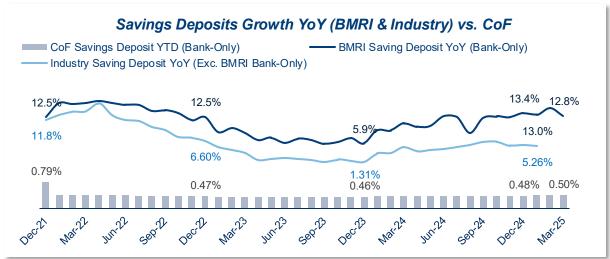


# Consistently Supporting Balance Sheet Growth Through Loans and Deposits









Source: Indonesian Banking Statistics, Latest Industry Savings Data as of Jan-25











# Offering Extensive Range of Retail Lending Products

**Shop Now, Pay Later** 

**Instant and Manageable Solution** 

**Quick and Flexible Solutions** 

Select Your Loan

Rp 614.000.000

180

Rp 5.960.234

Personal Loan

Launched in Oct-21

Leveraging Payroll Ecosystem by

offering loans to eligible customers

**Vehicle Financing** 

**Mortgage Offerings** 



**Paylater** Launched in Dec-23

Buy today and spread the payments over time

Up To Indicative **Rp20** Mn Personalized

> Quick Loan Solution for Shortterm Needs

I imit

BLUE BIRD GROUP Jakarta S Po 334 700 2p 167,350 x2 months Interest and admin fee free

Cash Advance Launched in Dec-22

Up To

Up To

*50%* 

CC Installment Launched in Oct-21

Of Credit Card

Limit Starting from

Easy Conversion

of Transactions

Easy and Efficient loan through

Rp1 Mn

both Credit Cards Loan Solutions

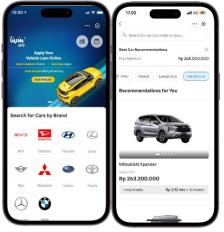
Up To

Rp1 Bn

Indicative **Personalized** I imit



Flexible Term of Tenure



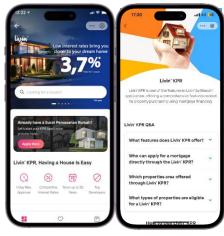
Livin' Auto Launched in Oct-24

Quick Financing for Vehicle Purchase with Flexible Loan Term

**Partnering** with Top Dealers in Livin' Auto



Personalized **Offerings** of Auto Solutions



Livin' Mortgage Launched in Jun-24

Competitive Mortgage Solutions for easy Home Ownership

Team up with

Leading Housing **Developers** in Indonesia

30 minutes Rapid Approval of Loans for Mortgage Solution



into **Installments** 

CATERING TO ALL CUSTOMER NEEDS

From essential daily purchases to significant lifestyle investments









# Some of Our Leading Features (1/2)

**Smart Top-ups & Pre-Login** 

**Smart Investment** 

**Multicurrency Solutions & Seamless Cross-Border Transfer** 

Tap to Pay



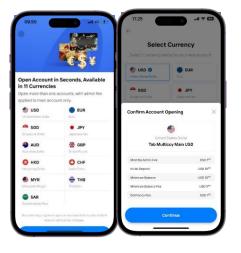


**Quick Financial Transaction** with **Pre-Login Features** and **Link** e-wallets to set up auto top-ups

Rp 25,045,842 Rp 105.300.000°C Rp 15.300.000 Mandiri Investa Saham Pendapatan Tetap

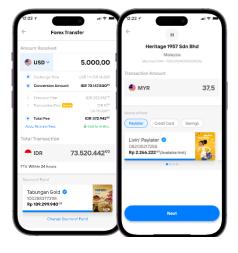
**Mutual Funds** Stock Investment Launched in May-22 Launched in Oct-24

Invest mutual funds and bonds and Bring Investment Stocks to Livin'



Multicurrency account Launched in Aug-23

Seamlessly Open Accounts with various foreign currency options



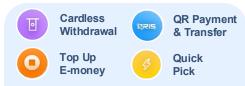
Cross-border Transfer QR Payment Cross Border Launched in Jan-24 Launched in Feb-23

Transfer real-time to 18 countries with competitive rates and easily use QR payments abroad



Launched in Dec-23

Transact faster with no fuss by simply tapping smartphone to make contactless payment















**Retail Investor Account** 



Invest in Mutual Funds & **Primary Bonds** 

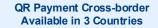


Integrated Portfolio with Mandiri Sekuritas (Growin)



**Automatic Monthly Investment Option** 







Thailand



Malaysia



Singapore









# Some of Our Leading Features (2/2)

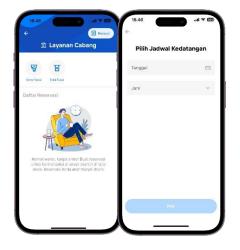
Sukha

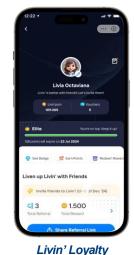
**Branch Reservation** 

### Livin' Loyalty

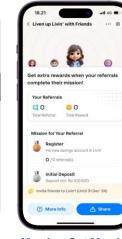
### **Retail Lending**













Launched in Jun-22

**Utilizing Livin' Points** Launched in Oct-24

Member-Get-Member

Digital Loan Offerings

Livin' Mortgage Livin' Auto Launched in Jun-24 Launched in Oct-24

Beyond Banking lifestyle feature with engaging contents to drive purchase

Launched in Oct-23

Skip the Queueing at Bank Mandiri branches a) using Branch Reservation

**Personalized** and **Engaging** Experience

Monetizing **Transactions** 

A New Way of **User Acquisition** 

Offering Complete Retail Solution through Digital Super App



Healthcare







Course







Conventional **Branches** 



Loyalty Level on Member Personalized profile display on Higher Tiering Member



**Monetizing Challenges** For Transaction and Funding Growth



Complete Financial Solutions



Easy Approval via Digital Lending



**Indicative** Personal Limit



Flexible Tenors and Schemes



Voucher











a) branches that provide for branch reservation via Livin'





**Rewarding Transactions** More Transactions in Gaining Livin' Points



Livin' Points Redemption Points can be exchanged for Offered Items at Livin'



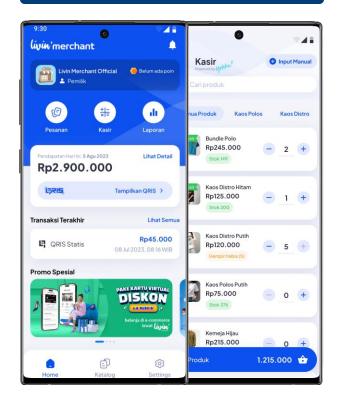




### Empowering Merchants: Your Mobile POS Powerhouse at Your Fingertips

**Livin' Merchant General Performance** 

### **Livin' Merchant App**

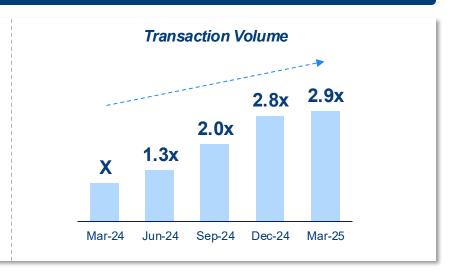


Launched in Jun-23

**Merchants** 

Registered ~2.6Mn As of Mar-25

# **Transaction Value** 2.7x 2.2x 1.8x 1.2x



### Value Propositions for MSME Merchants

Sep-24

Dec-24

Mar-25



15 minutes onboarding

Jun-24



3x Settlement Per Day



0% MDR for Merchants



Modern & Complete Point-of-Sales

### **Enriched Value Proposition**





Acceptance









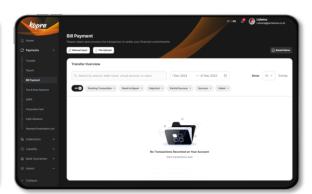
Hi, Lidwina Maha Ran

or 859,420,577

# Upgraded to Provide an Enhanced Customer Experience

### Personalised Dashboard and Experience

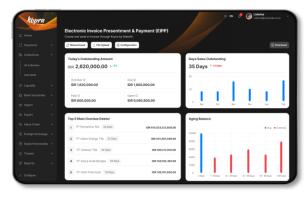
Customized Dashboard Personalized Payment Experience



**Optimized Collection & Liquidity Capabilities** 

Closed-Loop
Collection Ecosystem

Seamless Liquidity
Setup





Personalized Offerings Customizable To Client's Needs with Comprehensive Dashboard & Payment

**Quick Access** to Cross-Border & Bank Report



Insight with Cashflow Forecasting



**Various Transaction**Options



Personalized Biller
Tailored to Industry

**Optimized** Fund Management Solution, Creating A Closed Loop Ecosystem with **Collection & Liquidity** 



**Direct Virtual Account** (VA) through KOPRA



Simplified VA Collection Reconciliation Process



**Self-Setup** Directly through KOPRA



Flexible Execution Time
Up to 7 times a Day





# **General Performance Highlights**

### Providing Comprehensive Wholesale Solutions, Covering Wide-range of Clients' Needs



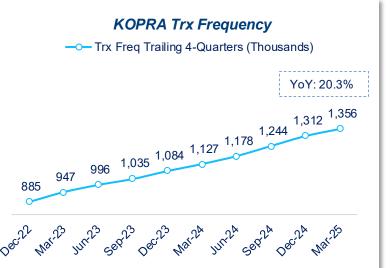
Offering corporate treasurers cashflow & liquidity management with Cash & Treasury Solutions

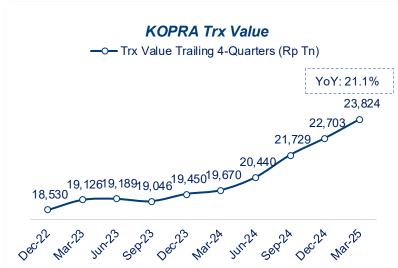
Enabling clients with working capital solutions through  ${\bf Trade}$   ${\bf Services}$  &  ${\bf Supply}$  Chain Financing

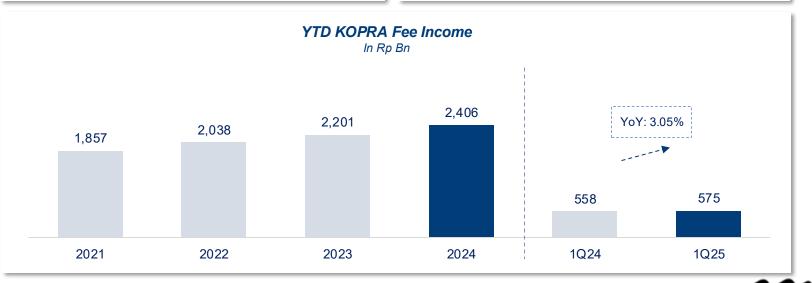
Generate valuable **insights** and better **risk management** for corporate clients

**Bespoke Solutions** catered to **Industry-Specific** demands across key sectors

### Kopra Performance Highlights











### **Subsidiaries Performance Summary**

Subsidiaries	Ownambia		Assets (in Rp	Bn)	Grov	vth	as %
Subsidiaries	Ownership ·	1Q24	4Q24	1Q25	QoQ	YoY	to Total
Banking							
Bank Syariah Indonesia	51.5%	357,904	408,812	400,883	-1.94%	12.0%	69.8%
Mandiri Taspen	51.1%	63,657	66,233	67,192	1.45%	5.55%	11.7%
Bank Mandiri Europe Limited	100%	3,655	4,222	3,963	-6.14%	8.44%	0.69%
Multi-Finance							
Mandiri Tunas Finance (MTF)	51.0%	31,480	34,451	33,621	-2.41%	6.80%	5.85%
Mandiri Utama Finance (MUF)	99.9%	12,070	15,048	15,568	3.46%	29.0%	2.71%
Insurance							
AXA Mandiri Financial Services	51.0%	41,956	41,912	41,616	-0.71%	-0.81%	7.24%
Mandiri Inhealth	20.0% <sup>b)</sup>	3,448	-	-	-	-	-
Securities, Venture Capi	tal & Others						
Mandiri Sekuritas	99.9%	6,194	3,733	5,510	47.6%	-11.0%	0.96%
Mandiri Capital	99.9%	5,170	5,968	6,037	1.16%	16.8%	1.05%
Mandiri Remittance	100%	28	33	34	2.89%	22.5%	0.01%
Total		525,560	580,411	574,425	-1.03%	9.30%	100%

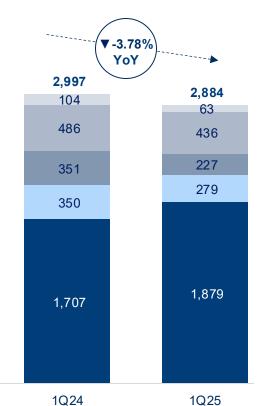
### **Subsidiaries Net Profit Contribution to Mandiri Group (in Rp Bn)**

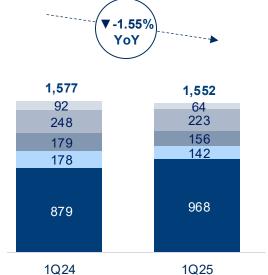
- Bank Syariah Indonesia
- Multi-Finance (MTF+MUF)
- Others

- AXA Mandiri Financial Services
- Mandiri Taspen

### **Net Profit After Tax**

### NPAT by Ownership a)







Notes:

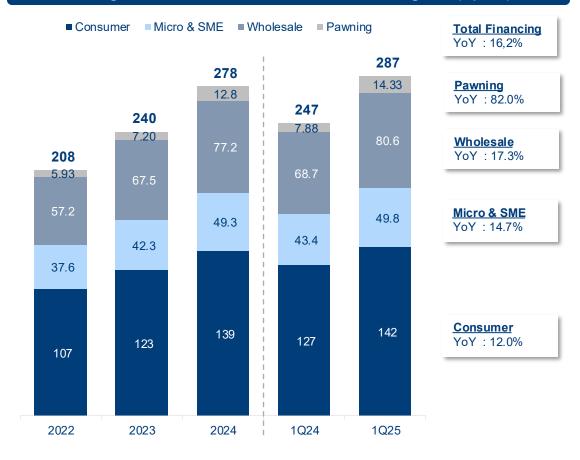
) Net Profit After Tax and Non-Controlling Interest

b) As of 2Q24, Bank Mandiri's ownership in Mandiri InHealth is reduced to 20% thus it is excluded in the Total Assets calculation

## Bank Syariah Indonesia

		Key	Financia	al Metric	s			
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth
BALANCE SHEET (Rp Bn)								
Total Asset	353,624	408,812	15.6%	357,904	408,812	400,883	-1.94%	12.0%
Financing	240,316	278,481	15.9%	247,163	278,481	287,218	3.14%	16.21%
Total Deposit	293,776	327,454	11.5%	297,339	327,454	319,344	-2.48%	7.40%
Total Equity	38,739	45,236	16.8%	40,555	45,236	46,917	3.72%	15.69%
INCOME STATEMENT (Rp Bi	n)							
Net Sharia Income	16,175	17,213	6.42%	4,106	4,639	4,380	-5.58%	6.67%
Fee Based Income	4,160	5,623	35.2%	1,228	1,684	1,711	1.57%	39.3%
Revenue	20,335	22,835	12.3%	5,334	6,323	6,090	-3.68%	14.2%
Operating Expense	10,121	11,658	15.2%	2,519	3,664	2,960	-19.2%	17.5%
PPOP	10,214	11,177	9.43%	2,815	2,659	3,130	17.7%	11.2%
Net Profit	5,704	7,003	22.8%	1,707	1,896	1,879	-0.89%	10.0%
PROFITABILITY								
Net Margin	5.82%	5.63%	-0.19pts	5.38%	5.86%	5.31%	-0.54pts	-0.07pts
CoC	1.14%	0.83%	-0.31pts	0.88%	0.42%	0.93%	0.51pts	0.05pts
CIR	49.9%	50.9%	1.05pts	47.8%	56.7%	48.6%	-8.11pts	0.80pts
ROA	2.34%	2.49%	0.15pts	2.51%	2.56%	2.43%	-0.13pts	-0.08pts
ROE a)	16.9%	17.8%	0.87pts	18.3%	18.2%	17.6%	-0.64pts	-0.72pts
FUNDING, LIQUIDITY & CAP	ITAL							
CASA Ratio	60.6%	60.1%	-0.44pts	60.9%	60.1%	61.0%	0.83pts	0.10pts
FDR	81.7%	85.0%	3.24pts	83.1%	85.0%	89.9%	4.90pts	6.82pts
CAR	21.0%	21.5%	0.47pts	21.4%	21.5%	21.4%	-0.12pts	0.04pts
ASSET QUALITY								
NPF ratio	2.08%	1.90%	-0.18pts	2.01%	1.90%	1.88%	-0.02pts	-0.13pts
NPF Coverage	194%	195%	0.66pts	197%	195%	195%	-0.32pts	-1.92pts

### **Strong Sharia Consumer Franchise, Financing Mix (Rp Tn)**







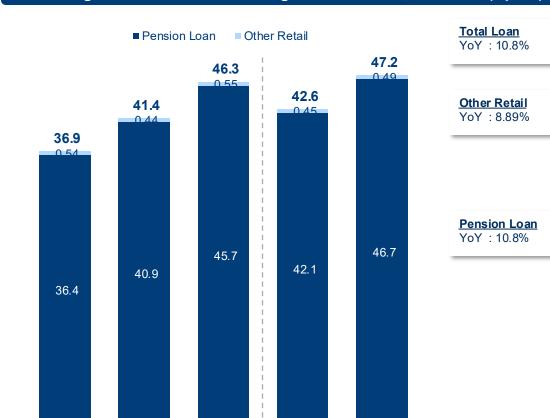




# Bank Mandiri Taspen

	K	ey Fin	ancial M	letrics				
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth
BALANCE SHEET (Rp Bn)								
Total Asset	60,542	66,233	9.40%	63,657	66,233	67,192	1.45%	5.55%
Loan	41,351	46,261	11.9%	42,586	46,261	47,188	2.00%	10.8%
Total Deposit	44,977	48,825	8.56%	45,776	48,825	49,595	1.58%	8.34%
Total Equity	6,416	7,771	21.1%	6,885	7,771	8,224	5.84%	19.4%
INCOME STATEMENT (Rp Bn)								
Net Interest Income	3,387	3,442	1.60%	811	889	885	-0.36%	9.23%
Non-Interest Income	385	412	6.99%	182	77	130	69.6%	-28.4%
Revenue	3,772	3,853	2.15%	992	965	1,015	5.19%	2.34%
Operating Expense	1,648	1,762	6.88%	354	508	432	-14.9%	22.0%
PPOP	2,124	2,092	-1.53%	638	458	583	27.4%	-8.58%
Net Profit	1,409	1,578	11.9%	486	352	436	23.7%	-10.3%
PROFITABILITY								
NIM	6.10%	5.56%	-0.54pts	5.42%	5.53%	5.44%	-0.09pts	0.02pts
CoC	0.75%	0.09%	-0.66pts	0.13%	-0.49%	0.19%	0.68pts	0.06pts
CIR	43.7%	45.7%	2.02pts	35.7%	52.6%	42.6%	-10.0pts	6.85pts
ROA	3.27%	3.28%	0.01pts	3.63%	3.29%	3.37%	0.08pts	-0.25pts
ROE	25.2%	22.9%	-2.31pts	26.6%	20.0%	22.3%	2.37pts	-4.21pts
FUNDING, LIQUIDITY & CAPITAL								
CASA Ratio	21.1%	23.3%	2.21pts	21.5%	23.3%	21.1%	-2.28pts	-0.48pts
LFR	89.1%	93.1%	3.99pts	90.3%	93.1%	93.5%	0.42pts	3.26pts
CAR	24.9%	27.4%	2.52pts	25.2%	27.4%	27.9%	0.47pts	2.72pts
ASSET QUALITY								
NPL Ratio	0.44%	0.38%	-0.06pts	0.33%	0.38%	0.47%	0.09pts	0.14pts
NPL Coverage	225%	175%	-49.2pts	277%	175%	151%	-24.2pts	-126pts

### Focusing on Growth of Retiree Segment Solutions, Loan Mix (Rp Tn)





2023

2022



2024

~1.26 Mn Customer Based

1Q24

1Q25

~497,000 "Payroll Based" Retiree

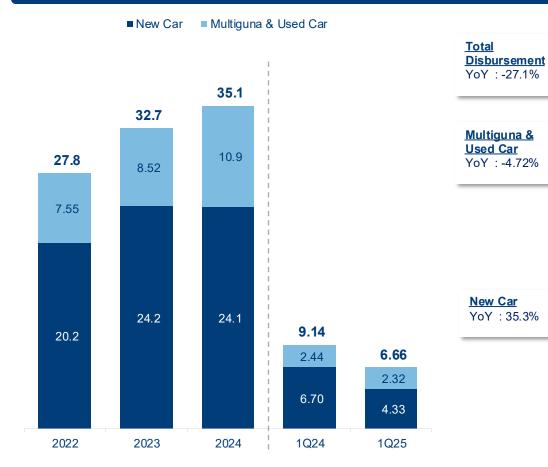




### Mandiri Tunas Finance

	Key Financial Metrics										
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth			
BALANCE SHEET (Rp Bn)											
Total Asset	29,727	34,451	15.9%	31,480	34,451	33,621	-2.41%	6.80%			
Loan	53,061	60,643	14.3%	55,637	60,643	59,376	-2.09%	6.72%			
% to Mandiri Loans (%)	3.80%	3.63%	-0.17pts	3.88%	3.63%	3.55%	-0.08pts	-0.33pts			
Total Equity	4,029	4,864	20.7%	4,300	4,864	5,016	3.11%	16.7%			
INCOME STATEMENT (Rp Bn)											
Net Interest Income	2,144	2,219	3.49%	521	620	480	-22.5%	-7.75%			
Non-Interest Income	1,007	1,452	44.2%	283	543	356	-34.3%	26.0%			
Revenue	3,151	3,671	16.5%	804	1,163	837	-28.0%	4.11%			
Operating Expense	1,143	1,183	3.51%	304	269	283	5.49%	-6.76%			
PPOP	2,008	2,488	23.9%	500	894	553	-38.1%	10.7%			
Net Profit	1,161	1,172	0.92%	276	378	145	-61.5%	-47.3%			
% to Mandiri NPAT (%)	2.11%	2.10%	-0.01pts	2.17%	2.10%	0.21%	-1.89pts	-1.96pts			
PROFITABILITY											
AR Loss Ratio	2.71%	3.32%	0.61pts	2.94%	4.45%	3.70%	-0.75pts	0.76pts			
NIM	4.41%	3.87%	-0.54pts	3.86%	4.14%	3.26%	-0.88pts	-0.60pts			
CoC	2.04%	3.09%	1.05pts	1.98%	5.05%	4.52%	-0.53pts	2.54pts			
CIR	36.3%	32.2%	-4.07pts	37.8%	19.5%	33.9%	14.3pts	-3.94pts			
ROA	5.66%	4.55%	-1.11pts	4.64%	5.24%	2.20%	-3.04pts	-2.44pts			
ROE	33.1%	26.6%	-6.49pts	26.5%	32.9%	11.7%	-21.1pts	-14.8pts			
CAPITAL & ASSET QUALITY											
DER a)	5.90x	5.79x	-0.11x	5.79x	5.79x	5.48x	-0.31x	-0.31x			
NPL ratio	0.81%	1.13%	0.32pts	0.89%	1.13%	1.31%	0.18pts	0.42pts			
NPL Coverage	213%	172%	-40.3pts	204%	172%	117%	-54.9pts	-86.9pts			

### Strong New Car Financing Franchise, Disbursement Mix (Rp Tn)







**270,473**Unit of New Car Financed

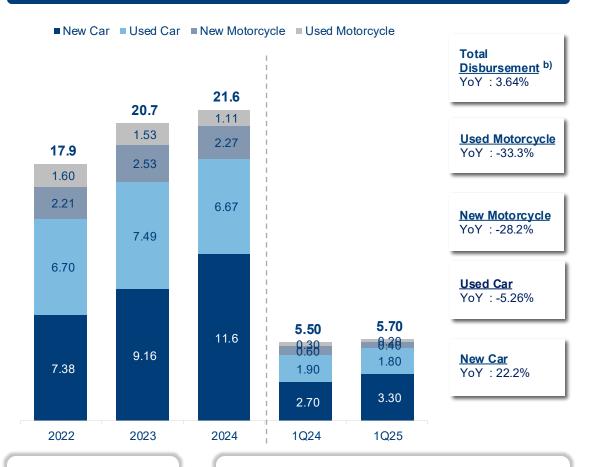


Note:

### Mandiri Utama Finance

Key Financial Metrics											
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth			
BALANCE SHEET (Rp Bn)											
Total Asset	10,629	15,048	41.6%	12,070	15,048	15,568	3.46%	29.0%			
Loan	30,822	35,111	13.9%	32,341	35,111	36,217	3.15%	12.0%			
% to Mandiri Loans (%)	2.20%	2.10%	-0.10pts	2.25%	2.10%	2.17%	0.06pts	-0.09pts			
Total Equity	1,387	1,481	6.78%	1,462	1,481	1,563	5.51%	6.9%			
INCOME STATEMENT (Rp Bn)											
Net Interest Income	2,460	3,155	28.3%	639	739	686	-7.12%	7.3%			
Non-Interest Income	283	930	228%	80	693	227	-67.2%	185%			
Revenue	2,744	4,085	48.9%	719	1,431	914	-36.2%	27.0%			
Operating Expense	1,549	1,842	18.9%	436	494	457	-7.46%	4.9%			
PPOP	1,195	2,243	87.8%	284	937	456	-51.3%	60.9%			
Net Profit	527	300	-43.0%	75	68	82	20.8%	9.2%			
% to Mandiri NPAT (%)	0.96%	0.54%	-0.42pts	0.59%	0.54%	0.12%	-0.42%	-0.47%			
PROFITABILITY											
AR Loss Ratio	5.28%	6.38%	1.10pts	5.87%	8.67%	5.78%	-2.89%	-0.09pts			
NIM	7.55%	6.59%	-0.96pts	6.96%	6.11%	6.02%	-0.08%	-0.94pts			
CoC	6.63%	7.06%	0.43pts	7.48%	8.36%	5.69%	-2.68%	-1.79pts			
CIR	56.4%	59.6%	3.20pts	60.6%	55.1%	60.2%	5.14%	-0.33pts			
ROA	7.33%	3.21%	-4.12pts	3.42%	3.37%	2.82%	-0.55%	-0.60pts			
ROE	45.0%	21.7%	-23.3pts	20.8%	23.8%	21.3%	-2.49%	0.45pts			
CAPITAL & ASSET QUALITY											
DER a)	5.96x	8.44x	2.48x	6.59x	8.44x	8.46x	0.21%	28.2%			
NPL ratio	1.48%	1.33%	-0.15pts	1.40%	1.33%	1.41%	0.09%	0.01pts			
NPL Coverage	218%	191%	-27.2pts	239%	191%	217%	26.5%	-21.6pts			

### **Strong Auto Financing Franchise, Disbursement Mix (Rp Tn)**







237,400 Unit of Car Financed



310,269 Unit of Motorcycle Financed



### Mandiri Sekuritas

	Key Financial Metrics											
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth				
BALANCE SHEET (Rp Bn)												
Total Asset	4,434	3,733	-15.8%	6,194	3,733	5,510	47.6%	-11.0%				
Total Equity	1,999	1,661	-16.9%	2,012	1,661	1,719	3.51%	-14.6%				
Adj. Net Working Capital (ANWC)	716	785	9.73%	828	785	821	4.52%	-0.84%				
Minimum ANWC a)	250	250	0.00%	250	250	250	0.00%	0.00%				
INCOME STATEMENT (Rp Bn)												
Revenue	985	1,034	4.97%	167	395	122	-69.2%	-27.4%				
Operating Expense	667	691	3.63%	145	231	168	-27.0%	16.6%				
Net Profit	288	278	-3.31%	26	134	37	-72.4%	39.5%				
PROFITABILITY												
CIR	67.2%	70.1%	2.94pts	86.3%	53.8%	79.6%	25.8%	-6.72pts				
ROA	5.83%	4.66%	-1.18pts	1.78%	8.97%	2.15%	-6.82%	0.37pts				
ROE	17.3%	14.6%	-2.73pts	4.73%	28.1%	6.61%	-21.5%	1.89pts				
CAPITAL & ASSET QUALITY												
ANWC to Minimum ANWC	2.86x	3.14x	0.28x	3.31x	3.14x	3.28x	4.52x	-0.84x				

### Leading Brokerage & Advisory Services, Revenue Mix (Rp Tn) ■ Capital Market ■ Investment Banking 1.29 1.03 0.98 0.56 **Total Revenue** YoY: -29.4% 0.34 0.28 <u>Investment</u> Banking b) YoY: 33.3% 0.73 0.70 0.69 Capital Market c) YoY:-42.9% 0.17 0.12 0.03 0.04 0.14 0.08



2023

2022



1Q24

1Q25

2024





- a) Regulatory ANWC is minimum at Rp 25 billion or 6.25% of total liability
- b) Investment Banking includes Equity, Fixed Income & Global Bond Underwirtting, Advisory, and MTN Arrangement
- c) Capital Market includes Brokerage on Equity Capital Market and Debt Capital Market

### **AXA Mandiri Financial Services**

		Key	Financi	al Metri	cs			
	FY23	FY24	YoY Growth	1Q24	4Q24	1Q25	QoQ Growth	YoY Growth
BALANCE SHEET (Rp Bn)								
Total Asset	41,114	41,914	1.95%	42,027	41,914	41,616	-0.71%	-0.98%
Total Equity	3,619	3,813	5.35%	3,958	3,813	4,095	7.40%	3.46%
INCOME STATEMENT (Rp Bn)								
Gross Written Premium	11,932	12,052	1.01%	2,701	3,661	2,423	-33.8%	-10.3%
Non-Premium Income	2,198	518	-76.4%	1,039	-1,188	-842	n.m	n.m
Revenue	14,129	12,570	-11.0%	3,740	2,473	1,581	-36.1%	-57.7%
Claim Disbursed (death, health & no claim bonus)	1,193	819	-31.4%	182	195	217	11.7%	19.3%
Management & Acq. Expense	2,052	2,056	0.22%	470	626	461	-26.2%	-1.77%
Other Expense (include redemption / maturity)	9,320	8,116	-12.9%	2,673	1,211	565	-53.4%	-78.9%
Total Expense	12,564	10,991	-12.5%	3,325	2,031	1,244	-38.8%	-62.6%
Underwriting Profit	1,868	2,004	7.26%	454	908	367	-59.6%	-19.3%
Net Profit After Tax	1,327	1,302	-1.86%	350	314	279	-11.0%	-20.2%
PROFITABILITY								
Claim Ratio	29.9%	17.4%	-12.5pts	15.9%	14.8%	15.9%	1.01pts	-0.05pts
MER a)	15.1%	15.0%	-0.04pts	13.5%	16.2%	12.7%	-3.42pts	-0.76pts
CER b)	56.7%	56.6%	-0.17pts	53.1%	58.6%	57.8%	-0.85pts	4.68pts
ROA	3.26%	2.97%	-0.31pts	3.22%	2.95%	2.67%	-0.28pts	-0.54pts
ROE	38.7%	35.3%	-3.47pts	36.5%	35.3%	27.9%	-7.34pts	-8.54pts
CAPITAL & QUALITY								
RBC c)	519.2%	553.6%	34.4pts	577.8%	553.6%	610.7%	57.1pts	32.9pts

### **Always Delivering Protection, Gross Written Premium Mix (Rp Tn)**





~3.8 Mn **Number of Policies** 



~2.1 K **Financial Advisors** 





b) CER (Cost Efficiency Ratio) defined as Total of Management & Acquisition Expense divided by Net Premium Investment & Fee Income

c) RBC (Risk Based Capital) requirement by regulator is minimum at 120%



### Other Subsidiaries













\*include Convertible Bonds Investment

MCI facilitates startups through XYZ program, fostering impactful businesses for society:



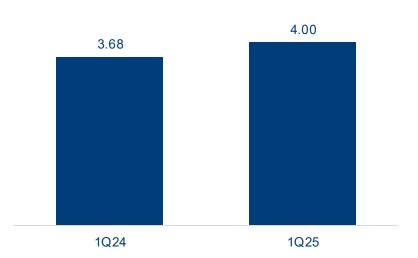
**Business Deals** 

Startups work with Bank Mandiri's business unit

Business Units work with startup



#### Offshore Subsidiaries Total Assets (Rp Tn) (+8.56% YoY)





For Indonesian Related Business in UK

> Rp **3.96** Tn **Total Asset**

#### MIR:

For Indonesian Diaspora Transaction in MY

> Rp **34.1** Bn **Total Asset**





# SUSTAINABLE **BANKING**

Leading Indonesia's
Transition to
Low Carbon Economy



VISION

COMMITMENT

**NITIATIVES** 

Sustainable Products and Services



ESG Integration in Business Process

# SUSTAINABLE OPERATION

Net Zero Emissions Operation by 2030



Carbon Neutral Initiatives



Security & Data
Protection



Gender Equity

# SUSTAINABILITY **BEYOND BANKING**

Catalyzing Multiple Growth for Social Impact to
Achieve SDGs



Financial Inclusion



Corporate Social Responsibility

### **Our Sustainability Journey**

#### 2025

- Increased Finance Emission covering 56% of total loan portfolio
- Launched Green Bond Phase II Rp5 Tn
- Sustainalytics Rating improved to Low Risk (17.5)
- Climate risk target to cover 100% of Bank-only loan portfolio

#### 2024

- MSCI ESG Rating improved to BBB
- Started testing climate risk for 50% of the portfolio
- Taxonomy reporting for sustainable finance in the energy sector
- · Launched Green Mortgage and Livin' Planet products
- Issued Sustainable Finance and Transition Finance frameworks

#### 2023

- First national bank to issue eco- friendly bank cards
- Pioneer in implementing digital carbon tracking
- Issued Phase 1 Green Bonds (Rp5 trillion)
- Member of the Partnership for Carbon Accounting Financials

#### 2022

- Establishment of Sustainability Vision and Commitment & ESG Group
- Mitigation Action Project through land conservation and restoration
- Credit policies for the palm oil and CPO, energy, coal, mining, and FMCG sectors
- Indonesia's first ESG Repo transaction valued at USD500 Mn

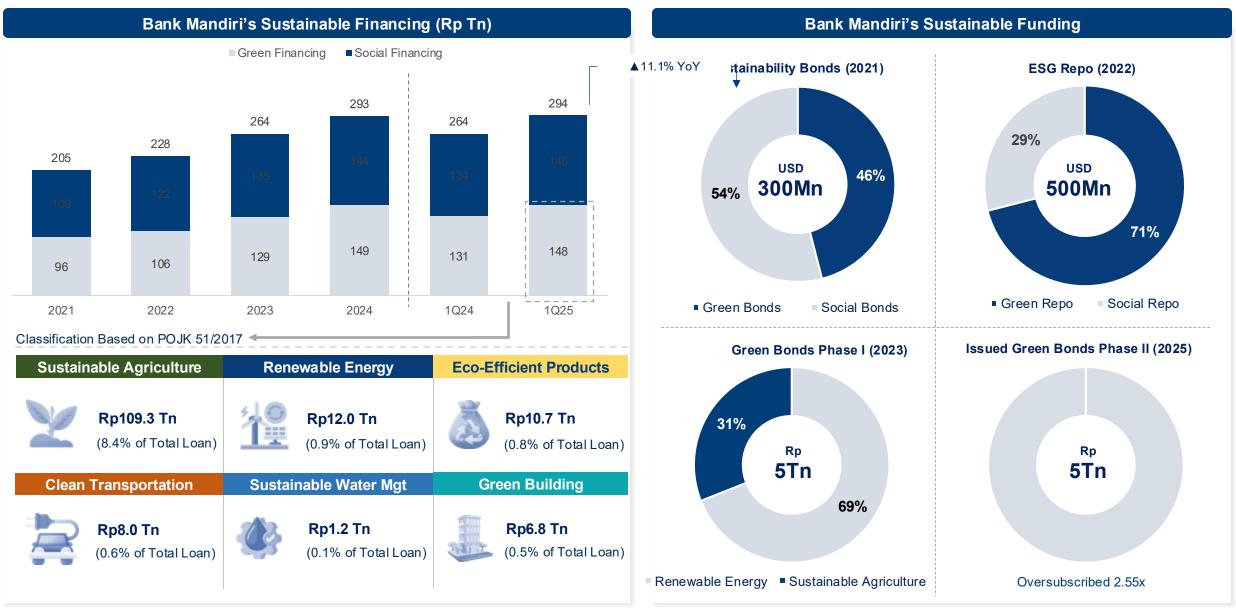


**GOVERNANCE** 





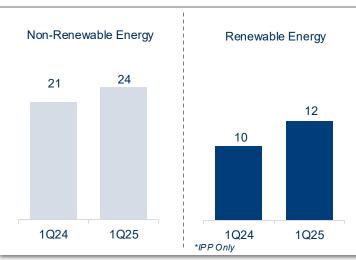
### Bank Mandiri Sustainable Portfolio and Innovative Funding Solutions





### **Green Financing**

### \*Energy Sector Portfolio (Rp Tn)



### **Energy Sector Policy**

Fulfil the Environmental Impact Analysis (AMDAL) or engage in Environmental Management and Monitoring Efforts (UKL-UPL) in accordance with applicable laws and regulations.



Have Environmental Management Certification and Occupational Health and Safety (OHS) Management Certification or other similar documents.



For the construction of a new coal-fired power plant. consideration has been given to the appropriateness of the financing period in alignment with the government's energy transition timeline.



Have clear code of conduct environmental (carbon emission, coal ash, waste and water treatment management) and employment policies.



### Total Palm Sector Portfolio (Rp Tn)



86% of the corporate palm oil portfolio is Sustainable Palm Oil (ISPO and/or RSPO certified).

#### **Palm Sector Policy**

PROPER Results Assessment Performance Rating Assessment Program Environmental Management) minimum blue



Have ISPO (Indonesia Sustainable Palm Oil) Certification or at least proof that ISPO certification is in progress.



Have internal policies related to Zero-Deforestation and No Exploitation (NDPE), which include land clearing, preservation of High Conservation Value (HCV) areas.



Have clear code of conduct environmental (carbon emission, coal ash, waste and water treatment management) and employment policies.



### **Social Financing**

#### Performance KUR & KUM

65% of our social portfolio is disbursed for Micro segments (KUM & KUR)



**100,107** Mandiri Agents extends our distribution network throughout Indonesia



**KUR** Disbursement for Farmers & Fishermen



**Rp3.81**Tn Agriculture



**Rp164** Bn



Rp42.4 Tn 567 K Debtors



**Debtors** 



**53%** Rp52.5 Tn 642 K Debtors

#### Financing for Women through MSME Credit





### Accelerating Our Efforts to a Low Carbon Economy in Operational and Business

### **Promoting Green Operational Business Practices**



First Bank in Indonesia to Implement Digital Carbon Tracking https://esq.bankmandiri.co.id/



EV & Hybrid

(**A** 238% YoY)



26 Charging St. (**A** 767% YoY)



870 Solar Panel (**A** 20% YoY)



9.07 TonCO2eq carbon footprints reduced through Reverse Vending Machine



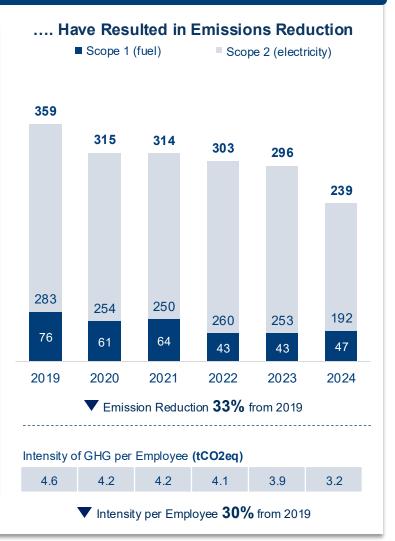
**3** Green Buildings **GBCI** certified

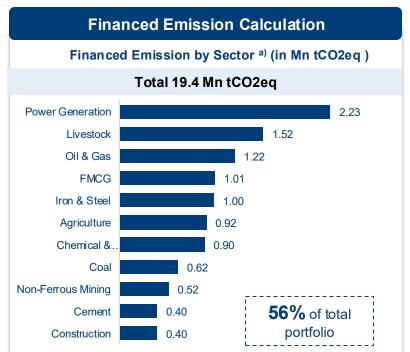
(**A** 200% YoY)

Plaza Mandiri Indioko Surabava\* Mandiri Digital Tower\*



**10** Green Offices (**A** 11% YoY)









Social Performance Highlights - Empowering Communities Through Financial Inclusion

### **Promoting Inclusive Access to Finance for MSMEs in Non-Urban Areas**

Distribution of merchant User Registered in non-urban Area



### **Empowering Digipreneurship in Society**



**Mandiri Sahabat Difabel** is our initiative to empower persons with disabilities through financial literacy, training, and inclusive support.

100

Individual with disabilities



**Rumah BUMN** empower and upscale MSMEs through training, co-working spaces, and disaster response units,

15,594

MSMEs



**Rice Milling Unit** boost inclusivity and local farmer welfare by building integrated rice processing centers to improve farmer livelihoods and reduce poverty.

27,520

farmers



Mandiri Sahabatku is an entrepreneurship training for Indonesian Migrant Workers (PMI) and their families, empowering them to become independent entrepreneurs upon returning home.

**20,494** PMIs

### **Boosting Equality Work Environment**

### **Bank Mandiri's Gender Diversity**

> Manager Level

**46%** female out of total employee



52% female out of total employee







### 

**Counseling Session** is a program that collaborates with professional psychologists to assist female employees in addressing issues related to their emotional, mental, and physical well-being

**Our Facilities** 



Respectful Workplace Policy (RWP) ensures a safe and respectful work environment for all employees, monitored by Mandiri Bank's Board and reported biannually to the BUMN Minister, with no incidents of discrimination.





### Strengthening Corporate Governance, Capacity Development & Disclosure

### **Strengthening Governance**

#### **CGPI Assessment**



#### **Governance Score**

one of the top performers in Corporate Governance Perception Index (CGPI)

\*) From previous rating of 95.22

#### GCG Award 2023



achieved the "Best Overall" category from The Indonesian Institute for Corporate Directorship (IICD)

#### **ESG Governance**



Establishment of the ESG Group as the 'control tower' for the implementation of ESG at Bank Mandiri



ESG Governance Oversight by the Board of Commissioners and Directors, directly supervised by the Vice President Director



Privacy Policy for Bank Mandiri products and all Subsidiaries.



Whistleblowing System - Letter to CEO (WBS-LTC) managed by an independent external party.

### **Bank Mandiri Cyber Resilience Framework**

#### **Operation**



Performing Security
Operation Center (SOC)
24x7 detection and
monitoring of IT and cyber
security systems.



The application of **Cyber Threat Intelligence** with the latest cyber security attack tactics.



Implementation of Vendor Security Assessment for third parties collaborating with the Bank

#### **Protection**



Implementing a multilayer **Defense Mechanism** supported by the latest security technology



Penetration test through regular hacking simulations are conducted to ensure optimal security measures



Managing User Access
Management that are
integrated with the Bank's
network

### **Governance & Awareness**



Increasing Security
awareness among all
stakeholders about the
importance of IT and cyber
security



Ensuring alignment and compliance with **Security Policy** 



Ensuring the adequacy and capability of **Organization Structure & Personnel**related to IT and cyber security

### **Cyber Resilience Enabler**



- ISO 9001:2015 Certified for quality management systems (Mandiri Contact Center Department)
- ISO 27001 Certified for Provision of Infrastructure and Operational Data Center and Disaster Recovery Center
- ISO 27001 Certified for Provision of application development and IT operation related to Livin' by Mandiri

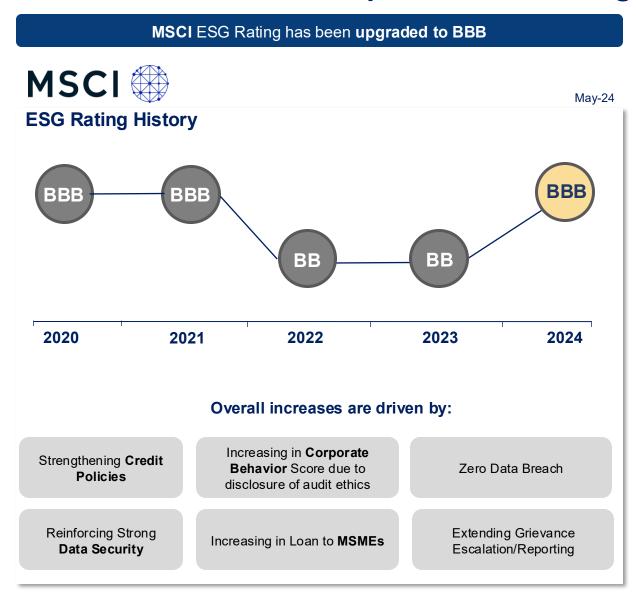


- ISO 27001 Certified for Security operation center to manage cybersecurity threats in banking system & cyber operations
- ISO/IEC 17025 Accreditation for Digital Forensic Laboratory





### Bank Mandiri Raised Exceptional ESG Rating Improvements through Extensive Efforts



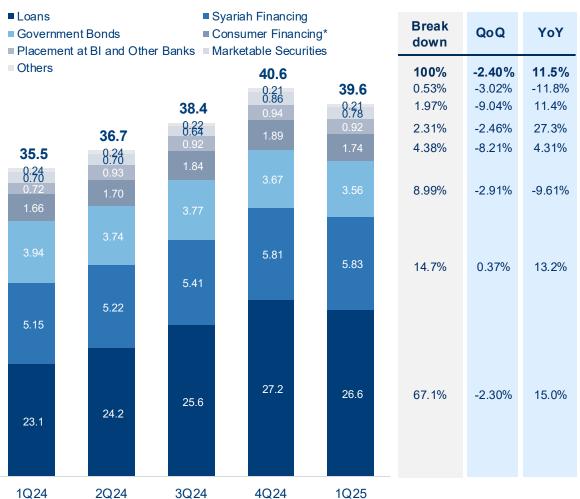




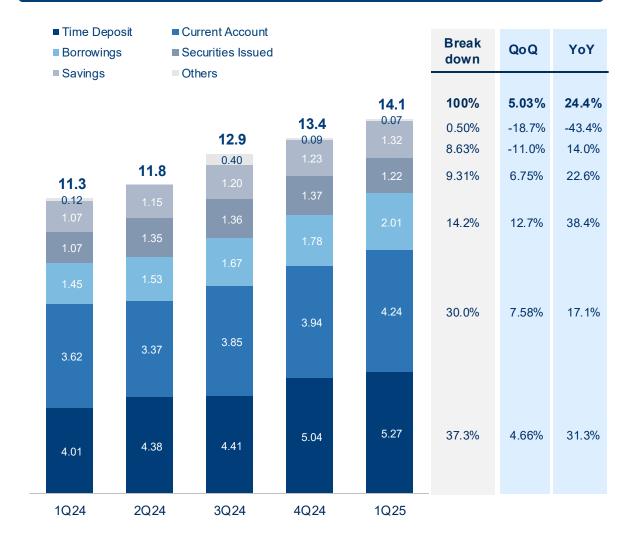


### Interest Income & Interest Expense Breakdown

# QTD Interest Income Breakdown (Rp Tn)



### QTD Interest Expense Breakdown (Rp Tn)





### Recoveries and Written Off Loan – Historical Data

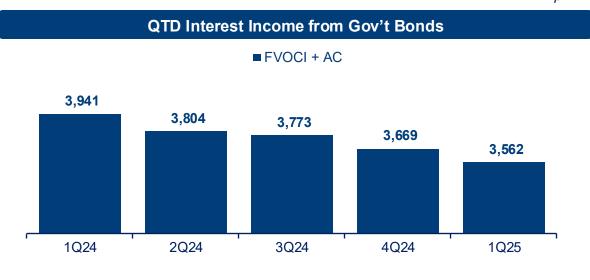
			F	Recoveries ar	nd Written-C	off Loans – Ba	nk-Only				
Recovery Rate	50.7%	28.0%	32.3%	38.3%	43.8%	38.2%	36.5%	44.3%	56.7%	61.2%	104%
					■ 1Q	■ 2Q ■ 3Q	■4Q				
Recoveries of Written- Off Loans	<b>3.04</b>	<b>3.19</b>	<b>3.74</b> 1.20	<b>5.07</b> 2.08	<b>4.75</b> 1.59 1.24	<b>3.69</b>	<b>4.70</b> 1.62 1.03	<b>6.34</b> 1.68 1.99	10.1 4.46 1.55 1.46	<b>6.79</b> 1.80 1.96	1.69
Written-Off	1.09 0.75 1.65 0.95 1.75 1.72 1.57 5.99	1.14 0.83 8.85 2.23 1.99 1.83	0.97 0.89 0.69 3.22 2.55 2.14	1.02 1.01 0.97 5.40 2.76	1.24 0.85 1.07 3.24 2.01 2.16	0.95 0.95 2.81 3.34 1.74 1.76	1.21 0.84 3.22 4.06	1.02 1.64 2.49 4.06	3.40 3.83 5.38	1.53 1.49 3.59 3.78 2.12 1.60	1.61 1.61
Loans	2015	<b>11.4</b> 2016	<b>11.6</b> 2017	2.34 13.2 2018	<b>10.8</b> 2019	<b>9.65</b> 2020	2.98 <b>12.9</b> 2021	4.21 14.3	5.26 17.9 2023	11.1 2024	2025



# Government Bond Portfolio (Rp 291 Tn as of March 2025)

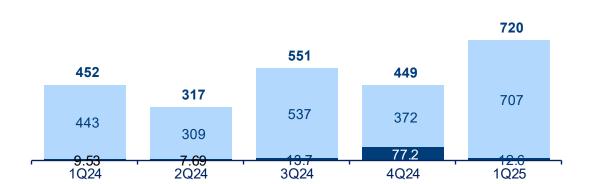
Rp Bn

	Governm	nent Bond	Portfolio by	Type and N	Maturity						
	FVTPL P	ortfolio	FVC	OCI	AC	TOTAL					
(Rp Bn)	Nominal	MTM	Nominal	MTM	AC	(MTM + AC)					
	Fixed Rate Bonds										
< 1 year	1,815	1,747	7,396	7,347	34,776	43,869					
1 - 5 year	12,188	12,192	32,713	32,850	58,297	103,340					
5 - 10 year	8,512	8,517	35,656	35,000	50,847	94,363					
> 10 year	9,467	9,494	7,948	7,637	31,868	48,998					
Total	31,983	31,949	83,713	82,833	175,788	290,570					
		Varia	ble Rate Bon	ids							
< 1 year	116	118	-	-	-	118					
1 - 5 year	-	-	-	-	-	-					
5 - 10 year	-	-	-	-	-	-					
> 10 year	-	-	-	-	-	-					
Sub Total	116	118	-	-	-	118					
Total	32,099	32,067	83,713	82,833	175,788	290,688					



### QTD Non-Interest Income (Realized Gains/Losses) from Gov't Bonds







Notes:

FVTPL: Fair Value to Profit & Loss

FVOCI: Fair Value to Other Comprehensive Income

AC : Amortized Cost



# Bank Mandiri Historical Credit Ratings

STANDARD & POOR'S	2020	2021	2022	2023	2024	1Q25
Outlook	BBB-/Neg-/A-3	BBB-/Neg-/A-3	BBB-/Neg-/A-3	BBB/Stable/A-3	BBB/Stable/A-2	BBB/Stable/A-2

MOODY'S	2020	2021	2022	2023	2024	1Q25
Outlook	STABLE	STABLE	STABLE	STABLE	STABLE	STABLE
LT Counterparty Risk Rating	Baa2	Baa2	Baa2	Baa2	Baa1	Baa1
LT Debt	Baa2	Baa2	Baa2	Baa2	Baa2	Baa2
LT Deposit	Baa2	Baa2	Baa2	Baa2	Baa2	Baa2

PEFINDO	2020	2021	2022	2023	2024	1Q25
Corporate Rating	STABLE	STABLE	STABLE	STABLE	STABLE	STABLE
LT General Obligation	<sub>id</sub> <b>AAA</b>	<sub>id</sub> AAA				

FITCH RATING	2020	2021	2022	2023	2024	1Q25
Outlook	STABLE	STABLE	STABLE	STABLE	STABLE	STABLE
International LT Rating	BBB-	BBB-	BBB-	BBB-	BBB	BBB
International ST Rating	F3	F3	F3	F3	F2	F2
National LT Rating	AA+(idn)	AA+(idn)	AA+(idn)	AA+(idn)	AAA(idn)	AAA(idn)
National ST Rating	F1+(idn)	F1+(idn)	F1+(idn)	F1+(idn)	F1+(idn)	F1+(idn)
Viability Rating	bb+	bb+	bb+	bbb-	bbb-	bbb-
Government Support			bbb-	bbb-	bbb	bbb



### Bank Mandiri Historical Corporate Actions

#### **Bank Mandiri Key Corporate Actions Subsidiaries** Mandiri Tunas Finance & **Subsidiaries** Mandiri Remittance Mandiri AXA General establishment **Bank Mandiri IPO** Insurance acquisition **Subsidiaries Subsidiaries Subsidiaries Subsidiaries** Rights Issue **Subsidiaries Bonds Issuance** # of Shares: 2.34 Bn **Bank Mandiri** AXA Mandiri Financial Mandiri Manajemen Mandiri Taspen Bank Mandiri Europe Mandiri Sekuritas Rupiah Subordinated acquisition Services establishment Investasi establishment acquisition Bonds I: Rp 3.5 Tn Amount: Rp 11.7 Tn **Establishment** Ltd. acquisition 1998 1999 2000 2003 2004 2008 2009 2011 **Bonds Issuance Bonds Issuance Negotiable Certificates** Negotiable Certificates of **Bonds Issuance** Deposit (NCD) II: Rp 2.7 Tn of Deposit (NCD) I: Rp **MTN** Issuance **Bonds Issuance** Sustainable Bonds I · Sustainable Bonds I Phase 2.6 Tn Sustainable Bonds I **Euro Medium Term Notes** Phase III: Rp 3 Tn I: Rp 5 Tn Phase II: Rp 6 Tn 2019: USD 750 Mn **Subsidiaries MTN** Issuance Stock Split Mandiri Utama Finance **MTN** Issuance **Subsidiaries Bonds Issuance** Medium Term Notes Securities Issuance Mandiri InHealth & Mandiri Capital Subordinated I 2018: Ratio: 1:2 Asset-Backed Securities (EBA Sustainable Bonds II Euro Medium Term Notes Result: 46 Bn shares Indonesia establishment acquisition Phase I: Rp 5 Tn 2020: USD 500 Mn Rp 500 Bn - SP) Class A: Rp 457 Bn 2019 2018 2020 2017 2014 2015 2016 Transfer of Ownership Stock Split **Subsidiaries Subsidiaries Subsidiaries** Mandiri AXA General Mandiri InHealth From Government of RI to Ratio: 1:2 Bank Syariah Indonesia merger PT Biro Klasifikasi Indonesia Result: 93Bn shares Insurance divestment partial divestment **Bonds Issuance Issuance Repo** Mandiri Utama Euro Medium Term Notes / ESG Repurchase **Bonds Issuance Buvback of BMRI Shares** MTN Issuance Finance incremental Sustainability Bond 2021: USD Estimated Cost: Rp 1.17 Tn Agreement (Repo): Green Bond 2023: Rp 5 Tn Euro Medium Term Notes ownership 300 Mn USD500Mn Period: 26 Mar'25 - 25 Mar'26

IV 2023: USD300Mn



2021

### Network Coverage of Bank Mandiri's Group

As of Mar-25



#### No. of Customers & Accounts

35.0mn # of Customers 41.7mn

# of Deposit Accounts

5.13mn

# of Loan Accounts

5.34mn

# of Payroll Accounts

#### Cards

**Debit Cards Credit Cards** 

**32.0**mn Cards

2.21<sub>mn</sub> Cards

**35.8**mn YTD Trx **22.7**mn YTD Trx

Rp18.3Tn YTD Trx Value Rp17.3Tn YTD Trx Value

**Prepaid Cards** 

8.36mn Active Cards

4.81 mn Active e-Money

Livin' Merchant

#### **Subsidiaries Coverage**

Bank Syariah Indonesia

1,039 branches

5.496 **ATMs** 

12.753 **Active EDCs**  Bank Mandiri Taspen

289 branches

### **E-Channel & Digital Coverage**

Livin'

**12,872** ATMs **278,885** EDCs

30.4<sub>mn</sub>

2.58<sub>mn</sub> User Registered User Registered

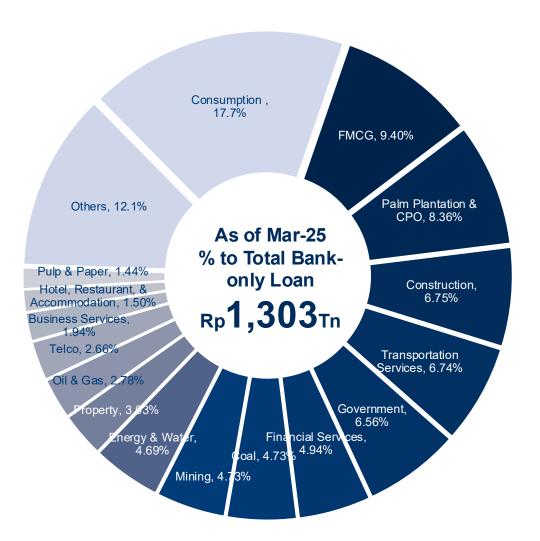


### Loan Portfolio by Industry Sectors, March 2025

Top 15 sectors consist of prospective and neutral sectors with low NPL ratios

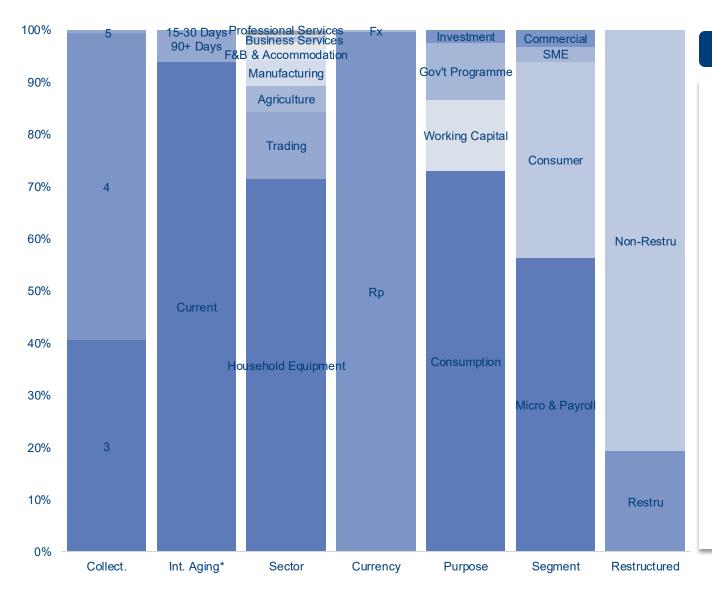
No	Top 15 Sectors	O/S (Rp Tn)	% to Total Loan (%)	NPL Ratio (%)
1	FMCG	122.5	9.40%	0.33%
2	Palm Plantation & CPO	109.0	8.36%	0.11%
3	Construction	88.0	6.75%	0.36%
4	Transportation Services	87.9	6.74%	0.11%
5	Government	85.4	6.56%	0.00%
6	Financial Services	64.3	4.94%	0.01%
7	Coal	61.7	4.73%	0.00%
8	Mining	61.6	4.73%	2.47%
9	Energy & Water	61.1	4.69%	0.00%
10	Property	39.5	3.03%	0.02%
11	Oil & Gas	36.2	2.78%	0.29%
12	Telecommunication	34.7	2.66%	0.07%
13	Business Services	25.3	1.94%	0.63%
14	Hotel, Restaurant, & Accommodation	19.6	1.50%	0.62%
15	Pulp & Paper	18.7	1.44%	0.00%
	Total of Top 15 Sectors	915.6	70.25%	0.32%
	Total Loans (Bank-Only)	1,303.3	100.00%	1.01%

Bank-Only, As of Mar-25





### 1Q25 Loan Detail: Downgrades to NPL



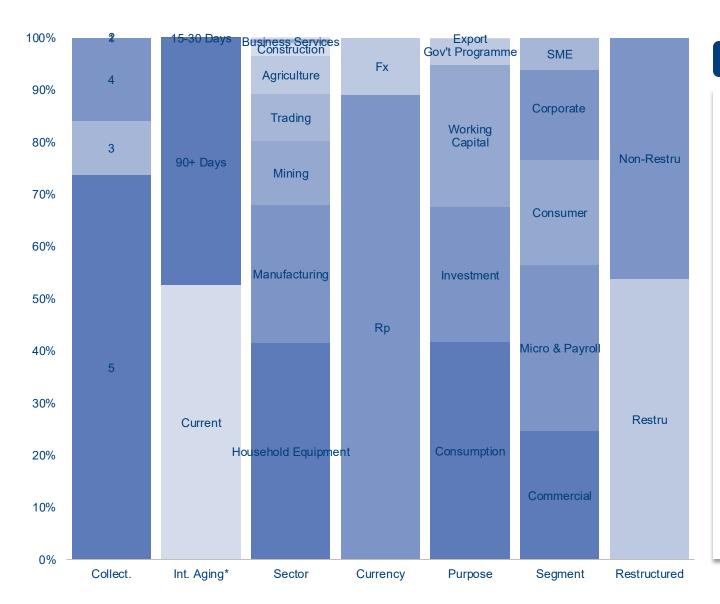
#### Loan Profile: Downgrade to NPL (Rp2,763Bn) Bank Only

The downgrade to Non-Performing Loan in 1Q 2025 totaled Rp2,763Bn. Of these loans:

- 58.9% were in Collectability 4 (Doubtful)
- 93.9% were Current on interest payment
- Top 3 downgraded sectors:
  - · Household Equipment,
  - Trading,
  - Manufacturing.
- 99.6% were Rupiah loan
- 72.9% were loan for Consumption
- 56.3% came from Micro & Payroll segment
- 19.3% had been restructured.



### 1Q25 Loan Detail: Non-Performing Loans

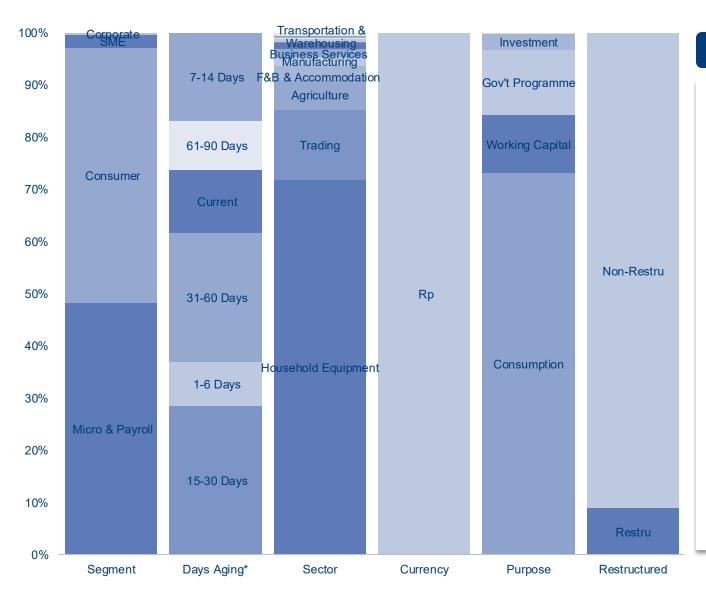


#### Loan Profile: Non-Performing Loan (Rp13,060Bn) Bank Only

NPLs totaled Rp13,060Bn. Of these NPLs in 1Q 2025:

- 73.7% were in Collectability 5 (Loss)
- 52.5% were Current on interest payments.
- The top 3 sectors were:
  - Household Equipment,
  - Manufacturing,
  - Mining.
- 89.0% were Rupiah loan
- 41.6% were loan for Consumption, 27.3% were
   Working Capital loan, and 25.9% were Investment
   loan.
- 31.9% were from Micro & Payroll segment
- 53.8% had been restructured

### 1Q25 Loan Detail: Downgrades to Category 2

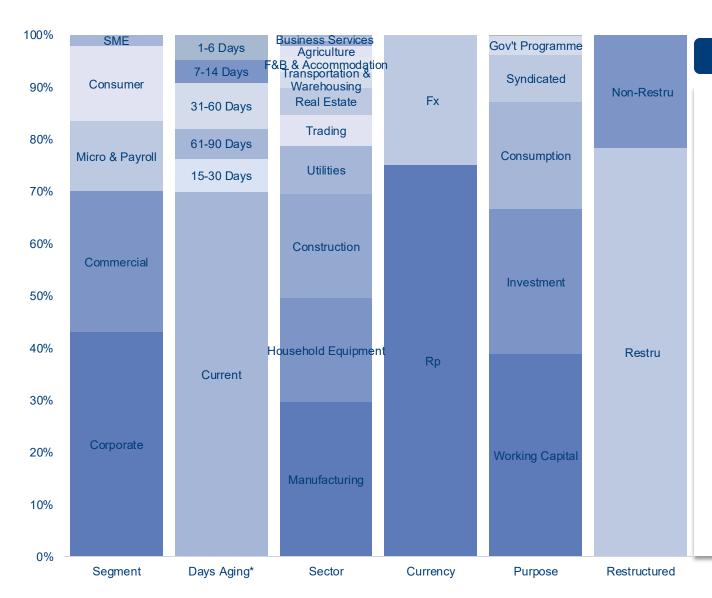


#### Loan Profile: Downgrade to Cat. 2 (Rp6,393Bn) Bank Only

The downgrade loan to Category 2 in 1Q 2025 totaled Rp6,393Bn. Of this loan:

- 48.9% were from Consumer segment
- 28.4% were 15-30 days delayed on interest payment
- Primary sectors downgraded were:
  - · Household Equipment,
  - Trading,
  - Agriculture.
- 100% were Rupiah Ioan
- 73.1% were loan for Consumption purpose
- Only 8.79% were restructured

### 1Q25 Loan Detail: Category 2 Loan



#### Loan Profile: Category 2 Loan (Rp44,484Bn) Bank Only

Rp44,484Bn loan were in Special Mention Loan in 1Q 2025. Of these Special Mention Loan:

- 43.0% were to Corporate Segment, 27.0% were to Commercial Segment
- 70.0% of the Special Mention Loan (Category 2) were still Current on payment
- Top 3 sectors in Category 2 were:
  - Manufacturing,
  - Household Equipment, and
  - Construction
- 75.0% were Rupiah loan
- 38.8% were Working Capital loan and 27.9% were Investment loan
- 78.2% were restructured



### 1Q25 Loan Detail: Upgrade to PL



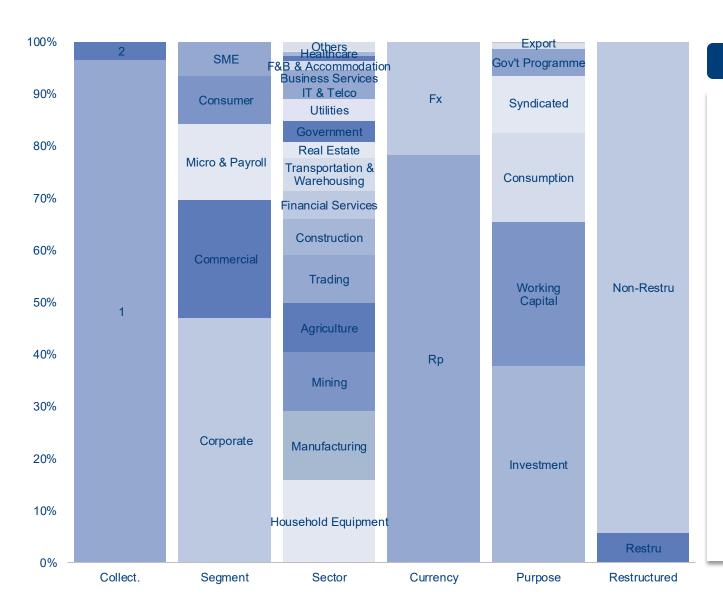
#### Loan Profile: Upgrade to PL (Rp382Bn) Bank Only

Rp382Bn of loan were upgraded to PL in 1Q 2025. Of this loan:

- 50.0% were coming from Consumer segment
- Largest upgrades by sector:
  - · Household Equipment,
  - Trading,
  - Agriculture.
- 100% were Rupiah Ioan
- 78.1% were loans for Consumption purpose; 9.37% were for Working Capital.
- 41.2% were restructured loan



### 1Q25 Loan Detail: Performing Loan



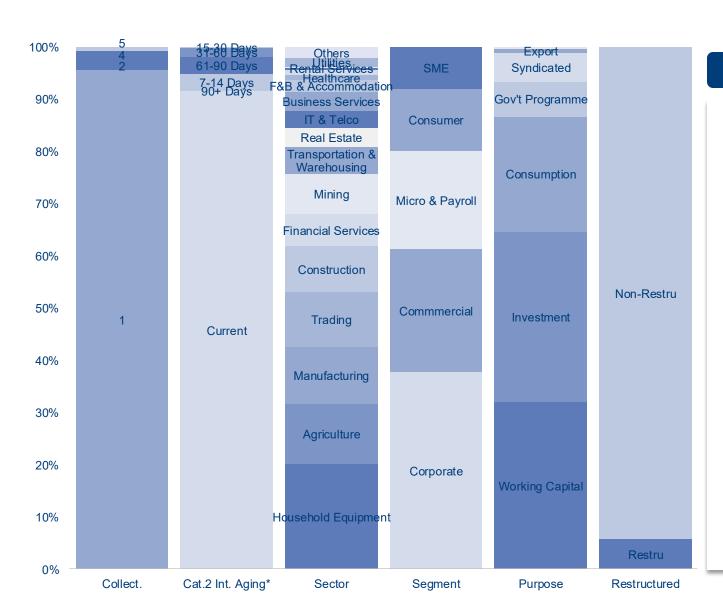
#### Loan Profile: Performing Loan (Rp1,290,207Bn) Bank Only

Rp1,290,207Bn in bank-only loan were performing in 1Q 2025. Of this performing loan:

- 96.6% were in Collectability 1 (Current)
- 47.0% were from Corporate segment, 22.7% were from Commercial segment
- Primary sectors are:
  - · Household Equipment,
  - Manufacturing,
  - Mining.
- 78.2% were Rupiah loan
- 37.8% were Investment loan; 27.6% were Working Capital loan
- Only 5.68% were restructured



### 1Q25 Loan Detail: Rupiah Loan



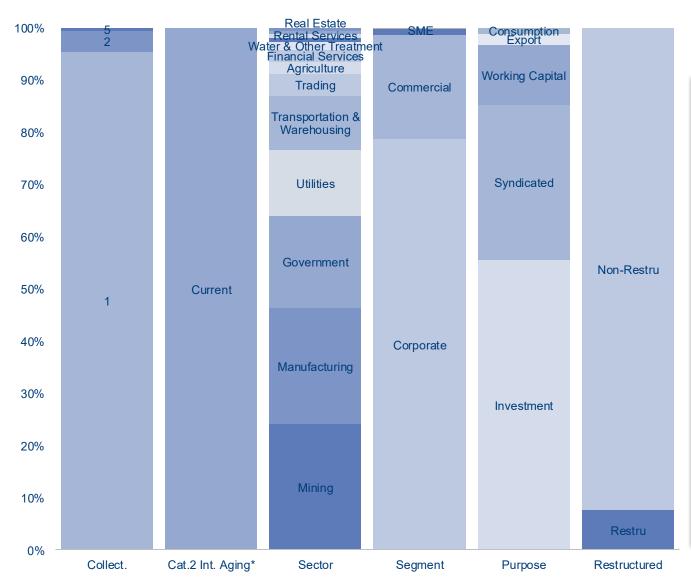
#### Loan Profile: Rupiah Loan (Rp1,020,801Bn) Bank Only

Rp1,020,801Bn in loan were Rupiah denominated in 1Q 2025. Of the Rupiah Loan in 1Q 2025:

- 98.9% were Performing Loan (Category 1 & 2)
- 91.6% of the Special Mention Loan were still Current on Interest Payment
- Primary sectors in Rupiah Ioan were:
  - · Household Equipment,
  - Agriculture,
  - Manufacturing.
- 37.8% were Corporate Ioan; 23.5% were Commercial Ioan; and 18.8% were Micro & Payroll Ioan
- 32.0% were Working Capital loan; 32.7% were Investment loan
- Only 5.74% were restructured



### 1Q25 Loan Detail: FX Loan

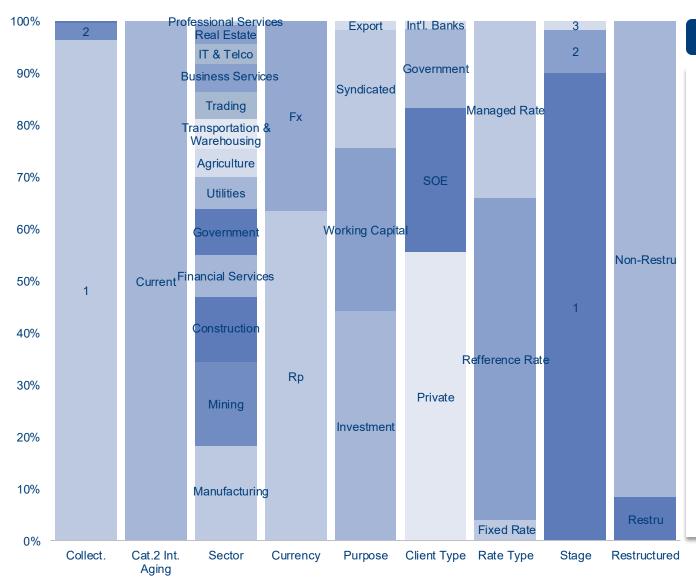


#### Loan Profile: FX Loan (Rp282,466Bn) Bank Only

Rp282,466Bn in loan were FX denominated in 1Q 2025. Of the FX loan in 1Q 2025:

- 99.5% were Performing Loan (Category 1 & 2)
- 100% of the Special Mention Loan were Current on interest payments
- Primary sectors in FX loan are:
  - Mining,
  - · Manufacturing,
  - Government.
- 78.7% were Corporate loan; and 20.0% were
   Commercial loan
- 55.7% were Investment loan; 29.6% were Syndication;
   11.5% were Working Capital Loan
- Only 7.66% were restructured

### 1Q25 Loan Detail: Corporate Loan



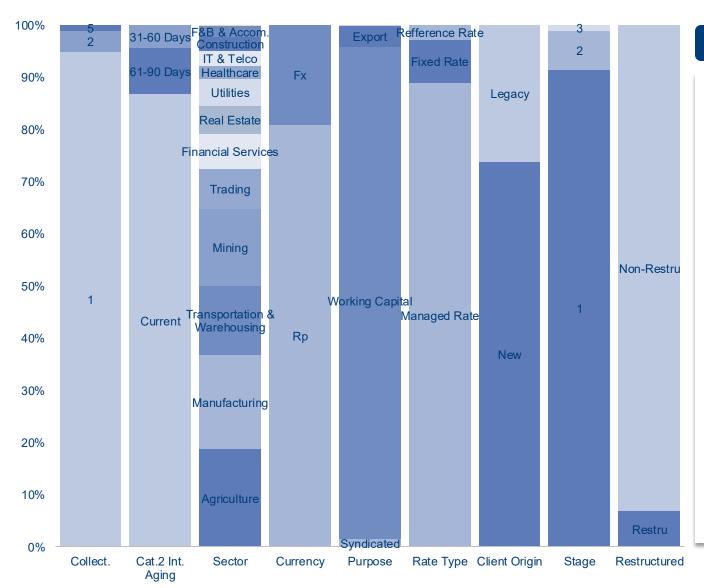
#### Loan Profile: Corporate Loan (Rp608,375Bn) Bank Only

Rp608,375Bn in loan were in the Corporate portfolio in 1Q 2025. Of the Corporate Loan:

- 99.6% were performing loan
- 100% of the Special Mention Loan were Current on interest payments
- Primary sectors in Corporate were:
  - Manufacturing,
  - Mining,
  - Construction
- 63.4% were Rupiah loan
- 44.2% were Investment Loan; 31.3% were Working Capital Loan; 22.7% were Syndication
- 55.5% were into Private clients; 27.8% were into SOEs
- 62.0% were tight to Referenced Rate; 34.1% were Managed Rate
- 89.9% were in Stage 1
- Only 8.34% were restructured



### 1Q25 Loan Detail: Commercial Loan



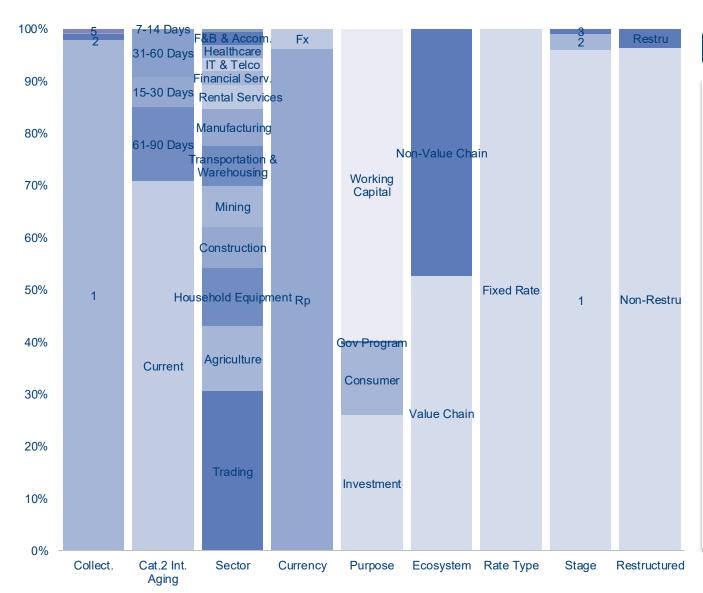
#### Loan Profile: Commercial Loan (Rp296,094Bn) Bank Only

Rp296,094Bn in loan were in the Commercial portfolio in 1Q 2025. Of the Commercial Loan in 1Q 2025:

- 98.9% were Performing Loan, with 4.0% in Special Mention Loan
- 79.1% of the Special Mention Loan were Current in interest payments
- Primary sectors in Commercial were:
  - Agriculture,
  - · Manufacturing,
  - Mining.
- 80.9% were Rupiah loan
- 65.7% were Investment loan; 32.4% were Working Capital loan
- 88.9% were Managed Rate; 8.3% were Fixed Rate
- Only 26.2% were Legacy loan (disbursed prior to 2017)
- 91.5% were in Stage 1
- Only 6.83% were restructured



### 1Q25 Loan Detail: SME Loan



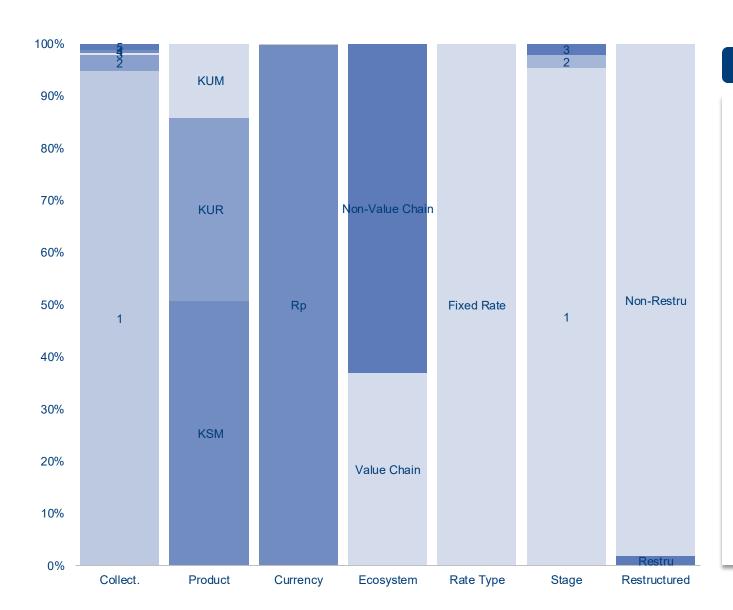
#### Loan Profile: Small Business Loan (Rp84,587Bn) Bank Only

Rp84,587Bn in loan were in the SME portfolio in 1Q 2025:

- 99.1 were Performing Loan, with 1.12% in Category 2
- 70.8% of Special Mention Loan were still Current in Interest
   Payment
- Primary sectors in SME were:
  - Trading,
  - Agriculture,
  - Household Equipment.
- 96.2% were Rupiah loan
- 59.8% were Working Capital loan and 25.9% were
   Investment loan
- 52.6% were from value chain ecosystem
- 100% were Fixed Rate
- 95.9% were in Stage 1
- Only 3.73% were restructured



## 1Q25 Loan Detail: Micro & Payroll Loan



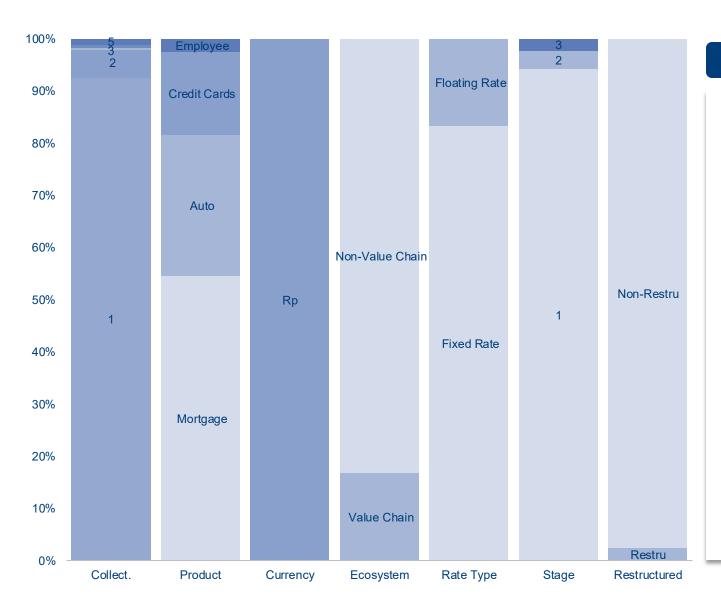
### Loan Profile: Micro & Payroll Loan (Rp192,293Bn) Bank Only

Rp192,293Bn in loan were in the Micro & Payroll portfolio in 1Q 2025. Of this Micro & Payroll Loan:

- 97.8% were Performing Loan, with 3.10% in Category 2
- 50.6% were Payroll Loan; 35.2% were Subsidized Micro Loan (KUR)
- 99.8% were Rupiah Loan
- 36.9% were from value chain ecosystem
- 100% were Fixed Rate
- 95.3% were in Stage 1
- Only 1.72% were restructured



### 1Q25 Loan Detail: Consumer Loan



#### Loan Profile: Consumer Loan (Rp121,918Bn) Bank Only

Rp121,918Bn in loan were in the Consumer portfolio in 1Q 2025. Of this Consumer Loan in 1Q 2025:

- 97.8% were Performing Loan, with 5.27% in Category 2
- 54.5% were Mortgage; 27.0% were Auto Loan
- 100% were Rupiah Ioan
- 16.7% were from value chain ecosystem
- 83.3% were Fixed Rate
- 94.2% were in Stage 1
- Only 2.33% were restructured



## Notes






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